



2024 RESULTS ANNOUNCEMENT

26 FEBRUARY 2025



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FINANCIAL HIGHLIGHTS

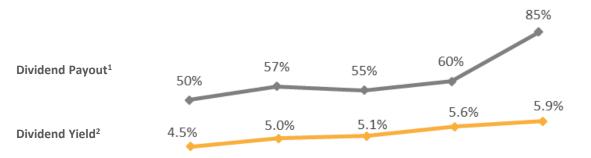


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2024 HAPPY SHAREHOLDER RETURNS



DIVIDENDS DECLARED





¹ Dividend/NPAT.

² Dividend/Closing Price as at last trading day of the financial period.

³ Special/Interim dividend Final dividend



SHARE BUYBACK PROGRAM

	S\$'m	
Share Buyback Programme	30.0	
2022	(10.1)	
2023	(5.4)	
2024 up to 02.12.2024	(3.3)	
Balance for further buyback	11.2	

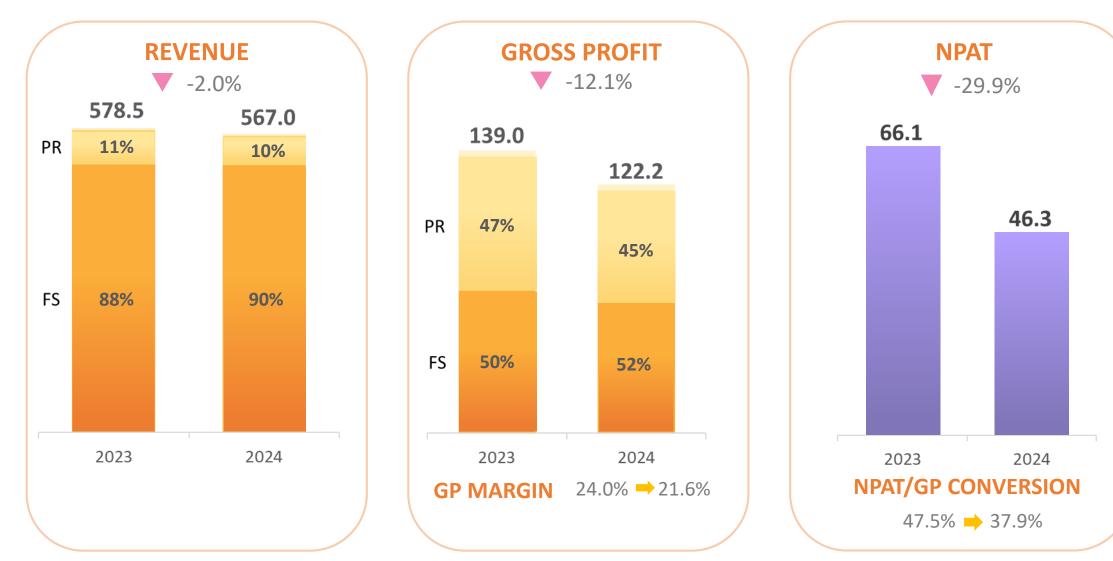
CASH TO SHAREHOLDERS

	S\$'m	
Dividend Payout	39.2	
Share Buyback	3.3	
Total Cash out	42.5	

2024 KEY FINANCIALS

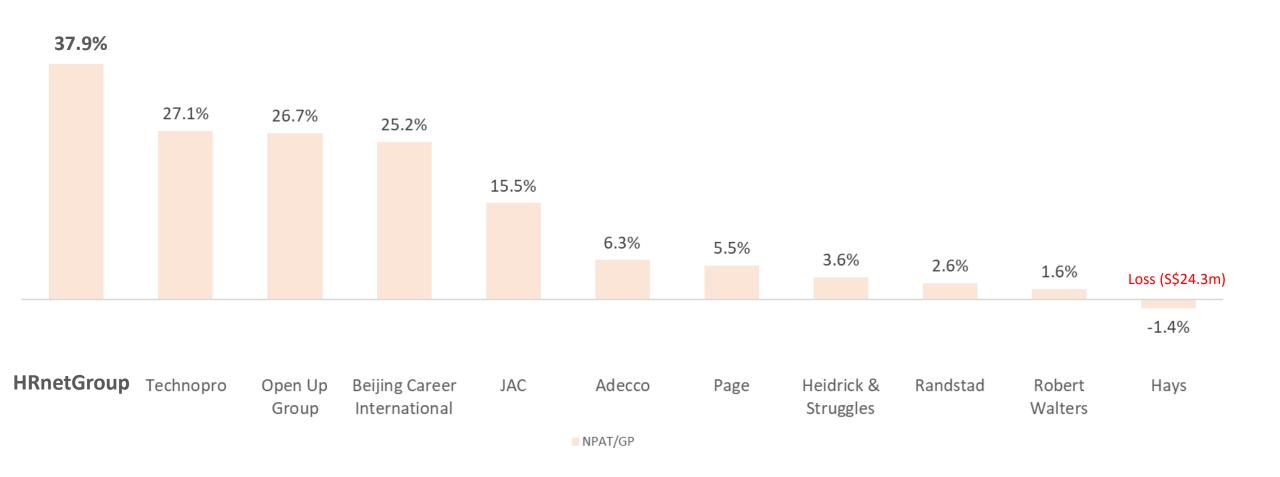
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S\$'m

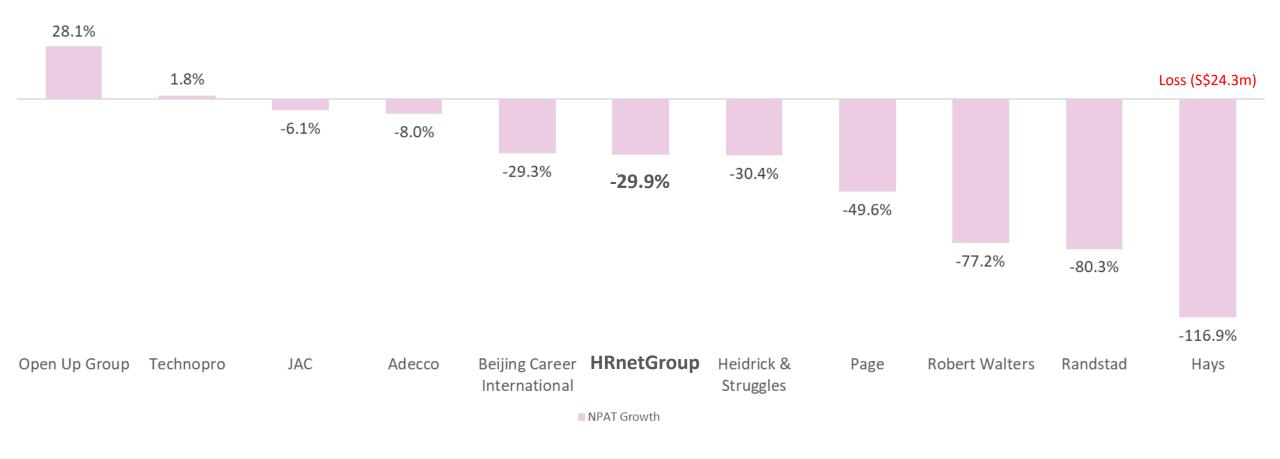


SUPERIOR CONVERSION RATIO









2024 GP DYNAMICS

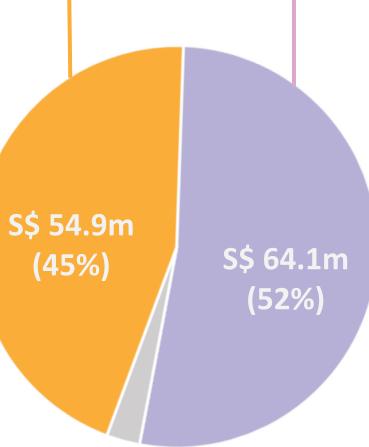
PROFESSIONAL RECRUITMENT

(21.1)% Volume decrease

6.3% Unit GP increase

(16.1)% Gross Profit decrease

- PR GP and volume down across all regions.
- Unit GP up partly due to senior level assignments.



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FLEXIBLE STAFFING

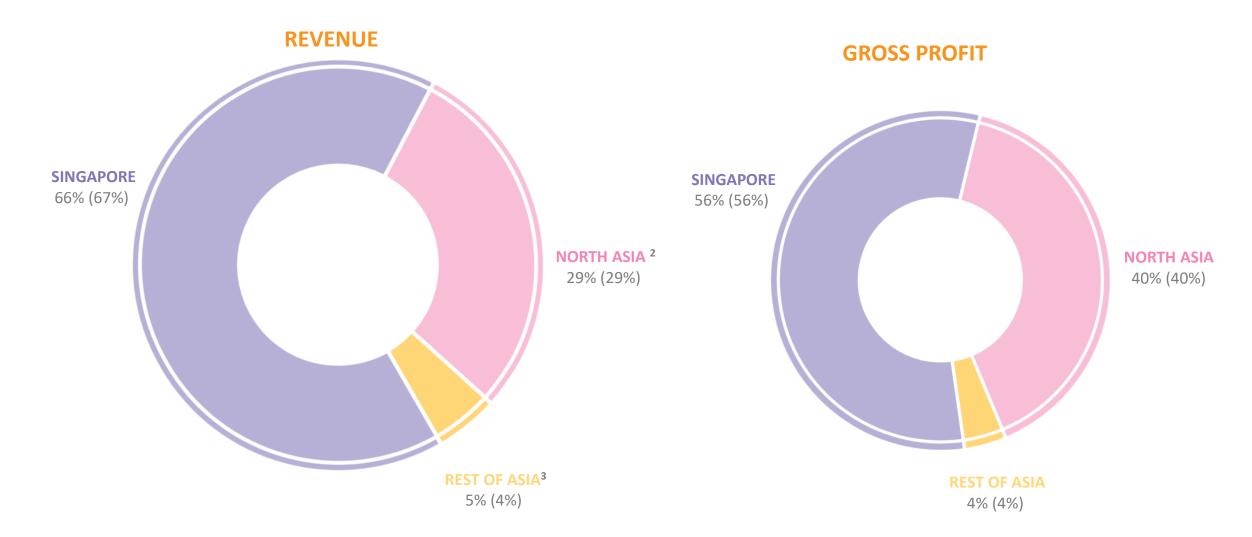


- FS volume up in Jakarta, Taipei and Shanghai
- Unit GP down mainly due to margin pressures in Singapore

- FS Volume refers to average number of contractors 15,548 (2023: 16,141)
- PR Volume refer to number of placements 4,558 (2023: 5,774)
- FS Unit GP refers to average GP per contractor and PR Unit GP refers to average GP per placement.

2024 GEOGRAPHY MIX



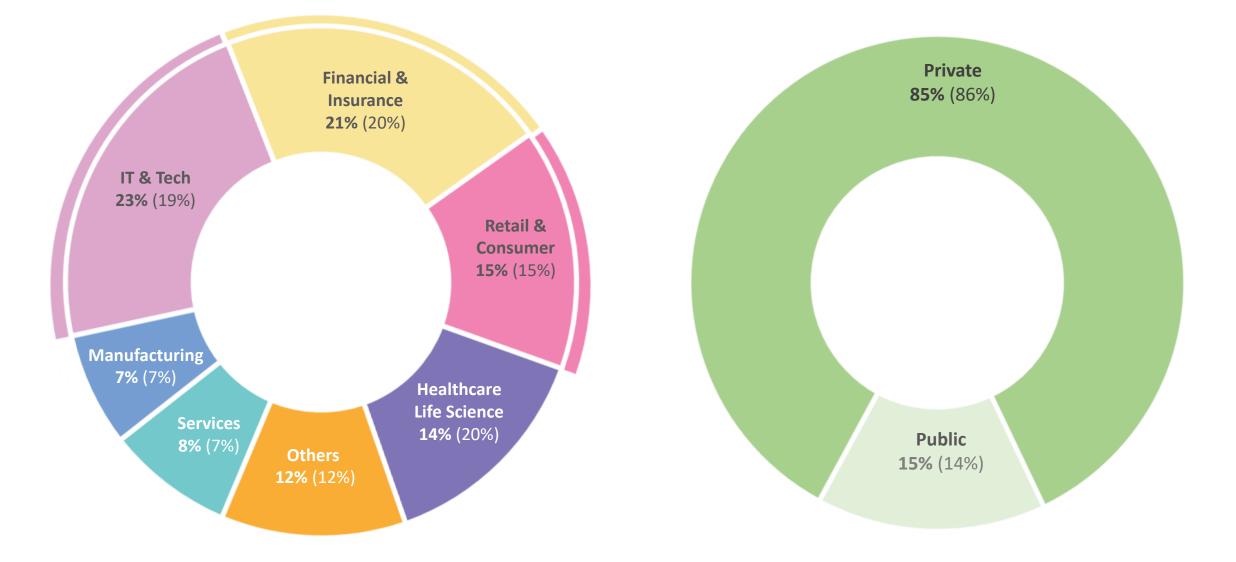


¹2023 figures in brackets.

² North Asia : Beijing, Shanghai, Shenzhen, Guangzhou, Suzhou, Chengdu, Xi'an, Taipei, Kaohsiung, Hsinchu, Hong Kong, Tokyo and Seoul. ³ Rest of Asia : Kuala Lumpur, Jakarta and Bangkok.

2024 SECTOR DYNAMICS

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2024 DIVERSIFIED CLIENT BASE



Our Top 5 clients have been with us for an average of 19 years

	Customer since	2024 Revenue Contribution
1. Client (Financial & Insurance)	2000	5.3%
2. Client (IT services)	2022	4.4%
3. Client (Financial & Banking)	2004	3.8%
4. Client (Retail & Consumer)	1999	2.4%
5. Client (Financial & Banking)	2001	2.0%
Contribution from Top 5 clients		17.9%
Contribution from Top 10 clients		25.6%

SUPERIOR COST MANAGEMENT

		2024	2023	(Cost Sa	avings)
		\$'m	\$'m	\$'m	%
S	elling, General, Admin Expenses				
>	Employee Benefit Expenses	63.9	71.1	(7.2)	(10.0)
	Payroll	49.8	51.5	(1.7)	(3.2)
	Incentives/Bonuses	12.6	18.2	(5.6)	(30.7)
	Others	1.5	1.4	0.1	7.8
>	Facilities & Depreciation	11.4	10.8	0.6	5.3
	Selling, Finance & Others	6.3	7.1	(0.8)	(0.1)
		81.6	89.0	(7.4)	(8.3)

2024 OTHER INCOME

		2024	2023	Char	nge
		S\$'m	S\$'m	S\$'m	%
>	Interest income	8.0	6.9	1.1	16.1
>	Government subsidies	6.8	9.2	(2.4)	(26.0)
>	Reversal of trade related accruals	2.3	9.3	(7.0)	(75.5)
	Dividend income	0.9	0.8	0.1	8.4
	Gain on disposal of investments	0.1	-	0.1	n.m
	Others	1.6	0.5	1.1	328.7
>	Net fair value (loss) gain on financial assets*	(4.3)	1.4	(5.7)	n.m
	Other income	15.4	28.1	(12.7)	(45.0)

2024 GOVERNMENT SUBSIDIES

S\$'m

	Categories	2023	2024	2025	2026
SG	PWCS ¹	7.3	6.0	3.1 ² & To receive	To receive
	JGI ³	1.2	0.1		
	SEC, EEC, CTO ⁴	0.5	0.5	To receive	To receive
HK, CN, SG	Others	0.2	0.2		
TOTAL		9.2	6.8		

¹Progressive Wage Credit Scheme : Co-funding of 50% of wage increases relating to gross monthly wages capped at \$\$3,000.

² Co-funding of 2023 wage increases, originally expected in 2024, eventually received and recognized in 2025. Co-funding of 2024 wages increases are expected to be received in 2025, barring unforeseen delay.

³ Jobs Growth Incentive : To support employers to expand local hiring, for increase in local employee earning ≥\$1.4k per month. Scheme stopped in March 2023.

⁴ Senior Employment Credit : For wages paid between 1 Jan 2024 and 31 Dec 2026, employers will receive up to 7% of the wages for Singaporean workers aged 60 and above and earning up to \$4,000 per month, depending on their age and wage.

Enabling Employment Credit : For hiring of local employees with disabilities aged 13 and above and earning below \$4,000 per month. The EEC provides a wage offset of up to 20% of the employees' monthly income, capped at \$400 per month for each employee.

CPF Transition Offset : 50% of each year's increase in employer CPF contribution rates for aged 55 to 70.

2024 STRONG CASH FOR EXPANSION POSSIBILITIES



 ZERO BORROWINGS

 Cash + T-Bills

 \$\$258.4m¹ + 53.0m² = \$\$311.4m

NET CASH OUTFLOW OF S\$13.2M:

OPERATING

+ S\$51.6m

- S\$59.2m operating cashflow
- S\$(7.6m) working capital changes & tax payments

INVESTING

- S\$12.8m
- S\$(13.0m) net purchase of CLN³/T-Bills
- S\$1.5m from disposal of other financial assets
- S\$(1.3m) Capex & others

FINANCING

- S\$51.5m

- S\$(41.0m) dividends paid
- S\$(5.9m) repayment of lease liabilities
- S\$(3.3m) share buyback
- S\$(1.3m) other financing activities

FOREX



Effect of foreign exchange rate changes on Cash & Cash equivalents

¹ Cash & Cash equivalents

² T-Bills : T-bills are short-term Singapore Government Securities (SGS) issued by MAS

³Credit Linked Notes (CLN) are DBS issued notes with Monetary Authority of Singapore (MAS) bill as credit underlying

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STRONG FINANCIALS 2024

- Revenue S\$567.0m
- Gross Profit S\$122.2m
- NPAT S\$46.3m. FCF S\$49.4m
- Cash + T-Bills S\$311.4m, zero borrowings

INFRASTRUCTURE TO SCALE

- 1,056 people, 40 Business Units, 36 offices, 17 Asian cities
- 18 brands with product & service differentiation
- Systems, processes, digital infrastructure

DIVIDENDS PAYOUT

- Dividend : Interim 1.87 cts + Final 2.13 cts = 4.0 cts. 5.9% yield
- 85% Dividend Payout
- 61% Cumm dividend payout

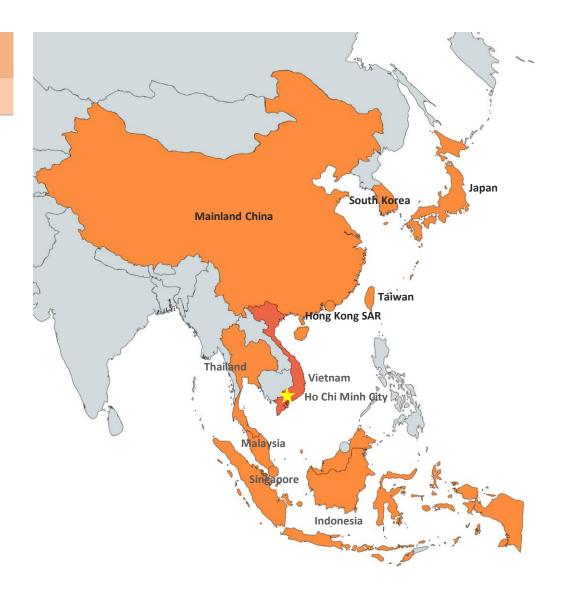


- Co-ownership model with 41 business leaders
- M&A profit accretive & successful integration

OUTLOOK – GDP

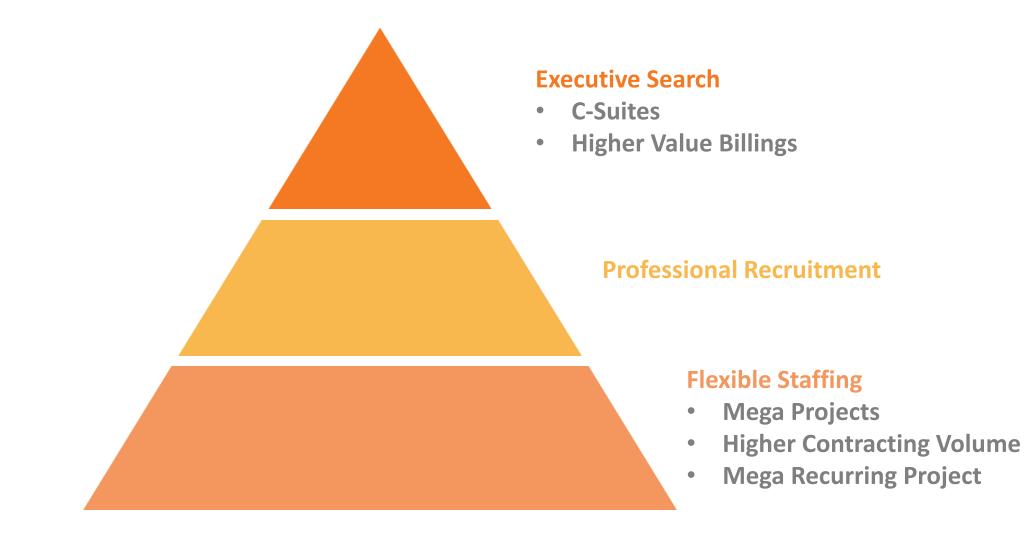
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Geography	GDP Growth Rate (YoY)				
Geography	2023	2024e	2025f		
NEW Vietnam	5.0	7.1	6.1		
Indonesia	5.0	5.0	5.1		
Mainland China	5.2	5.0	4.5		
Malaysia	3.6	5.1	4.4		
Hong Kong SAR	3.3	2.5	3.0		
Thailand	1.9	2.7	3.0		
Taiwan	1.3	4.3	2.7		
Singapore	1.1	4.4	2.5		
South Korea	1.4	2.0	2.2		
Japan	1.7	0.1	1.1		



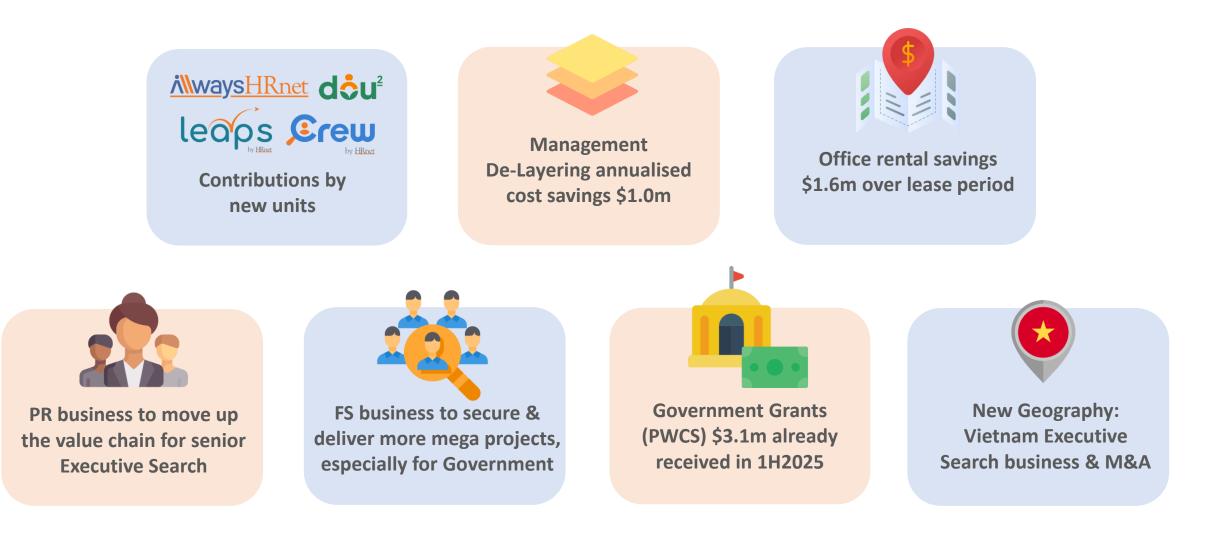
STRENGTHENING THE RECRUITMENT PYRAMID





2025 OUTLOOK

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APPENDIX A - SOLID FINANCIAL PERFORMANCE



	Υ	Year ended 31 December			
	2024	2023	Chang	e	
	\$'m	\$'m	\$'m	%	
Revenue	567.0	578.5	(11.5)	(2.0)	
Direct Costs	(444.8)	(439.5)	(5.3)	(1.2)	
GP	122.2	139.0	(16.8)	(12.1)	
Other income	15.4	28.1	(12.6)	(45.0)	
SG&A					
Employee Benefit Expenses	(63.9)	(71.1)	7.1	(10.0)	
Facilities & Depreciation	(11.4)	(10.8)	(0.6)	5.3	
Others	(6.3)	(7.1)	0.8	(11.6)	
	(81.6)	(89.0)	7.4	(8.4)	
РВТ	56.0	78.0	(22.0)	(28.2)	
Тах	(9.7)	(12.0)	2.2	(18.7)	
NPAT	46.3	66.1	(19.8)	(29.9)	
PATMI	44.5	63.6	(19.0)	(30.0)	
EBITDA	56.4	79.5	(23.1)	(29.0)	
EPS (cents)	4.53	6.35	(1.82)	(28.6)	

APPENDIX B - STRONG BALANCE SHEET



	Gre	oup		Gre	oup
	31 December	31 December		31 December	31 December
	2024	2023		2024	2023
	\$'m	\$'m		\$'m	\$'m
<u>ASSETS</u>			LIABILITIES AND EQUITY		
Current assets			Current liabilities		
Cash and cash equivalents	258.4	271.6	Trade payables	9.6	8.8
Trade receivables	93.3	94.5	Other payables and accruals	55.4	57.5
Other receivables and prepayments	7.3	6.9	Lease liabilities	4.7	5.3
Other assets	4.3	3.3	Income tax payable	9.0	9.7
Other financial assets	68.7	61.8	Total current liabilities	78.6	81.3
Total current assets	432.1	438.0			
			Non-current liabilities		
Non-current assets			Deferred tax liabilities	0.4	0.5
Pledged deposits	1.2	1.2	Lease liabilities	9.1	5.2
Plant and equipment	2.8	2.1	Total non-current liabilities	9.5	5.7
Right-of-use assets	12.9	10.1			
Other intangible assets	4.5	1.7			
Goodwill	6.3	5.9	Capital, reserves and		
Other financial assets	19.7	19.2	non-controlling interests		
Deferred tax assets	2.7	1.6	Share capital	260.6	260.6
Total non-current assets	50.2	41.9	Treasury shares	(22.7)	(19.7)
			Equity reserve	(46.8)	(47.2)
Total assets	482.3	479.9	Investments revaluation reserve	(51.4)	(51.7)
			Translation reserve	(4.8)	(4.2)
			Retained earnings	244.0	238.7
			Equity attributable to owners of the Company	378.8	376.6
			Non-controlling interests	15.3	16.3
			Total equity	394.2	392.9
			Total liabilities and equity	482.3	479.9

2024 FS BUSINESS DYNAMICS



RECRUIT EXPRESS Recruit First FLEXIBLE STAFFING	
CENTER POINT CENTER POINT RECRUITFAST J::BS CCC 00 0 CCC 1 1 0 001	f Contractors In Dec 7,336
Clients need Contractors Clients need Contractors GP/Contractor 4.2 4.3 4.1	▼ -0.5%
(S\$'000) We source, recommend and hire Contractors on our payroll Average no. of Contractors 73.4	-4.9%-3.7%
We pay Contractors and take responsibilities for their insurance and benefits as their Employer GP (S\$'m)	-8.4%
We bill Clients a service fee in addition to payroll and employee benefit costs incurred 2022 2023 2024	

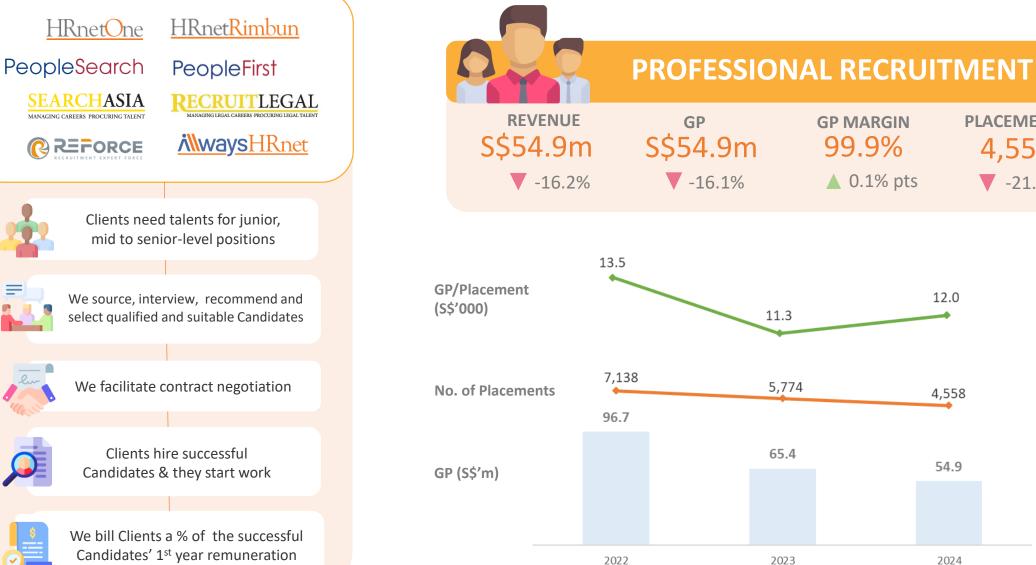
2024 PR BUSINESS DYNAMICS

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PLACEMENTS

4,558

-21.1%





4,558

54.9

2024

-21.1%

-16.1%

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USE OF IPO PROCEEDS

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UTILISATION	Amount S\$m
Investments in Staffline and Bamboos (FVTOCI)	64.0
Purchase of financial assets (FVTPL)	39.3
Acquisition and investment in subsidiaries	10.1
Start-up of subsidiaries	9.9
IPO related expenses	9.1
Balance pending deployment	41.7
Total IPO Proceeds	174.1

MOVEMENT	Amount S\$m
As at 1 January 2024	131.4
Investment in new M&A subsidiary - AllwaysHRnet (Shanghai) Limited	1.0
As at 31 December 2024	132.4