

September 5, 2018

To: The Depository Trust Clearing Company

**Re: Switch of a Sponsored Program to J.P. Morgan Chase**

Please be advised that on November 1, 2018, BNY Mellon (FINS # 265702) will no longer be the Depository bank for the following:

| DR Name                      | CUSIP     | Country        | Description of Shares | Ratio (DR:ORD) |
|------------------------------|-----------|----------------|-----------------------|----------------|
| Royal Dutch Shell - A Shares | 780259206 | United Kingdom | ADR                   | 1 : 2          |
| Royal Dutch Shell - B Shares | 780259107 | United Kingdom | ADR                   | 1 : 2          |

A final letter will be sent with our closing FAST balance on the date of effectiveness with J.P. Morgan Chase.

Effective at the opening of business on November 1, 2018, the sponsored agent for this issue will be:

**Depository**

J.P. Morgan Chase  
500 Stanton Christiana Road, Floor 3  
Newark, DE 19713  
United States

**Contact**

Timothy Green  
Tel: 302 552 0750

Terminating transfer agent contact information:

BNY Mellon  
480 Washington Blvd.  
Jersey City, NJ 07310  
888-269-2377

Please reflect this change on your system. Should you have any questions, please do not hesitate to contact me.

Sincerely,  
Robert Spinogatti  
Vice President  
Tel: 1 212 815 2247  
robert.spinogatti@bnymellon.com

cc: New York Stock Exchange  
Singapore Exchange