SINGAPORE TELECOMMUNICATIONS LIMITED
AND SUBSIDIARY COMPANIES

SGX APPENDIX 7.2 ANNOUNCEMENT
FOR THE FOURTH QUARTER AND FINANCIAL YEAR ENDED
31 MARCH 2020

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CONSOLIDATED INCOME STATEMENT

For the fourth quarter and financial year ended 31 March 2020

Group	Notes	Quarter 31 Mar 2020 S$ Mil (Unaudited)	Quarter 31 Mar 2019 S$ Mil (Unaudited)	Year 31 Mar 2020 S$ Mil (Audited)	Year 31 Mar 2019 S$ Mil (Audited)
Operating revenue		**3,899.2**	4,342.0	**16,542.3**	17,371.7
Operating expenses	2	**(2,906.3)**	(3,238.1)	**(12,179.7)**	(12,904.5)
Other income	3	**39.5**	62.5	**178.8**	224.7
		1,032.4	1,166.4	**4,541.4**	4,691.9
Depreciation and amortisation	4	**(661.6)**	(561.2)	**(2,580.3)**	(2,222.2)
		370.8	605.2	**1,961.1**	2,469.7
Exceptional items	5	**281.7**	(1.6)	**415.7**	68.2
Profit on operating activities		**652.5**	603.6	**2,376.8**	2,537.9
Share of results of associates and joint ventures	6	**95.7**	408.2	**(529.6)**	1,562.7
Net profit before interest, investment income (net) and tax		**748.2**	1,011.8	**1,847.2**	4,100.6
Interest and investment income (net)	7	**16.6**	8.5	**180.0**	38.1
Finance costs	8	**(109.1)**	(101.2)	**(461.8)**	(392.8)
Net profit before tax		**655.7**	919.1	**1,565.4**	3,745.9
Tax expense	9	**(84.2)**	(152.2)	**(513.2)**	(674.8)
Net profit after tax		**571.5**	766.9	**1,052.2**	3,071.1
Attributable to:					
Shareholders of the Company		**574.4**	773.0	**1,074.6**	3,094.5
Non-controlling interests		**(2.9)**	(6.1)	**(22.4)**	(23.4)
		571.5	766.9	**1,052.2**	3,071.1
Earnings per share attributable to shareholders of the Company					
- basic	11	**3.52¢**	4.74¢	**6.58¢**	18.96¢
- diluted	11	**3.51¢**	4.73¢	**6.56¢**	18.93¢

CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

For the fourth quarter and financial year ended 31 March 2020

Group	Quarter 31 Mar 2020 S$ Mil (Unaudited)	Quarter 31 Mar 2019 S$ Mil (Unaudited)	Year 31 Mar 2020 S$ Mil (Audited)	Year 31 Mar 2019 S$ Mil (Audited)
Net profit after tax	**571.5**	766.9	**1,052.2**	3,071.1
Other comprehensive (loss)/ income				
Items that may be reclassified subsequently to income statement:				
Exchange differences arising from translation of foreign operations and other currency translation differences	**(563.9)**	51.4	**(675.3)**	(484.5)
Cash flow hedges				
- Fair value changes	**550.2**	(5.4)	**506.9**	182.9
- Tax effects	**(76.6)**	12.6	**(84.3)**	(23.7)
	473.6	7.2	**422.6**	159.2
- Fair value changes transferred to income statement	**(440.0)**	52.2	**(433.2)**	(122.4)
- Tax effects	**73.6**	(10.0)	**84.2**	17.8
	(366.4)	42.2	**(349.0)**	(104.6)
	107.2	49.4	**73.6**	54.6
Share of other comprehensive (loss)/ income of associates and joint ventures	**(127.6)**	15.2	**(278.9)**	283.8
Items that will not be reclassified subsequently to income statement:				
Fair value changes on Fair Value through Other Comprehensive Income (**"FVOCI"**) investments	**(119.5)**	(1.9)	**(184.9)**	13.2
Other comprehensive (loss)/ income, net of tax	**(703.8)**	114.1	**(1,065.5)**	(132.9)
Total comprehensive (loss)/ income	**(132.3)**	881.0	**(13.3)**	2,938.2
Attributable to:				
Shareholders of the Company	**(129.9)**	886.7	**8.0**	2,962.3
Non-controlling interests	**(2.4)**	(5.7)	**(21.3)**	(24.1)
	(132.3)	881.0	**(13.3)**	2,938.2

STATEMENTS OF FINANCIAL POSITION

As at 31 March 2020

		Group		Company	
	Notes	As at 31 Mar 20 S$ Mil (Audited)	As at 31 Mar 19 S$ Mil (Audited)	As at 31 Mar 20 S$ Mil (Audited)	As at 31 Mar 19 S$ Mil (Audited)
Current assets					
Cash and cash equivalents		**999.6**	512.7	**97.3**	81.6
Trade and other receivables		**5,559.4**	5,992.7	**448.9**	478.8
Due from subsidiaries		**-**	-	**1,616.4**	1,482.1
Inventories		**279.6**	417.6	**26.3**	37.2
Derivative financial instruments		**337.2**	155.1	**5.3**	0.7
		7,175.8	7,078.1	**2,194.2**	2,080.4
Non-current assets					
Property, plant and equipment		**10,363.8**	11,050.4	**2,205.8**	2,250.0
Right-Of-Use assets		**2,060.5**	-	**623.5**	-
Intangible assets		**13,735.9**	14,016.7	**-**	-
Subsidiaries		**-**	-	**19,679.2**	20,009.2
Joint ventures		**11,637.7**	12,857.9	**22.8**	22.8
Associates		**2,074.1**	2,060.2	**24.7**	24.7
Fair value through other comprehensive income ("**FVOCI**") investments		**515.0**	646.9	**4.0**	5.3
Derivative financial instruments		**517.5**	283.6	**134.2**	125.9
Deferred tax assets		**234.2**	276.6	**-**	-
Other assets		**640.4**	644.4	**105.7**	130.7
		41,779.1	41,836.7	**22,799.9**	22,568.6
Total assets		**48,954.9**	48,914.8	**24,994.1**	24,649.0
Current liabilities					
Trade and other payables		**5,640.9**	5,817.1	**1,019.1**	1,025.1
Due to subsidiaries		**-**	-	**1,398.0**	712.4
Advance billings		**732.9**	812.1	**85.5**	89.8
Current tax liabilities		**199.4**	255.0	**76.4**	83.6
Borrowings (unsecured)	13	**3,588.2**	1,846.2	-	-
Borrowings (secured)	13	**382.3**	34.0	**63.2**	4.8
Derivative financial instruments		**14.0**	9.2	**-**	0.5
Net deferred gain		**20.8**	20.8	**-**	-
		10,578.5	8,794.4	**2,642.2**	1,916.2

STATEMENTS OF FINANCIAL POSITION

As at 31 March 2020

	Notes	Group As at 31 Mar 20 S$ Mil (Audited)	Group As at 31 Mar 19 S$ Mil (Audited)	Company As at 31 Mar 20 S$ Mil (Audited)	Company As at 31 Mar 19 S$ Mil (Audited)
Non-current liabilities					
Advance billings		**189.9**	197.4	**122.2**	129.2
Borrowings (unsecured)	13	**8,384.0**	8,734.4	**942.5**	786.5
Borrowings (secured)	13	**1,818.1**	49.5	**581.2**	7.7
Derivative financial instruments		**122.9**	149.5	**45.1**	191.8
Net deferred gain		**373.7**	375.0	**-**	-
Deferred tax liabilities		**525.5**	515.1	**275.5**	274.5
Other non-current liabilities		**148.3**	289.8	**18.7**	26.5
		11,562.4	10,310.7	**1,985.2**	1,416.2
Total liabilities		**22,140.9**	19,105.1	**4,627.4**	3,332.4
Net assets		**26,814.0**	29,809.7	**20,366.7**	21,316.6
Share capital and reserves					
Share capital	14	**4,127.3**	4,127.3	**4,127.3**	4,127.3
Reserves		**22,661.9**	25,710.5	**16,239.4**	17,189.3
Equity attributable to shareholders of the Company		**26,789.2**	29,837.8	**20,366.7**	21,316.6
Non-controlling interests		**24.8**	(28.1)	**-**	-
Total equity		**26,814.0**	29,809.7	**20,366.7**	21,316.6

STATEMENTS OF CHANGES IN EQUITY

For the fourth quarter ended 31 March 2020

Group - 2020 (Unaudited)	Attributable to shareholders of the Company										
	Share Capital S$ Mil	Treasury Shares [1] S$ Mil	Capital Reserve S$ Mil	Currency Translation Reserve [2] S$ Mil	Hedging Reserve S$ Mil	Fair Value Reserve S$ Mil	Retained Earnings S$ Mil	Other Reserves [3] S$ Mil	Total S$ Mil	Non-controlling Interests S$ Mil	Total Equity S$ Mil
Balance as at 1 January 2020, previously reported	4,127.3	(23.9)	(65.8)	(1,879.5)	(33.3)	(85.9)	24,890.2	(6.4)	26,922.7	(52.1)	26,870.6
Effects of adoption of SFRS(I) 16	-	-	-	-	-	-	4.3	-	4.3	-	4.3
Balance as at 1 January 2002, restated	4,127.3	(23.9)	(65.8)	(1,879.5)	(33.3)	(85.9)	24,894.5	(6.4)	26,927.0	(52.1)	26,874.9
Changes in equity for the quarter											
Performance shares purchased by the Company	-	(1.6)	-	-	-	-	-	-	(1.6)	-	(1.6)
Performance shares purchased by Trust [4]	-	(5.6)	-	-	-	-	-	-	(5.6)	-	(5.6)
Performance shares vested	-	0.1	(0.1)	-	-	-	-	-	-	-	-
Equity-settled share based payment	-	-	1.8	-	-	-	-	-	1.8	(0.1)	1.7
Deconsolidation of subsidiary	-	-	(2.9)	-	-	-	-	-	(2.9)	79.4	76.5
Goodwill transferred from 'Other Reserves' to 'Retained Earnings' on dilution	-	-	-	-	-	-	(29.8)	29.8	-	-	-
Reclassification due to disposal of FVOCI Investments	-	-	-	-	-	(8.8)	8.8	-	-	-	-
Others	-	-	-	-	-	-	0.4	-	0.4	-	0.4
	-	(7.1)	(1.2)	-	-	(8.8)	(20.6)	29.8	(7.9)	79.3	71.4
Total comprehensive (loss)/ income for the quarter	-	-	-	(564.4)	107.2	(119.5)	574.4	(127.6)	(129.9)	(2.4)	(132.3)
Balance as at 31 March 2020	**4,127.3**	**(31.0)**	**(67.0)**	**(2,443.9)**	**73.9**	**(214.2)**	**25,448.3**	**(104.2)**	**26,789.2**	**24.8**	**26,814.0**

STATEMENTS OF CHANGES IN EQUITY

For the fourth quarter ended 31 March 2020

Group - 2019 (Unaudited)	Attributable to shareholders of the Company										
	Share Capital S$ Mil	Treasury Shares (1) S$ Mil	Capital Reserve S$ Mil	Currency Translation Reserve (2) S$ Mil	Hedging Reserve S$ Mil	Fair Value Reserve S$ Mil	Retained Earnings S$ Mil	Other Reserves (3) S$ Mil	Total S$ Mil	Non-controlling Interests S$ Mil	Total Equity S$ Mil
Balance as at 1 January 2019	4,127.3	(26.3)	(80.4)	(1,818.5)	(49.1)	(8.9)	26,740.0	67.8	28,951.9	(22.4)	28,929.5
Changes in equity for the quarter											
Performance shares purchased by the Company	-	(1.1)	-	-	-	-	-	-	(1.1)	-	(1.1)
Performance shares purchased by Trust (4)	-	(4.4)	-	-	-	-	-	-	(4.4)	-	(4.4)
Performance shares vested	-	0.1	(0.1)	-	-	-	-	-	-	-	-
Equity-settled share based payment	-	-	4.2	-	-	-	-	-	4.2	-	4.2
Reclassification due to disposal of FVOCI Investments	-	-	-	-	-	0.5	(0.5)	-	-	-	-
Others	-	-	-	-	-	-	0.5	-	0.5	-	0.5
	-	(5.4)	4.1	-	-	0.5	-	-	(0.8)	-	(0.8)
Total comprehensive income/ (loss) for the quarter	-	-	-	51.0	49.4	(1.9)	773.0	15.2	886.7	(5.7)	881.0
Balance as at 31 March 2019	**4,127.3**	**(31.7)**	**(76.3)**	**(1,767.5)**	**0.3**	**(10.3)**	**27,513.0**	**83.0**	**29,837.8**	**(28.1)**	**29,809.7**

STATEMENTS OF CHANGES IN EQUITY

For the fourth quarter ended 31 March 2020

Company - 2020 (Unaudited)	Share Capital S$ Mil	Treasury Shares [(1)] S$ Mil	Capital Reserve S$ Mil	Hedging Reserve S$ Mil	Fair Value Reserve S$ Mil	Retained Earnings S$ Mil	Total Equity S$ Mil
Balance as at 1 January 2020	4,127.3	-	51.5	18.7	1.5	16,339.2	20,538.2
Changes in equity for the quarter							
Performance shares purchased by the Company	-	(1.6)	-	-	-	-	(1.6)
Equity-settled share based payment	-	-	2.7	-	-	-	2.7
Contribution to Trust [(4)]	-	-	(5.1)	-	-	-	(5.1)
	-	(1.6)	(2.4)	-	-	-	(4.0)
Total comprehensive income/ (loss) for the quarter	-	-	-	11.5	(0.8)	(178.2)	(167.5)
Balance as at 31 March 2020	**4,127.3**	**(1.6)**	**49.1**	**30.2**	**0.7**	**16,161.0**	**20,366.7**

STATEMENTS OF CHANGES IN EQUITY

For the fourth quarter ended 31 March 2020

Company - 2019 (Unaudited)	Share Capital S$ Mil	Treasury Shares [1] S$ Mil	Capital Reserve S$ Mil	Hedging Reserve S$ Mil	Fair Value Reserve S$ Mil	Retained Earnings S$ Mil	Total Equity S$ Mil
Balance as at 1 January 2019	4,127.3	-	46.6	22.9	1.8	16,746.0	20,944.6
Changes in equity for the quarter							
Equity-settled share based payment	-	(1.1)	2.6	-	-	-	1.5
Contribution to Trust [4]	-	-	(4.0)	-	-	-	(4.0)
	-	(1.1)	(1.4)	-	-	-	(2.5)
Total comprehensive income for the quarter	-	-	-	1.3	0.2	373.0	374.5
Balance as at 31 March 2019	**4,127.3**	**(1.1)**	**45.2**	**24.2**	**2.0**	**17,119.0**	**21,316.6**

Notes:

(1) 'Treasury Shares' are accounted for in accordance with SFRS(I) 1-32, *Financial Instruments: Presentation*.

(2) 'Currency Translation Reserve' relates mainly to the translation of the net assets of foreign subsidiaries, associates and joint ventures of the Group denominated mainly in Australian Dollar, Indian Rupee, Indonesian Rupiah, Philippine Peso, Thai Baht and United States Dollar.

(3) 'Other Reserves' relate mainly to goodwill on acquisitions completed prior to 1 April 2001 and the share of other comprehensive income or loss of the associates and joint ventures.

(4) DBS Trustee Limited (the "**Trust**") is the trustee of a trust established to administer the performance share plans.

STATEMENTS OF CHANGES IN EQUITY

For the financial year ended 31 March 2020

Group - 2020 (Audited)	Attributable to shareholders of the Company										
	Share Capital S$ Mil	Treasury Shares [(1)] S$ Mil	Capital Reserve S$ Mil	Currency Translation Reserve [(2)] S$ Mil	Hedging Reserve S$ Mil	Fair Value Reserve S$ Mil	Retained Earnings S$ Mil	Other Reserves [(3)] S$ Mil	Total S$ Mil	Non-controlling Interests S$ Mil	Total Equity S$ Mil
Balance as at 1 April 2019, previously reported	4,127.3	(31.7)	(76.3)	(1,767.5)	0.3	(10.3)	27,513.0	83.0	29,837.8	(28.1)	29,809.7
Effects of adoption of SFRS(I) 16	-	-	-	-	-	-	(211.2)	-	(211.2)	-	(211.2)
Balance as at 1 April 2019, restated	4,127.3	(31.7)	(76.3)	(1,767.5)	0.3	(10.3)	27,301.8	83.0	29,626.6	(28.1)	29,598.5
Changes in equity for the year											
Performance shares purchased by the Company	-	(1.8)	-	-	-	-	-	-	(1.8)	-	(1.8)
Performance shares purchased by the Company on behalf of subsidiaries	-	(1.2)	-	-	-	-	-	-	(1.2)	-	(1.2)
Performance shares purchased by Trust [(5)]	-	(14.8)	-	-	-	-	-	-	(14.8)	-	(14.8)
Performance shares vested	-	18.5	(18.5)	-	-	-	-	-	-	-	-
Equity-settled share based payment	-	-	31.5	-	-	-	-	-	31.5	-	31.5
Transfer of liability to equity	-	-	4.7	-	-	-	-	-	4.7	-	4.7
Cash paid to employees under performance share plans	-	-	(0.3)	-	-	-	-	-	(0.3)	-	(0.3)
Performance shares purchased by Optus and vested	-	-	(5.2)	-	-	-	-	-	(5.2)	-	(5.2)
Goodwill transferred from 'Other Reserves' to 'Retained Earnings' on dilution	-	-	-	-	-	-	(91.7)	91.7	-	-	-
Dividend paid to non-controlling interests	-	-	-	-	-	-	-	-	-	(5.2)	(5.2)
Interim dividend paid	-	-	-	-	-	-	(1,110.0)	-	(1,110.0)	-	(1,110.0)
Final dividend paid	-	-	-	-	-	-	(1,746.7)	-	(1,746.7)	-	(1,746.7)
Deconsolidation of subsidiary	-	-	(2.9)	-	-	-	-	-	(2.9)	79.4	76.5
Reclassification due to disposal of FVOCI investments	-	-	-	-	-	(19.0)	19.0	-	-	-	-
Others	-	-	-	-	-	-	1.3	-	1.3	-	1.3
	-	0.7	9.3	-	-	(19.0)	(2,928.1)	91.7	(2,845.4)	74.2	(2,771.2)
Total comprehensive (loss)/ income for the year	-	-	-	(676.4)	73.6	(184.9)	1,074.6	(278.9)	8.0	(21.3)	(13.3)
Balance as at 31 March 2020	**4,127.3**	**(31.0)**	**(67.0)**	**(2,443.9)**	**73.9**	**(214.2)**	**25,448.3**	**(104.2)**	**26,789.2**	**24.8**	**26,814.0**

STATEMENTS OF CHANGES IN EQUITY

For the financial year ended 31 March 2020

Group - 2019 (Audited)	Attributable to shareholders of the Company											
	Share Capital S$ Mil	Treasury Shares [1] S$ Mil	Capital Reserve S$ Mil	Currency Translation Reserve [2] S$ Mil	Hedging Reserve S$ Mil	Fair Value Reserve S$ Mil	Retained Earnings S$ Mil	Other Reserves [3] S$ Mil	Total S$ Mil	Non-controlling Interests S$ Mil	Other Reserve [4] S$ Mil	Total Equity S$ Mil
Balance as at 1 April 2018	4,127.3	(32.7)	(96.2)	(1,283.7)	(54.3)	(18.9)	27,269.4	(173.8)	29,737.1	(3.2)	(22.4)	29,711.5
Changes in equity for the year												
Performance shares purchased by the Company	-	(1.8)	-	-	-	-	-	-	(1.8)	-	-	(1.8)
Performance shares purchased by Trust [5]	-	(17.5)	-	-	-	-	-	-	(17.5)	-	-	(17.5)
Performance shares vested	-	20.3	(20.3)	-	-	-	-	-	-	-	-	-
Equity-settled share based payment	-	-	38.0	-	-	-	-	-	38.0	-	-	38.0
Transfer of liability to equity	-	-	7.8	-	-	-	-	-	7.8	-	-	7.8
Cash paid to employees under performance share plans	-	-	(0.1)	-	-	-	-	-	(0.1)	-	-	(0.1)
Performance shares purchased by Optus and vested	-	-	(5.5)	-	-	-	-	-	(5.5)	-	-	(5.5)
Dividend paid to non-controlling interests	-	-	-	-	-	-	-	-	-	(5.4)	-	(5.4)
Interim dividend payable	-	-	-	-	-	-	(1,109.9)	-	(1,109.9)	-	-	(1,109.9)
Final dividend paid	-	-	-	-	-	-	(1,746.7)	-	(1,746.7)	-	-	(1,746.7)
Acquisition of non-controlling interests [4]	-	-	-	-	-	-	-	(27.0)	(27.0)	4.6	22.4	-
Reclassification due to disposal of FVOCI investments	-	-	-	-	-	(4.6)	4.6	-	-	-	-	-
Others	-	-	-	-	-	-	1.1	-	1.1	-	-	1.1
	-	1.0	19.9	-	-	(4.6)	(2,850.9)	(27.0)	(2,861.6)	(0.8)	22.4	(2,840.0)
Total comprehensive (loss)/ income for the year	-	-	-	(483.8)	54.6	13.2	3,094.5	283.8	2,962.3	(24.1)	-	2,938.2
Balance as at 31 March 2019	**4,127.3**	**(31.7)**	**(76.3)**	**(1,767.5)**	**0.3**	**(10.3)**	**27,513.0**	**83.0**	**29,837.8**	**(28.1)**	**-**	**29,809.7**

STATEMENTS OF CHANGES IN EQUITY

For the financial year ended 31 March 2020

Company - 2020 (Audited)	Share Capital S$ Mil	Treasury Shares [1] S$ Mil	Capital Reserve S$ Mil	Hedging Reserve S$ Mil	Fair Value Reserve S$ Mil	Retained Earnings S$ Mil	Total Equity S$ Mil
Balance as at 1 April 2019, previously reported	4,127.3	(1.1)	45.2	24.2	2.0	17,119.0	21,316.6
Effects of adoption of SFRS(I) 16	-	-	-	-	-	(73.2)	(73.2)
Balance as at 1 April 2019, restated	4,127.3	(1.1)	45.2	24.2	2.0	17,045.8	21,243.4
Changes in equity for the year							
Performance shares purchased by the Company	-	(1.8)	-	-	-	-	(1.8)
Performance shares vested	-	1.3	(1.3)	-	-	-	-
Equity-settled share based payment	-	-	12.2	-	-	-	12.2
Transfer of liability to equity	-	-	4.6	-	-	-	4.6
Cash paid to employees under performance share plans	-	-	(0.3)	-	-	-	(0.3)
Contribution to Trust [5]	-	-	(11.3)	-	-	-	(11.3)
Interim dividend payable	-	-	-	-	-	(1,110.4)	(1,110.4)
Final dividend paid	-	-	-	-	-	(1,747.2)	(1,747.2)
Others	-	-	-	-	-	1.3	1.3
	-	(0.5)	3.9	-	-	(2,856.3)	(2,852.9)
Total comprehensive income/ (loss) for the year	-	-	-	6.0	(1.3)	1,971.5	1,976.2
Balance as at 31 March 2020	**4,127.3**	**(1.6)**	**49.1**	**30.2**	**0.7**	**16,161.0**	**20,366.7**

STATEMENTS OF CHANGES IN EQUITY

For the financial year ended 31 March 2020

Company - 2019 (Audited)	Share Capital S$ Mil	Treasury Shares [(1)] S$ Mil	Capital Reserve S$ Mil	Hedging Reserve S$ Mil	Fair Value Reserve S$ Mil	Retained Earnings S$ Mil	Total Equity S$ Mil
Balance as at 1 April 2018	4,127.3	(1.0)	39.4	4.0	2.2	17,112.2	21,284.1
Changes in equity for the year							
Performance shares purchased by the Company	-	(1.8)	-	-	-	-	(1.8)
Performance shares vested	-	1.7	(1.7)	-	-	-	-
Equity-settled share based payment	-	-	13.6	-	-	-	13.6
Transfer of liability to equity	-	-	7.8	-	-	-	7.8
Cash paid to employees under performance share plans	-	-	(0.1)	-	-	-	(0.1)
Contribution to Trust [(5)]	-	-	(13.8)	-	-	-	(13.8)
Interim dividend payable	-	-	-	-	-	(1,110.4)	(1,110.4)
Final dividend paid	-	-	-	-	-	(1,747.2)	(1,747.2)
	-	(0.1)	5.8	-	-	(2,857.6)	(2,851.9)
Total comprehensive income/ (loss) for the year	-	-	-	20.2	(0.2)	2,864.4	2,884.4
Balance as at 31 March 2019	**4,127.3**	**(1.1)**	**45.2**	**24.2**	**2.0**	**17,119.0**	**21,316.6**

Notes:

(1) 'Treasury Shares' are accounted for in accordance with SFRS(I) 1-32, *Financial Instruments: Presentation*.

(2) 'Currency Translation Reserve' relates mainly to the translation of the net assets of foreign subsidiaries, associates and joint ventures of the Group denominated mainly in Australian Dollar, Indian Rupee, Indonesian Rupiah, Philippine Peso, Thai Baht and United States Dollar.

(3) 'Other Reserves' relate mainly to goodwill on acquisitions completed prior to 1 April 2001 and the share of other comprehensive income or loss of the associates and joint ventures.

(4) This amount was a reserve for an obligation which arose from a put option written with the non-controlling shareholder of Trustwave Holdings, Inc. ("**Trustwave**"). In May 2018, the put option was exercised for the acquisition of the remaining 2% equity interest in Trustwave.

(5) DBS Trustee Limited (the "**Trust**") is the trustee of a trust established to administer the performance share plans.

CONSOLIDATED STATEMENT OF CASH FLOWS

For the fourth quarter and financial year ended 31 March 2020

Group	Quarter 31 Mar 2020 S$ Mil (Unaudited)	Quarter 31 Mar 2019 S$ Mil (Unaudited)	Year 31 Mar 2020 S$ Mil (Audited)	Year 31 Mar 2019 S$ Mil (Audited)
Cash Flows from Operating Activities				
Net profit before tax	**655.7**	919.1	**1,565.4**	3,745.9
Adjustments for				
Depreciation and amortisation	**661.6**	561.2	**2,580.3**	2,222.2
Exceptional items	**(299.5)**	(7.4)	**(486.0)**	(171.7)
Interest and investment income (net)	**(16.6)**	(8.5)	**(180.0)**	(38.1)
Finance costs	**109.1**	101.2	**461.8**	392.8
Share of results of associates and joint ventures (post-tax)	**(95.7)**	(408.2)	**529.6**	(1,562.7)
Other non-cash items	**(5.4)**	8.1	**35.6**	36.3
	353.5	246.4	**2,941.3**	878.8
Operating cash flow before working capital changes	**1,009.2**	1,165.5	**4,506.7**	4,624.7
Changes in operating assets and liabilities				
Trade and other receivables	**394.1**	182.8	**188.5**	(431.6)
Trade and other payables	**158.7**	259.3	**55.8**	338.8
Inventories	**19.1**	61.6	**119.5**	(33.6)
Cash generated from operations	**1,581.1**	1,669.2	**4,870.5**	4,498.3
Payment to employees in cash under performance share plans	**-**	-	**(0.5)**	(0.1)
Dividends received from associates and joint ventures	**46.4**	41.3	**1,439.2**	1,548.9
Income tax and withholding tax paid	**(60.8)**	(105.6)	**(491.9)**	(679.5)
Net cash from operating activities	**1,566.7**	1,604.9	**5,817.3**	5,367.6
Cash Flows from Investing Activities				
Investment income received from FVOCI investments	**0.1**	-	**147.7**	0.3
Interest received	**1.3**	1.9	**6.8**	7.0
Investment in associate/ joint venture **(Note 1)**	**(10.4)**	(1.0)	**(761.8)**	(2.3)
Payment for acquisition of intangibles and other assets **(Note 2)**	**-**	-	**-**	(123.1)
Deferred payment/payment for acquisition of subsidiary, net of cash acquired **(Note 3)**	**(4.2)**	-	**(4.2)**	(5.8)
Payment for acquisition of non-controlling interests	**-**	-	**-**	(16.1)
Proceeds/ Deferred proceeds from disposal of associate and joint venture	**-**	2.0	**6.9**	14.8
Investment in FVOCI investments (**Note 4**)	**(5.5)**	(56.7)	**(85.2)**	(436.9)
Proceeds from sale of FVOCI investments	**13.2**	1.0	**30.8**	14.8
Balance carried forward	**(5.5)**	(52.8)	**(659.0)**	(547.3)

CONSOLIDATED STATEMENT OF CASH FLOWS

For the fourth quarter and financial year ended 31 March 2020

Group	Quarter 31 Mar 2020 S$ Mil (Unaudited)	Quarter 31 Mar 2019 S$ Mil (Unaudited)	Year 31 Mar 2020 S$ Mil (Audited)	Year 31 Mar 2019 S$ Mil (Audited)
Cash Flows from Investing Activities (continued)				
Balance brought forward	**(5.5)**	(52.8)	**(659.0)**	(547.3)
Proceeds from disposal of subsidiary	**-**	15.2	**-**	15.4
Deconsolidation of subsidiary	**(3.0)**	-	**(3.0)**	-
Payment for purchase of property, plant and equipment	**(524.3)**	(484.9)	**(2,036.6)**	(1,718.1)
Proceeds from sale of property, plant and equipment	**17.7**	22.8	**145.8**	160.9
Purchase of intangible assets	**(208.9)**	(82.3)	**(350.0)**	(216.7)
Withholding tax paid on intra-group interest income	**(7.8)**	(11.1)	**(18.0)**	(22.7)
Net cash used in investing activities	**(731.8)**	(593.1)	**(2,920.8)**	(2,328.5)
Cash Flows from Financing Activities				
Proceeds from term loans	**1,663.7**	2,351.6	**5,684.6**	7,157.1
Repayment of term loans	**(773.1)**	(2,146.2)	**(5,667.9)**	(6,983.1)
Proceeds from bond issue	**-**	-	**1,803.7**	1,177.6
Repayment of bonds	**-**	(135.4)	**(690.3)**	(1,139.1)
Increase in finance lease liabilities	**-**	12.0	**-**	44.3
Lease payments	**(108.4)**	(10.1)	**(403.9)**	(34.5)
Net proceeds from borrowings	**782.2**	71.9	**726.2**	222.3
Settlement of swap for bonds repaid	**-**	7.6	**173.9**	(6.2)
Net interest paid on borrowings and swaps	**(111.8)**	(97.7)	**(463.3)**	(385.1)
Purchase of performance shares	**(7.2)**	(5.5)	**(23.0)**	(25.6)
Final dividend paid to shareholders of the Company	**-**	-	**(1,746.7)**	(1,746.7)
Interim dividend paid to shareholders of the Company	**(1,110.0)**	(1,109.9)	**(1,110.0)**	(1,109.9)
Dividend paid to non-controlling interests	**-**	-	**(5.2)**	(5.4)
Others	**-**	-	**1.3**	1.1
Net cash used in financing activities	**(446.8)**	(1,133.6)	**(2,446.8)**	(3,055.5)
Net change in cash and cash equivalents	**388.1**	(121.8)	**449.7**	(16.4)
Exchange effects on cash and cash equivalents	**35.4**	(2.7)	**37.2**	4.2
Cash and cash equivalents at beginning	**576.1**	637.2	**512.7**	524.9
Cash and cash equivalents at end (Note 5)	**999.6**	512.7	**999.6**	512.7

NOTES TO THE CONSOLIDATED STATEMENT OF CASH FLOWS

For the fourth quarter and financial year ended 31 March 2020

Note (1): Investment in joint venture

In the current financial year, Singtel paid S$735 million for subscription to Bharti Airtel Limited's rights issue based on its rights entitlement for its direct stake of 15%.

Note (2): Payment for acquisition of intangibles and other assets

In the previous financial year, Singtel's wholly-owned subsidiary, Amobee Inc., acquired the technology platform, intellectual property and certain other assets of Videology, Inc. and its subsidiaries for S$123 million (US$90 million).

Note (3): Payments for acquisition of subsidiary

In the current financial year, deferred payment of S$4.2 million was made in respect of the acquisition of Hivint Pty Limited ("**Hivint**").

In the previous financial year, Singtel's wholly-owned subsidiary, Optus Cyber Security Pty Limited, completed the acquisition of 100% shares in Hivint, a cyber security consulting company in Australia, for S$17 million (A$17 million) of which S$5.8 million was paid.

Note (4): Investment in FVOCI investments

The previous financial year included a payment of S$344 million (US$250 million) for Singtel's acquisition of 5.7% equity interest in Airtel Africa Limited.

Note (5): For the purposes of the consolidated cash flow statement, cash and cash equivalents comprised:

Group (Audited)	As at 31 Mar 2020 S$ Mil	As at 31 Mar 2019 S$ Mil
Fixed deposits	**152.0**	153.5
Cash and bank balances	**847.6**	359.2
	999.6	512.7

SELECTED NOTES TO THE FINANCIAL STATEMENTS
For the fourth quarter and financial year ended 31 March 2020

1. BASIS OF PREPARATION

The Group has applied the same accounting policies and methods of computation in the preparation of the financial statements for the current quarter as the most recent audited financial statements for the year ended, and as at, 31 March 2019, except for the mandatory adoption of new standards effective as of 1 April 2019. The adoption of the new standards has no significant impact on the financial statements, except for the changes as described below.

Singapore Financial Reporting Standards (International) ("SFRS(I)") 16, *Leases*

SFRS(I) 16 superceded SFRS(I) 1-17, *Leases* and the related interpretations. The standard introduces a single lease accounting model for lessees. A lessee recognises a right-of-use asset representing its rights to use the underlying asset and a lease liability representing its obligation to make lease payments in the statement of financial position. Lease liability is part of debt. Depreciation charges on the right-of-use assets and interest expense on the lease liability are recorded in the income statement. Lease payments are classified as financing cash flows in the statement of cash flows. Lessor accounting remains largely similar to the previous accounting standard. Sub-leases, however, are assessed based on the terms in the head lease and not on the characteristics of the underlying asset under SFRS(I) 16.

The Group has applied SFRS(I) 16 using the modified retrospective approach where the cumulative effects of initial application are recognised in the opening statement of financial position as at 1 April 2019, with no restatement of comparative information. The Group has elected to account for short term leases and leases of low-value assets as operating expenses on a straight line basis.

As at 1 April 2019, right-of-use assets and lease liabilities recorded under SFRS(I) 16 were S$2.23 billion and S$2.39 billion respectively.

2. OPERATING EXPENSES

The income statement included the following items -

Group	Quarter 31 Mar		Year 31 Mar	
	2020 S$ Mil (Unaudited)	2019 S$ Mil (Unaudited)	2020 S$ Mil (Audited)	2019 S$ Mil (Audited)
Impairment of trade receivables	**52.5**	5.0	**191.5**	121.8
(Writeback of)/ Allowance for inventory obsolescence (net)	**(6.3)**	0.3	**1.6**	1.1

SELECTED NOTES TO THE FINANCIAL STATEMENTS

For the fourth quarter and financial year ended 31 March 2020

3. OTHER INCOME

Other income included the following items -

Group	Quarter 31 Mar 2020 S$ Mil (Unaudited)	Quarter 31 Mar 2019 S$ Mil (Unaudited)	Year 31 Mar 2020 S$ Mil (Audited)	Year 31 Mar 2019 S$ Mil (Audited)
Rental income	**0.8**	0.9	**3.2**	3.3
Net exchange gains	**4.5**	6.1	**5.2**	3.4
Net gains/ (losses) on disposal of property, plant and equipment	**4.1**	(1.4)	**3.6**	5.3

4. DEPRECIATION AND AMORTISATION

Group	Quarter 31 Mar 2020 S$ Mil (Unaudited)	Quarter 31 Mar 2019 S$ Mil (Unaudited)	Year 31 Mar 2020 S$ Mil (Audited)	Year 31 Mar 2019 S$ Mil (Audited)
Depreciation of property, plant and equipment	**443.4**	473.6	**1,825.6**	1,896.1
Depreciation of right-of-use assets	**117.9**	-	**403.0**	-
Amortisation of intangibles	**100.3**	87.6	**351.7**	326.1
	661.6	561.2	**2,580.3**	2,222.2

5. EXCEPTIONAL ITEMS

Group	Quarter 31 Mar 2020 S$ Mil (Unaudited)	Quarter 31 Mar 2019 S$ Mil (Unaudited)	Year 31 Mar 2020 S$ Mil (Audited)	Year 31 Mar 2019 S$ Mil (Audited)
Exceptional gains				
Gain on dilution of interest in joint ventures	**582.3**	-	**671.6**	-
(Adjustment to)/ Gain on disposal of property	**(0.6)**	-	**96.6**	105.5
Gain on sale and leaseback	**-**	-	**-**	42.4
Gain on disposal of a subsidiary	**-**	2.5	**-**	19.2
Gain on disposal of a joint venture	**-**	-	**-**	0.3
	581.7	2.5	**768.2**	167.4
Exceptional losses				
Impairment of goodwill of a subsidiary	**(194.8)**	-	**(194.8)**	-
Impairment of other intangibles	**(1.9)**	-	**(1.9)**	-
Provision for contingent claims and other charges	**(13.7)**	(0.3)	**(20.2)**	(10.8)
Deconsolidation of subsidiary	**(85.5)**	-	**(85.5)**	-
Staff restructuring costs	**(4.1)**	(3.8)	**(50.1)**	(88.4)
	(300.0)	(4.1)	**(352.5)**	(99.2)
	281.7	(1.6)	**415.7**	68.2

SELECTED NOTES TO THE FINANCIAL STATEMENTS

For the fourth quarter and financial year ended 31 March 2020

6. SHARE OF RESULTS OF ASSOCIATES AND JOINT VENTURES

Group	Quarter 31 Mar 2020 S$ Mil (Unaudited)	Quarter 31 Mar 2019 S$ Mil (Unaudited)	Year 31 Mar 2020 S$ Mil (Audited)	Year 31 Mar 2019 S$ Mil (Audited)
Share of ordinary results	**522.8**	419.4	**1,744.3**	1,535.9
Share of tax of ordinary results	**(123.5)**	(88.3)	**(466.0)**	(274.3)
Share of exceptional items (post-tax) [(1)]	**(303.6)**	77.1	**(1,807.9)**	301.1
	95.7	408.2	**(529.6)**	1,562.7

Note:

(1) Comprised share of exceptional items from Airtel, Singapore Post and Intouch. The share of Airtel's exceptional items in the current financial year included provisions made for regulatory costs (including related penalties and interest charges as applicable) arising from (a) an adverse ruling on the definition of Adjusted Gross Revenue which forms the basis for payment of license fee and spectrum usage charges. Airtel continues to make representations to the Indian government and the Supreme Court for reliefs; and (b) one time spectrum charge.

7. INTEREST AND INVESTMENT INCOME (NET)

Group	Quarter 31 Mar 2020 S$ Mil (Unaudited)	Quarter 31 Mar 2019 S$ Mil (Unaudited)	Year 31 Mar 2020 S$ Mil (Audited)	Year 31 Mar 2019 S$ Mil (Audited)
Interest income from				
- bank deposits	**0.9**	2.4	**6.5**	7.6
- others	**0.4**	0.1	**1.2**	0.7
	1.3	2.5	**7.7**	8.3
Dividends from joint ventures	**-**	-	**10.8**	13.0
Gross dividends and income from FVOCI investments	**0.1**	0.1	**148.4**	0.5
Fair value (losses)/ gains on fair value hedges				
- hedged items	**(127.2)**	(25.0)	**(149.5)**	(35.0)
- hedging instruments	**129.2**	25.1	**149.9**	35.1
	2.0	0.1	**0.4**	0.1
Fair value (losses)/ gains on cash flow hedges				
- hedged items	**(439.6)**	52.2	**(431.8)**	(122.4)
- hedging instruments	**439.6**	(52.2)	**431.8**	122.4
	-	-	**-**	-
Other fair value (losses)/ gains	**(0.4)**	7.4	**1.5**	10.3
Other foreign exchange gains/ (losses)	**13.6**	(1.6)	**11.2**	5.9
	16.6	8.5	**180.0**	38.1

SELECTED NOTES TO THE FINANCIAL STATEMENTS

For the fourth quarter and financial year ended 31 March 2020

8. FINANCE COSTS

Group	Quarter 31 Mar 2020 S$ Mil (Unaudited)	Quarter 31 Mar 2019 S$ Mil (Unaudited)	Year 31 Mar 2020 S$ Mil (Audited)	Year 31 Mar 2019 S$ Mil (Audited)
Interest expense on				
- bonds	**77.4**	73.7	**309.6**	308.4
- bank loans	**10.6**	20.7	**51.1**	56.5
- lease liabilities	**19.7**	1.9	**81.7**	8.2
	107.7	96.3	**442.4**	373.1
Financing related costs	**3.2**	4.0	**16.8**	17.0
Effects of hedging using interest rate swaps	**(1.8)**	0.9	**2.6**	2.7
	109.1	101.2	**461.8**	392.8

9. TAX EXPENSE

Group	Quarter 31 Mar 2020 S$ Mil (Unaudited)	Quarter 31 Mar 2019 S$ Mil (Unaudited)	Year 31 Mar 2020 S$ Mil (Audited)	Year 31 Mar 2019 S$ Mil (Audited)
Current and deferred tax expense attributable to current period's profits	**63.4**	119.0	**365.0**	483.4
Current and deferred tax adjustments in respect of prior years	**(0.7)**	17.9	**(1.2)**	17.4
Withholding and dividend distribution taxes on dividend income from associate and joint ventures	**21.5**	15.3	**149.4**	174.0
	84.2	152.2	**513.2**	674.8

SELECTED NOTES TO THE FINANCIAL STATEMENTS

For the fourth quarter and financial year ended 31 March 2020

10. BREAKDOWN OF SALES

Group	Year 31 Mar 20 S$ Mil (Unaudited)	 31 Mar 19 S$ Mil (Unaudited)	% change
Sales reported for first half year	**8,264.8**	8,403.6	-1.7%
Operating (loss)/ profit after tax before deducting non-controlling interest reported for first half year	**(139.2)**	1,487.3	N.M.
Sales reported for second half year	**8,277.5**	8,968.1	-7.7%
Operating profit after tax before deducting non-controlling interest reported for second half year	**1,191.4**	1,583.8	-24.8%

11. WEIGHTED AVERAGE NUMBER OF ORDINARY SHARES

Group	Quarter 31 Mar		Year 31 Mar	
	2020 '000 (Unaudited)	2019 '000 (Unaudited)	2020 '000 (Audited)	2019 '000 (Audited)
Weighted average number of ordinary shares in issue for calculation of basic earnings per share	**16,321,184**	16,320,981	**16,322,412**	16,322,339
Adjustment for dilutive effect of performance share plans	**26,816**	19,963	**26,816**	19,963
Weighted average number of ordinary shares for calculation of diluted earnings per share	**16,348,000**	16,340,944	**16,349,228**	16,342,302

The weighted average number of ordinary shares in issue had been adjusted to exclude the number of performance shares held by the Trust and the Company.

12. FAIR VALUE MEASUREMENTS

The Group classifies financial assets and liabilities measured at fair value using a fair value hierarchy which reflects the significance of the inputs used in making the measurements. The fair value hierarchy has the following levels -

(a) quoted prices (unadjusted) in active markets for identical assets or liabilities (**Level 1**);

(b) inputs other than quoted prices included within Level 1 which are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices) (**Level 2**); and

(c) inputs for the asset or liability which are not based on observable market data (unobservable inputs) (**Level 3**).

SELECTED NOTES TO THE FINANCIAL STATEMENTS
For the fourth quarter and financial year ended 31 March 2020

12. FAIR VALUE MEASUREMENTS (Continued)

The following table presents the assets and liabilities measured at fair value as at 31 March 2020:

Group - 31 Mar 20 (Audited)	Level 1 S$ Mil	Level 2 S$ Mil	Level 3 S$ Mil	Total S$ Mil
Financial assets				
FVOCI investments				
- Quoted investments	158.4	-	-	**158.4**
- Unquoted investments	-	-	356.6	**356.6**
	158.4	-	356.6	**515.0**
Derivative financial instruments	-	854.7	-	**854.7**
	158.4	854.7	356.6	**1,369.7**
Financial liabilities				
Derivative financial instruments	-	136.9	-	**136.9**

Group - 31 Mar 19 (Audited)	Level 1 S$ Mil	Level 2 S$ Mil	Level 3 S$ Mil	Total S$ Mil
Financial assets				
FVOCI investments				
- Quoted investments	21.9	-	-	21.9
- Unquoted investments	-	-	625.0	625.0
	21.9	-	625.0	646.9
Derivative financial instruments	-	438.7	-	438.7
	21.9	438.7	625.0	1,085.6
Financial liabilities				
Derivative financial instruments	-	158.7	-	158.7

SELECTED NOTES TO THE FINANCIAL STATEMENTS
For the fourth quarter and financial year ended 31 March 2020

12. FAIR VALUE MEASUREMENTS (Continued)

Company - 31 Mar 20 (Audited)	Level 1 S$ Mil	Level 2 S$ Mil	Level 3 S$ Mil	Total S$ Mil
Financial assets				
FVOCI investments				
- Quoted investments	4.0	-	-	**4.0**
Derivative financial instruments	-	139.5	-	**139.5**
	4.0	139.5	-	**143.5**
Financial liabilities				
Derivative financial instruments	-	45.1	-	**45.1**

Company - 31 Mar 19 (Audited)	Level 1 S$ Mil	Level 2 S$ Mil	Level 3 S$ Mil	Total S$ Mil
Financial assets				
FVOCI investments				
- Quoted investments	5.3	-	-	5.3
Derivative financial instruments	-	126.6	-	126.6
	5.3	126.6	-	131.9
Financial liabilities				
Derivative financial instruments	-	192.3	-	192.3

SELECTED NOTES TO THE FINANCIAL STATEMENTS

For the fourth quarter and financial year ended 31 March 2020

12. FAIR VALUE MEASUREMENTS (Continued)

The following table presents the liabilities not measured at fair value (but with fair value disclosed) as at 31 March 2020:

31 Mar 20 (Audited)	Carrying Value S$ Mil	Fair value Level 1 S$ Mil	Level 2 S$ Mil	Level 3 S$ Mil	Total S$ Mil
Financial liabilities					
Group					
Bonds	**9,356.5**	7,848.9	1,951.0	-	**9,799.9**
Company					
Bonds	**942.5**	1,071.7	-	-	**1,071.7**

31 Mar 19 (Audited)	Carrying Value S$ Mil	Fair value Level 1 S$ Mil	Level 2 S$ Mil	Level 3 S$ Mil	Total S$ Mil
Financial liabilities					
Group					
Bonds	7,946.0	6,235.4	2,013.0	-	8,248.4
Company					
Bonds	786.5	936.4	-	-	936.4

Except as disclosed in the above tables, the carrying values of other financial assets and financial liabilities approximate their fair values.

Quoted and unquoted investments

The fair values of investments traded in active markets included within Level 1 were based on the market quoted price or the price quoted by the market maker at the close of business at the end of the reporting period.

The fair values of the unquoted FVOCI investments included within Level 3 were estimated primarily using recent arm's length transactions.

Derivatives

Derivatives comprise cross currency swaps, interest rate swaps and forward foreign exchange contracts which are included within Level 2.

The fair value of a cross currency or an interest rate swap is the estimated amount that the swap contract can be exchanged for or settled with under normal market conditions. This fair value can be estimated using the discounted cash flow method where the future cash flows of the swap contract are discounted at the prevailing market foreign exchange rates and interest rates. Market interest rates are actively quoted interest rates or interest rates computed by applying techniques to these actively quoted interest rates.

The fair value of forward foreign exchange contracts is determined using forward exchange market rates for contracts with similar maturity profiles at the end of the reporting period.

SELECTED NOTES TO THE FINANCIAL STATEMENTS

For the fourth quarter and financial year ended 31 March 2020

12. FAIR VALUE MEASUREMENTS (Continued)

The following table presents the reconciliation for the unquoted FVOCI investments measured at fair value based on unobservable inputs (**Level 3**) -

(Audited)	Group 31 Mar 20 S$ Mil	Group 31 Mar 19 S$ Mil
FVOCI investments - unquoted		
Balance as at 1 April	**625.0**	187.9
Total gains included in 'Fair Value Reserve'	**56.2**	4.1
Additions	**33.1**	437.1
Disposals	**(18.7)**	(2.3)
Transfer out from Level 3 [(1)]	**(339.1)**	(10.1)
Translation differences	**0.1**	8.3
Balance as at 31 March	**356.6**	625.0

Note:

(1) Included the transfer of the Group's direct equity investment of 5.5% in Airtel Africa Plc, which was listed on the London Stock Exchange and Nigeria Stock Exchange during the year, to Level 1 of the fair value hierarchy.

13. GROUP'S BORROWINGS AND DEBT SECURITIES

(Audited)	Group 31 Mar 20 S$ Mil	Group 31 Mar 19 S$ Mil	Company 31 Mar 20 S$ Mil	Company 31 Mar 19 S$ Mil
Unsecured borrowings				
Repayable within one year	**3,588.2**	1,846.2	**-**	-
Repayable after one year	**8,384.0**	8,734.4	**942.5**	786.5
	11,972.2	10,580.6	**942.5**	786.5
Secured borrowings				
Repayable within one year	**382.3**	34.0	**63.2**	4.8
Repayable after one year	**1,818.1**	49.5	**581.2**	7.7
	2,200.4	83.5	**644.4**	12.5
	14,172.6	10,664.1	**1,586.9**	799.0

Unsecured borrowings of the Group comprise bonds and bank loans. The unsecured borrowings of the Company comprise bonds.

Secured borrowings of the Group and the Company comprise lease liabilities secured over right-of-use assets.

SELECTED NOTES TO THE FINANCIAL STATEMENTS

For the fourth quarter and financial year ended 31 March 2020

14. SHARE CAPITAL AND OTHER EQUITY INFORMATION

Share Capital

Group and Company (Unaudited)	Quarter 31 Mar 2020		Twelve Months 31 Mar 2020	
	Number of shares Mil	Share capital S$ Mil	Number of shares Mil	Share capital S$ Mil
Balance as at beginning and end of period	**16,329.1**	**4,127.3**	**16,329.1**	**4,127.3**

As at 31 March 2020, the issued and paid up capital excluding treasury shares comprised 16,320.7 million (31 March 2019: 16,320.5 million) ordinary shares.

Treasury Shares

Group	Quarter 31 Mar		Year 31 Mar	
	2020 (Unaudited)	2019 (Unaudited)	2020 (Audited)	2019 (Audited)
Balance at beginning of period	**6,351,057**	6,769,132	**8,601,289**	7,897,536
Shares transferred to employees under the Singtel Performance Share Plan 2012	**(23,342)**	(13,885)	**(5,544,022)**	(5,597,071)
Purchase of treasury shares	**2,154,299**	1,846,042	**5,424,747**	6,300,824
Balance at end of period	**8,482,014**	8,601,289	**8,482,014**	8,601,289

As at 31 March 2020, the number of treasury shares represented 0.05% (31 March 2019: 0.05%) of the total number of issued shares.

During the current quarter, 23,342 (31 March 2019: 13,885) treasury shares were transferred to employees upon vesting of shares released under the Singtel Performance Share Plan 2012 and 2,154,299 (31 March 2019: 1,846,042) treasury shares were purchased.

During the financial year ended 31 March 2020, 5,544,022 (31 March 2019: 5,597,071) treasury shares were transferred to employees upon vesting of shares released under the Singtel Performance Share Plan 2012 and 5,424,747 (31 March 2019: 6,300,824) treasury shares were purchased.

Except for the transfers, there was no other sale, disposal, cancellation and/or other use of treasury shares for the quarter and year ended 31 March 2020.

The Company's subsidiaries do not hold shares in the Company as at 31 March 2020 and 31 March 2019.

Performance Shares

As at 31 March 2020, the number of outstanding performance shares granted under the Singtel Performance Share Plan 2012 was 34,218,109 (31 March 2019: 36,114,273).

SELECTED NOTES TO THE FINANCIAL STATEMENTS
For the fourth quarter and financial year ended 31 March 2020

15. DIVIDENDS

(Audited)	Group 2020 S$ Mil	Group 2019 S$ Mil	Company 2020 S$ Mil	Company 2019 S$ Mil
Total annual exempt (one-tier) dividend				
Final dividend	**1,746.7**	1,746.7	**1,747.2**	1,747.2
Interim dividend	**1,110.0**	1,109.9	**1,110.4**	1,110.4
Total	**2,856.7**	2,856.6	**2,857.6**	2,857.6

During the financial year, a final one-tier exempt ordinary dividend of 10.7 cents per share, totalling S$1.75 billion was paid in respect of the previous financial year ended 31 March 2019. In addition, an interim one-tier exempt ordinary dividend of 6.8 cents per share totalling S$1.11 billion were paid in respect of the current financial year ended 31 March 2020.

The amount paid by the Group differed from that paid by the Company due to dividends on performance shares held by the Trust that were eliminated on consolidation of the Trust.

The Directors have proposed a final one-tier exempt ordinary dividend of 5.45 cents per share, totalling approximately S$890 million in respect of the current financial year ended 31 March 2020. The final dividend, if approved by shareholders of the Company at the forthcoming Annual General Meeting, will be paid on 18 August 2020.

This report does not reflect the above final dividend payable of approximately S$890 million, which will be accounted for in the Shareholders' Equity as an appropriation of 'Retained Earnings' in the next financial year ending 31 March 2021.

Subject to the approval of the final dividend by shareholders at the forthcoming Annual General Meeting, the Transfer Book and the Register of Members of the Company will be closed on 6 August 2020 for the preparation of dividend warrants. Duly completed registrable transfers of the ordinary shares of the Company received by the Company's share registrar up to 5.00 p.m. on 5 August 2020 will be registered to determine members' entitlements to the final dividend.

16. NET ASSET VALUE

(Audited)	Group As at 31 Mar 20 S$	Group As at 31 Mar 19 S$	Company As at 31 Mar 20 S$	Company As at 31 Mar 19 S$
Net asset value per ordinary share	**1.64**	1.83	**1.25**	1.31

As at the end of the reporting period, the number of ordinary shares of the Group used for the above calculation had been adjusted to exclude treasury shares.

SELECTED NOTES TO THE FINANCIAL STATEMENTS
For the fourth quarter and financial year ended 31 March 2020

17. CONTINGENT LIABILITIES OF SINGTEL AND ITS SUBSIDIARIES

(a) **Guarantees**

As at 31 March 2020,

(i) The Group and Company provided bankers' and other guarantees, and insurance bonds of S$622.7 million and S$202.7 million (31 March 2019: S$592.4 million and S$109.1 million) respectively.

(ii) The Company provided guarantees for loans of S$1.69 billion (31 March 2019: S$1.24 billion) drawn down under various loan facilities entered into by Singtel Group Treasury Pte. Ltd. ("**SGT**"), a wholly owned subsidiary, with maturities between May 2020 and December 2022.

(iii) The Company provided guarantees for SGT's notes issue of an aggregate equivalent amount of S$5.03 billion (31 March 2019: S$3.95 billion) due between April 2020 and August 2029.

(b) In 2016 and 2017, Singapore Telecom Australia Investments Pty Limited ("**STAI**") received amended assessments from the Australian Taxation Office ("**ATO**") in connection with the acquisition financing of Optus. The assessments comprised of primary tax of A$268 million, interest of A$58 million and penalties of A$67 million. STAI's holding company, Singtel Australia Investment Ltd, would be entitled to refund of withholding tax estimated at A$89 million. STAI's objections to the amended assessments were disallowed by the ATO on 27 September 2019. Based on legal advice, STAI has appealed the ATO's objection decisions in the Federal Court of Australia on 11 November 2019. In accordance with the ATO administrative practice, STAI paid a minimum amount of 50% of the assessed primary tax on 21 November 2016. This payment continued to be recognised as a receivable as at 31 March 2020.

The Group has received advice from external experts in relation to this matter and will vigorously defend its position. Accordingly, no provision has been made as at 31 March 2020.

In December 2018, Singtel Group received additional assessments amounting to S$120 million from Inland Revenue Authority of Singapore ("**IRAS**") for reduction in group relief claims in Year of Assessment 2014. In May 2020, Singtel finalised the tax position with IRAS.

(c) The Group is contingently liable for claims arising in the ordinary course of business and from certain tax assessments which are being contested, the outcome of which are not presently determinable. The Group is vigorously defending all these claims.

SELECTED NOTES TO THE FINANCIAL STATEMENTS
For the fourth quarter and financial year ended 31 March 2020

18. CONTINGENT LIABILITIES OF ASSOCIATE AND JOINT VENTURES

(a) <u>Bharti Airtel Limited (“Airtel”)</u>

Airtel, a joint venture of the Group, has disputes with various government authorities in the respective jurisdictions where its operations are based, as well as with third parties regarding certain transactions entered into in the ordinary course of business.

On 8 January 2013, Department of Telecommunications (“**DOT**”) issued a demand on Airtel Group for Rs. 52.01 billion (S$982 million) towards levy of one time spectrum charge, which was further revised on 27 June 2018 to Rs. 84.14 billion (S$1.59 billion), excluding related interest. In the opinion of Airtel, the above demand amounts to alteration of the terms of the licenses issued in the past. Airtel had filed a petition with the Hon’ble High Court of Bombay, which has directed DOT not to take any coercive action until the next date of hearing. The matter is currently pending with the Hon’ble High Court of Bombay.

On 4 July 2019, the Telecom Disputes Settlement and Appellate Tribunal (“**TDSAT**”) in a similar matter of another unrelated telecom service provider, passed an order providing partial relief and confirming the basis for the balance of the one time spectrum charge. The said telecom service provider filed an appeal in the Hon’ble Supreme Court of India which was dismissed on 16 March 2020. With the ruling, Airtel Group assessed and provided Rs. 56.42 billion (S$1.07 billion) as an exceptional charge in its financial statements as at 31 March 2020, comprising Rs. 18.08 billion (S$0.34 billion) of principal demand and Rs. 38.35 billion (S$0.73 billion) of related interest. Notwithstanding this, Airtel Group intends to continue to pursue its legal remedies.

Other taxes, custom duties and demands under adjudication, appeal or disputes and related interest for some disputes as at 31 March 2020 amounted to approximately Rs. 143.2 billion (S$2.70 billion). In respect of some of the tax issues, pending final decisions, Airtel had deposited amounts with statutory authorities.

(b) <u>Advanced Info Service Public Company Limited (“AIS”)</u>

AIS, a joint venture of the Group, has various commercial disputes and significant litigations which are pending adjudication.

CAT Telecom Public Company Limited (“**CAT**”) has demanded that AIS’ subsidiary, Digital Phone Company Limited (“**DPC**”) pay additional revenue share of THB 3.4 billion (S$148 million) arising from the abolishment of excise tax, as well as to transfer the telecommunications systems which would have been supplied under the Concession Agreement between CAT and DPC of THB 13.4 billion (S$583 million) or to pay the same amount plus interest.

TOT Public Company Limited (“**TOT**”) has demanded that AIS pay the following:

(a) additional charges for porting of subscribers from 900MHz to 2100MHz network of THB 41.1 billion (S$1.78 billion) plus interest.

(b) additional revenue share of THB36.2 billion (S$1.57 billion) plus interest based on gross interconnection income from 2007 to 2015.

SELECTED NOTES TO THE FINANCIAL STATEMENTS

For the fourth quarter and financial year ended 31 March 2020

18. CONTINGENT LIABILITIES OF ASSOCIATE AND JOINT VENTURES (Continued)

(c) additional revenue share of THB 62.8 billion (S$2.72 billion) arising from what TOT claims to be an illegality of two amendments made to the Concession Agreement, namely, Amendment 6 (regarding reduction in prepaid revenue share rate) made in 2001 and Amendment 7 (regarding deduction of roaming expense from revenue share) made in 2002, which have resulted in lower revenue share. In January 2020, AIS received the award from the Arbitral Tribunal to pay THB 31.1 billion (S$1.35 billion) and 1.25% interest per month after 30 November 2015. In April 2020, AIS filed a motion to the Central Administrative Court to set aside this award.

As at 31 March 2020, other claims against AIS and its subsidiaries which are pending adjudication amounted to THB 16.1 billion (S$698 million).

The above claims have not included potential interest and penalty.

AIS believes that the above claims will be settled in favour of AIS and will have no material impact to its financial statements.

(c) Intouch Holdings Public Company Limited ("Intouch")

In October 2017, Intouch and its subsidiary, Thaicom Public Company Limited ("**Thaicom**") received letters from the Ministry of Digital Economy and Society (the "**Ministry**") stating that Thaicom 7 and Thaicom 8 satellites (the "**Satellites**") are governed under the terms of a 1991 satellite operating agreement between Intouch and the Ministry which entails the transfer of asset ownership, procurement of backup satellites, payment of revenue share, and procurement of property insurance. Intouch and Thaicom have obtained legal advice and are of the opinion that the Satellites are not covered under the Agreement but instead under the licence from the National Broadcasting and Telecommunications Commission. This case is pending arbitration.

(d) Globe Telecom, Inc. ("Globe")

Globe, a joint venture of the Group, is contingently liable for various claims arising in the ordinary conduct of business and certain tax assessments which are either pending decision by the Courts or are being contested, the outcome of which are not presently determinable. In the opinion of Globe's management and legal counsel, the eventual liability under these claims, if any, will not have a material or adverse effect on Globe's financial position and results of operations.

In June 2016, the Philippine Competition Commission ("**PCC**") claimed that the Joint Notice of Acquisition filed by Globe, PLDT and San Miguel Corporation ("**SMC**") on the acquisition of SMC's telecommunications business was deficient and cannot be claimed to be deemed approved. In July 2016, Globe filed a petition with the Court of Appeals of the Philippines ("**CA**") to stop the PCC from reviewing the acquisition. In October 2017, the CA ruled in favour of Globe and PLDT, and declared the acquisition as valid and deemed approved. PCC subsequently elevated the case to the Supreme Court to review the CA's rulings.

18. CONTINGENT LIABILITIES OF ASSOCIATE AND JOINT VENTURES (Continued)

(e) PT Telekomunikasi Selular (“Telkomsel”)

As at 31 March 2020, Telkomsel, a joint venture of the Group, has filed appeals and cross-appeals amounting to approximately IDR 492 billion (S$43 million) for various tax claims arising in certain tax assessments which are pending final decisions, the outcome of which is not presently determinable.

19. GROUP SEGMENT INFORMATION

Segment information is presented based on the information reviewed by senior management for performance measurement and resource allocation.

The Group is organised by three business segments, Group Consumer, Group Enterprise and Group Digital Life.

Group Consumer comprises the consumer businesses across Singapore and Australia, which focus on driving greater value and performance from the core carriage business including mobile, pay TV, fixed broadband and voice, as well as equipment sales. It also includes the Group’s regional investments in AIS and Intouch (which has an equity interest of 40.5% in AIS in Thailand), Airtel in India, Africa and Sri Lanka, Globe in the Philippines, and Telkomsel in Indonesia), as well as two key digital businesses – mobile financial business, and gaming and digital content business.

Group Enterprise comprises the business groups across Singapore, Australia, United States of America, Europe and the region, and focuses on growing the Group’s position in the enterprise markets. Key services include mobile, equipment sales, fixed voice and data, managed services, cloud computing, cyber security, IT services and professional consulting.

Group Digital Life (“**GDL**”) focuses on using the latest Internet technologies and assets of the Group’s operating companies to develop new revenue and growth engines by entering into adjacent businesses where it has a competitive advantage. It has two key businesses – digital marketing (Amobee) as well as advanced analytics and intelligence capabilities (DataSpark). It also serves as Singtel’s digital innovation engine through Innov8.

Corporate comprises the costs of Group functions not allocated to the business segments.

The measurement of segment results which is before exceptional items, is in line with the basis of information presented to management for internal management reporting purposes.

The costs of shared and common infrastructure are allocated to the business segments using established methodologies.

SELECTED NOTES TO THE FINANCIAL STATEMENTS

For the fourth quarter and financial year ended 31 March 2020

19. GROUP SEGMENT INFORMATION (Continued)

For the financial year ended 31 March 2020

Group - 31 Mar 20 (Audited)	Group Consumer S$ Mil	Group Enterprise S$ Mil	Group Digital Life S$ Mil	Corporate S$ Mil	Group Total S$ Mil
Operating revenue	9,371.0	6,025.9	1,145.4	-	**16,542.3**
Operating expenses	(6,404.1)	(4,488.5)	(1,195.8)	(91.3)	**(12,179.7)**
Other income	123.5	49.2	2.2	3.9	**178.8**
Earnings before interest, tax, depreciation and amortisation ("EBITDA")	3,090.4	1,586.6	(48.2)	(87.4)	**4,541.4**
Share of pre-tax results of associates and joint ventures					
- Airtel	(403.2)	-	-	-	**(403.2)**
- Telkomsel	1,168.9	-	-	-	**1,168.9**
- Globe	410.2	-	-	-	**410.2**
- AIS	365.0	-	-	-	**365.0**
- Intouch	101.0	-	-	-	**101.0**
- Others	1.3	-	-	99.4	**100.7**
	1,643.2	-	-	99.4	**1,742.6**
EBITDA and share of pre-tax results of associates and joint ventures	4,733.6	1,586.6	(48.2)	12.0	**6,284.0**
Depreciation and amortisation	(1,755.3)	(728.7)	(91.6)	(4.7)	**(2,580.3)**
Earnings before interest and tax ("EBIT")	**2,978.3**	**857.9**	**(139.8)**	**7.3**	**3,703.7**
Segment assets					
Investment in associates and joint ventures					
- Airtel	6,127.6	-	-	-	**6,127.6**
- Telkomsel	3,107.1	-	-	-	**3,107.1**
- Globe	1,350.9	-	-	-	**1,350.9**
- AIS	950.5	-	-	-	**950.5**
- Intouch	1,698.5	-	-	-	**1,698.5**
- Others	30.1	-	-	447.1	**477.2**
	13,264.7	-	-	447.1	**13,711.8**
Goodwill on acquisition of subsidiaries	9,184.5	1,254.6	990.8	-	**11,429.9**
Other assets	13,588.4	6,302.1	1,113.8	2,808.9	**23,813.2**
	36,037.6	**7,556.7**	**2,104.6**	**3,256.0**	**48,954.9**

SELECTED NOTES TO THE FINANCIAL STATEMENTS
For the fourth quarter and financial year ended 31 March 2020

19. GROUP SEGMENT INFORMATION (Continued)
For the financial year ended 31 March 2020

Group - 31 Mar 19 (Audited)	Group Consumer S$ Mil	Group Enterprise S$ Mil	Group Digital Life S$ Mil	Corporate S$ Mil	Group Total S$ Mil
Operating revenue	9,818.6	6,329.3	1,223.8	-	**17,371.7**
Operating expenses	(6,803.9)	(4,701.7)	(1,315.2)	(83.7)	**(12,904.5)**
Other income/ (expenses)	151.6	67.6	(0.3)	5.8	**224.7**
EBITDA	3,166.3	1,695.2	(91.7)	(77.9)	**4,691.9**
Share of pre-tax results of associates and joint ventures					
- Airtel	(511.2)	-	-	-	**(511.2)**
- Telkomsel	1,128.3	-	-	-	**1,128.3**
- Globe	367.8	-	-	-	**367.8**
- AIS	343.2	-	-	-	**343.2**
- Intouch	96.1	-	-	-	**96.1**
- Others	1.0	-	-	110.7	**111.7**
	1,425.2	-	-	110.7	**1,535.9**
EBITDA and share of pre-tax results of associates and joint ventures	4,591.5	1,695.2	(91.7)	32.8	**6,227.8**
Depreciation and amortisation	(1,544.5)	(614.8)	(60.3)	(2.6)	**(2,222.2)**
EBIT	**3,047.0**	**1,080.4**	**(152.0)**	**30.2**	**4,005.6**
Segment assets					
Investment in associates and joint ventures					
- Airtel	7,420.4	-	-	-	**7,420.4**
- Telkomsel	3,313.0	-	-	-	**3,313.0**
- Globe	1,175.7	-	-	-	**1,175.7**
- AIS	864.0	-	-	-	**864.0**
- Intouch	1,701.6	-	-	-	**1,701.6**
- Others	24.3	-	-	419.1	**443.4**
	14,499.0	-	-	419.1	**14,918.1**
Goodwill on acquisition of subsidiaries	9,190.0	1,211.0	1,137.3	-	**11,538.3**
Other assets	13,512.4	5,705.6	949.0	2,291.4	**22,458.4**
	37,201.4	**6,916.6**	**2,086.3**	**2,710.5**	**48,914.8**

SELECTED NOTES TO THE FINANCIAL STATEMENTS

For the fourth quarter and financial year ended 31 March 2020

19. GROUP SEGMENT INFORMATION (Continued)

For the financial year ended 31 March 2020

A reconciliation of the total reportable segments' EBIT to the Group's profit before tax was as follows -

Group (Audited)	31 Mar 20 S$ Mil	31 Mar 19 S$ Mil
EBIT	**3,703.7**	**4,005.6**
Exceptional items	415.7	68.2
Share of exceptional items of associates and joint ventures (post-tax)	(1,806.2)	301.1
Share of tax of associates and joint ventures	(466.0)	(274.3)
Profit before interest, investment income (net) and tax	**1,847.2**	**4,100.6**
Interest and investment income (net)	180.0	38.1
Finance costs	(461.8)	(392.8)
Profit before tax	**1,565.4**	**3,745.9**

The Group's revenue from its major products and services are as follows -

Group (Audited)	31 Mar 20 S$ Mil	31 Mar 19 S$ Mil
Mobile service	4,854.5	5,395.7
Sale of equipment	2,567.5	2,864.8
Handset operating lease income	200.4	140.5
Mobile	7,622.4	8,401.0
Data and internet	3,611.9	3,352.8
Infocomm Technology	3,052.4	3,033.6
Digital businesses	1,168.6	1,245.3
Fixed voice	705.2	899.0
Pay television	313.5	372.7
Others	68.3	67.3
Operating revenue	**16,542.3**	**17,371.7**

The Group's revenue is mainly derived from Singapore and Australia which respectively accounted for approximately 39% (31 March 2019: 38%) and 51% (31 March 2019: 52%) of the consolidated revenue for the financial year ended 31 March 2020, with the remaining 10% (31 March 2019: 10%) from the United States of America and other countries where the Group operates in. The geographical information on the Group's non-current assets is not presented as it is not used for segmental reporting purposes.

OTHER INFORMATION

20. The statements of financial position as at 31 March 2020 and the income statement, statement of comprehensive income, changes in equity and cash flows for the financial year ended 31 March 2020 presented in this announcement have been audited in accordance with Singapore Standards on Auditing.

21. REVIEW OF PERFORMANCE OF THE GROUP

Please refer to the Management Discussion and Analysis of the Group for the fourth quarter and financial year ended 31 March 2020.

22. WHERE A FORECAST, OR A PROSPECT STATEMENT, HAS BEEN PREVIOUSLY DISCLOSED TO SHAREHOLDERS, ANY VARIANCE BETWEEN IT AND THE ACTUAL RESULTS.

Please refer to the Management Discussion and Analysis of the Group for the fourth quarter and financial year ended 31 March 2020.

23. A COMMENTARY AT THE DATE OF THE ANNOUNCEMENT OF THE SIGNIFICANT TRENDS AND COMPETITIVE CONDITIONS OF THE INDUSTRY IN WHICH THE GROUP OPERATES AND ANY KNOWN FACTORS OR EVENTS THAT MAY AFFECT THE GROUP IN THE NEXT OPERATING PERIOD AND THE NEXT 12 MONTHS.

Please refer to the Management Discussion and Analysis of the Group for the fourth quarter and financial year ended 31 March 2020.

24. INTERESTED PERSON TRANSACTIONS

The Group has not obtained a general mandate from shareholders of the Company for Interested Person Transactions.

25. DISCLOSURE OF PERSON OCCUPYING A MANAGERIAL POSITION IN THE ISSUER OR ANY OF ITS PRINCIPAL SUBSIDIARIES WHO IS A RELATIVE OF A DIRECTOR OR CHIEF EXECUTIVE OFFICER OR SUBSTANTIAL SHAREHOLDER OF THE ISSUER.

Pursuant to Rule 704(13) of the Listing Manual of the Singapore Exchange Securities Trading Limited ("**SGX-ST**"), the Company confirms that, to the best of its knowledge, belief and information, none of the persons occupying managerial positions in the Company or any of its principal subsidiaries is a relative of a director or the chief executive officer or substantial shareholder of the Company.

26. CONFIRMATION THAT THE ISSUER HAS PROCURED UNDERTAKINGS FROM ALL ITS DIRECTORS AND EXECUTIVE OFFICERS (IN THE FORMAT SET OUT IN APPENDIX 7.7) UNDER RULE 720(1)

The Company has received undertakings from all its directors and executive officers in the format as set out in Appendix 7.7 under Rule 720(1) of the Listing Manual of the SGX-ST.

27. SUBSEQUENT EVENTS

(a) On 29 April 2020, the Infocomm Media Development Authority announced that Singtel Mobile Singapore Pte. Ltd. ("**Singtel Mobile**"), a wholly-owned subsidiary of the Company, has been given provisional award for 5G network pending completion of regulatory processes. Singtel Mobile will be assigned 100MHz of 3.5GHz spectrum and 800MHz of mmWave spectrum to deploy the 5G networks.

(b) On 26 May 2020, Bharti Telecom Limited completed the sale of 2.75% stake in Bharti Airtel Limited ("**Airtel**") for a consideration of approximately S$1.6 billion. Following the close of this transaction, Singtel's effective shareholding in Airtel has reduced from 33.3% to 31.9%.

The auditors' report on the full financial statements of Singapore Telecommunications Limited for the financial year ended 31 March 2020 is as follows:

"Independent auditors' report

Members of Singapore Telecommunications Limited

Report on the audit of the financial statements

Opinion

We have audited the financial statements of Singapore Telecommunications Limited ('the Company') and its subsidiaries ('the Group'), which comprise the consolidated statement of financial position of the Group and the statement of financial position of the Company as at 31 March 2020 and the consolidated income statement, consolidated statement of comprehensive income, consolidated statement of changes in equity and consolidated statement of cash flows of the Group, and the statement of changes in equity of the Company for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying consolidated financial statements of the Group and the statement of financial position and statement of changes in equity of the Company are properly drawn up in accordance with the provisions of the Singapore Companies Act, Chapter 50 ('the Act') and Singapore Financial Reporting Standards (International) ('SFRS(I)s') so as to give a true and fair view of the consolidated financial position of the Group and the financial position of the Company as at 31 March 2020 and of the consolidated financial performance, consolidated changes in equity and consolidated cash flows of the Group and the changes in equity of the Company for the year ended on that date.

Basis for opinion

We conducted our audit in accordance with Singapore Standards on Auditing ('SSAs'). Our responsibilities under those standards are further described in the '*Auditors' responsibilities for the audit of the financial statements'* section of our report. We are independent of the Group in accordance with the Accounting and Corporate Regulatory Authority *Code of Professional Conduct and Ethics for Public Accountants and Accounting Entities* ('ACRA Code') together with the ethical requirements that are relevant to our audit of the financial statements in Singapore, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the ACRA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Key audit matters

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the financial statements of the current period. These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

Revenue recognition	
The key audit matter	*How the matter was addressed in our audit*
For the main Operating Revenues – Mobile Service, Data and Internet and Sale of Equipment, there is an inherent risk around the accuracy and timing of revenue recognition given the complexity of systems and the large volume of data processed, which are also impacted by changing pricing models and the introduction of new products and tariff arrangements.	We obtained an understanding of the nature of the various revenue streams and the related revenue recording processes, systems and controls. We have also ascertained that revenue was recognised in accordance with the adopted accounting policies. Our audit approach included controls testing as well as substantive procedures. For our procedures on the design and operating effectiveness of controls over significant IT systems, we involved our IT specialists.

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Significant management judgements and estimates are required when accounting for revenue from long-term contracts with respect to the Group Enterprise Infocomm Technology ("ICT") Operating Revenues. For some of these ICT contracts, estimates are required in determining the completeness and valuation of provisions against contracts that are expected to be loss-making and the recoverability of the contract assets.

The accounting policies for revenue recognition are set out in Note [•] to the financial statements and the various revenue streams for the Group have been disclosed in Note [•] to the financial statements.

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In particular, our procedures included:

- *IT systems:* Testing of the design and implementation, and the operating effectiveness of automated controls over the capture of data at the network switches and interfaces between relevant IT applications, measurement and billing of revenue, and the recording of entries in the general ledger.
- *Manual controls:* Testing of the design and implementation, and the operating effectiveness of manual controls over the initiation, authorisation, recording, and processing of revenue transactions. This included evaluating process controls over authorising new price plans and rate changes and the adjustments to the relevant billing systems. We had also tested the access controls and change management controls over the relevant billing systems.
- Testing of contracts in the ICT business for appropriate revenue recognition and provisioning for contracts that were expected to be loss-making. We challenged management's underlying assumptions in making their judgements on the provisions required, including those relating to the recoverability of contract assets.
- Assessing the appropriateness of the revenue recognition policies for the products and services offered by the Group in applying SFRS(I) 15, which included but was not limited to:
  - Assessing the appropriateness of the transaction price and its allocation to performance obligations identified within bundled contracts based on stand-alone selling prices; and
  - Inspection of customer contracts to evaluate whether performance obligations were satisfied over time or at a point in time, and assessed the reasonableness of estimates used in respect to revenue recognition and deferral of revenue.
- Testing of manual journal entries recorded in the general ledger relating to revenue recognition.

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<u>Findings</u>

We found that the processes and controls to account for revenue were operating effectively.

We found that the key assumptions used and estimates made in regard to revenue recognition were reasonable.

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Impairment assessment of goodwill

The key audit matter	*How the matter was addressed in our audit*
Goodwill is subject to an annual impairment test or more frequently if there are indications of impairment. At 31 March 2020, the Group's statement of financial position includes goodwill amounting to S$11.4 billion, primarily related to the following cash generating units ("CGUs"): Singtel Optus Pty Limited ("**Optus**"): S$9.3 billion Amobee, Inc. ("**Amobee**"): S$1.0 billion Global Cyber Security: S$1.1 billion The Group performed impairment assessments for each of the CGUs by estimating the recoverable amounts. The recoverable amount is the discounted sum of individually forecasted cash flows for each year and the value of the cash flows for the years thereafter using a long-term growth rate. For Amobee, the recoverable amount was calculated to be below the carrying value of the CGU and an impairment loss of S$195 million was recognised in the income statement with a corresponding reduction of the carrying value. As the recoverable amount for the other CGUs was calculated to be in excess of the respective carrying amounts, no impairment was determined. Forecasting of future cash flows is a highly judgmental process which requires estimation of revenue growth rates, profit margins, discount rates and future economic conditions. Refer to Note [•] to the financial statements for the impairment assessments.	We evaluated whether CGUs were appropriately identified by management based on our understanding of the current business structure of the Group. We involved our valuation specialists in the overall assessment of the recoverable amounts of the respective CGUs. In particular, our procedures included: <u>Optus, Amobee and Global Cyber Security</u> We assessed the reasonableness of the key assumptions used by management in developing the cash flow forecasts and the discount rates used in computing the recoverable amounts, which included but are not limited to: • Agreeing the cash flow forecasts used in the impairment model to Board approved forecasts and budgets; • Considering management's expectations of the future business developments and corroborated certain information with market data; we also considered planned operational improvements to the businesses and how these plans would impact future cash flows and whether these were appropriately reflected in the cash flow forecasts used; • Challenging the appropriateness of cash flow forecasts used by comparing against historical trends and recent performance and industry trends. Where relevant, assessing whether budgeted cash flows for prior years were achieved to assess forecasting accuracy; • Comparing the discount rates and terminal growth rates to observable market data; and • Performing a sensitivity analysis of the key assumptions used to determine which reasonable changes to assumptions would change the outcome of the impairment assessment.

<u>Findings</u>
We found the identification of CGUs to be reasonable and appropriate.

We found the key assumptions and estimates used in determining the recoverable amounts to be within a supportable range.

We found the computation of the impairment amount to be reasonable.

<table>
<tr><td colspan="2">Share of joint ventures' reported contingent liabilities and provision for losses relating to regulatory litigations and tax disputes</td></tr>
<tr><td>The key audit matter</td><td>How the matter was addressed in our audit</td></tr>
<tr><td>The Group's significant joint ventures have a number of on-going disputes and litigations with their local regulators and tax authorities.

Significant judgement is required by management in assessing the likelihood of the outcome of each matter and whether the risk of loss is remote, possible or probable and whether the matter is considered a contingent liability to be disclosed. Where the risk of loss is probable, management is required to estimate the provision amount based on the expected economic outflow resulting from the disputes and litigations.

Please refer to Note [•] to the financial statements for Contingent Liabilities of Associates and Joint Ventures.

<u>Bharti Airtel Limited Adjusted Gross Revenue ("AGR") matter</u>
On 24 October 2019, the Supreme Court of India had ruled that Bharti Airtel Limited, the Group's equity accounted joint venture, was liable to pay to the Department of Telecommunications certain dues relating to a longstanding dispute over the definition of AGR applied in calculating levies payable. Management's judgement is required in determining the provisions due to the extensive amount of information involved.</td><td>Our audit procedures included:

• Inquiring with management and legal counsel of the joint ventures to understand the process and internal controls relating to the identification and assessment of the disputes and litigations, and recognition of the related liabilities, where appropriate.

• Reviewing the audit working papers of the auditors of the joint ventures ('Component Auditors'), in particular their assessment on the regulatory litigations and tax disputes that may have a material impact to the financial statements.

• Discussing with the Component Auditors on their evaluation of the probability and magnitude of losses relating to the disputes and litigations, and their conclusions reached in accordance with SFRS(I) 1-37 Provisions, Contingent Liabilities and Contingent Assets.

• For the AGR matter, we have reviewed the Component Auditors' working papers and the calculation provided by management to them and discussed the audit work performed over the underlying data and the computations of the amounts. We have also read the Supreme Court of India ruling to ascertain that all elements mentioned had been appropriately considered.</td></tr>
<tr><td colspan="2"><u>Findings</u>
We found management's assessment of the regulatory litigations and tax disputes to be reasonable, and the disclosure of contingent liabilities to be appropriate. The share of losses relating to the joint ventures' litigations and disputes were also found to be appropriately recorded.</td></tr>
</table>

<table>
<tr><td colspan="2">Taxation</td></tr>
<tr><td>The key audit matter</td><td>How the matter was addressed in our audit</td></tr>
<tr><td>The Group is exposed to tax disputes with local tax authorities in the jurisdiction it operates in on a regular basis. The assessment of the outcome of such disputes requires significant judgement and could have a material impact on the financial statements.</td><td>Our audit procedures included:

• Inquiring with management on the tax issues raised by the tax authorities and assessing their impact to the financial statements;</td></tr>
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<tr><td>
<u>Australian Tax Office (“ATO”) audit</u>
The Group has been responding to an on-going specific issue audit by the ATO in connection with the acquisition financing of Optus.

The Group has engaged external specialists to advise on this matter and to assist in raising objections to the amended assessments. Significant judgement is required in assessing the probability and timing of the outlays necessary for the resolution of this matter.

Please refer to Note [•] to the financial statements.
</td><td>
• Involving our tax specialists in assessing the appropriateness of the accounting treatments of significant tax issues adopted by the Group; and

• Assessing the reasonableness of management’s position and the accounting impact to the Group’s consolidated financial statements.

With respect to the ATO matter:

• Involving our tax specialist in assessing the appropriateness of management’s judgements taken on this matter, and the disclosure as a contingent liability, and that the amount paid continues to represent a receivable as at 31 March 2020;

• Examining the advice that the Group had obtained from external specialists to support the position taken by management; and

• Inquiring with management and the external specialists to discuss the appropriateness of the Group’s position on the matter.
</td></tr>
<tr><td colspan="2">
<u>Findings</u>
We found the position of management and the basis for it to be appropriate.

We found the disclosures to the consolidated financial statements to be adequate and appropriate in accordance to SFRS(I) 1-37 Provisions, Contingent Liabilities and Contingent Assets.
</td></tr>
<tr><td colspan="2">Implementation of SFRS(I) 16 Leases</td></tr>
<tr><td>The key audit matter</td><td>How the matter was addressed in our audit</td></tr>
<tr><td>
On 1 April 2019, the Group adopted SFRS(I) 16 Leases, using the modified retrospective approach without restating prior periods’ information.

Management’s judgement and estimates are required in the application of SFRS(I) 16, including the application of transition options and practical expedients and the determination of key assumptions used in measuring the lease liabilities.

The accounting policies for leases are set out in Note [•] to the financial statements and the effects of the implementation of SFRS(I) 16 for the Group have been disclosed in Note [•] to the financial statements.
</td><td>
Our procedures included:

• Evaluating the appropriateness of the transition approach and practical expedients applied;

• Identifying and testing of controls relating to the completeness and accuracy of lease information;

• Assessing the reasonableness of management’s key assumptions such as lease terms and discount rates used; and

• Evaluating the completeness, accuracy and relevance of disclosures in the financial statements.
</td></tr>
<tr><td colspan="2">
<u>Findings</u>
We found the transition approach and practical expedients applied to be appropriate. The controls to account for leases were operating effectively and the key assumptions used by management
</td></tr>
</table>

were found to be reasonable.

We found the disclosures to the consolidated financial statements to be adequate and appropriate in accordance to SFRS(I) 16 *Leases*.

Other information

Management is responsible for the other information contained in the annual report. Other information is defined as all information in the annual report other than the financial statements and our auditors' report thereon. We have not obtained any other information prior to the date of this auditors' report. The other information is expected to be made available to us after the date of this auditors' report.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information identified above when it becomes available and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

When we read the other information, if we conclude that there is a material misstatement therein, we are required to communicate the matter to those charged with governance and take appropriate actions in accordance with SSAs.

Responsibilities of management and directors for the financial statements

Management is responsible for the preparation of financial statements that give a true and fair view in accordance with the provisions of the Act and SFRS(I)s, and for devising and maintaining a system of internal accounting controls sufficient to provide a reasonable assurance that assets are safeguarded against loss from unauthorised use or disposition; and transactions are properly authorised and that they are recorded as necessary to permit the preparation of true and fair financial statements and to maintain accountability of assets.

In preparing the financial statements, management is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

The directors' responsibilities include overseeing the Group's financial reporting process.

Auditors' responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with SSAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with SSAs, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls.

- Obtain an understanding of internal controls relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal controls.

- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.

- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Group to cease to continue as a going concern.

- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal controls that we identify during our audit.

We also provide the directors with a statement that we have complied with relevant ethical requirements regarding independence, and communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with the directors, we determine those matters that were of most significance in the audit of the financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditors' report unless the law or regulations preclude public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Report on other legal and regulatory requirements

In our opinion, the accounting and other records required by the Act to be kept by the Company and by those subsidiary corporations incorporated in Singapore of which we are the auditors have been properly kept in accordance with the provisions of the Act.

The engagement partner on the audit resulting in this independent auditors' report is Mr Ong Pang Thye.

KPMG LLP
Public Accountants and
Chartered Accountants

Singapore
27 May 2020"