SINGAPORE AIRLINES LIMITED

(Incorporated in the Republic of Singapore)
(Company Registration No. 197200078R)

ANNUAL GENERAL MEETING TO BE HELD ON 27 JULY 2020

1. Background.

Singapore Airlines Limited ("**SIA**" or the "**Company**") refers to:

(a) the COVID-19 (Temporary Measures) Act 2020 which enables the Minister for Law by order to prescribe alternative arrangements for listed companies in Singapore to, *inter alia*, conduct general meetings, either wholly or partly, by electronic communication, video conferencing, tele-conferencing or other electronic means;

(b) the COVID-19 (Temporary Measures) (Alternative Arrangements for Meetings for Companies, Variable Capital Companies, Business Trusts, Unit Trusts and Debenture Holders) Order 2020 (the "**Order**") which sets out the alternative arrangements in respect of, *inter alia*, general meetings of companies; and

(c) the joint statement by the Accounting and Corporate Regulatory Authority, Monetary Authority of Singapore and Singapore Exchange Regulation of 13 April 2020 (and subsequently updated on 27 April 2020 and 22 June 2020) which provides additional guidance on the conduct of general meetings during the period from 27 March 2020 to 30 September 2020.

2. Date, time and conduct of AGM.

SIA is pleased to announce that pursuant to the Order, its Annual General Meeting ("**AGM**") will be convened and held by way of electronic means on **Monday, 27 July 2020 at 10.00 a.m.** (Singapore time).

The Company's Chairman, Mr Peter Seah Lim Huat, and Chief Executive Officer, Mr Goh Choon Phong, will conduct the proceedings of the AGM by way of electronic means.

3. Notice of AGM and proxy form.

The Notice of AGM and proxy form have been published on the Company's corporate website and on the SGX website[1]. **Printed copies of these documents will not be sent to shareholders.**

4. No personal attendance at AGM.

Due to the current COVID-19 situation in Singapore, shareholders will not be allowed to attend the AGM in person.

5. Alternative arrangements for participation at the AGM.

Shareholders may participate at the AGM by:

(a) observing and/or listening to the AGM proceedings via live audio-visual webcast or live audio-only stream;

[1] The Notice of AGM and proxy form may be accessed on the Company's corporate website at the URL http://www.singaporeair.com/shareholder and on the SGX website at the URL https://www.sgx.com/securities/company-announcements.

(b) submitting questions in advance of the AGM; and/or

(c) appointing the Chairman of the Meeting as proxy to attend, speak and vote on their behalf at the AGM*.*

Details of the steps for pre-registration, submission of questions in advance and voting at the AGM by shareholders, including CPF and SRS investors, are set out in the Appendix to this announcement. In addition, CPF or SRS investors who wish to appoint the Chairman of the Meeting as proxy to vote must approach their respective CPF Agent Banks or SRS Operators to submit their votes by **5.00 p.m. on 15 July 2020**.

6. Persons who hold shares through relevant intermediaries.

Persons who hold SIA shares through relevant intermediaries (as defined in section 181 of the Companies Act, Chapter 50), other than CPF and SRS investors, and who wish to participate at the AGM by:

(a) observing and/or listening to the AGM proceedings via live audio-visual webcast or live audio-only stream;

(b) submitting questions in advance of the AGM; and/or

(c) appointing the Chairman of the Meeting as proxy to attend, speak and vote on their behalf at the AGM,

should contact the relevant intermediary through which they hold such shares as soon as possible in order for the necessary arrangements to be made for their participation at the AGM.

7. Annual Report FY2019/20 and Letter to Shareholders.

The Annual Report FY2019/20 and the Letter to Shareholders dated 3 July 2020 (in relation to the proposed renewal of the mandate for interested person transactions and the proposed renewal of the share buy back mandate) have been published on the Company's corporate website, and may be accessed as follows:

(a) the Annual Report FY2019/20 may be accessed at the URL http://www.singaporeair.com/shareholder by clicking on the hyperlink for "Annual Report FY2019/20" under "Annual General Meeting (27 July 2020)"; and

(b) the Letter to Shareholders dated 3 July 2020 may be accessed at the URL http://www.singaporeair.com/shareholder by clicking on the hyperlink for "Letter to Shareholders" under "Annual General Meeting (27 July 2020)".

The above documents will also be made available on the SGX website at the URL https://www.sgx.com/securities/company-announcements

Printed copies of these documents will not be sent to shareholders.

8. Key dates/deadlines.

In summary, the key dates/deadlines which shareholders should take note of are set out in the table below:

Key dates	Actions
10.00 a.m. on 3 July 2020 (Friday)	Shareholders who wish to access the live audio-visual webcast/live audio-only stream of the AGM proceedings may begin to pre-register at the URL https://www.singaporeair.com/home/shareholder-registration
5.00 p.m. on 15 July 2020 (Wednesday)	CPF or SRS investors who wish to appoint the Chairman of the Meeting as proxy to vote must approach their respective CPF Agent Banks or SRS Operators to submit their votes by **5.00 p.m. on 15 July 2020**, in order to enable their respective CPF Agent Banks or SRS Operators to submit proxy forms on their behalf by 10.00 a.m. on 24 July 2020.
10.00 a.m. on 24 July 2020 (Friday)	Deadline for shareholders to: • pre-register for live audio-visual webcast/live audio-only stream of the AGM proceedings; • submit questions in advance; and • submit proxy forms if shareholders wish to do any of the above. **Pre-registrations and submissions received after the deadline will not be processed.**
10.30 a.m. on 26 July 2020 (Sunday)	Authenticated shareholders will receive an email which will contain instructions on how to access the live audio-visual webcast and the live audio-only stream of the AGM proceedings (the "**Confirmation Email**"). Shareholders who do not receive the Confirmation Email by **10.30 a.m. on 26 July 2020**, but have registered by the 24 July 2020 deadline, should contact the Company at the following email address: AGM_Support@singaporeair.com.sg
Date and time of AGM - 10.00 a.m. on 27 July 2020 (Monday)	Authenticated shareholders may access: • the live audio-visual webcast; or • the live audio-only stream of the AGM proceedings by following the instructions in the Confirmation Email.

9. Further information.

For more information, shareholders can refer to the Company's corporate website at the URLs:

- https://www.singaporeair.com/home/shareholder-registration; or
- http://www.singaporeair.com/shareholder

10. Important reminder.

Due to the constantly evolving COVID-19 situation in Singapore, the Company may be required to change its arrangements for the AGM at short notice. Shareholders should check the above URLs or the SGX website at the URL https://www.sgx.com/securities/company-announcements for the latest updates on the status of the AGM.

SIA would like to thank all shareholders for their patience and co-operation in enabling the Company to hold the AGM with the optimum safe management measures amidst the current COVID-19 pandemic.

By Order of the Board

Brenton Wu
Company Secretary
3 July 2020

APPENDIX

Steps for pre-registration, submission of questions in advance and voting at the AGM

Authenticated shareholders will be able to observe and/or listen to the AGM proceedings through a live audio-visual webcast or live audio-only stream via their mobile phones, tablets or computers, submit questions in advance of the AGM and/or vote by appointing the Chairman of the Meeting as proxy.

To do so, they will need to complete the following steps:

No.	Steps	Details
1.	**Pre-registration**	**Shareholders, including CPF and SRS investors, who wish to observe and/or listen to the AGM proceedings must pre-register at the URL https://www.singaporeair.com/home/shareholder-registration from now till 10.00 a.m. on 24 July 2020 to enable SIA to verify their status as shareholders. Pre-registrations received after the deadline will not be processed.** Following the verification, authenticated shareholders will receive an email by **10.30 a.m. on 26 July 2020**. The email will contain instructions on how to access the live audio-visual webcast and the live audio-only stream of the AGM proceedings. Shareholders who do not receive an email by **10.30 a.m. on 26 July 2020**, but have registered by the 24 July 2020 deadline, should contact the Company at the following email address: AGM_Support@singaporeair.com.sg
2.	**Submit questions in advance**	**Shareholders will not be able to ask questions at the AGM live during the webcast or audio-stream, and therefore it is important for shareholders to pre-register and submit their questions in advance of the AGM.** **Submission of questions**. Shareholders, including CPF and SRS investors, can submit questions related to the resolutions to be tabled for approval at the AGM, in advance of the AGM, in the following manner: **(a) Via pre-registration website**. Shareholders who pre-register to observe and/or listen to the AGM proceedings may submit their questions via the pre-registration website at the URL https://www.singaporeair.com/home/shareholder-registration Pre-registration commences today. **(b) By post**. Alternatively, shareholders may submit their questions by post to the Company's Share Registrar, M & C Services Private Limited, at 112 Robinson Road #05-01, Singapore 068902. **(c) By email**. Shareholders may also submit their questions by email to the Company's Share Registrar, M & C Services Private Limited, at GPE@mncsingapore.com When submitting questions by post or via email to the Company's Share Registrar, shareholders should provide the following details in their submission:

No.	Steps	Details
		• the shareholder's full name; • the shareholder's NRIC, passport or company registration number; • the shareholder's address; • the shareholder's email address; and • the manner in which the shareholder holds shares in SIA (e.g., via CDP, CPF/SRS and/or scrip). **Deadline to submit questions**. All questions submitted via any of the above channels must be received by **10.00 a.m. on 24 July 2020**. **Questions received after the deadline will not be processed.** **Addressing questions**. The Company will address substantial and relevant questions relating to the resolutions to be tabled for approval at the AGM, as received from shareholders, either before or during the AGM. Where substantial and relevant questions are addressed before the AGM, the Company will publish the responses to these questions on its corporate website and on SGXNET. **Minutes of AGM**. The Company will publish the minutes of the AGM on its corporate website and on SGXNET, and the minutes will include the responses to the questions which are addressed during the AGM.
3.	**Submit proxy forms to vote**	**Appointment of Chairman of the Meeting as proxy**. Shareholders will not be able to vote online on the resolutions to be tabled for approval at the AGM. Shareholders (whether individual or corporate) who wish to vote on the resolutions to be tabled at the AGM must appoint the Chairman of the Meeting as their proxy to attend, speak and vote on their behalf at the AGM, in accordance with the instructions on the proxy form. **Specific voting instructions to be given.** Where shareholders (whether individual or corporate) appoint the Chairman of the Meeting as their proxy, they must give specific instructions as to voting, or abstentions from voting, in respect of a resolution in the proxy form, failing which the appointment of the Chairman of the Meeting as proxy for that resolution will be treated as invalid. **Submission of proxy forms**. Proxy forms must be submitted in the following manner: (a) if submitted by post, be lodged with the Company's Share Registrar, M & C Services Private Limited, at 112 Robinson Road #05-01, Singapore 068902*;* or (b) if submitted electronically, be sent via email to the Company's Share Registrar at GPE@mncsingapore.com in either case, to be received by **10.00 a.m. on 24 July 2020**. **Submissions received after the deadline will not be processed.** A shareholder who wishes to submit a proxy form must first download, complete and sign the proxy form, before submitting it by post to the address provided above, or before scanning and sending it by email to the email address provided above. The proxy form may be downloaded from

No.	Steps	Details
		the Company's corporate website at the URL http://www.singaporeair.com/shareholder and on the SGX website at the URL https://www.sgx.com/securities/company-announcements. **Due to the current COVID-19 situation in Singapore, shareholders are strongly encouraged to submit completed proxy forms electronically via email.** CPF or SRS investors who wish to appoint the Chairman of the Meeting as proxy to vote must approach their respective CPF Agent Banks or SRS Operators to submit their votes by **5.00 p.m. on 15 July 2020**, in order to enable their respective CPF Agent Banks or SRS Operators to submit proxy forms on their behalf by **10.00 a.m. on 24 July 2020**.