

NCS CEO Ng Kuo Pin to relinquish role; Sam Liew to take over

Singapore, 16 January 2026 – NCS today announced that Mr Ng Kuo Pin will step down as Chief Executive Officer on 1 April 2026 when the baton will be passed to NCS Deputy CEO and head of its Government Strategic Business Group Mr Sam Liew who has been appointed CEO-designate.

The CEO transition follows seven years of leadership under Mr Ng, during which NCS transformed into a fast-growing, pan-Asia Pacific technology and digital services company with market-leading capabilities and a renewed sense of purpose. Under his stewardship, NCS repositioned for the digital era, with accelerated investments in cloud, data and digital platforms; expanded its international footprint across Australia, Greater China, Southeast Asia and the wider Asia Pacific region; and diversified the business beyond its core government business.

NCS CEO Mr Ng said, “Leading NCS has been one of the greatest honours of my career. I am immensely proud of how far we have come – the transformation we initiated, the impact we generated, and the vision we made happen. After seven years of expansion, and as NCS enters its next chapter, I believe now is the right time to pass on the baton. I have every confidence that Sam will take NCS to greater heights. NCS is well positioned for the future, and I remain deeply committed to its continued success.”

NCS Chairman Mr Lim Swee Say said, “NCS went through significant transformation under Kuo Pin’s leadership. He broadened its business footprint and deepened its capabilities, and we thank him for his valuable contributions. We have every confidence that Sam will continue to build on that legacy and take NCS to the next level as it deepens its focus on AI-driven innovation.”

Singtel Group CEO Mr Yuen Kuan Moon said, “Kuo Pin’s stewardship saw NCS emerge as a key growth engine of the Singtel Group. From our strategic reset in 2021 through our Singtel28 growth plan, Kuo Pin has scaled the business from S\$1.8 billion to S\$3 billion in revenue, supported by strong earnings performance and operational excellence. We thank him for his leadership and wish him all the best in his future endeavours. We look forward to a smooth transition to CEO-designate Sam Liew who has an equally strong handle on NCS’ workings and its growth trajectory.”

Mr Ng will work closely with Mr Liew over the next three months to ensure a smooth and seamless transition.

CEO-designate Sam Liew

CEO-designate, Mr Liew joined NCS in July 2021, leading intelligentisation efforts across NCS globally by leveraging data, AI and emerging technologies. He currently heads NCS’ Government Strategic Business Group (Gov+) which positions NCS as the go-to digital catalyst for smart cities and governments across Asia Pacific seeking public service transformations.



Mr Liew said, "I am honoured to be given this opportunity to lead NCS into its next phase of growth as the world moves more squarely into the AI era. Kuo Pin has built a strong foundation for NCS, positioning us well for the next stage of hyper-digitalisation. I am energised by the prospect of transforming NCS' business amid rapid AI disruption, and I look forward to working closely with my colleagues and eco-system partners to build on this momentum, scale our growth, and cement NCS' position as a leading company trusted by clients and an employer of choice."

Prior to NCS, Mr Liew was managing director at GIC's technology group. He was part of GIC's corporate management, business continuity, and group risk committees. He was also a member of GIC's technology investment business group. Before GIC, he was managing director of Accenture's ASEAN Technology business where he led Accenture's APAC Communications Centre of Excellence delivering business solutions across Asia. He was also a member of Accenture's Global Technology Leadership Council and ASEAN Geographical Leadership Council.

Mr Liew currently serves as Board Director on the Gardens by the Bay Board. He also serves as Board Governor at the Institute of Technical Education. In addition, he sits on the Board of Singapore Management University's School of Computing and Information Systems and is Deputy Chairman of Singapore Polytechnic's School of Computing and a Council Member on Singapore's IT Standards Committee. He is the immediate Past President of the Singapore Computer Society (SCS) and has been conferred a Fellow of SCS.

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About Singtel Group

Singtel Group is a leading Asian communications technology group, operating next-generation connectivity, digital infrastructure and digital businesses including regional data centre arm Nxera and regional IT services arm NCS. The Group has presence in Asia, Australia and Africa and reaches over 820 million mobile customers in 20 countries.

For consumers, Singtel delivers a complete and integrated suite of services, including mobile, broadband and TV. For enterprises, Singtel offers a complementary array of workforce mobility solutions, data hosting, cloud, network infrastructure, analytics and cyber security capabilities.

Singtel is dedicated to continuous innovation, harnessing technology to create new and exciting customer experiences, support enterprises in their digital transformation and shape a more sustainable, digital future.

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Media Contact

Lian Pek
Vice President, Group Corporate Affairs and Investor Relations
Mobile: +65 9488 2696
Email: lianpek@singtel.com