



SATS Ltd.

(Incorporated in the Republic of Singapore)
(Company Registration No. 197201770G)

47th Annual General Meeting

Thursday, 24 September 2020 at 11.00 a.m. (Singapore time)

Closing Date and Time for Online Pre-Registration
Monday, 21 September 2020 at 11.00 a.m. (Singapore time)

FREQUENTLY ASKED QUESTIONS

PRE-REGISTRATION	
Question	Answers
How do I participate in the AGM?	<p>Due to the current COVID-19 restriction orders in Singapore, shareholders will not be able to attend the AGM in person.</p> <p>To participate in the AGM, you will need to pre-register at https://www.sats.com.sg/AGM2020 from 11.00 a.m. on 26 August 2020 up to 11.00 a.m. on 21 September 2020 to enable SATS Ltd. (“SATS” or the “Company”) to verify your status as a shareholder.</p> <p>Authenticated shareholders will receive a confirmation email on how to access the live audio-visual webcast and live audio-only stream of the AGM proceedings by 11.00 a.m. on 23 September 2020.</p> <div style="border: 1px solid black; padding: 5px;"><p>Please note that the pre-registration website and live audio-visual webcast are not supported by Internet Explorer. Shareholders are advised to use the following browsers/versions for pre-registration and to access the live audio-visual webcast:</p><ul style="list-style-type: none">• Chrome version 74 and above• Safari 12.1.2 and above• Microsoft Edge Chromium 80 and above</div>



PRE-REGISTRATION	
Question	Answers
<p>What should I do if I am unable to access the pre-registration page or if I am having problems watching the webcast?</p>	<p>You should use the following browsers/versions for pre-registration and to access the live audio-visual webcast:</p> <ul style="list-style-type: none"> • Chrome version 74 and above • Safari 12.1.2 and above • Microsoft Edge Chromium 80 and above <p>The pre-registration website and live audio-visual webcast are not supported by Internet Explorer.</p>
<p>What information do I need to provide to pre-register online?</p>	<p>You will need to provide the following information:</p> <ul style="list-style-type: none"> • Full Name (As per CDP/CPF/SRS/Scip-based records. If your shares are held under Joint Shareholders, please fill in both shareholders' names as per the records. However, only one NRIC/Passport number and email address is required.) • Full NRIC or Passport Number or Company Registration Number • Shareholding type (e.g., CDP/CPF/SRS/scip-based). • Email address
<p>Why do I need to provide my full NRIC number?</p>	<p>This is to enable SATS to verify that you are a shareholder.</p>
<p>Who can pre-register for the live AGM proceedings?</p>	<p>Only shareholders of SATS, will be able to pre-register to watch the live audio-visual webcast and/or listen to the live audio-only stream.</p>
<p>Can I pre-register my representative for the live AGM proceedings?</p>	<p>No, the live audio-visual webcast and live audio-only stream are only available to shareholders of the Company.</p>
<p>If I am a CPF or SRS investor holding shares in the Company, can I pre-register for the live AGM proceedings?</p>	<p>Yes, please pre-register at https://www.sats.com.sg/AGM2020 <u>from 11.00 a.m. on 26 August 2020 up to 11.00 a.m. on 21 September 2020.</u></p> <p>However, if you wish to submit your votes, you should approach your respective CPF Agent Banks or SRS Operators through which you hold your shares in the Company to submit your votes, by <u>5.00 p.m. on 14 September 2020.</u></p> <p>Please note that the pre-registration website and live audio-visual webcast are not supported by Internet Explorer. Shareholders are advised to use the following browsers/versions for pre-registration and to access the live audio-visual webcast:</p> <ul style="list-style-type: none"> • Chrome version 74 and above • Safari 12.1.2 and above • Microsoft Edge Chromium 80 and above



PRE-REGISTRATION	
Question	Answers
<p>If I hold the Company's shares via a securities sub-account in a depository agent, can I pre-register for the live AGM proceedings?</p>	<p>We regret that you will not be able to pre-register via our pre-registration website.</p> <p>Please contact the relevant intermediary through which you hold your shares in the Company <u>as soon as possible</u>, in order for them to make the necessary arrangements for you to participate in the AGM.</p>
<p>Is there a deadline to pre-register on the website?</p>	<p>Yes, please complete your pre-registration <u>before 11.00 a.m. on 21 September 2020</u>. Only <u>verified shareholders who have pre-registered before the deadline</u> will be allowed access to the live AGM proceedings.</p>
<p>When will I receive the confirmation email for the live audio-visual webcast and live audio-only stream?</p>	<p>Authenticated shareholders will receive a confirmation email on how to access the live audio-visual webcast and live audio-only stream of the AGM proceedings by <u>11.00 a.m. on 23 September 2020</u>.</p> <p>Shareholders who do not receive the confirmation email by <u>11.00 a.m. on 23 September 2020</u>, but have registered by the 21 September 2020 deadline, should contact our Share Registrar, M & C Services Private Limited, at +65 6228 0506 or via email at gpe@mncsingapore.com before 7.00 p.m. on 23 September 2020 or between 8.00 a.m. and 10.00 a.m. on 24 September 2020.</p>
<p>What happens if my status as a shareholder cannot be verified by the Company?</p>	<p>You will receive an email by <u>11.00 a.m. on 23 September 2020</u> notifying you that we are unable to verify your shareholder status, and therefore, you will not be able to access the AGM proceedings.</p> <p>Please contact our Share Registrar, M & C Services Private Limited, at +65 6228 0506 or via email at gpe@mncsingapore.com before 7.00 p.m. on 23 September 2020 or between 8.00 a.m. and 10.00 a.m. on 24 September 2020, if you have any questions.</p>



VOTING/SUBMISSION OF PROXY FORMS	
Question	Answers
<p>How do I vote if I can only attend the AGM online?</p>	<p>You will need to <u>appoint the Chairman of the Meeting as your proxy</u> to vote on your behalf at the AGM, in accordance with the instructions on the proxy form. Specific instructions must be given as to voting, or abstentions from voting, in respect of a resolution in the proxy form, failing which the appointment of the Chairman of the Meeting as proxy for that resolution will be treated as invalid.</p> <p>You can submit an instrument appointing the Chairman of the Meeting as proxy in the following manner:</p> <p>(a) By post, to be lodged with the Company's Share Registrar, M & C Services Private Limited, at 112 Robinson Road #05-01, Singapore 068902; or</p> <p>(b) Via email to the Company's Share Registrar at gpe@mncsingapore.com.</p> <p>(c) Via pre-registration website at https://www.sats.com.sg/AGM2020.</p> <p>in each case, by <u>11.00 a.m. on 21 September 2020</u>.</p> <p>If you wish to submit the proxy form by post or via email, you may download a copy of the proxy form from the Company's website at https://www.sats.com.sg/AGM2020 and on the SGX website at https://www.sgx.com/securities/company-announcements.</p> <p>Please download, complete and sign the proxy form, before submitting it by post to the address provided above, or before scanning and sending it by email to the email address provided above.</p> <p>Due to the current COVID-19 situation in Singapore, shareholders are strongly encouraged to submit completed proxy forms electronically via email or via the pre-registration website at https://www.sats.com.sg/AGM2020.</p>
<p>If I am a CPF or SRS investor holding shares in the Company, how can I vote?</p>	<p>If you are a CPF or SRS investor holding shares in the Company and wish to vote, you should approach your respective CPF Agent Banks or SRS Operators through which you hold your shares in the Company to submit your votes, by <u>5.00 p.m. on 14 September 2020</u>.</p>
<p>If I hold the Company's shares via a securities sub-account in a depository agent, how can I vote?</p>	<p>If you hold the Company's shares via a securities sub-account in a depository agent and wish to vote, please contact the relevant intermediary through which you hold your shares in the Company <u>as soon as possible</u>, in order for them to make the necessary arrangements to submit your votes.</p>



VOTING/SUBMISSION OF PROXY FORMS	
Question	Answers
Where can I find the proxy form?	The proxy form may be downloaded from the Company's website at https://www.sats.com.sg/AGM2020 and on the SGX website at https://www.sgx.com/securities/company-announcements .
Can I submit my proxy form online?	Yes, you can submit your proxy form online via the pre-registration website at https://www.sats.com.sg/AGM2020 .
Is there a deadline to submit the proxy form?	Yes, proxy form must be submitted by <u>11.00 a.m. on 21 September 2020</u> .



SUBMISSION OF QUESTIONS	
Question	Answers
How do I ask questions?	<p>Shareholders, including CPF and SRS investors, can submit questions related to the resolutions to be tabled for approval at the AGM or on the Company's business and operations, in advance of the AGM, in the following manner:</p> <p>(a) Via pre-registration website. Shareholders who pre-register to observe and/or listen to the AGM proceedings may submit their questions via the pre-registration website at https://www.sats.com.sg/AGM2020.</p> <p>(b) Via email. Shareholders may submit their questions via email at sats_ir@sats.com.sg.</p> <p>(c) By post. Shareholders may submit their questions by post to the Company's Share Registrar, M & C Services Private Limited, at 112 Robinson Road #05-01, Singapore 068902.</p> <p>When sending in your questions via email or by post, please also provide us with the following details:</p> <ul style="list-style-type: none"> • your full name; • your address; and • the manner in which you hold shares in SATS (e.g., via CDP, CPF, SRS and/or scrip). <p>All questions must be submitted by <u>11.00 a.m. on 21 September 2020</u>.</p> <p>You will not be able to ask questions at the AGM during the live audio-visual webcast or live audio-only stream.</p>
Will all my questions be addressed?	<p>We will address all substantial and relevant questions received from shareholders by publishing our responses to such questions on the Company's website at https://www.sats.com.sg/AGM2020 and on SGXNet prior to the AGM.</p>



GENERAL	
Question	Answers
Will there be a replay available for shareholders who pre-register but miss the live AGM proceedings?	There will not be a replay of the proceedings. We will publish the minutes of the AGM on the Company's website and on SGXNet.
How do I know if there are any changes to the AGM?	Please refer to the SGX website at https://www.sgx.com/securities/company-announcements and the Company's website at https://www.sats.com.sg/AGM2020 for the latest updates on the status of the AGM.