

28 August 2023

Singtel Optus Pty Limited (“Optus”) has been notified by the Office of the Australian Information Commissioner (“OAIC”) that the Commissioner has decided to accept a representative complaint made by the law firm, Johnson Winter Slattery, on behalf of an individual, and to commence an investigation into that complaint.

This complaint was lodged with the OAIC on 4 October 2022 and has only just now been brought to Optus’ attention.

Optus is currently reviewing a copy of the complaint. The complainant is seeking a range of reliefs on behalf of himself, and other class members affected by the data breach, including compensation and enquiry by the OAIC as to the circumstances that led to and extent of the data breach. As previously announced with respect to the class actions, Optus will vigorously defend the matter.

Contact

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