

5 November 2014

SGX markets' outage resulted from malfunction in power supply

Singapore Exchange (SGX) today said its securities and derivatives markets experienced an outage, as a result of multiple power supply issues, affecting SGX's hardware providing market participants' connectivity. The outage did not arise from a cyber-attack.

Market participants were disconnected at 1418 hours and SGX declared a formal trading halt at 1451 hours. No trades were executed between 1418 hours and 1451 hours.

The Securities market pre-opening session started at 1700 hours and the market reopened for trading at 1715 hours. Trading was extended beyond the normal trading hours to provide for the required minimum of 30 minutes of continuous trading. Securities market closing session started at 1745 hours and the market closed at 1751 hours.

The Derivatives market pre-opening session started at 1845 hours and the market reopened for trading at 1900 hours.

Trading in both markets was orderly and the reopen was managed, ensuring adequate market participants' connectivity.

"We apologise for today's outage and the inconvenience caused to market participants. We are currently investigating the root cause for the disruption," said Tim Utama, Chief Operations and Technology Officer of SGX.

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About Singapore Exchange (SGX)

Singapore Exchange (SGX) is the Asian Gateway, connecting investors in search of Asian growth to corporate issuers in search of global capital. SGX represents the premier access point for managing Asian capital and investment exposure, and is Asia's most international exchange with more than 40% of companies listed on SGX originating outside of Singapore. SGX offers its clients the world's biggest offshore market for Asian equity index futures, centred on Asia's three largest economies – China, India and Japan.

In addition to offering a fully integrated value chain from trading and clearing, to settlement and depository services, SGX is also Asia's pioneering central clearing house. Headquartered in Asia's most globalised city, and centred within the AAA strength and stability of Singapore's island nation, SGX is a leading Asian counterparty for the clearing of financial and commodity products.

For more information, please visit www.sgx.com

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