16 May 2011



4Q and FY2010/11 Performance Review

Forward Looking Statements

This presentation may contain forward-looking statements regarding, among other things, the Company's outlook, business and strategy which are current as of the date they are made. These forward-looking statements are based largely on the current assumptions, expectations and projections of the directors and management of SATS about our business, and the industry and markets in which we operate. These statements are not guarantees of SATS' future performance and are subject to a number of risks and uncertainties, some of which are beyond the Company's control and are difficult to predict. Future developments and actual results could differ materially from those expressed in the forward-looking statements. In light of these risks and uncertainties, there can be no assurance that the forward-looking information will prove to be accurate. SATS does not undertake to update these forward-looking statements to reflect events or circumstances which arise after publication.

Contents

- Group Financial Review
- Business Review - Group
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- Overview of SATS Passenger Services

Financial Review

4Q10/11 Highlights

- Revenue increased 29.3% to $504.9M:
  - ✓ *higher level of activities across all business divisions*
  - ✓ *consolidation of TFK ($72.6M)*
- Excluding TFK, revenue improved 10.7% to $432.3M:
  - ✓ *higher aviation revenue (+14.5%)*
  - ✓ *higher non-aviation revenue (+6.6%)*
- Operating profit was $50.2M, 24.6% higher y-o-y. Excluding exceptional items of $2.7M in M&A costs and $1.5M jobs credit in 4Q09/10, underlying operating profit would be up 36.3%
- Contribution from associates/JVs grew 17.7% to $15.3M due mainly to maiden contribution from AISATS ($6.4M)
- Net profit rose 9% to $50.7M. Excluding exceptional items, underlying net profit would be $53.4M, up 18.7%

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FY10/11 Highlights

- Revenue rose 12.4% to $1.73B:
  - ✓ *higher revenue reported across all business divisions*
  - ✓ *consolidation of TFK ($72.6M)*
- Operating profit was $184.5M. Excluding exceptional items of $6M in M&A costs and jobs credit of $17.1M, underlying operating profit improved 13.9%
- Contribution from associates/JVs increased 46.1% to $61.2M due to stronger performance from ground handling JVs and inclusion of AISATS' profits ($6.4M)
- Net profit grew 5.6% to $191.4M. Excluding exceptional items, underlying net profit would be $197.4M, up 20.3% y-o-y

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4Q10/11 & FY10/11 Financials

$M	4Q10/11	4Q09/10	% Change	FY10/11	FY09/10	% Change
Operating Revenue	504.9	390.6	29.3	1,729.1	1,538.9	12.4
Operating Expenditure	(454.7)	(350.3)	29.8	(1,544.6)	(1,354.5)	14.0
Operating Profit	50.2	40.3	24.6	184.5	184.4	0.1
Underlying Operating Profit	*52.9*	*38.8*	*36.3*	*190.5*	*167.3*	*13.9*
EBITDA	74.5	64.3	15.9	279.0	277.2	0.6
Share of Profits from Associates/JV	15.3	13.0	17.7	61.2	41.9	46.1
PBT	65.2	52.8	23.5	245.5	223.0	10.1
Profit Attributable to Equity Holders	50.7	46.5	9.0	191.4	181.2	5.6
Underlying Net Profit	*53.4*	*45.0*	*18.7*	*197.4*	*164.1*	*20.3*

Double-digit growth in underlying operating and net profits

TFK's financials have been consolidated in 4Q10/11 and FY10/11 figures

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4Q10/11 & FY10/11 Financials (Excluding TFK)

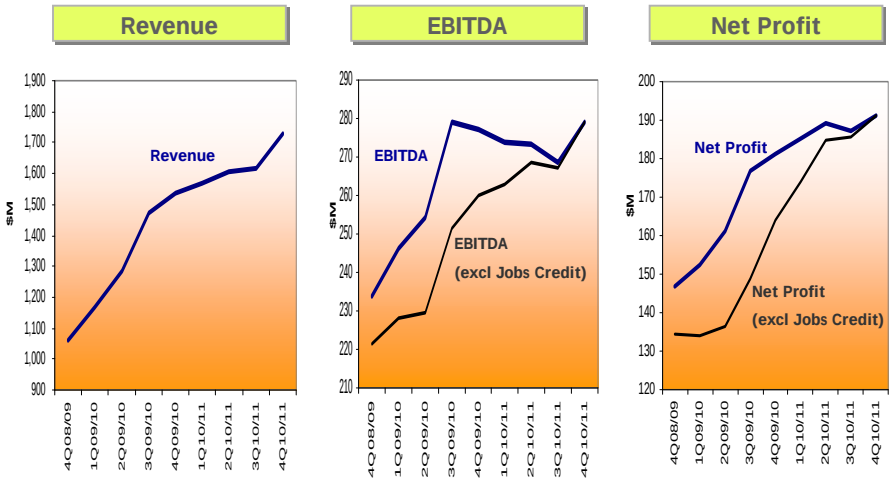
$M	TFK	4Q10/11	4Q09/10	% Change	FY10/11	FY09/10	% Change
Operating Revenue	**72.6**	432.3	390.6	10.7	1,656.5	1,538.9	7.6
Operating Expenditure	**(74.2)**	(380.5)	(350.3)	8.6	(1,470.4)	(1,354.5)	8.6
Operating Profit	**(1.6)**	51.8	40.3	28.5	186.1	184.4	0.9
Underlying Operating Profit	**-**	54.5	38.8	40.5	192.1	167.3	14.8
Share of Profits from Associates/JV	**0.1**	15.2	13.0	16.9	61.1	41.9	45.8
PBT	**(1.5)**	66.7	52.8	26.3	247.0	223.0	10.8
Profit Attributable to Equity Holders	**(0.2)**	50.9	46.5	9.5	191.6	181.2	5.7
Underlying Net Profit	**-**	53.6	45.0	19.1	197.6	164.1	20.4

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Q-o-Q Highlights

$M	4Q10/11	3Q10/11	2Q10/11	1Q10/11	4Q09/10
Revenue	504.9	440.9	401.2	382.1	390.6
Change in Revenue	*14.5%*	*9.9%*	*5.0%*	*-2.2%*	*-10.1%*
Expenditure	(454.7)	(388.7)	(360.2)	(340.9)	(350.3)
Operating Profit	50.2	52.2	41.0	41.2	40.3
Change in Operating Profit	*-3.8%*	*27.3%*	*-0.5%*	*2.2%*	*-30.5%*
EBITDA	74.5	76.2	64.8	63.5	64.3
Share of Profits from Associates/JV	15.3	15.3	15.9	14.7	13.0
PBT	65.2	67.3	57.8	55.2	52.8
Change in PBT	*-3.1%*	*16.4%*	*4.7%*	*4.5%*	*-21.8%*
Profit Attributable to Equity Holders	50.7	51.2	45.2	44.3	46.5
Change in Profit Attributable to Equity Holders	*-1.0%*	*13.3%*	*2.0%*	*-4.7%*	*-12.9%*

Revenue and Profitability Trends



Moving Annual Total (trailing LTM data)
EBITDA and net profit include exceptional items such as M&A costs and jobs credit

Financial Indicators

%	4Q10/11	4Q09/10	Change (pts)	FY10/11	FY09/10	Change (pts)
Operating Margin	9.9	10.3	(0.4)	10.7	12.0	(1.3)
EBITDA Margin	14.8	16.5	(1.7)	16.1	18.0	(1.9)
PBT Margin	12.9	13.5	(0.6)	14.2	14.5	(0.3)
Net Margin	10.0	11.9	(1.9)	11.1	11.8	(0.7)

Cents	4Q10/11	4Q09/10	% Change	FY10/11	FY09/10	% Change
Earnings Per Share	4.6	4.3	7.0	17.4	16.7	4.2

	31-Mar-11	31-Mar-10
Net Asset Value Per Share ($)	1.37	1.36
Debt Equity Ratio	0.12	0.02

Calculations of margins include exceptional items such as M&A costs and jobs credit

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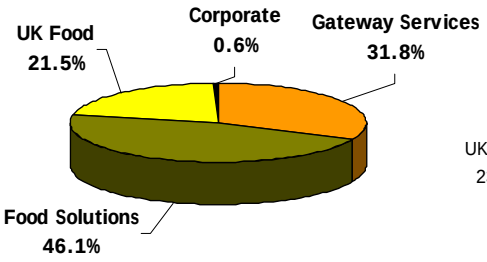
Group Segmental Revenue

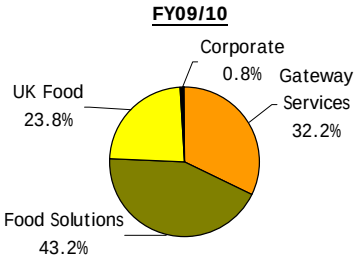
$M	4Q10/11	4Q09/10	% Change	FY10/11	FY09/10	% Change
By Business						
Gateway Services	142.5	122.2	16.6	551.0	495.3	11.2
Food Solutions	257.3	163.2	57.7	796.7	665.6	19.7
UK	102.8	102.0	0.8	371.3	366.1	1.4
Corporate	2.3	3.2	(28.1)	10.1	11.9	(15.1)
Total	**504.9**	**390.6**	**29.3**	**1,729.1**	**1,538.9**	**12.4**
By Industry						
Aviation	319.3	215.5	48.2	1,024.6	864.4	18.5
Non-Aviation	183.3	171.9	6.6	694.4	662.6	4.8
Corporate	2.3	3.2	(28.1)	10.1	11.9	(15.1)
Total	**504.9**	**390.6**	**29.3**	**1,729.1**	**1,538.9**	**12.4**
By Geographical Location						
Singapore	318.8	280.1	13.8	1,244.8	1,142.4	9.0
UK	102.8	102.0	0.8	371.3	366.1	1.4
Others	81.0	5.3	n.m.	102.9	18.5	n.m.
Corporate	2.3	3.2	(28.1)	10.1	11.9	(15.1)
Total	**504.9**	**390.6**	**29.3**	**1,729.1**	**1,538.9**	**12.4**

n.m. – not meaningful

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Segmental Revenue by Business – FY10/11



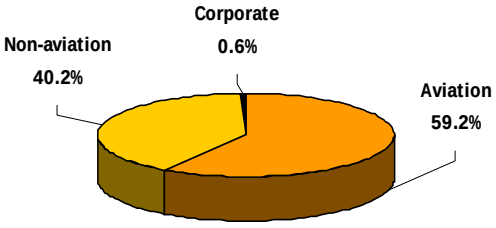


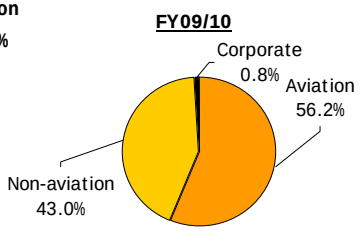
Food Solutions revenue increased due to contribution from TFK

Gateway Services: *ground handling, airfreight handling, aviation security, aircraft interior & exterior cleaning, and cargo delivery & management*

Food Solutions: *airline catering, food distribution & logistics, industrial catering, ambient, chilled & frozen food manufacturing, and airline linen & laundry*

Segmental Revenue by Industry – FY10/11

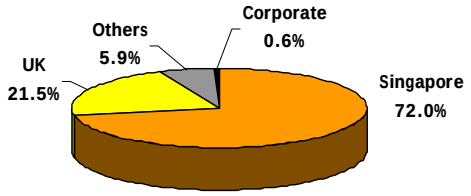


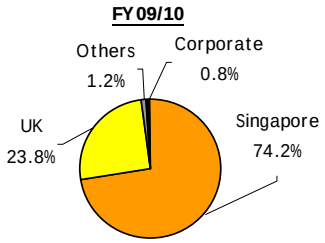


Aviation revenue improved with higher volumes recorded across all ops

Non-aviation revenue comprises revenue from SFI, Country Foods, Country Foods Macau and Primary Industries (Qld)

Segmental Revenue by Geographical Location – FY10/11





Revenue from overseas excluding UK (Others) increased due to inclusion of TFK

Group Expenditure

$M	4Q10/11	4Q09/10	% Change	FY10/11	FY09/10	% Change
Staff Costs	193.7	143.4	35.1	646.6	545.4	18.6
Cost of Raw Materials	143.9	102.0	41.1	474.6	409.5	15.9
Licensing Fees	16.7	14.3	16.8	62.0	56.8	9.2
Depreciation & Amortisation	27.6	22.7	21.6	96.1	90.8	5.8
Company Accommodation & Utilities	31.9	25.1	27.1	104.4	90.8	15.0
Other Costs	40.9	42.8	(4.4)	160.9	161.2	(0.2)
Total	**454.7**	**350.3**	**29.8**	**1,544.6**	**1,354.5**	**14.0**
Total excl TFK's Expenses, M&A Costs & Jobs Credit	**377.8**	**351.8**	**7.4**	**1,464.4**	**1,371.60**	**6.8**

- Excluding TFK's expenses, M&A costs and jobs credit, the increase in Group Expenditure for FY10/11 would be 6.8%
- M&A costs were classified under Other Costs

Associates/JV Results – Proportionate Accounting

By Business

$M	4Q10/11	4Q09/10	% Change	FY10/11	FY09/10	% Change
Turnover	**114.7**	**66.8**	**71.7**	**327.2**	**249.7**	**31.0**
Gateway Services*	98.5	50.2	96.2	260.9	185.6	40.6
Food Solutions	16.2	16.6	(2.4)	66.3	64.1	3.4
EBITDA	**22.9**	**18.9**	**21.2**	**86.4**	**68.4**	**26.3**
Gateway Services*	21.6	16.3	32.5	78.6	58.7	33.9
Food Solutions	1.3	2.6	(50.0)	7.8	9.7	(19.6)
EBITDA Margin (%)	**20.0**	**28.3**	**(8.3) pts**	**26.4**	**27.4**	**(1.0) pts**
Gateway Services*	21.9	32.5	(10.6) pts	30.1	31.6	(1.5) pts
Food Solutions	8.0	15.7	(7.7) pts	11.8	15.1	(3.3) pts
PBT	**15.3**	**13.0**	**17.7**	**61.2**	**41.9**	**46.1**
Gateway Services	14.6	11.7	24.8	57.4	36.8	56.0
Food Solutions	0.7	1.3	(46.2)	3.8	5.1	(25.5)
Gross Dividends Received	**16.5**	**5.7**	**189.5**	**39.5**	**25.0**	**58.0**

** Gateway Services figures for 4Q10/11 & FY10/11 include AISATS' profits*

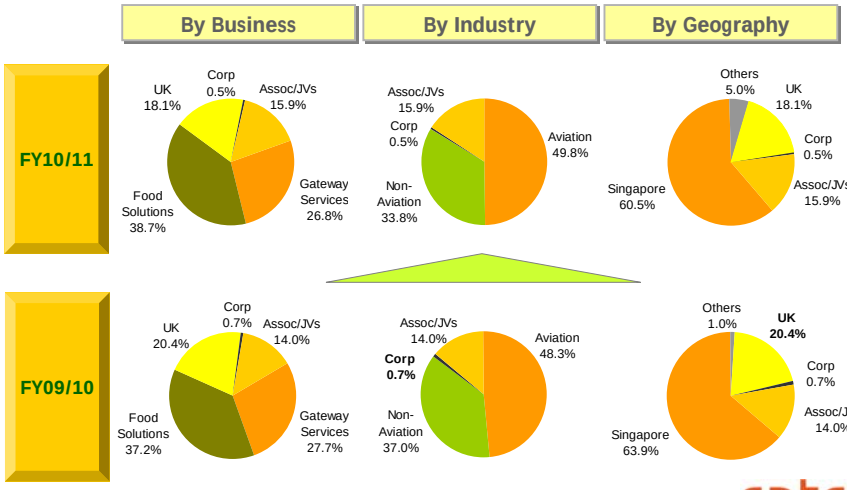
Associates/JV Results – Proportionate Accounting

By Region

$M	4Q10/11	4Q09/10	% Change	FY10/11	FY09/10	% Change
Turnover	**114.7**	**66.8**	**71.7**	**327.2**	**249.7**	**31.0**
West Asia*	62.2	11.0	465.5	93.3	40.3	131.5
North Asia	39.0	40.5	(3.7)	173.0	152.4	13.5
SEA & Australasia	13.5	15.3	(11.8)	60.9	57.0	6.8
EBITDA	**22.9**	**18.9**	**21.2**	**86.4**	**68.4**	**26.3**
West Asia*	10.5	2.8	275.0	16.7	9.1	83.5
North Asia	7.7	8.5	(9.4)	46.9	36.0	30.3
SEA & Australasia	4.7	7.6	(38.2)	22.8	23.3	(2.1)
EBITDA Margin (%)	**20.0**	**28.3**	**(8.3) pts**	**26.4**	**27.4**	**(1.0) pts**
West Asia*	16.9	25.5	(8.6) pts	17.9	22.6	(4.7) pts
North Asia	19.7	21.0	(1.3) pts	27.1	23.6	3.5 pts
SEA & Australasia	34.8	49.7	(14.9) pts	37.4	40.9	(3.5) pts
PBT	**15.3**	**13.0**	**17.7**	**61.2**	**41.9**	**46.1**
West Asia*	7.5	1.8	316.7	11.3	5.7	98.2
North Asia	3.8	4.0	(5.0)	29.3	14.9	96.6
SEA & Australasia	4.0	7.2	(44.4)	20.6	21.3	(3.3)
Gross Dividends Received	**16.5**	**5.7**	**189.5**	**39.5**	**25.0**	**58.0**

** West Asia figures for 4Q10/11 & FY10/11 include AISATS' profits*

Group Segmental Revenue Including Proportionate Revenue from Assocs/JVs



Group Balance Sheet

$M	As at 31 Mar 11	As at 31 Mar 10
Total Equity	1,616.5	1,500.1
Long-term Loans	20.7	10.0
Other Long-term Liabilities	177.3	121.7
Current Liabilities	493.6	277.3
Total Equity & Liabilities	**2,308.1**	**1,909.1**
Fixed Assets & investment property	747.8	600.9
Associated Companies/JVs	328.3	334.8
Intangible Assets	488.9	461.9
Other Non-Current Assets & Long-Term Investment	55.4	25.8
Current Assets		
Cash & Cash Equivalents	303.9	196.4
Debtors & Other Current Assets	383.8	289.3
Total Assets	**2,308.1**	**1,909.1**

- Higher total assets & liabilities due to consolidation of TFK
- Repayment of MTN resulted in lower FY09/10 cash balance

Group Cash Flow

$M	FY10/11	FY09/10	Difference
Net Cash provided by Operating Activities*	200.3	253.0	(52.7)
Net Cash used in Investing Activities	(94.6)	(14.7)	(79.9)
Net Cash used in Financing Activities	(2.1)	(318.1)	316.0
Net increase in Cash & Cash Equivalents	103.6	(79.8)	183.4
Exchange Rate Changes	(3.3)	(0.1)	(3.2)
Cash & Cash Equivalents at beginning of the period	195.8	275.7	(79.9)
Cash & Cash Equivalents at end of the period	**296.1**	**195.8**	**100.3**
Free Cash Flow*	**132.2**	**188.9**	**(56.7)**

- Cash balance at 31 Mar 11 was $296.1M
- Free cash flow in FY10/11 declined 30%:
  - ✓ *increase in working capital*
  - ✓ *higher capex arising from the setting up of Coolport@Changi, tech ramp ops at Singapore Changi Airport and UK Grimsby plant*

Free Cash Flow: cash flow from operating activities less cash purchases of capital expenditure
**Net Cash provided by Operating Activities in FY09/10 has been re-classified*

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Operating Statistics for Singapore Aviation Business

	4Q10/11	4Q09/10	% Change	FY10/11	FY09/10	% Change
Passengers Handled ('M)	8.79	8.51	3.4	35.38	32.99	7.2
Flights Handled ('000)	26.69	24.37	9.6	103.73	96.28	7.7
Unit Services ('000)	21.37	19.70	8.5	84.05	79.32	6.0
Cargo ('000 tonnes)	360.03	353.57	1.8	1,494.66	1,406.88	6.2
Gross Meals Produced ('M)	6.27	5.98	4.9	25.06	23.47	6.8
Unit Meals Produced ('M)	4.95	4.70	5.2	19.78	18.53	6.7

- All operating indices recorded y-o-y improvements in 4Q10/11 due to the continued recovery of the aviation industry
- Growth in Unit Services was due to increased flights from both full-service and low-cost carriers
- Growth in Unit Meals outpaced that of Passengers Handled
- Cargo throughput continued to see a slowdown in growth

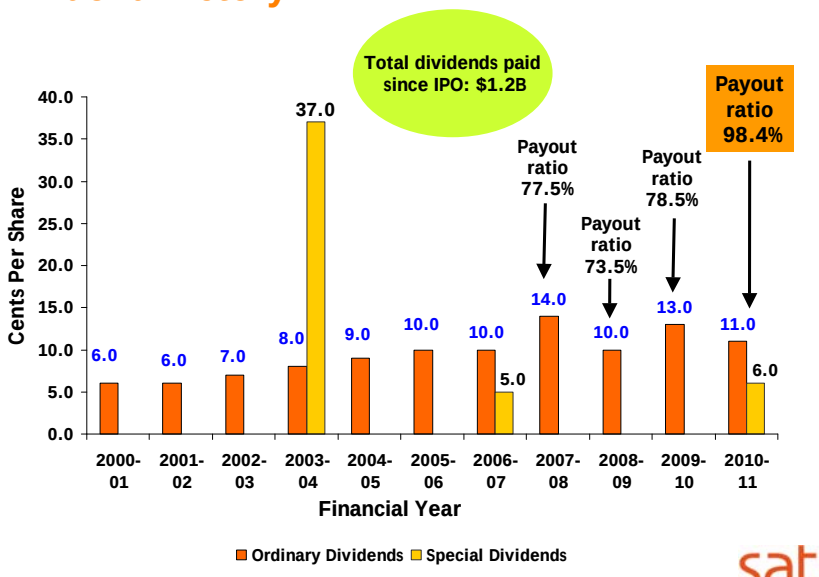
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Dividends

	FY10/11	FY09/10
Interim Dividend (cents)	5.0	5.0
Proposed Final Dividend (cents)	6.0	8.0
Proposed Special Dividend (cents)	6.0	-
Proposed Total Dividends (cents)	**17.0**	**13.0**
Dividend Payout Ratio (%)	98.4	78.5

- Books closure date is 5 Aug 11
- Proposed total dividends, upon shareholders' approval at the forthcoming AGM, will be paid on 17 Aug 11

Dividend History



Business Review – Group

New Contracts & Renewals in 4Q10/11

Singapore – Gateway Services

- Ground and cargo handling for All Nippon Airways, Hong Kong Airlines, Nippon Cargo Airlines and Vietnam Airlines

Singapore – Food Solutions

- Inflight catering for Cathay Pacific Airways, Jet Airways, Finnair and Hong Kong Airlines
- Supply of field rations to a government agency
- Supply of frozen hot snacks to a mainstream carrier

New Contracts & Renewals in 4Q10/11

Overseas – Gateway Services

- SATS HK: passenger and ramp handling for SEAIR

Overseas – Food Solutions

- Daniels Group: new desserts, fruit and soup orders from 4 major retailers and a juice contract from a new customer

Business Updates

Adel Abuljadayel Flight Catering Company (AAFC)

- Acquisition of 40% equity stake for US$18.5M. The implied valuation represents a PE multiple of 11x FY2010 earnings
- AAFC serves mainly private jets and Hajj charters. Market share in this segment is about 80%
- SATS will have presence in 2 of Saudi's busiest airports and can potentially develop new service opportunities with key customers at more locations
- AAFC is expected to be earnings accretive immediately

Business Updates

TFK

- Facilities suffered minor damages during 11 Mar earthquake
- 11 airlines suspended and re-routed flights. Raw material supplies from north Japan were disrupted but TFK managed to switch to alternate sources and leverage on SATS to source for overseas supplies
- To allay concerns over radioactive contamination in food, TFK was the first caterer to check radiation levels in food using Geiger counters
- To-date, 10 airlines have resumed flights albeit lower passenger loads
- The natural disasters have disrupted our original integration plans but has increased TFK's resolve to manage cost and support airline customers towards normalcy
- TFK's consolidation is not expected to have a material effect on the Group's earnings in FY11/12

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Outlook

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Outlook

Singapore's economy is anticipated to grow at a moderate pace in 2011. The global economy, on the other hand, remains uncertain and it does not help that the recent disasters in Japan have dampened the aviation recovery.

SATS will focus on strengthening its Japan operations in this current financial year by leveraging on the combined competencies within the Group's aviation network. While it maintains that TFK will not have a material effect on the Group's performance in FY2011-12, it will remain vigilant over the emerging situation in Japan and take appropriate actions should the situation deteriorate.

TFK and recent joint ventures, AISATS and Adel Abuljadayel Flight Catering (AAFC) in Saudi Arabia underscore SATS' continuous efforts to strengthen its international network to serve key airline customers in more locations. AISATS and AAFC are expected to be earnings accretive in FY2011-12.

In Singapore, SATS will persist to mitigate general cost inflation with productivity enhancement projects. The Group will continue to drive innovation and process enhancements to deliver sustained organic growth.

Overview of SATS Passenger Services Operations in Singapore

Passenger Services



Operating Statistics for FY10/11

Airline clientele	52 airlines
Passengers handled	35.38 million passengers
Flights handled	103,730 flights
Staff strength	>1,700 full-time staff



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Key Customers – Airline Sector

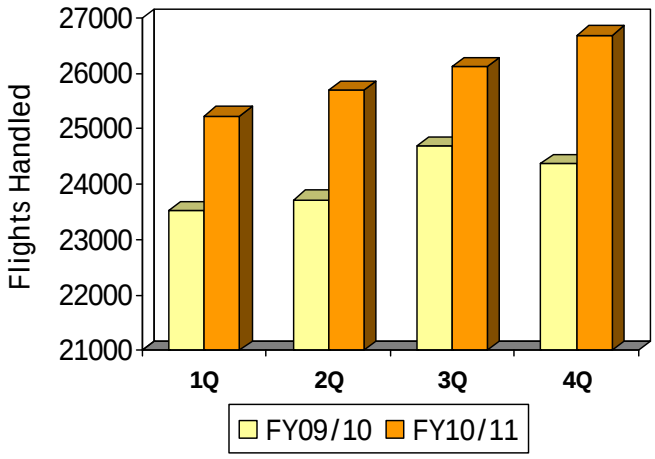


Key Customers – Non-airline Sector



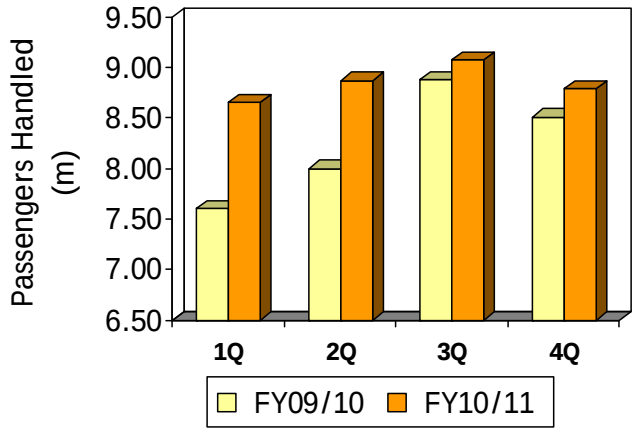
Operating Statistics

Flights handled showed a cumulative increase of 7.7% in FY10/11 over FY09/10



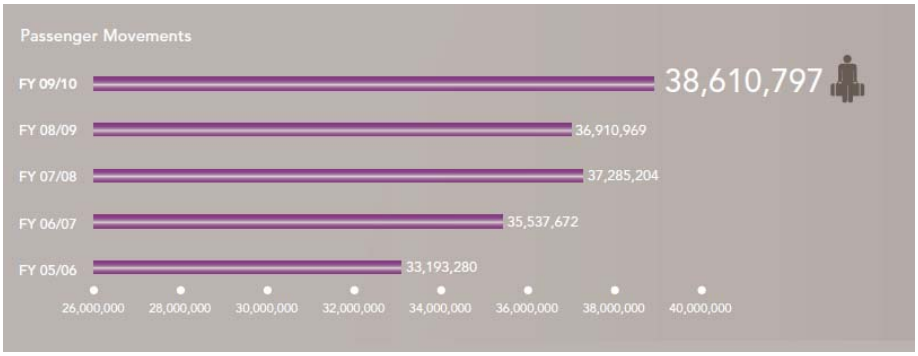
Operating Statistics

Overall passengers handled increased by 7.2% in FY10/11 over FY09/10



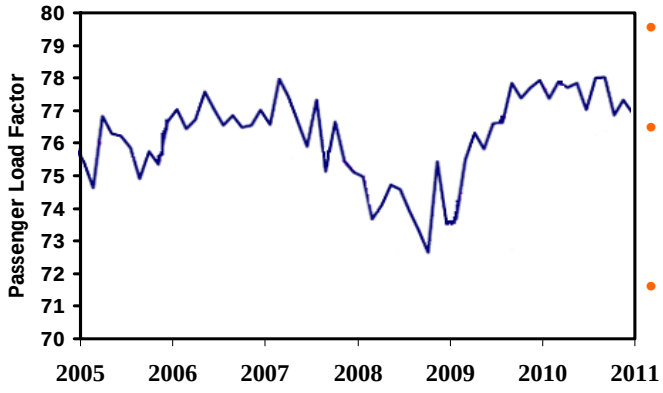
Industry Statistics

- Changi Airport handled record number of 42 million passengers in 2010
- 13% increase over 2009



Source: CAG

Industry Forecast



- Passenger load factors remain high
- Stronger economic growth and expansion in business travel expected
- 2011 passenger traffic forecast to grow by 5.6%

Source: IATA

Our Suite of Services

Arrival Handling

Departure Handling

Transit Handling



- Arrival of aircraft at passenger terminal
- Meet on arrival
- Special services handling
- Meet and assist
- Transfer handling
- Delay handling

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Our Suite of Services

Arrival Handling

Departure Handling

Transit Handling



- Check-in services
- Passenger gate boarding services
- Transfer handling
- Disruption/delay handling

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Our Suite of Services

Arrival Handling

Departure Handling

Transit Handling

- Hub operations
- Transfer desk/services
- Lounges and special care
- Disruption/delay handling



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Our Facilities and Services

Premier Check-in Lounges

SATS Premier Clubs

Rainforest Lounge

Special Services

Concierge Services

Affinity Membership

- SATS offers premier check-in services at Terminals 1 and 2 that are truly first-class
- Combine the comfort of a dedicated lounge and a private check-in facility
- Immigration through private doors







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Our Facilities and Services

Premier Check-in Lounges

SATS Premier Clubs

Rainforest Lounge

Special Services

Concierge Services

Affinity Membership

- Located at all 3 terminals of Changi Airport
- Equipped with a wide range of facilities and has a comfortable ambience to cater to the evolving needs of our top-tier passengers



Our Facilities and Services

Premier Check-in Lounges

SATS Premier Clubs

Rainforest Lounge

Special Services

Concierge Services

Affinity Membership

- *Rainforest by 'SATS'* is a pay-per-use lifestyle lounge located at Terminal 1, Changi Airport
- Offers a selection of nap facility, food & beverages, massage packages and other lifestyle beauty services for weary travellers



Our Facilities and Services

Premier Check-in Lounges

SATS Premier Clubs

Rainforest Lounge

Special Services

Concierge Services

Affinity Membership

- Staff trained to communicate and assist special needs passengers through the main service touch points
- Lounges and assisting devices available to cater to passengers with special needs





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Our Facilities and Services

Premier Check-in Lounges

SATS Premier Clubs

Rainforest Lounge

Special Services

Concierge Services

Affinity Membership

- Offers our valued guests with personalised care and attention at all key service touch points
- "Seamless" airport experience from touch-down at Changi Airport till arrival at place of residence, venue, etc. and vice versa





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Our Facilities and Services

- Premier Check-in Lounges
- SATS Premier Clubs
- Rainforest Lounge
- Special Services
- Concierge Services
- Affinity Membership

- Affinity Members, regardless of their class of travel, will be able to breeze through the check-in process and enjoy the facilities at our lounge
- Lounge membership programme include SPC 1, 2 and 3 as well as Rainforest lounge
- "Individual", "Corporate" and "Freedom Pass" Memberships





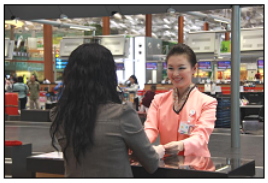
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Our Strengths

- Management of hub operations for SQ, MI, QF and BA
  - ✓ *minimum connecting time/hub transfer team*
  - ✓ *disruption handling (misconnections/tango 3 handling)*
  - ✓ *dedicated handling team*







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Our Strengths

- Expertise of staff who are cross-trained in airlines' Departure Control Systems (DCS)
  - ✓ flexibility to customise training needs based on airlines' diverse DCS requirements
  - ✓ centralised deployment to ensure that the correct staff is assigned to the flight based on their knowledge competence





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Key Performance Indicators

- CAG surveys
  - ✓ *passenger processing and satisfaction*
- Airlines' Service Level Agreements
- Internal KPIs
  - ✓ *flight delay rate*
  - ✓ *accidents*
  - ✓ *productivity*
  - ✓ *mishandling rate*
  - ✓ *security violation*

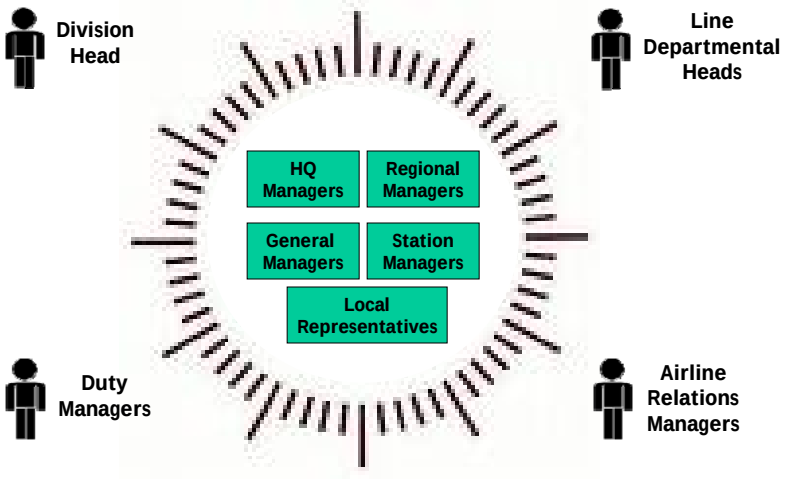



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4 Strategic Thrusts



Customer Intimacy



Customer Intimacy

Prompt and Timely Response to Airlines' Requirements

Understanding the service requirements of Customers and translating such requirements to Service Delivery



- Dedicated Duty Managers for airlines
- Customised Quick Reference Guides on airlines' requirements

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Branding and Service Excellence

Value Creation to Customers' Operation

Creation of our Service Mark

ONE! Service

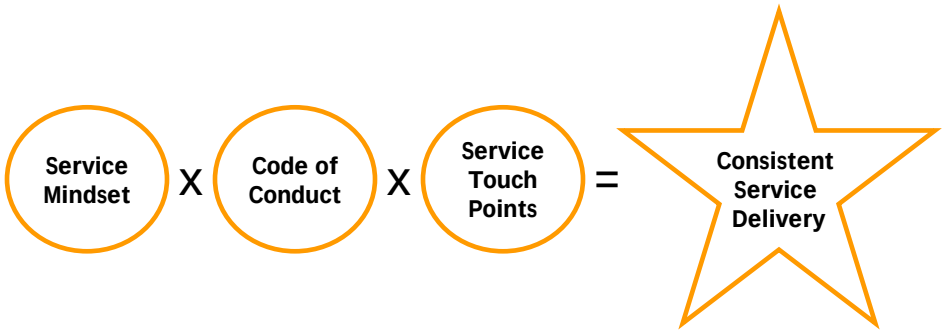
Outstanding a**N**d **E**xceptional**!** Service

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Branding and Service Excellence

Consistency in service delivery and be a **ONE!** *Service professional*

Service with **ONE!** voice, **ONE!** *heart,* **ONE!** *passion*



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Operational Excellence



- Universal Flight Information System (UFIS)
  - ✓ *Centralised Flight Database provides real-time flight information for all operations and interface with resource deployment systems eg. SAP*
  - ✓ *Resource Allocation System provides more efficient planning and real-time deployment of staff*

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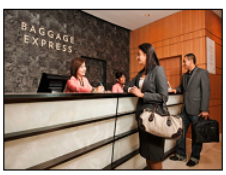
Operational Excellence



- Common Language Facility
  - ✓ *an easy to use and intuitive Graphical User Interface system*
  - ✓ *simplifies check-in agent's tasks and enhances check-in process*
  - ✓ *shortens training duration and allows greater flexibility in deployment of staff*

Innovation and Growth

- Limousine and premium coach services
- Off-site check-in services at Marina Bay Sands
- Dedicated services and airport concierge for Resorts World Sentosa
- SATS meeting services
- Revamp of SATS Premier Club 2







Accolades

中国南方航空 CHINA SOUTHERN

4 STAR AIRLINE SKYTRAX

Let's SMILE

Changi Smile Award

JAL Appreciation



SIA TCS Awards

CHANGI airport group

Changi Service Award 2011

厦門航空 XIAMEN AIRLINES

Best Overseas Station

EXCELLENT SERVICE AWARD

Excellent Service Award (EXSA)

ANA

ANA SIN station awarded 1st in region (Asia Pacific)

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Thank You

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