

(Formerly known as Si2i Ltd)

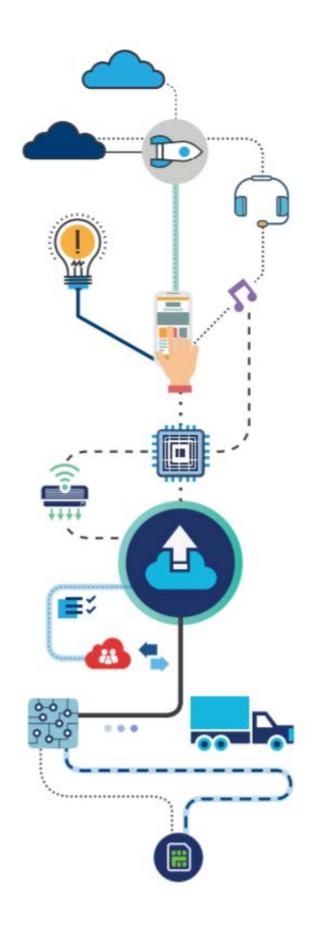


FROM INFORMATION TO INNOVATION

SUSTAINABILITY REPORT 2018

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BOARD STATEMENT

We are pleased to present the annual Sustainability Report of Sevak Limited ("Sevak", the "Company", and together with its subsidiaries, the "Group") for our financial year ended 31 December 2018 ("FY2018"). This report is prepared in compliance with the requirements of Singapore Exchange Securities Trading Limited ("SGX-ST") Listing Rules 711A and 711B, and references the Global Reporting Initiative ("GRI") Standards, Core option. We have chosen to report using the GRI Standards because it is an internationally recognised reporting framework that covers a comprehensive range of sustainability disclosures. Moreover, the structured framework promotes reporting a full and balanced picture of Sevak's material matters and the management of its impact.

This report highlights the key economic, environmental, social and governance ("EESG") related initiatives carried throughout a 12-month period, from 1 January 2018 to 31 December 2018. In addition to Sevak Limited, Singapore Electric Vehicles Pte Ltd ("SEV"), Affinity Group that we covered in our FY2017 report, we have included Cavu Corp Pte Ltd ("Cavu Corp") and Bharat IT Services Limited ("Bharat IT") into this year's report.

Sustainability is a part of the Group's wider strategy to create long-term value for all its stakeholders. As such, the key material EESG factors for the Group have been identified and cautiously reviewed by the management. The data and information provided have not been verified by an independent third party. We have relied on internal data monitoring and verification to ensure accuracy of data and information. The board of directors of the Group (the "Board") oversees the management and monitoring of these factors and takes them into consideration in the determination of the Group's strategic direction and policies.

We welcome feedback from our stakeholders with regards to our sustainability efforts as this enables us to consistently improve our policies, systems and results. Please send your comments and suggestions to investor-relations@sevaklimited.com

23 May 2019

CORPORATE PROFILE

On 15 July 1993, the Company was incorporated in Singapore under the name of Mediacom Technologies Pte Ltd. Subsequently, it was converted to a public limited company on 25 October 1999, accompanied by a change of name to MediaRing.com Ltd.

After a re-evaluation and restructuring of its business units, the Company has reinforced its focus on products and services in segments such as telecom value added services, high-end consumer mobility products as well as IT related professional and managed services. To reflect its service orientation and corporate culture, as it moves from "Information to Innovation", focusing on "Services", it has changed its name to "Sevak Limited" w.e.f 17 July 2018. "Sevak" is a Sanskrit word depicting "Service".

Since 1999, Sevak Limited is listed on the Main board of the Singapore Exchange Securities Trading Limited and operates under the ticker symbol SGX: BAI.

The Group mainly operates in the following key segments:

1. Distribution of operator products and services

The Company distributes mobile prepaid cards as authorized distributor of the well-established telecom operators in Indonesia like Telkomsel, Indosat, XL, Smartfren etc. ("Airtime Business"). The telecom operators appoints distributors and assign them specific areas in Indonesia known as "Clusters" where the distribution is done exclusively by the appointed distributor. Currently, the Company has a network of more than 30,000 resellers, 150 dealers and sub-dealers, along with a network of large number of branch offices and sub-branch offices in Indonesia for this business. The Telco industry is going through a tough phase and is hard pressed for margins. This is primarily due to a steep decline in voice based revenue and data based revenue not ramping up plus another disruption coming up due to operator's pursuing technology based other distribution channels. This has resulted in the decline of revenue in Indonesia. The Company is closely watching this industry and its development in Indonesia.

2. ICT Distribution and Managed Services

The Company offers integrated one-stop ICT solutions ranging from consultancy to maintenance and disaster recovery services and also undertakes projects on Networking, Data Hosting, and Managed Service solutions. The Company has enhanced its focus on services driven business and key innovative offerings aligned to IBM and HP strategy to improve margins via futuristic services based offerings like Cloud, IOT, Server consolidation, Virtualization and other services relevant to a developed economy. As part of its ICT business, the company also has its operations in India.

3. Mobile Devices retail business and Running of Electric Vehicles

The Company is involved in the procurement and sale of both mobile devices and related services through a chain of retail stores in Indonesia under the "Selular Shop" brand. The Company retails MNC brand Mobile devices from retail outlets but has moved away from its own brand of mobile devices procurement and distribution business.

The Company continues its move from "Information" to "Innovation" strategy. This is a strategic move to focus on innovative technologies, as the information technologies may not have the desired growth potential. Hence, the Company is working on new areas of opportunities in Electric Vehicles and Software related pilots in the field of electric vehicle fleet management.

The Company's fleet of 50 BYD Battery Electric Vehicles ("BEV"), as it stands now, (as B2B taxi model) in the Singapore market place with alliance from App hailing services is proceeding as planned.



OUR APPROACH TO SUSTAINABILITY

STAKEHOLDERS ENGAGEMENT

An important starting point in our sustainability journey is to identify our stakeholders and material aspects relevant to our business. The interests and requirements of key stakeholders are also taken into account when formulating corporate strategies. These key stakeholders include, but are not limited to, customers, suppliers, employees, and regulators. We adopt both formal and informal channels of communication to understand the needs of key stakeholders, and incorporate these into our corporate strategies to achieve mutually beneficial relationships.

beneficial relationships.

Applying the guidance from GRI Standards, we have identified the following material EESG

aspects:



SUSTAINABILITY REPORTING PROCESS

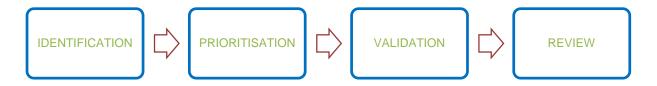
A summary of our sustainability reporting process is as set out above.

Stakeholders	Engagement Platforms	Frequency	Key concerns
Suppliers	Face-to-face meetings		Fair and transparent
	- Coordination Meeting with branch	Daily	procurement
	manager or operation level		laint davalannant
	- Review and action plan for monthly		Joint development
	target	Monthly	Contracts fulfilment
	 Socialization product, program and 		
	new regulation	Quarterly	
	- National Gathering, commitment next		
	year target	Annually	
	Vendor Assessment		_
	- KPI target	Monthly	
	- Agreement renewal	1-3 years	
	Awarding & Reward	Annually	_
Customers	Face-to-face meetings		Quality services
	 CDMP (Coverage-Distribution- 	Daily	
	Marketing-Product)		Rights protection
	- Gathering Outlet	Occasionally	
	Rebate Program (Target, Reward)	Monthly	_
	Social Media (WhatsApp/LINE)	Daily	_
	Marketing Hotline – Telemarketing	Daily	_
	SMS blast	Occasionally	_

Stakeholders	Engagement Platforms	Frequency	Key concerns
	Brochure, Sticker	Occasionally	
	Exhibition	Occasionally	_
	Bundling Product	Occasionally	_
Employees	Staff Appraisal	Annually	Guarantee of basic rights
	Staff Bonding Sessions		and interests
	- National Meeting	Annually	Employee capabilities and
	- Cluster Gathering	Occasionally	career development
	- Open Fasting on lebaran	Annually	от от от от от от
	- Home leave transportation (EID)	Annually	Sense of belongings and recognition
	Whistle blowing policy updates	Annually	_
Bankers		Quarterly	Timely fulfilment of the
	Face-to-face meetings	Business update	financial obligations
		Quarterly	_
	Lunches	Business update	
	- " (D) "	Daily basis in	_
	E-mails / Phone call	operational side	
		Quarterly	_
	Meetings	Business update	
Local Communities	Sponsorship	Occasionally	Contribution to the local
	Donations	Occasionally	 employment and economic development
			Support for the local suppliers
			Volunteer activities
Media	Social Media		
	- Facebook	Weekly	
	- Instagram	Weekly	

MATERIALITY ASSESSMENT

Our sustainability process begins with the identification of relevant aspects. Relevant aspects are then prioritised to identify material factors which are subject to validation. The end result of this process is a list of material factors disclosed in the Sustainability Report. Process of which are as shown below:



The Group has conducted a materiality assessment during the year with the help of an external consultant. Going forward, materiality review will be conducted every year, incorporating inputs gathered from stakeholders' engagements.

In order to determine if an aspect is material, we assessed its potential impact on the economy, environment and society and its influence on the stakeholders. Applying the guidance from GRI, we have identified the following as our material aspects:





ECONOMIC

ECONOMIC PERFORMANCE

Sevak firmly believes that focusing on financial sustainability is critical. The Company's basic principle is that long-term profitability and shareholder value is ensured by taking into account the interests of stakeholders, such as shareholders, employees, suppliers and society as a whole.

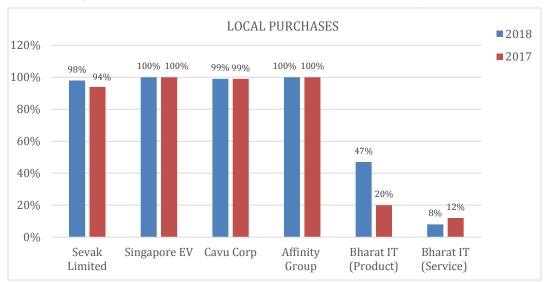
The Group recorded a turnover of S\$281 million – a decrease of 19.5% over revenue of corresponding year. Distribution of Operator products and services in Indonesia declined by 22% during FY 2018 against corresponding FY 2017. Revenue from ICT distribution and managed services has also declined by 10.2% during FY 2018 over corresponding FY 2017. The Group's profit before tax has increased by S\$2.7 million from S\$2.1 million in FY2017 to S\$4.8 million in FY2018.

For detailed financial results, please refer to the following sections in our Annual Report 2018:

- Operational and Financial Performance Review, pages 04-05
- Financial Statements, pages 49-177

PROCUREMENT PRACTICE

The following chart represents our purchases that were sourced locally in FY2017 and FY2018:



ANTI-CORRUPTION

Sevak do not tolerate any form of corruption. This has been made clear to all of our employees, our suppliers and our business partners. There were no incidents of corruption reported in FY2018. We will always ensure that there will be no incidents of corruption in the Group.

Whistle-blowing policy

As approved by the Board, the Company has put in place a whistle-blowing policy which provide for the mechanisms by which the employees and other persons may, in confidence, raise concerns about possible improprieties in financial reporting or other matters. There were no reports of whistle blowing received for the year.

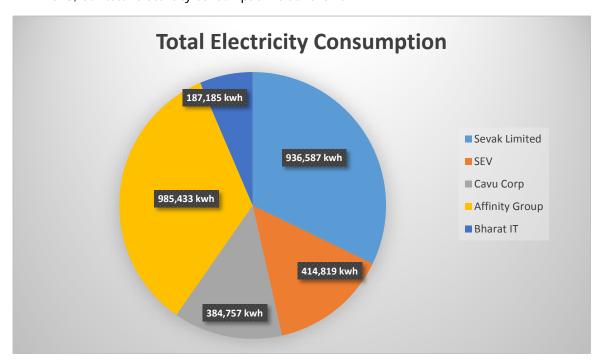
We aim to maintain zero incidents of corruption.

ENVIRONMENTAL

ENERGY

Sevak is fully aware of its responsibility for nurturing the environment and lessening negative environmental consequences at our worksites and the environment where we operate. We monitor our electricity consumption at our work places to ensure that we use our resources economically, meaningfully and responsibly.

In FY2018, our total electricity consumption is as follows:



We aim to reduce energy consumption by upgrading to less energy consuming devices.

ENVIRONMENTAL COMPLIANCE

We focus on creating value through our offering of products and services that minimally impact on the environment themselves and reduce environmental impact.

For Affinity Group, we have complied with Indonesian's government regulation (Rule No.: PP-No-101-Tahun-2014 "Management Of Hazardous Wastes and Toxic"). We engaged a certified agent to manage our waste relating to mobile phones and computers according to the regulation.

Per recent circular of the Indian Government, Bharat IT has complied with E-Waste (Management) Rules. In both FY2017 and FY2018, we have enhanced our certification with ISO No. ISO/IEC 20000-1:2011, ISO No. ISO/IEC 27001-2013, and ISO No. ISO 9001:2015.

There was no incidence of non-compliance with laws and regulations resulting in significant fines or sanctions in FY2018, and we endeavor to maintain this track record.

We aim to maintain zero incidents of non-compliance.

SOCIAL

Every employee plays an essential role in our company. We achieve success by promoting a collaborative work environment in which everyone is committed to achieve our corporate goals based on open and honest communications while showing care and support for each other.

Our employees are the drivers of our business and we believe in creating a respectful, rewarding and safe working environment for our people. We support and respect the protection of internationally proclaimed human rights.

We respect human rights, support the elimination of all forms of forced and compulsory labour, especially child labour, and do not tolerate any discrimination in respect of employment and occupation.

The company provides competitive remuneration based on merit to all our employees. Our employees are not covered by collective bargaining agreements, but are given the right to exercise freedom of association.

Throughout the year, Sevak, SEV and Cavu Group held a range of activities to foster team-building such as Town Hall Meetings, Breakfast Session, Yoga Session, Bowling Session, Yacht Party, Respect Month, Open Fasting, Christmas Lunch, Lion Dance, Lohei Session and High Tea.



2018 COPEN FASTING













































OCCUPATIONAL HEALTH AND SAFETY

We are also committed to safeguarding our employees' health and safety against any potential workplace hazards. The focus on health and safety is important to the Group. It is not only a fundamental right for our workers to be able to work in a safe environment, but when our employees' wellness is attained, our productivity increases, and our best is given to our customers. By implementing job safety guidelines, we are committed to provide a hazard-free workplace to ensure the wellbeing of both our employees and environment.

We have established a strict set of workplace place security and administration policies applicable to all employees of the Group. This policy is to ensure that no untoward incidents in the office premises due to insufficient awareness of security and admin measures implemented at the premises. It covers a standard procedure to identify and report hazards relating to occupational health and safety and ensure that appropriate actions are taken to manage the risks involved, such as office security, emergency procedures, etc. The employees are adequately trained on the policy and procedures and taking safety measures.

In addition, we also have group insurance policies for our staff that is above the required Workman Compensation. This includes Group medical, hospitalization, and personal accident insurance for all staff, travel insurance for all business related travels. We are also certified with BizSafe Level 4 for Workplace Safety and Health ("WSH") capabilities.

We are proud to report that there have been no work place incidents for FY2018.

We aim to achieve zero instance of work-related injury.

TRAININGS AND EDUCATION

It is in the interest of the Company that career development programs are set for individual employees on an on-going basis based on their individual needs and goals. In FY2018, Sevak Limited sent employees to two IT related external trainings and one financial reporting seminar totaling 11.5 hours. In FY2018, Cavu Group has paid for 18 external certification courses of 18 sales and engineering staff to upgrade their skills, with a total of 88 training hours. In Indonesia, most of the trainings in Affinity Group were done by Principal to our employee for new product knowledge, sales program and new regulation related with Principle's business at least once a week for about 1 hours attended by at least 20 staff. For Bharat IT in India, technical skills upgradation was conducted for approximately 100 hours per year per engineer and product training was conducted by Principals approximately 30 hours per year per salesperson. Soft skills training for employees about 8 hours per employee is planned by Bharat IT HR department.

We will continue to provide trainings to our employees for their development in FY2019.

CUSTOMER PRIVACY

The Board is of the view that cyber security and data privacy are important in safeguarding both the Group's data and that of our customers, suppliers, business partners and employees. The Group takes measures to guard against cyber risks, protecting confidential information for both our internal and external stakeholders. This also applies to our employment process where the privacy of all applicants is safeguarded and access to personal data is restricted to authorised personnel on a need-to-know basis.

Privacy of Customer Communications Policy was designed and incorporated into the Group's Code of Conduct to stress the privacy issue which is paramount importance and is a fundamental requirement in our business. With the advancement of technology, the network of Sevak will have increasingly greater reach and will become more interactive and accessible. While customers welcome "user-friendly" products and services, advances in ease of access may heighten their concerns about privacy.

Our commitment to safeguard the privacy of customer communications takes on an added significance in our business as a data and voice service provider. Each of us must ensure that we meet this commitment. Except as permitted by law and Management of Sevak, any employee must not:

- Disclose customer information or the location of equipment, circuits, trunks or cables to any unauthorized person;
- Tamper with or intrude upon a voice, data and related transmission;
- Listen to or repeat customer's conversations or communications, or permit either to be monitored or recorded:

- Allow access to any communication transmitted by Sevak;
- Install or permit anyone to install any device that enables someone to listen to, observe or determine that a communication has occurred.

In FY2018, there was no complaint received from any customer regarding breach of privacy or loss of customer data.

In Bharat IT, customer feedback was collected through letter of satisfaction from major customers on quality of services provided. Going forward, detailed grade for quality of services provided and concerns or complaints related to breach of privacy/loss or theft of customer data will be incorporated in the letter.

We aim to achieve zero incidents of non-compliance and complaint.

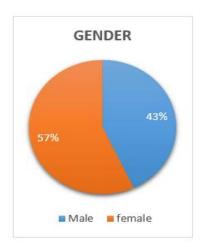
DIVERSITY AND EQUAL OPPORTUNITY

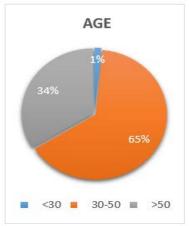
A diverse workforce is an asset in today's ever-changing global marketplace. We cultivate an inclusive culture where employees with wide-ranging backgrounds and qualities are highly motivated, engaged and connected. We do not discriminate one's race, age, gender, religion, ethnicity, disability or nationality and we aim to have zero record of discrimination. We target to have zero instance of discrimination.

As at 31 December 2018, we had a workforce of 26 (FY2017: 47) employees in SEV and 7 (FY2017:9) employees in Sevak, 38 employees in Cavu Group (FY2017:65), 1,009 (FY2017:1,107) employees in Affinity Group and 1,081 (FY2017: 1,028) employees in Bharat IT. Decrease in the total number of employees in SEV is primarily due to SEV has shifted the business model from drivers employment model to electric vehicles rental business. The decrease in employees of Cavu Group is primarily on account of disposal of certain Cavu Group entities during the year 2018. Our headcounts were distributed as follows:

Sevak, SEV and Cavu Group

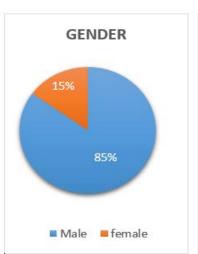
2018

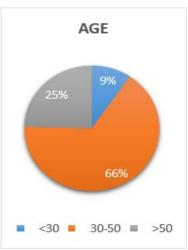






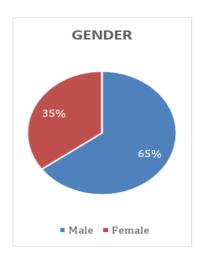
2017

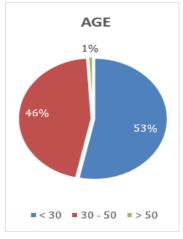


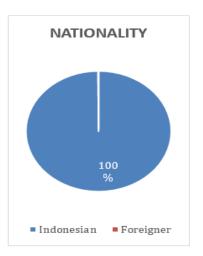


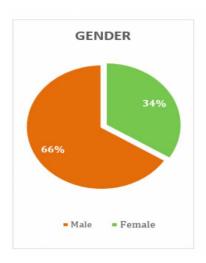


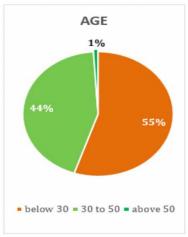
Affinity Group 2018

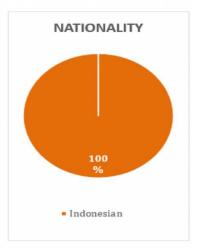




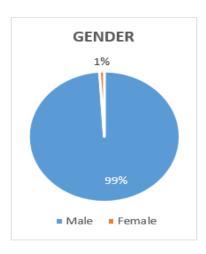


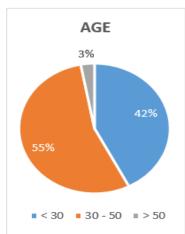


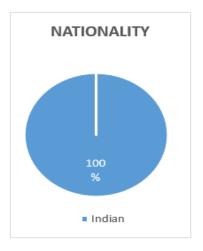


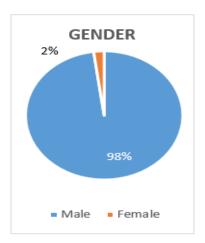


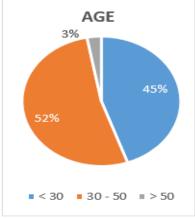
Bharat IT

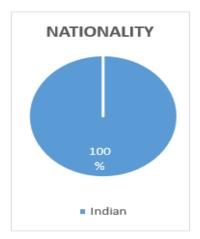












LOCAL COMMUNITIES

Sevak embraces the philosophy of giving back to the community by encouraging proactive involvement in the Group's various corporate social responsibility ("CSR") initiatives and environmental conservation programs. Contributing time and resources, Sevak is committed to aid the development and improvement of the society in which we live and work. In both FY2017 and FY2018, the Group has made donations and sponsorships in their respective countries.

Corporate Social Responsibility CLUSTER BANGKA BELITUNG - SMI 2018



Gift allowance Christmas & New Year Event



Sponsorship at World Cup 2018 event



Ramadhan on the Street

CAR FREE DAY



BANGKA EXPO



New Year 2018 Event by Customer Service during holiday season



CSR - September 2018 Palu Earthquake









CSR - September 2018 Palu Earthquake





Corporate Social Responsibility CLUSTER BANDA ACEH - SMI 2018



Donation for the Orpant at Panti asuhan AL - KAZEM(house of children care)



Donation for the orpant Kota Sabang Aceh



Donation for the orpant Dayah Ummul Ayman Meureudu Pidie Jaya



Doantion dor the Orpant at Pidie

Donation

Entity/Purpose	S\$ ('000)
Sevak Limited Millennium United Cricket Club SIAS_7 th Members Night Singapore Cricket Association_Elite Players Series 2 Kamala ClubDiwali Celebration Dinner Sponsorship for Red Dot 2018 Sports Tournament Sponsorship to Dasara Cultural Show SIAS_Investor's Choice Awards SG TechTech industry Gala Dinner	20
Bharat IT Donation to Keshav Dham for construction of Naturopathy hospital rooms for patients	29
Affinity Group Donation for the earthquake, orphanage, open fasting, flood	11

Awards and Certification- Cavu Group

IBM Tier-1 BP (GTS)
IBM Sliver Partner
Lenovo PC Silver Partner
Oracle Gold Partner
VMware Partner Network Professional Level
Acronis Gold Service Provider
Check Point 2 Stars Partner
Veeam Service Provider
HPE Growth Reseller 2018 for Industry Standard Servers
HPE Platinum Partner
Huawei Enterprise Silver Partner
Oracle Gold Partener

Awards and Certification - Affinity Group

Reward Cluster Denpasar



Best Drive Application Half1 2018 East Region



Best Growth Cluster East Region







Best Dealer of BTS Profitability Q3 2018

Reward Cluster Sulawesi Utara



Best Real Gross add (GA) Q3 2018



Best KPI Racing Q4 2018 East Region



Best Sub With Even (SWE) Q3-Q4 2018



Best Real Gross Add (GA) Nasional 2018



Best 1 Growth Outlet Aktif Bulk 2018, Branch Samarinda Bontang



Best 1 Growth Revenue DLS- Games 2018, Branch Samarinda Bontang



1st, 2nd and 3rd TDC Champion Region Western - September 2018 BEST CHAMPION CLUSTER JAKBAR Jakarta Barat



Juara 1 Program Racing Cluster, Branch Samarinda Periode Oktober 2018 Bontang



1st & 2nd TDC Champion Region Western - Agustus 2018 by GM Sales PT Telkomsel Region Western Jakarta Barat



Early Achievement Spekta Area Pamasuka by EVP PT Telkomsel Area Pamasuka Bontang



Best AD Performance Bang T-Cash Q2 2018 Pangkalpinang



Reward Racing Sales KartuHALO Area_2 by Head of Sales Marketing PT Telkomsel Jakarta Barat



3rd Best KPI Achievement 2018 Telkomsel Region Sumbagsel Pangkalpinang

SOCIOECONOMIC COMPLIANCE

Sevak is proud to inform that it is in compliance, in all material aspects, with all social, economic, and environmental rules and regulations.

We aim to maintain zero incidents of non-compliance.

GOVERNANCE

CORPORATE GOVERNANCE

The Board and the Management of Sevak are committed to the best practices in corporate governance to ensure sustainability of the Group's operations. We believe that our constant drive for corporate excellence will allow us to establish a more transparent, accountable and equitable system, thereby increasing the value of the Company and its value to our shareholders. Please refer to the Annual Report FY2018 pages 15 to 30 for details of the Group's Corporate Governance Report.

We will continue to comply with the Code of Corporate Governance and meet all requirements that are expected of us by our stakeholders.

RISK MANAGEMENT

The Board is committed to ensuring that the Group has an effective and practical enterprise risk management framework in place to safeguard Shareholders' interests, and the sustainability of the Group as well as provide a basis to make informed decisions having regard to the risk exposure and risk appetite of the Group. For detailed disclosure on our risk management, please refer to page 24 of our Annual Report FY2018.

We aim to review the ERM policies regularly to ensure all relevant risks are identified, communicated and addressed timely.

BUSINESS ETHICS AND COMPLIANCE

All of our staff are reminded of the importance of upholding the highest standards when it comes to business ethics. The Group regularly updates relevant staff with development in international and local regulations.

Ethical business conduct is critical to the business carried on by the Company. Keeping this in mind, the Board of Directors of the Company have adopted the Code of Conduct and Ethics Policy which helps maintain the standards of business conduct for the Company and ensures compliance with the legal requirements.

The purpose of this Code is to enhance further an ethical and transparent process in managing the affairs of the Company and to deter wrong doing. The matters covered in the Code are of utmost importance to the Company, our shareholders and business partners.

The Code of Conduct and Ethic sets out some basic guidelines that are non-negotiable for employees to practice, demonstrate and live during the employment with the company. It comprises of the polices for Reporting of Irregularities, Privacy of Customer Communications, Confidentiality of Company Information, the competitive position of Sevak, Gifts / Entertainment, Outside Employment & Conflict of Interest, etc. It provides the employment standards of integrity that Sevak expects all employees to follow. Compliance with the Code of Conduct is a condition of employment and any violation or non-compliance by any employee may be cause for disciplinary actions, including termination.

Our target is to ensure all allegation received are promptly addressed and to maintain zero incidents of non-compliance.

MEMBERSHIP

Singapore Manufacturing Federation

Singapore Indian Chamber of Commerce and Industry

Singapore Venture Capital & Equity Association

Singapore Business Federation

Bhojpuri Association of Singapore

Singapore Cricket Club

GRI STANDARDS CONTENT INDEX

GRI STANDARDS	CONTENT IN	DEX	
GRI Standard	Disclosure		Reference / Description
GRI 101: Founda	tion 2016		
GENERAL DISCLO	OSURE		
GRI 102:	102-1	Name of organisation	Sevak Limited
General Disclosures	102-2	Activities, brands, products and services	Annual report (AR) page 1, http://www.sevaklimited.com/services.html
	102-3	Location of headquarters	Singapore
	102-4	Location of operations	AR pages 8 to 9
	102-5	Ownership and legal form	AR pages 6 to 7
	102-6	Markets served	AR pages 8 to 9
	102-7	Scale of the organisation	AR pages 6 to 7
	102-8	Information on employees and other workers	Sustainability report (SR) pages 16 to 18
	102-9	Supply chain	Our suppliers are primarily based out of Indonesia, Singapore, China where we are doing our business supplying us telecom operator products, our Electric Vehicles have been supplied to us in Singapore manufactured in China by BYD.
	102-10	Significant changes to the organisation and its supply chain	None
	102-11	Precautionary Principle or approach	Sevak supports the intent of the Precautionary Principle, but has not expressed a specific commitment
	102-12	External initiatives	SR pages 19 to 21
	102-13	Membership of associations	SR page 26
	102-14	Statement from senior decision maker	SR page 2
	102-16	Values, principles, standards and norms of behaviour	SR pages 25 to 26
	102-18	Governance structure	SR page 25, AR pages 15 to 30
	102-40	List of stakeholder groups	SR page 6-7
	102-41	Collective bargaining agreements	None
	102-42	Identifying and selecting stakeholders	SR page 5-6
	102-43	Approach to stakeholder engagement	SR page 5-6
	102-44	Key topics and concerns raised	SR Page 5-6
	102-45	Entities included in the consolidated financial statements	AR pages 6-7
	102-46	Defining report content and topic boundaries	SR page 3
	102-47	List of material topics	SR page 8
	102-48	Restatement of information	None
	102-49	Changes in reporting	None
	102-50	Reporting period	1 January to 31 December 2018
	102-51	Date of most recent previous report	Not applicable
	102-52	Reporting cycle	Annually
	102-53	Contact point for questions about the report	SR page 2
	102-54	Claims if reporting in accordance with the GRI Standards	SR page 2
	102-55	GRI content index	SR pages 27 to 28
	102-56	External Assurance	We may seek external assurance in the future.
MATERIAL TOPIC		Direct consequences and the second se	CD was 0
GRI 201: Economic performance	201-1	Direct economic value generated and distributed	SR page 8
GRI 204: Procurement Practices	204-1	Proportion of spending on local suppliers	SR page 9

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GRI Standard	Disclosure		Reference / Description
GRI 205: Anti- corruption	205-1	Operations assessed for risks related to corruption	SR page 9
GRI 302: Energy	302-1	Energy consumption within the organization	SR page 10
GRI 307:	307-1	Non-compliance with environmental laws and	SR pages 11
Environmental compliance		regulations	
GRI 403:	403-2	Types of injury and rates of injury, occupational	SR page 14
Occupational		diseases, lost days, and absenteeism, and number of	
Health and		work-related fatalities	
Safety			
GRI 404:	404-1	Average hours of training per year per employee	SR page 15
Training and			
Education			
GRI 405:	405-1	Diversity of governance bodies and employees	SR pages 16 to 18
Diversity and			
equal			
opportunity			
GRI 413: Local	413-1	Operations with local community engagement, impact	SR pages 19 to 21
Communities		assessments, and development programs	
GRI 418:	418-1	Substantiated complaints concerning breaches of	SR page 15
Customer		customer	
Privacy		privacy and losses of customer data	
GRI 419:	419-1	Non-compliance with laws and regulations in the social	SR page 24
Socioeconomic		and economic area	
Compliance			