

14 October 2022

Update for Customers whose passport number was exposed in the cyberattack

As a result of discussions with the Australian Government, Optus is now communicating to customers whose passport number was exposed in the cyberattack that they will not need to replace their passports.

The Australian Government has been working with Optus to safeguard customers from the possibility of identity crime, including providing advice on actions impacted customers should take, if any.

Customers can visit [Optus.com.au](https://www.optus.com.au) for further information.