RSPO | Roundtable on Sustainable Palm Oil

Annual Communication on Progress (ACOP) 2020

Golden Agri-Resources Ltd

We thank you for your time spent taking this survey.
Your response has been recorded.

Below is a summary of your responses

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Welcome to the Annual Communication on Progress (ACOP) 2020 report.

Before you begin your ACOP 2020 report, we recommend that you refer to the ACOP Guidelines document. This document contains a full list of ACOP 2020 questions in Annex 2 to assist you in preparing the report. The ACOP Guidelines document is available in English, Bahasa Indonesia, French, German, Spanish, Thai, Simplified Chinese and Japanese. The document can be found at the following link:
https://www.rspo.org/resources/membership

Help text containing guidelines and definitions for individual questions is available in the report. Please hover over this symbol ⍰ to view the help text

This version of the ACOP 2020 platform features an auto-save function. Your responses will automatically be saved as you proceed through the report, and you may exit and return to the report at a later time with your previous responses available.

At the end of the survey, you will be given an option to send a draft copy of the report to your email for review. Once the report has been submitted, you may download a PDF version of the report and a copy of the final report can also be sent to your email.

1.0 RSPO Member Particulars

Member Name	Golden Agri-Resources Ltd
Membership Number	1-0096-11-000-00
Membership Sector	Oil Palm Growers
Membership Category	Ordinary
Country	Mauritius

2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

- (●) **Yes**
- ( ) No

2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).

For Environmental/Conservation NGO and Social/Development NGO RSPO members that consume or retail palm oil or products containing palm oil, you will be required to answer the relevant supply chain sector ACOP form that must include the volumes of palm oil or products containing palm oil consumed or retailed under your organisation's own brands. ?

- [■] **I own and operate oil palm estate(s) and/or palm oil mill(s)**
- [ ] I represent a palm oil Independent Smallholder farmer Group
- [ ] I own and operate independent palm oil mills
- [ ] I own and operate independent palm kernel crushing plants
- [ ] I trade or broker palm oil, palm kernel oil or related products
- [■] **I am a refiner of palm oil or palm kernel oil**
- [ ] I am a processor of intermediate (B2B) palm oil, palm kenel oil or related ingredients
- [ ] I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related

products

- [ ] I manufacture consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors.
- [ ] I retail consumer (B2C) products containing palm oil, palm kernel oil or related products
- [ ] I operate food retail outlets that use palm oil, palm kernel oil or related products
- [ ] I support the sustainable development of the palm oil industry as a conservation and environmental NGO
- [ ] I support the sustainable development of the palm oil industry as a social and human development NGO

G.1.0 Operational profile

G.1.1 Please state your company's main activities as a palm oil grower: ?

- ○ Oil palm grower without palm oil mill
- ○ Oil palm grower with palm oil mill
- ● **Oil palm grower with palm oil mill and palm kernel crushing plant**
- ○ Independent palm oil mill
- ○ Smallholder Group Manager

Information in Section 2.0 - Operations and Certification Progress - is a mandatory declaration in your ACOP. This includes hectarage data, to enable the RSPO to accurately calculate certification of individual members, sectors and RSPO members as a whole. ACOP reports without reported hectarage data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

If you have any concerns regarding the public disclosure of your company's hectarage data, please contact the ACOP team at acop@rspo.org

G.2.1 Land area controlled and managed associated to palm oil

G.2.1.1 Please state the total number of palm oil estates, certified and uncertified, controlled or managed by the member ?

172

Land area controlled and managed associated to palm oil

G.2.1.2 Total land controlled or managed for oil palm cultivation - planted and infrastructure (hectares)	396317
G.2.1.3 Total land controlled or managed for oil palm cultivation - unplanted (hectares)	0
G.2.1.4 Total land designated and managed as HCV areas (hectares)	58512
G.2.1.5 Other conservation land set aside, excluding HCV areas reported in 2.1.4 (hectares)	17220
G.2.1.6 Total land under scheme smallholders (hectares)	106195
Total	578,244

G.2.2 Certification Progress

G.2.2.1 Number of management units certified under the RSPO P&C Certification

80

G.2.2.2 Total certified land under the RSPO P&C Certification, excluding scheme smallholders (hectares)

217425

G.2.2.2.1 Certification progress - land under RSPO P&C Certification, excluding scheme smallholders

46.06%

G.2.3 In which countries are your estates located?

G.2.3.1 Indonesia – Please indicate which province(s)

Press and hold Ctrl or Command on your keyboard to select or deselect multiple provinces.

Aceh
Bali
Bangka Belitung



G.2.3.2 Malaysia – Please indicate which state(s)

Press and hold Ctrl or Command on your keyboard to select or deselect multiple states.



G.2.3.3 Other – Please indicate which country/countries

Press and hold Ctrl or Command on your keyboard to select multiple countries.



G.2.4 New plantings and development (excluding replanting) ?

G.2.4.1 How much new land was planted by your company during this reporting period (hectares)? ?

0

G.2.5 Supply of Fresh Fruit Bunches (FFB)

G.2.5.1 Total FFB volume produced by estates managed or controlled by your company (tonnes)

7290878

G.2.5.1.1 Total certified FFB volume produced by certified estates managed or controlled by your company (tonnes)

4182349

G.2.5.2 In addition to FFB produced by your company's estates, does your supply base include any of the following?

- [x] **Scheme Smallholders**
- [ ] Independent Smallholders
- [ ] Outgrowers
- [ ] Other Third-Party Suppliers

G.2.5.3 Scheme smallholder operations that supply your operations:

G.2.5.3.1 Total FFB volume supplied by scheme smallholders (tonnes)

1994560

G.2.5.3.2 Total certified FFB volume supplied by scheme smallholders (tonnes)

1123224

G.2.6 Fresh Fruit Bunches (FFB) processing and production operations

G.2.6.1 Number of palm oil mills operated

47

G.2.6.2 Number of palm oil mills certified under RSPO P&C

31

G.2.7 Palm Kernel processing and production operations

G.2.7.1 Number of palm kernel crushers and/or palm kernel mills operated

9

G.2.7.2 Number of palm kernel crushers and/or palm kernel mills certified under RSPO Supply Chain Certification (SCC)

9

G.3.0 Palm Oil and Certified Palm Oil Production

Information in Section 3 - Palm Oil and Certified Palm Oil Production - is a mandatory declaration in your ACOP. This includes volume, to enable the RSPO to accurately calculate production uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

If you have any concerns regarding the public disclosure of your company's volume data, please contact the ACOP team at acop@rspo.org
Please note that requests for confidentiality will be treated on a case-by-case basis. In such cases, hectarage data will still be required to be reported to the RSPO, but will be removed from the public report - identified as 'redacted'

G.3.1 Total Crude Palm Oil produced (tonnes)

Malaysia	0
Indonesia	2205224
Latin America	0
Africa	0
Rest of the World	0
Total	2,205,224

G.3.2 CSPO sold as RSPO certified

Identity Preserved (IP)	212907

Segregated (SG)	0
Mass Balance (MB)	161539
RSPO Credits	0
Total	374,446

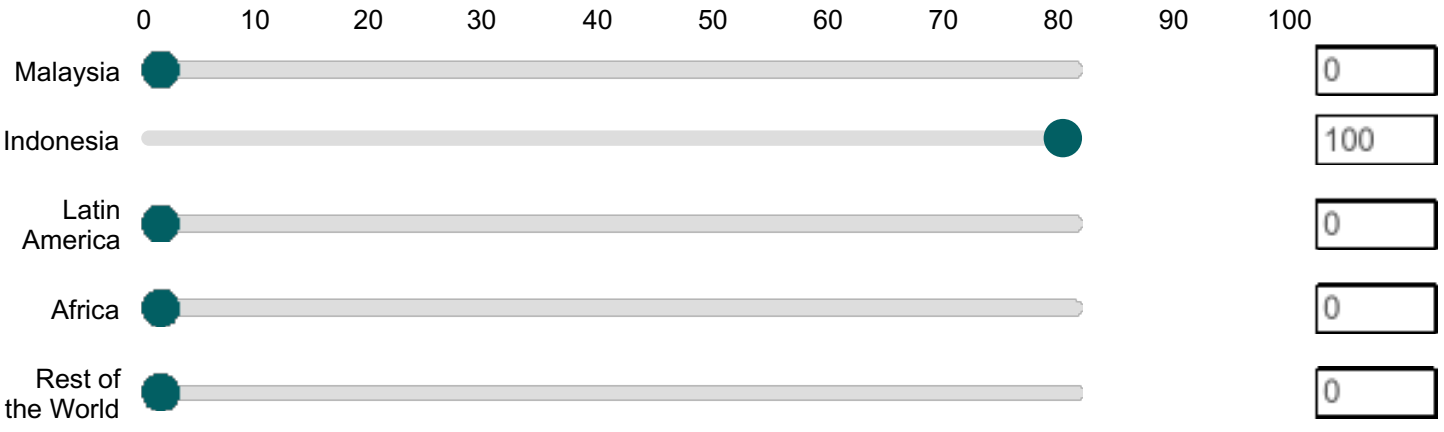
G.3.5 Total CSPO

G.3.2 CSPO sold as RSPO-certified	374446
G.3.3 CSPO sold under other certification schemes	634528
G.3.4 CSPO sold as conventional	121547
Total	1,130,521

G.3.6 According to the volume information you have provided in this questionnaire, CSPO represents the following percentage of your total CPO production

51.25%

G.3.7 Based on total CSPO volumes sold (Question G.3.6) , please estimate the percentage of the volumes originating from your operations in the following regions/countries



Total: 100

G.3.8 Total Crude Palm Kernel produced (tonnes)

Malaysia	0
Indonesia	569637
Latin America	0
Africa	0
Rest of the World	0
Total	569,637

G.3.9 CSPK sold as RSPO certified

Identity Preserved (IP)	116051
Segregated (SG)	0
Mass Balance (MB)	135351
Total	251,402

G.3.12 Total CSPK sold

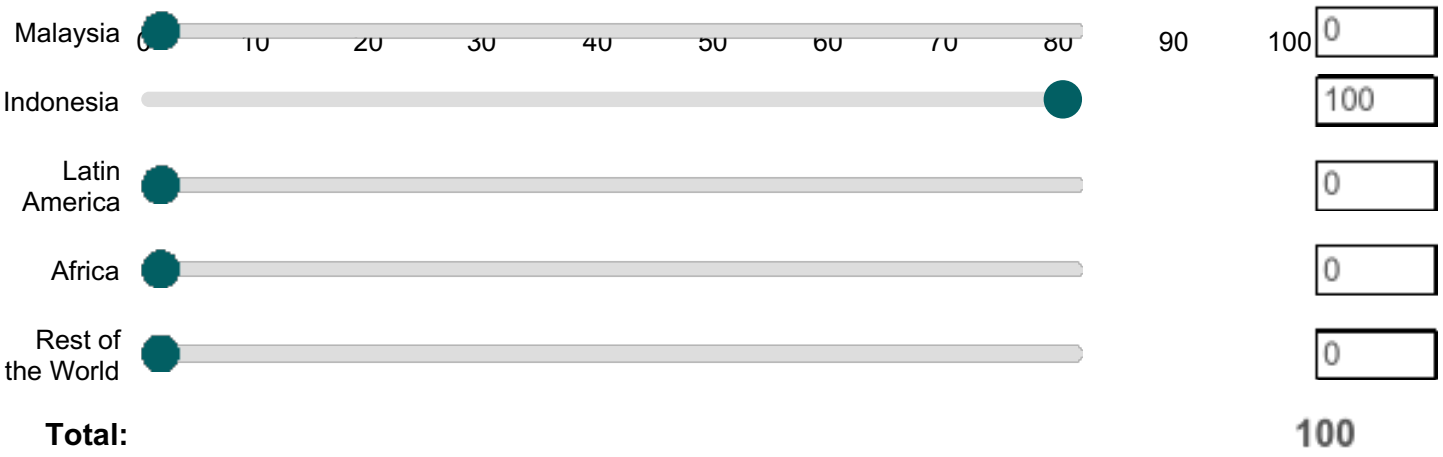
G.3.9 CSPK sold as RSPO-certified	251402
G.3.10 CSPK sold under other certification schemes	0
G.3.11 CSPK sold as conventional	27742
Total	279,144

G.3.13 According to the volume information you have provided in this questionnaire, CSPK represents the following percentage of your total CPK production

49.00%

G.3.14 Based on the CSPK sold volumes (Question G.3.12), please estimate the percentage of volumes originating from your operations in the following regions/countries:





G.4.0 TimeBound Plan

G.4.1 Which year did your company achieve (or plans to achieve) its first RSPO P&C certification?

2011

G.4.2 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all its estates and mills?

2023

G.4.2.1 If the previous target year for G.4.2 has not been met, please explain why

Due to the unprecedented time of pandemic, GAR has proposed the new 2021-2023 timebound. This timebound shows that GAR has still committed to achieve 100% RSPO certification. Communication and coordination are also being set up with RSPO and other stakeholders regarding HGU process and the liability data as these requirements are essential to acquire certification. GAR will continue to collaborate with key stakeholders including RSPO to deliberate and overcome this current situation.

G.4.3 Which year did your company achieve (or plans to achieve) 100% RSPO certification of scheme smallholders?

2023

G.4.3.1 If the previous target year for G.4.3 has not been met, please explain why

GAR includes scheme smallholders in its new timeline to get certification.

G.4.4 Which year did your company achieve (or plans to achieve) 100% RSPO

certification for all FFB, regardless of source?

2025

G.4.4.1 If the previous target year for G.4.4 has not been met, please explain why

GAR continues to undergo this timeline by working together with key stakeholders. the company assumes that the initial target is made by conservative condition to reach the goal. However, the current situation due to the pandemic, has altered the initial plan. Therefore, GAR will continue to make necessary adaption so that the timeline can be achieved.

G.5.0 Concession Map

G.5.1 The RSPO General Assembly Resolution 6G (2013) calls for all members with Grower operations to submit maps of their concessions through ACOP.

Has your company submitted concession maps to the RSPO in previous ACOP cycles?

- (●) **Yes**
- ( ) No

G.5.2 Has your company acquired any new concession sites or have any concession sites changed ownership since the previous ACOP map submission?

- ( ) Yes
- (●) **No**

Thank you for previously submitting your company's concession maps in Shapefile format. If there are any updates to the maps, please contact the RSPO GIS team at maps@rspo.org

G.6.0 GHG Footprint

G.6.1 What is the average GHG footprint for all certified management units by hectare (tCO2e/ha)?

6.21

G.6.2 What is the average GHG footprint for all certified management units per tonne of crude palm oil (tCO2e/tCPO)?

3.72

G.6.3 What are the key emission sources identified by your company in certified management units?

- [ ] Land use change
- [ ] Existing cultivation peatland
- [x] **Palm oil mill effluent (POME)**
- [x] **Fertiliser application**
- [ ] Others

G.6.4 Does your company have a baseline for GHG reporting?

- ( ) Yes
- (•) **No**

G.6.4.2 Please explain why your company does not have an existing baseline, and if it is planning to develop a baseline for GHG reporting?

Currently GAR is working to develop baseline for GHG reporting.

G.7.0 Support for Oil Palm Smallholders

G.7.1 How is your company supporting Independent Smallholder groups?

- [x] **Sourcing of physical FFB**
- [x] **Financial support**
- [ ] Operations support
- [ ] Training support
- [ ] Community development
- [ ] Not supporting Independent Smallholder groups
- [ ] Others

G.7.1.1 Please provide the names and locations of the oil palm Independent Smallholder groups that you are currently supporting. This question is not mandatory, and is left to the discretion of the RSPO member to answer.

Since 2014, GAR has helped independent farmers in Riau. As of end 2020, GAR secured loans of nearly IDR 123 billion from state-owned banks. In addition, we run a range of support programmes for independent smallholders. GAR has provided various supports and technical assistance to thousands of independent farmers in North Sumatra, South Sumatra, and Riau as of end 2020. Farmers have access to high-yielding seeds, fertiliser and herbicides, and heavy equipment rental at below-market rates. As of end-2020, we have disbursed more than IDR 300 billion in interest-free loans and other aid.

G.8.0 Actions For Next Reporting Period

G.8.1 Outline activities that your company will undertake in the coming year to advance its certification efforts.

We aim to certify a total remaining our plantations which covers plasma estates by 2023. This includes and takes into account the acquisition process that is currently being carried out between THA Management and GAR. Despite many challenges, this proves that GAR is very committed to completing the target. In addition, this target reflects our conservative estimate for the time needed to acquire the HGU and the liability data as required recently by RSPO. However, due to the global health conditions where Covid-19 is happening, we must be realistic about the targets that we are implementing right now.

G.8.2 Outline activities that your company will undertake in the coming year to promote the uptake CSPO along the supply chain.

In 2016, we launched our action plan to achieve Traceability to the Plantation ("TTP") by 2020.This timetable had to be adjusted in light of the global pandemic as safe distancing measures affected some of our suppliers' ability to carry out fieldwork. Despite the current situation, by end 2020, we achieved nearly 90 percent TTP for GAR-owned and third party supplier mills. To help accelerate the TTP process, we continued with the Ksatria Sawit programme. This initiative reaches out to areas where many of our supplier mills buy from smallholders, and traces their agents and farmers. As of end-2020, 87,000 farmers had registered under the programme covering 325,000 hectares of estates. The latest mapping data is available on the Supplier Assessment Information: https://www.goldenagri.com.sg/sustainability/responsible-sourcing/supplier-assessment/

PT.1.0 Operational Profile

PT.1.1 Please state your company's main activity within the palm oil supply chain.

- [x] **Refiner of CPO and PKO**
- [x] **Palm Kernel Crusher**

- [x] **Trader with Physical Possession**
- [x] **Trader without Physical Possession**
- [ ] Integrated Refiner-Trader-Processor
- [ ] Intermediate Products Producer
- [ ] Power, Energy and Biofuel Processor
- [ ] Animal Feed Producer
- [x] **Oleochemicals Producer**
- [ ] Distribution & Logistics
- [ ] Other

PT.2.0 Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

If you have any concerns regarding the public disclosure of your company's volume data, please contact the ACOP team at acop@rspo.org

PT.2.1 Please include details of all certified and uncertified operations using palm oil, palm kernel oil and related products, owned and/or managed by the member and/or all entities that belong to the group.

Fully-owned

PT.2.1.1 In which markets do you sell goods with palm oil and palm oil -related products?

- [x] **Europe**
- [ ] North America

- [x] **China**
- [x] **India**
- [ ] Malaysia
- [x] **Indonesia**
- [ ] Africa
- [ ] Latin America
- [ ] Rest of the World

DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:

1) an aggregate level (as in previous ACOP reporting cycles) OR
2) by up to 5 individual subsidiaries. Members with more than 5 subsidiaries will be required to aggregate the volumes of remaining subsidiaries into a separate total.

Please indicate whether you would like to declare your palm oil and palm oil product volumes in aggregate or by subsidiaries

- (●) **an aggregate level (as in previous ACOP reporting cycles)**
- ( ) by up to 5 individual subsidiaries. Members with more than 5 subsidiaries will be required to aggregate the volumes of remaining subsidiaries into a separate total.

PT.2.2 Volumes of uncertified and certified palm oil, palm kernel oil and related product sourced in the year

Crude palm oil, including derivatives refined from CPO (tonnes)	6456108
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	1013760
Crude palm kernel expeller (tonnes)	745922
Total	8,215,790

PT.2.3 Volume of RSPO-certified palm oil, palm kernel oil and related products

sourced in the year (tonnes):

	Crude Palm Oil (CSPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel Expeller (CSPKE)
RSPO Credits from Mill / Crusher	0	0	0
RSPO Credits from Independent Smallholder	0	0	0
Mass Balance (MB)	513187	316000	0
Segregated (SG)	351403	101769	0
Identity Preserved (IP)	20825	0	0
Total	885,415	417,769	0

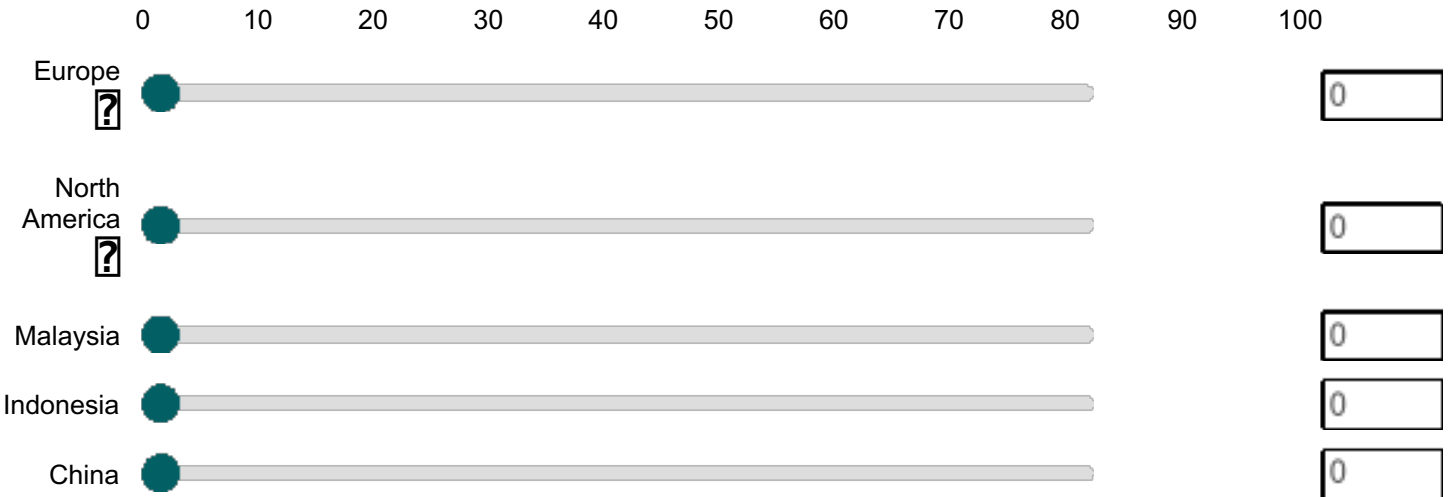
PT.2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil, palm kernel oil and related products uptake is:

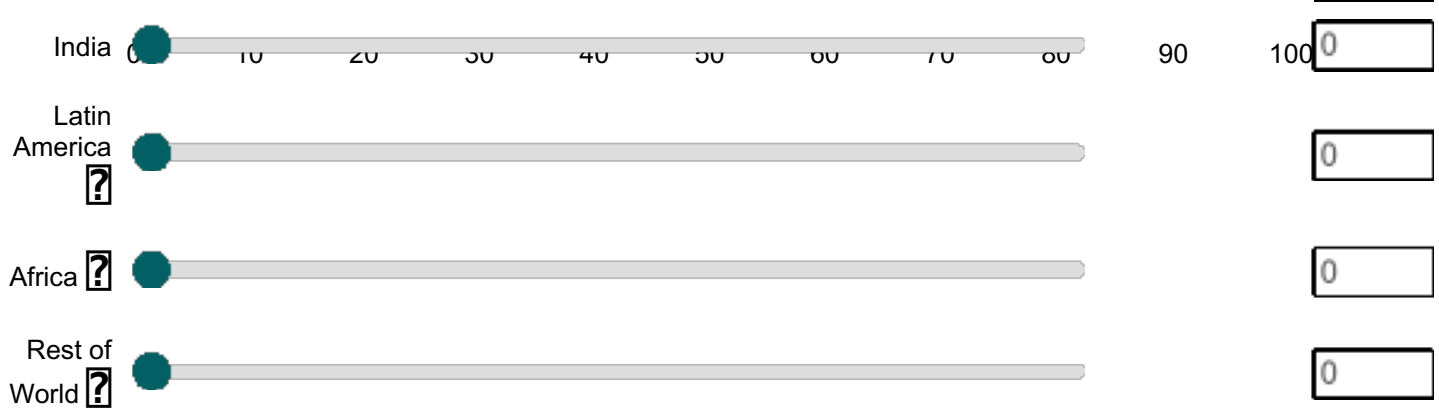
15.86%

PT.2.4.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake calculated in PT.2.4. This may include changes due to business environment, evolving nature of operations or variations due to stock positions

There is no further comments or information in this section.

PT.2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil, palm kernel oil and related products sold, traded or processed by your company in the following regions:





PT.3.0 TimeBound Plan

PT.3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification or RSPO trader/distributor licence?

2013

PT.3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?

2013

PT.3.2.1 If the previous target year has not been met, please explain why.

Target has been achieved.

PT.3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.

2017

PT.3.3.1 If the previous target year has not been met, please explain why.

Target has been achieved.

PT.3.4 Year expected to only source 100% RSPO-certified palm oil and oil palm products.

2030

PT.3.4.1 If target has not been met, please explain why.

The timebound is in progress at this time.

PT.3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

We believe the handling of RSPO Certified products can only be achieved via transformation of the industry, where the majority of our producers produce RSPO Certified products, and the majority of consumers demand it. GAR is committed to work through an engagement with our suppliers and customers, and working with other RSPO members towards this goal.

PT.4.0 Actions for Next Reporting Period

PT.4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

We proactively communicate and update our ability to deliver RSPO CSPO physical supply chain modules: MB & SG to our customers. We also promote RSPO standards to our suppliers. Please refer to our GAR Website:(https://www.goldenagri.com.sg/sustainability/certifications/RSPO/) and GAR Supplier Assessment (https://www.goldenagri.com.sg/sustainability/responsible-sourcing/supplier-assessment/) for more information on our efforts in promoting the use of RSPO Certification on oil palm products in our supply chain.

SR.1.0 Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations.

Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Respobsibility section in ACOP is not yet final and may change in future ACOP cycles.

For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

SR.1.1 Acknowledgement

- **Please acknowledge that you have read and understood the Shared Responsibility requirements for policy submissions.**

Labour & Labour Rights

SR.1.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

- (●) Yes
- ( ) No

SR.1.1.1 Does the policy cover:

- [■] No discrimination
- [■] Wage and working conditions
- [■] Freedom of association
- [■] No child labour
- [■] No harassment
- [■] No forced or trafficked labour

SR.1.1.2 Shared Responsibility-related policies will be updated via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies there. The SR policies upload function can be found by navigating to the Membership tab, clicking on 'Membership List' and selecting the relevant RSPO Membership Application. These policies will be displayed publicly on your public RSPO membership profile. If you do not have a policy or your policy does not cover all items, you will be required to provide a Declaration of Support for the relevant policy items in your MyRSPO profile. For more information on Shared Responsibility policies, please email membership@rspo.org

Ethical Conduct & Human Rights

SR.1.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

- (●) Yes

○ No

SR.1.2.1 Does the policy cover:

- ■ **Recruitment** ?
- ■ **Contractors** ?
- ■ **Sub-Contractors & Third-Party Contractors** ?

SR.1.2.2 Shared Responsibility-related policies will be updated via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies there. The SR policies upload function can be found by navigating to the Membership tab, clicking on 'Membership List' and selecting the relevant RSPO Membership Application. These policies will be displayed publicly on your public RSPO membership profile. If you do not have a policy or your policy does not cover all items, you will be required to provide a Declaration of Support for the relevant policy items in your MyRSPO profile. For more information on Shared Responsibility policies, please email membership@rspo.org

Land Use

SR.1.3 Does your company have a publicly-available Policy covering Land Use? ?

- ● **Yes**
- ○ No

SR.1.3.1 Does the policy cover:

- ■ **Free Prior and Informed Consent (FPIC)** ?
- ☐ Compensation ?

SR.1.3.2 Shared Responsibility-related policies will be updated via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies there. The SR policies upload function can be found by navigating to the Membership tab, clicking on 'Membership List' and

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Occupational Health & Safety

SR.1.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?

- (●) **Yes**
- ( ) No

SR.1.4.1 Shared Responsibility-related policies will be updated via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies there. The SR policies upload function can be found by navigating to the Membership tab, clicking on 'Membership List' and selecting the relevant RSPO Membership Application. These policies will be displayed publicly on your public RSPO membership profile. If you do not have a policy or your policy does not cover all items, you will be required to provide a Declaration of Support for the relevant policy items in your MyRSPO profile. For more information on Shared Responsibility policies, please email membership@rspo.org

Climate Change & Greenhouse Gas (GHG)

SR.1.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?

- ( ) Yes
- (●) **No**

Complaints & Grievances

SR.1.6 Does your company have a Complaints & Grievances Mechanism?

- (●) **Yes**

- [ ] No

SR.1.6.1 Is your Complaints & Grievance mechanism in line with the principles of the RSPO's grievance mechanism, which are the elements of fairness, transparency, and impartiality? ?

- [x] **Yes**
- [ ] No

Smallholders

SR.1.7 Does your company support oil palm independent smallholder groups? ?

- [x] **Yes**
- [ ] No

SR.1.7.1 Does this support cover:

- [x] **Fair and transparent dealings with Smallholders** ?
- [x] **Improved Smallholder livelihoods** ?

SR.1.7.2 How is your company supporting them?

GAR initiated a program called "Ksatria Sawit". It means means ‘palm oil warrior’ in English. The name is also an abbreviation which means transforming the supply chain through independent smallholders and agents. This programme reflects one of the pillars of our GAR Social and Environmental Policy (GSEP) which is to build a traceable and transparent supply chain that extends to farmers, and is a continuation of our efforts since 2015. We have organised region-specific Ksatria Sawit workshops for our suppliers, to educate them on the traceability process. There, we introduce them to our supply chain mapping partner, Koltiva. GAR provides the suppliers’ profiles, then Koltiva follows up by conducting field surveys with the mills, agents and smallholder farmers. By bringing multiple mills together, sharing resources and working at a landscape level, we hope to accomplish TTP much more quickly. As of the end-2020, 87,000 farmers had registered under the programme covering 325,000 hectares of estates.

Sustainable Palm Oil Policy

SR.1.8 Does your company have a publicly-available Policy covering the implementation of RSPO Shared Responsibility principles? ?

- [x] **Yes**

- ○ No

Waste Management

SR.1.9 Does your company have a waste management plan?

- ● **Yes**
- ○ No

Water Management

SR.1.10 Does your company have a water management plan?

- ● **Yes**
- ○ No

Energy Use

SR.1.11 Does your company have an energy use plan covering fossil fuels and renewable energy?

- ● **Yes**
- ○ No

RSPO Services and Support

SR.1.12 Does your company provide services and support to the RSPO, eg. participation in RSPO Working Groups and Task Forces

- ● **Yes**
- ○ No

Shared Responsibility Resourcing

SR.1.13 Does your company have a plan to commit resources to ensure effective implementation of RSPO Shared Responsibility principles?

- [x] **Yes**
- [ ] No

CS.1.0 Challenges and Support

CS.1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- [ ] Awareness of RSPO in the market
- [ ] Difficulties in the certification process
- [ ] Certification of smallholders
- [ ] Competition with non-RSPO members
- [ ] High costs in achieving or adhering to certification
- [ ] Human rights issues
- [x] **Insufficient demand for RSPO-certified palm oil**
- [ ] Low usage of palm oil
- [ ] Reputation of palm oil in the market
- [ ] Reputation of RSPO in the market
- [ ] Supply issues
- [ ] Traceability issues
- [ ] No challenges faced
- [x] **Others**

1. Limited demand in key markets where we operate. 2. On supply side, it is hard to encourage other plantations to join RSPO where no immediate demand is present. 3. Not all suppliers have the capacity to achieve RSPO certification and not all customers are requiring RSPO certified products.

CS.1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform

markets to make sustainable palm oil the norm?

- [x] **Engagement with business partners or consumers on the use of CSPO**
- [x] **Engagement with government agencies**
- [x] **Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations**
- [x] **Promotion of physical CSPO**
- [x] **Providing funding or support for CSPO development efforts**
- [x] **Research & Development support**
- [x] **Stakeholder engagement**
- [ ] No actions taken
- [x] **Others**

Continuing to work with suppliers on adoption of sustainable practices.

CS.1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

Please refer to our GAR Website:(https://www.goldenagri.com.sg/sustainability/certifications/RSPO/) and GAR Supplier Assessment (https://www.goldenagri.com.sg/sustainability/responsible-sourcing/supplier-assessment/) for more information on our efforts in promoting the use of RSPO Certification on oil palm products in our supply chain.

S.1.0 Would you like to submit your ACOP 2020 report now?

- (●) **No, I would like to have my ACOP 2020 reviewed before submission**
- ( ) Yes, I would like to proceed to submit my ACOP 2020 report

S.1.1 Please enter your email address below. You will receive the current summary of your ACOP 2020 report after clicking the next button.

Once your ACOP 2020 report has been reviewed and finalised, please use the Retake Survey Link in the email or in your MyRSPO profile to update or submit your ACOP 2020 report.

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If you have any questions regarding your ACOP reporting, please contact the ACOP team at acop@rspo.org

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