FORTUNE
置富產業信託 REIT

Stock Code | Hong Kong 778 | Singapore F25U

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT 2018



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ABOUT THIS REPORT

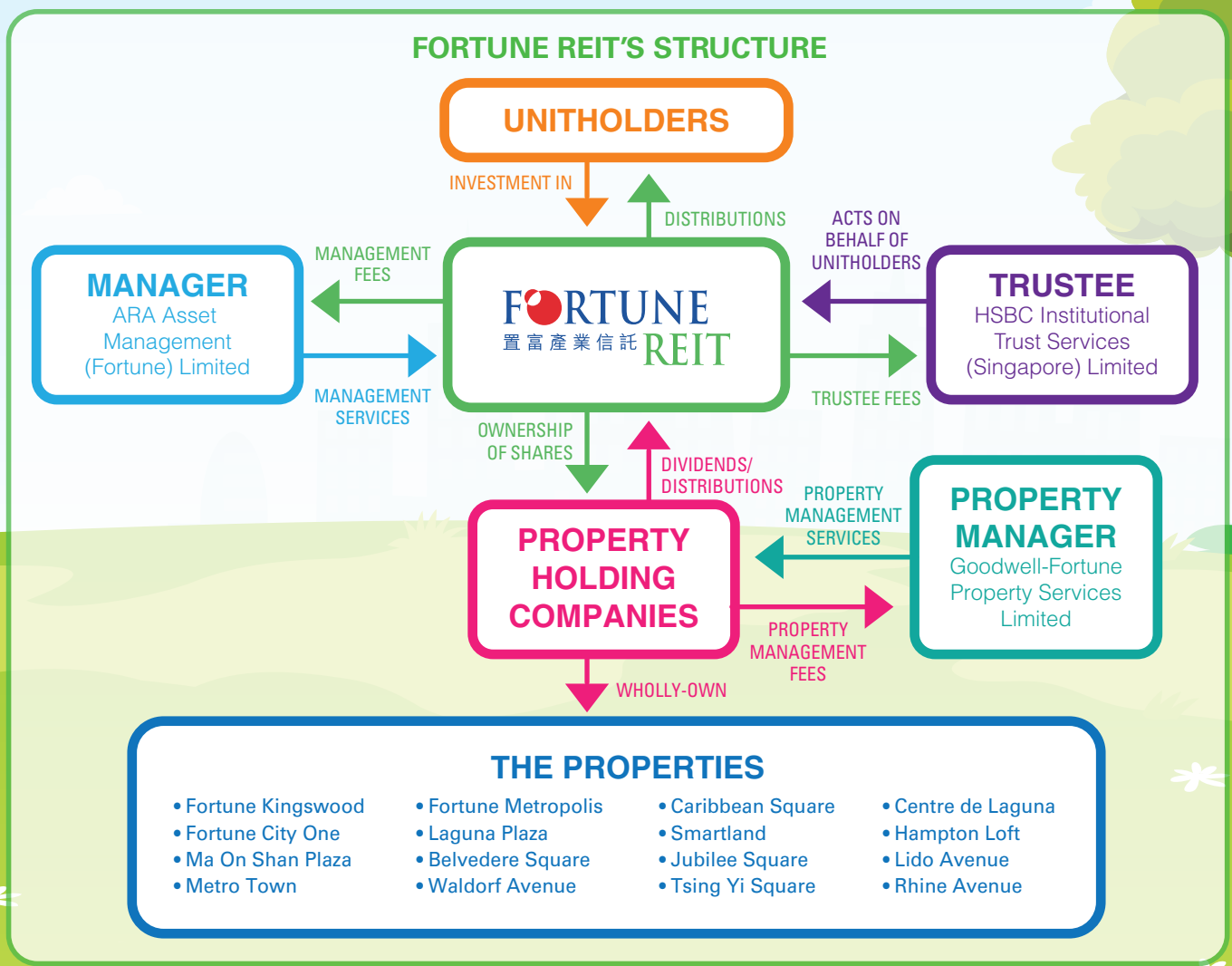
ABOUT FORTUNE REIT

Fortune Real Estate Investment Trust ("**Fortune REIT**") is a real estate investment trust constituted by a trust deed entered into on 4 July 2003 (as amended) made between ARA Asset Management (Fortune) Limited, as the manager of Fortune REIT (the "**Manager**"), and HSBC Institutional Trust Services (Singapore) Limited, as the trustee of Fortune REIT (the "**Trustee**").

Fortune REIT is primary listed on The Stock Exchange of Hong Kong Limited (the "**SEHK**") and secondary listed on the Singapore Exchange Securities Trading Limited. Fortune REIT is Asia's first cross-border REIT and also the first REIT to hold assets in Hong Kong. Fortune REIT currently holds a portfolio of 16 private housing estate retail properties in Hong Kong comprising over 3.0 million square feet ("**Sq.ft.**") of retail space and 2,713 car parking spaces.

Fortune REIT is managed by ARA Asset Management (Fortune) Limited, a wholly-owned subsidiary of ARA Asset Management Limited ("**ARA**"), a premier global integrated real assets fund manager driven by a vision to be the best-in-class real assets fund management company. The Manager's key objective is to deliver regular and stable returns to holders of Fortune REIT units ("**Unitholders**") through proactive management of Fortune REIT's portfolio of assets and acquiring properties that generate long term benefits to Unitholders.

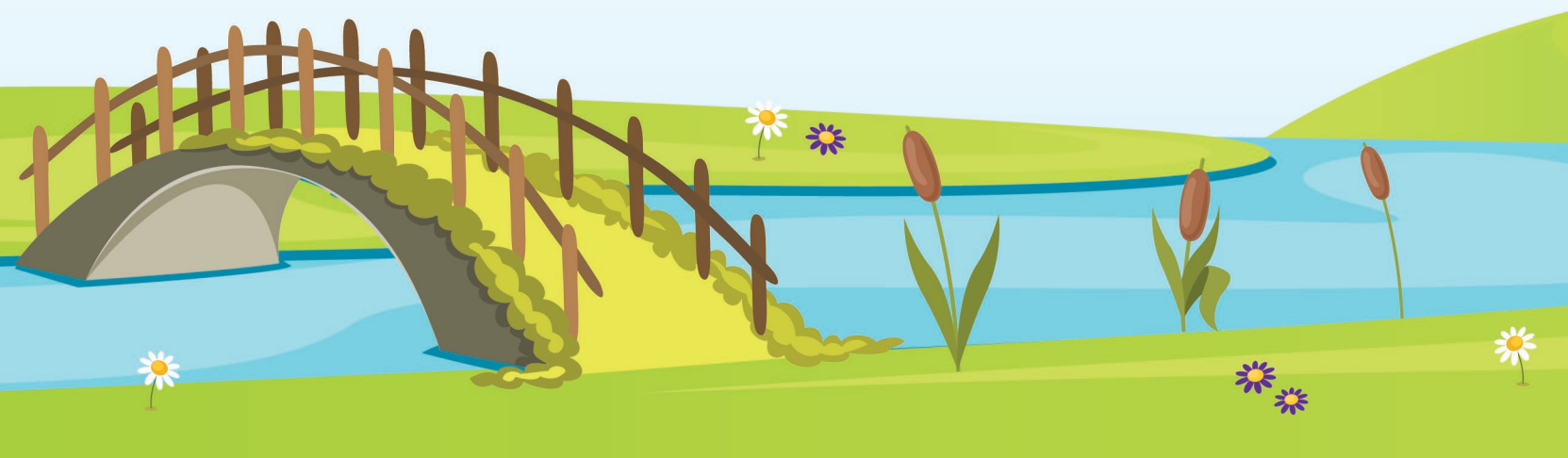
FORTUNE REIT'S STRUCTURE



REPORTING YEAR AND SCOPE

This Environmental, Social and Governance Report (the "**Report**") covers Fortune REIT's sustainability performance for the financial year ended 31 December 2018 (the "**Reporting Year**"). The reporting scope includes the operations of 16 private housing estate retail properties ("**Fortune Malls**") held by Fortune REIT and the Manager's office in Hong Kong. Compared with our report published last year, Provident Square has been removed from the reporting scope of the Report due to the completion of its divestment in February 2018. For details, please refer to the table below.

Property	Number of Car Parking Lots	Gross Rentable Area ("GRA") (Sq.ft.)
Fortune City One	653	414,469
Fortune Kingswood	622	665,244
Ma On Shan Plaza	290	310,084
Metro Town	74	180,822
Fortune Metropolis	179	332,168
Laguna Plaza	150	163,203
Belvedere Square	329	276,862
Waldorf Avenue	73	80,842
Caribbean Square	117	63,018
Jubilee Square	97	170,616
Smartland	67	123,544
Tsing Yi Square	27	78,836
Centre de Laguna	N.A	43,000
Hampton Loft	35	74,734
Lido Avenue	N.A	9,836
Rhine Avenue	N.A	14,604
Total	**2,713**	**3,001,882**



REPORTING STANDARDS

The Report is prepared in accordance with the "comply or explain" provisions of the Environmental, Social and Governance Reporting Guide (the "**ESG Reporting Guide**") under Appendix 27 to the Rules Governing the Listing of Securities on the SEHK, and with reference to the Global Reporting Initiative Sustainability Reporting Standards ("**GRI Standards**").

Fortune REIT observes and conforms to the reporting principles under the ESG Reporting Guide and other reporting standards, including stakeholder inclusiveness, sustainability context, materiality, completeness, accuracy, balance, clarity, comparability and consistency, reliability, timeliness and quantitative.

DATA PREPARATION

The content of the Report follows a pathway from identification of material sustainability issues to validation of the information reported. The Report has been reviewed and approved by the board of directors (the "**Board**") of the Manager.

FEEDBACK MECHANISM

The Report is available in both Chinese and English on Fortune REIT's website www.fortunereit.com and the website of the SEHK. Fortune REIT values the feedback from its stakeholders on both the content and form of the Report. Stakeholders are welcome to share their views via enquiries@fortunereit.com to help Fortune REIT with its continuous improvement in sustainability performance.



MESSAGE FROM CEO

I am delighted to share with you Fortune REIT's third report on sustainability. As always, understanding the needs of our stakeholders lays down the blue print in determining our sustainability strategies. We value and listen to the opinions and interests of our internal and external stakeholders and we sought to answer their needs with actions through tailored channels.

A well designed stakeholder engagement model helps us understand stakeholders' expectations of our sustainability performance. We adopt a logical approach to identify sustainability issues that are relevant to our operations. We collect stakeholders' feedback via different channels, identify material issues and finally verify and review the results to ensure our reporting framework and sustainability strategies are based on valid foundations.

We acknowledge that our stakeholders prioritise sustainability issues in relation to "employment and labour practices" and "operating practices". In particular, they are concerned with anti-corruption, safety and health in the workplace, protection of customers' data, employment management and employment relations.

Maintaining a safe and healthy working environment is a priority for us. While we have provided health related seminars, interest classes and body checks to employees, we also place great emphasis on the safety for those working at Fortune Malls. We work closely with the Property Manager to avoid work-related injuries and accidents.

Community engagement is the core of our brand value. By focusing our resources on community-centered projects, we hope to make a difference in the community by connecting residents, tenants and shoppers in an inclusive space. By incorporating barrier-free design and family-friendly features in our malls, we are ready to serve all members of the community irrespective of their needs.



As always, we place the needs of our stakeholders at the heart of our sustainability strategies to make a difference.

Chiu Yu, Justina
Chief Executive Officer



Having long been committed to reducing our carbon footprints to protect the environment, we have established environmental management practices and measures, and together with our stakeholders' support, we are keen to further intensify our efforts in enhancing energy efficiency, reducing emissions and waste, and combating climate change through our business and operations.

The Board maintains an effective risk management framework which includes risks relating to sustainability issues. This enables us to identify and implement appropriate mitigating measures in a timely manner. To ensure a sound sustainability governance, we also established a Sustainability Committee to identify, evaluate and manage environmental, social and governance issues.

We aim to embed sustainability in the way we create value for all stakeholders. Through continuous engagement with stakeholders, the Manager was able to keep itself updated on the expectations and interests of stakeholders which is crucial in the decision-making process by the senior management. We look forward to playing our part in accelerating changes towards a more sustainable future.

Chiu Yu, Justina
Chief Executive Officer

ARA Asset Management (Fortune) Limited
as Manager of Fortune REIT

SUSTAINABILITY GOVERNANCE

The Manager believes that good corporate governance principles and practices will enhance investment value and generate long-term returns to our stakeholders.

The Board has the overall responsibility for the oversight of Fortune REIT and the Manager's policies, initiatives and performance on sustainability matters, principally in respect of operational responsibility, employment, environmental protection and community investment.

To further strengthen the sustainability governance of Fortune REIT, we established a Sustainability Committee which is chaired by the Chief Executive Officer and its responsibilities are listed below.



SUSTAINABILITY RISK MANAGEMENT SYSTEM

Systematic risk management practices is the key to Fortune REIT's success in managing the risk of failure in achieving business objectives and providing reasonable assurance against material misstatement or loss.

The Manager acknowledges its responsibility for maintaining sound and effective risk management in order to safeguard Fortune REIT's assets and the Unitholders' interests. During the Reporting Year, the Manager expanded its risk profile to include sustainability risks that are material to Fortune REIT's business and performance. The risk profile together with the outcome derived from the assessment of inherent risk and assessment of mitigating controls were reported to the Audit Committee and the Board by senior management. The Manager will continue to monitor the sustainability risk profiles and highlight any changes to the Audit Committee and the Board on a half-yearly basis.



STAKEHOLDER ENGAGEMENT

Fortune REIT aims to build positive and long-term relationships with its stakeholders by engaging them on a regular basis to understand their needs and concerns. Fortune REIT provides different channels to gather their feedback including meetings and other communicative means which are held across daily operations.

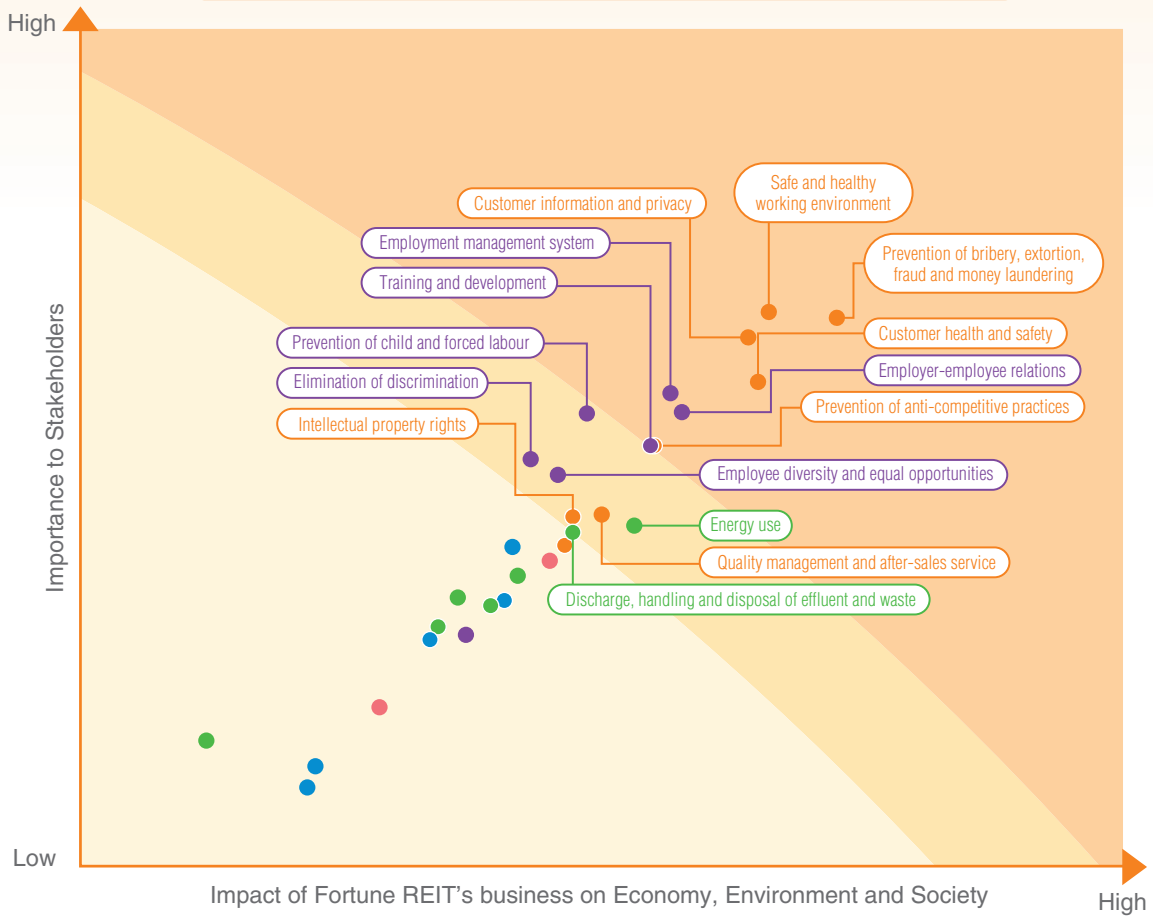
MATERIALITY ASSESSMENT

Consistent with prior years, Fortune REIT commissioned an independent sustainability consultant (the "**Consultant**") to conduct a materiality assessment which helped Fortune REIT to identify sustainability issues that were material to its stakeholders and sustainability issues relating to Fortune REIT's business that have a significant impact (whether positive or negative) on economy, environment, and society.

Phase	Actions
Preparation identifying relevant sustainability issues and key stakeholder groups	• Through reviewing the results of previous engagement activities and with reference to the local and international reporting standards, 29 sustainability issues were identified under five categories, namely Economic, Environmental, Employment and Labour Practices, Operating Practices and Community Investment. • Fortune REIT identified the following key stakeholder groups for the engagement activities. – Internal Stakeholders: The Board and employees* of the Manager – External Stakeholders: Trustee, tenants of Fortune Malls, Property Manager, analysts, contractors and non-governmental organizations
Identification collecting stakeholder feedback	• A series of engagement activities was conducted by the Consultant, including an in-depth interview with top management, online questionnaire and focus group discussions. • All discussions and questionnaires were conducted in anonymity to ensure confidentiality of information provided by stakeholders.
Assessment identifying material sustainability issues	• Stakeholders were invited to complete a survey and rate 29 sustainability issues according to the level of importance to themselves as well as the impact of Fortune REIT's business on economy, environment and society. • Based on the 128 valid responses collected, a materiality matrix was developed, in which 15 sustainability issues were identified as material.
Validation confirming assessment results	• A stakeholder engagement summary together with a materiality matrix were derived and submitted to senior management for review. • The 15 material issues were validated to be priority issues for Fortune REIT to address and report on.

* "Employees" shall mean employees of the Manager who is responsible for the management of Fortune REIT. Fortune REIT itself does not employ any staff.

FORTUNE REIT'S MATERIALITY MATRIX FOR 2018





OUR OPERATION

Developing and maintaining relationship with stakeholders in an environmentally responsible and socially inclusive manner is of great importance to Fortune REIT and the Manager. Apart from providing a healthy and safety environment for our tenants, customers and communities, we have always worked hard to collaborate with our suppliers, in particular the Property Manager and other property management service providers, to build a strong supply chain and create value for our stakeholders.

FAIR OPERATING PRACTICES

Anti-corruption

In line with ARA's Employee Handbook and Code of Governance (which are applicable to the Manager), we commit ourselves to combat corruption of all forms in our operations by deploying all available means and resources. The Manager adopts a wide range of prevention and detection control measures, including formulating detailed guidelines, providing sufficient training and establishing effective whistle-blowing channels for employees.

GUIDELINES

- Employees are required to adhere to ARA's Code of Conduct.
- Employees are prohibited from accepting favours from organisations that have business transactions with Fortune REIT, or offering advantages to third parties.
- Any conflict of interest must be declared and reported to the Group Risk Management and Internal Audit Department.

01

TRAINING

- Anti-corruption and anti-bribery training are provided from time to time.
- Code of Conduct training is provided regularly to ensure employees are fully aware of their obligations.

02

WHISTLE-BLOWING

- The Manager's Whistle-blowing Policy provides clear procedures for employees and other persons to report possible improprieties and obstructive actions.
- A designated report handler is responsible for handling such cases with the Audit Committee.
- The Manager is committed to protect the identity of whistle-blowers and prohibit retaliatory action.

03

As part of our anti-corruption measures, the Manager has put in place a Tendering Procedure and Control Manual, which standardises the tendering process and sets out guidelines on invitation of tenders. These practices are conducive to maintain transparency, openness and fairness in procurement and tendering.

During the Reporting Year, the Manager was not aware of any non-compliance with laws and regulations, including the Prevention of Bribery Ordinance in Hong Kong, and there were no incidents in relation to corruption that involve the Manager and its employees within the reporting scope.

Prevention of Anti-Competitive Practices

Fortune REIT believes that healthy competition drives efficiency and innovation, and directs our businesses to meet our customers' demands and improving their shopping experience at Fortune Malls. In compliance with the Competition Ordinance, Fortune REIT prohibits anti-competitive conduct and proactively identifies risk areas in competition practices. During the Reporting Year, the Manager was not aware of any non-compliance with laws and regulations related competition.

Intellectual Property Protection

The Manager respects intellectual property rights and makes every effort to protect the confidentiality of information provided to us during business activities. As stipulated in the IT Policy, all employees must not copy or disseminate any copyright material in a manner which would be in violation of the rights of the copyright owner.

CUSTOMER RELATIONSHIP MANAGEMENT

Customer Health and Safety

Ensuring a safe, healthy and enjoyable experience for customers remains the focus of Fortune REIT. Working closely with our Property Manager who has established its own health and safety management system, safety inspections on facilities, such as escalators and lifts at Fortune Malls, were carried out periodically by professional maintenance services providers in accordance with the guidelines issued by Electrical and Mechanical Services Department. In addition, our Property Manager also conducts checking on a regular basis to ensure lift and escalator safety at Fortune Malls.

From typhoons and rainstorms to bomb threats and terrorist activities, businesses are encountering increasing environmental and social risks in recent years. In line with the ARA's Crisis Manual, the Manager has adopted measures in the office and its mall operations to respond to major incidents and accidents in a systematically and coordinated manner.

Maintaining good standards of cleanliness and hygiene at Fortune Malls is of equal importance in ensuring the safety and health of tenants and customers. Cleaning and monitoring of the ventilation systems are carried out on a regular basis to maintain good indoor air quality. In the Reporting Year, most of our directly-managed malls, including Fortune Metropolis, Fortune City One, Ma On Shan Plaza, Metro Town, Belvedere Square, Caribbean Square, Smartland and Centre de Laguna attained the "Good" Class under the Indoor Air Quality Certificate Scheme.

Customer Experience

The operations at Fortune Malls take into account the different needs of customers and shoppers. Barrier-free facilities, such as ramps and automatic doors, are provided at Fortune Malls delivering convenience to people in need, including visitors with disabilities, the elderly, and those traveling with babies or young children.

Open and direct communication with our tenants, shoppers and customers is vital in achieving and maintaining high standards of customer service. While customers' hotlines, emails and satisfaction survey are set up to collect feedback, customers can also submit comments and enquiries through Fortune Malls' website. All feedback will be followed up by our Property Manager in a timely manner. The Property Manager is also required to equip their employees (including those outsourced property management service providers) with knowledge and skills to address customers' concerns professionally. Guidelines and training programs are made available to them. As part of its supply chain management, Fortune REIT will consider the feedback and complaints received to evaluate the performance of property management service providers.

Customer Information and Privacy

The Manager respects the data privacy of its tenants and customers, a value shared with the Property Manager. The Property Manager has formulated a general guideline and set out standards for handling personal data related issues. A comprehensive procedure is in place guiding the collection, access, update, security, retention and destruction of data received. It stipulates that if personal data is collected, a privacy policy statement or personal information collection statement must be provided to the customer to clearly explain the purpose for collecting personal information, the types of information being collected, how the information will be used, disclosure of information and access to information when correction is needed.

During the Reporting Year, the Manager was not aware of any non-compliance with laws and regulations related to product and service responsibility, including but not limited to the Personal Data (Privacy) Ordinance in Hong Kong.



OUR EMPLOYEES

Fortune REIT believes that a talented and engaged workforce is the core pillar for contributing to sustainability. The Manager is committed to providing employees with a safe and comfortable working environment with ample opportunities for advancement wherein all employees are respected and motivated.

TRAINING AND DEVELOPMENT

The Manager dedicates itself to providing employees with opportunities to learn essential and transferable skills that would allow them to further advance in their careers. In line with ARA's Employee Handbook, training needs of the employees were identified through an annual learning needs analysis.

4 KEY TRAINING COMPETENCIES

SELF MASTERY
- Communication
- Creativity and innovation
- Personal effectiveness
- Negotiations

PEOPLE SKILLS
- Talent development and management
- Team management

BUSINESS ALIGNMENT
- Finance
- Leadership and coaching management

STARTEGY ALIGNMENT
- Strategic management
- Strategy formulation and implementation

In the Reporting Year, e-training platform was launched to provide greater accessibility to training opportunities for employees, providing them the flexibility of attending training programs online at their own pace. Considering feedback received from employees that participated in the pilot run, the online training platform focuses on four key competencies.

Employees are also encouraged to attend conferences and seminars organised by external professional organisations. To support employee career development, the Manager provides eligible employees with subsidies for attending work-related educational courses and academic programmes.

The Manager has performance management and career development tracking process in place for all employees. The annual assessment is designed to evaluate employees' performance, encourage two-way feedback as well as identify training needs and development opportunities. During the Reporting Year, all employees went through a performance management system which ensures that the staff development and performance improvement are in alignment with business priorities and employee needs.

Employment Management System

The 'REIT' spirit of Respect, Excellence, Integrity and Teamwork, drives the Manager to create a work environment that values fairness, equal opportunities and diversity.

A set of employment policies in relation to recruitment, promotion, dismissal, working hours, rest days and holidays, compensation and benefits, are included in the Manager's Employee Handbook. They deliver the Manager's expectations of its employees, while supporting fair treatment of employees through transparent practices, reflecting principles such as equal opportunity, non-discrimination and professional conduct.



The Manager encourages communication with employees through several channels. To update employees on its news and happenings, the Manager compiles corporate videos and regularly provide updates through the *"Inside ARA"* newsletter. At the same time, employees are invited to share their opinions and suggestions through an open appraisal system where employees could discuss with their supervisors on job related issues such as job performance, career expectations, training needs or grievances. Employees can also report any suspected unlawful actions under the Manager's whistle-blowing policy.

Labour Standards

Child labour and forced labour violate fundamental human rights and threaten sustainable social and economic development of the world. In line with ARA's Sweat Free Code of Conduct, the Manager prohibits the employment of child labour and any kind of forced labour, including but not limited to slave labour, prison labour, and forced overtime labour.

Inclusive and Respectful Working Environment

Fortune REIT is keen on promoting equal opportunities and eliminating workplace discrimination. The Manager has in place a guideline, in line with ARA's Employee Handbook, to guarantee equal opportunities in aspects of recruitment, compensation, training and development, irrespective of age, race, gender, religion, national origin, sexual orientation, family status, disability, medical condition or other characteristics protected by applicable laws and regulations in Hong Kong.

The Manager is also committed to providing a work environment free of unlawful harassment. The anti-harassment policy applies to employees and other persons involved in the operation of the Manager, including vendors, business partners and independent contractors, etc.

Employee Health and Safety

Fortune REIT is committed to providing employees with a safe and healthy workplace.

The Manager requires the Property Manager to establish a health and safety management system based on internationally recognised OHSAS 18001 standard certification. A Health, Safety and Environment Committee was formed to ensure the effectiveness of the system, and is responsible for refining its policies on environment and workplace safety as well as periodically reviewing its existing measures relating to sustainability issues where appropriate. In addition, to raise the health and safety awareness of its employees, the Property Manager arranged appropriate training and promotion programmes every year.



Tea Appreciation Workshop


Staff Health Assessment

The Manager places emphasis on the health and well-being of its employees. During the Reporting Year, the Manager arranged a detailed health assessment for employees and organised a Chinese Tea Appreciation Workshop where employees had the chance to gather together for tea tasting and food pairing.

In the Reporting Year, the Manager complied with laws and regulations related to employment and labour practices, including but not limited to the Employment Ordinance and the Occupational Safety and Health Ordinance in Hong Kong, and the Manager was not aware of any non-compliance in relation to employment, health and safety, child and forced labour.

OUR ENVIRONMENT

Fortune REIT is committed to stepping up its efforts to protect the environment. Together with the Property Manager, it has developed a set of green policies setting the parameters for the reduction of greenhouse gas emissions, efficient use of resources and promoting environmental conservation in the communities.

ENERGY AND CARBON MANAGEMENT

Increase in greenhouse gases induced by human activities accelerates the greenhouse effect and global warming, which causes catastrophic damage to the planet.

As part of its efforts on carbon management, Fortune REIT continuously monitors its GHG emissions in order to reduce its emissions more strategically. Same as last year, Fortune REIT engaged the Consultant to quantify the GHG emissions from its operations through carbon assessment. The assessment adheres to the Guidelines* compiled by the Environmental Protection Department and Electrical and Mechanical Services Department of Hong Kong, and refers to international standards such as the ISO 14064 standard and the GHG Protocol during the quantification of the GHG emissions.

The total GHG emissions of the sites of operation is 29,098 tonnes of CO_2-equivalent ("**tonnes CO_2-e**"), which is equivalent to 0.010 tonnes CO_2-e/sq.ft. by floor area. Scope 1 direct GHG emissions (which includes emissions from diesel combustion of generators and refrigerant consumption) was 2,018 tonnes CO_2-e; Scope 2 energy indirect GHG emissions (which include emissions from electricity consumption of directly managed malls) was 26,541 tonnes CO_2-e; and Scope 3 other indirect GHG emissions (which mainly includes electricity consumption for common areas in indirectly managed malls) was 539 tonnes CO_2-e, less than 2% of Fortune REIT's total emissions.

* Guidelines to Account for and Report on Greenhouse Gas Emissions and Removals for Buildings (Commercial, Residential or Institutional Purposes) in Hong Kong.



During the Reporting Year, we successfully reduced our GHG intensity by 10.3%, which is mainly due to less consumption of electricity and refrigeration. Various energy saving measures have been incorporated within the operations of Fortune Malls and are highlighted in the table below.

Energy Saving Measures during the Reporting Year
• Replaced fluorescent lighting with energy efficient LED lighting • Replaced 3 chillers with energy-efficient models • Installed solar panels on rooftops which generated 189.8 kWh renewable energy • Adopted air conditioning and lighting zoning • Maintained the average indoor temperatures within 24 to 26°C



Indoor temperature control



Rooftops solar panel

The total energy consumption during the Reporting Year was 52,950 MWh-equivalent ("**MWh-e**"), equivalent to 0.018 MWh-e/per Sq.ft by floor area. Energy consumption included consumption of electricity (52,948 MWh), diesel (2 MWh-e) and renewable energy from solar power (0.1 MWh-e). To walk the talk on sustainability development, Fortune REIT has set a 5-year reduction target which aims to reduce 5% energy intensity against the baseline year of 2018.

Waste Management

Proper waste management results in sound environmental stewardship and economic benefits. In addition to reducing municipal solid waste, waste prevention also conserves natural resources and reduces energy consumption and pollution.

With regards to waste management at Fortune Malls, the Manager continues its emphasis on reducing waste at source by installing recycling bins in all 16 Fortune Malls to collect and sort materials such as paper, plastic, metal and rechargeable batteries. During the Reporting Year, a total of 10,782 (intensity: 3.6 tonnes/thousand sq.ft.) tonnes of non-hazardous waste was produced, including the amount of general waste collected from recycling bins placed at Fortune Malls.





Hazardous waste is handled by a waste collector licensed by the Environmental Protection Department and strict handling procedures are in place. In the Reporting Year, a total of 0.39 tonnes of hazardous waste (intensity: 0.13 tonnes/million sq.ft.) was produced, including fluorescent tubes and batteries.

Water Usage

Fortune REIT regularly monitors and reviews its performance on water usage. Its major initiatives to reduce water consumption include the installation of water-saving taps and regular inspection to prevent water leakage. During the Reporting Year, due to the change of tenant mix of Fortune Malls, the water consumption (102,329 cubic meters) and water intensity (0.034 cubic meters/Sq.ft.) were increased by 3.3% and 9.5% respectively. Fortune REIT will continue to explore ways to save water.

Rainwater Harvesting

To reduce water consumption at Fortune Malls, Fortune REIT has installed water tanks on the rooftop of Fortune City One and Fortune Metropolis for irrigation purposes.



Rainwater harvesting system



The Environment and Natural Resources

Save as GHG emissions, waste management and water usage mentioned above, the nature of Fortune REIT's business does not have a significant impact on the environment and natural resources.

Fortune REIT and the Manager acknowledge that their duty to protect the environment are not just limited to its operations but also to promote awareness of environmental issues to employees, tenants, suppliers and community through various channels.

Employees	The Manager has a "health corner" for our employees posting news and updates on health and lifestyle topics which are constantly updated
Suppliers	Implemented the Sustainability Policy, which includes the environmental requirements for suppliers and contractors, encouraging them to incorporate environmental initiatives
Tenants	Updated tenants of the new Municipal Solid Waste Charging initiative and encouraging them to join the Municipal Solid Waste Program organized by World Green Organization
Customers and Community	Cooperated with NGOs to organise exhibitions and events on environmental-related topics

Fortune REIT and the Manager adhere to environmental laws and regulations, including but not limited to the Air Pollution Ordinance, the Water Pollution Control Ordinance and the Waste Disposal Ordinance in Hong Kong in its daily operations. During the Reporting Year, the Manager was not aware of any non-compliance with relevant environmental laws and regulations.



Environmental exhibitions



OUR COMMUNITY

Supporting the communities where we operate is one of our opportunities to create value. With this mission in mind, we strive to build an inclusive community through encouraging our employees to care for and contribute to the communities.

To increase our social participation and strengthen the relationship with different stakeholders in the communities which we operate in, we have put in place a community investment policy, which aims to set out clear guidelines for employees to carry out community engagement and support charitable campaign that aligns with Fortune REIT's objectives.

In the Reporting Year, about 440 volunteer hours were contributed by the employees of the Manager, representing a 15% increase compared with the previous year.



Visited Cup Noodle Factory at Hong Kong International Airport, co-organised with Yuen Yuen Institute Children and Families Development Centre of Pok Oi Hospital. Children drew on cup case and picked their own ingredients. Complimentary lunch at Caribbean Square with special gifts given out.

Our volunteers participated in the "Hunger Run 2018". All calories burnt from the runners were converted into equivalent number of calories worth of food for donation to "Food For Good". A total of 7,621K calories worth of food were raised in support of the charity run.





A group of children were invited to enjoy a 3D Dome Show at Hong Kong Space Museum, co-organised with JLife Foundation. Complimentary afternoon tea at Fortune Metropolis with special gifts given out.

Joined-force with Strategic Public Relations Company, our volunteers visited elderly living alone in Heng On Estate, Ma On Shan and special gifts were given out to them.



In co-ordination with Food Angel, our volunteers prepared around 1,300 lunch boxes which were distributed to needies in different districts.





In co-ordination with Tin Shui Wai Community Development Network, 48 people from different families from Tin Shui Wai were invited to enjoy Mother's Day performance and complimentary afternoon tea at Fortune Kingswood with special gifts given out.

Our volunteers hand-made around 450 herbal balls which were distributed to the elderly by Holistic S. Y. Limited.





Movie Day at Fortune Kingswood with children from Tin Shui Wai and Tsing Yi district, co-organised with Pok Oi Group.

A group of our employees participated in the Country Parks Hiking and Planting Day organised by the Agriculture, Fisheries and Conservation Department.





OUR ACHIEVEMENTS

Area	Programmes Participated and/or Recognition Acknowledged	Organiser/Awarder
Environmental Protection	Charter on External Lighting	Environment Bureau
	Tree Conservation Scheme Certificate 2018	Hong Kong Environmental Protection Association
	Community Involvement Projects for Waste Reduction Through Quantity-based Municipal Solid Waste Charging (Mixed Commercial Buildings) Certificate Participation	World Green Organisation, Environment and Conservation Fund
	Hong Kong Green Organisation Certification	Environmental Campaign Committee
	Fluorescent Lamp Recycling Programme	Environmental Protection Department
	Energy Saving Charter	The Environment Bureau
	4Ts Charter	The Environment Bureau
	Hong Kong Awards for Environmental Excellence	Environmental Campaign Committee
	Green Management Award, Bronze Prize – Service Provider	Green Council
	Earth Hour 2018	World Wide Fund for Nature
	BOCHK Corporate Environmental Leadership Awards – EcoChallenger	Federation of Hong Kong Industries, Bank of China (Hong Kong)
	Power Smart Energy Saving Contest 2017/18	Friends of The Earth
	Smart Energy Award 2018 – Energy Saving Outstanding Award	CLP Group
Quality and Customer Service	Hong Kong Seeing Eye Dog Services – Appreciation Certification	Hong Kong Seeing Eye Dog Services
	Breastfeeding Friendly Premises	UNICEF, Food and Health Bureau, Department of Health
	Quality Water Supply Scheme For Buildings – Fresh Water	Water Supplies Department
	Quality Water Supply Scheme For Buildings – Flushing Water	Water Supplies Department
	Q-Mark Elite Brand Awards 2018	Federation of Hong Kong Industries
	Indoor Air Quality Certificate	Environmental Protection Department
	Best Property Safety Management Award – Safety Culture Award (Bronzer)	Occupational Safety & Health Council
	Best Security Awards – Kowloon West Region, New Territories South Region, New Territories North Region	Hong Kong Police Force
	Excellence in Facility Management Award 2018 (Retail) – Excellence Award	The Hong Kong Institute of Facility Management

OUR ACHIEVEMENTS

Area	Programmes Participated and/or Recognition Acknowledged	Organiser/Awarder
Employee and Community Well-being	5 Year Plus Caring Company Logo	The Hong Kong Council of Social Service
	Good Employer Charter	Labour Department
	2018 Best Landscape Award – Private Property Development – Merit	Leisure and Cultural Services Department
	Joyful@Healthy Workplace Best Practices Award – Excellence Award	Occupational Safety & Health Council
	WGO Green Office and Eco-Healthy Workplace Awards	World Green Organisation
	Good Housekeeping Competition	Occupational Safety & Health Council
ESG Reporting	CarbonCare® ESG Label	CarbonCare InnoLab
ESG Performance	Constituent member of the Hang Seng Corporate Sustainability Benchmark Index	Hang Seng Indexes Company Limited



















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A2.2	Water consumption in total and intensity.	17
A2.3	Description of energy use efficiency initiatives and results achieved.	16
A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency initiatives and results achieved.	No issue in sourcing water
A2.5	Total packaging material used for finished products.	Not applicable
A3 The Environment and Natural Resources		
General Disclosure	Policies on minimising the issuer's significant impact on the environment and natural resources.	18
A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them.	18

* Air emissions from diesel (accounts for less than 1% of the total energy consumption)

Material Aspect	Content	Page number
B. Social		
B1 Employment		
General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare.	13-14
B2 Health and Safety		
General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards.	14
B3 Development and Training		
General Disclosure	Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities.	13
B4 Labour Standards		
General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labour.	14
B5 Supply Chain Management		
General Disclosure	Policies on managing environmental and social risks of the supply chain.	11-12



Material Aspect	Content	Page number
B6 Product Responsibility		
General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.	11-12
B6.3	Description of practices relating to observing and protecting intellectual property rights.	11
B6.5	Description of consumer data protection and privacy policies, how they are implemented and monitored.	12
B7 Anti-corruption		
General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering.	10-11
B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting year and the outcomes of the cases.	11
B7.2	Description of preventive measures and whistle-blowing procedures, how they are implemented and monitored.	10
B8 Community Investment		
General Disclosure	Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests.	19



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