

22 May 2024

Proceedings commenced against Optus Mobile

Optus Mobile Pty Limited (Optus Mobile) was informed earlier today that the Australian Communications and Media Authority (ACMA) has filed proceedings in the Federal Court of Australia in relation to the cyber attack in September 2022. The ACMA alleges a breach of the Australian Telecommunications (Interception and Access) Act 1979 (Cth) on the basis that Optus Mobile failed to protect the confidentiality of personally identifiable information of its customers from unauthorised interference or unauthorised access. At this stage, Optus Mobile is not able to determine the quantum of penalties, if any, that could arise. Optus has previously apologised to its customers and has taken significant steps, including working with the police and other authorities, to protect them. Optus Mobile intends to defend these proceedings.

As the matter is now before the Australian Courts, Optus Mobile will not be commenting further at this time.

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