



# **UOB Group Financial Updates**

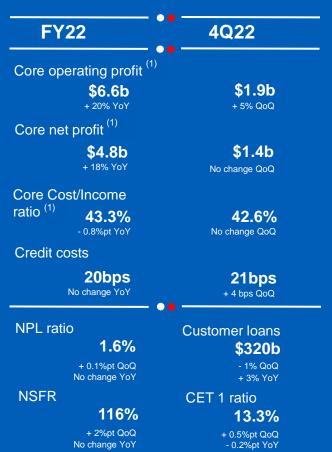
Lee Wai Fai Group Chief Financial Officer

For the Financial Year / Fourth Quarter Ended 31 December 2022

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### **Financial Highlights**





### Full year core earnings up 18% to a new high of \$4.8b boosted by strong NII and stable asset quality

- Including one-off expenses, net profit was \$4.6b for FY22 and \$1.2b for 4Q22
- 4Q22 NII grew 15% to a new record, driven by 27 bps uplift in NIM
- Positive momentum in credit cards fees from higher customer spends and boosted by Citi consolidation. Wealth and loan fees were muted amid a softer quarter
- Asset quality remained resilient with NPL ratio at 1.6%, including Citi.
   FY total credit costs maintained at 20bps
- Loans grew 5% YoY and unchanged QoQ on constant currency basis
- Healthy CET1 ratio at 13.3%, post Citi acquisition
- Proposed final dividend increased 25% to 75 cents per share

### Well-timed acquisition complementing the ASEAN strategy



### Financial impact so far



S



Positive boost to income drivers

~10bps
lift in NIM

~20% growth in card fees

Costs<sup>(1)</sup> in tandem with income

Mid-40%

Asset quality stable

Mid-single digit within expectation

#### **Our 2026 Promise**

- Group to remain well capitalised
- ROE > 13%
- RoRWA > 2%
- Maintain dividend payout ratio of 50%

#### Integration progress

- Completed the acquisition of Citigroup's consumer portfolio in Malaysia and Thailand on 1 Nov 2022
- Indonesia and Vietnam to come onboard in 2023

Well-positioned to compete with a larger consumer banking franchise

- **Business momentum** sustained and profit accretive
- ASEAN-4 income mix closer to 30% mark

### Income and ASEAN franchise augmented by Citi









+1.3m

net customers addition from Citi Malaysia and Thailand



**Digitally-enabled** customers

>80%

of customers have either mobile or internet banking



**Strong cards** player in region

2x

Citi customers' average spend per credit card vs industry



**Augment wealth** franchise

~20%

Lift from Citi on assets under management in Malaysia and Thailand



#### Stronger regional contribution

Pre-Acquisition<sup>1</sup>

Post-Acquisition<sup>1</sup>



**ASEAN-4** mix of **Group income (%)** 

25

+ 4% pt 1



1. In Nov and Dec 2022



 Tapping on rising affluence and growing digitalisation in Southeast Asia





### Scale Acquisition with Digital

Scale UOB TMRW across ASEAN to digitally acquire at low cost ~7m

Retail customers >70% are digitally enabled

>800k

New to bank customers acquired, 55% are digitally acquired



#### **Deepen Engagement with Eco-system Partnerships**

Leverage combined regional franchise in growing the number of multi-markets partnerships to drive customer engagement and lifetime value 30

Strategic multi-markets partnerships, amongst >1,000 in-country partnerships +25%

Year on year growth in credit card fees



### Leverage data insights to drive Omni-channel Offerings

Embrace data insights to digitalise customer experiences & processes; repurpose branches for more advisory needs S\$154b

Assets under management (AUM)<sup>1,2</sup>

• 11% YoY

3**x** 

Higher average revenue generation by omnichannel vs traditional customers



 Growing regional franchise, capturing cross-border opportunities





### Strengthening Connectivity

Across our ASEAN footprint and global network



+12%

Cross border income<sup>1</sup>; Formed 28% of GWB income



+29%

Suppliers and distributors<sup>2</sup> within Financial Supply Chain Management (FSCM) solution



### Sector Specialisation

Building capabilities for greater diversification and risk mitigation



+21%

Income from Real Estate & Hospitality sectors<sup>1</sup>



Global Financial Institutions Group income<sup>3</sup>



### Deepening Digitalisation

For secure and efficient transactions



+85%

Cashless payments to businesses in the region<sup>3</sup>



+13%

Digital banking transactions by businesses across the Group<sup>4</sup>

<sup>1.</sup> Year on year growth in 2022. 2. As of YTD Nov '22. 3. Refers to payments made on Corporate PayNow, DuitNow and PromptPay in Singapore, Malaysia and Thailand. 4. Refers to digital banking transactions via UOB Infinity/BIBPlus.



- Retail supported by campaignled deposit growth and wider margin, alongside stronger credit card activities, partly moderated by softer wealth income
- Wholesale driven by margin expansion and higher client activities across investment banking, transaction banking and treasury customer flows
- Global Markets impacted by steeper rise in funding costs which more than offset yields on securities, while non-interest income doubled, contributed by gains from foreign exchange and commodity trading



	Operating Profit <sup>(1)</sup>	2022 \$m	2021 \$m	YoY +/(-) %	4Q22 \$m	3Q22 \$m	QoQ +/(-) %
	Group Retail (1)	2,085	1,698	23	692	572	21
<u> </u>	Group Wholesale Banking	4,672	3,689	27	1,218	1,273	(4)
	Global Markets	301	374	(20)	(18)	98	(>100)

<sup>(1)</sup> Excluding one-off expenses



# Performance by Geography

- FY22 performance improved across most markets
- Continued momentum in QoQ growth across Singapore and ASEAN
- Well connected overseas franchise continue to provide customers support on cross border activities, coupled with uplift from Citi consolidation; overseas contribution at 42% to Group operating profit

(4)	2022	2021	YoY	4Q22	3Q22	QoQ
Core operating profit (1)	\$m	\$m	+/(-)%	\$m	\$m	+/(-)%
Singapore	3,824	2,805	36	1,204	1,078	12
Rest of Southeast Asia	1,427	1,327	8	404	386	5
Malaysia	744	689	8	195	216	(10)
Thailand	425	407	5	135	98	37
Indonesia	233	221	5	67	62	8
Vietnam	17	4	>100	5	7	(26)
Others	8	6	44	3	3	21
North Asia	670	605	11	170	180	(6)
Greater China	626	568	10	162	169	(4)
Others	44	36	21	8	11	(25)
Rest of the world	637	740	(14)	134	183	(26)
Total	6,559	5,476	20	1,912	1,827	5
Overseas contribution (%) (1)	41.7	48.8	(7.1)	37.0	41.0	(4.0)

<sup>(1)</sup> Excluding one-off expenses



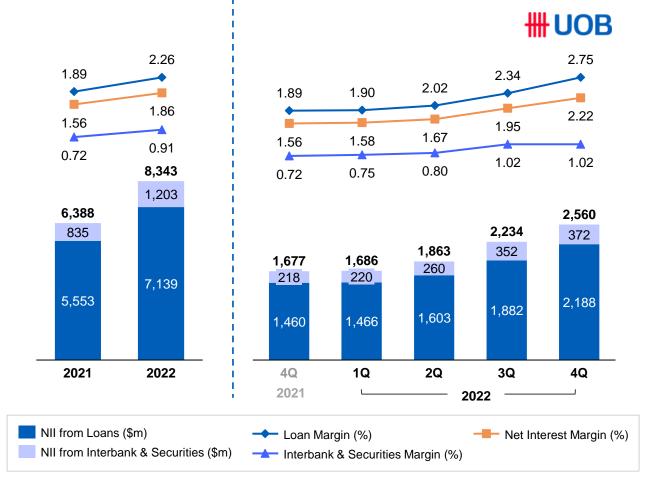
### **Financial Highlights**

- Core FY profits rose 18% to a new high of \$4.8b, boosted by record NII from strong margin expansion. This was partly offset by lower wealth and fund management fees as investor sentiments remained subdued
- 4Q22 profits down 18% QoQ on one-off expenses.
   Excluding one-off expenses, profits largely flat alongside seasonally softer quarter

	2022	2021	YoY	4Q22	3Q22	QoQ	4Q21	YoY
	\$m	\$m	+/(-)%	\$m	\$m	+/(-)%	\$m	+/(-)%
Net interest income	8,343	6,388	31	2,560	2,234	15	1,677	53
Net fee income	2,143	2,357	(9)	485	519	(7)	580	(16)
Others	1,089	1,044	4	285	431	(34)	177	62
Total income	11,575	9,789	18	3,330	3,184	5	2,434	37
Less: Total expenses	5,016	4,313	16	1,418	1,357	4	1,095	29
Operating profit	6,559	5,476	20	1,912	1,827	5	1,339	43
Less : Amortisation of intangible assets	3	_	NM	3	-	NM	_	NM
Less: Impairment charge	603	657	(8)	184	104	78	112	65
Add: Assoc & JV	97	118	(17)	28	18	59	19	50
Net profit	4,819	4,075	18	1,398	1,403	(0)	1,017	37
Less: One-off expenses								
- Citi integration costs (net of tax)	70	-	NM	70	-	NM	-	NM
- Stamp Duty	176	-	NM	176	-	NM	-	NM
Net profit (including one-off								
expenses)	4,573	4,075	12	1,152	1,403	(18)	1,017	13

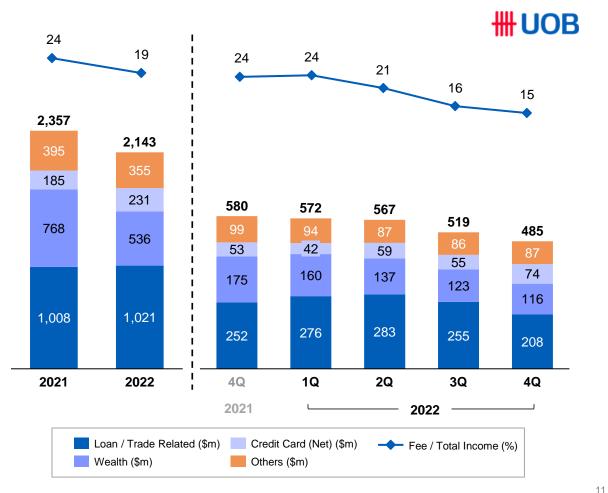
# **Net Interest Income** and Margin

- 4Q22 NII reached new high, up 15% QoQ boosted by continued NIM expansion (+27bps)
- FY NII grew 31% YoY as NIM widened 30bps on aggressive rate hikes and healthy loan momentum



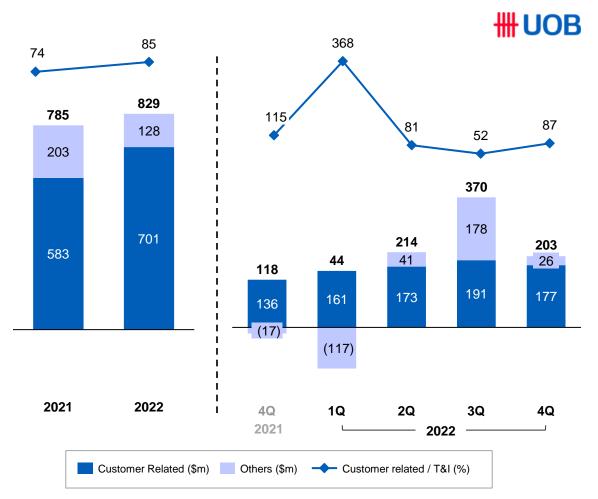
#### Fee Income

- Stellar performance in credit card activities in FY22 and 4Q22 from higher customer spends and boosted by Citi consolidation
- Wealth and fund management fees eased as investors sentiments remained subdued alongside seasonally softer quarter



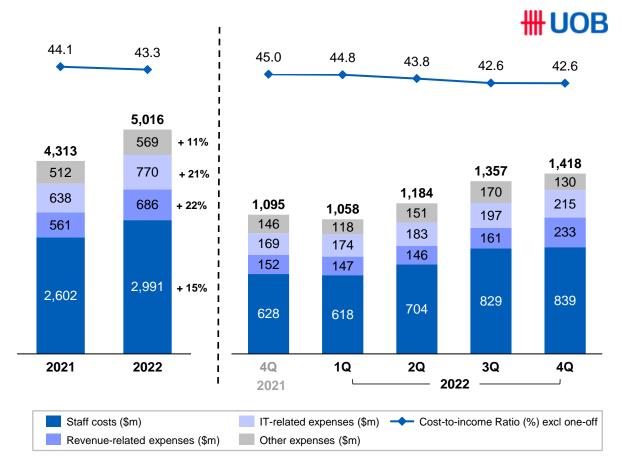
# **Trading & Investment Income**

- Customer related treasury income grew 20% year on year driven by hedging demands
- Others affected by valuation headwinds



## Core Expenses and Cost / Income Ratio (1)

- FY22 CIR improved to 43.3% on the back of strong income growth and disciplined spending
- Continued focus on strategic investments in people and technology to enhance capabilities and improve customer experience



(1) Excluding one-off expenses



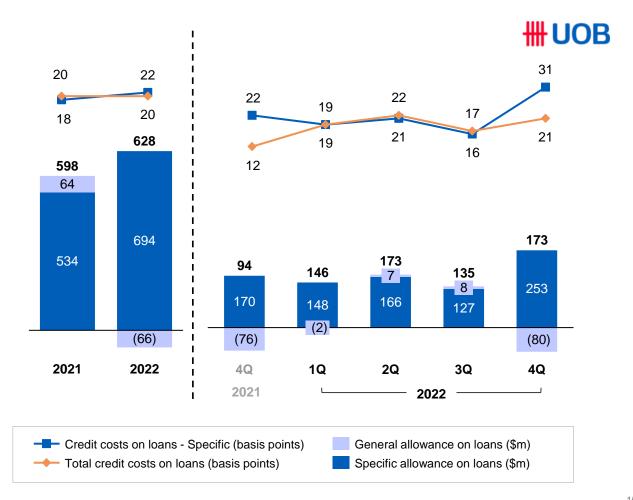
## Non-Performing Assets

- Asset quality remained resilient with NPL ratio increasing slightly to 1.6% this quarter
- SP/NPA stable at 34%

	2021		202	22 ———	
(\$m)	4Q	1Q	2Q	3Q	4Q
NPAs at start of period	4,772	5,077	5,289	5,422	5,037
<u>Non-individuals</u> New NPAs <i>Less:</i>	670	462	661	214	395
Upgrades and recoveries	172	207	363	448	322
Write-offs	205	36	123	60	121_
	5,065	5,296	5,464	5,128	4,989
Individuals	12	(7)	(42)	(91)	(27)
NPAs at end of period	5,077	5,289	5,422	5,037	4,962
Add: Citi acquisition	-	-	-	-	165
NPAs at end of period including Citi	5,077	5,289	5,422	5,037	5,127
NPL Ratio (%)	1.6	1.6	1.7	1.5	1.6
Specific allowance/NPA (%)	31	31	30	33	34

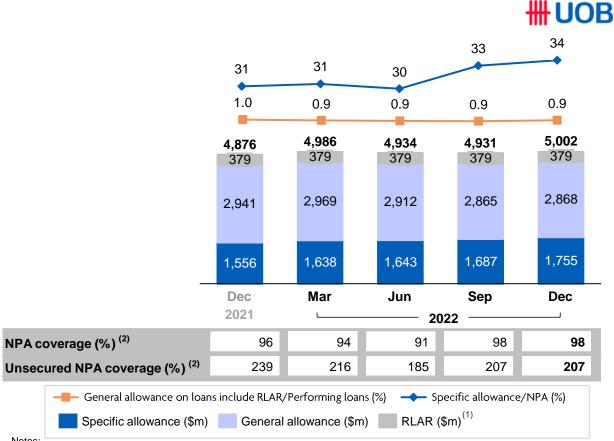
# **Total Allowance on Loans**

- FY22 credit costs at 20bps
- 4Q22 credit costs higher due mainly to higher specific allowance on a few non-systemic accounts



### **Allowance Coverage**

- Adequate reserve buffer with prudent coverage for performing loans at 0.9%
- NPA coverage remained adequate at 98% or 207% taking collateral into account



Notes:

Includes RLAR as part of total allowance.

Regulatory loss allowance reserve (RLAR) is a non-distributable reserve appropriated through retained earnings to meet MAS Notice No. 612 Credit Files, Grading and Provisioning requirements.



### **Gross Loans**

- Loan relatively unchanged QoQ and YoY growth of 5% on constant currency basis
- Broad based YoY growth across most territories
- Consolidation of Citi added 11% to ASEAN loan book in 4Q22

	Dec-22	Sep-22	Dec-21	QoQ	YoY
	<b>\$</b> b	<b>\$</b> b	<b>\$</b> b	+/(-)%	+/(-)%
Singapore	160	165	158	(3)	2
Rest of Southeast Asia	69	63	63	11	9
Malaysia	33	29	30	13	12
Thailand	23	20	21	20	13
Indonesia	10	11	10	(9)	(1)
Vietnam	2	2	2	(8)	(0)
Others	1	1	1	(3)	(2)
North Asia	52	57	53	(9)	(2)
Greater China	49	54	49	(10)	(0)
Others	3	3	4	(4)	(26)
Rest of the world	38	39	37	(2)	3
Total	320	323	311	(1)	3
At constant FX basis	320	320	305	(0)	5

Note: Loans are classified based on where credit risks reside, represented by country of incorporation/operation for non-individuals and residence for individuals.



### **Total Funding**

- Continue to focus on stable funding
- CASA ratio at 47.5%, largely due to campaign-led fixed deposit growth

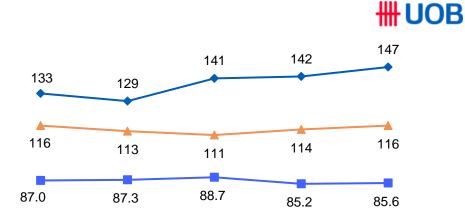
	Dec-22	Sep-22	Dec-21	QoQ	YoY
	\$b	<b>\$</b> b	\$b	+/(-)%	+/(-)%
Singapore	249	256	240	(3)	4
Rest of Southeast Asia	71	67	67	6	7
Malaysia	34	31	32	8	6
Thailand	26	22	22	15	17
Indonesia	10	11	9	(13)	3
Vietnam	1	2	3	(34)	(60)
Others	0	0	0	6	17
North Asia	21	23	24	(8)	(13)
Greater China	21	23	24	(8)	(13)
Others	0	0	0	53	21
Rest of the world	27	28	22	(3)	24
Total Customer Deposits	369	375	353	(2)	5
Wholesale funding (1)	68	68	52	0	31
Total funding	436	443	405	(1)	8
CASA/Deposit Ratio (%)	47.5	49.8	56.2	(2.3)	(8.7)

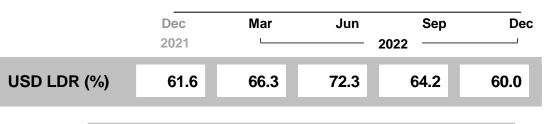
Note:

(1) Comprising debt issuances, perpetual capital securities and interbank liabilities.

### **Liquidity Ratios**

 Liquidity and funding positions strengthened with LCR at 147% and NSFR at 116%







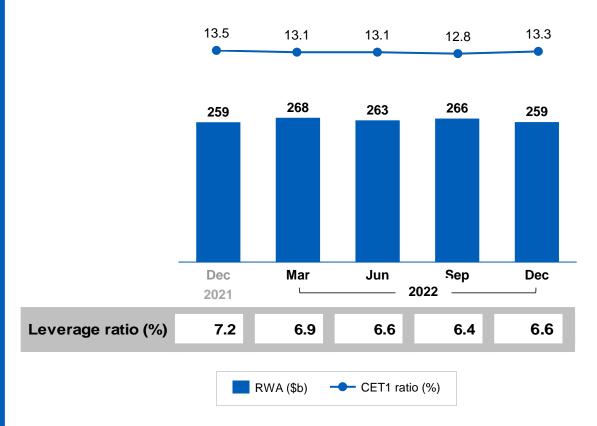
#### Note:

(1) MAS granted the banks relief on required stable funding (RSF) factors for the period from 8 April 2020 to 30 September 2021. The RSF factors will be gradually phase back by 1 April 2022.



### **Capital**

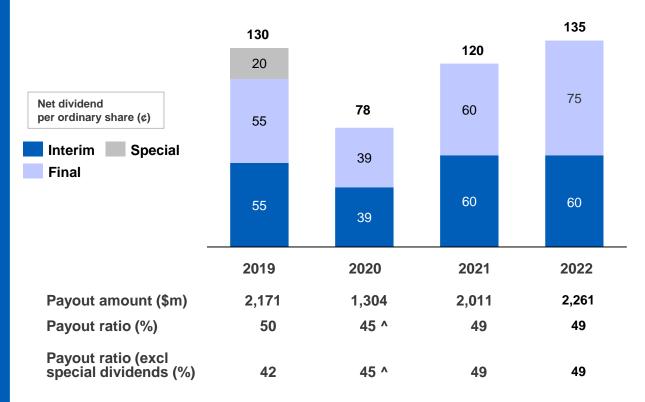
 Post Citi acquisition, CET1 ratio healthy at 13.3%





### **Dividends**

- Committed to consistent and sustainable returns to shareholders
- Proposed final dividend of 75 cents per share



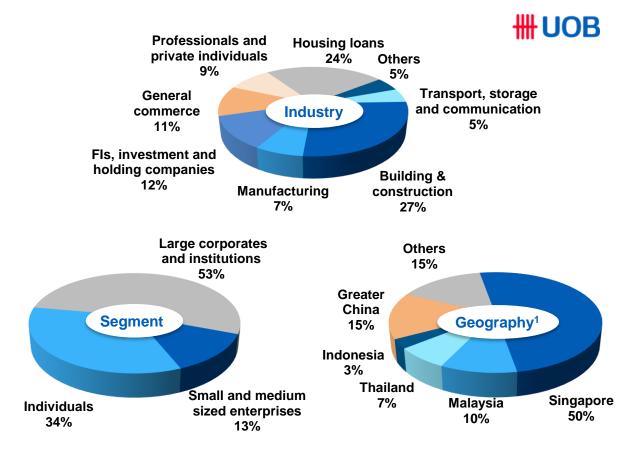
<sup>^</sup> Dividend for 2020 is in line with Monetary Authority of Singapore's call for banks to cap the total dividends per share (DPS) at 60% of 2019's DPS.



### **Appendix**

- Loan portfolio
- Exposure to Greater China
- Exposure to Oil & Gas sector

### Diversified loan portfolio

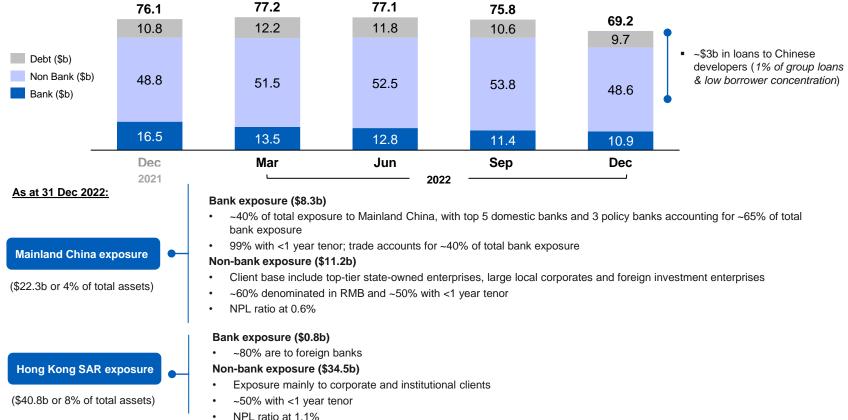


Note: Financial statistics as at 31 December 2022

<sup>1.</sup> Loans are classified based on where credit risks reside, represented by country of incorporation/operation for non-individuals and residence for individuals.

### **Exposure to Greater China**







# Exposure to Commodities Segment

 As of 31 December 2022, outstanding loans to the commodities segment remain modest and represented 6% of total loans

	Oil and C	Gas (O&G)	Othor	Total	
Dec 22	Upstream industries <sup>1</sup>	Traders / downstream industries	Other Commodity Segments <sup>2</sup>		
Outstanding loans	S\$1.9b	S\$8.0b	S\$8.8b	S\$18.7b	
Percentage of total loans	3	3%		6%	

Outstanding O&G exposure is to downstream players and traders which are mainly national oil companies (NOCs) and global firms, while short-term structured loans account for a significant share of the remainder.

A considerable portion of upstream exposure is to NOCs and international oil companies, while vulnerable accounts were already classified and their collateral value marked down (by as much as 90%) by end 2017.

#### Note:

- (1) O&G upstream industries include offshore service companies.
- (2) Other commodity segments refer to agribusiness, metals and mining.

### **Thank You**

