



News Release

22 January 2026

SGX Stock Exchange welcomes Toku Ltd. to Catalist

SGX Stock Exchange today announced the successful listing of Toku Ltd. on Catalist under stock code “TKU”.

Toku Ltd. is a leading cloud-native AI-powered customer experience (CX) platform that enables enterprises to manage customer interactions across voice, chat, email and digital channels. Established in 2017 and headquartered in Singapore, the company has built a robust communications infrastructure that supports a composable suite of communications APIs, developer tools, end-to-end CX management solutions and its core AI products including Toku Transcribe, Toku Summarise, Conversation Analyst AI and Sentiment Analysis. Purpose-built for complex and fragmented markets, Toku serves major enterprises and government agencies across 32 countries in Asia Pacific, the Middle East and Latin America.

Thomas Laboulle, Founder and CEO, Toku Ltd., said, “Toku was built for markets where complexity is the norm, not the exception. Today’s listing is a celebration of that vision and the remarkable team and partners who have brought it to life. As enterprises worldwide seek to transform and scale customer experience across regulated, multilingual, and fragmented markets, we believe we are uniquely positioned to lead that change. This milestone fuels our ambition to build something enduring: a global platform that sets new standards for how businesses connect with their customers. We are just getting started.”

Koh Jin Hoe, Head of Capital Markets, Global Sales and Origination, SGX Group, said, “Toku’s listing reflects the growing depth and diversity of technology enterprises choosing SGX Catalist as their growth platform. With its strong capabilities in AI and communications infrastructure, Toku is well positioned to support digital transformation across diverse markets. We look forward to partnering the company as it scales its business and expands its presence in international markets.”

Toku Ltd. joins more than 200 enterprises that are listed on SGX Catalist. Toku Ltd. opened at S\$0.26 today.

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About Toku Ltd.

Headquartered in Singapore, Toku Ltd. (“Toku”) is a cloud-native, AI-powered customer experience platform purpose-built for enterprises operating in complex, multi-market environments. With deep roots in the APAC region and an expanding global footprint, Toku’s modular 360° CX Platform orchestrates customer interactions across voice, chat, email and digital channels while managing

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regulatory, linguistic and infrastructure complexity at scale. Built on end-to-end ownership of its technology stack, from carrier-grade connectivity to AI applications, Toku delivers enterprise-grade security, reliability and deployment flexibility across commercial cloud, private data centres and hybrid environments. Its AI capabilities include transcription, summarisation, sentiment analysis, conversation analytics and governed virtual agents, designed to integrate seamlessly with enterprise systems and customer data. Trusted by leading enterprises and public-sector organisations, Toku helps organisations streamline operations, scale customer engagement and deliver consistent experiences across fragmented markets. For more information, visit <https://toku.co/>.

About SGX Group (Singapore Exchange)

SGX Group seeks to serve as the world's most trusted and efficient international marketplace, operating equity, fixed income, currency and commodity markets to the highest regulatory standards. As one ecosystem with global relevance and influence, we offer multiple growth avenues to our stakeholders through listing, trading, clearing, settlement, depository, data and index services. We are committed to lead on climate action by developing a world-class transition financing and trading hub through SGX FIRST (Future in Reshaping Sustainability Together), our multi-asset sustainability platform. Headquartered in AAA-rated Singapore, we are globally recognised for our risk-management and clearing capabilities. Find out more at www.sgxgroup.com.

About SGX Stock Exchange

SGX Stock Exchange is Asia's most international marketplace for companies and investors seeking long-term sustainable growth. Our world-class market infrastructure, global connectivity and expansive suite of products offer diverse opportunities for investors to trade and invest with confidence. With about 40% of our listed companies originating outside of Singapore, we are the listing venue of choice, providing a solid foundation for issuers to achieve their business goals. For more information, visit www.sgx.com/stock-exchange.

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