

CLARIFICATION IN RELATION TO THE BUSINESS TIMES SINGAPORE ARTICLE

Centurion Corporation ("Centurion", "The Company", and including its subsidiaries, "The Group") refers to an article in Hock Lock Siew column of The Business Times, published on 26 October 2021 ("The Article").

We wish to provide clarity in reference to claims and inferences raised by The Article, suggesting that Centurion's Sustainability Report is an example of one where reality does not reflect reporting.

The insinuations in relation to Centurion made in The Article, in our view are unfounded, and does not accurately reflect events, as they have been reported in The Business Times and other media.

The situation at Westlite Jalan Tukang last week was a unique, unexpected incident which arose from an increase in numbers of workers tested positive in mandatory mass testing conducted at an employer's workplace, stretching the capacity of Dormitory Isolation Facilities, and a delay in conveying these COVID-positive workers to external care facilities.

Dormitory operators cannot provide the medical and logistic resources required for the conveyance of affected residents to external care facilities. Westlite has been working closely with the Assurance, Care and Engagement Group ("ACE") under the Ministry of Manpower ("MOM"), which had deployed more resources and cleared the backlog of residents tested ART positive. ACE has also augmented existing clinic services and TeleMedicine capabilities, in addition to deploying Mobile Medical Services to the dormitory.

On the complaints over the quality of food, employers can choose to cater meals for their workers on their own part, and our role then is to assist in the collection of meals. In this case, the employer manages the catering for their workers, and has acknowledged and addressed their workers' concerns on this front. The delivery of food is now timely, and its quality has also improved.

Residents also have access to kitchens and they may choose to cook for themselves. The dormitory provides a mini-mart, which is operated by a third party commercial operator specialised in stocking products from the source countries of our worker residents. Westlite provides regular feedback to the mini-mart operator on pricing and items to be stocked. However, the mini-mart cannot stock all the items desired by migrant workers from diverse regions of multiple countries.

When special measures were activated to convey COVID cases to care facilities, we temporarily halted large bulk deliveries such as pallet-loads which impeded Safe Movement Measures, while still accepting regular-sized parcels. As the movements of COVID-positive cases normalised, we resumed accepting bulk deliveries.

An underlying cause of the anxieties experienced by this sub-community is the differing



expectations of COVID-19 management, between zero-tolerance COVID strategies and Singapore's policies progressing towards endemicity. Centurion understands the employer is actively engaging its workforce to explain to them Singapore's vaccination registration process and public health protocols.

On our part, Centurion recognises that specialised staff and customised communication can help bridge such differences, and the Company has taken steps to improve engagement with our resident sub-communities.

Finally, the Board and Management of Centurion reassures our stakeholders that ESG actions are of utmost importance. The Group considers all stakeholders' interests in the conduct of our business, and we stay committed to providing a good quality living environment, with care and concern for the wellbeing of all our residents.

COVID-19 health testing and movement protocols have been followed at Westlite Jalan Tukang, and we continue to support the authorities, employers and residents in managing COVID-19 conditions across all our accommodation.

We do and will walk the talk on ESG and reflect our actions accurately in our Sustainability Reports.

Sincerely

Kong Chee Min Chief Executive Officer

28 October 2021