

## NEO GROUP

NEO GROUP LIMITED

# **6M2015** Results Briefing

10 September 2014



### **KEY GROUP HIGHLIGHTS**





Revenue continues growth to \$\$28.0 million in 6M2015, 21.2% higher than in 6M2014



Achieved net profit of S\$2.5 million and net margin of 9.0% in 6M2015



**Healthy Financial Position** 



**Strong dividend payout of 60.0%** 



Various brands to capture different market segment



**Favourable Industry Outlook** 



**Clear Growth Strategies** 



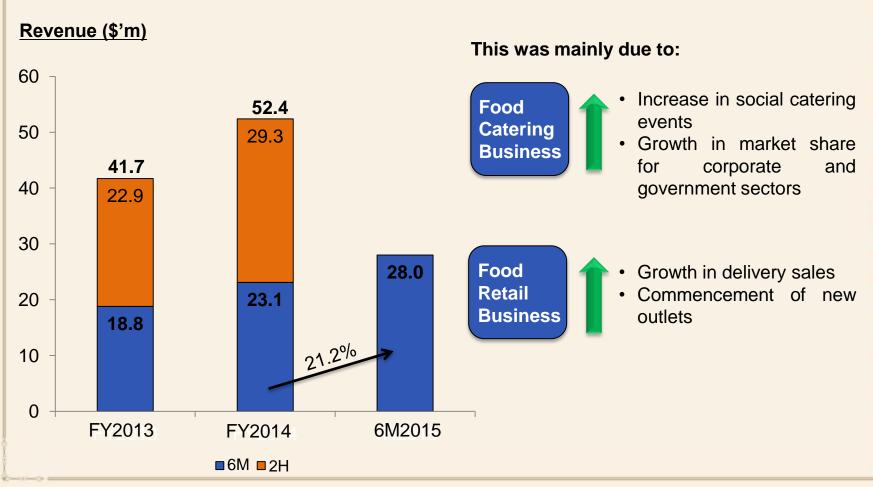
## FINANCIAL PERFORMANCE



### **HIGHER REVENUE IN 6M2015**



## REVENUE CONTINUES GROWTH TO \$\$28.0 MILLION IN 6M2015 21.2% HIGHER THAN IN 6M2014

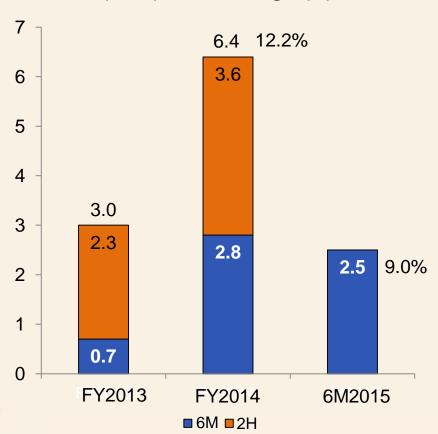


### **NET PROFIT**



## ACHIEVED NET PROFIT OF S\$2.5 MILLION AND NET MARGIN OF 9.0% IN 6M2015

#### Net Profit (S\$'m) and Net Margin (%)



- · Net profit was affected mainly by:
  - CNY Season in 6M2015 vs 6M2014
  - Increase in Sales Team and in Advertising to drive business growth
- Hence, Net Margin in 6M2015 was 9.0%

## **HEALTHY FINANCIAL POSITION**



Profitability Ratios	6M2015 (Unaudited)	6M2014 (Unaudited)
Earnings Per Share (cents)	1.75	1.92
Return On Assets (%)	5.2	8.7
Return On Equity (%)	12.1	14.8

Cash Flow	6M2015	6M2014
Net cash from operating activities (S\$'m)	3.2	1.4
Cash and cash equivalent at end of period (S\$'m)	9.2	9.6

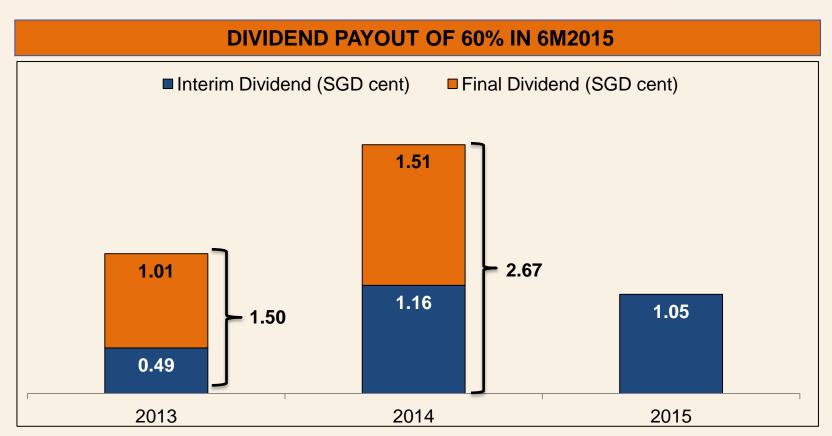
Financial Position	As at 31 July 2014 (Unaudited)	As at 31 Jan 2014 (Audited)
Shareholders' equity (S\$'m)	20.8	20.5
Net Gearing (%) (1)	45.7	37.8
Net Asset Value Per Share (cents) (2)	14.2	14.1

<sup>1)</sup> Net Gearing is computed by net debt divided by shareholder's equity plus net debt

<sup>2)</sup> Net Asset Value Per Share is computed by dividing the total Net Asset Value excluding the intangible assets of the company by the number of outstanding shares

## STRONG DIVIDEND PAYOUT





	6M2013	6M2014	6M2015
Dividend Payout Ratio	100.3%	60.4%	60.0%
Dividend Quantum	S\$0.7 million	S\$1.7 million	S\$1.5 million

## **UPDATE ON USE OF IPO PROCEEDS**



Intended Use	Amount Allocated (S\$'m)	Amount Utilised (S\$'m)	Amount un- utilised (S\$'m)
Expand and develop our Food Catering Business and Food Retail Business (which may include acquisitions, joint ventures and/or strategic alliances)	5	(3.7)	1.3
IPO expenses	1.6	(1.6)	-
Total	6.6	(5.3)	1.3



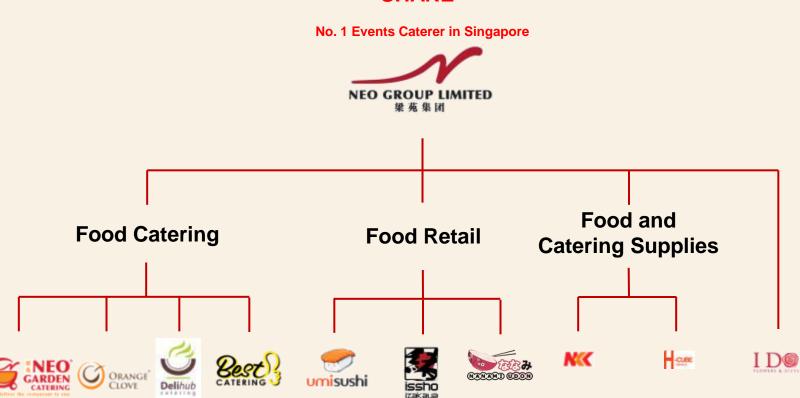
## **KEY CORPORATE DEVELOPMENTS**



## **DIVERSIFIED BUSINESS SEGMENTS**



## SINGAPORE'S LARGEST CATERING GROUP WITH LEADING MARKET SHARE\*



<sup>\*</sup>Source: Events Catering Services Singapore – Euromonitor International, April 2012. "Events catering" means food catering services provided for social or corporate events only.

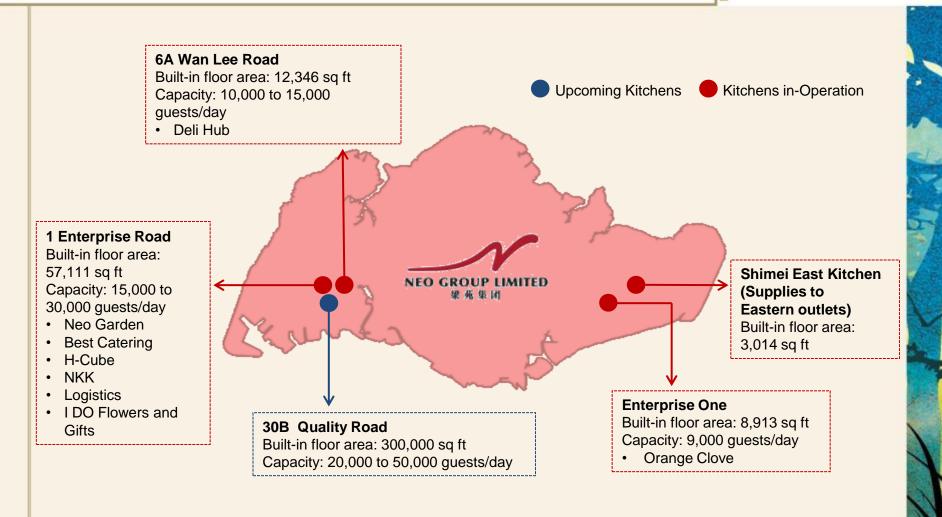
# OVERVIEW: VARIOUS BRANDS TO CAPTURE DIFFERENT MARKET SEGMENTS



FOOD CATERING	FOOD RETAIL	FOOD AND CATERING SUPPLIES
- Mid to upper market - Corporations  ORANGE - Mid to upper market - Corporations - Weddings	- Mid market - 25 outlets across Singapore and 1 licensed outlet in Jakarta, Indonesia as of August 31, 2014 - Provides fresh sushi at affordable prices	- Support the Group's Food Catering and Retail Businesses in sourcing and supplying ingredients and buffet equipment at bulk, thereby achieving economies of scale - Sales to third parties
- Mass market - Corporations - Public sector institutions	- Families, young working adults, PMEBs, and expatriates	<ul> <li>H-Cube is specialised in Japanese food ingredients</li> <li>Sales to third parties</li> </ul>
- Tingkat services - Mass market - Households	- Families, young working adults, PMEBs, and expatriates	
I DO	<ul> <li>Online Flowers and Gifts</li> </ul>	

## **KITCHEN OPERATIONS & CAPACITY**





## **FOOD CATERING**







#### **FOOD CATERING: AN OVERVIEW**















- Singapore Expo
- The Star Performing Arts Centre

CNY ORDERS



NEW BRAND

• Fourth Brand, Best Catering













#### **KEY DRIVERS**

- Strong brand recognition through wide media coverage
- Successive year-on-year gains in Lunar New Year

sales

**1**,118 orders @ 1<sup>st</sup> day of CNY (2013:1,005; 2012:818)



- Increase in kitchen capacity with relocation of kitchen
- · Rolled out campaigns successfully:
  - We choose Neo Garden campaign to strengthen the brand position;
  - 2. Neo Bao Bao campaign to capture the baby full month market in conjunction with SG50;
  - 3. I love my mom campaign with Singapore Kindness Movement to promote Mothers' Day package

#### **NEW DEVELOPMENTS**

- Relocated Centralised Kitchen to Enterprise Road
- Brand awareness with \$300,000 sponsorship to Singapore Table Tennis Association over 3 years
- Winner of Singapore Quality Brand Award 2014
- Winner of *Influential Brand Award 2014* (Top 1 Brand)
- Entered into Singapore Book of Records as the Highest Number of Events Catered by a Company in One Day















#### **KEY DRIVERS**

- Increase in corporate customers and repeated customer base
- Increase in brand awareness through corporate nights and above-the-line marketing
- Recorded the largest event served for 9,900 guests for SIM-RMIT Graduation Ceremony
- Cater to more premium/corporate events
- Larger experience sales force
- To secure more venue partnerships as their official and/or preferred caterer

#### **NEW DEVELOPMENTS**

- Secured corporate clients Singapore Expo and The Star Performing Arts Centre
- Yacht offering gaining popularity
- Developing new concepts and menus to target highend corporate customers and weddings
- Enlarged culinary team led by an executive chef
- Winner of HRM Asia's Best Corporate Caterer 2014,
   SPBA Promising Award













#### **KEY DRIVERS**

- Strong customer loyalty through consistent food quality
- Increased demand for packet meals and bento sets
- Increased brand awareness with greater marketing effort
- More targeted marketing efforts to Government bodies, Churches, Community Centres and Schools

#### **NEW DEVELOPMENTS**

- · Rebranding exercise to improve brand image
- Revamp of all menus and promotions
- Introduced new dishes & product offerings
- Introduced Local Delights Mini Party Sets to target smaller corporate functions



Schools







Churches

Community Centres

Government bodies









#### **KEY DRIVERS**

- Budget buffet menus offering wide variety of dishes
- Increased brand awareness through quality food
- Revamped home meal delivery menus

#### **NEW DEVELOPMENTS**

- · Launched new website
- · Introduced value-for-money Tea Reception menus
- Introduced best side orders to compliment buffet



## **FOOD RETAIL**







#### **FOOD RETAIL: AN OVERVIEW**













to 14,281 orders in 6M2015

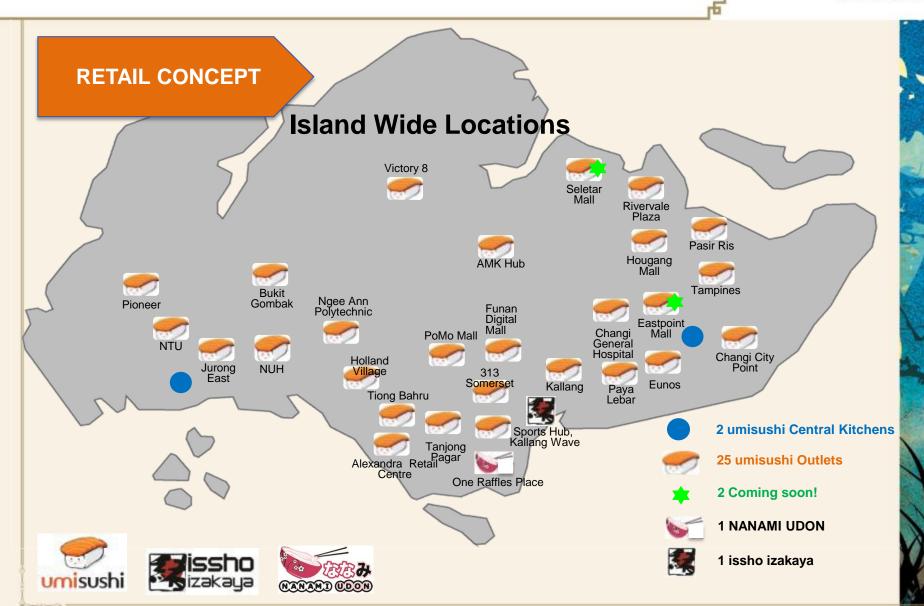


NEW OUTLETS IN 6M2015

- 4 umisushi
- 1 issho izakaya
- 1 NANAMI UDON

## **FOOD RETAIL**









#### RETAIL CONCEPT

- 25 outlets in Singapore
  - New outlets at Changi General Hospital, Tanjong Pagar, One Raffles Place, V8 (opp. Sembawang S.C) as at 31 Aug' 14
  - 2 more new outlets opening at Eastpoint Mall & The Seletar Mall by Nov '14
- · Introduced new set meals









#### **RENEWAL & NEW LOOK**

- Refreshing look for new outlets
- Renewal of existing outlets





## issho HIGHLIGHTS FOR 6M2015



#### LAUNCHED NEW CONCEPT

Area: 2,127 sqf

Seat Capacity: 88 seaters









- Food & drinking establishment
- Friendly & relaxing Japanese ambience for cozy chill-out gatherings
- Extensive offerings of Japanese beer, sake & shochu
- Specialises in traditional Japanese dishes infused with French influence











#### LAUNCHED NEW CONCEPT



- Area: 365 sqf
- Seat Capacity: 24 seaters
  - Opened in Jun '14 @ One Raffles Place
  - Quick service concept: udon served with tempura; popular light meal for the health conscious
  - Target market: young working adults, families
  - Refreshing cold udon; very affordable sets at \$12
     or less



## FOOD AND CATERING SUPPLIES





- Improved cost control through bulk purchases from:
  - China
  - Vietnam
  - Indonesia
  - Thailand
  - Malaysia
- **Effective pricing strategy**
- **Better manage cost fluctuations**
- Quality assurance
- **Self-supporting efficiency**
- Sales to third parties
  - For continued growth





# I DO FLOWERS & GIFTS PTE. LTD. (MAY 2014)



www.idoflower.com

- · Veteran florists with over 20 years of experience
- Leverage on 30,000 members
- Huge corporate database
- Tap on existing resources (Economies of scale)
  - Logistics drivers
  - Sales team
  - Office space
- Online Platform
- Supports buffet settings
- Variety of Occasions
- Wide range in Budget







**NEW BORN HAMPER** 



**GET WELL SOON HAMPER** 



**HAND BOUQUET** 



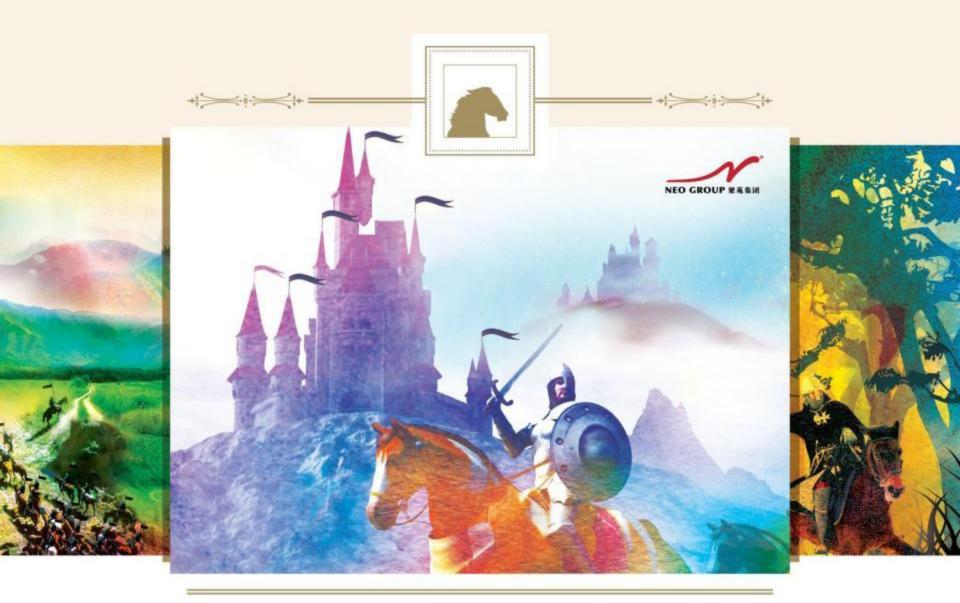
**CORPORATE GIFT** 



**OPENING CEREMONY** 



**CONDOLENCES** 



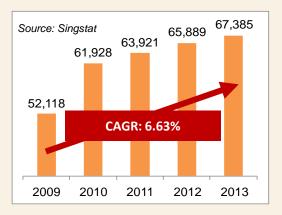
## **OUTLOOK AND PLANS AHEAD**



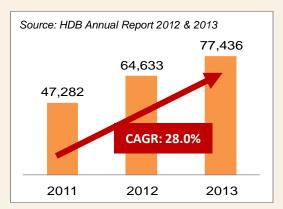
### **FAVOURABLE EXTERNALITIES**







 Increasing propensity to spend on occasions and events



 More flats expected to be completed in 2014 and beyond



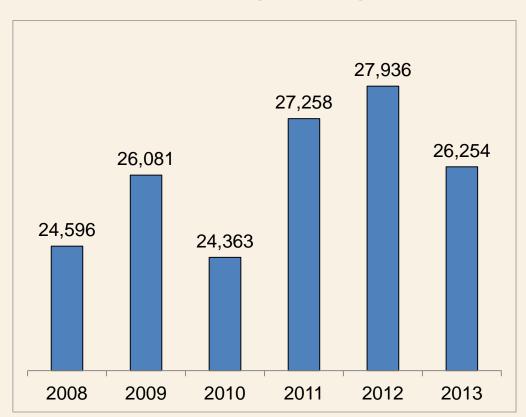
 Demand for event catering services expected to increase

<sup>&</sup>lt;sup>1</sup> International Congress and Conventions Association

## **FAVOURABLE EXTERNALITIES**



### **Number of Marriages in Singapore**



 Number of marriages are growing steadily, which augurs well for the wedding industry

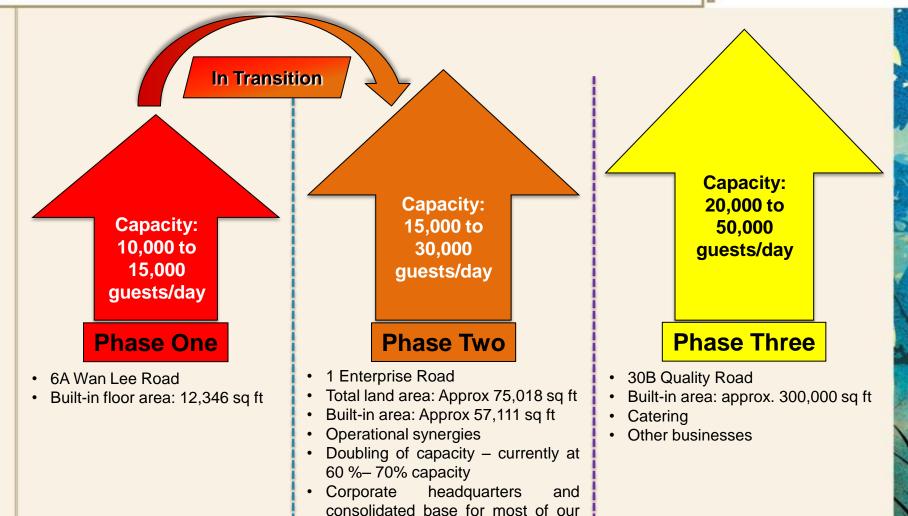


Source: Singstat

### **FUTURE PLANS**

#### **ONGOING EFFORTS TO CONSOLIDATE BUSINESS OPERATIONS**





kitchens.

warehouses, logistics, operations and others (I DO Flowers and Gifts)

offices,

central

## **CLEAR GROWTH STRATEGIES**



#### POSITIVE AND CONFIDENT ABOUT INDUSTRY OUTLOOK

## FOOD AND CATERING SUPPLIES

- Centralised procurement
- Better management of quality and cost

#### **FOOD RETAIL**

- Expansion
  - Open more retail outlets/concepts locally
  - Explore joint venture opportunities
  - Increase delivery fleet

#### **FOOD CATERING**

- Creating new business units
  - New catering brands and concepts
    - New chinese sit-down banquet
  - Institutional catering
  - Venue partnerships

## **CUSTOMISED TECHNOLOGY INFRASTRUCTURE**



#### **Mechanisation**



**Rotary Fryer** 



**Vegetable Cut Machine** 

#### **Automation**



Kitchen Automation and Enhanced IT System



**Mobile Data Terminal** 

#### **EFFECTIVE COST MANAGEMENT**

- Vegetable Cut Machine
  - Reduces manpower requirement by 8 times for vegetable cutting and increases production output by 50%
- Rotary Fryer
  - Shortens cooking time by 30% and 50% production increase due to bigger capacity
  - Consistency in food quality
    - ✓ Quality
    - √ Hygiene

#### **EFFECTIVE COST MANAGEMENT**

- IT System
  - An SMS system was put in place to allow order confirmation by customers
  - Improves efficiency and reduces error
- Schedules chefs' work based on orders and manages packers' tasks
- Mobile Data Terminal Allows us to send orders ahead of time, provides GPS to help drivers with directions, immediate picture-taking post setup
  - ✓ Productivity
  - ✓ Automation

## WHY INVEST IN NEO GROUP?





## **STRONG SHARE PRICE PERFORMANCE**



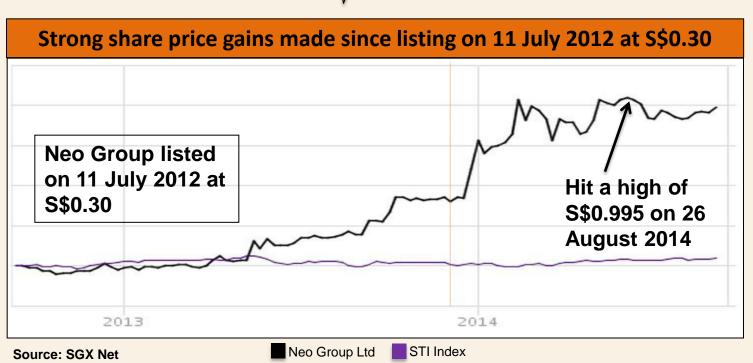
## **Total Return Since Listing**

Including dividends



## **Straits Times Index**

+ 11.36%



### IN SUMMARY...



### **Factors Driving Strong Share Performance**

ROBUST REVENUE \$\$28.0 MILLION

NET MARGIN **9.0%**  STRONG DIVIDEND PAYOUT **60.0%** 

FINANCIAL PERFORMANCE IN 6M2015

- Neo Garden
- Orange Clove
- Deli Hub
- Best Catering

- umisushi
- issho izakaya
- NANAMI UDON

- I DO Flowers and Gifts
- NKK
- H-CUBE

VARIOUS
BRANDS TO
CAPTURE
DIFFERENT
MARKET
SEGMENTS

Largest catering group with leading market share\*

Over S\$300 million catering industry\*

Growth
strategies inplace
to increase
market share

SUSTAINABLE FUTURE

Source: Events Catering Services Singapore – Euromonitor International, April 2012



## **THANK YOU**

