

**SINGAPORE TELECOMMUNICATIONS LIMITED**  
**(Incorporated in the Republic of Singapore)**  
**Company Registration Number: 199201624D**

**ANNOUNCEMENT**

**29<sup>TH</sup> ANNUAL GENERAL MEETING OF SINGAPORE TELECOMMUNICATIONS LIMITED**

1. **Background.** Singapore Telecommunications Limited (“**Singtel**”) refers to the following:
  - (a) the Notice of the 29<sup>th</sup> Annual General Meeting dated 7 July 2021, which is available on Singtel’s website at the URL <https://www.singtel.com/about-us/investor-relations/annual-reports> and on the SGX website at the URL <https://www.sgx.com/securities/company-announcements>;
  - (b) the COVID-19 (Temporary Measures) Act 2020 which enables the Minister for Law by order to prescribe alternative arrangements for listed companies in Singapore to, *inter alia*, conduct general meetings, either wholly or partly, by electronic communication, video conferencing, tele-conferencing or other electronic means;
  - (c) the COVID-19 (Temporary Measures) (Alternative Arrangements for Meetings for Companies, Variable Capital Companies, Business Trusts, Unit Trusts and Debenture Holders) Order 2020 (the “**Order**”) which sets out the alternative arrangements in respect of, *inter alia*, general meetings of companies; and
  - (d) the joint statement released by the Accounting and Corporate Regulatory Authority, the Monetary Authority of Singapore and Singapore Exchange Regulation on 13 April 2020 (and subsequently updated on 27 April 2020, 22 June 2020 and 1 October 2020) which provides additional guidance on the conduct of general meetings amid the evolving COVID-19 situation.
2. **Date, time and conduct of Annual General Meeting.** Singtel is pleased to announce that pursuant to the Order, the 29<sup>th</sup> Annual General Meeting of Singtel (“**AGM**”) will be convened and held by way of electronic means on **Friday, 30 July 2021 at 10.00 a.m. (Singapore time)**. Singtel’s Chairman, Mr Lee Theng Kiat, will conduct the proceedings of the AGM.
3. **Notice of AGM, Letter to Shareholders, Proxy Form and Voting Instruction Form for SDS Investors.** The Notice of AGM, the Letter to Shareholders dated 7 July 2021 (in relation to the proposed renewal of the share purchase mandate and the proposed extension of, and alterations to, the SingTel Performance Share Plan 2012), the Proxy Form and the Voting Instruction Form for SDS Investors will be sent to shareholders solely by electronic means via publication on Singtel’s corporate website and on the SGX website<sup>1</sup>.

Printed copies of these documents will **not** be sent to shareholders.

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<sup>1</sup> These documents may be accessed on Singtel’s corporate website at the URL <https://www.singtel.com/about-us/investor-relations/annual-reports> and on the SGX website at the URL <https://www.sgx.com/securities/company-announcements>.

4. **No personal attendance at the AGM.** As a precautionary measure due to the current COVID-19 situation in Singapore, **shareholders will not be able to attend the AGM in person.**

5. **Alternative arrangements for participation in the AGM.** Shareholders may participate in the AGM by:

- (a) observing and/or listening to the AGM proceedings via live audio-visual webcast or live audio-only stream;
- (b) submitting questions to the Chairman of the AGM ("**Chairman**") in advance of, or live at, the AGM; and/or
- (c) appointing the Chairman as proxy to attend, speak and vote on their behalf at the AGM.

Details of the steps for pre-registration, submission of questions and voting at the AGM are set out in the **Appendix** to this announcement. There will be no live voting at the AGM.

6. **Investors who hold Singtel shares through relevant intermediaries (as defined in Section 181 of the Companies Act (Chapter 50 of Singapore)).**

(a) Investors holding Singtel shares under the Central Provident Fund Investment Scheme (CPFIS) and Supplementary Retirement Scheme (SRS) ("**CPFIS/SRS investors**"), and investors holding discounted Singtel shares offered under the Special Discounted Shares (SDS) Scheme in Singtel's initial public offering in 1993 and/or in Singtel's second offering in 1996 in their CPF ordinary accounts ("**SDS investors**"), who wish to participate in the AGM by:

- (i) observing and/or listening to the AGM proceedings via live audio-visual webcast or live audio-only stream; and/or
- (ii) submitting questions to the Chairman in advance of, or live at, the AGM,

should follow the steps for pre-registration and submission of questions set out in the **Appendix**.

CPFIS/SRS investors who wish to request their CPFIS Agent Banks/SRS Operators to appoint the Chairman as their proxy to attend, speak and vote at the AGM in respect of the Singtel shares held by such CPFIS Agent Banks/SRS Operators on their behalf should approach their CPFIS Agent Banks/SRS Operators to submit their voting instructions by **5.00 p.m. on 19 July 2021**.

SDS investors who wish to request the CPF Board to appoint the Chairman as its proxy to attend, speak and vote at the AGM in respect of the Singtel shares held by the CPF Board on their behalf should submit their Voting Instruction Form for SDS Investors to Singtel by **5.00 p.m. on 19 July 2021**.

- (b) Investors holding Singtel shares through relevant intermediaries (otherwise than under the CPFIS, SRS or SDS Scheme) who wish to participate in the AGM by:
- (i) observing and/or listening to the AGM proceedings via live audio-visual webcast or live audio-only stream;
  - (ii) submitting questions to the Chairman in advance of, or live at, the AGM; and/or

- (iii) requesting their relevant intermediaries to appoint the Chairman as their proxy to attend, speak and vote at the AGM in respect of the Singtel shares held by such relevant intermediaries on their behalf,

should contact the relevant intermediary through which they hold such shares as soon as possible in order for the necessary arrangements to be made for their participation in the AGM.

- 7. Key dates/deadlines:** In summary, the key dates/deadlines which shareholders should take note of are set out in the table below:

Key Dates	Actions
<b>7 July 2021 (Wednesday)</b>	Shareholders, including CPFIS/SRS investors and SDS investors, may begin to pre-register at the pre-registration website at the URL <a href="https://www.singtel.com/about-us/investor-relations/agm-2021">https://www.singtel.com/about-us/investor-relations/agm-2021</a> for the live audio-visual webcast/live audio-only stream of the AGM proceedings.
<b>5.00 p.m. on 19 July 2021 (Monday)</b>	Deadline for CPFIS/SRS investors who wish to appoint the Chairman as proxy to approach their CPFIS Agent Banks/SRS Operators to submit their voting instructions.  Deadline for SDS investors who wish to appoint the Chairman as proxy to submit their Voting Instruction Form for SDS Investors.
<b>10.00 a.m. on 27 July 2021 (Tuesday)</b>	Deadline for shareholders to: <ul style="list-style-type: none"> <li>• pre-register for live audio-visual webcast/live audio-only stream of the AGM proceedings;</li> <li>• submit questions in advance; and</li> <li>• submit Proxy Forms appointing the Chairman as proxy in respect of the resolutions to be tabled for approval at the AGM.</li> </ul>
<b>12.00 p.m. on 29 July 2021 (Thursday)</b>	Verified shareholders who pre-registered for the live audio-visual webcast/live audio-only stream of the AGM proceedings will receive an email which will contain unique user credentials and instructions on how to access the live audio-visual webcast/live audio-only stream of the AGM proceedings and how to ask questions through live chat at the AGM via the audio-visual webcast platform (the “ <b>Confirmation Email</b> ”).  Shareholders who do not receive the Confirmation Email by <b>12.00 p.m. on 29 July 2021</b> , but have registered by the 27 July 2021 deadline, should contact Singtel's Share Registrar, M & C Services Private Limited, via email at <a href="mailto:GPE@mncsingapore.com">GPE@mncsingapore.com</a> or alternatively, at +65 6228 0506 between 12.00 p.m. to 7.00 p.m. on 29 July 2021 or between 8.00 a.m. to 9.30 a.m. on 30 July 2021.
<b>Date and time of AGM</b> <b>10.00 a.m. on 30 July 2021 (Friday)</b>	<ul style="list-style-type: none"> <li>• Shareholders should click on the link in the Confirmation Email and follow the instructions to access the live audio-visual webcast of the AGM proceedings; or</li> </ul>

	<ul style="list-style-type: none"> <li>Shareholders should call the telephone number and follow the instructions in the Confirmation Email to access the live audio-only stream of the AGM proceedings.</li> </ul> <p>Shareholders <u>must</u> access the AGM proceedings via the live audio-visual webcast in order to ask questions live at the AGM.</p>
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8. **Annual Report 2021:** Singtel's Annual Report for the financial year ended 31 March 2021 has been published on Singtel's corporate website at the URL <https://www.singtel.com/about-us/investor-relations/annual-reports> and on the SGX website at the URL <https://www.sgx.com/securities/company-announcements>.
9. **Record date and payment date for final dividend.** The Transfer Book and Register of Members of Singtel will be closed on 6 August 2021 for the preparation of dividend warrants. Duly completed registrable transfers of the ordinary shares in Singtel ("**Shares**") received by Singtel's Share Registrar, M & C Services Private Limited at 112 Robinson Road, #05-01, Singapore 068902, up to 5.00 p.m. on 5 August 2021 will be registered to determine shareholders' entitlements to the proposed final dividend. Shareholders (being depositors) whose Securities Accounts with The Central Depository (Pte) Limited are credited with Shares at 5.00 p.m. on 5 August 2021 will be entitled to the proposed final dividend. Payment of the final dividend, if approved by shareholders at the AGM, will be made on 18 August 2021.
10. **Further information.** For more information, shareholders can refer to the FAQs on Singtel's corporate website at the URL <https://www.singtel.com/about-us/investor-relations/agm-2021>.
11. **Important reminder.** Due to the constantly evolving COVID-19 situation in Singapore, the arrangements for the AGM may be changed at short notice. Shareholders are advised to check Singtel's corporate website at the URL <https://www.singtel.com/about-us/investor-relations/agm-2021> and the SGX website at the URL <https://www.sgx.com/securities/company-announcements> regularly for any updates concerning the AGM.

Singtel would like to thank all shareholders for their patience, understanding and cooperation.

Issued by Singapore Telecommunications Limited on 7 July 2021.

## **APPENDIX**

### **Steps for pre-registration, submission of questions and voting at the AGM**

Shareholders will be able to watch the live audio-visual webcast or listen to the live audio-only stream of the AGM proceedings, submit questions in advance of, or live at, the AGM and vote by appointing the Chairman as proxy to attend, speak and vote on their behalf at the AGM.

To do so, they will need to complete the following steps:

<b>No.</b>	<b>Steps</b>	<b>Details</b>
1.	<b>Pre-registration</b>	<ul style="list-style-type: none"><li>• <b>Shareholders, including CPFIS/SRS investors and SDS investors, can pre-register at the pre-registration website at the URL <a href="https://www.singtel.com/about-us/investor-relations/agm-2021">https://www.singtel.com/about-us/investor-relations/agm-2021</a> from 7 July 2021 up to 10.00 a.m. on 27 July 2021 to enable Singtel to verify their status as shareholders.</b></li><li>• Only shareholders whose names appear on Singtel's Register of Members/CDP Depository Register/CPF Board's, CPFIS Agent Bank's &amp; SRS Operator's shareholder lists as at 10.00 a.m. on 27 July 2021 can be pre-registered via the pre-registration website for the live audio-visual webcast and live audio-only stream of the AGM proceedings.</li><li>• Upon successful verification of the registrant's status as a shareholder, verified shareholders will receive a confirmation email of successful registration, which will contain unique user credentials and instructions on how to access the live audio-visual webcast and live audio-only stream of the AGM proceedings and how to ask questions through live chat at the AGM via the audio-visual webcast platform by <b>12.00 p.m. on 29 July 2021</b>.</li><li>• Shareholders who do not receive the confirmation email by <b>12.00 p.m. on 29 July 2021</b>, but have registered by the 27 July 2021 deadline, should contact Singtel's Share Registrar, M &amp; C Services Private Limited, via email at <a href="mailto:GPE@mncsingapore.com">GPE@mncsingapore.com</a> or alternatively, at +65 6228 0506 between 12.00 p.m. to 7.00 p.m. on 29 July 2021 or between 8.00 a.m. to 9.30 a.m. on 30 July 2021.</li><li>• Investors holding Singtel shares through relevant intermediaries (otherwise than under the CPFIS, SRS or SDS Scheme) will <u>not</u> be able to pre-register via the pre-registration website, and should contact their relevant intermediaries through which they hold such shares as soon as possible in order for the necessary arrangements to be made for their participation in the AGM.</li></ul>

2.	Submission of questions in advance of, or live at, the AGM	<ul style="list-style-type: none"> <li>• <b>Shareholders, including CPFIS/SRS investors and SDS investors, can submit questions in advance of, or live at, the AGM.</b></li> <li>• <b>Submission of substantial and relevant questions in advance of AGM:</b> Shareholders, including CPFIS/SRS investors and SDS investors, can pre-submit questions relating to the business of the AGM <b>by 10.00 a.m. on 27 July 2021</b> in the following manner: <ul style="list-style-type: none"> <li>(a) <b>Via the pre-registration website.</b> Shareholders who pre-register to observe and/or listen to the AGM proceedings may submit their questions via the pre-registration website at the URL <a href="https://www.singtel.com/about-us/investor-relations/agm-2021">https://www.singtel.com/about-us/investor-relations/agm-2021</a>.</li> <li>(b) <b>Via email.</b> Shareholders may submit their questions via email to SingtelAGM@singtel.com.</li> <li>(c) <b>By post.</b> Shareholders may submit their questions by post to Singtel's Share Registrar, M &amp; C Services Private Limited, at 112 Robinson Road #05-01, Singapore 068902.</li> </ul> <p>When sending in your questions via email or by post, please also provide us with the following details:</p> <ul style="list-style-type: none"> <li>- your full name;</li> <li>- your address;</li> <li>- the number of Singtel shares held; and</li> <li>- the manner in which the Singtel shares are held (e.g., via CDP, CPFIS/SRS, SDS Scheme and/or scrip).</li> </ul> </li> <li>• <b>Deadline to submit questions in advance of AGM:</b> All questions submitted in advance via any of the above channels must be received <b>by 10.00 a.m. on 27 July 2021</b>.</li> <li>• <b>Submission of substantial and relevant questions live at the AGM:</b> Shareholders, including CPFIS/SRS investors and SDS investors, can also submit substantial and relevant questions related to the resolutions to be tabled for approval at the AGM, live at the AGM, by typing in and submitting their questions through the live chat function via the audio-visual webcast platform.</li> </ul> <p>Shareholders, including CPFIS/SRS investors and SDS investors, who wish to ask questions live at the AGM must pre-register at the pre-registration website at the URL <a href="https://www.singtel.com/about-us/investor-relations/agm-2021">https://www.singtel.com/about-us/investor-relations/agm-2021</a> so that an email containing unique user credentials for the audio-visual webcast for the AGM proceedings can be sent to them following verification. Shareholders will <u>not</u> be able to ask questions live at the AGM via the audio-only stream of the AGM proceedings.</p>
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		<ul style="list-style-type: none"> <li>• <b>Addressing questions:</b> Singtel will endeavour to address all substantial and relevant questions received from shareholders in advance of the AGM by publishing our responses to such questions on Singtel's website at the URL <a href="https://www.singtel.com/about-us/investor-relations/stock-exchange-announcements">https://www.singtel.com/about-us/investor-relations/stock-exchange-announcements</a> and on the SGX website at the URL <a href="https://www.sgx.com/securities/company-announcements">https://www.sgx.com/securities/company-announcements</a> prior to the AGM. During the AGM itself, Singtel will address as many substantial and relevant questions which have not already been addressed prior to the AGM, as well as those received live at the AGM itself, as it can. Where substantially similar questions are received, we will consolidate such questions and consequently not all questions may be individually addressed.</li> <li>• <b>Minutes of AGM:</b> Singtel will publish the minutes of the AGM on Singtel's website at the URL <a href="https://www.singtel.com/about-us/investor-relations/annual-reports">https://www.singtel.com/about-us/investor-relations/annual-reports</a> and on the SGX website at the URL <a href="https://www.sgx.com/securities/company-announcements">https://www.sgx.com/securities/company-announcements</a>, and the minutes will include the responses to substantial and relevant questions from shareholders which are addressed during the AGM.</li> </ul>
3.	Submit Proxy Forms to vote	<ul style="list-style-type: none"> <li>• <b>Shareholders will not be able to vote during the live audio-visual webcast or live audio-only stream of the AGM proceedings. A shareholder (whether individual or corporate) must appoint the Chairman as his/her/its proxy to attend, to speak and to vote on his/her/its behalf at the AGM if such shareholder wishes to exercise his/her/its voting rights at the AGM.</b></li> <li>• <b>Specific voting instructions to be given:</b> Where a shareholder (whether individual or corporate) appoints the Chairman as his/her/its proxy, he/she/it must give specific instructions as to voting, or abstentions from voting, in respect of a resolution in the Proxy Form, failing which the appointment of the Chairman as proxy for that resolution will be treated as invalid.</li> <li>• <b>Submission of Proxy Forms:</b> A shareholder who holds Singtel shares via CDP and/or has Singtel shares registered in his/her/its name in Singtel's Register of Members and who wishes to appoint the Chairman as proxy must submit the completed and signed Proxy Form to Singtel in the following manner: <ul style="list-style-type: none"> <li>(a) if submitted by post, be lodged at the office of Singtel's Share Registrar, M &amp; C Services Private Limited, at 112 Robinson Road #05-01, Singapore 068902; or</li> <li>(b) if submitted electronically, be submitted via email to Singtel's Share Registrar at <a href="mailto:GPE@mnscsingapore.com">GPE@mnscsingapore.com</a>,</li> </ul> in either case <b>by 10.00 a.m. on 27 July 2021.</b> </li> <li>• CPFIS/SRS investors who wish to appoint the Chairman as proxy should approach their CPFIS Agent Banks/SRS</li> </ul>

		<p>Operators to submit their voting instructions <b>by 5.00 p.m. on 19 July 2021.</b></p> <ul style="list-style-type: none"> <li>• SDS investors who wish to appoint the Chairman as proxy should submit their completed and signed Voting Instruction Form for SDS Investors to Singtel in the following manner: <ul style="list-style-type: none"> <li>(a) if submitted by post, be lodged at the office of Singtel's Share Registrar, M &amp; C Services Private Limited, at 112 Robinson Road #05-01, Singapore 068902; or</li> <li>(b) if submitted electronically, be submitted via email to Singtel's Share Registrar at <a href="mailto:GPE@mncsingapore.com">GPE@mncsingapore.com</a>,</li> </ul> <p>in either case by <b>5.00 p.m. on 19 July 2021.</b></p> </li> <li>• Investors holding Singtel shares through relevant intermediaries (otherwise than under the CPFIS, SRS or SDS Scheme) and who wish to appoint the Chairman as proxy should contact their relevant intermediaries through which they hold such shares as soon as possible to submit their voting instructions.</li> </ul> <p><b>Due to the current COVID-19 situation in Singapore, Singtel strongly encourages completed Proxy Forms and Voting Instruction Form for SDS Investors to be submitted electronically via email.</b></p>
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