

UOB Corporate Day 2019: Infrastructure for Growth

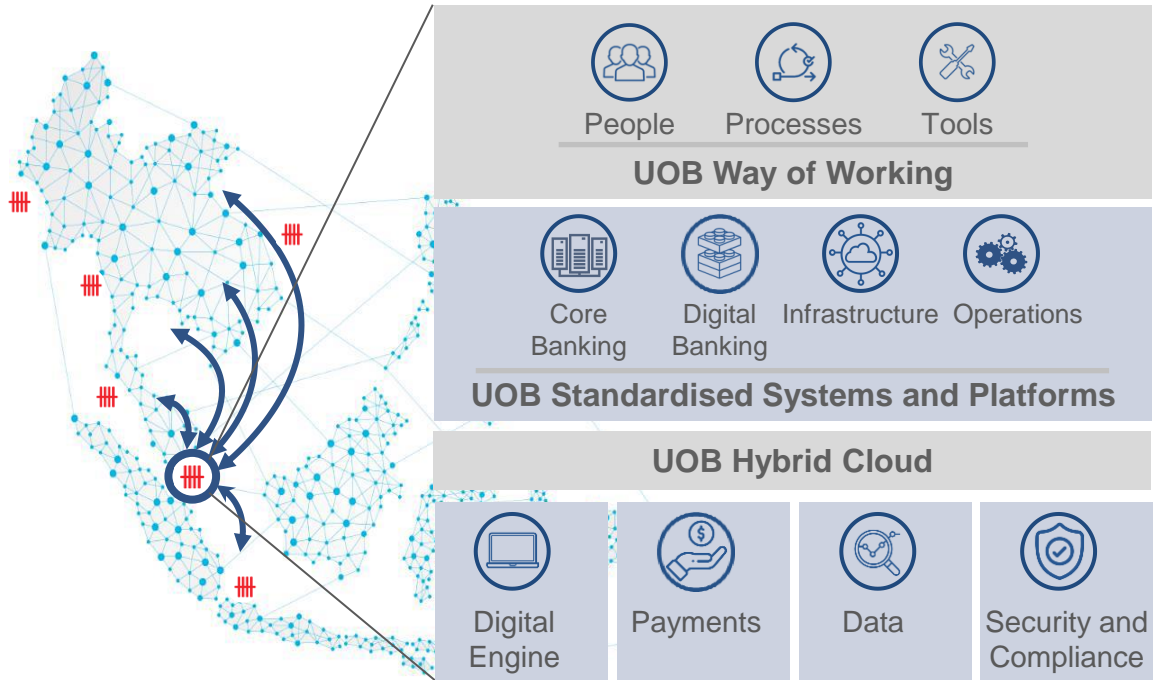
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Private & Confidential

We are Able to Scale

Leveraging Our Standardised Systems and Adopting New Way of Working



TMRW by UOB delivered in 14 months

GWB CRM¹ to 16 countries at same time

60% of project milestones for delivery in region

70% of IT investments for Change the Bank

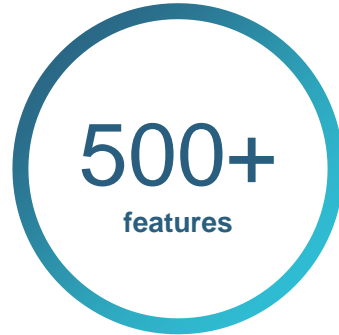
1. Customer Relationship Management system

Our Approach Accelerated the Delivery of a New Banking Model

TMRW
by 



**Iterative
design, build,
test and launch**



**Comprehensive
features**



**Scalable and
modular**



Multi-country

Enabled by Our Standardised Systems and Processes



Core Banking

- Customer
- Products
- Risks and Regulations
- Financials



Digital Banking

- Payments
- Partnerships
- Analytics
- Security



Infrastructure

- Hubs
- APIs
- Hybrid Cloud
- Big Data



Operations

- Processes
- Controls
- Straight Through Processing (STP)
- Scale

Integrating Best of Breed Innovations



Service

- Unified communications
- Multi-lingual Chatbot



Engagement

- Real time AI driven insights
- Advanced transaction categorisation



Credit

- Third-party data aggregation
- Alternative credit scoring



Ecosystem Partners

- Wealth portfolio advisory
- AI anti-money laundering processes

Experiment ➤ Production ➤ Scale

Delivered via Agile Ways of Working @ Scale



People

- Business and Technology
- Cross-functional
- Co-located
- Onshore-offshore



Processes

- Continuous delivery
- E2E design
- Centralised testing
- Standardisation

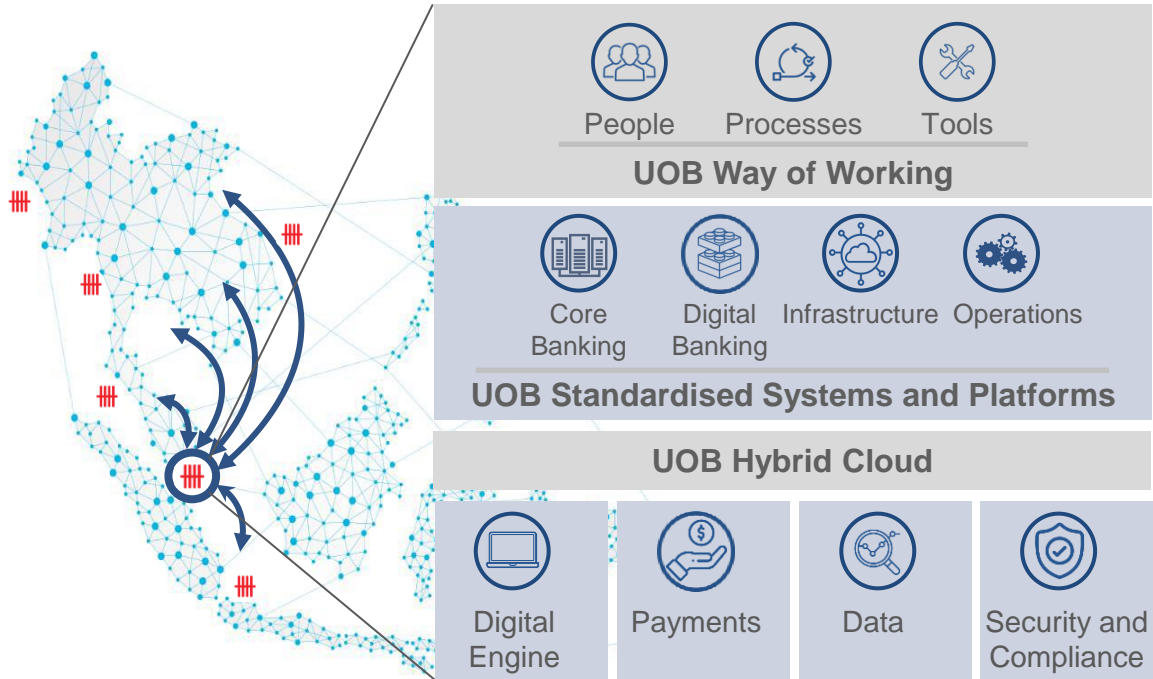


Tooling

- Automation
- Collaboration
- Real-time data
- Cloud

Strong Technology Foundation

Customer Centric, Commercial Focused and Scalable across Regional Footprint



Digital Engine and Agility in the way we work

Customer Centric backed by **Big Data Architecture**

Leverage our **group wide Standardised Platforms and Infrastructure** – for **brand, experience, speed, scale and risk**

Thank You



RIGHT BY YOU

