

21 April 2023

A class action against six (6) Australian Optus entities was filed in the Federal Court of Australia today.

These proceedings have been brought on behalf of customers in relation to the cyber-attack on Optus in September last year and are being brought by Australian law firm Slater & Gordon.

These proceedings are being funded by a third-party litigation funder.

The statement of claim alleges breach of contract, negligence and contraventions of the Australian Consumer Law, Telecommunications (Interception and Access) Act and the Privacy Act. The applicants are seeking a range of outcomes including declarations of contraventions, that Optus take reasonable steps to delete identifying personal information of ex-customers, damages and statutory compensation which have not presently been quantified, interest and costs.

Optus is continuing its review of the court documents with its lawyers.

Optus will vigorously defend the proceedings. In addition to the measures already taken to protect customers from this cybercrime, Optus continues to offer and provide support for any customers who may have been impacted by the attack.

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