FOR IMMEDIATE RELEASE

Toku Secures New Banking Sector Win in Malaysia

Second project with an established Malaysian banking group reinforces the Group's momentum in regulated industries

Singapore, 26 August 2026 – Toku Ltd. ("Toku", "投酷有限公司" or the "Company", and together with its subsidiaries, the "Group"), a Singapore-incorporated AI-powered customer experience (CX) platform, is pleased to announce that the Group has secured a new five-year engagement with a leading banking group in Malaysia (the "Bank").

Secured in August 2026, this is the Group's second project with the Bank and deepens its presence in Malaysia's banking sector. It underlines the growing demand the Group continues to see from enterprises in regulated industries, where compliance, security and locally hosted infrastructure are increasingly important considerations. The identity of the Bank and the financial terms of the engagement are not disclosed for reasons of client confidentiality.

Thomas Laboulle, Founder and Chief Executive Officer of Toku, commented: "Enterprises in regulated industries choose partners they can trust, and a repeat mandate is the strongest form of that trust. It reflects the pattern behind our growth: clients who start with a single engagement and expand from there. We said at our half-year results that the first half of 2026 was about investment and the second half about conversion. This win is an early sign of exactly that."

The contract adds to the commercial momentum reported at the Group's 1H2026 results, where the order book grew 25% since the Offer Document to approximately US$29.3 million at 30 June 2026 and the number of Tier 1 customers (accounts generating annual revenue above US$500,000) more than doubled. It is consistent with management's expectation of year-on-year organic revenue growth in 2H2026 exceeding the 13.0% recorded in 1H2026.

Further details of the Group's commercial indicators and outlook are set out in the Company's unaudited 1H2026 results announcement released on SGXNet on 27 July 2026.

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Forward-Looking Statements

This press release contains forward-looking statements regarding Toku's expansion plans and business strategy. These statements are based on current expectations and assumptions and are subject to risks and uncertainties that could cause actual results to differ materially. Toku undertakes no obligation to update these statements to reflect subsequent events or circumstances.

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Sponsor's Statement

Toku Ltd. (the "**Company**") was listed on Catalist of the Singapore Exchange Securities Trading Limited (the "**Exchange**") on 22 January 2026. The initial public offering of the Company was sponsored by PrimePartners Corporate Finance Pte. Ltd. (the "**Sponsor**").

This press release has been reviewed by the Sponsor. It has not been examined or approved by the Exchange and the Exchange assumes no responsibility for the contents of this press release, including the correctness of any of the statements or opinions made or reports contained in this press release.

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