

OPTUS FINANCE PTY LIMITED
(Incorporated in Australia)
Australian Company Number: 086 656 162

Australian Communications and Media Authority commences proceedings against Optus

Optus Mobile Pty Limited (**Optus**) was informed on 30 July 2026 that the Australian Communications and Media Authority (**ACMA**) has filed proceedings in the Federal Court of Australia alleging that Optus breached several provisions of the *Telecommunications (Emergency Call Service) Determination 2019* on 1005 occasions on 18 September 2025. Optus is reviewing the pleadings and will respond in due course.

As the matter is now before the Australian Courts, Optus will not be commenting further on these matters at this time.

Optus is unable to determine the quantum of any potential penalties at this stage. Any penalty would ultimately be a matter for the Federal Court to determine. The Court will consider a number of factors and if so inclined, apply a penalty amount it determines overall as appropriate based on the events that occurred. It is not necessarily a direct calculation based on the number of contraventions.

Optus Finance Pty Limited and Optus Mobile Pty Limited are both wholly-owned subsidiaries of Singtel Optus Pty Limited.

Issued by Optus Finance Pty Limited on 30 July 2026