



Media Statement – StarHub Responds to IMDA's Findings on October 2016 Home Broadband DNS Incidents

Singapore, 21 April 2017 – We note IMDA's findings that the significant increase in traffic to our home broadband DNS in October 2016 do not fit typical DDoS patterns. The authorities have acknowledged the fact that we have increased our DNS processing capacity and taken additional security measures to better avert similar incidents. We assure our customers and the regulator that we will continuously review our security posture and enhance network resilience in partnership with network and security providers.

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About StarHub

StarHub is Singapore's fully-integrated info-communications company, offering a full range of information, communications and entertainment services for both consumer and corporate markets. StarHub operates a mobile network that provides 4G and 3G services. It also manages an islandwide HFC network that delivers multi-channel pay TV services (including HDTV, Internet TV and on-demand services) as well as ultra-high speed residential broadband services. StarHub operates an extensive fixed business network that provides a wide range of data, voice and wholesale services. Over Singapore's fibre-based Nationwide Broadband Network, StarHub offers a broad range of home and business broadband plans, as well as commercial and residential IPTV services.

Launched in 2000, StarHub has become one of Singapore's most innovative info-communications providers, and the pioneer in 'hubbing' - the ability to deliver unique integrated and converged services to all its customers. StarHub, listed on the main board of the Singapore Exchange since October 2004, is a component stock of the Straits Times Index, the MSCI Singapore Free Index, the SGX Sustainability Leaders Index and the SGX Sustainability Leaders Enhanced Index.

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