



# Ascott Residence Trust

## Investor Presentation - PhillipCapital

9 March 2021

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- COVID-19: Review and Recovery
- FY 2020 Highlights
- Portfolio Updates
- Acquisition of First Student Accommodation Property
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- Appendix: Key Country Updates



# Overview of Ascott Residence Trust



# A Leading Global Hospitality Trust

Constituent of FTSE EPRA Nareit Global Developed Index



**\$7.2b<sup>1</sup>**

Total Assets

**>16,000<sup>2</sup>**

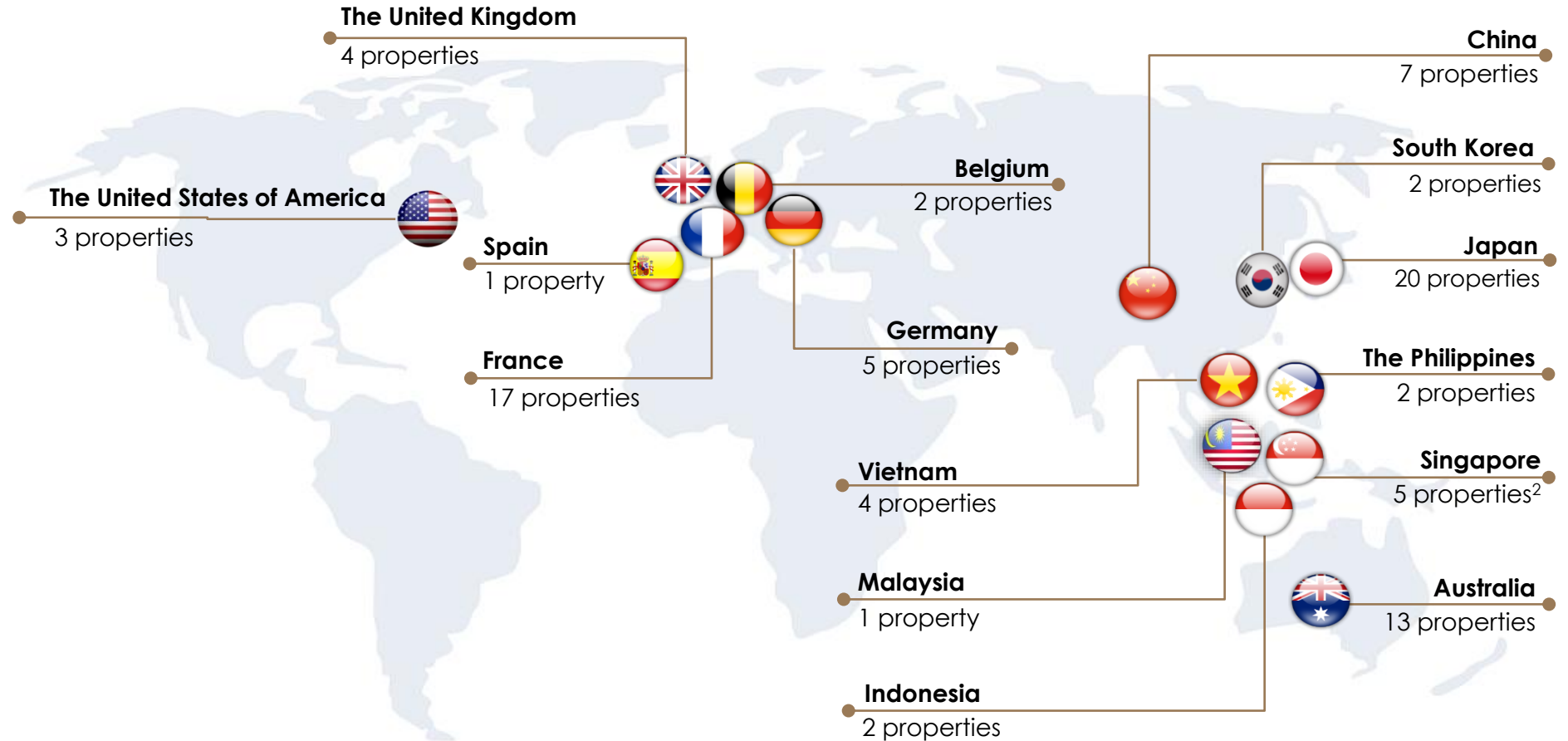
Units

**86<sup>2</sup>**

Properties

**38**

Cities in 15 countries



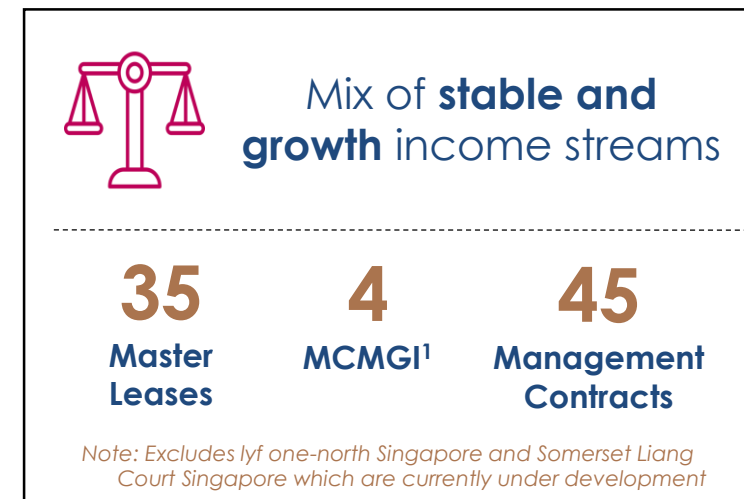
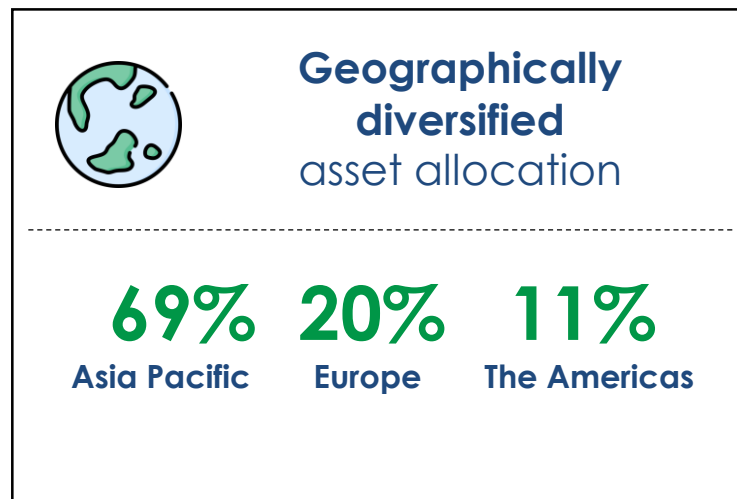
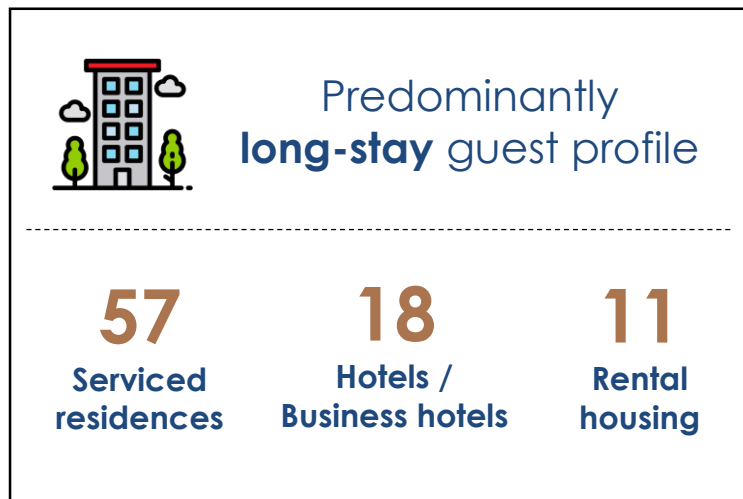
Notes: Above as at/for period ended 31 December 2020 unless otherwise stated

1. As at 31 December 2020

2. Including 1 of one-north Singapore and Somerset Liang Court Singapore (currently under development)

# Resilience from Diversification

Leveraging portfolio strengths in challenging times



Range of **well-loved brands** to cater to **different market segments**

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	Pullman Sheraton	Novotel Element Hotels	Courtyard by Marriott The Splaisir	Mercure WBF	ibis Sotetsu Grand Fresa	Park Hotel

Notes: Above as at 31 December 2020

1. MCMGI refers to Management Contracts with Minimum Guaranteed Income

# Strong Sponsor – The Ascott Limited

One of the leading international lodging owner-operators



**>122,000**

**Serviced residence  
& hotel units**

Includes units under development

**>770**

**Properties**



**>190**

**Cities**

**>30**

**Countries**

**>30 years track record**

**Strong alignment of interests  
c.40% sponsor stake<sup>1</sup> in ART**



Notes: Figures updated as at January 2021  
1. Held through CapitalLand Group



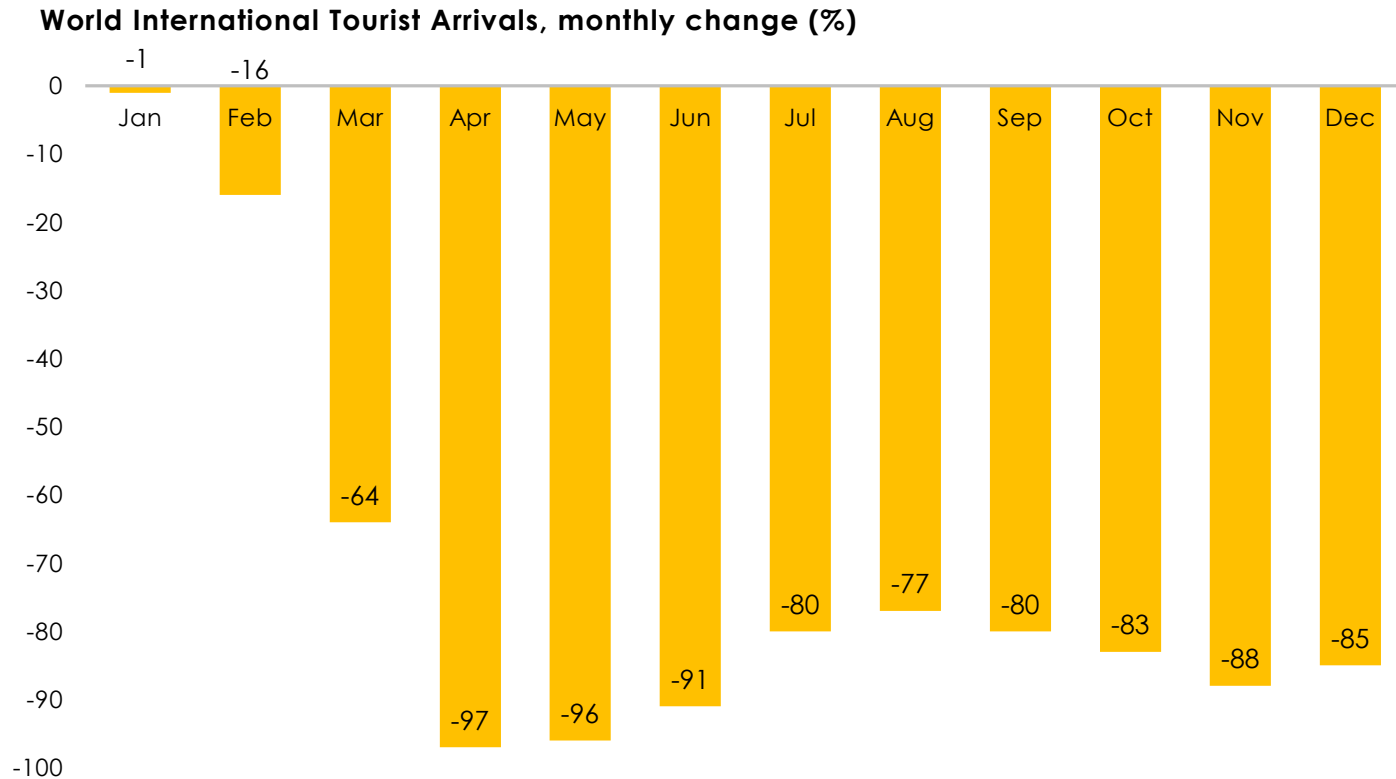
# COVID-19: Review and Recovery





# 2020 – An Unprecedented Year

International visitor arrivals fell by more than 70% to 1990 levels



**74%**

Decline in international arrivals in 2020

**US\$1.3 trillion**

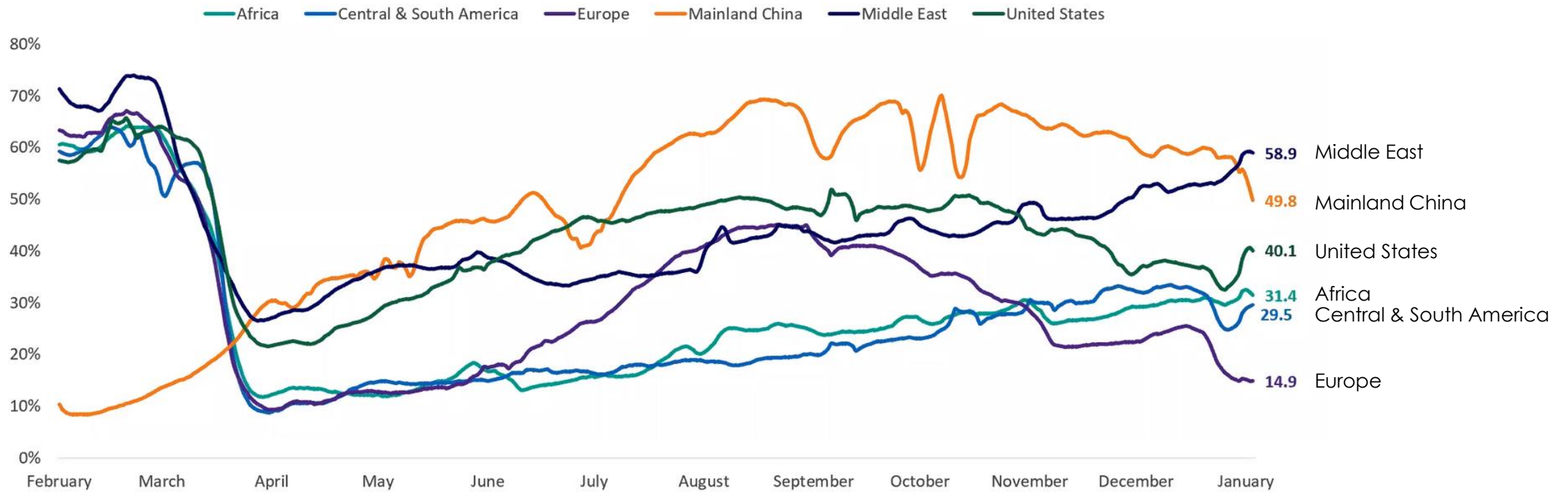
Losses in international tourism receipts in 2020

Source:  
UNWTO, "UNWTO World Tourism Barometer" 28 January 2021

# Varied Pace of Recovery Across Regions

Occupancies stagger on travel curbs and movement restrictions

Occupancy rate (%)



Source: STR<sup>1</sup>

Note:

1. STR statistics as at 3 January 2021



# Varied Pace of Recovery Across Regions

Large domestic markets expected to lead as vaccine rollout begins

## The United States of America

- **Infections continue to be high** and situation remains uncertain
- **Limited service, extended stay hotels in drive-to and suburban locations** have outperformed
- In New York City, the **hotel sector** has largely been on pause but is **expected to reopen** in tandem with the economy as more vaccinations are administered

## Europe

- **Resurgence and new COVID-19 variants** have led to **curfews and strict measures** being imposed
- **Operating environment challenging** but **fewer hotel closures** during the second lockdown compared to the first
- **Large domestic markets** - travel recovery dependent on speed and efficacy of vaccine but **pent-up appetite** to travel remains strong for the majority

## Asia Pacific

- **China: Normalcy has returned and domestic travel has resumed**; sporadic outbreaks in various cities
- **Australia: Travel recovery expected to be domestic-driven**, supported by large local market and vaccine rollout
- **Japan: Progressive lifting of state of emergency**; Olympic Games in July 2021 could provide uplift
- **Singapore: COVID-19 situation in check**; government block bookings and staycations

# FY 2020 Highlights

**Citadines**



# FY 2020 – A Year Like No Other

## Sharing past divestment gains with Stapled Securityholders

**S\$45 mil** in distribution top-up

to mitigate the impact of COVID-19



**Index inclusion**  
**FTSE EPRA Nareit Global  
Developed Index**

## Enhancing the portfolio

Acquisition of Quest Macquarie Park Sydney

Ongoing development of lyf one-north Singapore  
and Somerset Liang Court Singapore



## Unlocking gains through capital recycling



Completed divestments include:

- Somerset Liang Court Singapore
- Somerset Azabu East Tokyo
- Ascott Guangzhou

Ongoing divestments include:

- Citadines Didot Montparnasse Paris
- Citadines City Centre Grenoble
- Somerset Xu Hui Shanghai



## Discipline in capital management

**c.S\$1.05 bil**

in total available funds, comprising  
cash on-hand, available credit facilities and  
net divestment proceeds to be received

**Low gearing of 36.3%**

Debt headroom of S\$1.9 bil

**Lower interest on  
perpetual securities**

by c.S\$4.0 mil a year

# Commitment to Sustainability & Corporate Governance



## Environment



**15 new green certifications**

### Maiden green loan

for the development of lyf one-north Singapore, which has obtained BCA Green Mark Gold<sup>PLUS</sup>

## Governance

**Ranked 3rd**

in Singapore Governance and Transparency Index for three consecutive years



## Social



- Providing a home away from home for healthcare workers, returning nationals, migrant workers and other affected communities
- Distributing meals to the elderly and vulnerable groups
- Distributing hand sanitisers to local community
- Packing school bags and schooling essentials for children from low-income families

**Supporting the fight against COVID-19**



# Financial Highlights

## 2H 2020

Revenue  
**S\$161.4 mil**  
▼ 39% y-o-y

Gross Profit  
**S\$61.1 mil**  
▼ 53% y-o-y

Portfolio RevPAU  
**S\$49<sup>1</sup>**  
▼ 69% y-o-y

Distributable Income  
**S\$61.7 mil**  
▼ 32% y-o-y

## FY 2020

Revenue  
**S\$369.9 mil**  
▼ 28% y-o-y

Gross Profit  
**S\$149.6 mil**  
▼ 41% y-o-y

Portfolio RevPAU  
**S\$59<sup>1</sup>**  
▼ 61% y-o-y

Distributable Income  
**S\$94.2 mil**  
▼ 43% y-o-y

Note:

1. Portfolio RevPAU refers to the revenue per available unit of properties under management contracts and management contracts with minimum guaranteed income

# 2H 2020 Financial Highlights

Gradual, uneven path to recovery



## Sequential improvement in portfolio revenue per available unit (RevPAU) from 3Q 2020 to 4Q 2020

- **Quarter-on-quarter increase in average portfolio occupancy** to mid 40%; ADR stable
- **Domestic travel demand picked up in 3Q 2020 but was dampened in 4Q 2020 by new outbreaks**
- **Countries with long stays**, such as China and Vietnam, performed better than those traditionally dependent on transient travellers
- **88% of properties operational<sup>1</sup>**; 6 of the 10<sup>2</sup> properties temporarily closed are on master leases
- **Loss of income from divestment** of partial gross floor area (GFA) of Somerset Liang Court Singapore in July 2020
- Portfolio continued to **generate operating profits and positive cashflow**



## Stable income sources partially mitigated COVID-19 impact

- **Master leases and management contracts with minimum guaranteed income (MCMGI)** comprised about 67% of 2H 2020 gross profit
- **Master lease amendment agreements** were entered into for properties in France in December 2020; revisions made to rent structure and/or terms of expiring leases extended by 2 to 3 years
- **Rental relief** extended to some lessees
- **Income top-up** partially mitigated impact on MCMGI properties

Notes:

1. Excludes properties under development and Ascott Guangzhou and Somerset Azabu East Tokyo which were divested in December 2020
2. Temporarily closed properties as at 31 December 2020 comprise 5 properties in France, 2 in Japan, 1 each in Belgium, Spain and South Korea

# 2020 Distribution Details

Top-up of distribution to mitigate impact of COVID-19

**2H 2020**  
**Distribution per**  
**Stapled Security**  
**1.99 cents**  
▼ 52% y-o-y

**FY 2020**  
**Distribution per**  
**Stapled Security**  
**3.03 cents**  
▼ 60% y-o-y



## Sharing past divestment gains with Stapled Securityholders

- **Release of S\$5 mil of income available for distribution retained in 1H 2020**
- **Total top-up of S\$45 mil in FY 2020** (1H 2020: S\$5 mil, 2H 2020: S\$40 mil) to mitigate the impact of COVID-19 on distributions, replace lost income from divestments and to share past divestment gains with Stapled Securityholders
- **Financial standing remains robust** with healthy credit metrics and adequate liquidity to cover c.3 years' fixed costs under worst-case, zero-income scenario

## Distribution Details

Last Day of Trading on "cum" basis	2 February 2021
Ex-Date	3 February 2021
Books Closure Date	4 February 2021
Distribution Payment	26 February 2021



# 2H 2020 - Financial Performance by Contract Types

Overall performance adversely impacted by COVID-19; higher master lease contributions due to acquisitions

	Revenue (\$\$'mil)			Gross Profit (\$\$'mil)			RevPAU (\$\$)		
	2H 2020	2H 2019	% Change	2H 2020	2H 2019	% Change	2H 2020	2H 2019	% Change
<b>Master Leases</b>	43.8	36.2	21%	37.9	32.6	16%	n.a.	n.a.	n.a.
<b>Management Contracts with Minimum Guaranteed Income<sup>1</sup></b>	7.4	17.6	-58%	3.1	7.3	-58%	25	157	-84%
<b>Management Contracts<sup>1</sup></b>	110.2	212.8	-48%	20.1	90.4	-78%	50	158	-68%
<b>Total</b>	<b>161.4</b>	<b>266.6</b>	<b>-39%</b>	<b>61.1</b>	<b>130.3</b>	<b>-53%</b>	<b>49</b>	<b>158</b>	<b>-69%</b>

- **Master Leases (62% of total GP)**: Higher revenue and gross profit due to the addition of the A-HTRUST properties in Japan, South Korea and Singapore from 1 January 2020, and the acquisition of Quest Macquarie Park Sydney in February 2020
- **Management Contracts with Minimum Guaranteed Income (5% of total GP)**: Lower revenue and gross profit due to lockdown measures and temporary property closures in Europe, partially offset by income top-up from the operator
- **Management Contracts (33% of total GP)**: Lower revenue and gross profit due to weak demand for accommodation and temporary property closures in Japan and US, partially mitigated by the addition of the A-HTRUST properties in Australia from 1 January 2020

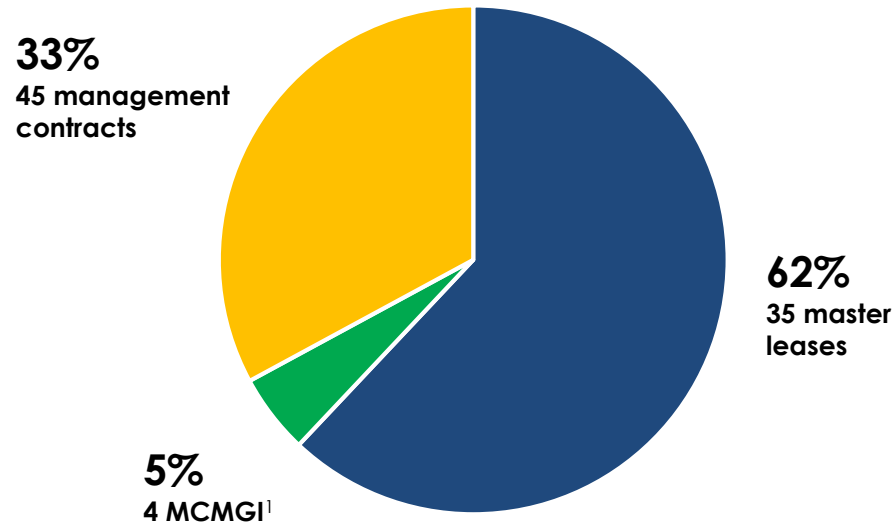
Note:

1. The management contracts with minimum guaranteed income for 3 of the properties in United Kingdom expired on 30 April 2020 and were converted to management contracts from May 2020 for one year. For comparison purposes, the revenue, gross profit and REVP AU amounts of the three properties from July 2019 to December 2019 have been reclassified from the "Management Contracts with Minimum Guaranteed Income" category to "Management Contracts" category.

# Balancing Downside Protection & Growth in a Recovery

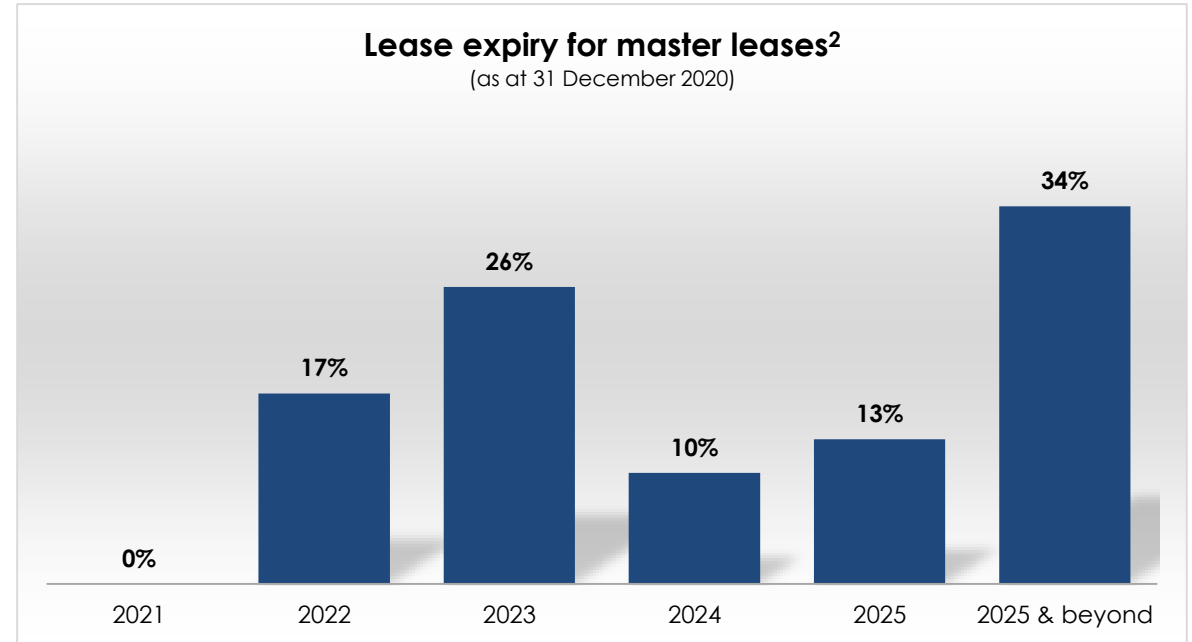
Two-thirds of gross profit from stable income sources; no master leases due for renewal in 2021

2H 2020 Gross Profit Contribution



Lease expiry for master leases<sup>2</sup>

(as at 31 December 2020)



Update as at 31 December 2020:

Master lease amendment agreements were entered into to revise the rent structure and/or extend the term of the master lease agreements expiring in 2020 and 2021 by 2 to 3 years

Notes:

Above as at/for period ended 31 December 2020 unless otherwise stated

1. MCMGI refers to Management Contracts with Minimum Guaranteed Income

2. Percentage of gross rental income for master leases expiring during the respective periods over the total gross rental income for all master leases; excludes WBF Hotel Kitasemba East and WBF Hotel Kitasemba West which will be converted to management contracts in 2021

# Asia Pacific Makes Up >70% of Total Gross Profit

Master leases and long-stay markets in Asia Pacific key contributors to gross profit

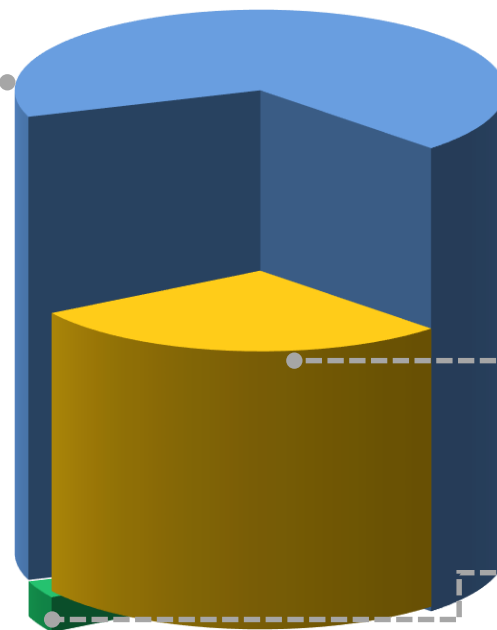
## 2H 2020 Gross Profit Contribution

8 key markets contributed 83.1% of total gross profit

### Asia Pacific

78.5%

<b>Australia</b>	13.0%
<b>China</b>	8.3%
Indonesia	1.5%
<b>Japan</b>	30.3%
Malaysia	-0.1%
Philippines	-0.6%
<b>Singapore</b>	13.6%
South Korea	2.9%
<b>Vietnam</b>	9.6%



### Europe

27.4%

Belgium	0.8%
<b>France</b>	11.1%
Germany	11.3%
Spain	1.1%
<b>United Kingdom</b>	3.1%

### The Americas

-5.9%

<b>USA</b>	-5.9%
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● Master Leases
● Management Contracts with Minimum Guaranteed Income
● Management Contracts



# Portfolio Valuation

Impacted by COVID-19

Country	Currency	Valuation as at 31 Dec 2020 <sup>2</sup> (local currency)	Valuation as at 31 Dec 2019 <sup>2</sup> (local currency)	Variance (%)
Australia	AUD	920.3	983.9	-6%
Belgium	EUR	39.9	44.3	-10%
China	RMB	1,817.4	2,042.5	-11%
France	EUR	299.5	316.1	-5%
Germany	EUR	159.9	165.4	-3%
Indonesia	IDR <sup>1</sup>	1,005,000.0	1,056,338.0	-5%
Japan	JPY	105,192.0	107,033.0	-2%
South Korea	KRW	150,100.0	162,900.0	-8%
Philippines	PHP	4,895.0	5,127.0	-5%
Malaysia	MYR	134.0	147.0	-9%
Singapore	SGD	1,076.6	1,085.2	-1%
Spain	EUR	40.9	45.4	-10%
United Kingdom	GBP	249.9	280.7	-11%
USA	USD	371.6	449.9	-17%
Vietnam	VND	3,895.9	4,271.5	-9%

- **7% decline in total property value** as at 31 December 2020, compared to 31 December 2019
- Mainly due to **weaker performance** of the properties on the back of COVID-19 and **higher cap rates and discount rates**

Notes:

Valuations are stated in millions, with the exception of Vietnam, which is stated in billions.

1. Valuations are stated in Indonesian Rupiah as a result of the change of reporting currency to Indonesian Rupiah from US Dollars of the investment holding entities, effective from 1 January 2020.
2. Excludes assets held for sale, divested and acquired in 2020.



# Portfolio Updates



lyf one-north, Singapore (Artist's Impression)  
Concept Design by WOHA



# Investment & Portfolio Reconstitution Strategy

Pivoting towards longer-stay accommodation asset classes

**Divestments**  
at premium to  
book value



**Investments in**  
longer-stay  
asset classes



**Development**  
projects



- Recycling capital into higher-yielding investments with a focus on increasing proportion of stable income
- Expansion of investment strategy to include student accommodation



# Unlocking Value Through Divestments

Divesting properties that have reached their optimal stage of life cycle at attractive premium to book value despite COVID-19

## Completed in December 2020

### Ascott Guangzhou



Sale price of RMB 780 mil,  
(c.S\$159 mil)  
52% above book value  
Exit yield of c.3%  
Net gain of S\$28.9 mil

### Somerset Azabu East Tokyo



Sale price of JPY 5.9 bil,  
(c.S\$76 mil)  
63% above book value  
Exit yield c.2%  
Net gain of S\$30.6 mil

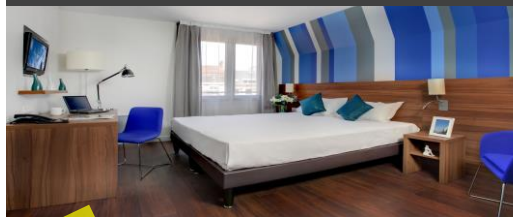
## Ongoing Divestments

### Citadines Didot Montparnasse Paris



Sale price of EUR 23.6 mil, (c.S\$36 mil)  
69% above book value  
Exit yield of c.5%  
Net gain of S\$4.7 mil  
Target completion in 1Q 2021

### Citadines City Centre Grenoble



Sale price of EUR 8.1 mil, (c.S\$13 mil)  
35% above book value  
Exit yield of c.5%  
Net gain of c.S\$44k  
Target completion in 1Q 2021

New

### Somerset Xu Hui Shanghai



Sale price of RMB1,050 mil, (c.S\$215.6 mil)  
171% above book value  
Exit yield of c.2%  
Net gain of c.S\$110.2 mil  
Target completion in 2Q 2021

# Continuous Efforts to Enhance Portfolio and Create Value



ASCOTT  
RESIDENCE  
TRUST

A Member of CapitaLand

Rejuvenating the portfolio with new developments

## Redevelopment of Somerset Liang Court Singapore



- 192-unit Somerset serviced residence with hotel licence in the popular riverfront lifestyle and entertainment Clarke Quay precinct
- Sale of partial GFA **completed on 15 July 2020** and **S\$163.3 mil of cash proceeds collected**
- **Demolition works underway and construction expected to commence in 3Q 2021**
- Development expected to **complete in 2025**

## Development of Iyf one-north Singapore



- 324-unit coliving property located in the **vibrant research and business hub** of one-north, Singapore
- Development update:
  - Structural works underway and expected to complete in 1Q 2021
  - Other internal architectural and mechanical & engineering works are also in progress
- Expected to **complete in 4Q 2021**



# Acquisition of First Student Accommodation Property

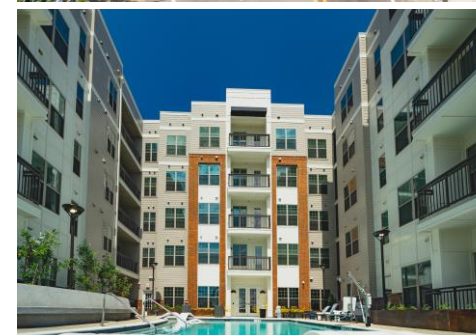


# First Foray into Purpose-built Student Accommodation

Quality, freehold property in the heart of Atlanta

## Signature West Midtown

<b>Location</b>	800 Marietta Street NW, Atlanta, Georgia, USA
<b>Purchase consideration<sup>1</sup></b>	US\$95.0 million (\$\$126.3 million)
<b>Total acquisition cost (including transaction costs)</b>	US\$97.9 million (\$\$130.2 million)
<b>Land tenure</b>	Freehold
<b>Net rentable area</b>	215,895 square feet (sq ft)
<b>Building height / units / beds</b>	Mid-rise building with 183 units and 525 beds
<b>Unit mix</b>	Studio: 29 / (511 sq ft) 1-Bedroom: 14 / (673 sq ft) 2-Bedroom: 38 / (979 sq ft) 3-Bedroom: 11 / (1,296 sq ft) 4-Bedroom: 81 / (1,487 sq ft) 4-Bedroom Townhome: 1 / (1,686 sq ft) 5-Bedroom: 9 / (2,006 sq ft)
	All units come with ensuite bathrooms
<b>Key educational institution</b>	Georgia Institute of Technology
<b>Contract type</b>	Management contract
<b>Ave. occupancy rate</b>	c.95% <sup>2</sup>
<b>Ave. length of stay</b>	c.1 year
<b>EBITDA<sup>3</sup> yield</b>	c.5%
<b>DPS<sup>4</sup> accretion</b>	4.4%



Notes: Based on average exchange rate for FY 2020 of 1 USD= 1.3298 SGD

1. The purchase consideration takes into account the agreed property value of the property, which was arrived at on a willing-buyer and willing-seller basis and derived based on the independent valuation of the property by Colliers International at US\$97.5 million (equivalent to approximately \$\$129.7 million).
2. For the full year of 2020
3. Earnings before net interest expense, tax, depreciation and amortisation
4. Distribution per Staged Security



# One of Atlanta's Newest Student Accommodation

Prime location, stone's throw from Georgia Tech



Opened in 2019



Walking distance to Georgia Institute of Technology (Georgia Tech), an internationally recognised university

- 5 to 15-minute walk to Georgia Tech's sports hub, lecture halls, and planned 2.2 million sq ft Technology Enterprise Park expansion<sup>1</sup>
- Reputable university ranked 35th in the USA and 2nd in Georgia<sup>2</sup>
- About 40,000 students



Convenient access to Midtown and Downtown Atlanta

Sources:

1. Atlanta Business Chronicle, "Georgia Tech clears major hurdle for \$750M Technology Enterprise Park expansion", November 2020

2. US News Best Colleges Ranking

# Rationale and Benefits

1

Enhancing returns to Stapled Securityholders

2

Attractive opportunity to acquire quality student accommodation asset

3

Pivoting towards longer-stay accommodation for income stability

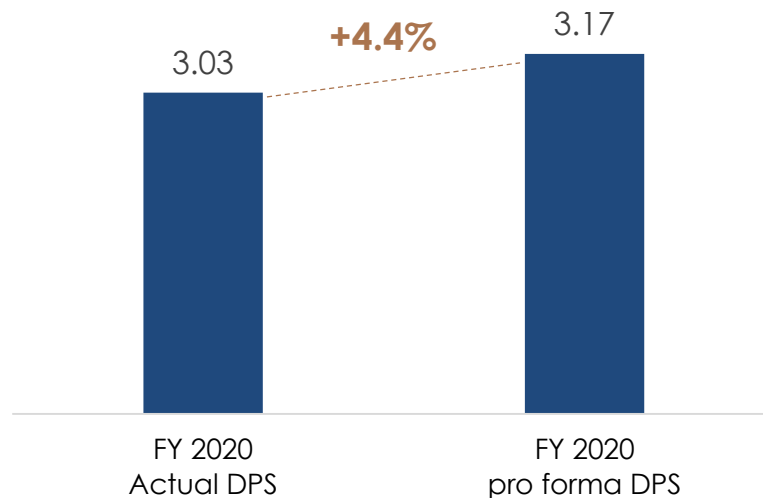
4

Enhancing diversification, adding a new platform for growth

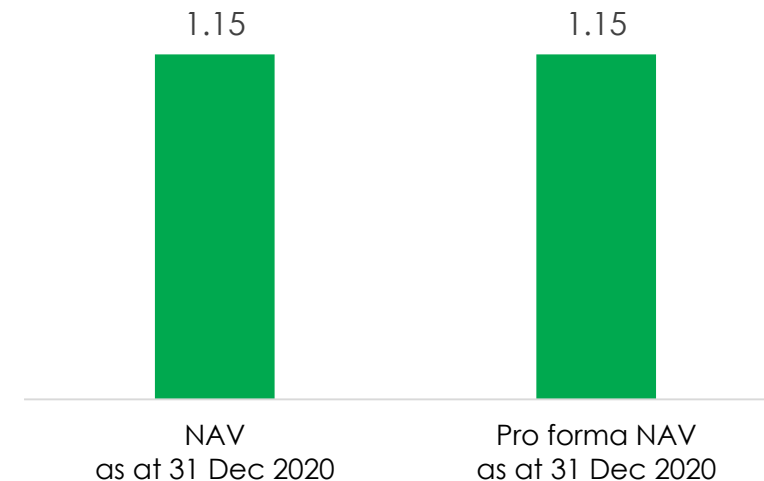
# 1 Enhancing Returns to Stapled Securityholders

Replacing lost income from recent divestments and reinvesting at higher yields

**4.4% increase in FY 2020 pro forma distribution per Stapled Security (DPS)**  
(Singapore cents)



**Neutral to net asset value (NAV)**  
(Singapore dollars)



Note: The pro forma DPS and NAV are calculated based on the unaudited consolidated financial statements of ART for FY2020 and 3,108,047,703 Stapled Securities in issue as at 31 December 2020 and on the following assumptions: (i) ART had completed the Acquisition on 1 January 2020 and (ii) the Acquisition is funded based on a funding structure of 40% debt and 60% divestment proceeds.



## 2 Attractive Opportunity to Acquire Quality Student Accommodation Asset



### Strong property fundamentals

- New, purpose-built, freehold student accommodation
- Walking distance to Georgia Tech, a “Power 5<sup>1</sup>”, Tier 1 university
- Strong enrolment growth and pre-leasing momentum
- Beneficiary of Georgia Tech’s 2.2 million sq ft expansion of its Technology Enterprise Park which will drive up economic activities and general rent levels around West Midtown



Note:

1. A “Power 5” university is one which participates in the Power Five conferences, which are elite conferences in college football in the USA



# 3 Pivoting Towards Longer-stay Accommodation for Income Stability



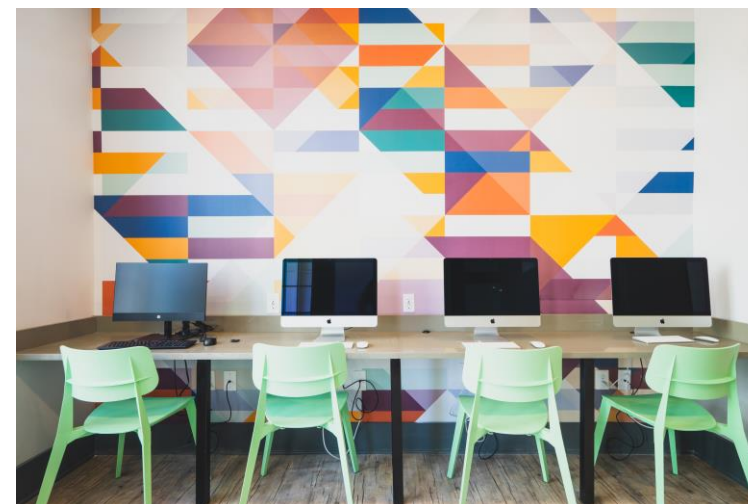
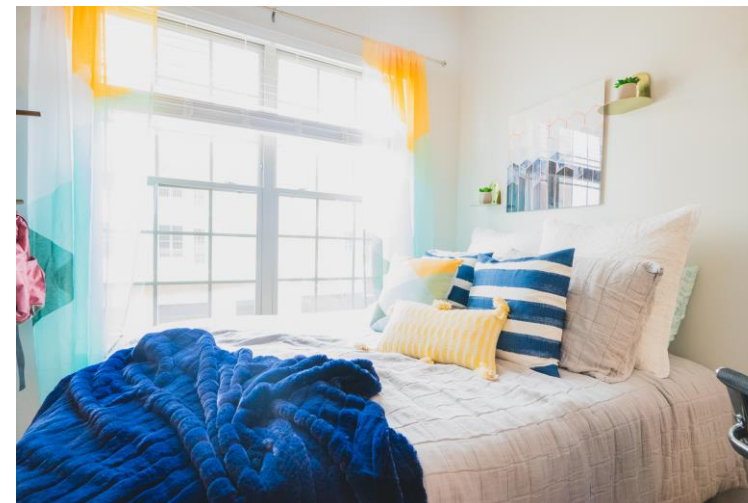
## Plan to increase asset allocation in longer-stay properties

- Seeking opportunities in longer-stay asset classes such as student accommodation and rental housing
- Post-acquisition, rental housing and student accommodation properties will comprise about 7% of ART's total assets



## Increasing income stability

- High average occupancy of c.95% despite COVID-19
- Average length of stay of about 1 year
- Predominantly domestic student mix makes the property less dependent on issuance of student visas and international travel restrictions



# 4 Enhancing Diversification, Adding a New Platform for Growth



## Mitigating near-term headwinds of traditional hospitality asset classes

- Hospitality market conditions are expected to remain challenging in the near term
- Countercyclical asset class as students tend to invest in education during recession in preparation for economic recovery



## Tapping growth opportunities in the student accommodation market

- Student accommodation has proven to be a resilient asset class even during a pandemic
- Enrolment at reputable universities continues to expand, supported by rising middle class and population growth
- Keen investment demand by institutional investors

## Post-acquisition...



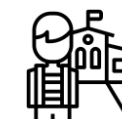
**57**  
Serviced  
Residences



**18**  
Hotels /  
Business Hotels



**11**  
Rental Housing




**1**  
Student  
Accommodation

# Capital Management



# Strong Financial Capacity & Healthy Liquidity Position

Debt headroom of c.\$1.9 bil for potential investment opportunities




### Strong capital management

---

**\$1.15**  
NAV per Unit

**51%**  
Total assets in foreign currency hedged

**2.6% (gain)**  
Impact of foreign exchange after hedges on gross profit for FY 2020



### Robust financing flexibility

---


**36.3%**  
Gearing (c. \$1.9 bil debt headroom<sup>1</sup>)

**2.2X<sup>2</sup>**  
Interest cover

**1.8% per annum**  
Low effective borrowing cost

**70%**  
of property value unencumbered

**BBB (Negative Outlook)**  
Fitch Ratings



### Fortifying liquidity reserves

---

**c.\$1.05 bil**  
Total available funds

=

**c.\$490 mil**  
Cash on-hand

+

**c.\$560 mil**  
Available credit facilities and net divestment proceeds to be received<sup>3</sup>

Notes:

Above as at/for period ended 31 December 2020.

1. Refers to the amount of additional debt before reaching aggregate leverage of 50%
2. Refers to the 12-month trailing interest cover
3. Balances as at 31 December 2020; includes committed credit facilities amounting to approximately \$115 mil and outstanding proceeds from the ongoing divestments of Citadines Didot Montparnasse Paris and Citadines City Centre Grenoble



# Strong Financial Capacity & Healthy Liquidity Position

Diversified funding sources and well spread-out debt maturity profile

**69% : 31%**

Bank loans : Medium Term Notes

**14%**

Total debt due in 2021

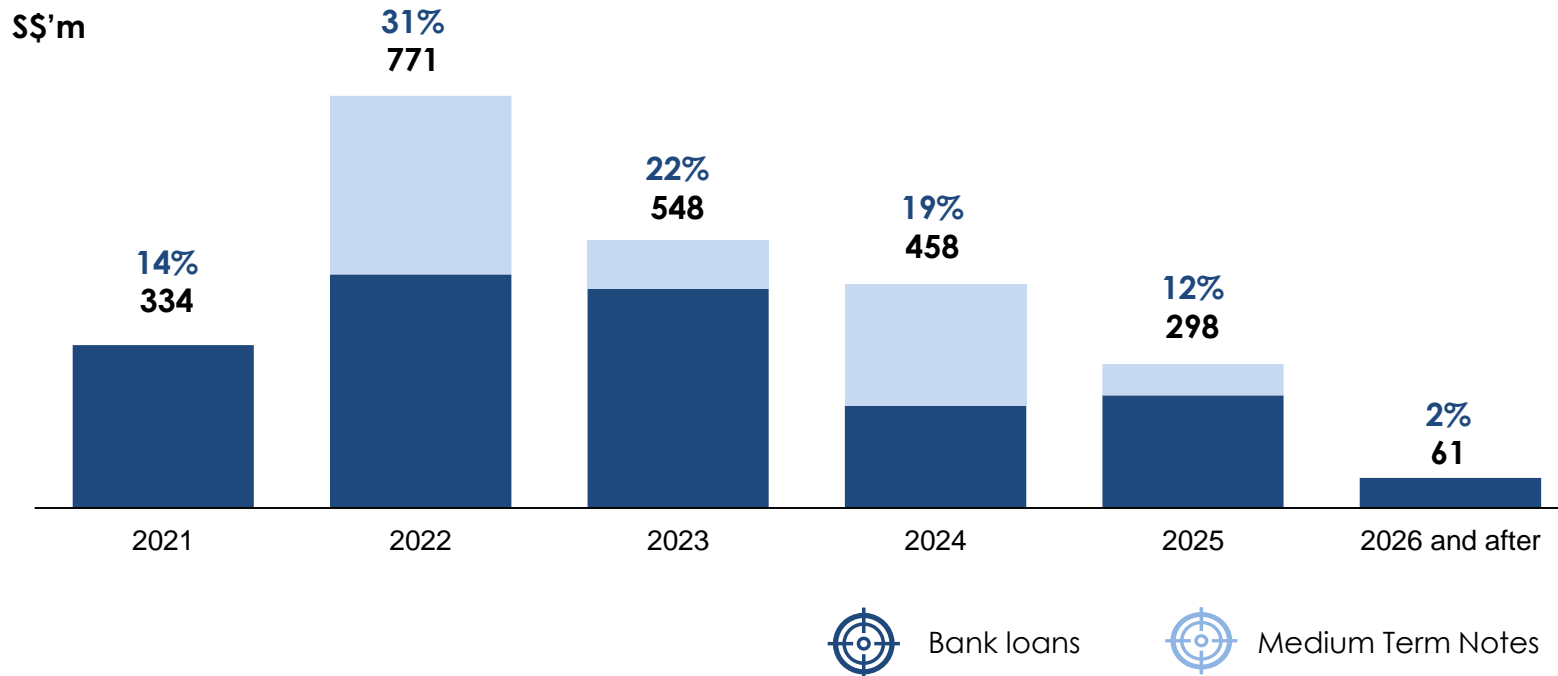
**79%**

Total debt on fixed rates

**2.9 years**

Weighted average debt to maturity

## Managing liquidity risks through diversified funding sources



- **Debt maturity profile extended** with successful refinancing of c.\$330 mil in debt in FY 2020
- **Maiden S\$50 mil green loan** secured for the development of lyf one-north Singapore in January 2021
- **Debt covenant waivers obtained**
- **Lenders remain supportive**

# Outlook

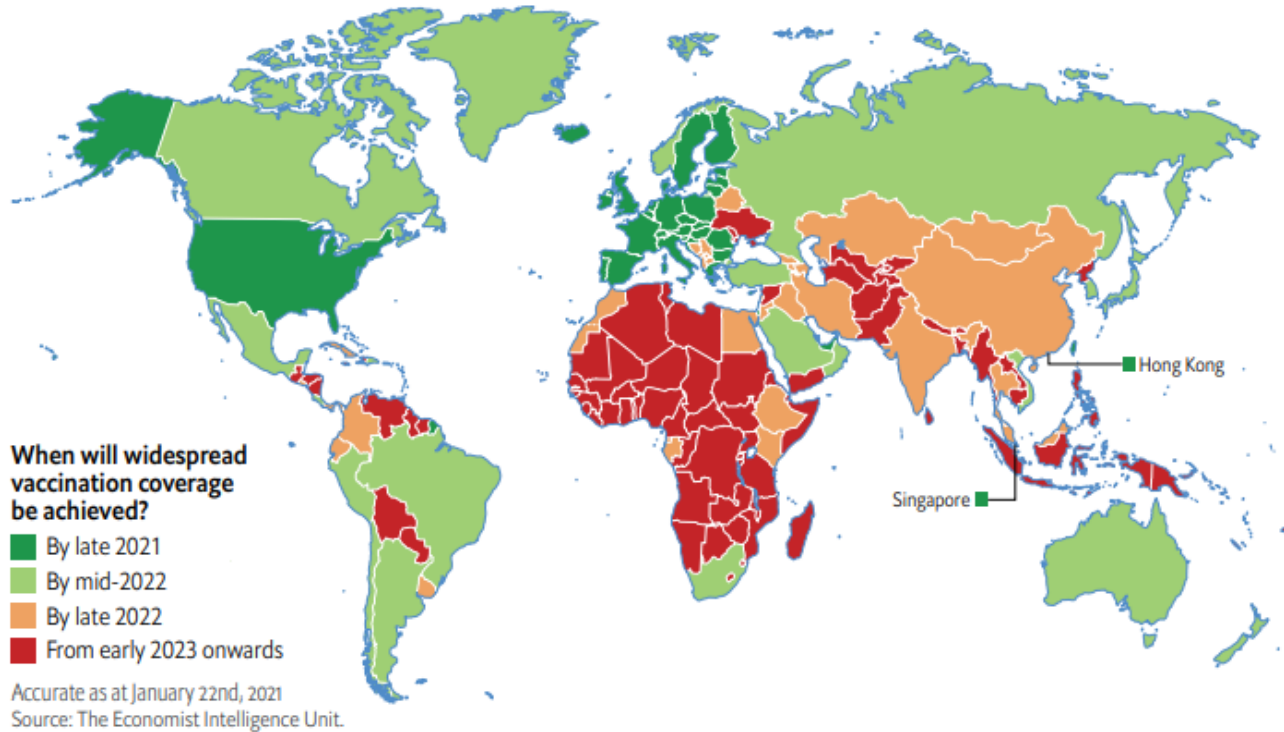




# Are Vaccinations the New Passport?

While mass immunisation will take time, vaccines boost traveller confidence

**Richer countries with priority supply deals and/or small population will get access to vaccines earlier than others**



**Vaccinations have the potential to be a game-changer for traveller confidence**

Based on a Tripadvisor survey of travellers from six major markets...

**86%**

of travellers more likely to travel domestically if they receive the vaccine

**77%**

of travellers more likely to travel internationally if they receive the vaccine

**74%**

of travellers plan to take at least one overnight domestic leisure trip in 2021

Sources:

1. The Economist Intelligence Unit, "Coronavirus vaccines: expect delays", January 2021
2. Tripadvisor, "2021 - The year of the travel rebound?", January 2021



# The View Ahead

Pent-up demand, but near-term outlook challenging



## Pace of recovery dependent on easing of restrictions

- **Market conditions expected to remain challenging in the near term**, given the resurgence and new variants of the virus, as well as movement restrictions in various countries
- **Stable income sources and long stays expected to cushion the impact**
- **Pent-up domestic demand** observed in several markets but pace of recovery dependent on when restrictions are eased
- As vaccines become widely available, restart in travel is expected to be **led by domestic, free and independent segments**
- UNWTO expects a **rebound in international arrivals by 2H 2021**; recovery to 2019 levels could take 2.5 - 4 years<sup>1</sup>



## Strengthening and future-proofing the portfolio

- **Expanding investment mandate and redeploying divestment proceeds into longer-stay lodging asset class for stable income**
- **Leveraging operational expertise of Sponsor and operators** – proactively sourcing for alternative business, preparing for the upturn with future-ready offerings
- **Cost containment measures and digital acceleration**
- **Strong financial position and disciplined capital management**

With its **scale, diversification**, predominantly **extended-stay** portfolio and **strong financial capacity & flexibility**, ART is well-positioned to **tide over the downturn**



# Thank you



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RESIDENCE  
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# Appendix: Key Country Updates

*As announced on 27 January 2021*





# 2H 2020 - 8 Key Markets Performance

		Revenue (LC 'mil)			Gross Profit (LC 'mil)			RevPAU (LC)		
		2H 2020	2H 2019	% Change	2H 2020	2H 2019	% Change	2H 2020	2H 2019	% Change
<b>Master Leases</b>										
Australia	AUD	2.8	3.8	-26%	2.5	3.6	-31%	n.a.	n.a.	n.a.
France	EUR	5.2	11.0	-53%	4.1	10.1	-59%	n.a.	n.a.	n.a.
Japan	JPY	1,037.1	-	n.m.	912.8	-	n.m.	n.a.	n.a.	n.a.
Singapore	S\$	9.5	8.1	17%	8.1	6.7	21%	n.a.	n.a.	n.a.
<b>Management Contracts with Minimum Guaranteed Income (MCMGI)</b>										
United Kingdom <sup>1</sup>	GBP	1.6	2.6	-38%	1.1	1.3	-15%	34	148	-77%
<b>Management Contracts (MC)</b>										
Australia	AUD	36.0	16.9	113%	5.6	6.1	-8%	46	132	-65%
China	RMB	92.3	128.8	-28%	25.4	48.3	-47%	326	446	-27%
Japan <sup>2</sup>	JPY	1,117.9	2,248.9	-50%	517.5	1,150.2	-55%	1,793	12,000	-85%
Singapore	S\$	2.6	14.1	-82%	0.3	6.3	-95%	70	217	-68%
United Kingdom <sup>1</sup>	GBP	2.4	14.4	-83%	-	6.4	-100%	21	145	-86%
USA	USD	9.4	43.2	-78%	-2.6	17.3	-115%	49	229	-79%
Vietnam <sup>3</sup>	VND	194.0	361.0	-46%	97.5	191.5	-49%	773	1,665	-56%

**Notes:**

1. Management contracts with minimum guaranteed income for 3 properties in the United Kingdom, Citadines Barbican London, Citadines Holborn-Covent Garden London and Citadines Trafalgar Square London, were converted to Management Contracts from May 2020. For comparison purposes, revenue, gross profit and RevPAU amounts for 2H 2019 have been reclassified from the "Management Contracts with Minimum Guaranteed Income" category to "Management Contracts" category.
2. RevPAU for Japan relates to serviced residences and excludes rental housing.
3. Revenue and gross profit figures for Vietnam are stated in billions and RevPAU is stated in thousands.

# FY 2020 - 8 Key Markets Performance

		Revenue (LC 'mil)			Gross Profit (LC 'mil)			RevPAU (LC)		
		FY 2020	FY 2019	% Change	FY 2020	FY 2019	% Change	FY 2020	FY 2019	% Change
<b>Master Leases</b>										
Australia	AUD	7.1	7.6	-7%	6.5	7.2	-10%	n.a.	n.a.	n.a.
France	EUR	15.7	21.7	-28%	13.6	19.8	-31%	n.a.	n.a.	n.a.
Japan	JPY	2,243.2	-	n.m.	1,997.1	-	n.m.	n.a.	n.a.	n.a.
Singapore	S\$	21.8	18.6	17%	19.0	15.8	20%	n.a.	n.a.	n.a.
<b>Management Contracts with Minimum Guaranteed Income (MCMGI)</b>										
United Kingdom <sup>1</sup>	GBP	8.5	13.1	-35%	3.8	5.3	-28%	62	129	-52%
<b>Management Contracts (MC)</b>										
Australia	AUD	75.9	31.0	145%	8.6	11.6	-26%	53	134	-60%
China	RMB	179.3	257.2	-30%	57.3	102.8	-44%	311	449	-31%
Japan <sup>2</sup>	JPY	2,465.3	4,564.6	-46%	1,142.5	2,392.0	-52%	2,848	12,107	-76%
Singapore	S\$	12.8	26.7	-52%	6.4	11.5	-44%	123	207	-41%
United Kingdom <sup>1</sup>	GBP	3.0	19.2	-84%	-0.1	8.5	-101%	18	145	-88%
USA	USD	23.9	78.7	-70%	-5.0	30.0	-117%	63	210	-70%
Vietnam <sup>3</sup>	VND	422.7	710.8	-41%	215.8	383.3	-44%	860	1,626	-47%

**Notes:**

1. Management contracts with minimum guaranteed income for 3 properties in the United Kingdom, Citadines Barbican London, Citadines Holborn-Covent Garden London and Citadines Trafalgar Square London, were converted to Management Contracts from May 2020. For comparison purposes, revenue, gross profit and RevPAU amounts for May 2019 to December 2019 have been reclassified from the "Management Contracts with Minimum Guaranteed Income" category to "Management Contracts" category.
2. RevPAU for Japan relates to serviced residences and excludes rental housing.
3. Revenue and gross profit figures for Vietnam are stated in billions and RevPAU is stated in thousands.

# Australia

## Alternative sources of business mitigate lack of interstate travel



**Partial lockdown and contact tracing measures in states with rising infections**



**International borders generally closed to non-residents**



**Several state borders closed to travellers from New South Wales, Queensland and Victoria**

**14%** of total assets: **4** Master Leases; **9** Management Contracts

- **Higher revenue y-o-y** due to maiden contributions from 6 A-HTRUST properties<sup>1</sup> and Quest Macquarie Park Sydney
- **2H 2020 RevPAU decreased 65% to AUD 46<sup>2</sup>** as several states imposed interstate travel restrictions to contain the spread of COVID-19
- **Block bookings** from Australia's government, military and healthcare workers were pursued in 2H 2020, **mitigating the lack of interstate travel**
- **Rental waiver provided to master lessees** in compliance with Australia's mandatory code of conduct
- **Block bookings in 1Q 2021** include:
  - Government contract with Pullman Sydney Hyde Park and Novotel Sydney Central
  - Bookings for Australian Open tennis competition at Pullman and Mercure Melbourne Albert Park and Citadines on Bourke Melbourne
- **Large-scale events** such as Australian Grand Prix **postponed or scaled down**
- **Pent-up demand from corporate and leisure segments observed;** bookings expected to pick up when borders are reopened

Notes: Updates on travel and movement restrictions above as at 17 January 2021

1. 6 A-HTRUST properties were acquired on 31 December 2019 and Quest Macquarie Park Sydney was acquired on 12 February 2020

2. Pertains to the properties under management contracts only



# China

Long stays offer resilience amid localised outbreaks



**Localised lockdowns imposed on areas experiencing a resurgence**



**International borders remain closed except for green lane arrangements**



**Domestic travel to areas experiencing a resurgence discouraged**

**8%** of total assets: **6** Management Contracts

- **Revenue and gross profit fell y-o-y;** gross profit decline partially mitigated by wage subsidies, property tax rebates and a decrease in other expenses
- **RevPAU decreased 27% y-o-y to RMB 326 in 2H 2020 but increased from 3Q to 4Q**
- **Above-market portfolio occupancy of 60% in 2H 2020** supported by long stays and driven by recovery in domestic demand
- **First-tier cities registered a stronger performance** than the second-tier cities
- **Corporate, industrial and MICE activities have resumed** and enquiries for long stays continue to be healthy
- **Sporadic outbreaks and stricter controls** in China have curtailed demand from project groups and expatriates; **recovery momentum expected to continue** once the spread is contained
- **Divestment** of Citadines Xinghai Suzhou and Citadines Zhuankou Wuhan **has been terminated;** ART to retain c.RMB 47.5 mil (c.S\$9.5 mil) of deposits as termination compensation
- **Divestment of Ascott Guangzhou completed in December 2020;** net proceeds of S\$127 mil received

# France

## Extension of master lease agreements amid challenging operating environment



**Lockdowns in April and November 2020; no full lockdown currently but national curfew and other restrictions in place**



**International borders reopened to countries outside Schengen Zone but with COVID-19 tests and self-isolation requirements**



**Travel between regions generally allowed except during curfew**

**7%** of total assets: **17** Master Leases

- **Revenue and gross profit declined y-o-y** mainly due to rent abatement of EUR 5.0 mil in December 2020 and extension of 4 expired master leases<sup>1</sup> on variable rent terms in March 2020
- **Domestic leisure travel peaked in summer**, particularly in regional France, but fizzled out in 4Q 2020 due to a **resurgence of the virus**
- **Fewer hotel closures in France and booking cancellations** during the second lockdown in 4Q 2020 compared to the first
- **Extended-stay bookings** from **student and arts and cultural groups** in 2H 2020 are expected to continue through 1Q 2021, supporting occupancies
- **Situation remains fragile** as COVID-19 caseloads continue to be high; **5 ART properties temporarily closed<sup>2</sup>** to consolidate resources
- **Master lease amendment agreements** entered into to revise the rent structure and/or extend the term of the master lease agreements expiring in 2020 and 2021 by 2 to 3 years
- **Divestment of Citadines Didot Montparnasse Paris and Citadines City Centre Grenoble** target to complete by 1Q 2021

Notes: Updates on travel and movement restrictions above as at 17 January 2021

1. The 4 properties are Citadines Castellane Marseille, Citadines Austerlitz Paris, Citadines République Paris and Citadines Maine Montparnasse Paris

2. The 5 properties are Citadines Les Halles Paris, Citadines République Paris, Citadines Maine Montparnasse Paris, La Clef Louvre Paris and Citadines Croisette Cannes

# Japan

Domestic travel demand curtailed by restrictions



**State of emergency declared in major prefectures from January to February 2021**



**Business travel and entry of non-resident foreign nationals halted**



**Non-essential outings discouraged**

**21%** of total assets: **5** Master Leases; **3** serviced residences under Management Contracts (MC) and **11** rental housing properties under MC

- Fixed rent from **master leases** and resilient contribution from **rental housing properties** (high occupancies of >90%) mitigated weak performance of other properties under MC
- **Revenue and gross profit decreased y-o-y** due to the absence of transient travellers and temporary closure of 2 properties in Osaka<sup>1</sup>; **2H 2020 RevPAU decreased 85% to JPY 1,793<sup>2</sup>**
- **Some uplift from domestic travel 'Go To' campaign before it was suspended** as regional travel boom led to a surge in COVID-19 cases
- Subject to finalisation:
  - WBF Honmachi will continue to operate under master lease
  - WBF Hotel Kitasemba East and WBF Hotel Kitasemba West will operate under management contracts with revised rent structure but shall remain closed for now due to poor market conditions
- **Divestment of Somerset Azabu East Tokyo successfully completed** in December 2020, at JPY 5.9 bil (c.\$76 mil), 63% above book value
- **Outlook expected to remain challenging** as **state of emergency** has been declared in major prefectures due to rising infections

Notes: Updates on travel and movement restrictions above as at 17 January 2021

1. The 2 closed properties are WBF Hotel Kitasemba East and WBF Hotel Kitasemba West

2. Pertains to the properties under management contracts only



# Singapore

## Occupancies supported by government-contracted business



Currently in Phase 3 of reopening



International borders remain closed except for green lane arrangements



Hotels approved by Singapore Tourism Board can accept staycation bookings

**16%** of total assets: **2** Master Leases; **1** Management Contract<sup>1</sup>

- **Revenue from management contracts decreased 82%** mainly due to the sale of partial GFA of Somerset Liang Court Singapore (SLC) on 15 July 2020; on a same-store basis, revenue declined 46%
- **Maiden contributions from Park Hotel Clarke Quay (PHCQ)**<sup>2</sup> partially mitigated the loss of income from SLC
- **2H 2020 RevPAU decreased 68% to S\$70** mainly due to lower room rates as ART's properties were block booked by the government
- Citadines Mount Sophia Singapore expected to remain **block booked by the government in 1Q 2021**
- PHCQ **ceased being a government quarantine facility** in December 2020 and has been taking staycation bookings since
- Ascott Orchard Singapore received **healthy demand for staycations** during the year-end holiday season
- **Rental waiver provided to master lessees** in compliance with Singapore's Rental Relief Framework
- **COVID-19 situation under control** as Singapore enters Phase 3 of reopening and begins vaccinations
- **Demolition works for Somerset Liang Court Singapore** are underway; construction expected to commence in 3Q 2021

Notes: Updates on travel and movement restrictions above as at 17 January 2021

1. Excludes SLC which was divested in July 2020 and currently under development

2. PHCQ was acquired on 31 December 2019

# United Kingdom

Outlook uncertain on lockdown measures



**Third national lockdown with effect from 4 January 2021 until at least mid-February 2021**



**International borders open to countries under airbridge arrangements**



**People cannot leave their homes except for essential needs**

**7%** of total assets: **3** Management Contracts (MC)<sup>1</sup>;  
**1** Management Contract with Minimum Guaranteed Income (MCMGI)

- **Revenue and gross profit decreased y-o-y** due to lower occupancies during the lockdown
  - **Income top-up mitigated** the lower revenue at Citadines South Kensington, under MCMGI arrangement
  - Decline in gross profit was partially mitigated by wage subsidies, lower property tax and other expenses
- **2H 2020 RevPAU decreased 84% to GBP 23**
- **Long stay bookings by student groups and residential leases** in 2H 2020 expected to continue cushioning occupancies in 1Q 2021
- **Occupancies increased in 4Q 2020** as domestic travel picked up gradually but expected to be **under pressure in 1Q 2021** as United Kingdom undergoes a third national lockdown
- **Travel to and within the UK expected to remain limited** in the near term with the spread of the new COVID-19 strain; several countries have banned travel to the UK

Notes: Updates on travel and movement restrictions above as at 17 January 2021

1. From 1 May 2020, 3 MCMGI, upon their expiry, were converted to management contracts for 1 year

# United States

Supported by block bookings from alternative business segments



11% of total assets: 3 Management Contracts

- **Revenue decreased y-o-y** due to a decline in transient leisure stays and **temporary closure of Element New York Times Square West** from late August to early December 2020
- **2H 2020 RevPAU decreased 79% to USD 49**
- **Block bookings partially mitigated absence of transient demand**
  - Hotel Central Times Square (formerly known as DoubleTree by Hilton Hotel New York - Times Square South) from June 2020
  - Sheraton Tribeca New York from December 2020
- **Challenging market conditions expected to persist** as COVID-19 caseloads remain elevated; block booking at Sheraton Tribeca New York to support occupancies in 1Q 2021
- Lodging demand expected to remain **driven by leisure segment** as major companies in New York City have not returned to the office and office re-openings have been pushed back
- **Rebranding and renovation of Hotel Central Times Square** expected to commence in 2Q 2021 and rebranded property to be launched in 3Q 2021; hotel to remain operational during the renovation



**Most states have reopened but some have reintroduced curfews and restrictions as caseloads increase**



**Entry closed to travellers from certain countries**



**Domestic travel generally permitted but travellers from certain states subject to quarantine**



# Vietnam

## Stability from corporate long stays



**COVID-19 situation under control except for localised lockdown imposed in Danang from July to September 2020**



**International borders generally remain closed except to selected officials and skilled workers**



**Domestic travel permitted**

**3%** of total assets: **4** Management Contracts

- **Revenue and gross profit declined y-o-y** due to divestment of Somerset West Lake Hanoi in October 2019 and weak corporate demand due to COVID-19
- **2H 2020 RevPAU decreased 56% to VND 733,000**
- **Travel sentiment in 2H 2020 was dampened** following a second wave of outbreak in Danang
- **Occupancies remained resilient, supported by corporate long stays**
- Other opportunities pursued included working with authorities and embassies to serve **diplomats** on self-isolation or long stays, as well **as experts and expatriates in search of long-stay accommodation**
- **COVID-19 situation generally under control; fewer self-isolation bookings expected** with the suspension of international commercial flights and stricter quarantine requirements for travellers upon arrival
- **ART's properties remain operational** despite many hotels being closed; **long stays** continue to provide a healthy occupancy base