



GENTING
SINGAPORE

39th ANNUAL GENERAL MEETING

18 April 2024

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AGENDA

01

**FY2023
Year in Review**

02

**Transformation
on the Horizon**

03

**Environmental,
Social and Governance
(ESG)**

01

FY2023

Year in Review

Promising Recovery for Singapore's Tourism

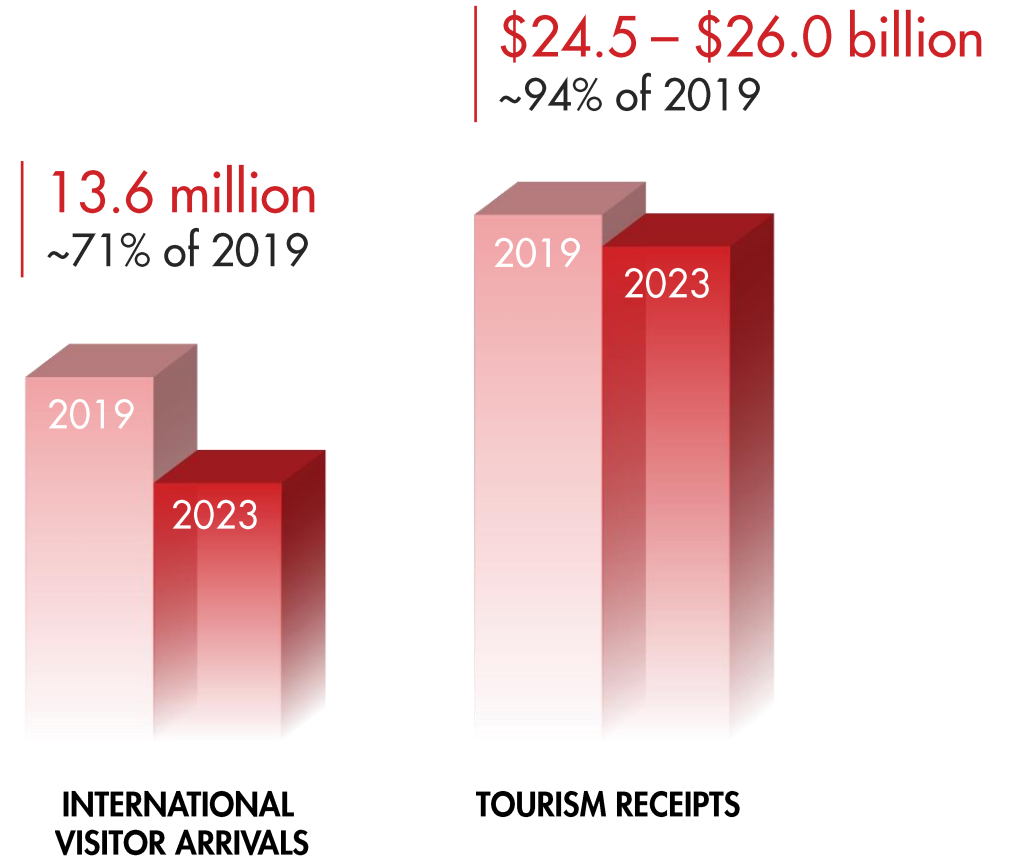


RWS captured a strong recovery

- Captured an increased inflow of visitors
- Attracted high value visitors by elevating destination appeal



2023 Tourism Statistics

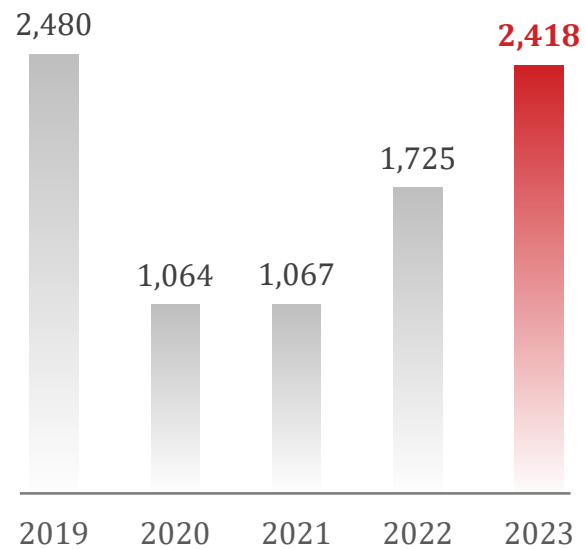


(Source: Singapore Tourism Board)

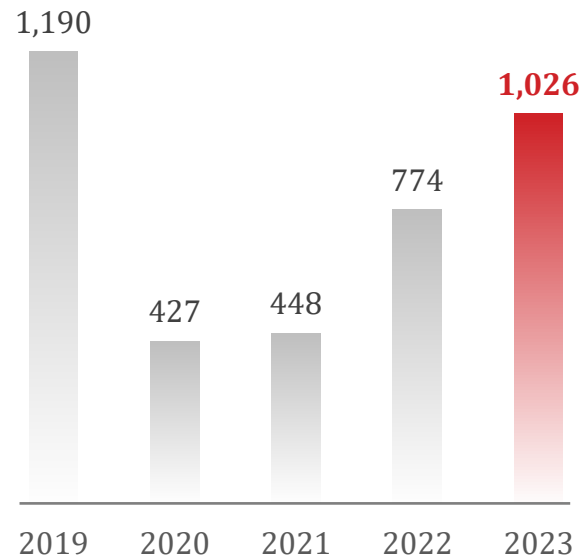
Robust 2023 Performance

driven by strong operational execution

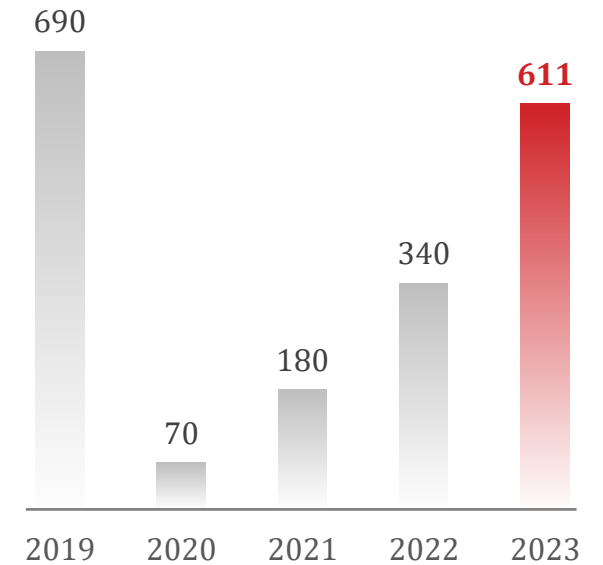
Revenue (S\$m)



Adjusted EBITDA (S\$m)



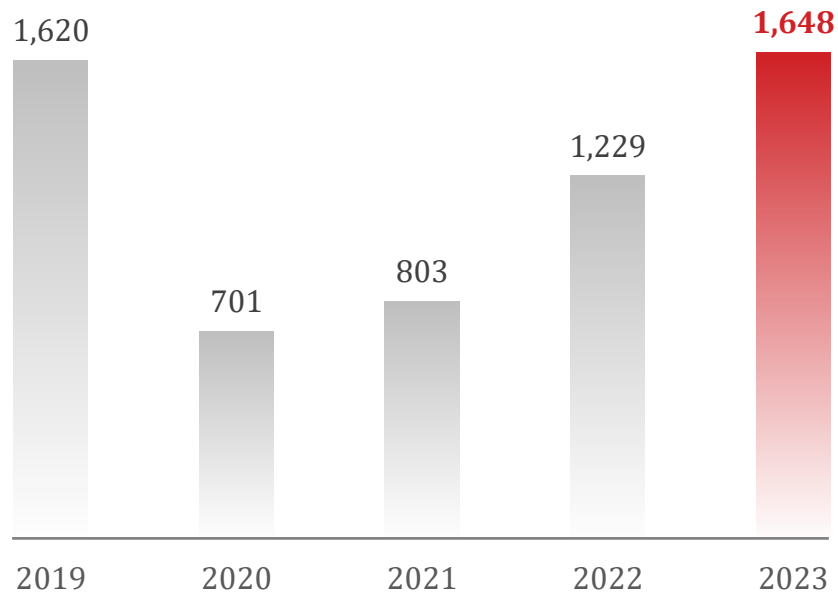
Net Profit (S\$m)



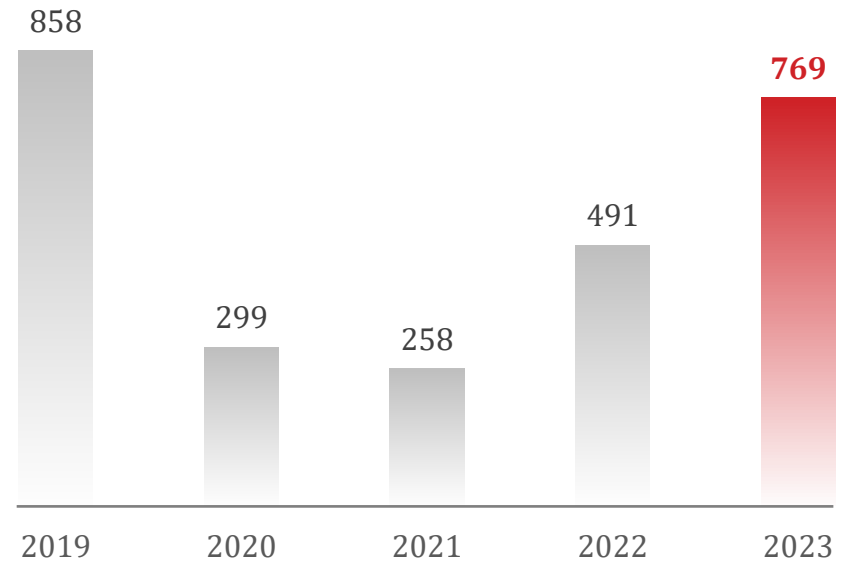
Strong Year-on-Year Performance

supported by increased airline capacity and Singapore's robust tourism recovery momentum in 2023

Gaming Revenue (S\$m)



Non-Gaming Revenue (S\$m)



New-to-Market Premium Offerings

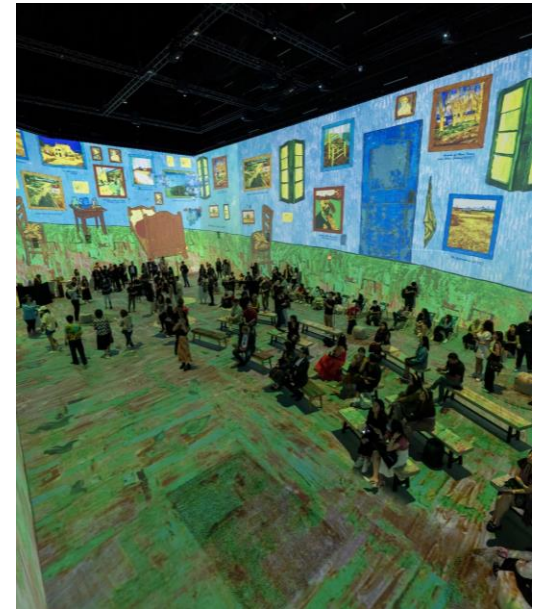
Premium lifestyle and world-class entertainment events year-round

Strategic tie-ups

- Van Gogh: The Immersive Experience
- Singapore Watch Fair

Host venue for star-studded events

- Two-night concert by Aaron Kwok
- Gala premiere of “The Goldfinger” movie graced by Tony Leung



Asset Refresh & Upgrade

Reinvented & Upgraded facilities



Gourmet Park

- Launched in July 2023
- Exciting food by Michelin-starred chefs and rising stars
- New alfresco dining destination with carnival-like ambience and live DJ sets after dark



Hotel Ora

- Complete remodel of Festive Hotel
- 389-key boutique destination hotel
- Soft opened in April, launched in July 2023

Innovative Programming for Attractions

S.E.A. Aquarium



VibrantSEA

- New experiential space
- Science, technology and art



Aquarist Lab

- New behind the scenes area for visitors



New Programmes

- AWARE Shark Conservation Specialty Course
- Junior Ocean Detective
- Junior Ocean Protector

Universal Studios Singapore



Halloween Horror Nights 11

- Marquee event returned with full lineup featuring two world-famous intellectual properties
- Five original haunted houses
- Three scare zones
- Two live shows
- Multi-sensory dining experience

MICE Events

underpinned by world-class sustainability practices

Trip.com
Global Partner
Summit 2023



Young Living
APAC Convention
2023



2023 Achievements



32nd Annual TTG Travel Awards 2023
Travel Hall of Fame: Best Integrated Resort



Singapore Tourism Awards 2023
Outstanding Employer Award



Global Sustainable Tourism Council (GSTC)
1st destination in the world
Certified to both GSTC-D & GSTC-H Since 2021



Tripadvisor Travellers' Choice
Awards Best of the Best 2023
Amusement Parks and
Water Parks



Singapore MICE Awards
Sustainability Initiative of the Year



Singapore Food Agency
Farm-to-Table Recognition Programme
Highest Tier



Progressive Wage Mark



CIPS ASIA, EXCELLENCE
IN PROCUREMENT AWARDS
Winner for Outstanding
People Development Programme

02

Transformation on the Horizon

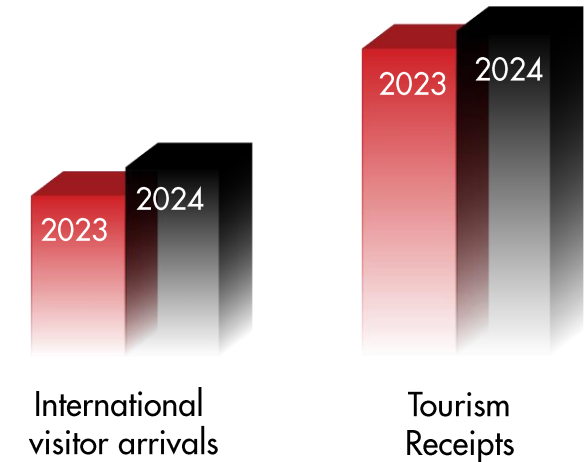
Aligning with Singapore's Future Growth

Tourism Recovery to Keep Momentum in 2024

- Visitor arrivals expected to reach 15 to 16 million
- \$26 to \$27.5 billion in tourism receipts

Resorts World Sentosa – Well-positioned to Continue Driving Innovation & Growth

- The post pandemic recovery is gathering momentum, although there is expectation of some potential headwinds
- Product refresh and expansion will firmly anchor RWS as the most sought-after tourism destination in Asia



(Source: Singapore Tourism Board)

Propelling Strong Future Growth



Resorts World Sentosa 2030 Vision

The world's leading Lifestyle Destination Resort that creates joyful memories through surprising and differentiated experiences for everyone

- Surprise and delight all our guests
- Create lifelong and shared memories
- Build entrepreneurial, collaborative, and innovative workforce

2024: Continued Line-Up of High-Profile Events

Sneaker Con SEA 2024 (2 & 3 Mar)



World's premier sneaker event featuring sneaker culture, streetwear fashion, music and urban lifestyle

Photo credits: The O4 Company

October 2024 Asia Premiere at RWS

Harry Potter™ : Visions of Magic



First in Asia

- Multi-sensory interactive art experience

Largest ever engagement of Harry Potter: Visions of Magic

- 40,000 square feet featuring immersive video content, exclusive to RWS content



Interactive Environments

- Room of Requirement
- Newt's Menagerie
- The Ministry of Magic

Targeted Opening Early 2025 Illumination's Minion Land At Universal Studios Singapore

Exciting variety of rides, Minion-themed shops and eateries
geared to entertain audiences of all ages

A world's first original ride
exclusive to Universal Studios Singapore

Despicable Me Minion Mayhem
an immersive motion-simulator ride

Minions TM & © Universal Studios. TM & © 2024 Universal Studios.



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Illumination's Minion Land groundbreaking ceremony at Universal Studios Singapore in May 2022

Q1 2025 Soft Opening Singapore Oceanarium

The Oceans Reimagined

Thought Leader Institution
championing marine education and
environmental protection

**A Centre for
Conservation &
Restoration
of vulnerable marine
organisms and habitats**

**Fascinating
Oceanic Zones
including
Most Extensive
Deep Ocean
Exhibit**

**Engaged Learning,
Immersive and
Multisensory Storytelling**

Q1 2025 Soft Opening Singapore Oceanarium Research & Learning Centre

Pursue innovative real-world solutions and drive marine science outreach through collaborations with other institutions, scientists and researchers.

Facilities include:

- Learning Labs
- Collaborative Workspaces
- Seminar Rooms
- Rooftop Event Space



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Designed to be fully carbon-neutral



Immersive, hands-on experiences to engage and empower students through new ways of learning

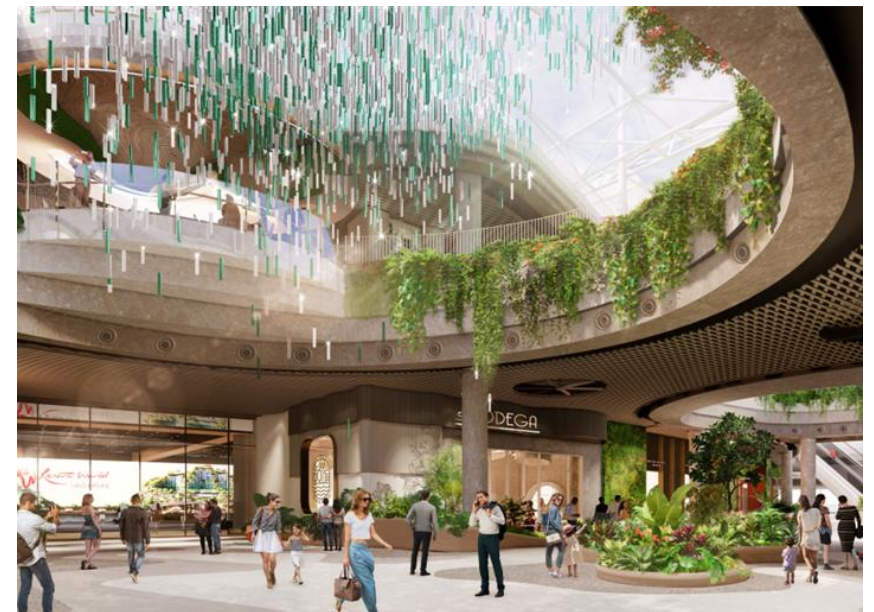
Q1 2025 Soft Opening Central Lifestyle Connector

More than 20,000 sqm over three levels.

Wide variety of upscale restaurants, specialty shops and iconic concept stores in a biophilic environment.

Innovative Sustainable Building Features

- High-performance Ethylene tetrafluoroethylene (ETFE) roof
- Heat pump technology for outdoor cooling solution
- High-performance ventilation fans
- Automated outdoor thermal comfort management system

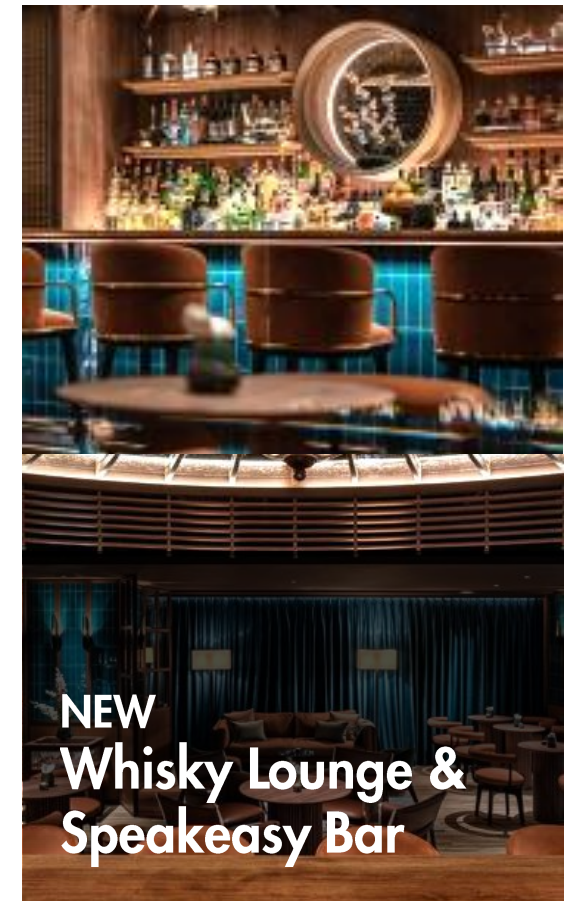


Hospitality Transformation

Re-invent our dining offerings to deliver new and premium gastronomic experiences



NEW
Celebrity Chef-led Japanese Izakaya



NEW
Whisky Lounge & Speakeasy Bar



NEW
Fine-dining Spanish cuisine restaurant



REFRESHED
Syun (Premium Japanese dining)

Artist's Impressions – For Illustration Purposes Only

RWS 2.0 Waterfront Development



Artist's Impression – For Illustration Purposes Only



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New defining feature of Resorts World Sentosa

- Slated to commence construction in late 2024
- New hotels with 700 keys
- A monumental gateway to RWS
 - Biophilic architecture
 - New sculptural masterpiece & public attraction by London-based Heatherwick Studio

03

Environmental, Social & Governance (ESG)

2030 Sustainability Master Plan

We have integrated environmental and social considerations across the way we operate our business and manage our risks.

Commitment to carbon neutrality and create a positive socio-economic impact with focused efforts on 11 Sustainable Development Goals (SDGs)

- Decarbonisation
- Preserving Nature
- Greening Infrastructure & Transport



- Responsible Business Practices
- Conscious Consumption



- Inclusive Community & Industry
- Nurture Future-ready Workforce



01

GENS is a signatory to the UN Global Compact (UNGC) since 2022 and the conduct of our business is aligned to the Ten Principles of UNGC

02

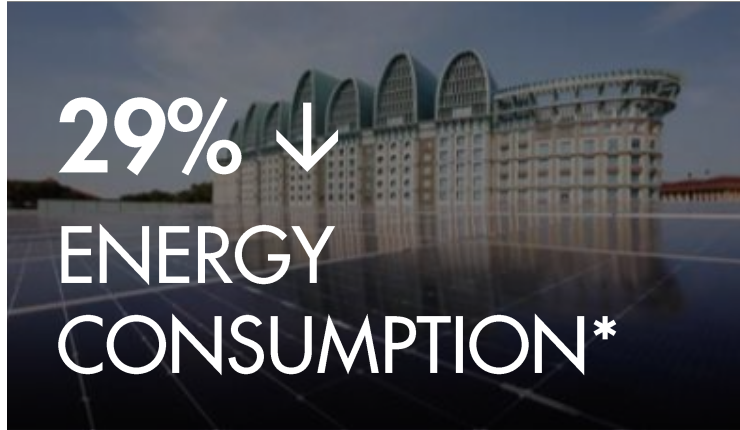
GENS 2030 Sustainability Master Plan is aligned with Singapore Green Plan 2030 that charts the nation's path to achieve environmental goals under the Paris Agreement

03

The Master Plan shares overarching initiatives with the Green Plan in areas:

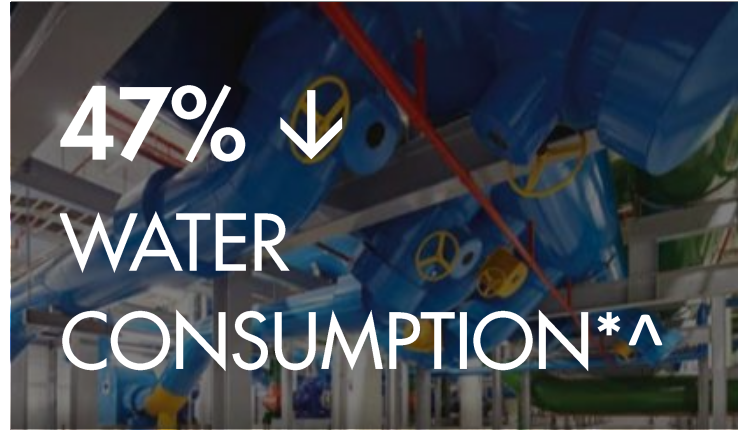
- Reducing carbon emissions intensity
- Deployment of solar energy
- Greening of our buildings
- Adopting global standards for sustainable travel and tourism

Environmental Sustainability



- Installation completed for Solar Panels across 12 sites
- District Cooling Plant Chiller Upgrade
- 1st Phase Cloud-Based Building Management System Completion
- 15 EV Charging Ports

*Intensity /GFA, 2015 as base (fully operational)



Diversity 4 sources of water

- Potable water 51% Potable use
- NEWater 17% Cooling
- Seawater 26% Life Support System
- Rainwater 5% Irrigation
- Reclaimed 1% Cooling

^ NEWater & Potable Water



- Recycle 10 waste streams
- Playing cards recycling
- RFID waste tracking

Social: Community Development

Children's Biodiversity Library by S.E.A. Aquarium

Inspiring love for our oceans through education

- First marine biodiversity-themed learning space for children at a public library in Singapore
- Designed by Resorts World Sentosa (RWS) and National Library Board to inspire deeper appreciation of marine life
- Community Engagement: RWS staff volunteers conduct monthly educational programmes at the space

Photos by National Library Board



Social: Community Development

RWS Eat Well @ Community Shop

- Fund the supplies of fresh produce from local farms over three years
- 2,400 lower-income families under the care of Food from the Heart
- Since March 2023, the initiative saw a fourfold surge in redemption of fresh produce at all 4 Food from the Heart Community Shops, compared with 2022



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Sowing Seeds of a Sustainable Future

As we take great leaps forward in our development journey, our firm commitment to sustainability and social development forms the foundation of our stakeholders' trust in us.

Did you know?

- GENS' continual efforts to **source fresh produce from local farms** are most popular among shareholders.
- Strong show of support reflects our collective commitment to forge a more sustainable future; crucial as GENS leads the way in sustainable tourism
- A meaningful plant-able pencil to signify every action – no matter how small – counts

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1. 
USE THE PENCIL
使用铅笔
2. 
PLANT SEED SIDE DOWN
以种子朝下的方向种植
3. 
WATER REGULARLY
定期浇水

Mint
薄荷

Symbol of Wisdom, Knowledge & Understanding
象征智慧、知识与理解

Join us in our journey as Genting Singapore commits to leading the way in sustainable tourism.

加入我们的行列，共同见证云顶新加坡在可持续旅游方面的引领之路。



GENTING
SINGAPORE

More than just a writing tool, this pencil can be planted to grow into herbs or flowers. Together, we can sketch a path towards a greener tomorrow.

这支铅笔不仅是一种书写工具，它还可以被种植成香草和花卉。让我们携手开创更绿色的明天吧！



2024 AGM Conclusion

Confidence in Singapore as a quality tourism destination

As a business, aviation and entertainment hub, Singapore is well positioned as an attractive premium destination.

We offer a unique proposition by delivering an exclusive blend of business, lifestyle, entertainment, educational and wellness experiences.

Phased opening of our exciting RWS 2.0 developments will sustain top-of-mind presence, significantly elevate our destination appeal, and draw more guests from diverse segments and new markets in the years ahead.

2024 AGM Conclusion

Well-positioned to deliver long-term value creation

Continue to actively engage in geographical diversification that will allow us to grow our business and deliver shareholder value.

Committed to returning capital to Shareholders through prudent and sustainable dividends.

Anchored by firm commitment towards robust ESG practices

Transformation journey aligned with Singapore Green Plan 2030.

Making steady progress towards becoming a carbon-neutral destination by 2030.

Uphold strong corporate governance and transparency principles.

**To learn more about our transformation plans, view the video
at the link below:**

<https://gentingsingapore.com/#!/en/company/overview>

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