

### Ascott Residence Trust A Leading Global Hospitality REIT

Annual General Meeting

10 April 2019





The value of units in Ascott Residence Trust ("Ascott REIT") (the "Units") and the income derived from them may fall as well as rise. The Units are not obligations of, deposits in, or guaranteed by Ascott Residence Trust Management Limited, the Manager of Ascott REIT (the "Manager") or any of its affiliates. An investment in the Units is subject to investment risks, including the possible loss of the principal amount invested. The past performance of Ascott REIT is not necessarily indicative of its future performance.

This presentation may contain forward-looking statements that involve risks and uncertainties. Actual future performance, outcomes and results may differ materially from those expressed in forward-looking statements as a result of a number of risks, uncertainties and assumptions. Representative examples of these factors include (without limitation) general industry and economic conditions, interest rate trends, cost of capital and capital availability, competition from similar developments, shifts in expected levels of property rental income, changes in operating expenses, including employee wages, benefits and training, property expenses and governmental and public policy changes and the continued availability of financing in the amounts and the terms necessary to support future business. Prospective investors and Unitholders are cautioned not to place undue reliance on these forward-looking statements, which are based on the current view of the Manager on future events.

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- Overview of Ascott REIT
- Key Highlights of 2018
- Portfolio Performance
- Digitalisation and Innovation
- Contributing to Community
- Looking Forward



### **Overview of Ascott REIT**

Ascott Orchard Singapore

### Ascott REIT – A Leading Global Hospitality REIT

#### Well-diversified portfolio of quality assets located in major gateway cities



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Note:

Figures above as at 31 December 2018 and exclude lyfone-north Singapore (under-development). Market capitalisation based on closing unit price of \$\$1.08 as at 31 December 2018

### Where is Ascott REIT Since IPO 12 Years Ago



#### Geographical presence deepened from 7 to 37 cities





1. Consists of all distributions and capital appreciation of Ascott REIT's unit price from IPO in March 2006 to 31 December 2018 (Source: Bloomberg)

6

Notes:

### **L** Key Milestone Acquisitions since IPO





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Notes: Figures above exclude lyf one-north Singapore (under development)

1. The decrease in total assets is due to the utilisation of the proceeds from the divestment of Citadines Biyun Shanghai and Citadines Gaoxin Xi'an on 5 January 2018 to repay bank loans

### Ascott REIT's Well-Diversified and Resilient Portfolio



Geographical diversification	Diversified income streams	Range of product
<b>60%: 40%</b> Asia Pacific Europe/US	44%: 56% Stable Growth Income Income	serviced residences, rental housing and coliving properties
Properties catering to long- and short- stay, business and leisure guests	Resilient portfolio 	Valuable portfolio of properties with >50% freehold



# **Attractive and Stable Yield**



Cap/taLand





Sources: Bloomberg, Central Provident Fund Board, Monetary Authority of Singapore,

Notes:

1. Ascott REIT DPU yield of 6.6% is based on FY 2018 DPU of 7.16 cents and closing unit price of \$\$1.08. 5-year average DPU yield is the average of the FY 2014 to FY 2018 distribution yield

# **L** Awards and Accolades

#### Clinched Highly Coveted Accolades



#### World Travel Awards 2018

Leading Serviced Apartments in respective countries

#### **TripAdvisor Awards**

Travellers' Choice Award 2018 & Certificate of Excellence Award 2018





#### Asia Pacific Best of the Breeds Asia Pacific Best of the Breeds REITs Awards<sup>TM</sup> 2018 REITS AWARDS<sup>TM</sup> A Bost Hospitality REIT (Platinum award)

Best Hospitality REIT (Platinum award)

#### **Business Traveller Asia-Pacific Awards 2018**

Best Serviced Residence Brand in Asia Pacific



#### Singapore Governance and Transparency Index 2018

Ranked **3<sup>rd</sup>** out of the 43 Trusts



#### Travel Weekly Asia Readers' Choice Awards 2018

Best Serviced Residence Group



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Key Highlights of 2018

lyf one-north <u>Singapore</u> (Artist Impression)

Concept Design by WOHA











Revenue and Gross Profit grew **4%** and **5%** y-o-y respectively, boosted by enlarged portfolio from acquisitions and higher same-store contributions

Revenue	Gross Profit	Revenue per Available Unit	
\$\$514.3 ▲ 4% mil	\$\$239.4 ▲ 5% mil	S\$151 ▲ 5%	
Unitholders' Distribution	Distribution Per Unit	Adjusted Distribution Per Unit <sup>1</sup>	
\$\$154.8 ▲ 2% mil	7.16 1% cents	6.79 ▲ 9% cents	

Notes:

**Financial Highlights** 

(FY 2018 vs FY 2017)

1. Adjusted distribution per unit for FY 2018 excludes one-off realised foreign exchange gain of \$\$1.6m arising from the receipt of divestment proceeds and repayment of foreign currency bank loans with the divestment proceeds and one-off partial distribution of divestment gains of \$\$6.5m

Adjusted distribution per unit for FY 2017 excludes one-off realised foreign exchange gain of \$\$11.9m arising from repayment of foreign currency bank loans with proceeds from Rights Issue and divestments and one-off partial distribution of divestment gains of \$\$6.5m



### Portfolio Valuation Increased S\$35.5mil



#### As at 31 December 2018, Ascott REIT's portfolio of properties were valued at \$\$4.9b

• By country, United Kingdom, France, Belgium and Vietnam had the largest increase in property valuations





### **Maiden Development Project**



## **lyf one-north Singapore -** new coliving product targeted at rising millennial-minded business traveller market

Concept Design by WOHA



- Maiden **development** project; first coliving property
- Located in **prime** developing district; strengthening presence in Singapore
- one-north an underserved market with limited lodging supply
- Comprising 324 studio and loft units<sup>1</sup>, target to open in **2021**
- Yield on cost of ~6%



# New Product Catered for the Rising Millennial-Minded Market



#### Ascott REIT's first coliving property - the first coliving development in one-north precinct





- Coliving a rising trend in today's sharing economy
- Efficiently designed apartment units complemented by "Connect" social spaces designed to facilitate interaction – coworking areas easily converted to workshop zones, event spaces, and social kitchens
- Social programmes held regularly to foster a new way of community living, building connections and being inspired by a like-minded travelling tribe





(Completed Asset Enhancement Initiatives)



Achieved ADR uplift of 10% to 20% upon completion of Asset Enhancement Initiatives

#### Ascott Makati (Philippines)



Pre-refurbishment

Post-refurbishment

Renovation of 183 apartment units was completed in July 2018





(Completed Asset Enhancement Initiatives)



Achieved ADR uplift of 10% to 20% upon completion of Asset Enhancement Initiatives

#### Somerset Grand Hanoi (Vietnam)



Pre-refurbishment

Post-refurbishment

Renovation of apartment units, toilets and public areas (Phase II) was completed in December 2018



### Active Asset Management (Updates<sup>1</sup> on Asset Enhancement Initiatives)





Element New York Times Square South The United States of America Renovation of apartment units, lobby and public area

Target to complete in 1H 2019



Somerset Grand Citra Jakarta Indonesia

#### Renovation of 84 apartment units

Target to complete in 1H 2019



### **Disciplined Capital & Risk Management**



Cap/taLand

Strong Balance Sheet	Liquidity and Interest Rate Risk Management	Foreign Exchange Risk Management	
At comfortable target gearing of approximately 40%	Diversified funding sources and proactive interest rate management	Manage exposure through natural hedges and derivatives	
Gearing remained low at <b>36.7%</b> (vs 36.2%)	<b>'BBB'</b> (stable outlook) Long-term rating by Fitch	Reduced Effective borrowing cost at <b>2.3%</b> per annum (vs 2.4% p.a.)	
<b>3.9</b> years Weighted average debt to maturity (vs 4.1 years)	Healthy Metrics	NAV Per Unit <b>\$\$1.22</b> 1 (vs \$\$1.25)	
►80% Total debts on fixed rates to hedge against rising interest rates (vs ~81%)	Interest cover 4.8X (vs 4.7X)	Historical impact of exchange rate movement of ±1.4% on Gross Profit for the past 5 years	

Notes:

Figures above as at/for the year ended 31 December 2018, with 31 December 2017 comparable in brackets 1. Adjusted NAV per unit, excluding the distributable income to Unitholders, is \$\$1.18

### Successfully Refinanced MTNs at Lower Interest Rates



<5% debts maturing in 2019

Well-diversified funding sources comprising 59% Bank Loans : 41% MTN

#### Debt Maturity Profile as at 31 December 2018



### *F* Foreign Currency Risk Management



Striking a balance between cost of hedging and uncertainty in currency fluctuations

#### **Considerations for Hedging**

Natural Hedge Proportion
 Portfolio Diversification

3. Cost of Hedging4. Need for Certainty

~49% Total Assets in Foreign Currency Hedged

#### Balance Sheet Hedge

Use of foreign borrowings as natural hedge and swaps to match the capital value of assets on a portfolio basis 0%

Impact of Foreign Exchange after hedges on Gross Profit for FY2018

#### Income Hedge

Use of forward contracts to hedge foreign currencies income to protect distribution



### Portfolio Performance

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citadines

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Citadines South Kensington London

### **L** Balanced Portfolio of Stable Income and Growth Income



	Stable Income		Growth Income	
	Master Lease	Management Contracts with Minimum Income Guarantee	Management Contracts	
Description	Fixed rental <sup>1</sup> received	Enjoy minimum guaranteed income	Variable amount (no fixec or guaranteed rental)	
Location and Number of Properties <sup>2</sup>	27 properties mainly in Europe France(17) Germany(5) Australia(3) Singapore(2)	7 properties in Europe United Kingdom(4) Belgium(2) Spain(1)	39 properties mainly in Asia Pacific Australia(2) China(7) Indonesia(2) Japan(15) Malaysia(1) The Philippines(2) Singapore(2) United States(3) Vietnam(5)	
Percentage of Gross Profit <sup>3</sup>	31%	13%	56%	
Notes:	44% Stable		56% Growth	

Notes:

1. Rental received under master leases are generally fixed. However, some contracts provide for annual rental revisions pegged to indices; while some contracts include a variable rental above fixed rental if certain conditions are met

2. As at 31 December 2018 and excluding lyfone-north (under development)

3. Based on FY 2018 Gross Profit



### **Delivering Resilient Performance**



8 Key Markets contribute ~85% of Total Gross Profit No concentration in any single market



#### 56% Growth

8 Key Markets: Australia (8%), China (9%), France (14%), Japan (13%), Singapore (12%), United Kingdom (9%), United States (11%) and Vietnam (9%) contribute ~85% of Total Gross Profit

Notes: Based on FY 2018 Gross Profit 1. Management Contracts with Minimum Guaranteed Income



### **8 Key Markets Generally Performed Well** Contributed to ~85% of Total Gross Profit





	Australia	China	France	Japan
Contribution to Total Gross Profit	8%	<b>9</b> %	14%	13%
YoY% change to Gross Profit	2	(2)	(2)	(3)
YoY% change to RevPAU	11	13	n.a.	_2
Key Reason for Variance	Growth mainly due to higher corporate and leisure demand in Melbourne	Lower gross profit mainly due to divestment of two China properties	Decline in gross profit due to lower rent upon master lease renewal	Fall in gross profit due to divestment of 18 rental housing properties

Notes: Percentage change to Gross Profit and RevPAU computed on local currency terms

1. RevPAU for Australia refers to properties on management contracts

2. RevPAU for Japan refers to serviced residences and excludes rental housing



### **8 Key Markets Generally Performed Well** Contributed to ~85% Total Gross Profit



	Singapore	United Kingdom	United States	Vietnam
Contribution to Total Gross Profit	12%	9%	11%	<b>9</b> %
YoY% change to Gross Profit	49	3	24	(6)
YoY% change to RevPAU	41	7	_	(6)
Key Reason for Variance	Better operating performance and full-year contribution from Ascott Orchard Singapore	Growth due to higher leisure demand	Higher gross profit due to stronger market demand, acquisition of DoubleTree by Hilton Hotel New York – Times Square South and higher rates post-refurbishment at Sheraton Tribeca New York Hotel	Fewer project groups in Hanoi, increased supply and competition

Notes: Percentage change to Gross Profit and RevPAU computed on local currency terms

1. RevPAU for Singapore refers to properties on management contracts



# Digitalisation and Innovation

CILIN INC. MUNINALI



### **Leveraging Innovation and Technology**



#### Through Sponsor Initiatives



#### Enhance Guest Experience

- Online booking system
- Mobile apps
- Self check-in kiosks
- 3D virtual tours
- Ascott Star Rewards
   loyalty programme



### Data Management

- Data analytics
- Cloud services







- Service robots
- Digital housekeeping system
- Cloud-based property management system





#### **Business Sustainability**

 Building a connected eco-system across different digital channels and business platforms

# **Contributing to Community**

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lyf one-north Singapore (Artist Impression)

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Concept Design by WOHA





#### Bazaar for Lombok recovery



Ascott Indonesia team spearheaded the "Charity Bazaar for Lombok" drive where donated items from staff and residents were sold and proceeds donated to Save the Children foundation







#### Other community involvement



Ascott Malaysia team worked with Kechara Soup Kitchen; packing and distributing food to the needy

Ascott Vietnam team spent time with, and donated food and supplies, to the orphans from Go Vap Orphanage Centre "Clean Up Jakarta Day" was organized to clean up trash around the neighborhood and spread the message of Recycle, Reuse & Reduce



# **L** Commitment to Sustainability



#### Certification and awards



Ascott Makati achieved the EDGE green building certification from the International Finance Corporation, a member of the World Bank Group



Somerset Ho Chi Minh City achieved the Building and Construction Authority (BCA)'s Green Mark (GM) Gold<sup>PLUS</sup> award, making it the highest BCA-rated property in Vietnam





### Value Creation



Creation of long term, stable returns to Unitholders through diversified portfolio and extendedstay business model



Member of CapitaLand



Note:

1. For divestment of over 30 properties since listing to March 2019 and includes expected divestment gains of ~\$\$134.0 mil from the sale of Ascott Raffles Place Singapore, to be completed in May 2019 at a sale price of \$\$353.3 mil

### **Yield-Enhancing Capital Recycling**



#### Divestment of Ascott Raffles Place Singapore



- Sale Price of **\$\$353.3mil**, or **64.3%** above book value
- Exit Yield of ~2%
- Estimated net gain of **\$\$134.0mil**
- Target completion in May 2019

Acquisition of Citadines Connect Sydney Airport



- Deepen market presence in the stable
   and resilient market of **Australia**
- Acquired at A\$60.6mil, with EBITDA yield of >6%
- Target completion in early May 2019

### Strong Sponsor – The Ascott Limited



#### A wholly-owned subsidiary of CapitaLand Limited



ASCOTT **Global Footprint** >100,000 UNITS .............. >6601 PROPERTIES ..... >170 CITIES ..... 33 COUNTRIES . . . . . . . . . . . . . . . . 12 BRANDS

THE

ASCOTT

LIMITED

One of the leading international serviced residence owneroperators with extensive presence

>30 year track record, pioneered Pan-Asia's first international-class serviced residence property in 1984

Sponsor: ~45% CapitaLand ownership in Ascott REIT

~20 pipeline assets via ROFR

Award-winning brands with worldwide recognition

Note:





Remain Focused and Committed on Delivering Stable and Resilient Returns to Unitholders

IMF forecasted global economic growth of  $3.5\%^1$  in 2019 International trips increased 6% in 2018, crossed 1.4 billion mark; Further growth of 3% to 6% projected for  $2019^2$ Identify opportunities to unlock values of properties that reached optimal stage Lookout for accretive investment opportunities in key gateway cities Active asset management and asset enhancements to improve guest experience Leverage innovation and technology Active capital management by diversifying funding sources, optimising debt tenure, managing funding costs and foreign currency exposure



Source:

United Nations World Tourism Organisation (2019) and IPK International (2018)





#### Let the stars guide you home ...



## Ascott Star Rewards, a new loyalty identity to unify our global presence alongside our members

- Earn points and enjoy more benefits, including
  - Discounts off best flexible rates
  - Birthday discount e-vouchers
  - Early check-in and late check-out, subject to availability
- Redeem apartment stays
- 4 membership tiers

From now till 31 December 2019

- 3,000 bonus points when you sign up as a new member
- 5,000 bonus points when existing Ascott Online Advantage members book and stay during promotional period







### Thank You