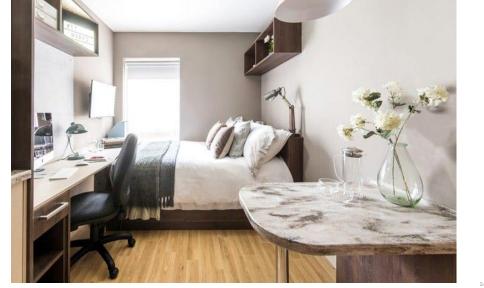
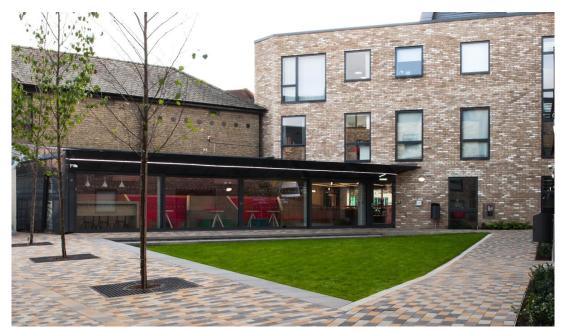
## SPH Corporate Presentation

## **March 2020**









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## Outline

## Introduction

- IQ FY2020 Key Highlights
- IQ FY2020 Financial Highlights
- Business Review
  - > Media, Telecommunications, Technology
  - > Property, Aged Care
- Summary
- Annexe

## Seizing opportunities for transformation

#### Asia's leading media organisation

- Engaging minds and enriching lives across multiple languages and platforms since 1984
- Publishes newspapers, magazines and books in print and digital editions; also has online classifieds, radio stations and outdoor
- > Investing in quality, award-winning journalism
- Innovating digitally to transform media business to meet readers and advertisers' changing needs; including platforms such as FastJobs, sgCarMart
- Together with Keppel Corp, acquired M1 Limited in April 2019 to leverage on synergies and explore new areas of growth
- Using technology to transform newsrooms, print efficiently and develop more digital content









## Seizing opportunities for transformation

#### Expanding PBSA portfolio and retail assets

- > Investing in defensive, cash yielding assets to grow recurring income
- S\$1.5 billion Purpose Built Student Accommodation (PBSA) portfolio, comprising 7,726 beds in 28 assets across 18 Cities in UK and Germany
- ➢ 65.9% stake in SPH REIT
- ➢ 70% stake and operator of Seletar Mall



- Developing The Woodleigh Residences and The Woodleigh Mall together with Kajima Development
- Leading player in Singapore's aged care market with overseas expansion
  - Orange Valley (OV) Nursing Homes, Singapore's largest private elderly nursing operator with five nursing homes, over 900 beds
  - > Partnership with Bridge C Capital to expand Aged Care business in Japan





## **1Q FY2020 Key Highlights**

#### Media: Digital transformation underway

- > 8.1% rise in circulation volume with digital subscription
- Post 1Q: ST News Tablet campaign gained 5.2k+ subscribers

#### • Property: Recurring income grew 10.1%

- Post 1Q: SPH REIT added second mall in Australia, with 50% stake in Westfield Marion Shopping Centre for A\$670m
- Post 1Q: Scaled student housing to S\$1.5b with £448m UK deal, acquiring 2,383 beds and premium Student Castle brand

#### Capital: Strengthening the balance sheet

Boosted by S\$300m perpetuals issuance & SPH REIT placement proceeds of S\$164.5m





## **1Q FY2020 Group Financial Highlights**

	<b>1Q FY20</b> S\$'000	<b>1Q FY19</b> S\$'000	Change %
Operating revenue	243,983	254,316	(4.1)
Total Costs	195,073	183,914	6.1
Operating profit <sup>#</sup>	53,944	74,841	(27.9)
FV change on investment prop.	10,527	-	NM
Share of results of associates, JVs	(762)	(2,435)	(68.7)
Investment income	4,549	3,182	43.0
Profit before taxation	68,258	75,588	(9.7)
Net profit attributable to shareholders	46,333	55,929	(17.2)

<sup>#</sup> This represents the recurring earnings of the media, property and other businesses.
NM: Not Meaningful

Operating revenue down due to media decline, mitigated by higher revenue from property

#### Total Costs up 6.1%

- Higher operating expenses from enlarged PBSA portfolio and SPH REIT
- One-off retrenchment costs at the Media Segment of S\$7.2m

S\$10.5m FV gain on investment property due to Mayflower student housing portfolio price adjustment

Share of results of associates boosted by M1 contribution

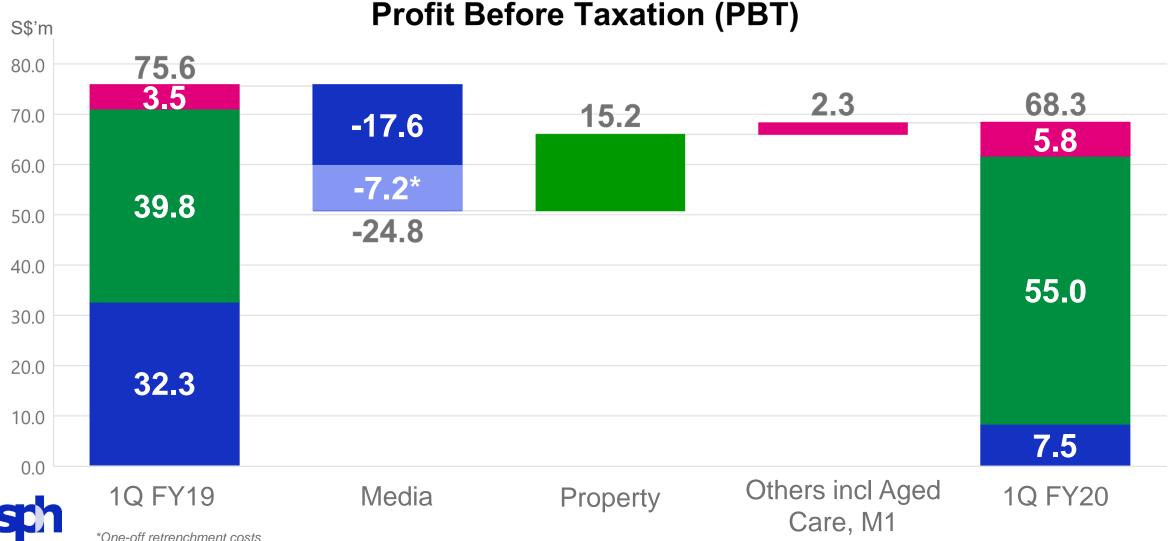
Operating profit increasingly supported by recurring income from Property

#### **Property revenue up 19%**

#### Property-related revenue set to rise with SPH REIT, Student Castle additions



## **Property PBT mitigating Media decline**



#### Media **Telecommunications** Technology

SI

HOME

Hyflux calls off rescue

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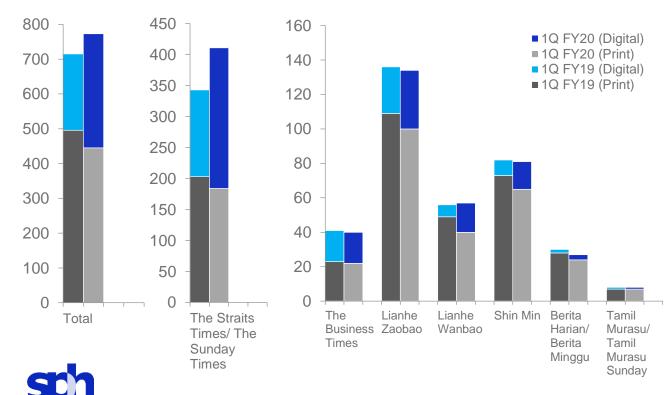
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## Newspaper circulation up 8.1% with Digital subs

- $\geq$  8.1% circulation growth, the first increase after 4 quarters
- ➢ Rise due to schools promotion, News Tablet campaign



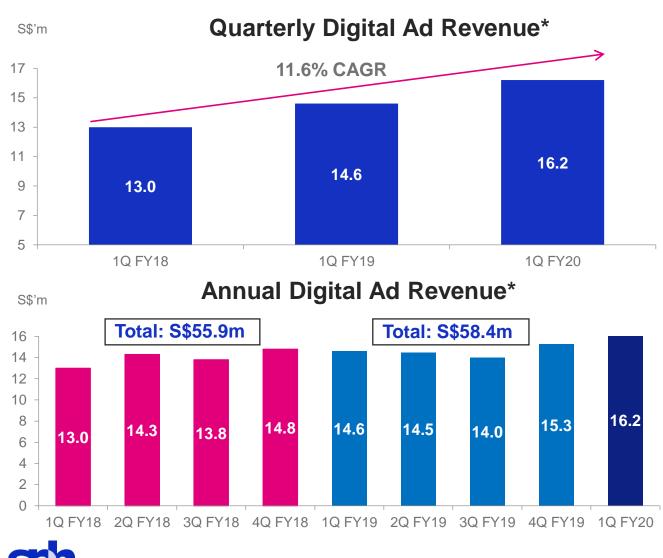
#### Daily Average Newspaper Circulation '000

## The Straits Times News Tablet latest to launch on 18 Dec 2019

- 5.2k+ units snapped up as at 7 Jan
- Follows on from success of Zaobao and Berita Harian
  - 12.2k subscribers for ZB news tablets by 7 Jan, 75% are new
  - 1.3k subscribers for BH news tablets by 7 Jan, 86% are new

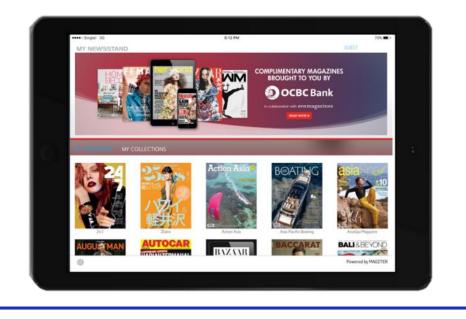


## Digital Ad rev hits 11.6% double-digit growth



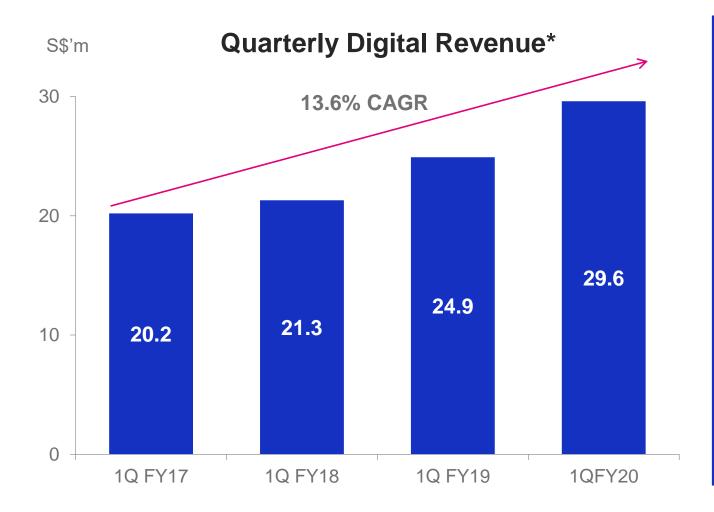
## Digital ad revenue shows an 11.6% CAGR since 1Q FY2018

- Newspaper digital ad revenue growing steadily at 8.8% y-o-y
- ➤ 1Q FY20 5.9% growth q-o-q



\*Total digital ad revenue from ads, online classifieds, magazines and other digital portals (excluding ShareInvestor)

#### Faster rate of total digital revenue growth



## Faster digital revenue growth at 13.6% CAGR

1Q FY20's digital revenue grew 18.9% vs 1Q FY19





## Focusing on quality journalism, expansion abroad

#### Leveraging Zaobao brand to build overseas audience

Singapore-China forum in Nov 2019, first time held overseas, in Shanghai



#### **Radio listenership up\***

- ➤ Total listenership up 10%
- Share of audience up 13%



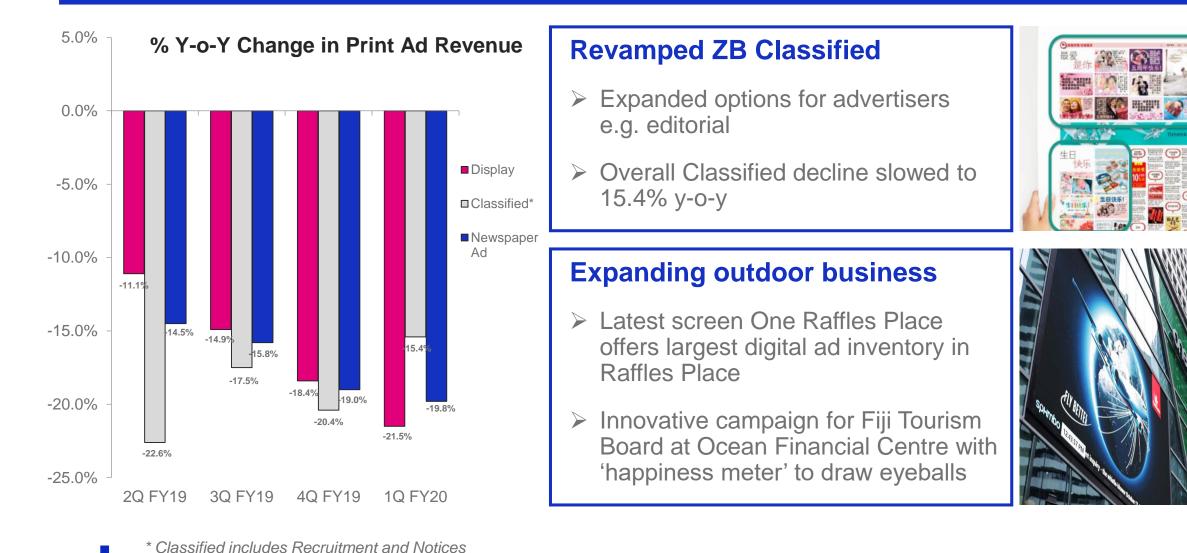
(\*Based on half yearly Nielsen Radio Diary Survey)

#### **Quality Journalism**

7 awards at Asian Digital Media Awards 2019



## **Innovating across traditional Media platforms**



## Latest wins for the Digital portfolio

## Qoo10 merged with India's ShopClues in Nov 2019

- Access to fast-growing Indian market via ShopClues platform
- ShopClues is major online player, selling electronics and lifestyle items across India



#### **Target Media seals key HDB tender**

- Won tender to supply 6k digital display screens to HDB estates by June 2020
- ➢ 75% increase in number of screens to 14k







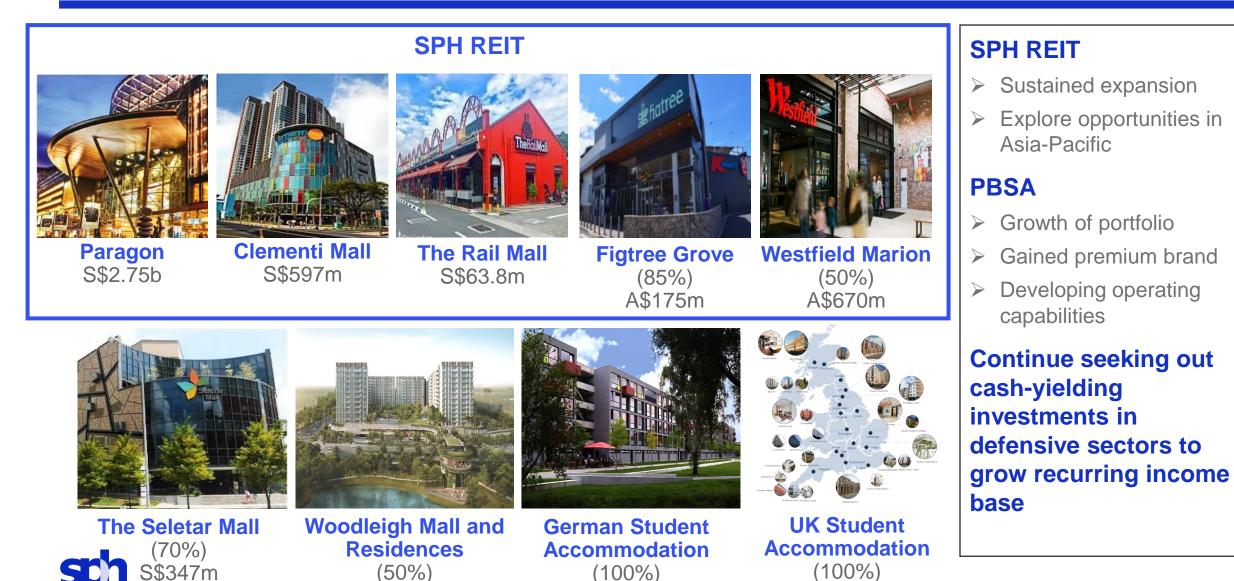
# Property

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## Driving growth and overseas recurring income



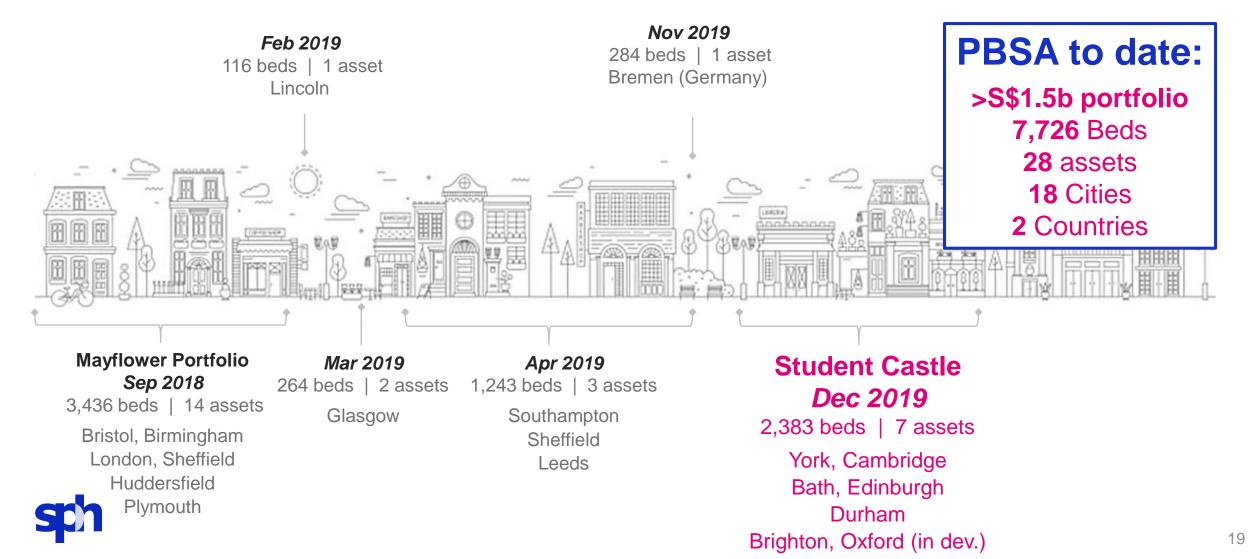
S\$23.4m

S\$400m

>S\$1.5b

#### Recurring income to get major boost with PBSA deal

#### £448m Student Castle deal to add S\$22.6m PBT (proforma)



## Expanding portfolio in top university cities



Oxford: 515 beds SBR: 1.4 Rank: 1

- Oxford and Cambridge ranked globally No. 1 and No. 2 \*
- Oxford, Cambridge, Durham, Edinburgh, York in UK's topranked Russell Group of universities
- All freehold assets, with 100% occupancy rate<sup>®</sup>
- Healthy student-bed ratio



Cambridge: 212 beds SBR: 1.3 Rank: 2



Edinburgh: 146 beds SBR: 2.6 Rank: 12<sup>1</sup>



Bath: 183 beds SBR: 2.6 National Rank: 33<sup>2</sup>



Durham: 473 beds SBR: 2.1 Rank: 5<sup>1</sup>



York: 648 beds SBR: 2.0 Rank: 21<sup>1</sup>



Brighton: 206 beds SBR: 3.8 National Rank: 61<sup>2</sup>

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\* The Times Higher Education World University Rankings
 <sup>1</sup> The Complete University Guide, University League Tables, Russell Group
 <sup>2</sup> CWUR World University Rankings
 <sup>®</sup> Oxford and Brighton are under development

## Gaining premium brand and operating capabilities











#### Top of the range student brand a competitive advantage

- Premium features including ultra-fast wifi, 24/7 security, fully-equipped gym, bike storage
- Offering more options, to attract international and domestic students

Full-suite operational capabilities for better efficiency and economies of scale



## **Extending PBSA network significantly across UK**

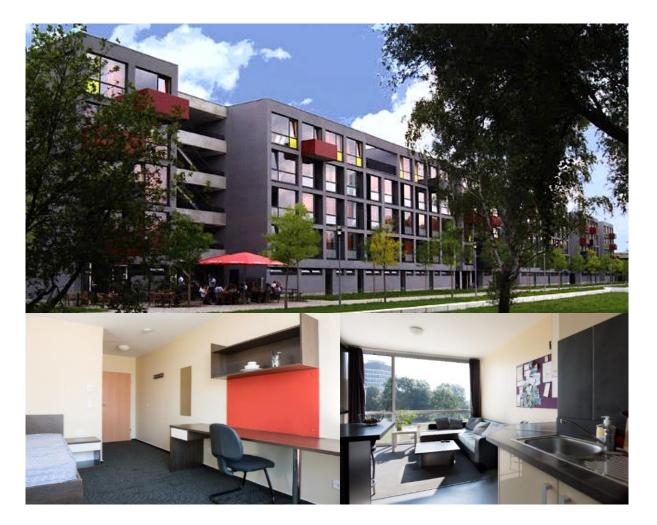


#### **Extends UK network significantly**

- 84% of Student Castle beds are in top university cities, including Oxford and Cambridge
- Total portfolio has 62% of beds in towns with Russell Group universities
- 7,442 Beds, 27 assets across 17 UK cities

- **1** Figure within the circle represents the number of assets in each city
  - \* Represents cities where Russell Group universities are located; Russell Group is a ranking of the top 24 UK universities
  - Student Castle Portfolio
  - Capitol Students Portfolio

## **PBSA:** Diversifying beyond UK into Germany

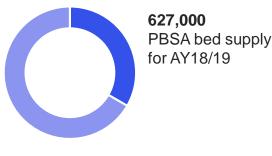


Diversifying into Bremen, Germany with S\$23.4m freehold asset in Nov 2019

- Added 284 rooms
- Galileo Residenz at near-full occupancy over past 9 years
- Geographical diversification; Germany has one of largest student populations in Europe with >30% increase over the past decade

## **PBSA demand fundamentals resilient**

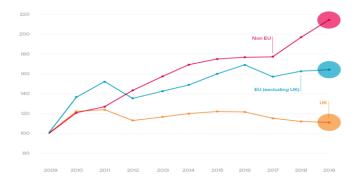
- **1. Demand growth to outstrip supply**<sup>1</sup>
  - Student numbers outweigh PBSA bed supply 3:1<sup>1</sup>
  - Shortfall in supply despite more than 30,000 PBSA beds delivered every year from 2015 to 2018



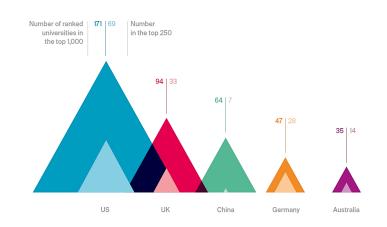
**1.8m** Full time students

#### 2. Strong demographic fundamentals 3. Quality of UK education

- Positive secular trends in the domestic population
  - UK 18-year-old population predicted to grow by 25% between 2020 and 2030<sup>2</sup>



 Rise in international students' applications from China and India to a record high for AY20/21 >30%<sup>3</sup>  UK has the 2nd highest number of top ranked universities globally with 33 in the Top 250<sup>4</sup>



- 4. Supportive government policies
  - Attractive work visas eligible international graduates will be able to work or seek work for 2 years from 2020/2021

<sup>1</sup> Knight Frank analysis, based on UK's 18-year-old population projections (sourced from UK Office of National Statistics) and UCAS entry rates

<sup>2</sup> Being 18 in 2018, UK Office of National Statistics, 2018

<sup>3</sup> 2020 cycle applicant figures – 15 January deadline, UCAS, 2020

<sup>4</sup> Knight Frank Global Student Report 2019 and European Student Accommodation Guide, Cushman & Wakefield, 2019

### **Sustained expansion for SPH REIT**





#### Acquired 50% interest in Westfield Marion Shopping Centre in Adelaide for A\$670m

- Largest shopping centre in Adelaide and South Australia
- 99.3% occupancy, WALE of 6.7 years, attracts 13.5 million visitors annually
- Deal completed in Dec 2019

Continue to seek opportunities in Asia-Pacific retail properties

## Aged Care

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## **Improving efficiency; continued quality focus**



Ramping up re-opened Changi Care Village



Outdoor area for rehabilitation



#### **Improving operational efficiency**

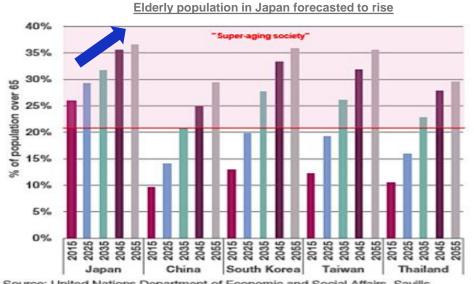
- Higher revenue and income from higher average bill size and ancillary services; lower manpower costs
- Steady bed occupancy rate of around 80%\*

## Quality-focused with no notable care incidents reported

#### **Expanding at home and overseas**

- Participating in Build-Own-Lease tenders in Singapore
- Evaluating overseas expansion opportunities

## Building a portfolio of Aged Care assets outside Singapore



Source: United Nations Department of Economic and Social Affairs, Savills Research & Consultancy

#### BRIDGE C CAPITAL

IIC



#### Akinari Tokuyama Chairman

CIO/CFO of Developer Group Pte Ltd
Ex-Vice President of Carlyle Group (Buyout Team) at Carlyle Japan



#### Daizo Yokota (CEO)

 Background in real estate investment and financing from Accenture, ORIX Corporation, LaSalle Investment Management Co. Limited and Shinsei Bank Limited

#### Senior living assets are cashyielding, defensive in nature:

#### Japan

- Partnered Japanese asset manager Bridge C Capital in Oct 2019 as on-ground partner
- Fund structure offers potential for fee income

#### **Other developed markets**

- Low interest rates
- Relatively lower regulatory risk
- Attractive market fundamentals



#### First overseas investment in Japan for Aged Care business





#### Part of strategy to grow recurring income base

- Acquisition of five high quality assets in Hokkaido, Nara (Osaka Metropolitan region) and Tokyo for JPY5.26 billion (S\$65.8 million), announced Feb 2020
- > 365 beds; providing quality independent living services
- > Operators on long leases averaging 23.4 years

#### **Result of partnership with Bridge C Capital**

Asset management fees to add to recurring income stream

#### Attractive demographics in Japan

- > Elderly (≥65 years) to rise to 30% of total population by  $2025^{1}$
- Senior care offerings, including home, facility and the elderly care market are estimated to be worth JPY15 trillion (approximately S\$188 billion) in 2025<sup>2</sup>



<sup>1</sup>"IPSS Research Report No. 85 "Population and Social Security in Japan", National Institute of Population and Social Security Research, July 2019<sup>-</sup> <sup>2</sup>"Demographics Asia: Opportunity in adversity", IPE Real Assets, March 2018<sup>-</sup>

#### Further overseas expansion in Canada for Aged Care





#### <sup>1</sup>Average life expectancy, World Bank<sup>.</sup> <sup>2</sup>U.S. Census Bureau, 2018, World Development Indicators

# Part of strategy to acquire cash-yielding assets in defensive sectors

- Acquisition of <u>six freehold assets</u>; five in Ontario, one in Saskatchewan for Can\$232.9 million (S\$244.5 million), announced Feb 2020, <u>subject to satisfactory due diligence</u>
- > Total <u>717 suites</u>, average age of around <u>7 years</u>
- Occupancy rates in excess of 90% over the past three years
- Experienced Canadian operator Hawthorn Senior Living

#### **Enters attractive North American market**

- Canada has <u>one of the highest average life expectancies</u> <u>globally at 82.3 years<sup>1</sup></u>, number of people 75 years and above growing by 52.6% over the next decade<sup>2</sup>
- Demand for independent living and assisted living services projected to rise with <u>additional 199,000 beds required</u> by 2035, up from 263,000 beds currently

# Summary

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## **Transforming Media, building new operating segments**





Leveraging on Balance Sheet Strength; Improving Recurring Income

# **Thank You**

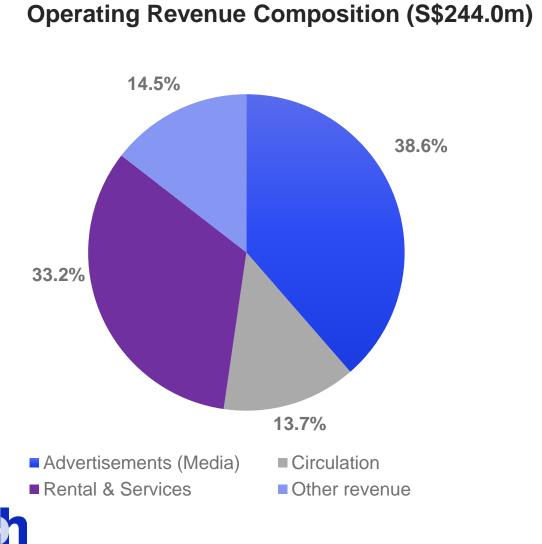
Visit www.sph.com.sg for more information



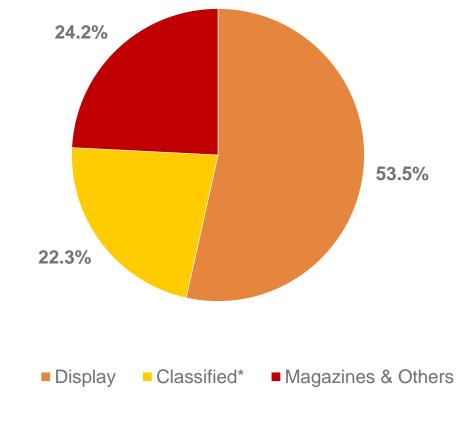
# Annexe



## **Revenue Composition 1Q FY2020**

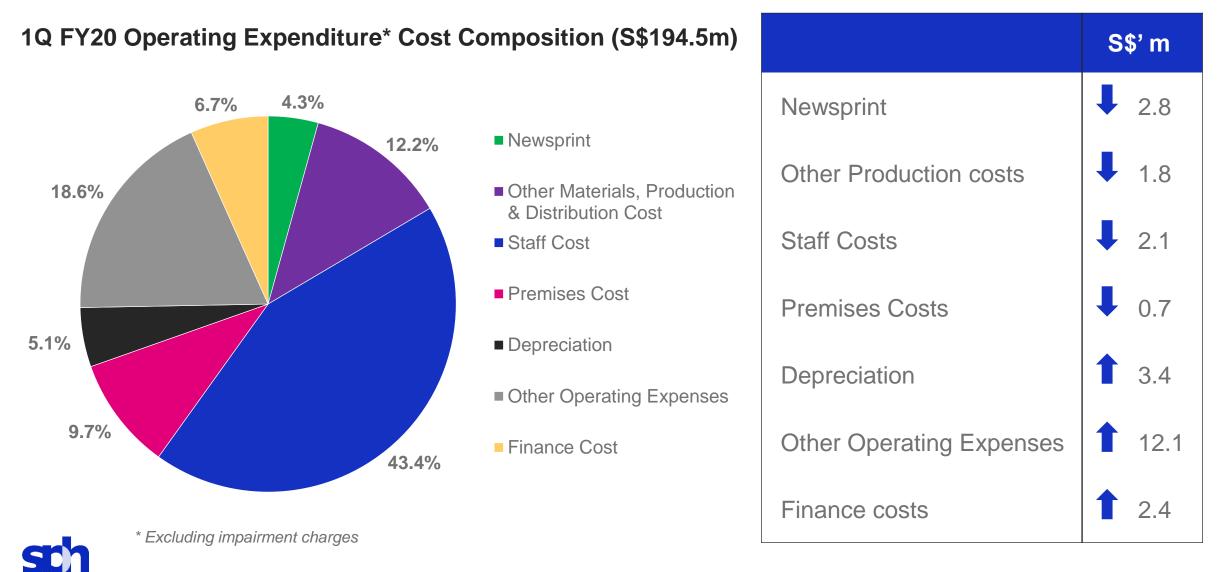


#### Media Advertisement Revenue Composition (S\$94.4m)

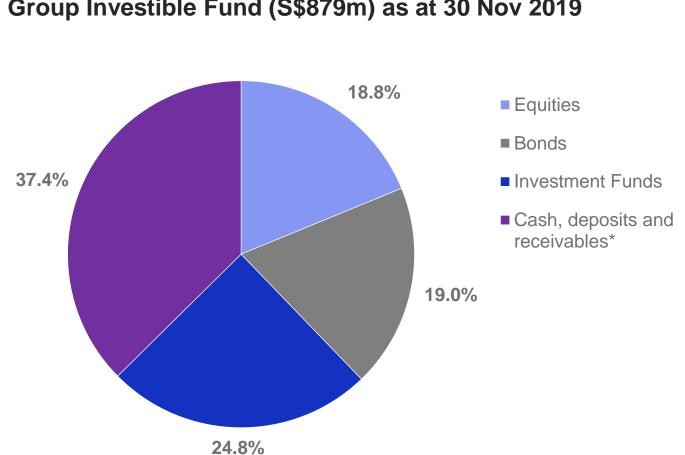


\* Classified includes Recruitment and Notices

## **Operating Cost**



## **Balance Sheet**

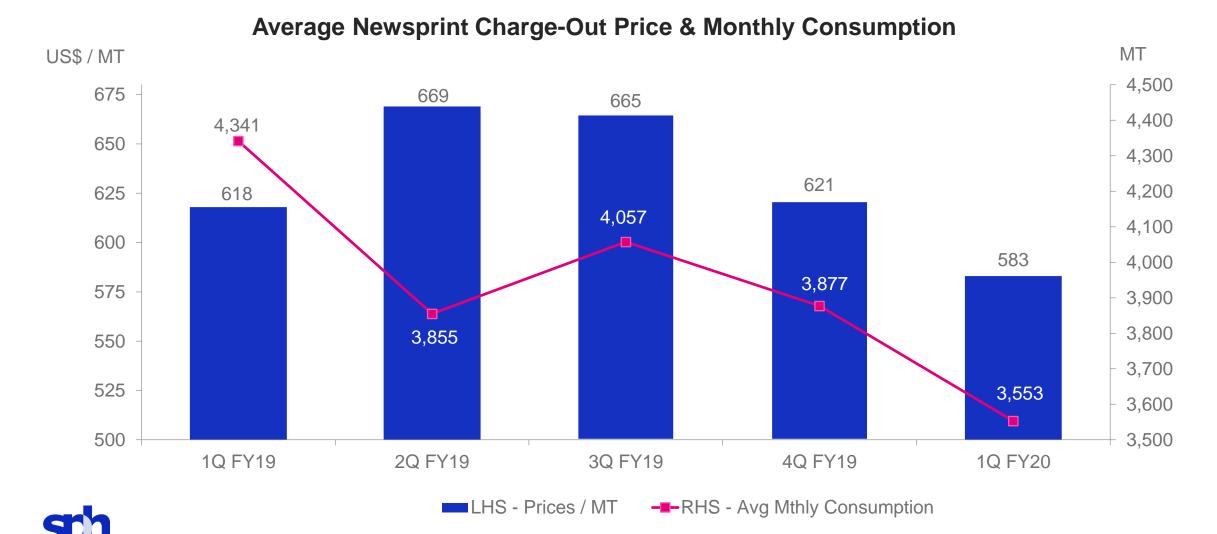


Group Investible Fund (S\$879m) as at 30 Nov 2019

- Cash, deposits and receivables include part of the proceeds from S\$300m 4% Perpetual Securities issued in Nov 2019
- Bonds increased partly due to the purchase of short-term treasury bills using the proceeds from the **Perpetual Securities**



## Slowing consumption with switch to Digital

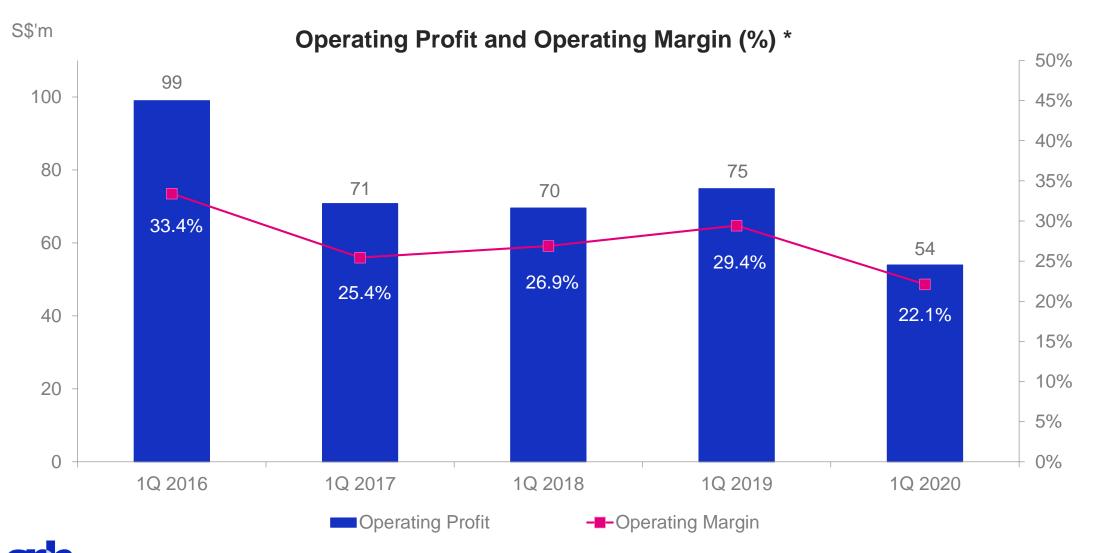


#### **Disciplined management of staff costs**

	1Q FY20	1Q FY19	1Q FY18	% Change (1Q FY20 vs 1Q FY19)	% Change (1Q FY20 vs 1Q FY18)
Headcount as at end Nov	3,990	4,084	4,302	(2.3)	(7.3)
Staff Costs (S\$'000)	84,405	86,489	85,794	(2.4)	(1.6)



## **Operating margin in line with lower revenue**



\* Excluding impairment charges on goodwill and intangibles, and property, plant and equipment