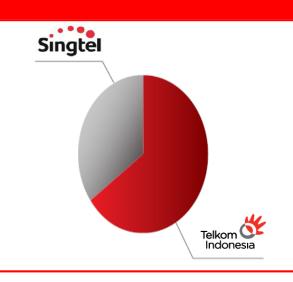


# **Company Profile**



#### **Profile**



- Operating since 1995, Telkomsel is the subsidiary of PT Telekomunikasi Indonesia Tbk (65%) and Singapore Telecom Mobile Pte Ltd (35%)
- Leading cellular operator in Indonesia serving more than 169 million customers and 5,100 employees
- Covering ± 99% of population with more than 136,000 BTS

#### **Brands**

#### Top Brand Equities in Indonesia:









#### **Network**

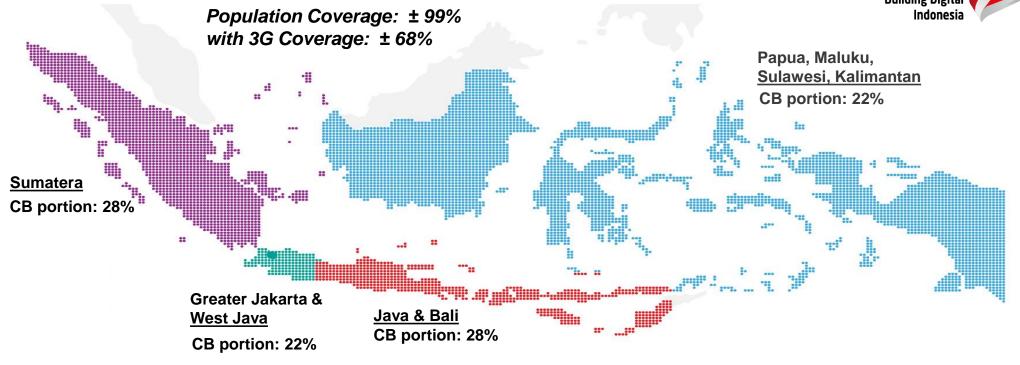
Maintained network superiority:

- 63% of 3G/4G BTS
- ± 239 4G Kabupaten Cities



# Widest Coverage in Indonesia





## **Indonesia Telco Industry Overview**

5 relevant operators (4 GSM + 1 CDMA) in mature industry with estimated 135% SIM-card penetration (± 75% population-based). Relatively stable competition in legacy business

Growing Data Business with higher portion of 3G/4G BTS and increased 3G/4G capable device penetration

Digital Business is the new engine of growth and operators are preparing for a future as a Digital Telco company

# 5<sup>th</sup> Consecutive Year of Triple-Double-Digit Growth



TSEL extended it's market leadership with consecutive TRIPLE-DOUBLE-DIGIT GROWTH since 2012

...and continued to maintain strong performance momentum for the first quarter of 2017

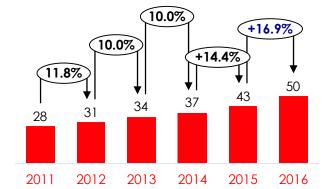
Another Triple-Double-Digit growth in Revenues, EBITDA and Net Income

## Revenue



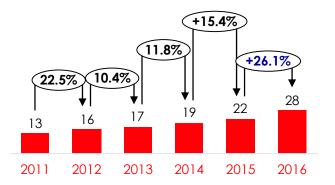
# **EBITDA**





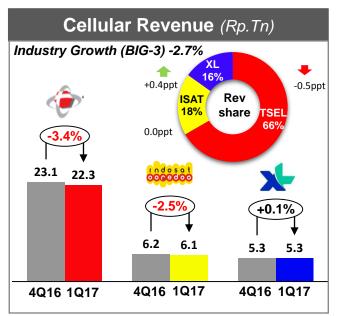
# **Net Income**

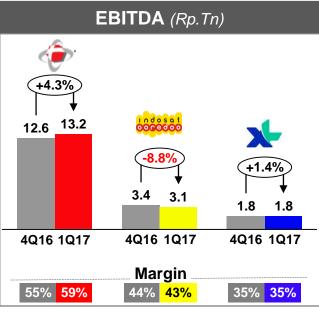


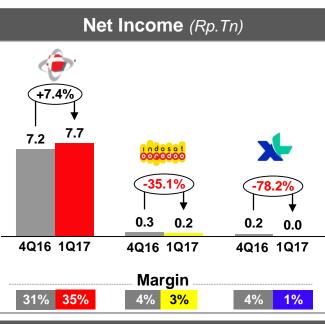


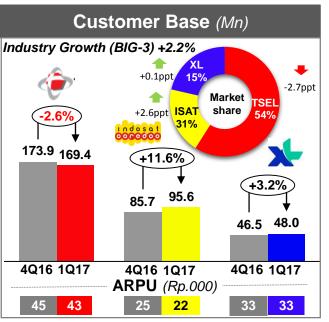
## **BIG-3's QoQ Performance in 1Q17**

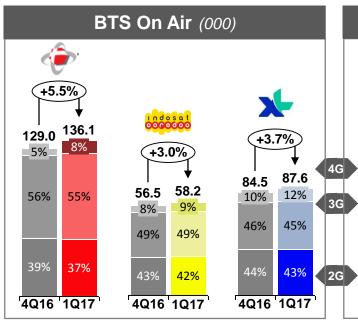


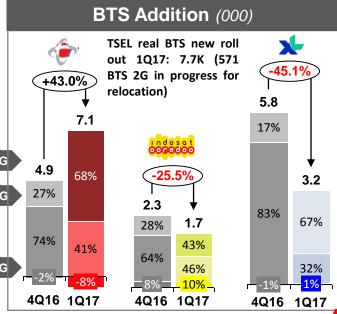






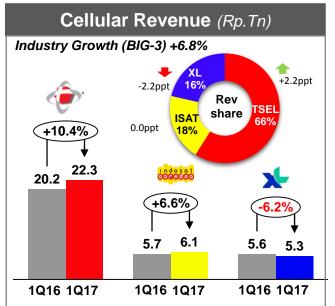


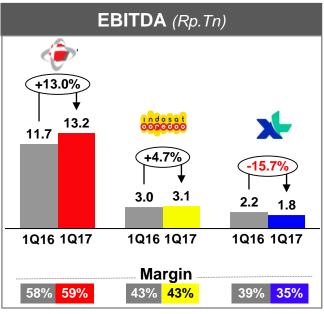


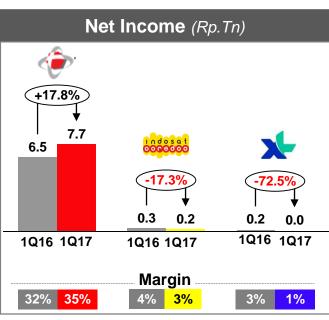


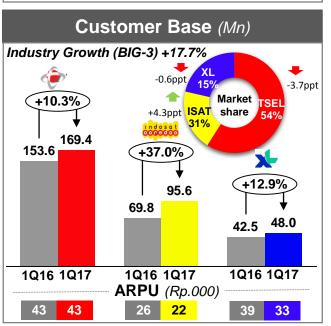
## **BIG-3's YoY Performance in 1Q17**

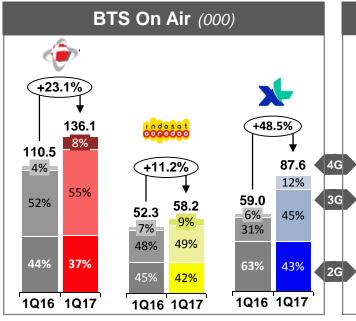


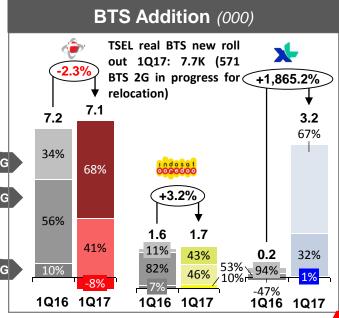












# Key to these results have been Telkomsel's Network & Brands superiority coupled with leadership in Digital & Customer Experience



#### **Superior Network**



#1 Mobile Network in Indonesia

#### **LEVERAGE**

Network superiority to drive monetization

#### **Leading Brands**



#1 Trusted Brand

#### **EXPLOIT**

the legacy, strengthen the core

#### **Digital First**



**#1** Digital Lifestyle

#### **EMPOWER**

Retail digitalization, mobile self care, TCASH & content

# Unparalleled Customer Experience



#1 NPS & CSAT

#### **DELIGHT**

Customer centric loyalty programs, products & services

\*NPS: Net Promotor Score CSAT: Customer Satisfaction

# Despite strong performance in 1Q-2017 still much uncertainties in the industry



OTT Cannibalisation

Cannibalization of Voice & SMS revenue growth by OTT services



Irrational 4G Competition Under priced 4G data offers threatens to further destroy value and accelerate decline in data yield (RpMB)



Spectrum

Lack of clarity in spectrum auction timeline & regulations



Unfavourable Regulations

Uncertainties around potential Network/Spectrum sharing which will lend competitors' unfair advantage



# Telkomsel will execute several strategic programs to tap into next avenue of growth, while undergoing costs transformation to support growth



#### **Engines of Growth**



#### **Enterprise**

Providing ICT solutions for Indonesian companies, (e.g. cloud computing, collaboration tools and cyber security)



#### **Advertising**

Monetizing advertising channels and capabilities of Telkomsel (e.g. SMS, location-based ad, video ad, coupon and lock screen, etc.)



# Digital Marketplace

Building content aggregation platform for video and music through partnership with 3<sup>rd</sup> parties (e.g. Hooq, Viu and Langit Musik)



#### **Big Data**

Leveraging
Telkomsel data
and analytics
capabilities to
create value for
B2B customers
(e.g. credit
scoring, traffic
data analysis for
retailers)



#### IOT/M2M

Becoming preferred connectivity provider or integrator for selected verticals in the IOT space



# Mobile Financial Services

Unlocking financial services opportunities both from unbanked and banked population by leveraging TSEL assets

#### **Bottom Line Improvement**



#### **Costs Transformation**

Anchored on radical simplification, with the intent to create 'strategic agility', through:

- SDN/Network virtualization
- Process digitization

Agile organization

Distribution optimization

Product/IT simplification









**Deliver online Digital sales** channel & distribution tool



**Business Transformation** for Digital Smart Care



Factory of disruptive digital product innovation



**Enterprise** Mobility **Business Solution** 



Scale Up TCASH through Transport/Hybrid use case



Monetize API for third party developer







LTE Roll Out 10K eNodeB to support digital business



#### **2017 CORPORATE GUIDANCE**



Revenue

Inline with or slightly above market growth rate

**EBITDA Margin** 

Slightly decline as compared to last year

**CAPEX** 

**Approximately 15% over revenue** 

**ARPU** 

Single digit increase as compared to last year

**BTS Roll-out** 

Focus on 3G/4G roll out



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