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Optus signs ICT services contract with Department of Immigration and Border Protection

3-year agreement integrates ICT for newly-merged Department

Optus Business has signed a three-year contract with the Department of Immigration and Border Protection to supply end-to-end telecommunications and managed IT services.

Under the \$115M agreement, Optus will support the integration of the telecommunications services of the former Australian Customs and Border Protection Service and the Department of Immigration and Border Protection into the newly integrated Department of Immigration and Border Protection (DIBP).

John Paitaridis, Managing Director, Optus Business said, "We are committed to a strategic partnership with the Department of Immigration and Border Protection. This agreement demonstrates our track record in delivering secure, integrated and scalable managed ICT services that will underpin DIBP's mission critical operations."

Under the new agreement, Optus will support close to 15,000 IP handsets, more than 1,000 Wireless Access Points and nearly 1,000 LAN switches, CCTV and Radio, all supported by a fully integrated and managed help desk. This is underpinned by Optus' high-performance multiprotocol label switching (MPLS) carriage network, satellite communications and mobile data to approximately 200 sites throughout Australia.

"Optus will be providing design and implementation support as the Department optimises their telecommunications infrastructure, data centres, telephony platforms and their ICT needs moving forward," said Mr Paitaridis.

"This agreement with Optus provides dynamic, secure infrastructure to seamlessly integrate our telecommunications environment and support our future vision for the organisation. We are looking forward to working with Optus as we pursue our strategic objectives to promote responsive migration, advance trade and revenue, and lead border innovation," said Randall Brugeaud, Chief Information Officer, Department of Immigration and Border Protection.

Optus Business is a strategic partner and provider of ICT services to a number of Federal Government agencies including the Australian Taxation Office and the Department of Agriculture.

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