

## APRIL 2021 OPERATING RESULTS

The operating results for April 2021 are given in the table below.

<b>How SIA Group performed in April 2021</b>			
	<b>2021</b>	<b>2020</b>	<b>Change</b>
<b>FULL SERVICE CARRIERS - PASSENGER (SINGAPORE AIRLINES AND SILKAIR)</b>			
Capacity (M seat-km)	3,398.3	468.3	n.m.
Passenger-km (M)	488.8	44.6	n.m.
Passengers carried ('000)	95.9	9.7	n.m.
Passenger load factor (%)	14.4	9.5	4.9 pts
<u>Load Factor by Route Region (%)</u>			
East Asia	14.4	15.2	-0.8 pts
Americas	15.5	9.0	6.5 pts
Europe	14.0	6.5	7.5 pts
South West Pacific	12.5	11.1	1.4 pts
West Asia and Africa	20.1	4.5	15.6 pts
<b>LOW COST CARRIER - PASSENGER (SCOOT)</b>			
Capacity (M seat-km)	430.6	58.1	n.m.
Passenger-km (M)	36.1	3.4	n.m.
Passengers carried ('000)	14.4	1.1	n.m.
Passenger load factor (%)	8.4	5.9	2.5 pts
<u>Load Factor by Route Region (%)</u>			
East Asia	13.0	5.9	7.1 pts
West Asia	-	-	n.m.
Rest of World	1.6	5.8	-4.2 pts
<b>GROUP AIRLINES (PASSENGER)</b>			
Capacity (M seat-km)	3,828.9	526.4	n.m.
Passenger-km (M)	524.9	48.0	n.m.
Passengers carried ('000)	110.3	10.8	n.m.
Passenger load factor (%)	13.7	9.1	4.6 pts
<b>SINGAPORE AIRLINES - CARGO</b>			
Capacity (M tonne-km)	486.5	324.5	49.9 %
Freight tonne-km (M)	448.1	245.3	82.7 %
Freight carried (M kg)	79.2	39.4	101.0 %
Cargo load factor* (%)	92.1	75.6	16.5 pts
<u>Load Factor by Route Region (%)</u>			
East Asia	98.2	79.1	19.1 pts
Americas	91.6	82.3	9.3 pts
Europe	94.8	82.0	12.8 pts
South West Pacific	76.9	58.6	18.3 pts
West Asia and Africa	106.0	116.3	-10.3 pts

Note: The operating statistics for SilkAir has been combined with that for Singapore Airlines' passenger operations in view of the ongoing integration of SilkAir into Singapore Airlines.

\* Cargo capacity for passenger aircraft is based on the payload that is typically set aside for cargo carriage. However, when a passenger aircraft operates with low passenger loads or on a pure cargo mission, the cargo carried could be in excess of such capacity.

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Despite growing optimism due to the increased pace of vaccinations around the world, border controls and travel restrictions remained largely in place following new waves of Covid-19 infections and the emergence of more virulent strains of the virus.

The SIA Group's passenger traffic (measured in revenue passenger-kilometres) grew by more than 10 times compared to a year ago. This was on the back of a calibrated increase in passenger capacity (measured in available seat-kilometres) over the past 12 months, which saw SIA Group's passenger capacity rise to around 24% of pre-Covid levels by April 2021. Passenger load factor (PLF) for the month increased 4.6 percentage points year-on-year to 13.7%.

As at the end of April 2021, Singapore Airlines' network covered 49 destinations (including Singapore). This followed the re-introduction of Taipei services, as well as the transfer of Medan from SilkAir as part of the ongoing integration of narrow-body operations with the Parent Airline. SilkAir's network reduced to only three destinations (Cebu, Kathmandu and Singapore). Including Singapore, the combined network for full-service carriers grew from 50 destinations in March to 51 destinations at the end of April.

Scoot, SIA's low-cost carrier subsidiary, served 19 destinations (including Singapore) as at the end of April with the re-instatement of flights to Macau. Operations to South Asia and Europe remained suspended.

SIA Cargo registered a monthly cargo load factor (CLF) of 92.1%, which was 16.5 percentage points higher year-on-year, as cargo traffic (measured in freight tonne-kilometres) rose by 82.7% on the back of a capacity expansion of 49.9%. All route regions except West Asia and Africa recorded year-on-year increases in CLF during the month.