

BUSINESS UPDATE FOR 3Q2024

14 November 2024



Disclaimer

This presentation is for information only and does not constitute an invitation or offer to acquire, purchase or subscribe for shares ("Shares") in ComfortDelGro Corporation Limited (the "Company"). The value of shares and the income derived from them may fall as well as rise. Shares are not obligations of, deposits in, or guaranteed by, the Company or any of its affiliates. An investment in Shares is subject to investment risks, including the possible loss of the principal amount invested. The past performance of the Company is not necessarily indicative of its future performance.

This presentation may also contain forward looking statements that involve risks and uncertainties. Actual future performance, outcomes and results may differ materially from those expressed in forward looking statements as a result of a number of risks, uncertainties and assumptions. You are cautioned not to place undue reliance on these forward-looking statements, which are based on current view of management on future events.

No part of this document, nor the fact of its distribution, should form the basis of, or be relied on in connection with, any contract or commitment or investment decision whatsoever. No representation, warranty or undertaking, express or implied, is made as to, and no reliance should be placed on, the fairness, accuracy, completeness or correctness of the information or the opinions contained herein. None of the Company or any of its subsidiaries, affiliates, advisors or representatives and agents shall have any responsibility or liability whatsoever (in negligence or otherwise) relating to the accuracy or completeness of the information and opinions contained in this document or for any loss howsoever arising from any reliance or use of this document or its contents or otherwise arising in connection with the document. The information contained in this document is not to be taken as any recommendation made by the Company or any other person to enter into any agreement with regard to any investment.

The inclusion of financial information in this document should not be regarded as a representation or warranty by the Company, or any of its affiliates, advisors or representatives or any other person as to the accuracy or completeness of such information's portrayal of the financial condition or results of operations of the Company and should not be relied upon when making an investment decision. The information contained in this document is provided as at the date of this document and is subject to change without notice.

If you have any doubt about the foregoing or any content of this document, you should obtain independent professional advice.

- Executive Summary
- Financial Update for 3Q2024
- Performance by Business Segment for 3Q2024







EXECUTIVE SUMMARY



Executive Summary

Increased 3Q2024 earnings year-on-year; 15.2% increase in PATMI vs 3Q2023 and 6th consecutive quarter of improvements vs PCP

3Q2024 Financial Highlights

- **Revenue of \$1.18b, 18.4%** from 3Q2023
- **PATMI \$57.5m, ↑15.2%** from 3Q2023
- **PATMI margin 4.9%** vs 5.0% for 3Q2023

YTD Sep'24 Financial Highlights

• **Revenue of \$3.30b, 15.4%** from YTD Sep'23

• **PATMI \$152.8m, ↑19.0%** from YTD Sep'23



Key Business Updates

Public Transport

- UK public bus contract renewals continued at improved margins
- Industrywide driver shortages remains a challenge, particularly in Australia

Taxi & Private Hire

- Intense Singapore market competition continues, results of LTA review of P2P industry still pending
- A2B continues to perform in line with expectations

Other Private Transport

• Strong 3Q2024 performance for CMAC in peak UK/EU travel season

Recent Developments

- Awarded three bus franchises in Victoria, Australia that will commence in July 2025 and with new services across the west and northwest regions, representing a 30 percent growth in the Group's Victoria Public Bus business
- Acquired Addison Lee as announced on 23 October 2024, London's iconic premium private hire, courier and black taxi provider, extending the Group's London footprint and grow its taxi and private hire network to more than 34,000 vehicles globally (see next slides)

Acquisition of Addison Lee Accelerates Our Strategic Objectives

Increases presence in Premium Market

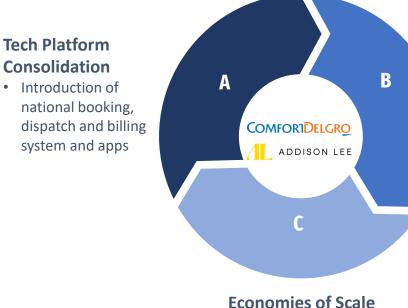
UK:

Attractive and profitable market with significant serviceable market size and forecast to grow 4.8% per year over the next 5 years

Global:

Expand differentiated premium offerings and capabilities, in addition to existing A2B's Silver Service premium B2B brand across Australia

Creating Strong Synergies



Cross Selling of Services Potential to enhance

- CMAC supplier base and vice versa
- For example, similar target client lists such as airline customers, for joint services

- Resource for group can be optimised to reduce cost
- For example, co-operation and synergies in Sales and Marketing activities

In line with our strategy to expand the Group's point-topoint mobility portfolio

Addison Lee – the Clear Leader in Premium P2P Market

2024 Key Figures



#1 player in differentiated premium segment in UK



Largest fleet of private hire vehicles in London

7,500

5,000 Vehicles



Blue-chip customer base & strong brand

J)-

Strong history of bringing quality and innovation to the sector



Strong performance recovery over last 3 years

>90% Fleet being cleaner energy vehicles

>70% Revenues from B2B



Highly experienced & proven management team

FINANCIAL UPDATE



Income Statement

Page 10

\$'m	3Q2024	2Q2024	1Q2024	4Q2023	3Q2023	2Q2023	1Q2023
Revenue	1,180.4	1,112.9	1,004.6	1,021.4	996.6	955.9	906.4
Operating Costs	(998.5)	(941.6)	(861.5)	(850.7)	(833.4)	(798.8)	(767.5)
Depreciation and Amortisation	(91.8)	(88.8)	(87.9)	(94.0)	(89.6)	(91.8)	(88.8)
Operating Profit excl. non-recurring items	90.1	82.5	55.2	76.7	73.6	65.3	50.1
	7.6%	7.4%	5.5%	7.5%	7.4%	6.8%	5.5%
Net Gain on Disposal	1.7	2.0	0.8	2.8	1.8	1.0	0.8
Operating Profit	91.8	84.5	56.0	79.5	75.4	66.3	50.9
Dividend Income	-	-	6.1	0.8	-	-	-
Net Interest (Expense)/Income	(2.7)	(1.6)	1.5	2.0	3.0	3.8	4.0
IFRS16 Finance Costs	(1.5)	(1.5)	(1.4)	(3.4)	(1.5)	(1.2)	(1.0)
Share of Results of Associates and Joint Ventures	0.8	0.1	0.1	0.1	0.4	0.6	0.3
Profit Before Tax	88.4	81.5	62.3	79.0	77.3	69.5	54.2
Profit After Tax	70.3	65.8	50.3	62.9	62.1	56.4	43.6
Profit After Tax and MI	57.5	54.7	40.6	52.1	49.9	45.7	32.8

• 3Q2024 – 6th consecutive quarters of improvements vs PCP; Earnings pickup Q-o-Q

• CMAC and A2B acquisitions contributing in line with expectations

• Net interest expense resulting from incremental borrowings for acquisitions

Income Statement

\$'m	YTD Sep'24	YTD Sep'23
Revenue	3,297.9	2,858.9
Operating Costs	(2,801.6)	(2,399.7)
Depreciation and Amortisation	(268.5)	(270.2)
Operating Profit excl. non-recurring items	227.8	189.0
	6.9%	6.6%
Net Gain on Disposal	4.5	3.6
Operating Profit	232.3	192.6
Dividend Income	6.1	-
Net Interest (Expense)/Income	(2.8)	10.8
IFRS16 Finance Costs	(4.4)	(3.7)
Share of Results of Associates and Joint Ventures	1.0	1.3
Profit Before Tax	232.2	201.0
Profit After Tax	186.4	162.1
Profit After Tax and MI	152.8	128.4

- YTD Sep'24 Revenue 个\$439.0m or 15.4%; Operating Costs 个(\$401.9m) or (16.7%)
- Platform fees introduced for Singapore Taxi / PHV from Jul'23, higher commission rates and fares yearon-year
- Newly acquired CMAC and A2B contributing from Feb'24 and Apr'24 respectively
- UK Public Transport contract renewals at improved margins continue
- Partially offset by industrywide driver shortages and rail advertising concession fee in SG payable from Jan'24

Balance Sheet

\$'m	Sep'24	Dec'23	Fav/(Adv)
Cash and short-term deposit	813.3	856.9	(43.6) / (5.1)%
Other current assets	926.7	757.2	169.5 / 22.4%
Total current assets	1,740.0	1,614.1	125.9 / 7.8%
Total non-current assets	3,354.5	3,075.6	278.9 / 9.1%
Total Assets	5,094.5	4,689.7	404.8 / 8.6%
Total current liabilities	1,286.7	1,091.6	195.1 / 17.9%
Total non-current liabilities	799.0	584.2	214.8 / 36.8%
Total Liabilities	2,085.7	1,675.8	409.9 / 24.5%
Total Equity	3,008.8	3,013.9	(5.1) / (0.2)%

- Increase in total assets mainly due to CMAC and A2B acquisitions
- Increase in total liabilities mainly due to increased borrowings related to CMAC and A2B acquisitions
- Decrease in total equity due to profit for the period offset by payments of 2023 final dividends and 2024 interim dividends

Cashflow

\$'m	3Q2	3Q2024		6ep'24
Cash from Operating Activities		170.4		491.6
Total Utilisation of Cash				
Net CAPEX	(47.1)		(243.9)	
Dividends	(89.4)		(185.7)	
Тах	(24.4)		(56.0)	
Others	(6.7)		(10.8)	
		(167.6)		(496.4)
Acquisitions		(27.1)		(261.4)
Net (Decrease)/Increase in Borrowings		(41.6)		224.3
Net effect of exchange rate changes in consolidating subsidiaries		(4.5)		(1.7)
Net Cash Outflow		(70.4)		(43.6)
Cash and cash equivalents at beginning of period		883.7		856.9
Cash and cash equivalents at end of period		813.3		813.3

• YTD Sep'24 acquisitions and net increase in borrowings mainly relates to CMAC and A2B in February 2024 and April 2024 respectively

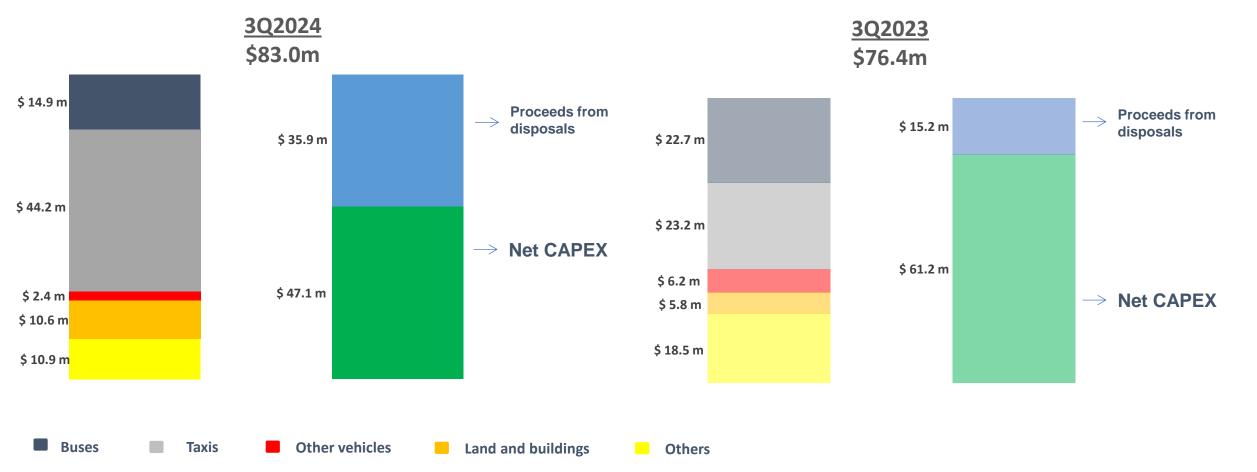
Group Treasury Status

\$'m	Sep'24	Dec'23	Fav/(Adv)
Cash and short-term deposits	813.3	856.9	(43.6) / (5.1)%
Borrowings + finance leases	(652.3)	(359.4)	(292.9) / (81.5%)
Net Cash	161.0	497.5	(336.5) / (67.6%)
Gross Gearing (gross debt / equity)	21.7%	11.9%	(9.8%) points
Total Available facilities	790.0	874.9	(84.9) / (9.7%)

- Net cash position as at 30 Sep 2024 \$161.0m vs 31 Dec 2023 \$497.5m
 - Increase in borrowings and rationalisation of available facilities mainly relates to acquisition on CMAC and A2B Australia in February 2024 and April 2024 respectively
 - 2023 final dividends totalling \$81.5m paid in 2Q2024
 - 2024 interim dividends totalling \$76.2m paid in 3Q2024
- Borrowing headroom of \$0.9b \$1.5b based on notional 20% 30% net gearing
- Post-Addison Lee acquisition pro-forma net debt of ~\$250m
 - Pro-forma Net Debt / 2023 EBITDA = <0.4x</p>

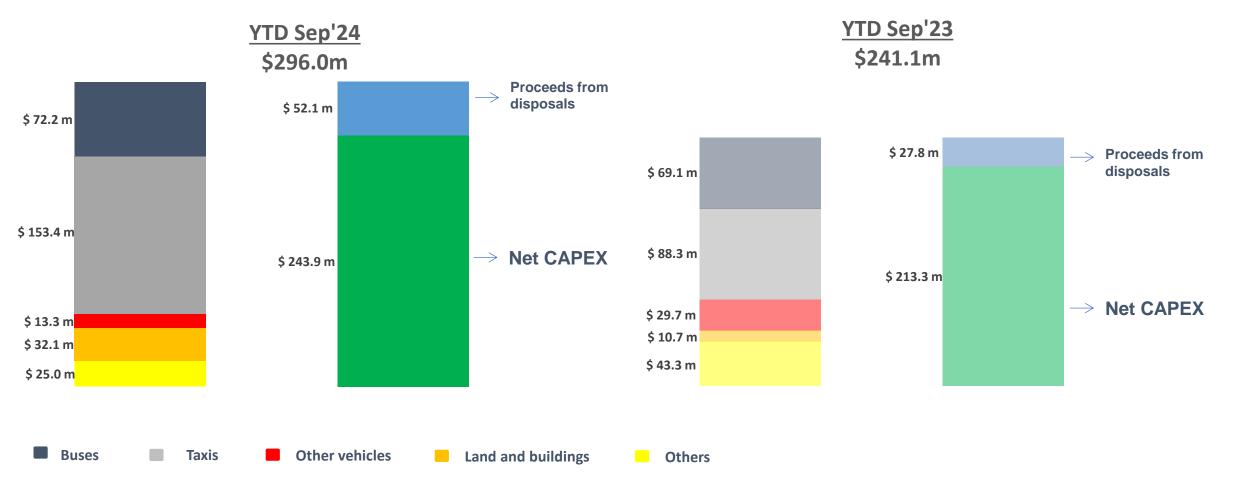


CAPEX Summary – 3Q2024



- Buses fleet replacement and bus accessories for transport authorities which are funded by contracts
- Taxi SG taxi diesel to EV/hybrid programme continued with 415 conversions, further 600 EV taxis purchased in China
- Other vehicles mainly new and replacement SG rental vehicles and non-emergency ambulances in AU
- Land and buildings mainly relates to depot development and electrification in the UK and AU
- Others includes equipment and Information/Operational Technology

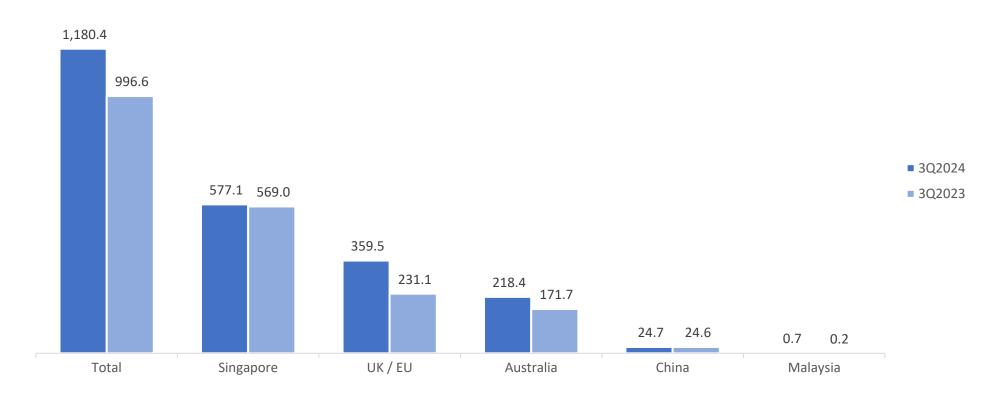
CAPEX Summary – YTD Sep'24



- Buses fleet replacement and bus accessories for transport authorities which are funded by contracts
- Taxi SG taxi diesel to EV/hybrid programme continued with 923 conversions, further 1,677 EV taxis purchased in China
- Other vehicles mainly new and replacement SG rental vehicles and non-emergency ambulances in AU
- Land and buildings mainly relates to depot development and electrification in the UK and AU
- Others includes equipment and Information/Operational Technology

Revenue by Geographical Region – 3Q2024

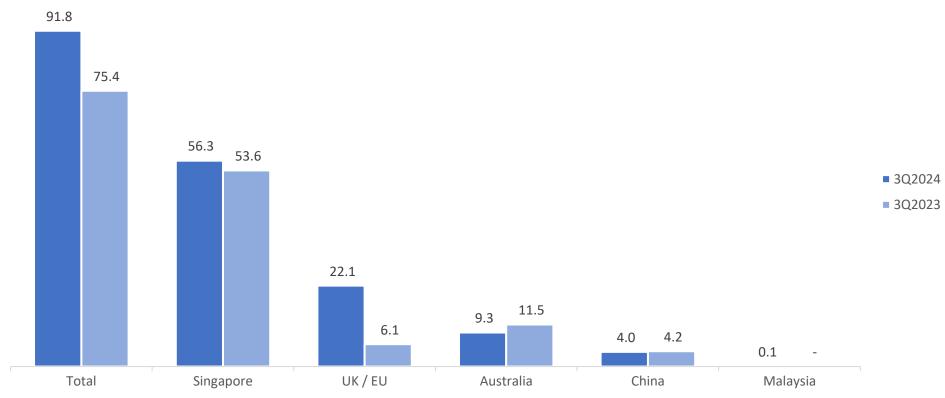
Revenue by Geographical Region (\$'m)



3Q2024 overseas revenue contribution has increased to 51.1% (3Q2023: 42.9%) mainly due to CMAC and A2B acquisitions in UK / EU and Australia respectively

Operating Profit by Geographical Region – 3Q2024



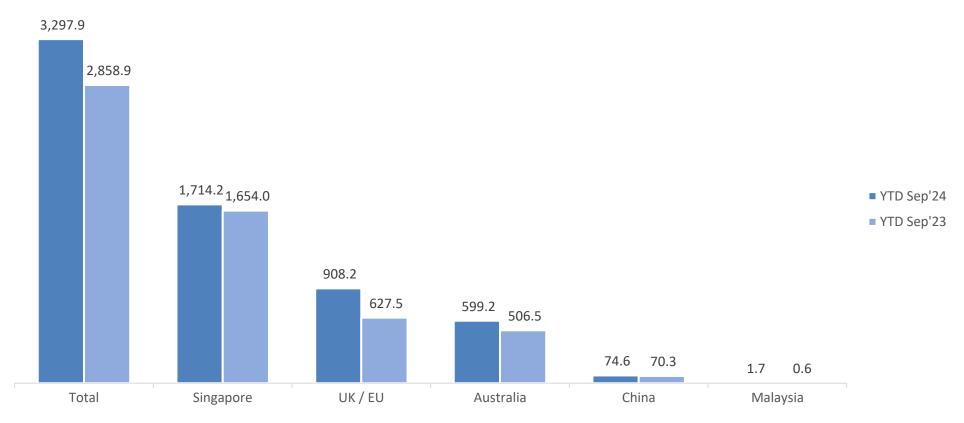


• UK / EU public bus recovery continues on track; CMAC acquired in Feb'24

• A2B acquired in Australia in Apr'24; public bus contracts renewed in 1H2023 at lower margins, ongoing driver shortages

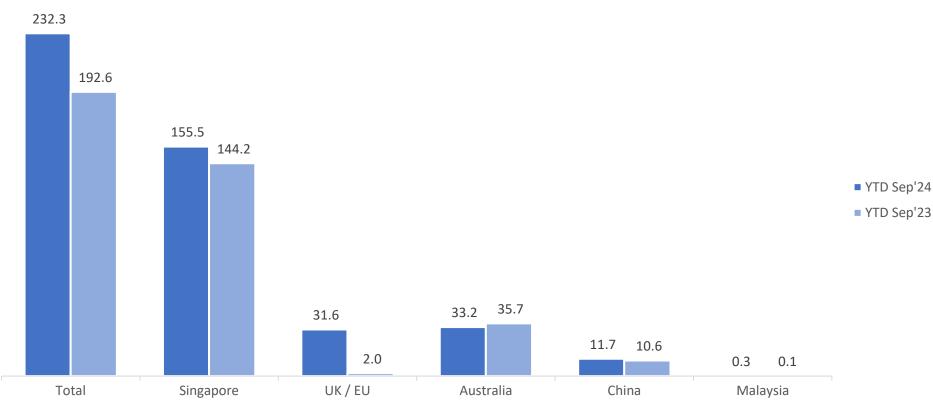
Revenue by Geographical Region – YTD Sep'24

Revenue by Geographical Region (\$'m)



• YTD Sep'24 overseas revenue contribution has increased to 48.0% (YTD Sep'23: 42.1%) mainly due to CMAC and A2B acquisitions in UK / EU and Australia respectively

Operating Profit by Geographical Region – YTD Sep'24



Operating Profit by Geographical Region (\$'m)

- UK / EU public bus recovery continues on track; CMAC acquired in Feb'24
- China taxi rental discounts reduced year-on-year as recovery continues
- A2B acquired in Australia in Apr'24; public bus contracts renewed in 1H2023 at lower margins, ongoing driver shortages

PERFORMANCE BY BUSINESS SEGMENT



Public Transport

• Main components: Public Bus, Public Rail, Scheduled Bus

\$'m	YTD Sep'24	YTD Sep'23
Revenue	2,330.7	2,174.6
Operating Costs	(2,238.4)	(2,089.8)
Operating Profit excl. non- recurring items ("OPE")	92.3	84.8
OPE Margin %	4.0%	3.9%
Net Gain/(Loss) on Disposal	0.3	1.4
Operating Profit ("OP")	92.6	86.2

- YTD Sep'24 OPE 个\$7.5m or 8.8% vs YTD Sep'23
 - YTD Sep'24 Revenue 个\$156.1m or 7.2%; Operating Costs 个(\$148.6m) or (7.1%)
 - UK public bus contract renewals at improved margins
 - Contract renewals at lower margins and driver shortages in AU
 - Rail advertising concession fee in SG introduced from Jan'24



• Main components: Public Bus, Public Rail, Scheduled Bus

\$'m	3Q2024	2Q2024	1Q2024	4Q2023	3Q2023	2Q2023	1Q2023
Revenue	815.0	774.6	741.1	784.7	758.5	730.0	686.1
Operating Costs	(777.5)	(743.6)	(717.3)	(751.7)	(725.6)	(701.1)	(663.1)
Operating Profit excl. non- recurring items ("OPE")	37.5	31.0	23.8	33.0	32.9	28.9	23.0
OPE Margin %	4.6%	4.0%	3.2%	4.2%	4.3%	4.0%	3.4%
Net Gain/(Loss) on Disposal	0.1	0.2	-	1.2	0.9	0.2	0.3
Operating Profit ("OP")	37.6	31.2	23.8	34.2	33.8	29.1	23.3

• 3Q2024 OPE 个\$6.5m or 21.0% vs 2Q2024

- 3Q2024 Revenue 个\$40.4m or 5.2%; Operating Costs 个(\$33.9m) or (4.6%)
- Mainly UK public bus contract renewals at improved margins and seasonality in scheduled bus activities

• Main components: Taxi Rental, PHV Rental, Platform Services, Engineering Services, Fuel Sales, newly acquired A2B

\$'m	YTD Sep'24	YTD Sep'23
Revenue	507.4	425.5
Operating Costs	(411.3)	(354.3)
Operating Profit excl. non- recurring items ("OPE")	96.1	71.2
OPE Margin %	18.9%	16.7%
Net Gain/(Loss) on Disposal	2.8	0.3
Operating Profit ("OP")	98.9	71.5

- YTD Sep'24 OPE 个\$24.9m or 35.0% vs YTD Sep'23
 - Includes A2B acquired Apr'24
 - YTD Sep'24 Revenue ↑\$81.9m or 19.2% mainly due to:
 - A2B revenue \$66.3m
 - Zig platform fees introduced Jul'23
 - Zig commissions from higher rates on increased fares from Dec'23
 - Operating Costs 个(\$57.0m) or (16.1%)
 - Mainly due to A2B operating costs (\$58.4m)

• Main components: Taxi Rental, PHV Rental, Platform Services, Engineering Services, Fuel Sales, newly acquired A2B

\$'m	3Q2024	2Q2024	1Q2024	4Q2023	3Q2023	2Q2023	1Q2023
Revenue	179.9	179.2	148.3	149.2	147.6	140.8	137.1
Operating Costs	(145.4)	(140.9)	(125.0)	(114.3)	(119.1)	(115.0)	(120.3)
Operating Profit excl. non- recurring items ("OPE")	34.5	38.3	23.3	34.9	28.5	25.8	16.8
OPE Margin %	19.2%	21.4%	15.7%	23.4%	19.3%	18.3%	12.3%
Net Gain/(Loss) on Disposal	1.2	1.2	0.4	0.3	0.2	0.1	-
Operating Profit ("OP")	35.7	39.5	23.7	35.2	28.7	25.9	16.8

- 3Q2024 OPE ↓(\$3.8m) or (9.9%) vs 2Q2024 (includes A2B acquired Apr'24)
 - 3Q2024 Revenue 个\$0.7m or 0.4%
 - A2B revenue \$35.1m vs. \$31.2m in 2Q2024
 - Offset by lower Zig booking volumes due to continuing competitive pressures, slightly reduced fleet size
 - Operating Costs 个(\$4.5m) or (3.2%)
 - Mainly due to A2B operating costs (\$31.4m) vs. (\$27.0m) in 2Q2024

Other Private Transport

• Main components: Private Bus, Non-Emergency Patient Transport, Corporate Vehicle Leasing, newly acquired CMAC

\$'m	YTD Sep'24	YTD Sep'23
Revenue	303.3	107.4
Operating Costs	(293.9)	(110.2)
Operating Profit excl. non- recurring items ("OPE")	9.4	(2.8)
OPE Margin %	3.1%	-2.6%
Net Gain/(Loss) on Disposal	1.4	1.9
Operating Profit ("OP")	10.8	(0.9)

- YTD Sep'24 OPE 个12.2m vs YTD Sep'23
 - YTD Sep'24 Revenue 个\$195.9m or 182.4%; Operating Costs 个(\$183.7m) or (166.7%)
 - Includes CMAC acquired Feb'24
 - Revenue \$186.0m; OPE \$10.6m

Other Private Transport

• Main components: Private Bus, Non-Emergency Patient Transport, Corporate Vehicle Leasing, newly acquired CMAC

\$'m	3Q2024	2Q2024	1Q2024	4Q2023	3Q2023	2Q2023	1Q2023
Revenue	129.8	108.2	65.3	36.4	37.9	35.4	34.1
Operating Costs	(121.9)	(105.3)	(66.7)	(38.4)	(39.1)	(36.2)	(34.9)
Operating Profit excl. non- recurring items ("OPE")	7.9	2.9	(1.4)	(2.0)	(1.2)	(0.8)	(0.8)
OPE Margin %	6.1%	2.7%	-2.1%	-5.5%	-3.2%	-2.3%	-2.3%
Net Gain/(Loss) on Disposal	0.4	0.6	0.4	1.3	0.7	0.7	0.5
Operating Profit ("OP")	8.3	3.5	(1.0)	(0.7)	(0.5)	(0.1)	(0.3)

- 3Q2024 OPE 个\$5.0m or 172.4% vs 2Q2024
 - 3Q2024 Revenue 个\$21.6m or 20.0%; Operating Costs 个(\$16.6m) or (15.8%)
 - Includes CMAC acquired Feb'24
 - 3Q2024 Revenue \$88.7m vs 2Q2024 Revenue \$69.1m
 - 3Q2024 OP \$6.7m vs 2Q2024 OP \$3.1m
 - Other variances mainly from higher volumes for Australia NEPT



Inspection & Testing Services

Main components: Vehicle and Non-vehicle Inspection

\$'m	YTD Sep'24	YTD Sep'23
Revenue	85.0	81.3
Operating Costs	(59.9)	(56.8)
Operating Profit excl. non- recurring items ("OPE")	25.1	24.5
OPE Margin %	29.5%	30.1%
Operating Profit ("OP")	25.1	24.5

- YTD Sep'24 OPE 个\$0.6m or 2.5% vs YTD Sep'23
 - YTD Sep'24 Revenue 个\$3.7m or 4.6%; Operating Costs 个(\$3.1m) or (5.5%)
 - Mostly in line with YTD Sep'23

Inspection & Testing Services

Main components: Vehicle and Non-vehicle Inspection

\$'m	3Q2024	2Q2024	1Q2024	4Q2023	3Q2023	2Q2023	1Q2023
Revenue	29.9	27.7	27.4	28.2	26.6	27.6	27.1
Operating Costs	(21.6)	(19.2)	(19.1)	(19.7)	(18.7)	(19.1)	(19.0)
Operating Profit excl. non- recurring items ("OPE")	8.3	8.5	8.3	8.5	7.9	8.5	8.1
OPE Margin %	27.8%	30.7%	30.3%	30.1%	29.7%	30.8%	29.9%
Operating Profit ("OP")	8.3	8.5	8.3	8.5	7.9	8.5	8.1

• 3Q2024 OPE ↓(\$0.2m) or (2.4%) vs 2Q2024

- 3Q2024 Revenue ↑\$2.2m or 7.9%; Operating Costs ↑(\$2.4m) or (12.5%)
- Mostly in line with 2Q2024



• Main components: Driving Centre, Bus Station, Insurance, Media, Logistics, EV Charging

\$'m	YTD Sep'24	YTD Sep'23
Revenue	71.5	70.1
Operating Costs	(66.6)	(58.8)
Operating Profit excl. non- recurring items ("OPE")	4.9	11.3
OPE Margin %	6.9%	16.1%
Operating Profit ("OP")	4.9	11.3

- YTD Sep'24 OPE ↓(\$6.4m) or (56.6%) vs YTD Sep'23
 - YTD Sep'24 Revenue ↑\$1.4m or 2.0%; Operating Costs ↑(\$7.8m) or (13.3%) including business development costs for overseas rail tenders

• Main components: Driving Centre, Bus Station, Insurance, Media, Logistics, EV Charging

\$'m	3Q2024	2Q2024	1Q2024	4Q2023	3Q2023	2Q2023	1Q2023
Revenue	25.8	23.2	22.5	22.9	26.0	22.1	22.0
Operating Costs	(23.9)	(21.4)	(21.3)	(20.6)	(20.5)	(19.2)	(19.0)
Operating Profit excl. non- recurring items ("OPE")	1.9	1.8	1.2	2.3	5.5	2.9	3.0
OPE Margin %	7.4%	7.8%	5.3%	10.0%	21.2%	13.1%	13.6%
Operating Profit ("OP")	1.9	1.8	1.2	2.3	5.5	2.9	3.0

• 3Q2024 OPE 个\$0.1m or 5.6% vs 2Q2024

- 3Q2024 Revenue ↑\$2.6m or 11.2%; Operating Costs ↑(\$2.5m) or (11.7%)
- Mostly in line with 2Q2024



THANK YOU

