



Ascott Residence Trust

UBS Global Real Estate CEO/CFO
Virtual Conference 2020

2 December 2020

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Content

- Overview of Ascott Residence Trust
- COVID-19 Situational Update
- 3Q 2020 Business Updates:
 - Overview
 - Key Market Performance
- Pivoting to the New Norm
- The View Ahead

Overview of Ascott Residence Trust



A Leading Global Hospitality Trust

Constituent of FTSE EPRA Nareit Global Developed Index

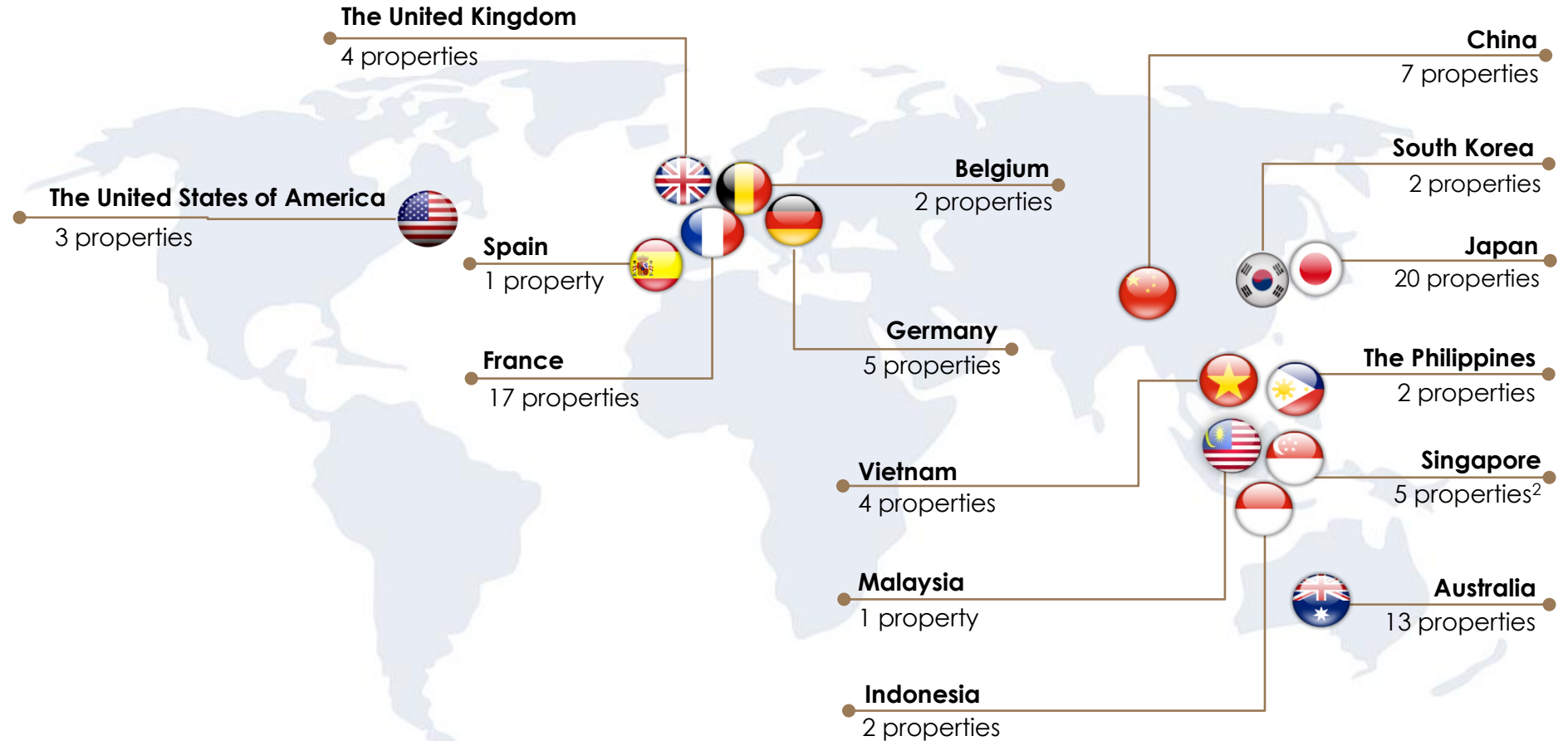


\$7.6b¹
Total Assets

>16,000²
Units

88²
Properties

39
Cities in 15 countries



Notes:

1. As at 30 June 2020

2. Including Iyf one-north Singapore and Somerset Liang Court Singapore (currently under development)

Strong Sponsor – The Ascott Limited

One of the leading international lodging owner-operators



A Member of CapitaLand



c.118,000

Serviced residence & hotel units

Includes units under development

>760

Properties



>190

Cities

>30

Countries

>30 years track record

Strong alignment of interests

c.40% sponsor stake¹ in ART

Award-winning brands with worldwide recognition



Notes: Figures updated as at October 2020

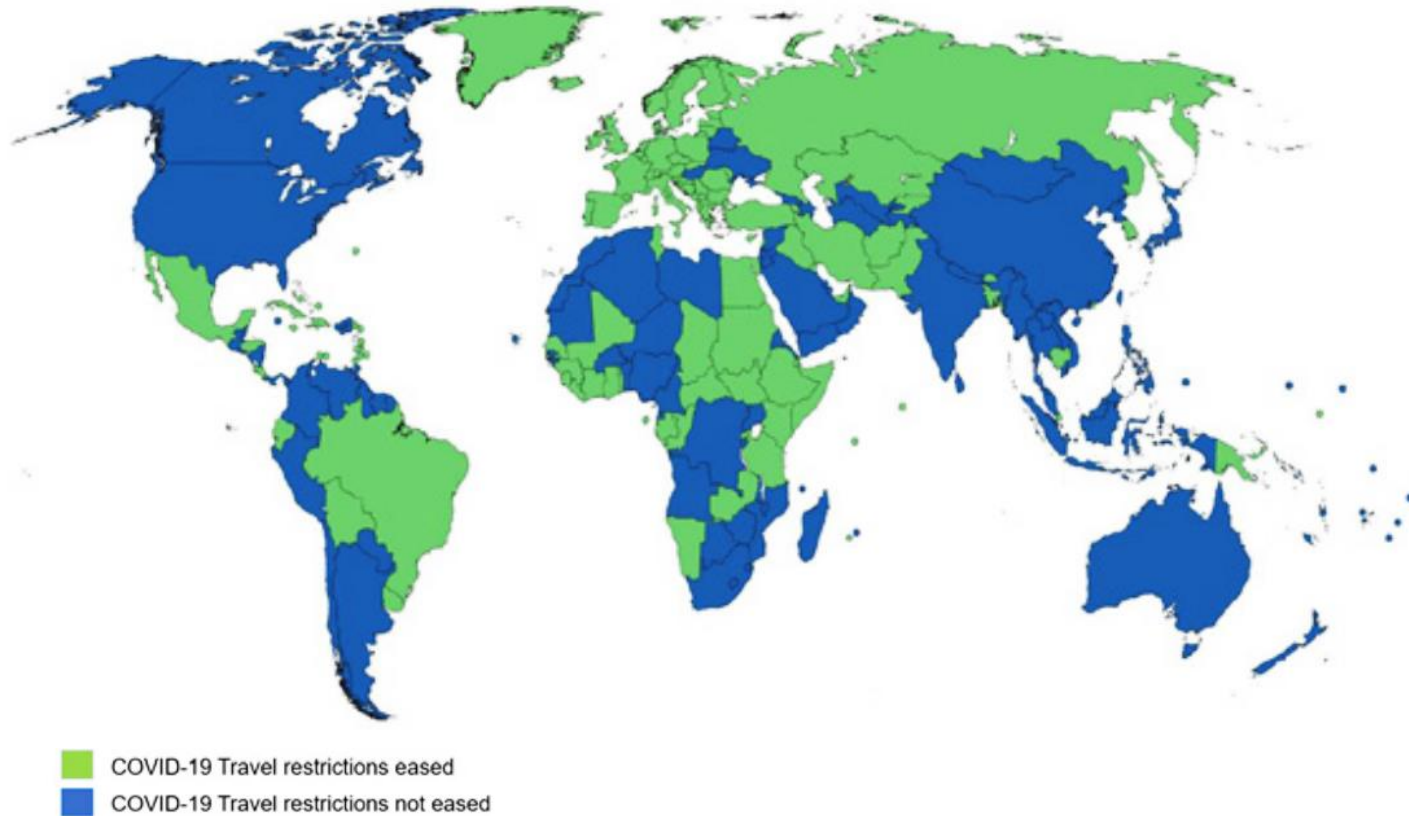
1. Held through CapitaLand Group

COVID-19 Situational Update

Citadines

Reopening Borders

While many countries continue to ease travel restrictions, international borders remain largely closed



43%

Destinations with borders completely closed for tourism

53%

Destinations have eased restrictions on international tourism

- >80% of Europe eased
- Up from 44% in July 2020

c.70%

Expected decline in international arrivals for 2020

Source: UNWTO, September 2020

Sources:
UNWTO, "COVID-19 related travel restrictions, a global review for tourism", 10 September 2020
UNWTO, "World Tourism Barometer", October 2020

Recovery Led by Domestic Travel in 3Q 2020...

Demand for domestic travel cushioned impact of COVID-19

Global Domestic Travel

(based on 2018 statistics)

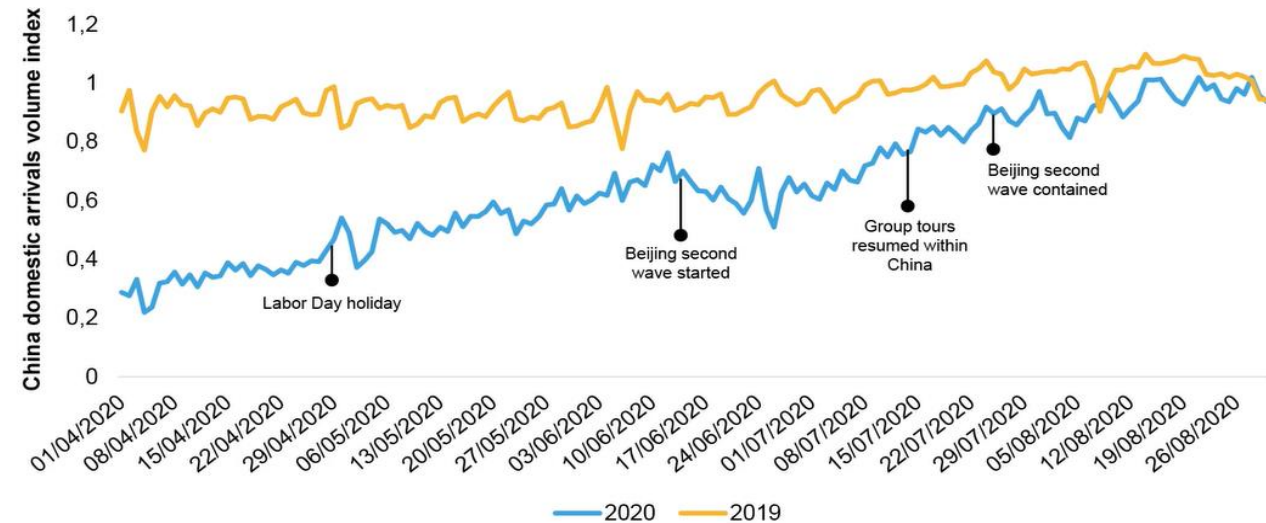
9 billion
trips recorded

6x larger
than international travel

75%
of travel expenditure in
OECD countries

Domestic air travel in China made full recovery

China domestic air arrivals
1 April to 30 August 2020



Source: Forward Keys



Other largest domestic travel markets include...
France, Japan, USA, Spain, India and Brazil

...but Set Back by Virus Resurgence in Recent Weeks

Reopening put on pause in Europe

China and Asia Pacific occupancies continue to be stable

66% occupancy¹
China leading the performance across regions

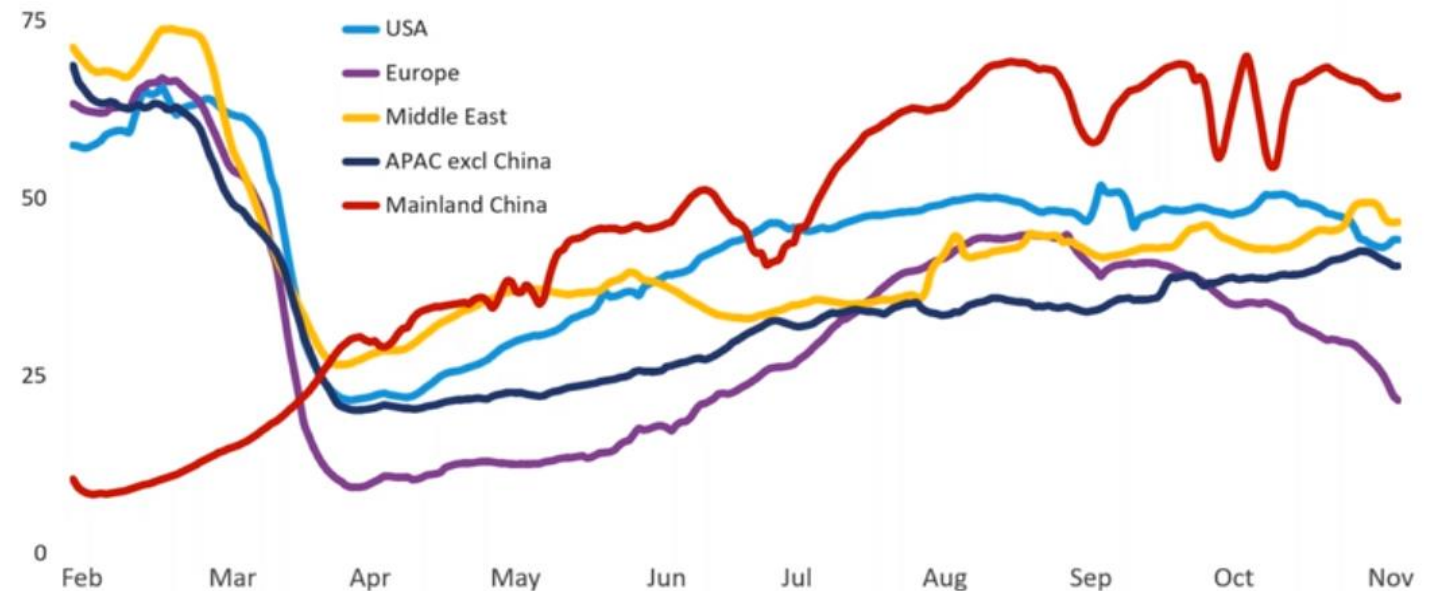
Fewer hotel closures expected during Europe's second lockdown

10%-20%
Hotels expected to be closed in France², compared to 80% during the first lockdown

Dip in USA occupancy from October 2020

c.40% occupancy³
in the week ending 14 November 2020

Occupancy rate (%)



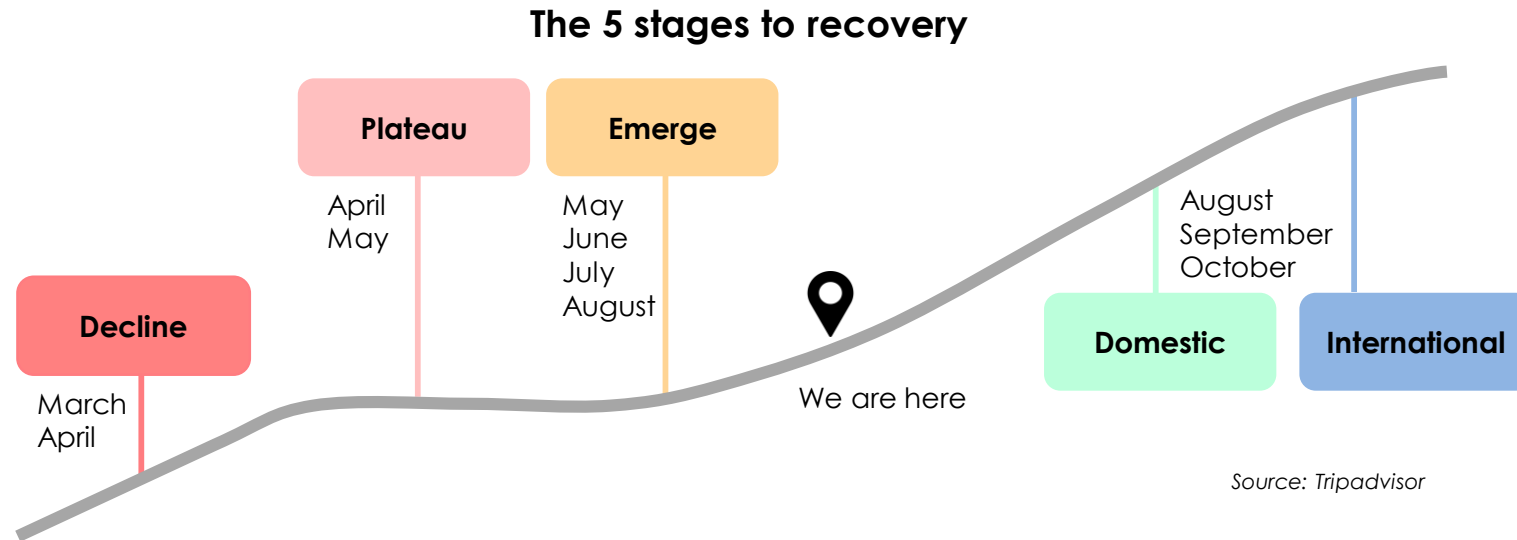
Source: STR²

Notes:

1. STR statistics as at 1 November 2020
2. STR statistics as at 5 November 2020
3. STR, U.S. hotel results for week ending 14 November 2020

Road to Recovery

Desire to travel remains strong, promise of vaccine brings renewed hope



Confidence in traveling domestically more buoyant

65%

of respondents **expecting to travel domestically within the next 6 months** (Tripadvisor)

Despite continued uncertainty, desire to travel remains very strong

48%

of respondents from the U.S. **more confident to travel in the next 3 months**, versus 3 months ago (Tripadvisor)

To move from Domestic to International stage of recovery, a vaccine needs to be widely available

48%

week-on-week increase in travel searches after Pfizer said that a vaccine it was developing with BioNTech was more than 90% effective (Skyscanner¹)

Notes:
Source: Tripadvisor (in partnership with Phocuswright), "A Year in Travel, Charting the Travel Industry's Path to Recovery", November 2020
1. Fortune.com, "Airlines saw an immediate boost in passenger bookings following vaccine announcements", 17 November 2020

Evolving Hospitality Landscape

Meeting customer demands and navigating the new normal



Shift in customer needs

**Prioritising
cleanliness &
hygiene**

**Flexible
bookings**

**Fewer groups,
more self-
guided trips**

**Road trips
and staycations**



Hospitality 2.0 in a post-COVID-19 era

**New uses
of space**

**Digital
acceleration**

**Agility in revenue
management**

**Leaner cost and
operating structures**

3Q 2020 Business Updates: Overview



Gradual Pick Up in Recovery



Quarter-on-quarter recovery in portfolio RevPAU, long stays offer resilience

- **3Q 2020 portfolio revenue per available unit¹ (RevPAU) fell 70% year-on-year to S\$47, but increased 27% from previous quarter**
 - 93% of properties operational², with more properties reopened as market conditions stabilised; 6 remain closed³
- **3Q 2020 average portfolio occupancy¹ of c.40%, a steady increase from c.30% in 2Q 2020**
 - Countries with long stays continued to be resilient, performing above market, while those traditionally dependent on transient travellers pursued alternative sources of business
- **Domestic demand supported recovery in large domestic markets such as China**
- **Portfolio continued to generate positive gross profit and cashflow**



Working closely with lessees and operators

- **Master Leases and Management Contracts with Minimum Guaranteed Income cushioned impact of COVID-19**
- **Mandated rent abatement extended to qualifying lessees; other rent negotiations still ongoing**
- **Leveraged operational excellence of Sponsor and operators to pivot to the new norm**
 - Enhanced product offerings and introduced new initiatives to meet evolving needs of guests
 - Reviewed cost structure and accelerated digitalisation

Notes:

1. Portfolio RevPAU and occupancy refer to the average revenue per available unit and occupancy of properties under management contracts and management contracts with minimum guaranteed income

2. Based on number of operating properties as at 29 October 2020

3. Comprising 2 properties in Japan, 1 each in Belgium, France, South Korea and USA

Strong Financial and Cashflow Positions



Sufficient liquidity to cover more than 2 years' fixed costs under worst-case, zero-income scenario

- **Proactive and prudent capital management**
 - Successfully refinanced debt due in 2020 and extended debt maturity profile
 - Proceeds from divestment of partial gross floor area of Somerset Liang Court Singapore used to pare down debt; foreign exchange gain recognised
 - Covenant waivers obtained, lenders remain supportive
- **Lower effective borrowing cost of 1.8% p.a.**
- **Gearing remains low at 34.6%, with debt headroom of S\$2.2 billion¹**
- **Strong cashflow position**



Notes:

Figures as at 30 September 2020, unless otherwise stated

1. Refers to the amount of additional debt before reaching aggregate leverage of 50%
2. Includes approximately S\$40 million in deposits received from ongoing divestments
3. Includes committed credit facilities amounting to approximately S\$136 million
4. Refers to the outstanding proceeds from the ongoing divestments of Ascott Guangzhou, Citadines Didot Montparnasse Paris, Citadines Xinghai Suzhou and Citadines Zhuankou Wuhan

3Q 2020 Business Updates: Key Market Performance



Australia

Absence of traditional demand mitigated by alternative business



Lockdown measures reintroduced in Victoria state in July 2020 and lifted for Melbourne on 28 October 2020



International borders generally closed to non-residents



Selected interstate travelling permitted; movement limits for Melbourne may be lifted in November 2020 if cases remain low

14% of total assets: **4** Master Leases; **9** Management Contracts

- **3Q 2020 RevPAU decreased 63% to AUD 47¹** mainly due to softer performance of the hotels as most state borders remained closed
- **Absence of traditional demand mitigated by block bookings** from Australia's government, military and healthcare workers at some properties
- **Outlook uncertain** as domestic and international borders could remain closed until December 2020 and late 2021 respectively²
- **Block bookings** expected to continue into 4Q 2020, **cushioning the impact**
- Near-term demand expected to come from **intrastate leisure segment**; corporate demand remains muted
- Australia's tourism campaign expected to benefit **regional areas** more than capital cities
- **Rental waiver provided to master lessees** in compliance with Australia's mandatory code of conduct

Notes: Updates on travel and movement restrictions above as at 29 October 2020

1. Pertains to the properties under management contracts only

2. Source: News.com.au

China

Recovery on track with long stays and healthy domestic demand



8% of total assets: **7** Management Contracts

- **3Q 2020 RevPAU decreased 30% to RMB 321**, a sequential recovery from preceding quarters, with stronger performance in first-tier cities
- **Above-market portfolio occupancy of 60% in 3Q 2020** due to long stays and domestic demand
- While the recovery in international and expatriate demand remains soft, **domestic corporate and industrial activities have resumed and expected to pick up pace**
- **Healthy enquiries for long stays and strong demand for leisure travel** on weekends and holidays
- **Recovery momentum expected to continue** with COVID-19 situation under control
- **Average daily rate growth expected to be limited** in the near-term due to market competition particularly in the midscale lodging segment
- **Divestment** of Citadines Xinghai Suzhou and Citadines Zhuankou Wuhan **expected to complete in 2021**
- **Divestment of Ascott Guangzhou on track** to complete by 1Q 2021; c.RMB 120 million in proceeds collected so far



No movement restrictions but localised lockdowns may be imposed on areas experiencing second wave



International borders remain closed except for green lane arrangements



Domestic travel permitted

France

Situation fragile with imposition of lockdown measures



Month-long lockdown introduced from 29 October 2020; restrictions to be reassessed fortnightly



International borders reopened to countries outside Schengen Zone from July 2020



Travel between French regions banned

8% of total assets: **17** Master Leases

- **11 of the 12 properties** temporarily closed in 1H 2020 **have reopened**; remaining property expected to reopen in 4Q 2020
- **Domestic leisure demand peaked in August** during the summer holiday season; ART's regional France properties registered healthy occupancies of >80%
- While leisure demand was less robust in Paris, ART's properties **secured extended-stay bookings** from **student and arts and cultural groups**
- **Situation fragile** with recent spike in COVID-19 caseloads and tightened measures
- Master leases expiring in December 2020¹ currently under review
- In March 2020, 4 expired French master leases were extended on variable rent terms for a year. Occupancy rates of these properties² **increased steadily in recent months**
- **Divestment of Citadines Didot Montparnasse Paris on track** to complete by 1Q 2021

Notes: Updates on travel and movement restrictions above as at 29 October 2020

1. More details on expiring master leases on slide 24.

2. The 4 properties are Citadines Castellane Marseille, Citadines Austerlitz Paris, Citadines République Paris and Citadines Maine Montparnasse Paris

Japan

Operating environment remains challenging with limited market demand



State of emergency lifted since May 2020



Selective travel permitted under travel bubble and travel corridor arrangements



All inter-prefectural travel restrictions lifted in June 2020; domestic travel encouraged

20% of total assets: **5** Master Leases; **4** serviced residences under Management Contracts (MC) and **11** rental housing properties under MC

- **3Q 2020 RevPAU decreased 91% to JPY 1,068¹** due to the absence of transient travel demand
- Fixed rent from **master leases** and resilient contribution from **rental housing properties** (high occupancies of >90%) mitigated weak performance of other properties under MC
- **4 of the 6 properties** temporarily closed in 1H 2020 **have reopened**; remaining 2 are properties operated by WBF Hotel & Resorts (WBF)
- Some **traction from Japan's 'Go To' domestic tourism campaign** and **demand for day use** at ART's properties
- **Operating environment continues to be challenging** as locals prefer visiting regional cities of Japan
- Update on WBF:
 - WBF, master lessee of 3 ART properties, filed for civil rehabilitation in April 2020
 - All 3 properties continue to be operated by WBF currently
 - Discussions on lease arrangements ongoing

Singapore

Occupancies supported by government-contracted business



16% of total assets: **2** Master Leases; **2** Management Contracts¹

- While block bookings by the government mitigated the absence of international travellers, **3Q 2020 RevPAU decreased 50% to S\$85²** mainly due to lower room rates
- **Occupancies expected to remain elevated**, albeit at lower rates, with government contracted business
- Ascott Orchard Singapore, which currently serves guests on staycations, in addition to guests on long stays and self-isolation, could receive a **boost from Singapore's domestic tourism drive**
- Despite the formation of green lane arrangements and progressive easing of travel restrictions, **international travel demand is expected to take time to return**
- **Sale of partial gross floor area of Somerset Liang Court Singapore completed** on 15 July 2020 and project planning has commenced; redeveloped property expected to complete by 2025



'Circuit Breaker' began in April 2020 and currently in Phase 2



International borders remain closed except for green lane arrangements



Hotels approved by Singapore Tourism Board can accept staycation bookings

Notes: Updates on travel and movement restrictions above as at 29 October 2020

1. Comprises Citadines Mount Sophia Singapore and Somerset Liang Court Singapore which was divested in July 2020

2. Pertains to Citadines Mount Sophia Singapore only as Somerset Liang Court Singapore was divested and ceased revenue recognition in July 2020

United Kingdom

Outlook uncertain with tightening restrictions



Three-tier system of lockdown reintroduced in October 2020; measures depend on level of transmission within the city



International borders open to countries under airbridge arrangements



Non-essential travel discouraged

1 **7%** of total assets: **3** Management Contracts¹; Management Contract with Minimum Guaranteed Income (MCMGI)

- **3Q 2020 RevPAU decreased 89% to GBP 17** as the 4 properties, located in London, were more affected by an absence of international travel demand
- **Income top-up mitigated the drop** at Citadines South Kensington, under MCMGI arrangement
- **Gradual recovery in recent months** led by domestic leisure segment and supported by long stays
- **Bright spots** include student accommodation and residential leases, which have **longer length of stay**
- London currently in tier two (medium alert) lockdown and **pace of recovery could be dampened** on the back of tightened measures
- While airbridge arrangements have been established with several countries, **international demand remains muted** as COVID-19 caseloads continue to rise in the UK

Notes: Updates on travel and movement restrictions above as at 29 October 2020

1. From 1 May 2020, 3 MCMGI, upon their expiry, were converted to management contracts for 1 year

United States

Challenging market conditions to persist



12% of total assets: 3 Management Contracts

- **3Q 2020 RevPAU decreased 78% to USD 47**
- **Temporary closure** of Element New York Times Square West in late August partially mitigated by **block booking of Hotel Central Times Square** (formerly known as DoubleTree by Hilton Hotel New York - Times Square South) from June 2020
- Current bookings mainly from **leisure segment and drive-to markets**, with spikes in demand on weekends
- **Demand from corporate segment muted** but could gradually pick up with the reopening of large headquarter offices in New York City
- New York City's Manhattan hotels **particularly challenged** with 58% of total market inventory closed as of early September 2020¹
- **Economy and midscale hotels** expected to return to pre-pandemic levels the fastest due to **leaner cost structures**
- **Pace of recovery dependent on COVID-19 caseloads**; New York City market occupancy at 38% in August 2020²



Most states have reopened but some have reintroduced curfews and restrictions as caseloads increase



Entry closed to travellers from certain countries



Domestic travel generally permitted but travellers from certain states subject to quarantine

Notes: Updates on travel and movement restrictions above as at 29 October 2020

1. Source: Travel Weekly

2. Source: STR

Vietnam

Long stays continue to provide resilience



Localised lockdown imposed in Danang from July to September 2020



International borders generally remain closed except to selected officials and skilled workers



Domestic travel permitted

4% of total assets: **4** Management Contracts

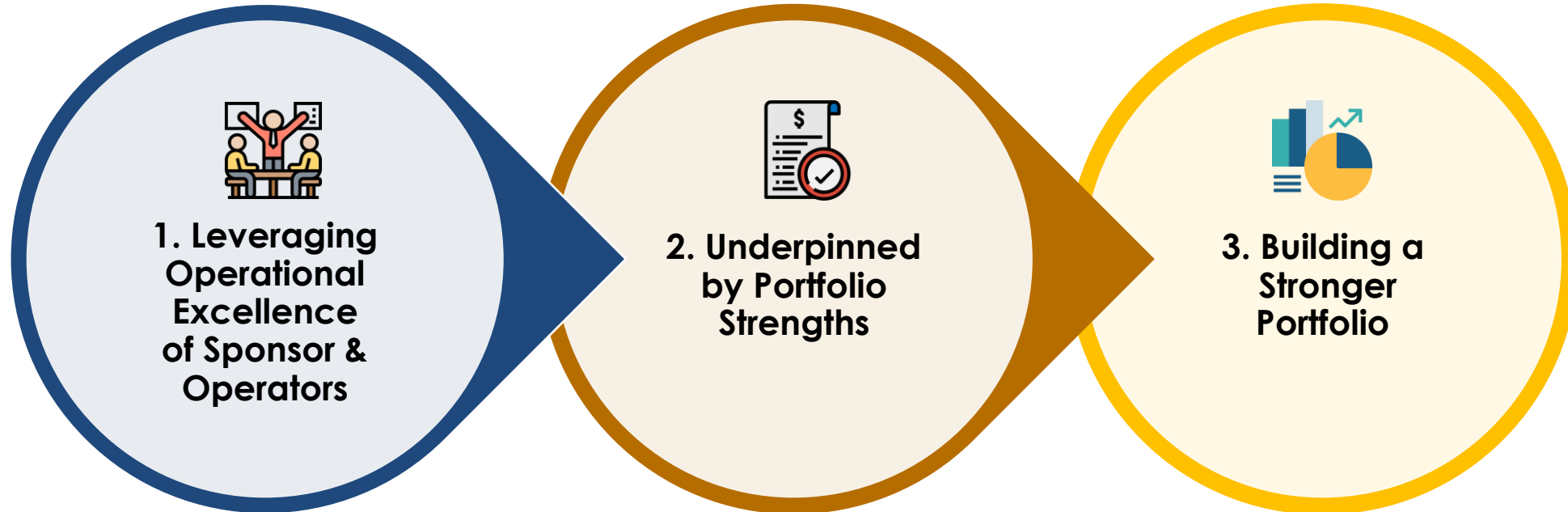
- **3Q 2020 RevPAU decreased 58% to VND 687,000**
- **Travel sentiment dampened** following second wave of outbreak in Danang
- **Corporate long stays** cushioned occupancies at the properties
- Other opportunities pursued included working with authorities and embassies to serve **diplomats** on self-isolation or long stays, as well **as experts and expatriates in search of long-stay accommodation**
- **Domestic leisure demand remains limited**, as travellers prefer resort destinations for staycations
- With further easing of travel restrictions and resumption of more international air routes, demand from foreign companies and expatriates may progressively improve
- Nonetheless, **operating environment expected to remain challenging** given reduction of corporate budgets and rate competition

Pivoting to the New Norm



Seizing Opportunities in a Crisis

Reinventing to capture the upturn



1 Leveraging Operational Excellence

Commitment to hygiene and cleanliness



In partnership with Bureau Veritas - Health, Safety and Hygiene experts will certify and audit the implementation of Ascott Cares' 9 commitments, delivering a consistent and uniformed solution to Ascott's properties globally

Green Serviced Residences – a Safer Choice



Ascott Makati – first IFC EDGE certified green serviced residence in the world

- 1  Our Staff
- 2  Guest Safety
- 3  Physical Distancing
- 4  Housekeeping
- 5  Apartments & Rooms
- 6  Food & Beverage
- 7  Shared Facilities
- 8  Contactless & Paperless
- 9  Our Vendors

Our Commitment to Hygiene and Cleanliness

- Self-contained apartment units with fully-equipped kitchens
- Openable windows and balconies for fresh air and ventilation
- Individual, energy-efficient air-conditioning
- Safe cleaning and maintenance
- Less staff and crowding



1 Leveraging Operational Excellence

Working with Sponsor and operators to pivot and adapt

Actively pursued alternative sources of business



- Providing accommodation to those on self-isolation, healthcare personnel, workers looking for alternate work-from-home arrangements as well as those affected by border shutdowns

New uses of space to meet evolving needs



- Optimising use of space and capitalising properties' adaptability and central locations
- E.g. Riding on the 'work-from-home' trend with Ascott's Work-in-Residence and Space-as-a-Service initiatives

Reviewed operating cost structure & adopted digital technology



- Leveraging digital technology such as service robots, mobile apps and 3D virtual tours to reduce contact
- Comprehensive cost-containment measures and deferment of discretionary capital expenditure

2 Underpinned by Portfolio Strengths

Diversified portfolio with no concentration risk

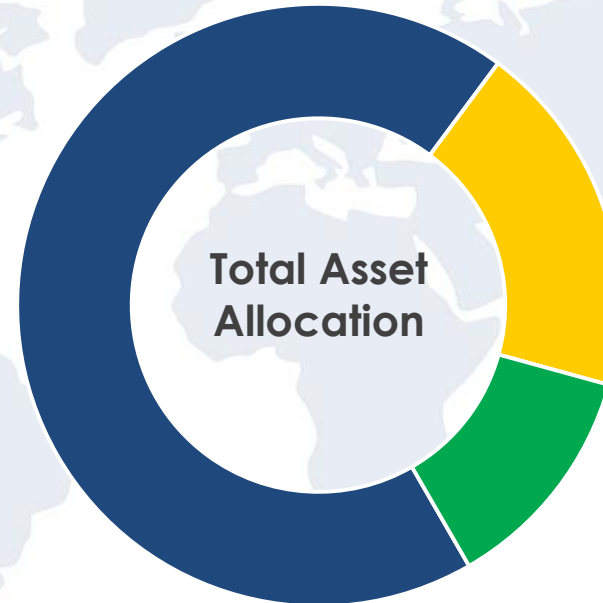
>16,000¹
Units

88¹
Properties

39
Cities in 15 Countries

Asia Pacific **67.7%**

Australia	13.9%
China	7.8%
Indonesia	1.4%
Japan	19.8%
Malaysia	0.6%
Philippines	2.5%
Singapore	15.6%
South Korea	2.6%
Vietnam	3.5%



Europe **20.3%**

Belgium	1.0%
France	7.6%
Germany	3.7%
Spain	1.0%
United Kingdom	7.0%

The Americas **12.0%**

USA	12.0%
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Notes:

Figures above as at 30 September 2020. Markets in bold are ART's 8 key markets

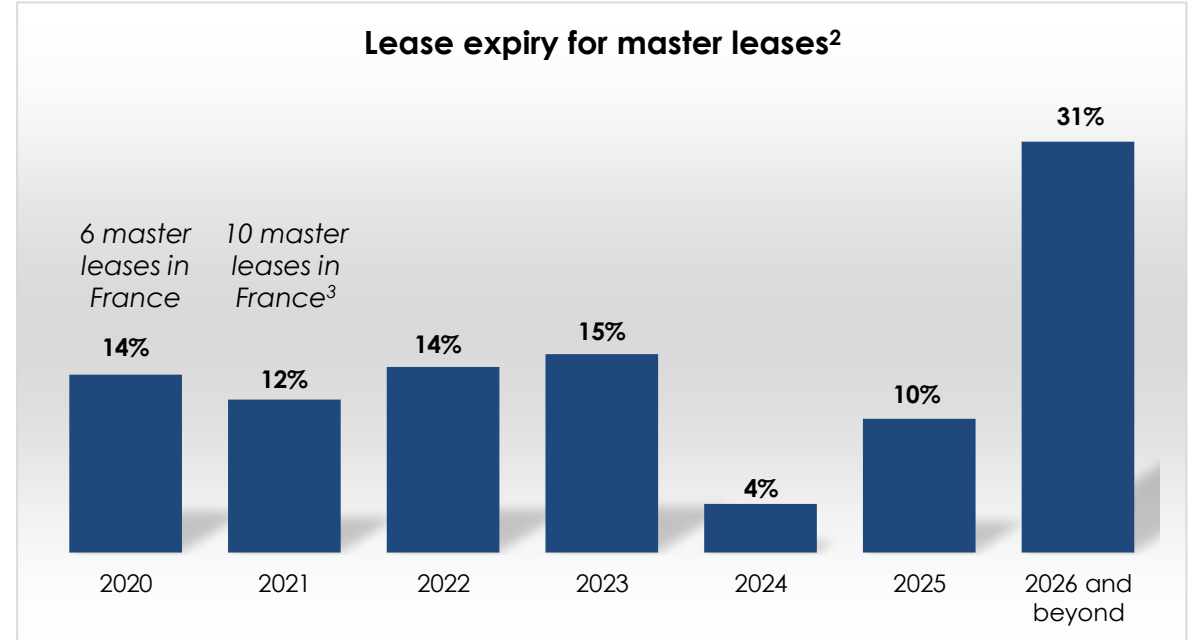
1. Including lyf one-north Singapore and Somerset Liang Court Singapore (currently under development)

2 Underpinned by Portfolio Strengths

Predominantly long-stay portfolio with mix of stable and growth income



Note: Excludes l'ylf one-north Singapore and Somerset Liang Court Singapore which are currently under development




Notes:

Above as at/for period ended 30 September 2020 unless otherwise stated

1. MCMGI refers to Management Contracts with Minimum Guaranteed Income
2. Percentage of gross rental income for master leases expiring during the respective periods over the total gross rental income for all master leases; excludes Citadines Didot Montparnasse Paris which is expected to be divested by 1Q 2021 and the 3 WBF properties as discussions on lease arrangements are ongoing
3. Comprises 4 French master leases which were extended on variable rent terms for 1 year with effect from 25 March 2020 and 6 French master leases expiring in September 2021

2 Underpinned by Portfolio Strengths

Strong financial capacity and healthy liquidity position




Strong capital management

S\$1.24
NAV per Unit

49%
Total assets in foreign currency hedged

2.4% (gain)
Impact of foreign exchange after hedges on gross profit for 9M 2020



Robust financing flexibility


34.6%
Gearing
(c. S\$2.2 billion debt headroom¹)

2.9X²
Interest cover

1.8%
per annum
Low effective borrowing cost

69%
of property value unencumbered

BBB (Negative Outlook)
Fitch Ratings



Fortifying liquidity reserves

c.S\$1.0 bil
Total available funds

=

c.S\$855 mil
Available cash & credit facilities³

+

c.S\$180 mil
Net divestment proceeds to be received⁴

Notes:

Above as at/for period ended 30 September 2020.

1. Refers to the amount of additional debt before reaching aggregate leverage of 50%
2. Refers to the 12-month trailing interest cover
3. Balances as at 30 September 2020; includes committed credit facilities amounting to approximately S\$136 million and deposits received from ongoing divestments of approximately S\$40 million
4. Refers to the outstanding proceeds from the ongoing divestments of Ascott Guangzhou, Citadines Didot Montparnasse Paris, Citadines Xinghai Suzhou and Citadines Zhuankou Wuhan

2 Underpinned by Portfolio Strengths

Well spread-out debt maturity profile

70% : 30%

Bank loans : Medium Term Notes

5%

Total debt due in 4Q 2020

c.80%

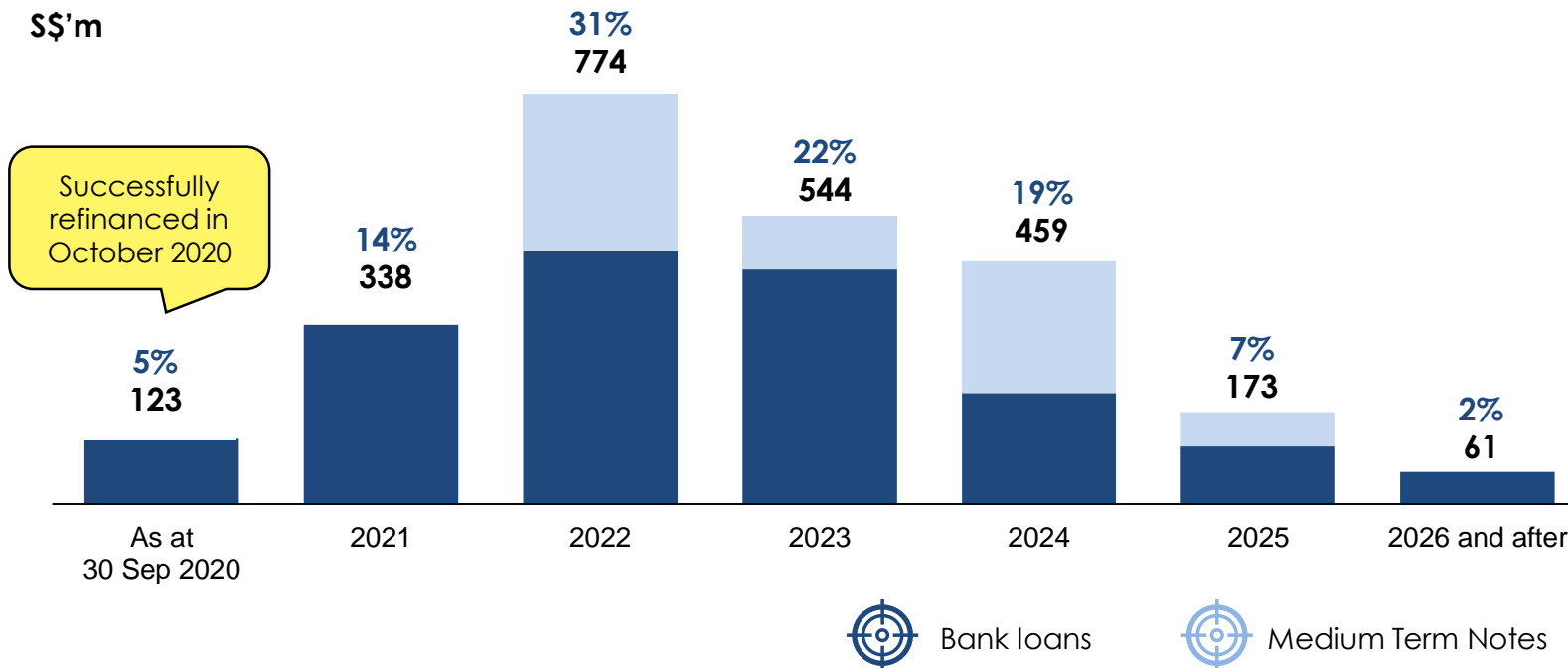
Total debt on fixed rates

3.0 years

Weighted average debt to maturity

Managing liquidity risks through diversified funding sources

S\$m



- Extended debt maturity profile with successful refinancing of c.\$330 million in debt this year
- Debt covenant waivers obtained
- Lenders remain supportive

3 Building a Stronger Portfolio

Continuous efforts to enhance portfolio and create value



Unlocking value through opportunistic divestments

Recent divestments include...



Citadines Didot Montparnasse Paris

at 69% above property book value
Completion expected by 1Q 2021

Ascott Guangzhou

at 52% above property book value
Completion expected by 1Q 2021




Rejuvenating the portfolio with development projects



lyf one-north Singapore

Remains relevant in the post-COVID-19 world with flexibly-designed social spaces, functional units with ensuite bathrooms and work spaces for guests to 'work-from-home' in comfort
Construction works resumed in August 2020; expected completion – 4Q 2021

Somerset Liang Court Singapore

Brand new Somerset serviced residence with refreshed lease in the vibrant Clarke Quay enclave
Project planning has commenced; expected completion of redevelopment - 2025



The View Ahead



lyf one-north, Singapore (Artist's Impression)
Concept Design by WOHA

The View Ahead

Near-term headwinds remain but well-placed to ride the recovery



Varied pace of recovery across markets

- **Barring resurgence of the virus, gradual pick-up in occupancy expected**, but average daily rate growth remains limited
- Recovery continues to be driven by **domestic segment**
- Properties with **long stays and large domestic markets** expected to lead the recovery, while markets **in lockdown** or traditionally reliant on **transient business** expected to remain soft in 4Q 2020
- Negotiations with lessees ongoing and **further rental relief** may need to be extended
- **Property valuations expected to be impacted** on soft operating performance and outlook
- **Review distribution payout holistically**, taking into consideration market outlook and past divestment gains unlocked



Seizing opportunities in a crisis

- **Leveraging operational expertise of Sponsor and operators** – proactively sourcing for alternative business, preparing for the upturn with future-ready offerings
- **Cost containment measures and digital acceleration**
- **Building a stronger portfolio and creating value** through opportunistic divestments and investment projects
- **Strong financial position and disciplined capital management**

With its **scale, diversification**, predominantly **extended-stay** portfolio and **strong financial capacity & flexibility**, ART is well-positioned to **tide over the downturn**



Thank you



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RESIDENCE
TRUST

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