



INLAND REVENUE
AUTHORITY
OF SINGAPORE

User Guide for Company/ Variable Capital Company (VCC) Certificate of Residence

User Guide (Company/ VCC): Certificate of Residence

The screenshot shows the myTax Portal interface for a company. The top navigation bar includes the Inland Revenue Authority of Singapore logo, the Singapore Government logo, and a 'Feedback | Technical FAQ' link. The user's company name 'NEW TEST PTE LTD' and tax reference number '201399064E' are displayed. The main navigation menu includes 'Overview', 'Corporate Tax', 'GST', and 'Employers'. The 'Corporate Tax' menu is expanded, showing options such as 'Access Company Dashboard', 'Apply for Certificate of Residence (COR)', 'Apply for Waiver to Submit Tax Return (Dormant Company)', 'File ECI', 'File Form C-S/ C', 'Revise/ Object to Assessment', 'Submit Document', 'View Corporate Tax Filing Status', 'View Donations', and 'View Late Filing Fee/ Summons'. The 'Apply for Certificate of Residence (COR)' option is highlighted with a blue background and a green border. Below the navigation bar, there is a section for 'Last login on Wednesday' and a 'myTax Portal is a' section. At the bottom, there is a message: 'Use the navigation bar above to access a range of e-Services available to you.'

Step	Action/ Note
	Main Menu
1	Upon login to myTax Portal, select the e-Service from the menu: Corporate Tax > Apply for Certificate of Residence (COR).
	<u>Note:</u> For steps on logging in to myTax Portal, you may refer to our Guide on How to Log In to myTax Portal .

User Guide (Company/ VCC): Certificate of Residence

Apply for Certificate of Residence (COR)

Apply for COR

PROCEED

Records Pending Approval

1 - 1 of 1 Record(s)

Calendar Year

Approve before

Updated by

2019

24 Jul 2019

TESTER01 - COPR on 10 Jul 2019 8:58 AM

Step	Action/ Note
	Apply for COR (Preparer's View)
1	Click on Proceed to file a new application. (continue on page 6)
	<p><u>Notes:</u></p> <ol style="list-style-type: none"> 1. Applications which you have previously submitted to Approver will appear under Records Pending Approval. Inform Approver to submit the COR application before the deadline. 2. The calendar year displayed for records pending approval will correspond to the calendar year (and not the year of assessment) in which the company received its income from treaty country.

User Guide (Company/ VCC): Certificate of Residence

Apply for Certificate of Residence (COR)

Apply for COR

PROCEED

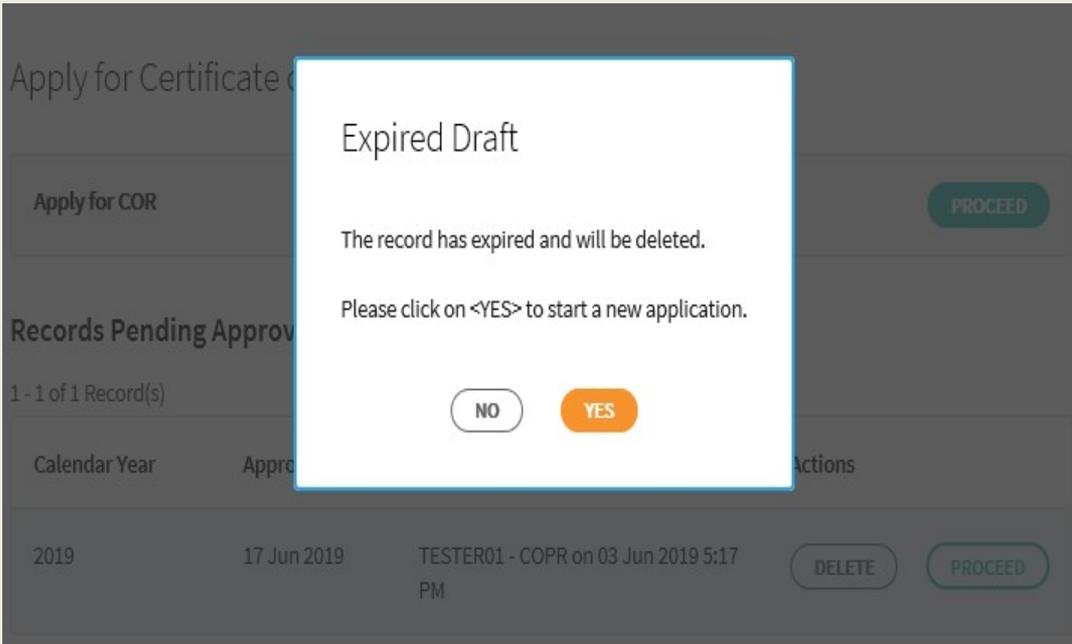
Records Pending Approval

1 - 1 of 1 Record(s)

Calendar Year	Approve before	Updated by	Actions
2019	24 Jul 2019	TESTER01 - COPR on 10 Jul 2019 8:58 AM	<p>DELETE</p> <p>PROCEED</p>

Step	Action/ Note
	Apply for COR (Approver's view) (continue to next page)
1	Click on Proceed to file a new application. or Click on Proceed to retrieve information for the respective record under Records Pending Approval if you wish to approve the application.
2	Click on Delete if you wish to cancel the application.
	<p><u>Notes:</u></p> <ol style="list-style-type: none"> 1. You will be able to view applications which are submitted by Preparer under Records Pending Approval. 2. Records that are more than 21 days from the date last updated will be deleted.

User Guide (Company/ VCC): Certificate of Residence



Step	Action/ Note
	Apply for COR (Approver's view)
1	Where there are changes made to the COR template after the COR has been submitted to Approver, "Expired Draft" message will be prompted after the Approver clicks on Proceed . The Approver must select 'Yes' to start a new application.

Certificate of Residence for Company



User Guide (Company/ VCC): Certificate of Residence

Apply for Certificate of Residence (COR)

1. Application 2. Confirmation 3. Application Outcome

Is the company a Singapore nominee company?* Yes No

Is the company a foreign-owned company?* Yes No

Treaty country*

Calendar Year in which certificate is required*

Nature of income derived from treaty country*

Next Step

Discard changes and return to COR Application Summary.

CANCEL APPLICATION

OR

Proceed to Confirmation Page to verify application details.

CONFIRMATION PAGE

Step	Action/ Note
	Main Form (Company)
1	Enter the required information.
2	Click on Confirmation Page .
	<p><u>Notes:</u></p> <ol style="list-style-type: none"> The calendar year displayed in the dropdown list is dependent on company's date of incorporation and effective date of the relevant Double Taxation Agreement (DTA)/ Limited Treaty. For example, if the company is incorporated in 2019 and the DTA with Cambodia takes effect from 2018, the dropdown list will start from 2019. The calendar year entered should correspond to the calendar year (and not the year of assessment) in which the company received its income from the treaty country. For example, if income is received in 2020, enter the calendar year as 2020.

User Guide (Company/ VCC): Certificate of Residence

Apply for Certificate of Residence (COR)

 SAVE AS PDF/ PRINT

1. Application

2. Confirmation

3. Application Outcome

Confirmation

Name NEW TEST PTE LTD

Tax Ref No. 201399064E

COR Application

Is the company a Singapore nominee company? No

Is the company a foreign-owned company? No

Treaty country AUSTRALIA

Calendar Year in which certificate is required 2020

Nature of income derived from treaty country Interest

Step

Action/ Note

Confirmation Page (Company)
(continue to next page)

1

Verify that the information entered is correct.

Note:

You can click on **SAVE AS PDF/ PRINT** to print or save a copy of the Confirmation page.

User Guide (Company/ VCC): Certificate of Residence

Declaration

The company confirms that*

- The control and management for the whole of 2020 has been exercised in Singapore.
- The application is made for the purpose of claiming tax benefits under the Avoidance of Double Taxation Agreement/ Limited Treaty.
- The company is the beneficial owner of the income.

Details of Applicant & Contact Person

Name of Applicant: TESTER01 - COAP Designation*

Name of Contact Person*: TESTER01 - COAP Designation*

Contact No.*: +65

Next Step

Return to application page to make changes. Submit application to IRAS.

AMEND OR SUBMIT

Confirm Submission

Submit to IRAS?

NO YES

Next Step

Return to application page to make changes. Submit application to Approver for review.

AMEND OR SUBMIT TO APPROVER

Confirm Submission

Submit to Approver?

NO YES

Step	Action/ Note
	Confirmation Page (Company)
1	Complete the Declaration and Details of Applicant & Contact Person sections.
2	Click on Submit if you are authorised as Approver. or Click on Submit to Approver if you are authorised as Preparer.
3	Click Yes in the pop up message box to confirm your submission to IRAS or Approver.
	<u>Note:</u> You can click on Amend to edit the information entered.

User Guide (Company/ VCC): Certificate of Residence

Apply for Certificate of Residence (COR)

 SAVE AS PDF/ PRINT

1. Application

2. Confirmation

3. Application Outcome

Acknowledgement

Successful Submission

We have received your application for a Certificate of Residence (COR). Generally, the COR will be mailed to your company within 7 working days.

Name	NEW TEST PTE LTD	Tax Ref No.	201399064E
Acknowledgement No.	402825	Date/ Time	31 Aug 2020 3:05 PM

Details of Applicant & Contact Person

Name of Applicant	TESTER01 - COAP	Designation	MANAGER
Name of Contact Person	TESTER01 - COAP	Designation	MANAGER
Contact No.	+65 61234567		

Application Summary

Treaty country	AUSTRALIA
Calendar Year in which certificate is required	2020
Nature of income derived from treaty country	Interest

 SAVE AS PDF/ PRINT

Step

Action/ Note

Application Outcome (Company)

Notes:

1. You will receive an acknowledgement upon successful submission.
2. Acknowledgement number will only be provided for successful submission to IRAS. No Acknowledgement number will be provided for submission pending Approver's action.
3. You can click on **SAVE AS PDF/ PRINT** to print or save a copy of the Acknowledgement page.

Certificate of Residence for VCC

User Guide (Company/ VCC): Certificate of Residence

Apply for Certificate of Residence (COR)

1. Application

2. Confirmation

3. Application Outcome

Is the company a Singapore nominee company?* 

Yes No

Is the company a foreign-owned company?* 

Yes No

Apply COR for?*

VCC Sub-fund(s)

Step	Action/ Note
	Main Form (VCC) (continue to next page)
1	Enter the required information.
2	Apply COR for: a. <u>Non-umbrella VCC only</u> Click on “VCC” to apply COR for VCC. b. <u>Umbrella VCC and Sub-funds</u> Click on “VCC” and “Sub-fund(s)” to apply COR for VCC and its sub-funds respectively.

User Guide (Company/ VCC): Certificate of Residence

Apply for Certificate of Residence (COR)

1. Application 2. Confirmation 3. Application Outcome

Is the company a Singapore nominee company? ^{*} ⓘ Yes No

Is the company a foreign-owned company? ^{*} ⓘ Yes No

Apply COR for? ^{*} VCC Sub-fund(s)

Variable Capital Company (VCC)

Treaty country ^{*}

Calendar Year in which certificate is required ^{*} ⓘ

Nature of income derived from treaty country ^{*} ⓘ

Step	Action/ Note
	Main Form (VCC) (continue to next page)
	<p><u>Notes:</u></p> <ol style="list-style-type: none"> 1. The calendar year displayed in the dropdown list is dependent on VCC's date of incorporation and effective date of the relevant Double Taxation Agreement (DTA)/ Limited Treaty. 2. For example, if the VCC is incorporated in 2020 and the DTA with Cambodia takes effect from 2018, the dropdown list will start from 2020. 3. The calendar year entered should correspond to the calendar year (and not the year of assessment) in which the VCC received its income from the treaty country. For example, if income is received in 2020, enter the calendar year as 2020.

User Guide (Company/ VCC): Certificate of Residence

Sub-fund(s)
You can apply up to a maximum of 5 sub-funds in one application.

1. Tax Ref No.* CLEAR

Treaty Country* Calendar Year in which certificate is required* i
 ---- Select ---- ---- Select ----

Nature of Income derived from treaty country* i
 ---- Select ----

2. Tax Ref No. CLEAR

Treaty Country* Calendar Year in which certificate is required* i
 ---- Select ---- ---- Select ----

Nature of Income derived from treaty country* i
 ---- Select ----

3. Tax Ref No. CLEAR

Treaty Country* Calendar Year in which certificate is required* i
 ---- Select ---- ---- Select ----

Nature of Income derived from treaty country* i
 ---- Select ----

Step	Action/ Note
	Main Form (Sub-funds) (continue to next page)
1	Enter Tax Ref No. of sub-fund (e.g. A1234567X). The name of sub-fund will be auto-populated based on information available with IRAS.
2	Enter the required information.

User Guide (Company/ VCC): Certificate of Residence

4. Tax Ref No. CLEAR

Treaty Country*

Calendar Year in which certificate is required* i

Nature of Income derived from treaty country* i

5. Tax Ref No. CLEAR

Treaty Country*

Calendar Year in which certificate is required* i

Nature of Income derived from treaty country* i

Next Step

Discard changes and return to COR Application Summary.

CANCEL APPLICATION

OR

Proceed to Confirmation Page to verify application details.

CONFIRMATION PAGE

Step	Action/ Note
	Main Form (Sub-funds)
1	Click on Confirmation Page .
	<p><u>Notes:</u></p> <ol style="list-style-type: none"> 1. The calendar year displayed in the dropdown list is dependent on the year the sub-fund's relationship with umbrella VCC starts and effective date of the relevant Double Taxation Agreement (DTA)/ Limited Treaty. For example, if the sub-fund's relationship with its VCC starts from 2020 and the DTA with Cambodia takes effect from 2018, the dropdown list will start from 2020. 2. The calendar year entered should correspond to the calendar year (and not the year of assessment) in which the sub-fund received its income from the treaty country. For example, if income is received in 2020, enter the calendar year as 2020. 3. There is a maximum of 5 sub-funds in one application. Please repeat the steps at page 2 if there are more than 5 applications for sub-funds.

User Guide (Company/ VCC): Certificate of Residence

Apply for Certificate of Residence (COR)

 SAVE AS PDF/ PRINT

1. Application

2. Confirmation

3. Application Outcome

Confirmation

Name VCC TEST COMPANY 14

Tax Ref No. T19VC9014J

COR Application

Is the company a Singapore nominee company? No

Is the company a foreign-owned company? No

Apply COR for VCC and Sub-fund(s)

Variable Capital Company (VCC)

Treaty country AUSTRALIA

Calendar Year in which certificate is required 2020

Nature of income derived from treaty country Interest

Sub-fund(s)

A0068061E SF2 - VCC TEST COMPANY 14

Treaty country AUSTRALIA

Calendar Year in which certificate is required 2020

Nature of income derived from treaty country Interest

Step	Action/ Note
	Confirmation Page (VCC) (continue to next page)
1	Verify that the information entered is correct.
	<u>Note:</u> You can click on SAVE AS PDF/ PRINT to print or save a copy of the Confirmation page.

User Guide (Company/ VCC): Certificate of Residence

Declaration

The company confirms that*

- The control and management for the whole of 2020 has been exercised in Singapore.
- The application is made for the purpose of claiming tax benefits under the Avoidance of Double Taxation Agreement/ Limited Treaty.
- The company is the beneficial owner of the income.

Details of Applicant & Contact Person

Name of Applicant: TESTER01 - COAP Designation*

Name of Contact Person*: TESTER01 - COAP Designation*

Contact No.*: +65

Next Step

Return to application page to make changes. Submit application to IRAS.

AMEND OR SUBMIT

Confirm Submission

Submit to IRAS?

NO YES

Next Step

Return to application page to make changes. Submit application to Approver for review.

AMEND OR SUBMIT TO APPROVER

Confirm Submission

Submit to Approver?

NO YES

Step	Action/ Note
	Confirmation Page (VCC)
1	Complete the Declaration and Details of Applicant & Contact Person sections.
2	Click on Submit if you are authorised as Approver. or Click on Submit to Approver if you are authorised as Preparer.
3	Click Yes in the pop up message box to confirm your submission to IRAS or Approver.
	<u>Note:</u> You can click on Amend to edit the information entered.

User Guide (Company/ VCC): Certificate of Residence

Apply for Certificate of Residence (COR)

 SAVE AS PDF/ PRINT

1. Application 2. Confirmation 3. Application Outcome

Acknowledgement

Successful Submission

We have received your application for a Certificate of Residence (COR). Generally, the COR will be mailed to your company within 7 working days.

Name	VCC TEST COMPANY 14	Tax Ref No.	T19VC9014J
Acknowledgement No.	402826	Date/ Time	31 Aug 2020 3:33 PM

Details of Applicant & Contact Person

Name of Applicant	TESTER01 - COAP	Designation	MANAGER
Name of Contact Person	TESTER01 - COAP	Designation	MANAGER
Contact No.	+65 61234567		

Application Summary

Variable Capital Company (VCC)

Treaty country	AUSTRALIA
Calendar Year in which certificate is required	2020
Nature of income derived from treaty country	Interest

Sub-fund(s)

A0068061E	SF2 - VCC TEST COMPANY 14
Treaty country	AUSTRALIA
Calendar Year in which certificate is required	2020
Nature of income derived from treaty country	Interest

 SAVE AS PDF/ PRINT

Step	Action/ Note
	Application Outcome (VCC)
	<p><u>Notes:</u></p> <ol style="list-style-type: none"> 1. You will receive an acknowledgement upon successful submission. 2. Acknowledgement number will only be provided for successful submission to IRAS. No Acknowledgement number will be provided for submission pending Approver's action. 3. You can click on SAVE AS PDF/ PRINT to print or save a copy of the Acknowledgement page.

Contact Information

For enquiries on this user guide, please call 1800 356 8622 or email at [myTax Mail](#).

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