

media statement

Temporary Suspension of Offerings at Resorts World Sentosa

SINGAPORE, 4 April 2020 – The Multi-Ministry Taskforce has announced a set of elevated safe distancing measures to pre-empt the trend of increasing local transmission of COVID-19. Aside from those providing essential services, most businesses are required to cease operations from 7 April 2020 until 4 May 2020.

Resorts World Sentosa (RWS) fully supports this latest round of measures and will temporarily suspend all guest offerings including Universal Studios Singapore, S.E.A. Aquarium, Adventure Cove Waterpark and Dolphin Island, and casino from Monday, 6 April 2020 until Monday, 4 May 2020 in line with the Singapore Government's directives.

Only selected restaurants and food and beverage outlets, which can support necessary daily living needs of residents, will remain open for takeaway and deliveries. These include Malaysian Food Street, Pizzeria, Osia Steak and Seafood Grill, and Feng Shui Inn.

Existing hotel guests already checked into our rooms will continue staying with us. We seek the understanding of guests that all reservations for room stays from 7 April 2020 to 4 May 2020 will be cancelled and fully refunded.

We will provide guests, who have purchased tickets to our attractions, made reservations at our restaurants or hotel bookings, with full support and assistance. Guests with any queries and concerns can reach out to us at enquiries@rwsentosa.com

We greatly value our team members and our priority is to ensure their job security. The jobs of all our team members are not affected and they continue to be employed during this period.

RWS stands united with Singapore in its fight against the COVID-19 pandemic. When this challenging and difficult period is over, RWS will emerge stronger and more resilient. We look forward to the time when we welcome our guests again from all over the world to enjoy the signature and award-winning RWS experience.

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ABOUT RESORTS WORLD SENTOSA

Resorts World Sentosa (RWS), Asia's premium lifestyle destination resort, is located on Singapore's resort island of Sentosa. Spanning 49 hectares, RWS is home to world-class attractions including Universal Studios Singapore, S.E.A. Aquarium, Dolphin Island and Adventure Cove Waterpark. Complementing the adventure and adrenaline of its theme parks and attractions are six unique luxury hotels, the world-class Resorts World Convention Centre, a casino and the Asian flagship of a world-renowned destination spa. RWS offers award-winning dining experiences and exciting cuisines from around the world across its many renowned celebrity chef restaurants, establishing itself as a key player in Singapore's vibrant and diverse dining scene and a leading gourmet destination in Asia for epicureans. The integrated resort also offers world-class entertainment, from original resident productions to concerts and public shows such as Lake of Dreams. RWS has been named "Best Integrated Resort" since 2011 for nine consecutive years at the TTG Travel Awards which recognises the best of Asia-Pacific's travel industry.

RWS is wholly owned by Genting Singapore, a company of the Genting Group. For more information, please visit www.rwsentosa.com.

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