

SINGAPORE TELECOMMUNICATIONS LIMITED
(Incorporated in the Republic of Singapore)
Company Registration Number: 199201624D

ANNOUNCEMENT

28TH ANNUAL GENERAL MEETING OF SINGAPORE TELECOMMUNICATIONS LIMITED

1. **Background.** Singapore Telecommunications Limited (“**Singtel**”) refers to the following:
 - (a) the Notice of the 28th Annual General Meeting dated 1 July 2020, which is available on Singtel’s website at <https://www.singtel.com/about-us/investor-relations/annual-reports> and on the SGX website at <https://www.sgx.com/securities/company-announcements>;
 - (b) the COVID-19 (Temporary Measures) Act 2020 which enables the Minister for Law by order to prescribe alternative arrangements for listed companies in Singapore to, *inter alia*, conduct general meetings, either wholly or partly, by electronic communication, video conferencing, tele-conferencing or other electronic means;
 - (c) the COVID-19 (Temporary Measures) (Alternative Arrangements for Meetings for Companies, Variable Capital Companies, Business Trusts, Unit Trusts and Debenture Holders) Order 2020 (the “**Order**”) which sets out the alternative arrangements in respect of, *inter alia*, general meetings of companies; and
 - (d) the joint statement released by the Accounting and Corporate Regulatory Authority, the Monetary Authority of Singapore and SGX RegCo on 13 April 2020 (and subsequently updated on 27 April 2020 and 22 June 2020) which provides additional guidance on the conduct of general meetings during the period from 27 March 2020 to 30 September 2020.
2. **Date, time and conduct of Annual General Meeting.** Singtel is pleased to announce that pursuant to the Order, the 28th Annual General Meeting of Singtel (“**AGM**”) will be convened and held by way of electronic means on **Thursday, 30 July 2020 at 10.00 a.m. (Singapore time)**. Singtel’s Chairman, Mr Simon Israel, will conduct the proceedings of the AGM.
3. **Notice of AGM, Letter to Shareholders, Proxy Form and Voting Instruction Form for SDS Investors.** The Notice of AGM, the Letter to Shareholders dated 1 July 2020 (in relation to the proposed renewal of the share purchase mandate and the proposed alterations to Singtel’s constitution), the Proxy Form and the Voting Instruction Form for SDS Investors will be sent to shareholders solely by electronic means via publication on Singtel’s corporate website at <https://www.singtel.com/about-us/investor-relations/annual-reports> and on the SGX website at <https://www.sgx.com/securities/company-announcements>.

Printed copies of these documents will **not** be sent to shareholders.
4. **No personal attendance at the AGM.** Due to the current COVID-19 situation in Singapore, **shareholders will not be able to attend the AGM in person.**
5. **Alternative arrangements for participation in the AGM.** Shareholders may participate in the AGM by:
 - (a) observing and/or listening to the AGM proceedings via live audio-visual webcast or live audio-only stream;

- (b) submitting questions in advance of the AGM; and/or
- (c) appointing the Chairman of the AGM (“**Chairman**”) as proxy to attend, speak and vote on their behalf at the AGM.

Details of the steps for pre-registration, pre-submission of questions and voting at the AGM are set out in the **Appendix** to this announcement.

6. Investors who hold Singtel shares through relevant intermediaries (as defined in Section 181 of the Companies Act (Chapter 50 of Singapore)).

- (a) Investors holding Singtel shares under the Central Provident Fund Investment Scheme (CPFIS) and Supplementary Retirement Scheme (SRS) (“**CPFIS/SRS investors**”), and investors holding discounted Singtel shares offered under the Special Discounted Shares (SDS) Scheme in Singtel's initial public offering in 1993 and/or in Singtel's second offering in 1996 in their CPF ordinary accounts (“**SDS investors**”), who wish to participate in the AGM by:
 - (i) observing and/or listening to the AGM proceedings via live audio-visual webcast or live audio-only stream; and/or
 - (ii) submitting questions in advance of the AGM,

should follow the steps for pre-registration and pre-submission of questions set out in the **Appendix**.

CPFIS/SRS investors who wish to request their CPFIS Agent Banks/SRS Operators to appoint the Chairman as their proxy to attend, speak and vote at the AGM in respect of the Singtel shares held by such CPFIS Agent Banks/SRS Operators on their behalf should approach their CPFIS Agent Banks/SRS Operators to submit their voting instructions by **5.00 p.m. on 20 July 2020**.

SDS investors who wish to request the CPF Board to appoint the Chairman as its proxy to attend, speak and vote at the AGM in respect of the Singtel shares held by the CPF Board on their behalf should submit their Voting Instruction Form for SDS Investors to Singtel by **5.00 p.m. on 20 July 2020**.

- (b) Investors holding Singtel shares through relevant intermediaries (otherwise than under CPFIS, SRS or SDS Scheme) who wish to participate in the AGM by:
 - (i) observing and/or listening to the AGM proceedings via live audio-visual webcast or live audio-only stream;
 - (ii) submitting questions in advance of the AGM; and/or
 - (iii) requesting their relevant intermediaries to appoint the Chairman as their proxy to attend, speak and vote at the AGM in respect of the Singtel shares held by such relevant intermediaries on their behalf,

should contact the relevant intermediary through which they hold such shares as soon as possible in order to make the necessary arrangements for them to participate in the AGM.

7. **Key dates/deadlines:** In summary, the key dates/deadlines which shareholders should take note of are set out in the table below:

Key Dates	Actions
1 July 2020 (Wednesday)	Shareholders may begin to pre-register at https://www.singtel.com/about-us/investor-relations/agm-2020 for the live audio-visual webcast/live audio-only stream of the AGM proceedings.
5.00 p.m. on 20 July 2020 (Monday)	<p>Deadline for CPFIS/SRS investors who wish to appoint the Chairman as proxy to approach their CPFIS Agent Banks/SRS Operators to submit their voting instructions.</p> <p>Deadline for SDS investors who wish to appoint the Chairman as proxy to submit their Voting Instruction Form for SDS Investors.</p>
10.00 a.m. on 27 July 2020 (Monday)	<p>Deadline for shareholders to:</p> <ul style="list-style-type: none"> • pre-register for live audio-visual webcast/live audio-only stream of the AGM proceedings; • submit questions in advance; and • submit Proxy Forms appointing the Chairman as proxy in respect of the resolutions to be tabled for approval at the AGM.
12.00 p.m. on 29 July 2020 (Wednesday)	<p>Verified shareholders who pre-registered for the live audio-visual webcast/live audio-only stream of the AGM proceedings will receive an email which will contain unique user credentials and instructions on how to access the live audio-visual webcast/live audio-only stream of the AGM proceedings (the “Confirmation Email”).</p> <p>Shareholders who do not receive the Confirmation Email by 12.00 p.m. on 29 July 2020, but have registered by the 27 July 2020 deadline, should contact Singtel's Share Registrar, M & C Services Private Limited, via email at GPE@mncsingapore.com or alternatively, at +65 6228 0544 between 8.00 a.m. to 7.00 p.m. on 29 July 2020 or between 8.00 a.m. to 9.30 a.m. on 30 July 2020.</p>
Date and time of AGM 10.00 a.m. on 30 July 2020 (Thursday)	<p>Click on the link in the Confirmation Email and follow the instructions to access the live audio-visual webcast of the AGM proceedings; or</p> <p>Call the telephone number and follow the instructions in the Confirmation Email to access the live audio-only stream of the AGM proceedings.</p>

8. **Annual Report 2020:** Singtel's Annual Report for the financial year ended 31 March 2020 has been published on Singtel's corporate website at <https://www.singtel.com/about-us/investor-relations/annual-reports> and on the SGX website at <https://www.sgx.com/securities/company-announcements>.

- 9. Record date and payment date for final dividend.** The Transfer Book and Register of Members of Singtel will be closed on 6 August 2020 for the preparation of dividend warrants. Duly completed registrable transfers of the ordinary shares in Singtel (“**Shares**”) received by Singtel’s Share Registrar, M & C Services Private Limited at 112 Robinson Road, #05-01, Singapore 068902, up to 5.00 p.m. on 5 August 2020 will be registered to determine shareholders’ entitlements to the proposed final dividend. Shareholders (being depositors) whose Securities Accounts with The Central Depository (Pte) Limited are credited with Shares at 5.00 p.m. on 5 August 2020 will be entitled to the proposed final dividend. Payment of the final dividend, if approved by shareholders at the AGM, will be made on 18 August 2020.
- 10. Further information.** For more information, shareholders can refer to the FAQs on Singtel’s corporate website at <https://www.singtel.com/about-us/investor-relations/agm-2020>.
- 11. Important reminder.** Due to the constantly evolving COVID-19 situation in Singapore, the arrangements for the AGM may be changed at short notice. Shareholders are advised to check Singtel’s corporate website at <https://www.singtel.com/about-us/investor-relations/agm-2020> and the SGX website at <https://www.sgx.com/securities/company-announcements> regularly for any updates concerning the AGM.

Singtel would like to thank all shareholders for their patience, understanding and cooperation.

Issued by Singapore Telecommunications Limited on 1 July 2020

APPENDIX

Steps for pre-registration, pre-submission of questions and voting at the AGM

Shareholders will be able to watch the live audio-visual webcast or listen to the live audio-only stream of the AGM proceedings, submit questions in advance of the AGM and vote by appointing the Chairman as proxy to attend, speak and vote on their behalf at the AGM.

To do so, they will need to complete the following steps:

No.	Steps	Details
1.	Pre-registration	<ul style="list-style-type: none">• Shareholders, including CPFIS/SRS investors and SDS investors, can pre-register at the pre-registration website at https://www.singtel.com/about-us/investor-relations/agm-2020 from 1 July 2020 up to 10.00 a.m. on 27 July 2020 to enable Singtel to verify their status as shareholders.• Only shareholders whose names appear on Singtel's Register of Members/CDP Depository Register/CPF Board's, CPFIS Agent Bank's & SRS Operator's shareholder lists as at 10.00 a.m. on 27 July 2020 can be pre-registered via the pre-registration website for the live audio-visual webcast and live audio-only stream of the AGM proceedings.• Upon successful verification of the registrant's status as a shareholder, verified shareholders will receive a confirmation email of successful registration, which will contain unique user credentials and instructions on how to access the live audio-visual webcast and live audio-only stream of the AGM proceedings by 12.00 p.m. on 29 July 2020.• Shareholders who do not receive the confirmation email by 12.00 p.m. on 29 July 2020, but have registered by the 27 July 2020 deadline, should contact Singtel's Share Registrar, M & C Services Private Limited, via email at GPE@mncsingapore.com or alternatively, at +65 6228 0544 between 8.00 a.m. to 7.00 p.m. on 29 July 2020 or between 8.00 a.m. to 9.30 a.m. on 30 July 2020.• Investors holding Singtel shares through relevant intermediaries (otherwise than under CPFIS, SRS or SDS Scheme) will <u>not</u> be able to pre-register via the pre-registration website, and should contact their relevant intermediaries through which they hold such shares as soon as possible in order to make the necessary arrangements for them to participate in the AGM.
2.	Pre-submission of questions	<ul style="list-style-type: none">• Shareholders will not be able to ask questions "live" during the broadcast of the AGM, and therefore it is important for

		<p>shareholders to pre-register and submit their questions in advance of the AGM.</p> <ul style="list-style-type: none"> • Submission of questions: Shareholders, including CPFIS/SRS investors and SDS investors, can pre-submit questions relating to the business of the AGM by 10.00 a.m. on 27 July 2020 in the following manner: <ul style="list-style-type: none"> (a) Via the pre-registration website. Shareholders who pre-register to observe and/or listen to the AGM proceedings may submit their questions via the pre-registration website at https://www.singtel.com/about-us/investor-relations/agm-2020. (b) Via email. Shareholders may submit their questions via email to SingtelAGM@singtel.com. (c) By post. Shareholders may submit their questions by post to Singtel's Share Registrar, M & C Services Private Limited, at 112 Robinson Road #05-01, Singapore 068902. <p>When sending in your questions via email or by post, please also provide us with the following details:</p> <ul style="list-style-type: none"> - your full name; - your address; - the number of Singtel shares held; and - the manner in which the Singtel shares are held (e.g., via CDP, CPFIS/SRS, SDS Scheme and/or scrip). • Deadline to submit questions: All questions must be submitted by 10.00 a.m. on 27 July 2020. • Addressing questions: Singtel will answer all substantial and relevant questions prior to, or at the AGM. Responses to substantial and relevant questions which are addressed prior to the AGM will be posted on Singtel's website at https://www.singtel.com/about-us/investor-relations/stock-exchange-announcements and on the SGX website at https://www.sgx.com/securities/company-announcements prior to the AGM. • Minutes of AGM: Singtel will publish the minutes of the AGM on Singtel's website at https://www.singtel.com/about-us/investor-relations/annual-reports and on the SGX website at https://www.sgx.com/securities/company-announcements, and the minutes will include the responses to substantial and relevant questions from shareholders which are addressed during the AGM.
3.	Submit Proxy Forms to vote	<ul style="list-style-type: none"> • Appointment of Chairman as proxy: Shareholders will not be able to attend the AGM in person. A shareholder (whether individual or corporate) must appoint the Chairman as his/her/its proxy to attend, to speak and to vote on his/her/its behalf at the AGM if such shareholder wishes to exercise his/her/its voting rights at the AGM.

- **Specific voting instructions to be given:** Where a shareholder (whether individual or corporate) appoints the Chairman as his/her/its proxy, he/she/it must give specific instructions as to voting, or abstentions from voting, in respect of a resolution in the Proxy Form, failing which the appointment of the Chairman as proxy for that resolution will be treated as invalid.
 - **Submission of Proxy Forms:** A shareholder who holds Singtel shares via CDP and/or has Singtel shares registered in his/her/its name in Singtel's Register of Members and who wishes to appoint the Chairman as proxy must submit the completed and signed Proxy Form to Singtel in the following manner:
 - (a) if submitted by post, be lodged at the office of Singtel's Share Registrar, M & C Services Private Limited, at 112 Robinson Road #05-01, Singapore 068902; or
 - (b) if submitted electronically, be submitted via email to Singtel's Share Registrar at GPE@mncsingapore.com,

in either case **by 10.00 a.m. on 27 July 2020.**
 - CPFIS/SRS investors who wish to appoint the Chairman as proxy should approach their CPFIS Agent Banks/SRS Operators to submit their voting instructions **by 5.00 p.m. on 20 July 2020.**
 - SDS investors who wish to appoint the Chairman as proxy should submit their completed and signed Voting Instruction Form for SDS Investors to Singtel in the following manner:
 - (a) if submitted by post, be lodged at the office of Singtel's Share Registrar, M & C Services Private Limited, at 112 Robinson Road #05-01, Singapore 068902; or
 - (b) if submitted electronically, be submitted via email to Singtel's Share Registrar at GPE@mncsingapore.com,

in either case **by 5.00 p.m. on 20 July 2020.**
 - Investors holding Singtel shares through relevant intermediaries (otherwise than under CPFIS, SRS or SDS Scheme) and who wish to appoint the Chairman as proxy should contact their relevant intermediaries through which they hold such shares as soon as possible to submit their voting instructions.
- Due to the current COVID-19 situation in Singapore, Singtel strongly encourages completed Proxy Forms and Voting Instruction Form for SDS Investors to be submitted electronically via email.**