



## 1H FY2018 INVESTOR PRESENTATION

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## **Our Mission**



### To be a leader in the field of shopper marketing

By providing 360 solution such as integrated digital and offline marketing - omnichannel, in-store advertising, e-commerce, data & insight, merchandising, field force activation, online and on-ground activation and retail technology products and services.

#### To attract the best talent that fit our culture

of forward thinking, forward doing, collaboration whilst cultivating an environment that promotes passion, develops expertise and celebrates success.

## To collaborate and be strategic with our business partners, retailers and customers (brand owners)

in providing solutions to grow their business via sales and marketing efforts on the shopper marketing front.

### To create memorable shopper experiences

in the digital and physical retail world.



## Our Milestones Forward Thinking & Innovative





















1H FY2018

The pioneer in in-store advertising 30 years ago.

launched with a view to tap into a growing market in loyalty and mobile marketing.

Spotting the trend of excellence in in-store merchandising that will optimize sales opportunities through in-store visibility, JUMP was launched with its first client. Nestle, 15 years ago.

In 2014, Shopwave was

To complete the 360 offering, Gazelle was launched in August 2017 to bring experiential marketing and on-ground, large scale events to our customers.

The acquisition of Tristar Synergy so as to strengthen our 360 shopper marketing offering in the areas of promoter activation. Today, the revenue has doubled since joining shopper360 in **FY2016**.

11% investment in **Instanture** – allows the group to offer end-to-end merchandising and sales services to our group of clients in the field force management segment via Boostorder.

Retail Galaxy is to cater to the growing needs of field force operations, tech, and automated services.

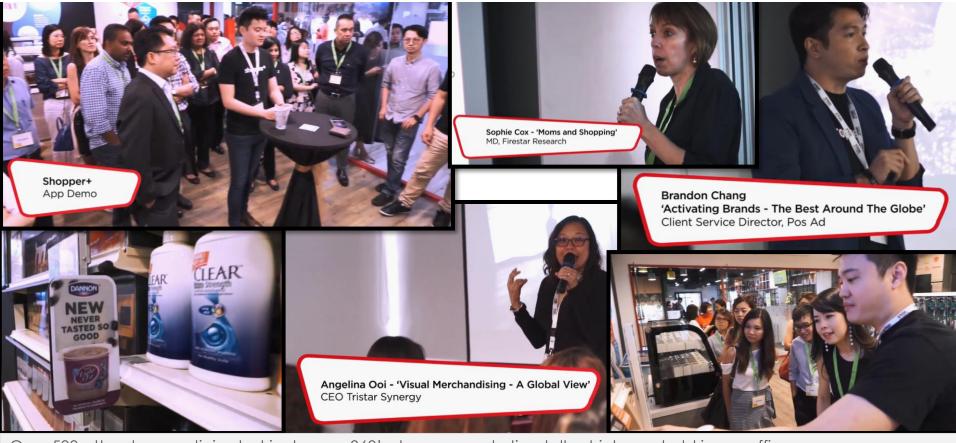
Delivering total O2O,

Creative, Insight, digital, loyalty, eCommerce & tech solutions.

Signed a Joint Venture ("JV") partnership with Pahtama group for its total 360 solutions in Myanmar (Nov 2017).

shopper360 PR & Marketing: building our brand as a shopper marketing expert

### **SHOPPER MARKETING SERIES #4 (SEPT '17)**



Over 500 attendees participated in shopper360's shopper marketing talk which was held in our office. Various topics from global trends on visual merchandising to experiential marketing to a demo on how shoppers can interact with brands via augmented reality was presented at this exciting event.



Shopper360 is the proud recipient of the prestigious award for Best Companies to work for in 2017 by HR Asia. 45 companies out of 320 were chosen to commemorate their efforts in keeping an engaged and committed staff force. Shopper360 will continue to build our community of experts to grow our business with sustainable results.

# **NEXT CONFERENCE (OCT '17) The future of shopper marketing in Malaysia**







Sue Ann Chew, Executive Chairman of shopper360 shared with 500 marketers and retail partners, the way shoppers are changing in Malaysia and what is needed to bridge the gap between technology and brick & mortar stores, to give shoppers a seamless experience.

# **EFFIE AWARDS (OCT '17) Jury Judging and Host**





Effie Awards is a global marketing effectiveness award that is annually held in Malaysia to recognize great marketing campaigns. A panel of judges comprising of industry veterans and professionals will judge all entries to determine the winners. This year, Sam Chan, CEO of Pos Ad, shopperplus and Gazelle Activation, participated as one of the judges, while shopper360 hosted the judging event.

# **CUSTOMER EVENT (Nov '17) Justice League Dinner & Movie Night**







Every year, shopper360 hosts a customer/ business partners event in a casual and fun way to foster better working relationships, making our partnerships much more enjoyable! In November 2017, we hosted a dinner and movie night with the screening of a blockbuster movie "Justice League", at MBO Cinemas. Over 300 people attended this event.

## CORPORATE SOCIAL RESPONSIBILTY (Nov '17) shopper 360 Building an orang asli home





A team of 30 staff from shopper360 attended a 3 days 2 nights team-building event to help an orang asli family build a proper home from scratch. Almost RM100,000 was raised from staff, business customers and retailers, to help make this a reality.

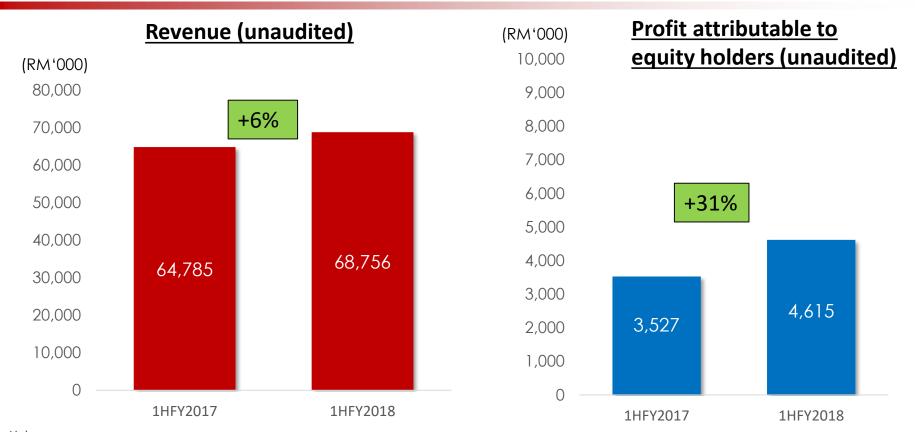




### FINANCIAL HIGHLIGHTS

## Financial Highlights





Notes:

(ii) "1H FY2018": Half year financial period from 1 June 2017 to 30 November 2017.

<sup>(</sup>i) "1H FY2017": Half year financial period from 1 June 2016 to 30 November 2016.

## Recap:

### **BUSINESS STRATEGIES AND FUTURE PLANS**



### **Expansion of Service Offerings**

Invent **new innovative mediums**, with a particular focus on digital mediums

Increase **design and content** development services, in addition to production and installation services

Grow & acquire new clients & channels for sampling activities and events management business segment by the end of 2018

Ramp up our research & insights, data analytics and business intelligence offering to our clients



### Recap:

### **BUSINESS STRATEGIES AND FUTURE PLANS**

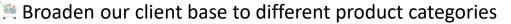


### **Expansion of Region, Network of Customers & Retail Partners**



• Pos Ad to explore other Out-of-home channels





Tristar Synergy and Jump Retail to acquire clients in non-food categories





💌 Expand into Myanmar and Singapore by end 2018



Explore acquisitions, strategic alliances and/or joint ventures



### Expansion of service offerings



#### MYANMAR SINGAPORE





**Geographical expansion** of our full suite of services

- (i) JV with Myanmar's leading distributor **Pahtama Group**
- (ii) Burger King Singapore becomes a client.

## NEW BUSINESS, NEW SERVICES & ORGANIC GROWTH



**Increased scope** from existing clients

- (i) **New scope** of services from existing clients
- (ii) New clients acquisition
- (iii) **Cross sell** of group services.

#### **BOOSTORDER**



**Enhancing our services** with sales ordering capabilities

Organic growth potential with current clients who engaged us on merchandising

#### ADVERTISING CHANNEL EXPANSION



Increased our retail advertising channel from 1900 to 2700 outlets (approx.)

Expansion into digital and out-of-home channels

### JV with Myanmar's Leading Distributor – Pahtama Group







ambitions with limited edi



### Gazelle Activation wins Vitagen



### **Vitagen®**



Gazelle Activation clinches their first project, launching a giant maze for Vitagen's 40<sup>th</sup> Anniversary in major mall concourses.



### Burger King Singapore







CHEESEBURGER MEAL FISH'N CRISP" MEAL **Honey Mustard** WHOPP R Jr. CHICK'N CRISP Each meal includes a burger, a small Coke and regular Cheesy Frie

Development of marketing campaigns and materials for Burger King Singapore, as their agency for creative and content production.







# PROSPECTS & OUTLOOK FOR 2H FY2018

### PROSPECTS & OUTLOOK



### Increasing need for shopper insights and planning

The fight for sales and more consumption require brands to be more intentional about doing more than just discounting of products at retail.

Budgets for trade programs become essential to influence stakeholders (retailer/ dealers/ merchants) who come face to face with customers every day.

### **Business intelligence & data mining**

Speed to market and optimizing sales opportunities become more efficient through shopper360's data collection through merchandisers and promoters.

Deep-linking Clover\* with Boostorder\*\* that adds a new layer to our service – closing the loop between merchandising and sales.

<sup>\*</sup>Clover: proprietary tech automation for operations management, data gathering and reporting.

<sup>\*\*</sup>Boostorder: proprietary tech automation for sales ordering.

### PROSPECTS & OUTLOOK



### More retailers seeking specialists like Pos Ad

The search for more money to fund their marketing budgets and ease operations lends opportunities for a media specialist like Pos Ad. The addition of a petrol mart chain as a media channel has increased our total network of stores by 30% to approx. 2,700 stores.

The need for a shopper specialist agency to drive foot traffic into their stores through the use of insights and technology.

## High receptivity towards a one-stop/ 360 offering agency focusing on retail/ shoppers

Clients are going deeper with shopper360 by engaging 2 or more of our services because of the ease, our speciality and understanding of their brand needs and challenges.

### PROSPECTS & OUTLOOK



### Going for growth in Myanmar & Singapore

Leveraging on our Malaysian network of clients, we were able to win clients such as Asahi, Nestle, Universal Music, 99speedmart and Spotify outside of Malaysia.

A first mover advantage in Myanmar with an established distributor group to provide a seamless service for consumer brands and retailers.

### **Digital and OOH\* Media**

Combining our expertise of 'selling smarter' in physical stores to digital, through our win as an exclusive media reseller for a digital content platform which will help give our current customers more opportunities to engage a younger audience.

Important of media is not only enhanced but able to capture more media revenue.

<sup>\*</sup>OOH: out-of-home.





shopper360 group of companies





