

ISETAN (SINGAPORE) LIMITED

(Incorporated in the Republic of Singapore)

Company Registration No. 197001177H

13 April 2020

Dear Shareholder,

Note to Shareholders regarding the Annual General Meeting

In view of the rapidly evolving COVID-19 situation, the Ministry of Health (“MOH”) has on 24 March 2020 issued a notification that states that with effect from 11:59 pm on 26 March 2020, **all events and mass gatherings must be deferred or cancelled, regardless of size.** This MOH measure is expected to be in place until 30 April 2020 but may be extended if the situation does not improve. A Joint Statement by Accounting and Corporate Regulatory Authority, Monetary Authority of Singapore and Singapore Exchange Regulation dated 31 March 2020 stipulates a list of requirements to be adhered to by the Company, such as providing a “live” webcast and opportunity for Shareholders to ask questions remotely, if the Company chooses to hold its AGM during the period of the MOH Measure.

Due to the MOH measure, and taking into consideration the prevailing laws and the Company’s constitution, the Company will not be able to hold its Annual General Meeting (“AGM”), initially scheduled to be held in late April 2020, within four months from the end of its financial year.

As at 6 April 2020, the Company has applied to the Accounting and Corporate Regulatory Authority (“ACRA”) and Singapore Exchange Regulation Pte Ltd (“SGX RegCo”) for an extension of time to hold its AGM by no later than 30 June 2020, to explore options to conduct its AGM in light of the current circumstances and new legislation intended to come into effect soon. The Company will update shareholders via announcements on the SGXNET if and when the extensions are granted by ACRA and/or the SGX RegCo.

Subject to the extension of time being granted by ACRA and the SGX RegCo, the Company will subsequently issue the Notice of AGM to Shareholders at least 14 days ahead of the re-scheduled AGM.

Annual Report

As part of our sustainability practices, we have discontinued the practice of mailing printed copies of our Annual Report to Shareholders. We would like to encourage our shareholders to read our Annual Report online at the URL <https://www.isetan.com.sg> by clicking the hyperlink under “Corporate Information”.

We sincerely hope that you will join our sustainability efforts and embrace e-communications. Nevertheless, if you wish to receive a printed copy of the Annual Report for this year, please complete the Request Form below by ticking the appropriate boxes and return it to us at 593 Havelock Road, #04-01, Singapore 169641 (Attention: Corporate Affairs Department) by **20 April 2020**. All previous requests for printed copies of the Annual Report sent to us before the date of this letter will be disregarded.

By completing, signing and returning the Request Form to us, you agree and acknowledge that we and/or our service providers may collect, use and disclose your personal data, as contained in your submitted Request Form or which is otherwise collected from you (or your authorised representative(s)), for the purpose of processing and effecting your request.

Yours faithfully
For and on behalf of Isetan (Singapore) Limited

Lun Chee Leong
Company Secretary

REQUEST FORM

To: Isetan (Singapore) Limited

Please send me a Print Copy of the 2019 Annual Report.

The shares are held by me/us under or through:

CDP Securities account no.

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CPFIS Account

Physical scrips

Name(s) of shareholder(s): _____

NRIC/Passport/Company Registration No (s): _____

Address: _____

_____ Singapore _____

Signature(s): _____ Date: _____



First fold

Please
Affix
postage
stamp

ISETAN (SINGAPORE) LIMITED

593 Havelock Road
#04-01 Isetan Office Building
Singapore 169641

Attention: Corporate Affairs Department

Second fold

ISETAN (SINGAPORE) LIMITED

593 Havelock Road

#04-01 Isetan Office Building

Singapore 169641