### **RSPO** | Roundtable on Sustainable Palm Oil

### Annual Communication on Progress (ACOP) 2021

#### **Golden Agri-Resources Ltd**

We thank you for your time spent taking this survey. Your response has been recorded.

Below is a summary of your responses

**Download PDF** 

Welcome to the Annual Communication on Progress (ACOP) 2021 report.

Before you begin your ACOP 2021 report, we recommend that you refer to the ACOP Guidelines document. This document contains a full list of ACOP 2021 questions in Annex 2 to assist you in preparing the report. The ACOP Guidelines document is available in English, Bahasa Indonesia, French, German, Spanish, Polish, Thai, Simplified Chinese and Japanese. The document can be found at the following link:

https://rspo.org/resources/membership/acop-guidelines-for-members

Help text containing guidelines and definitions for individual questions is available in the report. Please hover over this symbol I to view the help text

This version of the ACOP 2021 platform features an auto-save function. Your responses will automatically be saved as you proceed through the report, and you may exit and return to the report at a later time with your previous responses available.

At the end of the survey, you will be given an option to send a draft copy of the report to your email for review. Once the report has been submitted, you may download a PDF version of the report and a copy of the final report can also be sent to your email.

Please acknowledge that you have read the ACOP introduction and are ready to begin your report

#### **1.0 RSPO Member Particulars**

Member Name	Golden Agri-Resources Ltd
Membership Number	1-0096-11-000-00
Membership Sector	Oil Palm Growers
Membership Category	Ordinary
Country	Mauritius

### 2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?



2.1 Please select <u>all</u> description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).

For Environmental/Conservation NGO and Social/Development NGO RSPO members that consume or retail palm oil or products containing palm oil, you will be required to answer the relevant supply chain sector ACOP form that must include the volumes of palm oil or products containing palm oil consumed or retailed under your organisation's own brands.

l own and operate oil palm estate(s) and/or palm oil mill(s)
I represent a palm oil Independent Smallholder farmer Group
I own and operate independent palm oil mills
I own and operate independent palm kernel crushing plants - Processors and/or Traders
I trade or broker palm oil, palm kernel oil or related products - Processors and/or Traders
I am a refiner of palm oil or palm kernel oil - Processors and/or

Trauers
I am a processor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders
I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders
I manufacture final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors - Consumer Goods Manufacturers
I retail final consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers
l operate food retail outlets that use palm oil, palm kernel oil or related products - Retailers
I am a conservation and environmental NGO supporting the sustainable development of the palm oil industry
I am a social and human development NGO supporting the sustainable development of the palm oil industry

#### G.1.0 Operational profile

#### G.1.1 Please state your company's main activities as a palm oil grower: ?

- Oil palm grower without palm oil mill
- Oil palm grower with palm oil mill
- Oil palm grower with palm oil mill and palm kernel crushing plant
- Independent palm oil mill
- Smallholder Group Manager

Information in Section 2.0 - Operations and Certification Progress - is a mandatory declaration in your ACOP. This includes hectarage data, to enable the RSPO to accurately calculate certification of individual members, sectors and RSPO members as a whole. ACOP reports without reported hectarage data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

If you have any concerns regarding the public disclosure of your company's hectarage data, please contact the ACOP team at acop@rspo.org

G.2.1 Land area controlled and managed associated to palm oil

177	
Land area controlled and managed associated to palm oil	
G.2.1.2 Total land controlled or managed for oil palm cultivation - planted and infrastructure (hectares)	393695
G.2.1.3 Total land controlled or managed for oil palm cultivation - unplanted (hectares	s) 0
G.2.1.4 Total land designated and managed as HCV areas (hectares)	66385
G.2.1.5 Other conservation land set aside, excluding HCV areas reported in 2.1.4 (hectares)	13593
G.2.1.6 Total land under scheme smallholders (hectares)	108960
?	
Total	582,633
Total G.2.2 Certification Progress G.2.2.1 Number of management units certified under the RSPO F	
Total G.2.2 Certification Progress G.2.2.1 Number of management units certified under the RSPO F	
Total G.2.2 Certification Progress G.2.2.1 Number of management units certified under the RSPO F Certification ? 79 G.2.2.2 Total certified land under the RSPO P&C Certification, ex	2&C
Total G.2.2 Certification Progress G.2.2.1 Number of management units certified under the RSPO F Certification ? 79 G.2.2.2 Total certified land under the RSPO P&C Certification, ex	2&C
Total     G.2.2 Certification Progress     G.2.2.1 Number of management units certified under the RSPO F     Certification ?     79     G.2.2.2 Total certified land under the RSPO P&C Certification, ex     scheme smallholders (hectares) ?     221133     G.2.2.2.1 Certification progress - land under RSPO P&C Certification	eluding
Total G.2.2 Certification Progress G.2.2.1 Number of management units certified under the RSPO F Certification ? 79 G.2.2.2 Total certified land under the RSPO P&C Certification, ex scheme smallholders (hectares) ?	eluding

Press and hold Ctrl or Command on your keyboard to select or deselect multiple

provinces.

Aceh	
Bali	
Bangka Belitung	
Banten	
Bengkulu	
Central Java	
Central Kalimantan	
Central Sulawesi	
East Java	
East Kalimantan	

#### G.2.3.2 Malaysia – Please indicate which state(s)

Press and hold Ctrl or Command on your keyboard to select or deselect multiple

states.

Johor	
Kedah	
Kelantan	
Malacca	
Negeri Sembilan	
Pahang	
Penang	Ξ
Perak	
Perlis	
Sabah	-

#### G.2.3.3 Other – Please indicate which country/countries

Press and hold Ctrl or Command on your keyboard to select multiple countries.

Afghanistan	
Albania	
Algeria	
American Samoa	
Andorra	
Angola	
Anguilla	
Antigua & Barbuda	
Argentina	
Armenia	•

#### G.2.4 New plantings and development (excluding replanting) ?

G.2.4.1 How much new land was planted by your company during this

0

#### G.2.5 Supply of Fresh Fruit Bunches (FFB)

G.2.5.1 Total FFB volume produced by estates managed or controlled by your company (tonnes) ?

7064591

G.2.5.1.1 Total certified FFB volume produced by certified estates managed or controlled by your company (tonnes) ?

4106450

G.2.5.1.2 Certification progress - Certified FFB volume produced by estates managed or controlled by your company

58.13%

G.2.5.2 In addition to FFB produced by your company's estates, does your supply base include any of the following?



Other Third-Party Suppliers ?

G.2.5.3 Scheme smallholder operations that supply your operations:

#### G.2.5.3.1 Total FFB volume supplied by scheme smallholders (tonnes) ?

2100448

G.2.5.3.2 Total certified FFB volume supplied by scheme smallholders (tonnes)

1231307

C 2 5 2 2 Cartification programs Cartified EED values supplied by scheme

### smallholders

58.62%

#### G.2.6 Fresh Fruit Bunches (FFB) processing and production operations

#### G.2.6.1 Number of palm oil mills operated ?

47

G.2.6.2 Number of palm oil mills certified under RSPO P&C ?

31

G.2.7 Palm Kernel processing and production operations

G.2.7.1 Number of palm kernel crushers and/or palm kernel mills operated ?

9

### G.2.7.2 Number of palm kernel crushers and/or palm kernel mills certified under RSPO Supply Chain Certification (SCC) ?

9

#### G.3.0 Palm Oil and Certified Palm Oil Production

Information in Section 3 - Palm Oil and Certified Palm Oil Production - is a mandatory declaration in your ACOP. This includes volume, to enable the RSPO to accurately calculate production uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

If you have any concerns regarding the public disclosure of your company's volume data, please contact the ACOP team at acop@rspo.org Please note that requests for confidentiality will be treated on a case-by-case basis. In such cases, hectarage data will still be required to be reported to the RSPO, but will be removed from the public report - identified as 'redacted'

#### G.3.1 Total Crude Palm Oil produced (tonnes) ?

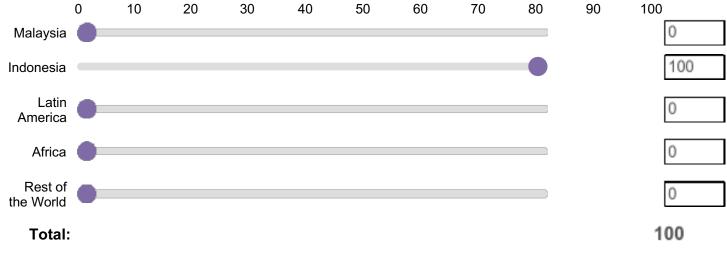
Malaysia ?

Indonesia	2232850
Latin America	0
Africa <b>?</b>	0
Rest of the World	0
Total	2,232,850
G.3.2 CSPO sold as RSPO certified ?	
Identity Preserved (IP)	324880
Segregated (SG) <b>?</b>	0
Mass Balance (MB)	203766
RSPO Credits ?	44662
Total	573,308
G.3.5 Total CSPO ?	
G.3.2 CSPO sold as RSPO-certified	573308
G.3.3 CSPO sold under other certification schemes	487757
G.3.4 CSPO sold as conventional	0
Total	1,061,065

G.3.6 According to the volume information you have provided in this questionnaire, CSPO represents the following percentage of your total CPO production ?

47.52%

G.3.7 Based on total CSPO volumes sold (Question G.3.6), please estimate the percentage of the volumes originating from your operations in the following regions/countries ?



#### G.3.8 Total Crude Palm Kernel produced (tonnes) ?

Malaysia <table-cell></table-cell>	0
Indonesia	585720
Latin America <table-cell></table-cell>	0
Africa	0
Rest of the World	0
Total	585,720

#### G.3.9 CSPK sold as RSPO certified ?

Identity Preserved (IP)	132920
Segregated (SG) <b>?</b>	0
Mass Balance (MB)	154094
Total	287,014

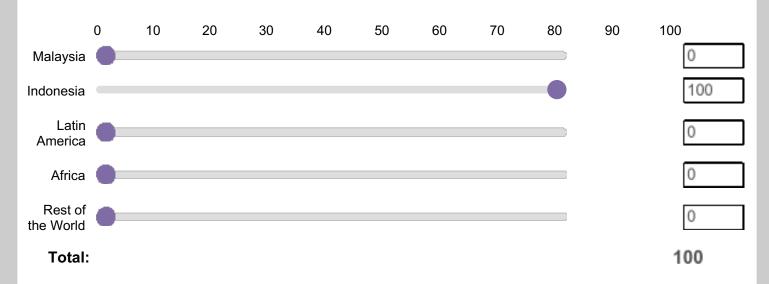
#### G.3.12 Total CSPK sold ?

G.3.9 CSPK sold as RSPO-certified	287014
G.3.10 CSPK sold under other certification schemes	0
G.3.11 CSPK sold as conventional	152573

G.3.13 According to the volume information you have provided in this questionnaire, CSPK represents the following percentage of your total CPK production ?

75.05%

# G.3.14 Based on the CSPK sold volumes (Question G.3.12), please estimate the percentage of volumes originating from your operations in the following regions/countries: ?



#### G.4.0 TimeBound Plan

G.4.1 Which year did your company achieve (or plans to achieve) its first RSPO P&C certification?



### G.4.2 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all its estates and mills?



### G.4.2.1 If the previous target year for G.4.2 has not been met, please explain why

GAR has just revised its RSPO Time-Bound Plan ("TBP") 2022-2025, in response to a number of challenges that have hindered GAR from meeting its RSPO certification targets, including RaCP and land title (HGU), which are still on working progress. This TBP modification is also required to account for CAP's new acquisitions (subsidiaries, as well as a new supply base, as before any supply base.

Peremajaan Sawit Rakyat (PSR) Program.

### G.4.3 Which year did your company achieve (or plans to achieve) 100% RSPO certification of scheme smallholders?



### G.4.3.1 If the previous target year for G.4.3 has not been met, please explain why

Scheme smallholders are now included in GAR's new certification timeline.

### G.4.4 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all FFB, regardless of source? ?



### G.4.4.1 If the previous target year for G.4.4 has not been met, please explain why

GAR continues to engage with key stakeholders to complete this schedule. To achieve the goal, the corporation considers that the starting target is set under conservative conditions. The current scenario, however, has changed the original strategy due to the pandemic. As a result, GAR will continue to make necessary adjustments in order to meet the deadline.

#### G.5.0 Concession Map

G.5.1 The RSPO General Assembly Resolution 6G (2013) calls for all members with Grower operations to submit maps of their concessions through ACOP.

Has your company submitted concession maps to the RSPO in previous ACOP cycles? ?



G.5.2 Has your company acquired any new concession sites or have any concession sites changed ownership since the previous ACOP map submission?

O	Yes
	No



Thank you for previously submitting your company's concession maps in Shapefile format. If there are any updates to the maps, please contact the RSPO GIS team at maps@rspo.org

G.6.0 GHG Footprint

G.6.1 What is the average GHG footprint for all certified management units by hectare (tCO2e/ha)? ?

12.07

G.6.2 What is the average GHG footprint for all certified management units per tonne of crude palm oil (tCO2e/tCPO)? ?

10.75

G.6.3 What are the key emission sources identified by your company in certified management units? ?

Land use change
Existing cultivation peatland
Palm oil mill effluent (POME)
Fertiliser application
Others

#### G.6.4 Does your company have a baseline for GHG reporting? ?



G.6.4.3 Please explain why your company does not have an existing baseline, and if it is planning to develop a baseline for GHG reporting?

GAR is now working on establishing a baseline for GHG reporting.

#### G.7.0 Support for Oil Palm Smallholders

#### G.7.1 How is your company supporting Independent Smallholder groups? ?

Sourcing of physical FFB
Financial support
Operations support
Training support
Community development
Not supporting Independent Smallholder groups
Others

## G.7.1.1 Please provide the names and locations of the oil palm Independent Smallholder groups that you are currently supporting. This question is <u>not</u> <u>mandatory</u>, and is left to the discretion of the RSPO member to answer.

Since 2014, GAR has helped 2,300 independent farmers secure financing from state-owned banks for replanting, covering an area of around 4,600 hectares. In addition, we run other support programmes for independent smallholders. Through the Smallholders Development Programme, GAR has provided technical assistance to independent farmers in East Kalimantan since 2013. Farmers have access to highyielding seeds, fertiliser and herbicides, and heavy equipment rental.

#### G.8.0 Actions For Next Reporting Period

### G.8.1 Outline activities that your company will undertake in the coming year to advance its certification efforts. ?

We hope to have certified all of our remaining mills and their supply-bases, including plasma estates, by the year 2025. This covers and considers the current acquisition of Centrino and Woodside Group that we have just registered on MyRSPO website.

### G.8.2 Outline activities that your company will undertake in the coming year to promote the uptake CSPO along the supply chain. ?

Traceability and supply chain transformation We continued to progress on our key initiative to achieve full Traceability to the Plantation (TTP). As of end-2021, we had achieved 95 percent TTP for our entire palm supply chain. However, our supply chain is not static and there is always some turnover every year, making it challenging to achieve 100 percent TTP. New suppliers joining our supply chain require time to build capacity to implement TTP. We are engaging actively with these and the very few suppliers who have yet to complete their TTP and have devised action plans to support them to achieve TTP. We are also exploring ways to build a database of TTP-compliant suppliers for future sourcing. We continued registering smallholders under the Ksatria Sawit programme which aims to accelerate TTP. This initiative

reaches out to areas where many of our supplier mills buy from smallholders and traces their agents and farmers. To date, around 118,000 farmers have been registered under the programme. The most up-to-date mapping information can be found at https://www.goldenagri.com.sg/sustainability/responsible-sourcing/supplier-assessment/

#### PT.1.0 Operational Profile

### PT.1.1 Please state your company's main activity within the palm oil supply chain.

Refiner of CPO and PKO
Palm Kernel Crusher
Trader with Physical Possession ?
Trader without Physical Possession ?
Integrated Refiner-Trader-Processor ?
Intermediate Products Producer
Power, Energy and Biofuel Processor ?
Animal Feed Producer
Oleochemicals Producer
Distribution & Logistics
Other

#### PT.2.0 Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

If you have any concerns regarding the public disclosure of your company's volume

uala, please contact the ACOF team at acop@ispo.org

PT.2.1 Please include details of all certified and uncertified operations using palm oil, palm kernel oil and related products, owned and/or managed by the member and/or all entities that belong to the group.

Fully owned

PT.2.1.1 In which markets do you sell goods with palm oil and palm oil -related products?



DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:

an aggregate level (as in previous ACOP reporting cycles) OR
by up to 5 individual subsidiaries. Members with more than 5 subsidiaries will be required to aggregate the volumes of remaining subsidiaries into a separate total.

Please indicate whether you would like to declare your palm oil and palm oil product volumes in aggregate or by subsidiaries ?

an aggregate level (as in previous ACOP reporting cycles)

O by up to 5 individual subsidiaries. Members with more than 5 subsidiaries will be required to aggregate the volumes of remaining subsidiaries into a separate total.

### PT.2.2 Volumes of uncertified and certified palm oil, palm kernel oil and related product sourced in the year ?

Crude palm oil, including derivatives refined from CPO (tonnes)	6670229
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	984844
Crude palm kernel expeller (tonnes)	717943
Total	8,373,016

### PT.2.3 Volume of RSPO-certified palm oil, palm kernel oil and related products sourced in the year (tonnes):

	Crude Palm Oil (CSPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel Expeller (CSPKE)
RSPO Credits from Mill / Crusher <b>?</b>	0	0	0
RSPO Credits from Independent Smallholder	0	0	0
Mass Balance (MB) <b>?</b>	398938	251951	0
Segregated (SG) <b>?</b>	145239	7088	0
Identity Preserved (IP) <b>?</b>	0	0	0
Total	544,177	259,039	0

PT.2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil, palm kernel oil and related products uptake is: ?

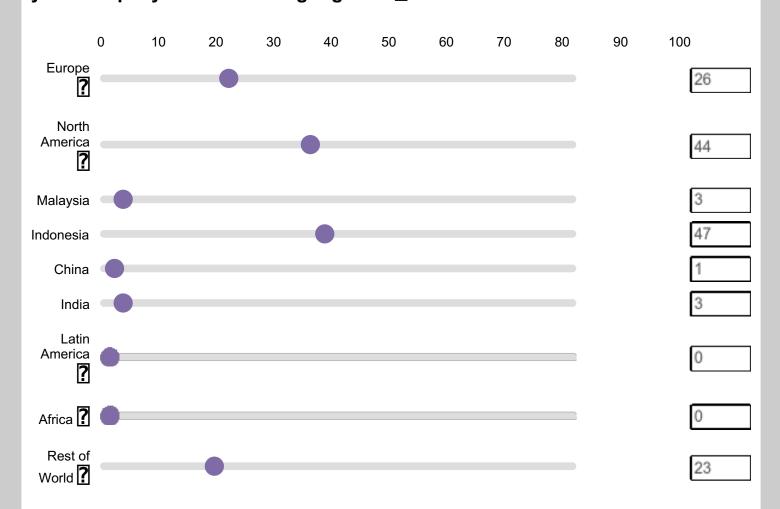
9.59%

PT.2.4.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake calculated in PT.2.4. This may include changes due to business environment, evolving nature of operations or variations due to stock positions

There is no further comments or information in this section.

#### PT.2.5 What is the estimated percentage of Certified Sustainable Palm Oil in

## the palm oil, palm kernel oil and related products sold, traded or processed by your company in the following regions: **?**



#### PT.3.0 TimeBound Plan

PT.3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification or RSPO trader/distributor licence?



PT.3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products? ?



PT.3.2.1 If the previous target year has not been met, please explain why.

Target has been achieved.

PT.3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.



#### PT.3.3.1 If the previous target year has not been met, please explain why.

Target has been achieved.

### PT.3.4 Year expected to only source RSPO-certified palm oil and oil palm products.



#### PT.3.4.1 If target has not been met, please explain why.

The timebound is in progress at this time.

### PT.3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

We feel that the best way to handle RSPO Certified products is for the industry to adapt, with the majority of our producers producing RSPO Certified products and the majority of consumers demanding it. GAR is committed to achieving this aim through engaging with our suppliers and consumers, as well as collaborating with other RSPO members.

#### PT.4.0 Actions for Next Reporting Period

## PT.4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

- Participation in RSPO Working Group or Task Forces
- Support Independent Smallholders (ISH)
- Contribute to the RSPO Smallholder Trainer Academy
- Financial contribution to the RSPO Smallholder Support Fund
- Direct investments in Smallholder Certification projects
- Involvement/direct investments in Jurisdictional/Landscape approach
- Direct/collective investments in conservation and restoration initiatives
- Financial contribution to support members with Remediation and Compensation (RaCP)

- Allocating FTE to promote the production or consumption of certified sustainable oil palm products
- Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
- No activities planned

#### Others

We keep our customers informed about our capabilities to deploy RSPO CSPO physical supply chain modules: MB & SG. We also encourage our suppliers to follow the RSPO guidelines. Please refer to our GAR Website (https://www.goldenagri.com.sg/sustainability/certifications/RSPO/) and GAR Supplier Assessment (https://www.goldenagri.com.sg/sustainability/responsible-sourcing/supplier-assessment/) to learn more about our efforts to promote the adoption of RSPO certification

#### on oil palm goods in our supply chain.

#### SR.1.0 Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil approved the Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations.

Reporting of Shared Responsibility (SR) requirements will be done through ACOP and MyRSPO. As the process of verification of the reports is in development, the Shared Responsibility section in ACOP may change in future ACOP cycles. Evidence to show compliance to the SR requirements shall be uploaded via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies, plans and relevant reports there. If you do not have a policy or your policy does not cover all items, you will be required to provide a Declaration of Support for the relevant policy items in your MyRSPO profile.

Additional information on the required policies and plans applicable to all sectors as well as the annual uptake targets for supply chain actors can be found on <u>https://rspo.org/members/shared-responsibility</u> or email the Shared Responsibility team at sharedresponsibility@rspo.org.

#### SR.1.1 Acknowledgement





requirements for policy submissions.

#### Information & Public Availability

SR.1.1 Does your company have organisational management documents publicly-available?

	Yes
Ο	No

#### **Ethical Conduct & Human Rights**

SR.1.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights? ?



#### SR.1.2.1 Does the policy cover:



Suppliers and Sub-Contractors

#### Legal Compliance

SR.1.3 Does your company comply with all applicable legal requirements? ?



SR.1.4 Does your company require its third party contractors to comply with legal requirements, i.e. including a clause on legal compliance in the contracts?



**Complaints & Grievances** 

SR.1.5 Does your company have a Grievance Mechanism that is accessible to all affected parties? ?



SR.1.5.1 Is your Grievance mechanism in line with the principles of the RSPO's Complaints System?



Land Use & FPIC

SR.1.6 Does your company have a publicly-available policy covering Commitment to respect Free Prior and Informed Consent (FPIC) in the Palm Oil Supply chain? ?



SR.1.6.1 Does your company have a procedure in place to identify legal, customary or user rights, and people entitled to compensation?

Yes
No

#### Smallholders

SR.1.7 Does your company support oil palm smallholders (groups)? ?



SR.1.7.1 Does your company report on the actions to support the inclusion of smallholders?



#### Labour & Labour Rights

SR.1.8 Does your company have a publicly-available policy covering Labour & Labour Rights?



#### SR.1.8.1 Does the policy cover:

No discrimination and equal opportunities
Pay and working conditions at least at legal or industry minimum standards and are sufficient to provide decent living wages (DLW)
Freedom of association and Collective bargaining
Protection of children, as well as the workforce of suppliers and third-party contractors ?

Prevention of all forms of harassment, including sexual harassment

No forced or trafficked labour 🛽

#### **Occupational Health & Safety**

SR.1.9 Does your company have a publicly-available Policy covering Occupational Health & Safety? ?



SR.1.9.1 Does your company have a Standard Operating Procedure (SOP) for Occupational Health & Safety?



#### Waste Management

SR.1.10a Does your company have a waste management plan that includes reduction, recycling, reusing and disposal based on the hazardous characteristics?



#### SR.1.10a.1 Is this plan implemented?



#### Water Management

SR.1.11 Does your company have a water management plan to promote efficient use and continued availability of water sources? ?



#### SR.1.11.1 Is this plan implemented?



#### **Energy Use**

SR.1.12 Does your company have an energy use plan to improve the efficiency of the fossil fuels used and to optimise renewable energy?



### SR.1.12.1 Are there records of implementation of the plan ie. monitoring and reporting?





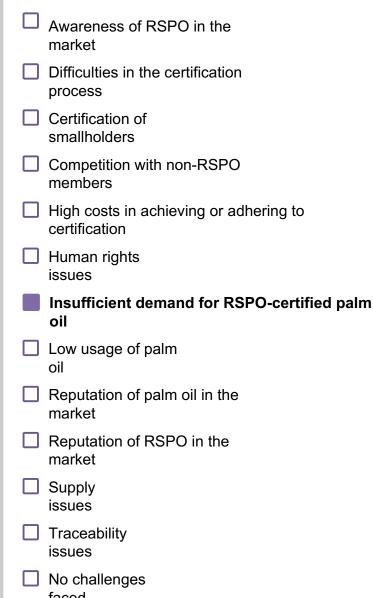
#### Climate Change & Greenhouse Gas (GHG)

SR.1.13 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG) including identification and assessment of GHG emissions and implementation of a plan to reduce or minimise them?



#### **CS.1.0 Challenges and Support**

CS.1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?



	laceu
	Others
	1. Limited demand in key markets where we do business. 2. On the supply side, it's difficult to persuade additional plantations to join the RSPO when there's no immediate demand. 3. Not all suppliers are able to obtain RSPO certification, and not all clients demand RSPO certified items.
oth	1.2 In addition to the actions already reported in this ACOP report, what er ways has your company supported the vision of the RSPO to transform rkets to make sustainable palm oil the norm? ?
	Communication and/or engagement to transform the negative perception of palm oil
	Engagement with business partners or consumers on the use of CSPO
	Engagement with government agencies
	Engagement with peers and clients
	Promotion of CSPO through off product claims
	Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
	Promotion of physical CSPO
	Providing funding or support for CSPO development efforts
	Research & Development support
	Stakeholder engagement
	No actions taken
	Others

Working with suppliers to implement sustainable practices continues.

# CS.1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here ?

Please refer to our GAR Website:(https://www.goldenagri.com.sg/sustainability/certifications/RSPO/) and GAR Supplier Assessment (https://www.goldenagri.com.sg/sustainability/responsible-sourcing/supplierassessment/) for more information on our efforts in promoting the use of RSPO Certification on oil palm products in our supply chain

### S.1.0 Would you like to submit your ACOP 2021 report now? The data reported in ACOP 2021 is acknowledged to be true and accurate upon submission.

- No, I would like to have my ACOP 2021 reviewed internally by my company or organisation before submission
  - Yes, I would like to proceed to submit my ACOP 2021 report

S.1.2 Thank you for completing your ACOP 2021 report. Please click the Submit button below to submit your final ACOP 2021 report.

Please enter your email address below to receive a copy of your ACOP 2021 report by email. You may also download a PDF copy of your report once it has been submitted.

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