















# **CAPITALAND LIMITED**

UBS OneASEAN Virtual Conference 2020 29 September 2020

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## Put To The Test

Ensuring resilience through a strong balance sheet • Focus on recurring income & operating cash flow • Strategic entry into new economy asset

CapitaLand's large and diversified portfolio is key to our resilience and agility

## **FEBRUARY**

Social distancing restrictions progressively tighten in other parts of China. 15 CapitaLand malls closed.

**Singapore lifted DORSCON<sup>1</sup> Alert to** 

**Orange.** Government recommends WFH<sup>2</sup>.

### **JANUARY**

Various cities in Hubei, including Wuhan, enter lockdown. CapitaLand closed 4 malls in Wuhan.

CapitaLand set up RMB10m fund in China to support relief efforts in China.

Singapore shopper traffic declined. CapitaLand announced support measures for eligible Singapore retailers.

CapitaLand cut board fees as well as salaries for senior management in solidarity with impacted patrons. Wage freeze for all staff at managerial level and above.

**MARCH** 

## **China lifted** lockdown.

Encouraging signs of recovery emerges across all asset classes.

**India entered** lockdown; all business and logistics parks remained operational. rendering essential services, as with all workspace assets across CapitaLand's portfolio.

Malaysia started Nationwide Movement Control.

COVID pandemic intensified globally and international travel came to a halt.

**APRIL** 

### Singapore's Circuit **Breaker**

commenced; only essential services allowed to open across the country.

CapitaLand's announced support

measures for stakeholders cross **S**\$100m<sup>3</sup>.

Secured **S\$500m** sustainabilitylinked bilateral oan with UOB.

MAY

**Omnichannel** platforms eCapitaMall and Capita3Eats launched in Singapore to drive sales for retailers and F&B operators.

**CapitaLand** reported upticks in residential and retail numbers since re-opening.

**CapitaLand secured 2** bilateral green loans totaling S\$400m with HSBC and DBS.

~S\$300m

Cap/taLand

Net cash generated from operating activities in 1H 2020

**India** and **Singapore** reopened in phases.

**JUNE** 

**Singapore shopper** traffic returned to approximately 50% of pre-COVID levels in the first week of phase 2 reopening.

CapitaLand's committed support measures for stakeholders exceeded S\$300m<sup>3</sup>.

Achieved **S\$154.0m** of cost savings in 1H  $2020^{4}$ .

CapitaLand inked Singapore's first SORAbased Loan of S\$150m with OCBC Bank.

- Disease Outbreak Response System Condition
- W ork from home
- On 100% basis rent al support to our commercial tenants, excluding government subsidies

Versus 2H 2019

# Diversified Businesses Remain A Key Strength



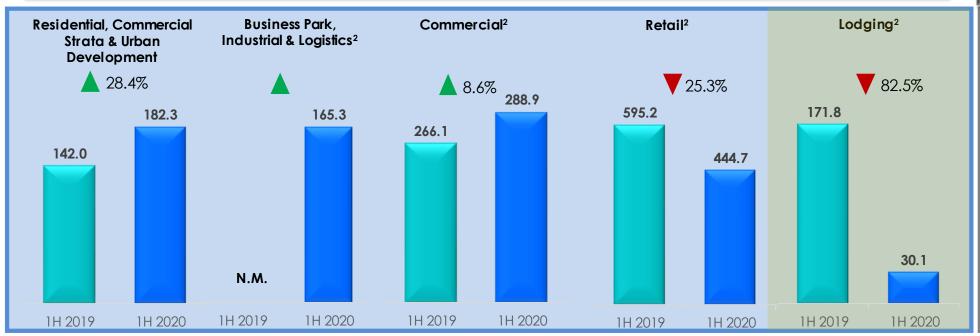
Risks spread out across geographies, asset classes and income streams



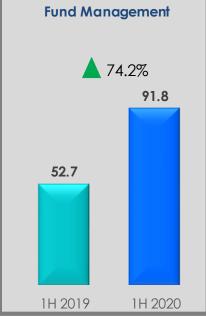
Asia's Leading **Diversified Real** Estate Group \$134.7Bn RE AUM8



Derived \$\$1.13 Billion in 1H 2020 Total Operating EBIT<sup>1</sup> From Five Asset Classes







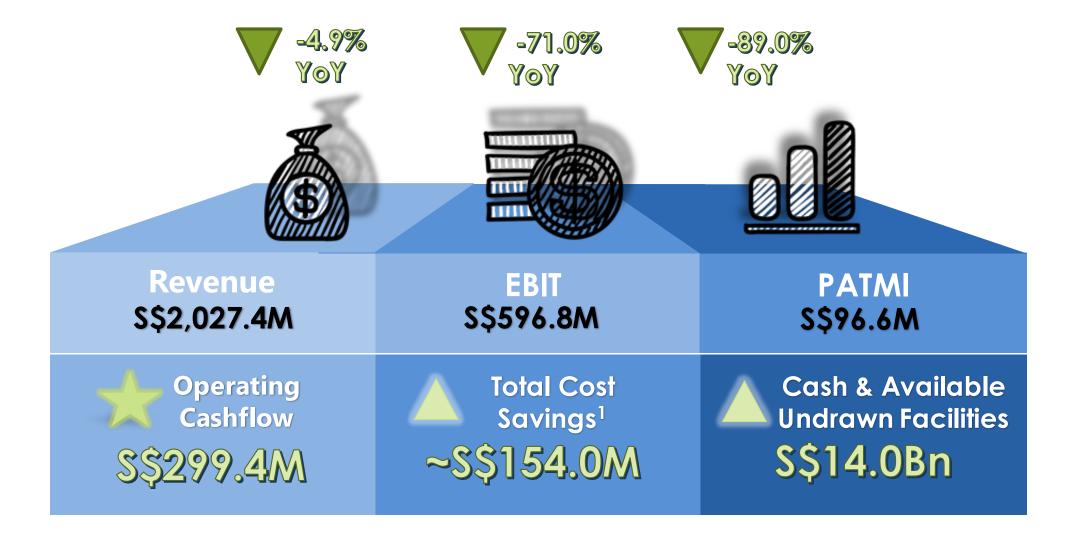
Figures in S\$ million

- Include Corporate Operating EBIT of \$\$17.5mn (1H 2020)
- Include Fund Management Operating EBIT
- Excludes Singapore and Hona Kona

- Includes Hong Kong
- Ex cludes China Includes multifamily and hotels
- Includes data centre Refers to the total value of real estate managed by CapitaLand Group entities stated at 100% of property carrying value
- Scale Balance Agility **Focus**

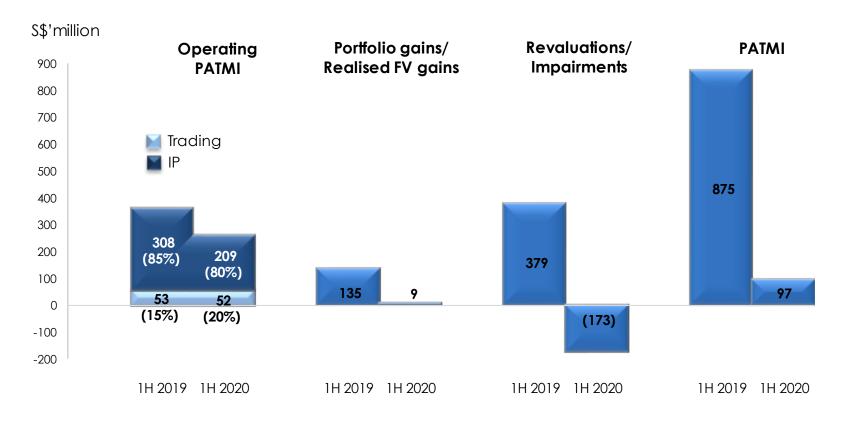
## 1H 2020 Financials Overview





# 1H 2020 YoY PATMI Composition Comparison Fair value losses key attributor to lower 1H 2020 PATMI



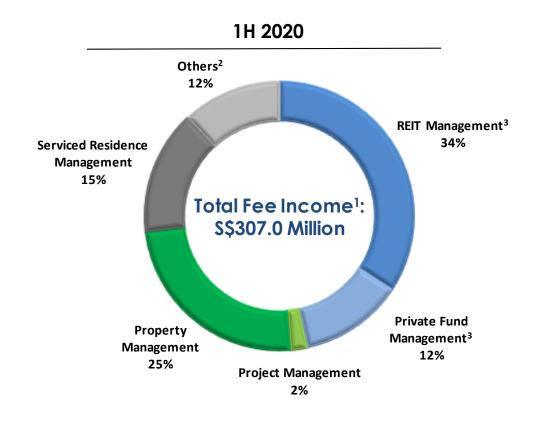


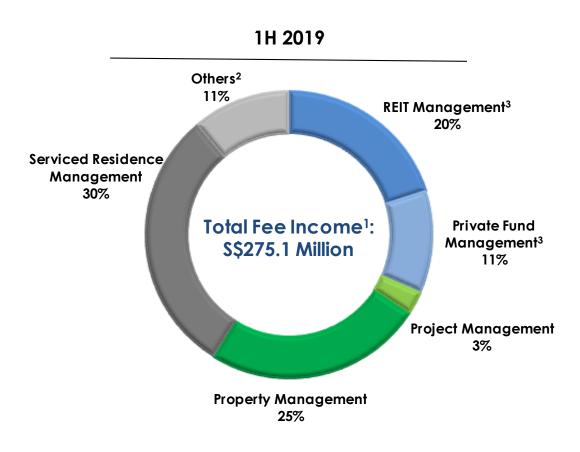
- Operating PATMI lower due to rental rebates given to tenants and impact to operating performance primarily for our retail and lodging businesses. Residential handovers mostly scheduled for 2H 2020
- Portfolio/realised FV gains decreased due to slow down in transactions amidst COVID-19
- Unrealised revaluation losses
   were mainly from CCT and CMT
   portfolio in Singapore as both
   REITs commissioned independent
   property valuations due to the
   proposed merger

## Overall Fee Income Remained Resilient



Well-supported by recurring fee income even as SR management and one-time transaction fees were impacted by COVID-19





Includes fee-based revenue earned from consolidated REITs before elimination at Group Level

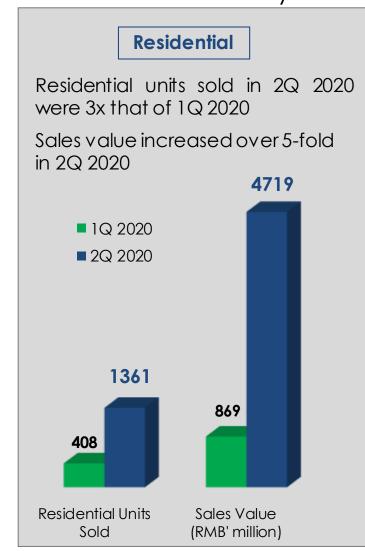
<sup>2.</sup> Mainly include general management fees, leasing commission, HR services, MIS, accounting and marketing fees

<sup>3.</sup> Includes acquisition/divestment fees

# Sustained Recovery In China Since Reopening



Significant progress in China in 2Q 2020 gives hope to other geographies' eventual recovery



### Retail

All China malls are opened with 90.5% of retail tenants in operation<sup>1</sup>



Since May, retail sales and shopper traffic rebounded significantly, recovering to around 75% and 66% in May and June versus same period in FY 2019

### Commercial

95%<sup>1</sup> of tenants' workforce back at work

remains high at 84%<sup>1</sup> as at 30 June 2020

Positive rental reversions



# Business Park, Industrial and Logistics



88%<sup>1</sup> and 89%<sup>1</sup> of tenants' workforce have returned to the properties. Domestic tenants and R&D industries less impacted by COVID-19, and those temporarily impacted showresilience

# Varying Progress Across Core Residential Markets Capital and



COVID-19 impacted performance, China leads recovery

### China

- High sell-through rate since sales offices reopened.
- Average selling prices remained at pre-COVID levels.
- On track to launch over 4,000 units for the rest of 2020.
- Most of FY 2020 handovers expected to be delivered in the second half of the year.



Crowd at launch of La Botanica, Xi'an

- Launched 528 units in May 2020
- 100% sold with ASP ~RMB11.3k psm
- Sales value ~RMB678 million



Crowd at launch of Parc Botanica, Chengdu

- Launched 194 units in May 2020
- 100% sold with ASP ~RMB10.3k psm
- Sales value ~RMB197 million

## Singapore

- All sales offices closed from 7 April to 18 June 2020.
- Notwithstanding, 35 units totaling \$\$60 million were sold.
- In total, more than 80% of existing launches have been sold.
- Approximately 1,800 units remain in the pipeline, including approximately 700 units from the redevelopment of Liang Court site<sup>1</sup>.

### **Vietnam**

- No new residential launches in 1H 2020 as landbank remains limited.
- Handovers in 2Q 2020 were more than three times higher than that of 1Q 2020 as domestic travel restrictions were lifted.

The redevelopment proposal has obtained its Provisional Permission in May 2020. The transaction was completed on 15 Jul 2020

## Retail – Hard Hit But Recovering



Encouraging recovery in CapitaLand's retail markets since re-opening



## Riding through current challenges with our tenants

- More than half of \$\$\\$300m^1\$ committed to COVID-19 related support are allocated to Singapore retail tenants
- 1H 2020 portfolio occupancy remains >90% on average
- Most retail tenants are back in operation as at July 2020
- Relief for Singapore retail tenants include:
- > Rental waivers, property tax rebates and cash grants
- > Waiver of variable turnover rent
- > Release of one-month security deposits to offset rents
- ➤ Rental relief for qualifying small and medium enterprises tenants in accordance with the COVID-19 (Temporary Measures) (Amendment) Act 2020 and other legislations<sup>2</sup>
- Relief for China retail tenants include:
- ➤ 100% rental relief for tenants at Wuhan malls and 50% for tenants in all other malls in 1Q 2020
- ➤ Targeted rental assistance to be extended to tenants on a case-by-case basis
- Any rental arrears could be offset by rental waiver and security deposits

- . On 100% basis YTD on rental support to our commercial tenants, excluding agovernment subsidies
- 2. In accordance with the COVID-19 (Temporary Measures) (Amendment) Act 2020 (the "Act") and subject to notification by the Inland Revenue Authority of Singapore as to the eligibility of such tenants, as well as fulfillment of such other criteria as may be prescribed under the Act
- Change intenants' sales persam (for China) and saft (for Singapore, Malaysia and Japan)

# Digitalising Our Business

Building on CapitaLand's first mover advantage to accelerate omnichannel solutions and future proof

CAPITASTAR

our businesses

 Sizeable member base crossing 12 million people, enables CapitaStar to convert offline customer at a lower cost compared to pure e-commerce players

- Site conversion rate is also higher than e-commerce players
- Over 1,200 retailers were onboarded onto China's CapitaStar platform YTD
- More than 400 merchants onboarded our twin platforms in Singapore (eCapitaMall and Capita3Eats) since its launch on 1 June 2020







- Introduced e-commerce platforms for retailers and F&B operators in Singapore and China to boost shopping mall sales
- Enhanced features on CapitaStar App e.g. that enable house hunters to view CapitaLand's China residential offerings virtually







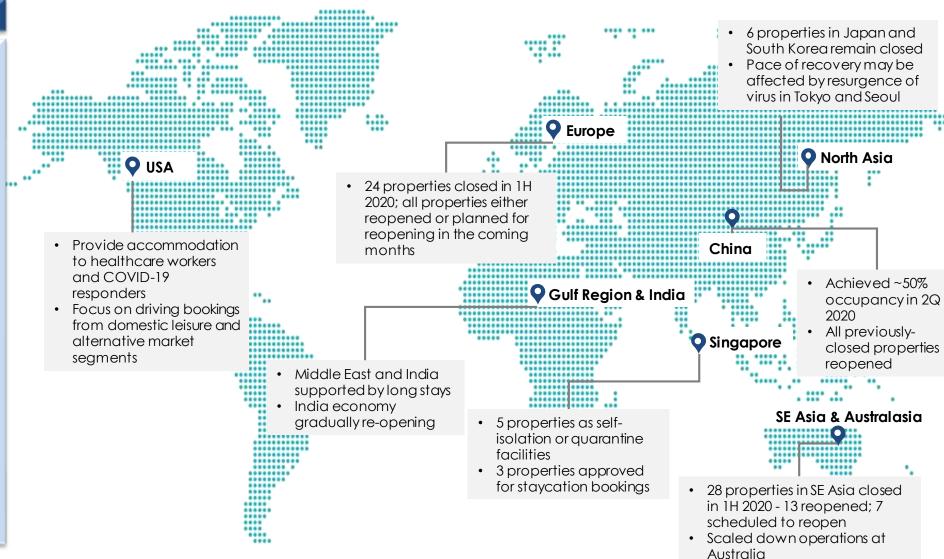
# Early Signs Of Recovery In Lodging Portfolio



Resilient business model, gradual recovery with resumption of domestic travel

## 1H 2020 Key Highlights

- Portfolio well-diversified across geographies reducing concentration risks
- 90% of 488 properties are opened as at 15 July 2020
- Overall occupancy at approximately 50% for 1H 2020
- Asset light model maintained positive operating cashflow in 1H 2020
- Opened six properties in Singapore; Changsha and Tianjin in China; Gold Coast in Australia; Osaka in Japan; and Tours in France



Note:

1. As at 15 July 2020

## Diversified Lodging Portfolio Focused In Extended Stay Segment Offers Resilience During Unprecedented Times



Continued demand from lodging asset owners amidst uncertainty

### Over 6,400 new units added YTD<sup>1</sup>



- 'Home away from home' self-contained model resonates well with auests and partners
- Full-fledged digital platform for bookings and loyalty programme
- 31 new properties signed YTD1, including 6 new properties under 'lyf' - CapitaLand's coliving brand
  - New signings allow the platform's further expansion into China, Indonesia, Australia and the Philippines in an assetlight manner
  - Includes first rental housing property in Shanghai to tap on the growing demand from young, mobile workers and returning students from abroad
  - Relevance and demand for coliving remains strong; new lyf contracts a testament to lyf's unique positioning

### Ongoing portfolio reconstitution, divesting above book value



- Divested at EUR 23.6m (c.S\$36.4m), **69% above** property book value through Ascott Residence Trust (ART)
- Expected net gains of c.\$\$3.8m
- Estimated net cash proceeds of EUR 17.7m
- Completion of divestment expected in 4Q 2020



- Divested at RMB 780m (c.S\$155m), **52% above** property book value through ART
- Expected net gains of c.S\$19.4m
- Completion of divestment

13 1. As at 30 July 2020

# Seizing New Business Opportunities In Lodging



Optimising space use and extending offerings in the new norm



# 'Space-as-a-Service' initiative – Optimising use of space

- An apartment-turned-yoga-studio at Ascott Raffles City Chengdu
  - Exploring with MNCs, entrepreneurs and SMEs to use the space at our properties to host cloud kitchens or as parcel collection hubs

sing obe or space

Conversion of apartments into fitness and yoga studios

Selected properties in China have been used for live streaming events and photoshoots





- Guests, corporates and students seeking alternative locations to workfrom-home or study across 60 properties in over 10 countries
- Quick check-in and start work with minimal disruptions
- Daily, weekly or monthly packages available
- Essential facilities provided such as **dedicated workstations**, **regular housekeeping** with **telecommuting essentials** available on demand e.g. high-speed Wi-Fi, wide-screen monitor, webcam etc
- Other services include food delivery, grocery shopping, printing, concierge or book-a-chef for in-room dining

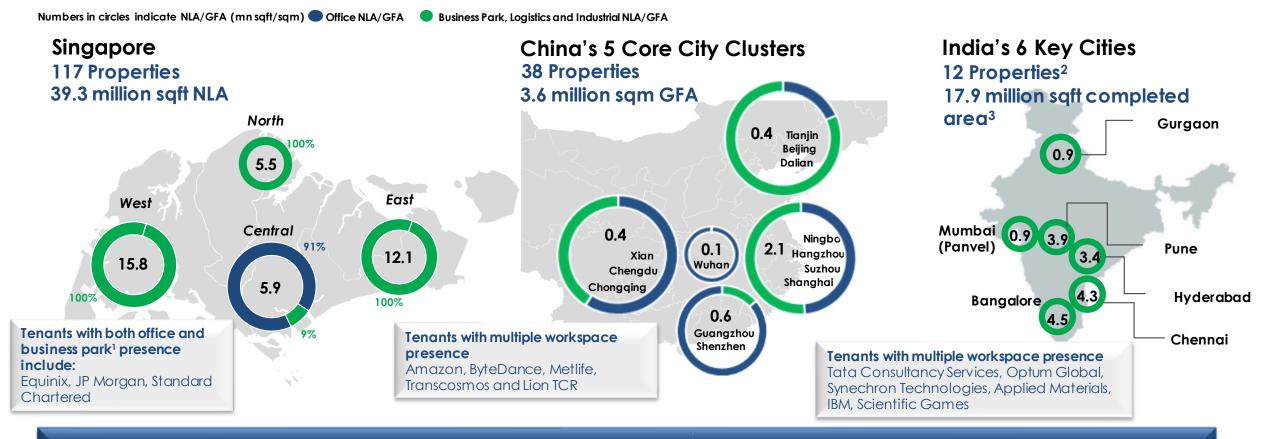


- Partnering with Nestlé to set up Starbucks selfservice kiosks in Citadinesbranded properties around the world – a first in the serviced residence industry
- Currently in Singapore, and to be introduced in China, Malaysia and Japan

## Well-positioned Workspace Portfolio



Sizeable and complementary office and business park<sup>1</sup> footprint across core geographies; Poised to capture wide range of locational and space requirements



- Wide workspace portfolio offerings consist Grade A offices and business parks<sup>1</sup>
- Ability to provide tenants with locational options, "right-sizing" solutions, as well as different types of workspace that can complement their company cultures
- This creates revenue synergies across office and business park<sup>1</sup> portfolios, as well as geographies

- . Include Industrial and logistics
- 2. Operating business and logistics parks
- 2. Operating death to a last the control of the con

# Well-positioned Workspace Portfolio (Cont'd)



Office portfolio continues to be resilient and well-positioned for evolving office trends

- High committed office occupancy rate ranging from 84.0% to 95.2% across geographies as at 30 June 2020
- In China, 95% of office tenants' workforce have returned to the properties
- Continue to register positive rent reversion for most leases signed in 2Q 2020

## Offering core-flex options within our assets

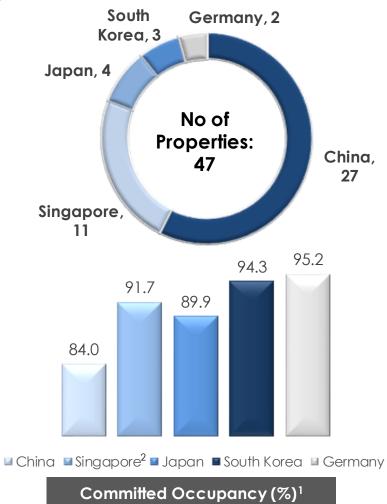
- Bridge+ is an extension of CapitaLand workspace portfolio, offering flexible workspace solutions
  - In 1H 2020, over 500 Bridge+ workstations in Raffles City Chongaing and Ascendas Plaza in China were leased
    - A 56,000 square feet of fully furnished workspaces and collaborative spaces at 79 Robinson Road in Singapore will start operating in 4Q 2020
- Collaborative will start operative will start operative will start operations.

  Bridge + Lounge at Raffles City Chongaing, China

Ascendas Plaza Bridge+ in

Shanahai

- Currently, there are 9 Bridge+ locations operating across China, Singapore and India.
- ~20 more Bridge+ locations in the pipeline over the next 24 months



Notes

1. As at 30 June 2020

For Singapore Grade A office buildings only, including
 Robinson Road

# Well-positioned Workspace Portfolio (Cont'd)



Business parks<sup>1</sup> portfolio across geographies remained robust throughout 1H 2020

- High committed occupancy<sup>2</sup> rate ranging from 88.0% to 98.4% across business parks, logistics and industrial assets in all geographies
- Positive rental reversions<sup>3</sup> for business parks in China, Singapore and United States in 2Q 2020
- Business Parks tenants mostly in new economy industries which are techdriven and/or R&D-focused and thus, less impacted
- Approximately 68% of tenants' workforce in Singapore have returned to their workplace; percentage is higher at industrial and logistics assets



Active in building up our Business Park, Industrial and Logistics portfolio in 1H 2020



Arlington Business Park in United Kingdom for £129 million



A warehouse in Khurja, National Capital Region in India for INR951.5 million<sup>4</sup>

International Tech Park Chennai, Radial Road Phase 2 in India (land) for INR2,559.8 million



25% stake in Galaxis, Singapore for \$\$104.6 million<sup>5</sup>



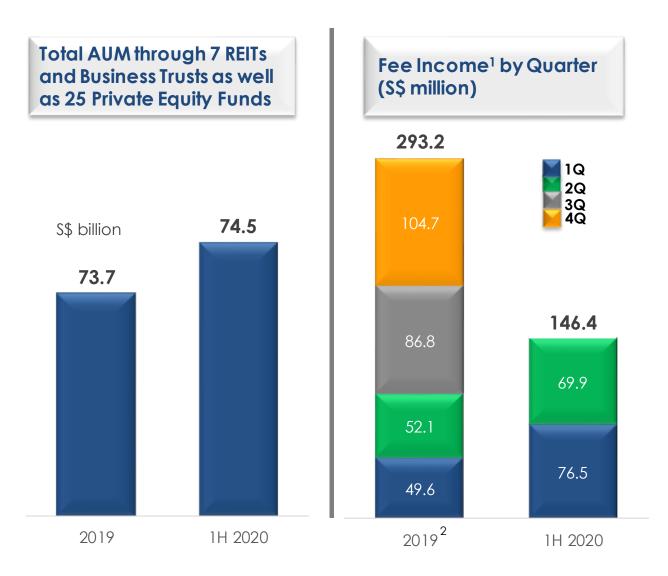
Logistics property in Sydney, Australia for A\$23.5 million<sup>6</sup>

- As at 30 June 2020
- 3. Calculated based on a verage signing gross rent of the renewed leases divided by preceding average signing gross rent of current leases. For the period Apr to Jun 2020, weighted by area renewed and for multi-tenant buildings only
- I. Through Ascendas India Trust. Signed Share Purchase Agreement for acquisition of the warehouse. Completion of acquisition is subject to fulfil ment of certain Conditions Precedent
- Through Ascendas Reit. Purchase consideration adjusted from estimated purchase consideration of \$102.9m based on the final completion accounts
   Through Ascendas Reit.

# **Proactive Fund Management**



Sizeable and scalable fund management platform continues to exhibit resilience



## 1H 2020 Key Highlights

- Fund AUM as at 30 June 2020 stayed stable, generating fee income of \$\$146.4 million (44% higher YoY)
- \$\$1.3 billion remains to be deployed
- Major transactions completed in 1H 2020
- Ascendas Reit: \$\$103 million acquisition of 25% of Galaxis in Singapore
- CapitaLand Retail China Trust: \$\$151million divestment of CapitaMall Erqi, ZhengZhou, China
- Ascott Residence Trust (ART) admitted to FTSE EPRA Nareit Global Real Estate Index – an outcome of its merger with Ascendas Hospitality Trust in 2019. The admission will further raise ART's profile as the proxy hospitality trust in the Asia-Pacific
- Update: CapitaLand Commercial Trust and CapitaLand Mall Trust to seek respective unitholders' approval of proposed merger at unitholder meetings on 29 Sep 2020

- Includes fee based revenue earned from consolidated REITs before elimination at Group level
- 2. Includes contribution from ASB for the period from 1 Jul to 31 Dec 2019

# **\$\$3B Annual Capital Recycling Target - Unchanged**



Progress slowed down in 1H 2020 due to COVID-19 • To focus on divesting non-core assets opportunistically in 2H 2020

1H 2020 Divestments/Transfers <sup>1,2</sup>	S\$ million	Entity (Seller)
Wisma Gulab, Singapore	0.88	Ascendas Reit
No. 202 Kallang Bahru, Singapore	17.0	Ascendas Reit
25 Changi South Street 1, Singapore	20.3	Ascendas Reit
CapitaMall Erqi, Zhengzhou, China	150.8	CRCT
Citadines Xinghai Suzhou and Citadines Zhuankou Wuhan, China	97.0	ART
Undeveloped land parcel in Kazakhstan	1.5	CapitaLand
Seasons Avenue retail podium, Vietnam	1.3	CapitaLand
Subtotal (1H 2020)	375.9	
15% Equity interest in a JV in Chengdu, China <sup>3</sup>	56.4	CapitaLand
Ascott Guangzhou, China <sup>3</sup>	155.0	ART
Citadines Didot Montparnasse Paris, France <sup>3</sup>	36.4	ART
40% stake in a mixed-use site in Huangpu District, Guangzhou <sup>3</sup>	78.6	CapitaLand
Total Gross Divestment Value <sup>4</sup>	702.3	
Effective Divestment Value <sup>5</sup>	301.6	

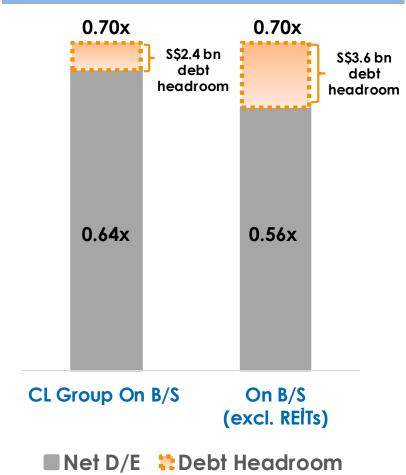
- 1. Announced transactions from 1 Jan to 5 Aug 2020
- The table includes assets divested/transferred by Capit aLand and Capit aLand REITs/business trusts/funds
- 3. Announced post quarter end
- 4. Divestment/transfer values based on agreed property value (100% basis) or sales consideration
- 5. Based on effective stake divested

# **Proactive Capital Management**



Strong balance sheet and liquidity position





- Positive free cash flow in 1H 2020
- Total funding \$\$4.8 billion raised YTD June 2020, including \$\$1.8 billion in sustainable financing
- Cash and available undrawn facilities<sup>2</sup> totaled ~S\$14.0 billion<sup>3</sup>
- Lower overall implied interest rate of 3.0% achieved with average loan tenure of 3.4 years
- Target to reduce 20% in operating costs and discretionary capital expenditure - >\$\$200 million savings for 2020
- Healthy take-up of Scrip Dividend Scheme for FY 2019 dividend, conserving approximately \$\$388 million of cash for CapitaLand

- 1. Proforma w ithout SFRS (1) 10 (excludes REITs Net Debt, includes CL's share of REITs Equity)
- 2. Total Group cash balances and available undrawn facilities of CapitaLand's treasury vehicles
- 3. As at 30 June 2020

## We Place Sustainability At The Core Of What We Do



# Recognition by Distinguished Awards & Benchmarks

- Remain listed in the Global 100 Most Sustainable Corporations in the World 2020 and The Sustainability Yearbook 2020
- Remain listed in the 2020 FTSE4Good Index Series following Jun 2020 review – constituent since 2014
- Top winner at BCA Green Mark Awards 2020 with Green Mark Platinum Champion recognition
- First to win top BCA SGBuilds Star Award for developers for expanding Singapore's foothold overseas

# New CapitaLand Sustainability Masterplan

 Launching in 4Q 2020 with ambitious targets and to galvanise the Group's sustainability efforts to maximise impact



## Sustainability-linked Financing

- S\$150 million three-year corporate loan from OCBC Bank is Singapore's first Singapore Overnight Rate Average-based loan - part of the S\$300 million sustainability-linked loan
- S\$500 million four-year sustainability-linked loan from United Overseas Bank is the largest in Singapore's real estate sector
- Ascendas Reit raised \$\$100 million maiden green bond to finance green projects that mitigate climate change
- Total of \$\$1 billion in green loans obtained to support greening of global portfolio

## Helping our community

- Close to \$\$6 million in donations and over 7,500 volunteer hours in community support
- Community projects in Singapore include 'CapitaLand #LoveOurSeniors' and 'CapitaLand #MealOnMe' initiatives, as well as meals and necessities deliveries to elderly homes

## Conclusion



- The threat of COVID-19 remains prevalent and the economic outlook remains uncertain. Despite our expectations of continued pressure on our business for the remaining of the year, we are cautiously optimistic that the worst is over.
- We have been diligently adapting our business to the evolving needs of our stakeholders to ensure CapitaLand will pass the test and continue to build on our position as a leading diversified real estate group.
- Our long-term strategy remains intact and we will continue to build on our strengths to create a
  diversified and well-balanced portfolio for sustainable returns.
- Asset recycling is a key component that makes up CapitaLand's return on equity. We will look to
  opportunistically divest non-core assets and businesses to achieve our \$\$3 billion annual target.
- Our strong balance sheet will allow us the agility to navigate through formidable current challenges. We will actively look for opportunities to reposition the Group within our three strategic growth businesses: Development, Lodging and Fund Management.
- Our digital capabilities, human capital and commitment to ESG excellence will continue to be the bedrock to our on-going success.















# Thank You

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