MEDIA RELEASE

New rates for Standard Domestic Mail to come into effect on 1 January 2026

Rate increase will support enhancements to the postal service and rising network costs for long-term sustainability

Singapore, 9 December 2025 – Singapore Post Limited (SingPost) will increase the rate for all regular domestic mail by ten cents with effect from 1 January 2026. The new rate for Standard Regular Mail and Standard Large Mail will be S$0.62 and S$0.90 respectively. Rates of domestic bulk mail used by businesses will also increase. The change in postage rates will enable SingPost to continue to invest in modernisation efforts to improve customer experience and operational efficiency. Full details of the rates are available on the SingPost website.

Mark Chong, Chief Executive Officer of SingPost, said: "This increase is a necessary step to balance the structural cost of our domestic mail operations, while providing our customers with reliable services. It will enable us to continue fulfilling our national postal mandate while advancing SingPost's transformation into a technology-driven logistics leader."

SingPost has undertaken significant initiatives over the last 12 months to improve service quality and efficiency. The company remains committed to its mandate to deliver reliable and high-quality postal services to consumers and businesses in Singapore.

SingPost's recent enhancements include:

- **Expanding service touchpoints:** To enhance customer convenience and accessibility, SingPost has expanded its network to about 2,500 touchpoints, including rolling out additional POPDrops, partnerships with Cheers and FairPrice XPress, and collaboration with PICK lockers to bring services closer to the customers.

- **Enhancing eCommerce capabilities:** SingPost has invested S$30 million in automation technology at its Regional eCommerce Logistics Hub to expand its small parcel processing capacity, strengthen operational resilience and support Singapore's growing eCommerce ecosystem.

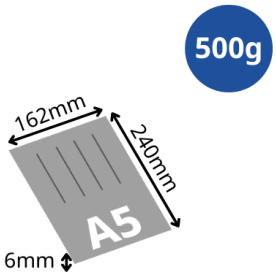
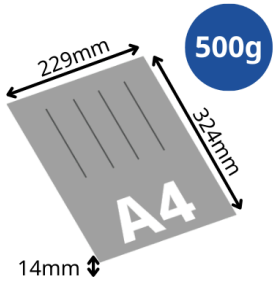
- **Keeping pace with global changes**: SingPost swiftly launched SpeedPost Direct International to help customers navigate the changes in US postal regulations, requiring a solution that could handle the necessary payment of duties and taxes.

- **SingPost@MyBlock trial:** SingPost is trialling new posting box solutions where residents can drop off letters closer to home at their block instead of the posting box.

The increase in postage rates is also aimed at addressing the persistent structural decline in mail volume and escalating operational costs, so as to support SingPost's sustainability in the longer term and is able to continue to meet Singapore's postal needs. This trend and structural decline is seen in other countries as well, as postal operators work towards long-term sustainability.

Mail volumes in Singapore have fallen by more than 40% since FY2019/2020. This, coupled by the shift to digital communications, has left postal service providers having to balance rising costs to provide the service - including labour, energy, and infrastructure - against the postage collected.

Sample of the rate changes as follows:
For full details, please refer to www.singpost.com/ratechange2026

Domestic Mail Rates			
Mail Type	**Maximum Dimensions and Weight**	**Current Pricing Valid till 31 Dec 2025**	**New Pricing Effective 1 Jan 2026**
Standard Regular Mail		$0.52	**$0.62**
Standard Large Mail		$0.80	**$0.90**

About Singapore Post Limited (SingPost)
Singapore Post (SingPost) is a leading postal and eCommerce logistics provider in Asia Pacific. The portfolio of businesses spans from national and international postal services to warehousing and fulfilment, international freight forwarding and last mile delivery, serving customers in more than 220 global destinations. Headquartered in Singapore, SingPost has approximately 3,000 employees. Since its inception in 1858, the Group has evolved and innovated to bring about best-in-class integrated logistics solutions and services, making every delivery count for people and planet. www.singpost.com

MEDIA CONTACTS

Belinda Tan - belinda.tan@singpost.com
Hong Mei Yu - hongmeiyu@singpost.com