

BUILDING FOR A
BETTER
FUTURE

SUSTAINABILITY
REPORT
2021



sinarmas land

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ABBREVIATIONS

Abbreviations	Explanations
AM	Asset Management
ARC	Audit and Risk Management Committee
BCA	Building and Construction Authority of Singapore
CMC	Crisis Management Committee
Comm	Commercial
ERMC	Executive Risk Management Committee
ESG	Environmental, Social and Governance
GFA	Gross Floor Area
GHG	Greenhouse Gas
GOP	Green Office Park
GRI	Global Reporting Initiative
HSE	Health, Safety, Environment
ITC	International Trade Centre
Jabodetabek or JBDBTK	The Greater Jakarta metropolitan area (an acronym of Jakarta-Bogor-Depok-Tangerang-Bekasi)
IDX	Indonesia Stock Exchange
LEED	Leadership in Energy and Environmental Design
MSMEs	Micro, Small and Medium Enterprises
OHS	Occupational Health Safety
PIC	Person-in-Charge
RH	Retail and Hospitality
RTH	Ruang Terbuka Hijau (Green Open Space)
Rumah Pintar	Knowledge House
SBU	Strategic Business Unit
SDGs	United Nation's Sustainable Development Goals
SGX	Singapore Exchange Limited
SLA	Service Level Agreement
TCFD	Task Force on Climate-related Financial Disclosures
UNGC	United Nations Global Compact

EXECUTIVE SUMMARY REPORT

Sinarmas Land for FY 2021

\$895.0 million
in total revenue



Revenue from sale of
development properties:
\$703.0 million



Rental & Related Income:
\$106.5 million



Revenue from hotel and
golf operations:
\$9.3 million



Revenue from service
concession arrangements:
\$46.0 million



Other revenue:
\$30.2 million



Green Buildings

5 Greenmark Certified Buildings

- Sinar Mas Land Plaza — BSD City
- MyRepublic Plaza — BSD City
- Green Office Park 9 — BSD City
- Green Office Park 1 — BSD City
- Sinar Mas Land Plaza — Jakarta



SCOPE OF REPORTING

88

property
management
projects
(33 additional projects
compared to 2020)

39

development
projects¹
(20 additional projects
compared to 2020²)

3,496,044 m²

total GFA in 2021
(27% increase from 2020)



We remain a signatory of the
UNGC through the Indonesia
Global Compact Network (“IGCN”).



¹ Refers to all ongoing projects, i.e. whose data are included for the purpose of reporting total material consumption for this year; therefore this figure may fluctuate from year to year
² Reported figure in 2020 has been changed due to updates in counting method: Naraya project was divided into 3 projects: Naraya 30, Naraya 50 and Naraya 56, and development for two of them were carried over to 2021 (Naraya 30 and Naraya 56). Woodchester project was divided into 2 projects: Woodchester 68 and Woodchester 89.

About this Report and Board Statement

Welcome to Sinarmas Land Limited's ("SML") Sustainability Report 2021. Through this report, we hope to offer an in-depth understanding of the work we are doing to address the needs and expectations for sustainability in conducting our business.

This report covers the period from 1 January 2021 to 31 December 2021 ("FY2021" or "reporting year"). It illustrates our general approach to sustainability, followed by a description of our practices ranging from management approach, initiatives, and performance pertaining to sustainability in FY2021.

The Board of SML has continued to proactively review matters relating to environmental, social, and governance ("ESG"). Supported by the Audit and Risk Management Committee ("ARC"), the Board endorses the material ESG topics relevant to the report and oversees issues that may potentially pose an ESG risk. When necessary, the Board will revise SML's strategy and approach to sustainability, aligning them with SML's overarching sustainability vision. We are also pleased to share that in 2021, Sustainalytics, a global leader in ESG research and data, publicly assessed our sustainable business

practices as "low risk" in their ESG risk rating, an affirmation of our effort towards sustainability.

Starting in 2021, we embarked on an initial process of adopting guidelines from the Task Force on Climate-related Financial Disclosures ("TCFD"). TCFD was created to enhance the reporting of climate-related financial information and is globally supported by over 1,000 public and private organisations, representing over US\$12 trillion in market capitalisation. At the same time, we continue to apply GRI standards (Core Option) and SGX listing requirements in our reporting.

We ensure our strategy and report are kept abreast with directives by institutions such as the United Nations Global Compact ("UNGC") and the Brundtland Commission and continue to track our progress against the United Nations Sustainable Development Goals ("SDGs"). We remain a signatory of the UNGC through the Indonesia Global Compact Network ("IGCN"). For any questions regarding this report, please contact Muhammad Reza Abdulmajid, Chief Risk & Sustainability Officer, Sinarmas Land at sustainability@sinarmasland.com.

Key messages from our Chairman and CEO

As with any other year, ESG and other sustainability issues were a top priority for SML in 2021. Starting with our support of macroeconomic trends, we have contributed to a low-carbon economy, development of the digital economy, and domestic response to COVID-19. We continued to manage our businesses' impact on society through ongoing improvement efforts to our infrastructure and management, such as the use of environmentally friendly materials, embarking on eco-friendly waste management and harnessing renewable energy, among the many initiatives centred around SML's sustainability pillars. Key initiatives by SML in 2021, which are showcased in the report, include supporting the national COVID-19 programme in Indonesia, solar panel installation, Kampung Mantul (an economic development program), and Telaga Desa Agro Enviro Education Park (research and education in agriculture, environment, and ecotourism). In addition, we made continuous updates and progress to our governance procedures and Greenhouse Gas ("GHG") inventory.

SML is pleased to be continuously recognised by domestic and international bodies through various awards and accolades, and stands committed to deliver value to our shareholders and societal stakeholders in the years ahead.

“SML is pleased to be continually recognised domestically and internationally through various awards and accolades, and stands committed to deliver value to our shareholders and societal stakeholders in the years ahead.”

EXECUTIVE SUMMARY REPORT

ESG Performance Summary

BEST IN CLASS REAL ESTATE



4,185
total number of
employees
(12% increase from 2020)

Following our previous years' success, we continue to conduct local community programs targeting our external stakeholders. This year, we focused on supporting the nation's COVID-19 response in light of the pandemic. SML partnered with local authorities to raise vaccine awareness and conduct vaccinations across 41 vaccination centres set up in the local communities. This resulted in more than 161,000 vaccines (across first- and second-dose vaccinations) being administered.

TARGETS AND CURRENT PROGRESS

The following new targets were determined collectively through the Executive Risk Management Committee ("ERMC") with 2021 as our baseline.

10%
hiring rate
(5% increase from 2020)

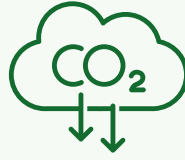


No.	Description	Types of Target	Baseline 2021		3-Year target (2022-2024)
1	Environment Complaint Resolution	Number of resolved complaints for environmental (meet SLA)	Commercial, Residential and East Indonesia project	87.26%	> 90.00%
2	Property Management Complaint Resolution	Number of resolved complaints for Property Management (meet SLA)	Malls & Hotels and Office Buildings	95.00%	> 95.00%
3	Customer Satisfaction	Score of Online Customer Satisfaction Survey (index along scale of 1-5)	4.14		4.20 (+0.02 p.a)
4	Customer and Occupational Health & Safety	Number of incidents for Offices, Mall and Hotel buildings	8 incidents		6 incidents (-13% p.a)
		Number of worker fatalities	1 fatality		0 fatality
5	Compliance Management	Number of non-compliances (fines, sanction, etc.)	0 non-compliance		0 non-compliance

CLIMATE CHANGE & THE ENVIRONMENT



total energy in 2021:
249,853 kWh
(intensity: 109.42 kWh/m²
by GFA Occupied,
6% decrease from 2020)



total emissions in 2021:
178,847 tonnes
of CO₂ equivalent
(intensity: 0.078 tonnes of
CO₂ e/m² by GFA Occupied,
7% decrease from 2020)



total municipal building
water consumption
in 2021:
5,957,978 m³
(intensity: 0.93 m³/m²
by GFA Occupied,
13% decrease from 2020)

Our key initiatives in 2021 include efforts to reduce plastic bottles and promote environmental awareness. Furthermore, we made progress in our endeavour to install solar panels. This year we expanded the installation to cover other Green Buildings such as MyRepublic Plaza. As a result, our solar panels have reached an electricity replacement efficiency rate of over 11%, generating more than 2.1 MWp of energy in 2021.

TARGETS AND CURRENT PROGRESS

The following targets have been set with 2019 as our baseline to deliver on our commitments surrounding the environment. We made steady progress in 2021 despite the ongoing COVID-19 pandemic. However, the prolonged impact on societal restrictions has made it necessary to revisit our targets. For some initiatives, targets have been revised in light of constraints around offline events owing to COVID-19.

	Metric	Coverage	Baseline Year	Target	2021 vs. Baseline
Energy	Energy Intensity	Green Buildings	2017	5% reduction in 8 years or by 2025	-9%
	Energy Intensity	High-Rise Buildings	2019	3% reduction in 8 years or by 2027	-19%
Emissions	Emission Intensity	Green Buildings	2017	5% reduction in 8 years or by 2025	-12%
	Emission Intensity	High-Rise Buildings	2019	3% reduction in 8 years or by 2027	-19%
Water	Water Intensity	Green Buildings	2017	10% reduction in 8 years or by 2025	-25%
	Water Intensity	High-Rise Buildings	2019	2% reduction in 8 years or by 2027	-33%

No.	Description	Types of Target	3-Year target	Progress (as of 31 December 2021)
1	Tree Planting (Township, Residential & Commercial)	Number of trees planted	To plant 17,201* new trees	59%
2	Ruang Terbuka Hijau ("RTH") or Green Open Space	Number of developed RTH (Public & Private)	439,470* m ²	36%
3	Biopori ³ (Residential & Commercial)	Number of biopori holes	5,031*	42%
4	Length of Pedestrian walkway	Number of developed pedestrian length	2,861* metres	42%

* Target revised due to COVID-19 impact

³ Biopori hole method is a method of absorbing water power optimisation to cope with flooding

EXECUTIVE SUMMARY REPORT

SUSTAINABLE COMMUNITY

Launched of new Kampung Mantul initiative



As with Best in Class Real Estate and Climate Change & Environment, we have set targets and monitor our efforts in this area. Starting this year, we launched Kampung Mantul, a new initiative that empowered and support the local communities with training towards food independence and security, as well as creating new job opportunities for the villagers. More details on this new initiative can be found in the case study under the Sustainable Community pillar section.

TARGETS AND CURRENT PROGRESS

We have set the following targets with 2019 as our baseline and Kampung Mantul is a new target with 2021 as the baseline:

No.	Activities	Types of Target	5-Year target (unless otherwise stated)	Progress (as of 31 December 2021)
1	IT Coding School Grant	Number of Grant receivers	80 students*	34%
			50% employment rate	15%
2	Pasar Rakyat School	Number of events	Activities: 32*	44%
		Number of participants	Market Managers: 800*	62%
3	Kampung Mantul (new target)	Number of villages	5**	- ⁴
		Number of activities	480**	

EDUCATIONAL PATRONAGE

Bina Sekolah and BSD Knowledge House initiatives



In 2021, SML has actively participated in numerous initiatives that supports education in our surrounding communities. A new initiative is Bina Sekolah, an education program that seeks to support the transformation of school environment in a manner consistent with environmental and health-focused principles. This program is partnered with key stakeholders from the Education Office and Ministry of Religion of both Tangerang Regency and South Tangerang City.

TARGETS AND CURRENT PROGRESS

We have set the following targets with 2019 as our baseline and Bina Sekolah and Employee training hours are new targets with 2021 as the baseline:

No.	Topics	Types of Target	5-Year target (unless otherwise stated)	Progress (as of 31 December 2021)
1	Bina Sekolah (new target)	Number of selected schools	64 [#]	- ⁴
2	Employee training hours (new target)	Hours per employee	6 [#]	
3	BSD Knowledge House (Rumah Pintar BSD)	Number of activities	860 activities from all centres	71%
4	Berantas Buta Quran (Learn How to Read the Quran)	Number of participants	900* participants	45%

* Target revised due to COVID-19 impact

** New initiatives target based on baseline of 2021 and a 3-year target (Number of villages - 2, Number of activities - 183)

[#] New initiatives target based on baseline of 2021 and a 3-year target (Number of selected schools - 35, Hour per employee - 4.61)

⁴ Monitoring will commence in 2022.

ABOUT SINARMAS LAND

Sinarmas Land Limited (“SML”), headquartered in Singapore and listed on the Singapore Exchange, is a property business with a portfolio of properties and investments spread across Indonesia, Malaysia, China, Australia, and the United Kingdom.

In Indonesia, SML operates mainly through three publicly listed subsidiaries: PT Bumi Serpong Damai Tbk (“BSDE”), PT Duta Pertiwi Tbk (“DUTI”) and PT Puradelta Lestari Tbk (“DMAS”). In totality, SML has a combined market capitalisation of over S\$4.5 billion as of 31 December 2021, making it one of the largest property developers by land bank and market capitalisation in Indonesia.

In 2021, SML delivered S\$895.0 million in revenue with total assets of S\$7.9 billion as at 31 December 2021. For further details on our financial results, please refer to our Annual Report 2021.



Green Office Park 9, BSD City

SINARMAS LAND LIMITED'S PROPERTY BY MARKET SEGMENTS



ABOUT SINARMAS LAND

NETWORK OF OPERATIONS

Portfolio Overview



5

City & Township
Properties



1

Convention Centre



26

Residential Properties



15

Hotels, Resort &
Golf Courses



3

Industrial Properties



23

Retail & Trade Centres



16

Commercial Properties

Total Assets (S\$)
7,943.6 million

Revenue (S\$)
895.0 million

Across
24 cities

Over
47 million m²
of prime land site

1 Goal

Building for A Better Future

OUR APPROACH TO SUSTAINABILITY

Since our first sustainability report back in 2017, Sinarmas Land's sustainability practices and scope have expanded significantly as we mature and grow in our sustainability journey. Initiating our coverage solely on BSD City, we have expanded our scope to include more operations into the report each year as we gradually roll out sustainability initiatives and reporting practices throughout the Group. In 2021, our sustainability report has covered the entire Indonesia and international operations.

Buildings under property management are classified into 7 categories:



While we have not sought external assurance for this report, we continuously strive to improve our data collection and validation processes. To quantify our FY2021 report's scope expansion, our GFA and GFA Occupied in FY2021 increased 27% and 37% to 3.5 million m² and 2.3 million m², respectively.

We recommend reading this report together with our Annual Report 2021, which explain in greater details on our financial performance, corporate governance, and risk management. This report uses standard units of measurement. Where required and applicable, conversion factors are explained in their respective sections.

For any questions regarding this report, please contact Muhammad Reza Abdulmajid, Chief Risk & Sustainability Officer, Sinarmas Land at sustainability@sinarmasland.com.

SINARMAS LAND'S SUSTAINABILITY VISION

GOVERNANCE AND RISK MANAGEMENT

To drive long-term sustainable growth, SML has developed a strong corporate culture with sustainability integrated throughout the operations and decision-making processes. SML's core values as a business are also interweaved into our sustainability vision. These values comprise:

- Positive Attitude
- Integrity
- Commitment
- Continuous Improvement
- Innovation
- Loyalty

Our sustainability efforts are managed by different functions and managerial levels, overseen at the board level through our Audit Committee ("AC") and Executive Risk Management Committee ("ERMC").

The ERMC, which comprises of 23 senior leaders from different strategic business units and support functions, oversees our Enterprise Risk Management ("ERM"). The ERMC members play a coordinating role in implementing our sustainability vision and management system.

Starting from 2021, we have embedded ESG and climate-related risks into our ERM Framework and expanded the ERM Group Division's roles to include our sustainability strategy, thus forming the ERM & Sustainability ("ERMS") Group Division. Supported by respective Environmental and Social, Employment, and Economic PICs and a team of Sustainability Reporting ("SR") Champions, the ERMC regularly reviews and updates key developments and changes that may affect our operations and performance, as well as drives progression and mitigation actions.

OUR APPROACH TO SUSTAINABILITY



Board of Directors

- Provide oversight and direction of the overall ESG management process
- Ensure that ESG sustainability vision, strategy and pillars are in line with the Group's business objective and strategy to meet stakeholder expectations
- Oversee significant environmental, social, and governance issues that might affect our long-term business objective
- Ensure full support from the Group towards sustainable development
- Evaluate the overall performance of the ESG related function and review their adequacy and effectiveness on a regular basis

Audit Committee ("AC")

- Provide guidance on overall ESG implementation process
- Ensure that ESG performance achievement are in accordance with pre-determined targets
- Review and monitor the ESG implementation and ensure the related function are capable of addressing ESG related issues
- Approve on Sustainability Report content together with ERMC

Enterprise Risk Management Committee ("ERMC")

- Provide overall leadership of ESG sustainability program
- Provide direction on ESG vision & strategy and guidance to determine ESG program and target
- Agree on ESG program & target and review the performance achievement on a semi-annual basis
- Approve Sustainability Report contents
- Review and recommend the Directors statement which is required to be included in the annual Sustainability Report prior to its issuance

Enterprise Risk Management & Sustainability ("ERMS") Group Division

- Establish and review the ESG Management Framework to ensure that the Group is in line with the industry better practices and our operating environment
- Prepare the overall ESG sustainability strategy and program plan based on the materiality issues assessment
- Ensure that ESG sustainability strategy and program are in line with stakeholder expectations and ESG maturity in the market, as well as in compliance with the applicable regulations



Green Office Park 1, BSD City

FOUR PILLARS OF SUSTAINABILITY VISION

SML has dedicated significant resources to make sustainability a top priority in our business practices. Our sustainability vision, developed in 2017, demonstrates the core principles and strategies from which we approach sustainability.

Four pillars serve as the foundation of our vision. The “Best in Class Real Estate” pillar is rooted in our aspiration

to develop and operate top-quality real estate while contributing to the economic development of Indonesia. “Climate Change & the Environment” represents our commitment to mitigate our environmental impact and manage climate risks. Through “Sustainable Community”, we invest in and organise projects that positively impact the community. Lastly, “Educational Patronage” reflects our efforts to promote educational access among the local community in which we operate.

SINARMAS LAND’S SUSTAINABILITY VISION



BEST IN CLASS REAL ESTATE

By providing state-of-the-art product, facilities and services of the highest quality with excellent value, we are making a unique contribution to the prosperity of current and future generations, as well as to Indonesia as a whole.



CLIMATE CHANGE & THE ENVIRONMENT

We recognise the need to mitigate climate change and are in a position to contribute positively to Indonesia’s commitments under the Paris Climate Agreement.



SUSTAINABLE COMMUNITY

As part of our commitment towards the Indonesian people, we actively engage with our stakeholders and work on a number of large scale community projects.



EDUCATIONAL PATRONAGE

We are committed in ensuring that everyone within the communities of operations, independent of their gender or age, and at their own discretion, has equal access to our education ecosystem.

SINARMAS LAND’S SUSTAINABILITY GOVERNANCE AND CORE VALUES

OUR APPROACH TO SUSTAINABILITY

A) BEST IN CLASS REAL ESTATE

The Best in Class Real Estate pillar is the centrepiece of our sustainability vision. We aim to offer the best in class quality product, facilities and services for our stakeholders and society. SML's city-planning activities, and our properties and infrastructure, play a critical role in offering access to economic activity. The following commitments elaborate on this idea under this pillar:



- to be the best in class in city planning (as represented by BSD City in its entirety);
- to develop top-quality offices, commercial (e.g., Indonesia Convention Exhibition), retail (e.g., AEON Mall BSD City) spaces, residential properties in accordance with leading engineering and environmental standards; and
- to contribute to the development of modern physical and public infrastructures, including schools, hospitals, and neighbourhood markets

These activities are aligned with the following SDGs:



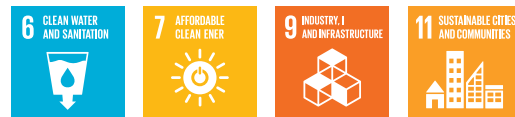
B) CLIMATE CHANGE & THE ENVIRONMENT

SML is conscious of the importance and urgency of responding to climate change, and aware that the real estate industry is a significant contributor to Greenhouse Gas ("GHG") emissions. Given our considerable footprint in Indonesia, we are determined to support Indonesia's commitment to the Paris Climate Agreement and managing our impact on climate change. Our commitment entails:



- steadily growing the percentage of developments built that follow internationally recognised "Green" standards (e.g. BCA Green Mark, LEED, GreenShip);
- continuing development of public transportation infrastructure and logistics facilities within its projects to minimise unnecessary carbon emissions during transportation of humans and goods; and
- contributing to the decarbonisation of Indonesia's economy (e.g. through energy-saving efforts within our projects, lobbying, collaboration with industry peers)

These activities are aligned with the following SDGs:



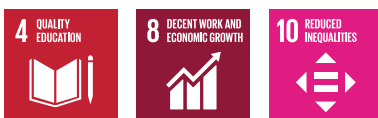
C) SUSTAINABLE COMMUNITY

SML dedicate itself to improve the lives of Indonesian people. We believe the welfare of the communities in which a company operates is integral to its success. To contribute back to society, we are committed to:



- creating jobs and business opportunities within BSD City and beyond;
- improving the surrounding community's well-being by enhancing their entrepreneurial skills and capabilities;
- ensuring the sustainability of micro, small, and medium enterprises ("MSMEs") businesses within SML's surroundings by introducing Digital Payment System;
- promoting a healthy and clean lifestyle; and
- conducting capacity building activities for MSMEs at SML's modern markets

These activities are aligned with the following SDGs:



D) EDUCATIONAL PATRONAGE

Educational attainment is key to the socio-economic development of society. At SML, we firmly believe education should be a universal right possessed by everyone in the community. To ensure equal access to education, we are committed to:



- investing in state-of-the-art educational facilities in and around BSD City; ensuring students are well-prepared for the growing demand of current and future job markets; and
- improving the learning process in Primary and Secondary Schools through teacher training programs, as well as economic and cultural knowledge programs for local communities

These activities are aligned with the following SDGs:



MATERIALITY ASSESSMENT AND STAKEHOLDER ENGAGEMENT

In 2020, SML conducted stakeholder engagement to determine and prioritise our actual and potential impacts on the economy, environment, and people. The process comprised three steps: a landscape analysis of global and regional trends, an internal stakeholder engagement survey, and a management validation session.

The landscape analysis captured the latest developments in global sustainability reporting best practices as driven by the World Economic Forum, the Sustainability Accounting Standards Board (“SASB”) and the International Integrated Reporting Council (“IIRC”). The analysis also considered the latest sustainability reporting regulations in Singapore and Indonesia, as well as the sustainability trends in the real estate sector, such as green bonds and loans, eco-efficient buildings, and recycled materials to drive circular practices. In addition, COVID-19 related trends were considered, including the increased importance of safe and healthy living and working environment, as well as the need to accommodate working from home.

The internal stakeholder engagement survey involved a balanced mix of 145 employees from across the Group. The survey asked participants to prioritise the sustainability issues identified during the landscape analysis by ranking them on a scale from the least to the most important. The landscape analysis and stakeholder engagement survey results were populated into a list of prioritised sustainability topics.

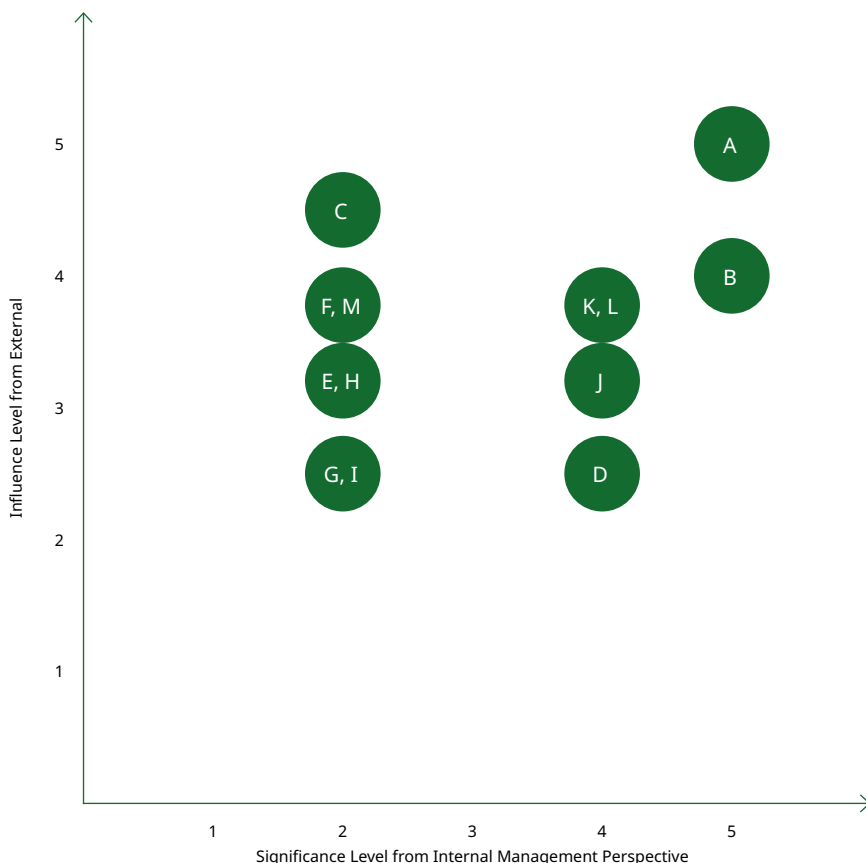
We have a regular process to hold an annual employee engagement survey which involves all permanent and retired contract employees of staff level and above. In 2021, the participation rate for the online employee engagement survey was 79%, and the results were in line with previous years.

The final list of prioritised sustainability topics was reviewed and confirmed by our senior management during a management validation session. The topics include waste management, GHG emissions, workplace health and safety, customer health and safety, anti-corruption and indirect economic impacts.

Upon further review of our 2021 stakeholder engagement, 2020 materiality assessment remains valid for the reporting year while adding a new focus area to address IT cybersecurity risks. As SML undergoes digital transformation and pursues smart city initiatives, we have included “Resilience to IT Cybersecurity Risk” into Best in Class Real Estate, recognising the increasing importance of data protection, including customer data and cybersecurity risks. Protection of customer privacy is a commonly recognised theme in national regulations. Accordingly, we aspire to adhere to the organisation’s expectations of ensuring the security of personal data that we collect, store, process, or disseminate. Other than this addition, the sustainability pillars remain applicable to 2021.

The matrix maps the 13 material sustainability topics, with their importance to external stakeholders plotted on the y-axis and their importance to our business as regarded by our senior management on the x-axis. Overall materiality was determined by the aggregate score assigned to each topic by our stakeholders and senior management. The materiality matrix was reviewed and approved by the ERM.

MATERIAL SUSTAINABILITY TOPICS FOR 2021



- A** Providing Excellent Facilities & Services
- B** Setting Program to Achieve Sustainable Development
- C** Attention to Customers and Occupational Health & Safety
- D** Comply to All Related Regulatory Requirements
- E** Optimising Building Operation to Achieve Clean Environment
- F** Providing and Maintaining Green Open Space
- G** Providing and Facilitating Various Type of Public Transportation
- H** Responsible Waste Management Program
- I** Engagement Program for All Stakeholders
- J** Improving Community Welfare in Surrounding Development Area
- K** Initiating Program to Support Knowledge Enhancement
- L** Improving Educational Method and Facility
- M** Resilience to IT Cybersecurity Risk

MATERIALITY ASSESSMENT AND STAKEHOLDER ENGAGEMENT

The updated sustainability area of focus list has also been mapped to the corresponding GRI topics in the table below.

Sustainability Pillar	Area of Focus	GRI Topic
Best in Class Real Estate	Providing Excellent Products, Facilities & Services	201 - Economic Performance
		202 - Market Presence
		205 - Anti-Corruption
		401 - Employment
		402 - Labour-Management Relations
		405 - Diversity and Equal Opportunity
	Setting Program to Achieve Sustainable Development	201 - Economic Performance
		203 - Indirect Economic Impacts
	Attention to Customer and Occupational Health & Safety	403 - Occupational Health and Safety
		416 - Customer Health and Safety
	Comply to All Related Regulatory Requirements	307 - Environmental Compliance
		416 - Customer Health and Safety
		417 - Marketing and Labelling
Resilience to IT Cybersecurity Risk	419 - Socioeconomic Compliance	
	418 - Customer Privacy	
Climate Change & the Environment	Optimising Building Operation to Achieve Clean Environment	301 - Materials
		302 - Energy
		303 - Water and Effluents
	Providing and Maintaining Green Open Space	305 - Emissions
	Providing and Facilitating Various Type of Public Transportation	305 - Emissions
	Responsible Waste Management Program	303 - Water and Effluents
306 - Waste		
Sustainable Community	Engagement Program to All Stakeholders	413 - Local Communities
	Improving Community Welfare in Surrounding Development Area	203 - Indirect Economic Impacts
		413 - Local Communities
Educational Patronage	Initiating Program to Support Knowledge Enhancement	203 - Indirect Economic Impacts
		404 - Training and Education
		413 - Local Communities
	Improving Educational Method and Facility	203 - Indirect Economic Impacts

Our materiality assessment and stakeholder engagement process align with GRI's Principles for Defining Report Content. The Principles of Stakeholder Inclusiveness were applied during the internal stakeholder engagement survey. At the same time, the Principle of Sustainability Context and the Principle of Materiality and Completeness informed the landscape analysis and the management validation session, respectively.

CHAIRMAN AND CEO STATEMENT



FRANKY OESMAN WIDJAJA
Executive Chairman

“ Perhaps no other time in modern history heightened the importance of how companies address sustainability than this decade. ”

Dear Valued Stakeholders,

Perhaps no other time in modern history heightened the importance of how companies address sustainability than this decade. The world has been plagued deeply by a coronavirus pandemic and is facing the real risk of sinking deeper into the abyss of a climate disaster. While the global economy commences its post-recession recovery, it still runs the risk of stagflation and inequitable distribution of resources and supplies. Here in SML, we continue to stay nimble to steer through the uncertainty while forging ahead on our sustainability journey.

Three key trends serve as a backdrop for our business and activities relating to sustainability in 2021: the transition toward renewable energy, the development of a digital economy, and the response to the global pandemic.

OUR CONTINUED COMMITMENT TO SUSTAINABILITY

Indonesia is committed to responding to climate change and has begun transitioning toward a low-carbon economy. As part of the Indonesia business community, we play our role by exploring a range of efforts: the use of environmentally friendly building materials and technologies along with plastic asphalt in our city development, environmentally friendly waste management, and electric vehicle charging station facilities in our operation areas. Indonesia is looking to leverage on renewable energy such as geothermal, solar, wind, and water, as it seeks to retire up to 5.5 gigawatts of coal-powered steam power plants early. SML is proud to support renewable energy actively, evidenced by solar panel utilisation in six of our commercial buildings. In 2021, our solar panels

achieved 11.39% of electricity replacement from fossil fuel-generated electricity, equivalent to 1,553 tonnes of CO₂ emissions.

As an emerging digital economy, Indonesia is driving economic development by leveraging digital technology while prioritising the empowerment of micro, small, and medium enterprises (“MSMEs”). By embracing digitisation, the MSMEs can ride the wave of digital transformation and gain access to a broader clientele previously restricted by their physical presence. SML is pleased to be a part of this country-wide initiative and is heartened by the impact delivered by its social programs Sekolah Pasar Rakyat and Coding School thus far, and hopes to replicate these programs to more beneficiaries. We aim to play a supportive role in cultivating sustainable development for the MSMEs, as demonstrated by our



MUKTAR WIDJAJA
Executive Director and Chief Executive Officer

“ SML supported Indonesia’s COVID-19 vaccination programme by offering our developments as vaccination centres for the nearby communities. ”

example programs and case studies such as UMKM Centre (BSD Knowledge House) and Kampung Mantul.

The pandemic has impacted lives globally, and Indonesia is no exception. Vaccination remains one of the most effective methods to keep the virus at bay. In light of this national context, SML supported Indonesia’s COVID-19 vaccination programme by offering our developments as vaccination centres for the nearby communities. SML also assisted the government and communities by disinfecting public areas and providing much-needed food supplies for affected communities in several regions across Indonesia.

Meanwhile, we continued with our ongoing sustainability efforts balanced across our four pillars of sustainability vision being: Best in Class Real Estate, Climate Change & the Environment, Sustainable Community, and Educational Patronage. We have carried out several other initiatives such as fraud awareness training and improvements to enhance

our whistleblowing practices on the governance front. In addition, we are making efforts to improve and expand our GHG inventory and currently in the early stages of implementation and basic disclosure against the guidelines for TCFD this year.

RECOGNITION

SML is proud to receive numerous awards and accolades from both renowned Indonesia and international institutions for our endeavour toward sustainability. Our buildings’ green features and high sustainability standards were well-recognised, such

as those in GOP 1 and GOP 9. A detailed list is included in our Best in Class Real Estate chapter.

APPRECIATION

Our sustainability journey would not be possible without our stakeholders’ trust and support. We want to thank our management and staff for their hard work and dedication, as well as our shareholders, customers and partners for journeying with us on this meaningful venture. On behalf of the Group, we look forward to your continuing trust and support to build a better future together.

FRANKY OESMAN WIDJAJA
Executive Chairman

MUKTAR WIDJAJA
Executive Director and Chief Executive Officer

BEST IN CLASS REAL ESTATE

Our efforts to provide best in class products to our customers are anchored on five commitments:

1. Providing excellent products, facilities and services
2. Attention to customers and occupational health and safety
3. Setting programs to achieve sustainable development
4. Compliance with all related regulatory requirements
5. Resilience to IT cybersecurity risk

PROVIDING EXCELLENT PRODUCTS, FACILITIES AND SERVICES

MANAGEMENT APPROACH

We set targets and undertake initiatives to ensure that our product quality standards are maintained throughout the various stages of property development to meet or exceed customer expectations.

For development projects, we achieve this through market research to understand current trends as well as our customers' needs and wants. This includes stringent selection and tender process to obtain the best material vendors and contractors and continuous quality assurance checks during the development process.

Our commitment to meticulous planning and design is regularly acknowledged by awarding bodies such as Property Guru Indonesia and FIABCI Indonesia.

After the completion of our developments, we hand them over to our customers and continue to serve them through our property and township management services, including:

- regular building equipment, residential and township maintenance;
- health and safety procedures and services for building occupants;
- building security for all properties, residences and townships, managed by SML; and
- maintenance and servicing of public facilities, such as places of worship, malls and hospitals.

Our property and township management services are complemented by a timely and effective customer service management, as outlined in the following charts.



INTEGRATED CUSTOMER SERVICE

Customer feedback from various channels is centrally consolidated and channelled internally to the respective team for immediate attention. Led by our Customer Relations & Service Quality Division, this ensures that all feedback is received, tracked and appropriately addressed.

For example, to track and accelerate the complaint resolution process more efficiently, our integrated Front Liner Application System ("FAS") allows frontline staff to direct customer feedback to the appropriate business units and monitor satisfaction resolution from related units in real time.



OneSmile

Our mobile customer service allows customers to get hold of our customer care representatives at the touch of a button, regardless of time and location.

An example includes OneSmile, our integrated mobile application for residents in BSD City. The application allows payments to the Public Utility Board ("PUB"), purchasing tickets for events and theme parks, household maintenance requests, complimentary services such as news feeds, nearby transportation schedules, and food and grocery delivery options.

INITIATIVES

Our best in class services would not be possible without our employees involved in delivering them. Hence, we believe in building a workplace where people feel valued and treated fairly.

This begins with attracting and hiring the best talent while upholding fair labour practices. Our commitment to diversity is underscored by our Equal Opportunities Policy, which stipulates our employment practices. Any form of discrimination on race, national origin, religion, disability, gender, sexual orientation, union membership and political affiliation is strictly prohibited.

We offer competitive remuneration and a comprehensive set of benefits, including insurance coverage, healthcare benefits, parental leave, and pension plans. Defined benefits specified by the government, including retirement plans, are provided, including Severance pay for retired employees, Mandatory Defined Contribution Plan, and Mandatory Defined Benefit Plan in accordance with government regulations. We adhere strictly to government-mandated minimum wage levels with no differential between male and female workers. Employees being compensated commensurate with their experience, position, and competency.

We fully respect the rights to freedom of association and collective bargaining rights for our employees. The Indonesian government sets out regulations ratified by the International Labour Organisation at which trade unions may represent our employees to remediate potential disputes.

BEST IN CLASS REAL ESTATE

2021 PERFORMANCE

As of the end of 2021, SML employed a total of 4,185 employees. In 2020, we reported a total headcount of 3,742. The difference is due to the expansion in reporting scope. Our workforce consists of permanent and temporary employees, accounting for 2,954 (71%) and 1,231 (31%) employees, respectively. In terms of gender breakdown, 2,979 (71%) employees were male, while 1,206 (29%) were female.

We further track and organise headcount data based on region. 1,892 of our employees were based in BSD City, and 1,801 employees were based in Jabodetabek, excluding BSD, while the remaining 492 were in other regions across Indonesia.

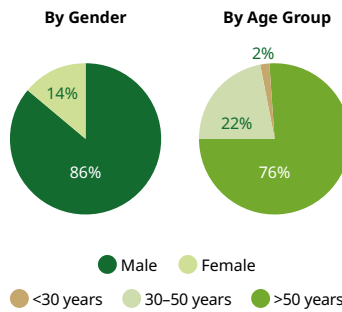
Details breakdowns for employment type and region are illustrated in the charts below.

In this reporting year, our governance bodies comprised 42 members. This consisted of 36 (86%) males and 6 (14%) females. Meanwhile, in terms of age group, individuals over the age of 50 made up 32 of those members, and those between 30 and 50 years of age made up nine members. We had one individual who was under the age of 30. Detailed breakdowns are illustrated in the charts below.

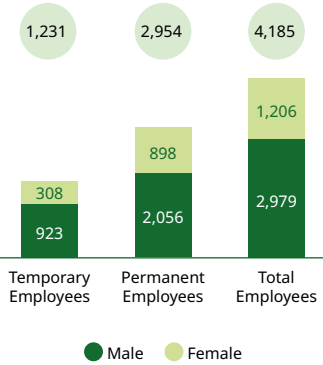
Our employees can be further broken down into different categories of employment. Female employees represented 7% of non-staff (supporting function workers), 40% of staff, 33% of managers, 35% of senior managers, and 14% of top management. We are continuing to make efforts to ensure diversity, especially among middle-management and above. In terms of age diversity, employees between 30-50 years old make up the bulk of the employment at the managerial level, and employees above 50 years old occupy most of the senior manager and top management positions. Detailed breakdowns are illustrated in the charts below.

As for remuneration, we compensate all employees commensurate with their level of experience and expertise. We maintain a 1:1 ratio of males to females in our remuneration at all levels of employee categories.

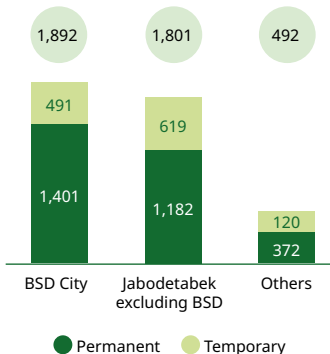
Individuals in Governance Bodies by Gender and Age Group



Number of Temporary and Permanent Employees, by Gender



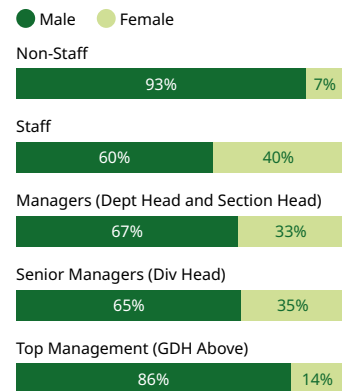
Total Number of Employees by Region



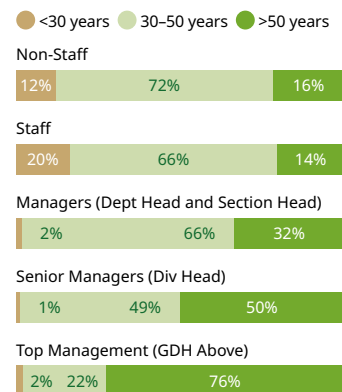
Our best in class services would not be possible without our employees involved in delivering them. Hence, we believe in building a workplace where people feel valued and treated fairly.

Percentage of employees per employment category

By Gender



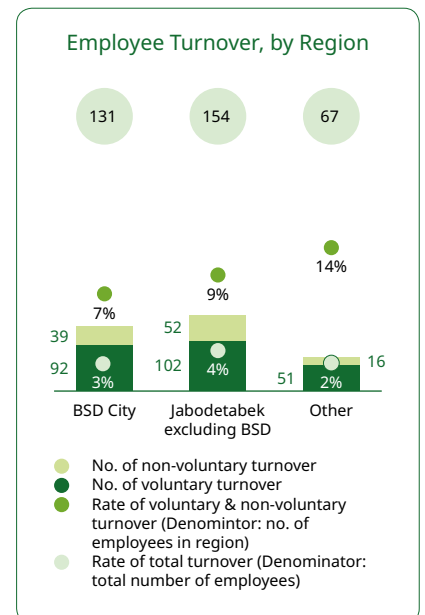
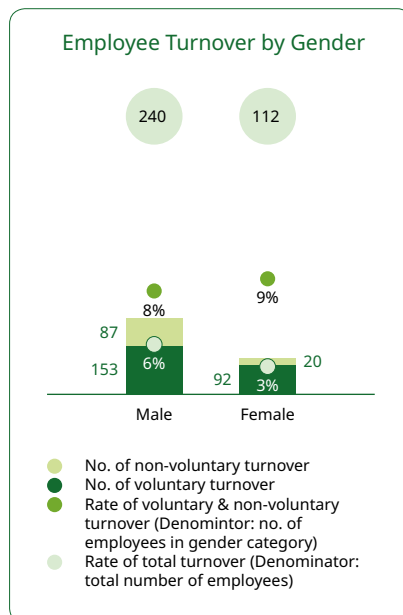
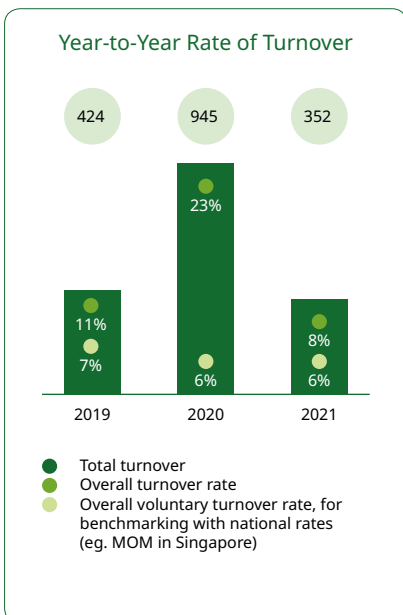
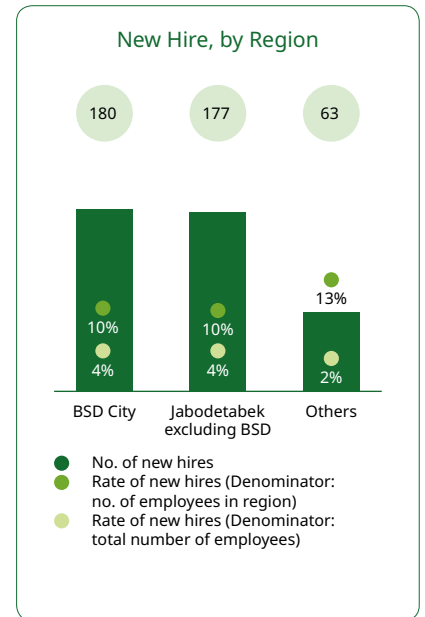
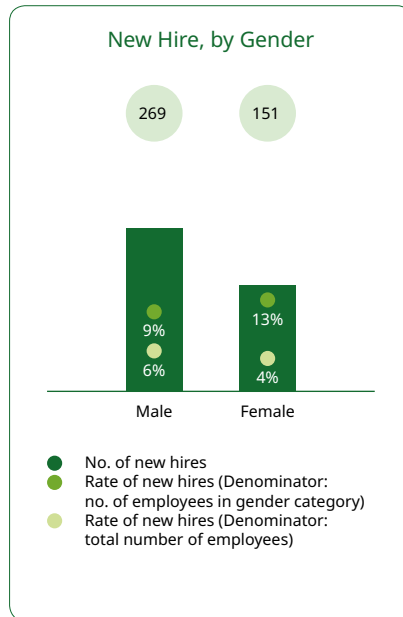
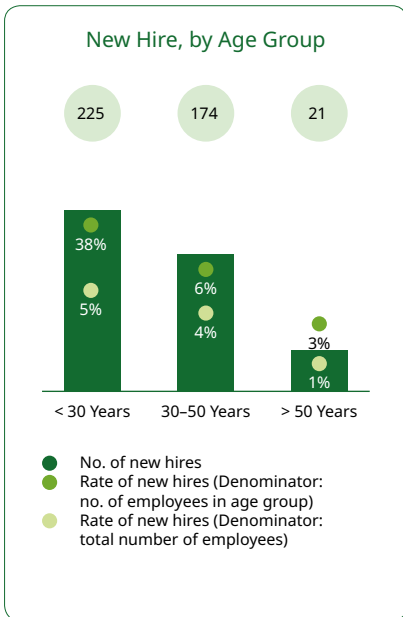
By Age Group



In 2021, we hired a total of 420 (2020: 195) new employees, contributing to an overall new hire rate of 10% (2020: 5%), as hiring efforts rebounded with the economy showing signs of recovery compared to 2020. We made efforts to balance our hiring

across different employee groups as the rate of new hires recovered for all age groups, gender, and regions. Overall turnover also declined to 352 in 2021 (2020: 945). This resulted in a significant drop in the overall turnover rate of 8% for 2021, compared with

25% in 2020 as business began to stabilise from the initial effects of the pandemic. Voluntary turnover remained the same in 2021 at 6% (2020: 6%). Detailed breakdowns are illustrated in the charts below.



BEST IN CLASS REAL ESTATE

Family-Friendly Employer

Our parental leave provision helps create a family-friendly environment for our employees. We are happy to share that 93 female and 60 male employees took their parental leaves in 2021, of which 98% and 100% respectively have returned to work successfully as of 31 December 2021. Furthermore, 44 female and 119 male employees who had returned to work after their parental leave in 2020 were still employed 12 months later in 2021. Detailed breakdowns by gender are provided in the following tables.

“ Our parental leave provision helps create a family-friendly for our employees. ”

Return to Work Rate in 2021

Type of Parental Leave	No. of employees who utilised their parental leave in 2021	No. of employees who returned to work in 2021 after their parental leave (as of Dec 2021)	No. of employees who are still on parental leave in 2021 (as of 31 Dec 2021)	Return to work rate
Maternity leave for female employees	60	59	1	98%
Paternity leave for male Employees	93	93	0	100%

Retention Rate

Type of Parental Leave	No. of employees who returned to work after their parental leave in 2020 (as of 31 Dec 2021)	No. of employees who returned to work after parental leave ended and were still employed 12 months later (in 2021)	Retention rate
Maternity leave for female employees	53	44	83%
Paternity leave for male Employees	137	119	87%

Sinar Mas Land Plaza — BSD City



ATTENTION TO CUSTOMERS AND OCCUPATIONAL HEALTH AND SAFETY

MANAGEMENT APPROACH

The health and well-being of our employees and customers are a top priority, as safety is critical in conducting our business with excellence. We ensure occupational health and safety (“OHS”) through various initiatives, including safety training for employees. Our Health, Safety, and Environment (“HSE”) program promotes safety in our properties by raising awareness among employees and tenants through the SML intranet and social events. Other initiatives include regular fire drills and the installation of safety signage in various critical areas of our buildings. Detailed initiatives conducted in 2021 are further described in the “initiatives” sub-section.

All safety requirements of our property management assets (e.g. offices, malls, hotels and other commercial buildings)

are subjected to an annual assessment by government institutions as part of the building’s permit requirements. In addition, SML also performs a safety risk assessment for property management and construction projects annually. Key controls to mitigate safety risks are identified and validated by the Internal Audit team.

To ensure the safety performance of our products, SML has several layers of safety monitoring processes in each project. The first layer is at the project level. Each project is required to prepare a comprehensive set of safety activities and report regularly. The second layer is at the corporate level and consists of regular audits on safety activities and regular safety meetings. The third layer is at the overall risk management level. Our Technical Advisory team conducts an annual safety risk re-assessment and control validation for all projects. Each project’s PIC shall perform the corrective actions necessary based on the findings by the Technical Advisory team on an agreed timeline.

A monthly operations report is produced and submitted to Division Heads and the Group Division Head to report any incidents involving workers and members of the public. In every occurrence of a safety incident, an investigation is carried out after the event. The results are reported in an incident investigation report, including follow-up actions undertaken. This report is presented during the respective business unit’s monthly operations meeting with follow-up actions identified to improve our safety track record continuously. These measures help ensure that we closely manage safety risks relating to the general public, including visitors, occupants, and tenants.

As importantly, non-monetary benefits are a core part of the compensation package that allows us to support employee wellness and retain the best talent. We have implemented initiatives to promote a healthy lifestyle, such as the Employees’ Running Club and after-work sports activities (basketball, futsal, badminton and volleyball).

INITIATIVES

CASE STUDY: SUPPORTING THE NATIONAL COVID-19 VACCINATION PROGRAMME IN INDONESIA

Following the successful development of COVID-19 vaccine, several countries implemented large-scale vaccination programs. SML worked together with local Indonesian authorities to support the national COVID-19 Vaccination Program, focusing on increasing public awareness and vaccine acceptance. Together, we reached out effectively to the communities within the vicinity of our operations.

From April to December 2021, we partnered with local authorities and public health centres to carry out free vaccination administration in the Greater Jakarta area, including BSD city and selected locations outside Jakarta. Many of our SML’s staff from various business units were also involved in the vaccination program. We are pleased to share that more than 85,000 first-dose vaccines (over 92% realisation rate) and more than 76,000 second-dose vaccines (over 93% realisation rate) were administered to citizens across our 41 vaccination centres.

We continue our efforts toward increasing the vaccination rates in Indonesia. We are now planning to administer free COVID-19 booster vaccines and support the government’s vaccination programme for school children.

Area	1st Dose Vaccine			2nd Dose Vaccine		
	Plan	Realisation	%	Plan	Realisation	%
BSD City Area ¹	46,662	37,644	80.67	32,960	30,114	91.37
Greater Jakarta Area ²	43,800	45,602	104.11	45,917	43,949	95.71
Outside Jakarta Area ³	2,549	2,547	99.92	2,391	2,142	89.59
Total	93,011	85,793	92.24	81,268	76,205	93.77

¹ 20 vaccination centres in BSD Junction, QBig Mall, Al-Azhar Islamic School, Atmajaya University, Extreme Park, BSD Modern Market and Intermoda

² 15 vaccination centres in ITC Mangga Dua, ITC Depok, GIIC Deltamas Sports Club and Public Area

³ Six vaccination centres in KIIC Industrial Area and Nuvasa Bay Batam



Vaccination centres at various SML managed developments

BEST IN CLASS REAL ESTATE

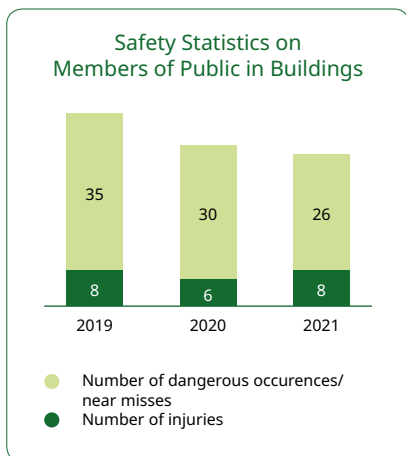
During the COVID-19 pandemic, SML's Emergency Response Team performed internal fire and earthquake drills on each property due to the restriction imposed by the government. The ERMS team closely monitor the drill execution to ensure readiness.

SML also conducted online Basic First Aid and Crowd Management Training in December 2021, attended by emergency response team members and safety officers from various properties to further support the continuity of health and safety initiatives during the pandemic.

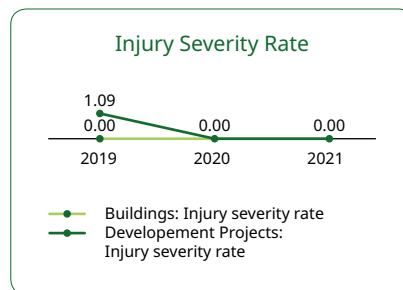
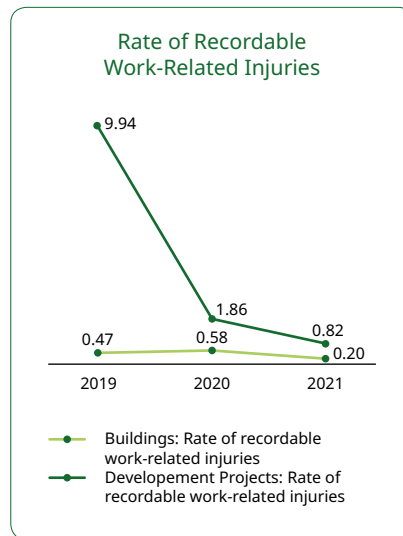
Aside from the above, we continued to perform health and safety programmes which are already included as part of operational key performance indicators at the Corporate and Project level.

2021 PERFORMANCE

Any safety incidents involving members of the public in our managed buildings across Asset Management, Retail & Hospitality, and East Indonesia⁵ divisions are closely monitored. In 2021, there were 26 dangerous occurrences or near misses (2020: 30), of which eight resulted in injuries (2020: 6). We regretfully report that one of them was a fatality due to a traffic accident inside the premises at one of our malls. The cause of the accident was identified as speeding of a vehicle. To help prevent further similar incidents, our building management team has installed additional speed bumps in two locations to limit the vehicle speed within the premises.



We track work-related injuries by rate per employee work hours ("rate of recordable work-related injuries") and severity rate ("injury severity rate") for the same divisions of managed buildings mentioned above and development projects. Across buildings and development projects, we recorded four work-related injuries in 2021, compared with 11 in 2020. The recordable work-related injuries and injury severity rate remained at 0 in 2021 (2020: 0). Under our Development Projects, there was one internal worker accident in Southgate Apartment due to the negligence of safety equipment, resulting in one fatality. In response, we have implemented stricter safety measures, such as additional safety checking procedures, installing safety signs, and heighten awareness of workplace safety and hazard for all our workers.



SETTING PROGRAMS TO ACHIEVE SUSTAINABLE DEVELOPMENT

MANAGEMENT APPROACH

As an industry leader in green building, SML has integrated green building concepts in our operations and hopes to serve as a role model for the Indonesian real estate market. We emphasise on the adoption of technology to reduce the environmental impacts of our business activities and responsibility towards mother nature.

INITIATIVES

Going Phygital

To improve our operational efficiency and be consistent with the demands of the global digital transformation, we are combining both physical and digital infrastructures to create associated products and services for our stakeholders. At the heart of this endeavour is Digital Hub. Dubbed as "the Silicon Valley" in Indonesia, the 26-hectare Digital Hub is a community dedicated to foster the exchange of ideas and collaborations to assist technology companies present in the area with their business processes.

BSD Green Office Park

We believe resource efficiency is one of the major pillars of sustainable development. With that in mind, we developed BSD Green Office Park within BSD City, the first office area in Indonesia to be based on the Green Office Park concept spanning an area of 25 hectares. It comprises ten five-storey buildings with a garden-like atmosphere for its tenants. BSD Green Office Park complies with international standards to save energy, water and natural resources for green buildings. The building is designed to maximise exposure to sunlight for increased energy efficiency and to optimise air circulation. Our eco-friendly features have been recognised and appreciated through awards such as the ASEAN Energy Awards 2021, where the Green Office Park 9, won the Green Building Category.

⁵ East Indonesia data includes ITC Surabaya only

Environment-friendly products

Our aim for the green real estate business boils down to providing state-of-the-art architectural designs based on energy efficiency and material efficiency. As one of the founding members of the Green Building Council in Indonesia, it is imperative that we deploy green architecture and building concepts according to international standards to make sure that our products provide the best utility to our stakeholders while being environmentally friendly.

2021 PERFORMANCE

During the reporting year, our achievements in providing excellence real estate and services were recognised publicly with the following awards⁶:

3G GLOBAL GOOD GOVERNANCE AWARDS 2021

- Sinar Mas Land — 3G Excellence in Green Innovation and Solutions
- Sinar Mas Land — 3G Innovation in Environmental Solutions

FIABCI WORLD PRIX D'EXCELLENCE AWARDS 2021

- Green Office Park 1, BSD City — Gold Winner Office Category

PROPERTY GURU INDONESIA PROPERTY AWARDS 2021

- BSD City — Best Green Development

ASEAN ENERGY AWARDS 2021

- Green Office Park 9, BSD City — Green Building Category

ENVIRONMENTAL, SOCIAL, AND GOVERNANCE DISCLOSURE AWARDS 2021

- PT Bumi Serpong Damai Tbk — Commitment Category

COMPLIANCE WITH ALL RELATED REGULATORY REQUIREMENTS

MANAGEMENT APPROACH

Given SML's history of 50 years in the business, our reputation is our core asset. We are proud to be a reliable partner to the government, customers, and communities we operate in, and rigorously comply with national and regional-level regulations. We uphold a zero-tolerance policy toward corruption. Employees are reminded regularly on SML's core values, including the Code of Conduct, the Whistle-Blowing Policy, and other policies covering procurement and fair employment practices.

Furthermore, we are also expected to comply with the relevant health, safety, and environmental regulations concerning environmental compliance. We report to the regional government regarding the environmental impact of our business via the Environment Management and Monitoring Effort report on a semi-annual basis. Other regulations we must comply with include those pertaining to liquid waste management, fire safety certification, and equipment licensing.

INITIATIVES

During orientation, new employees were introduced to SML's core values, including the Code of Conduct and the Whistle-Blowing Policy, which help provide additional monitoring on misconduct, and other policies covering procurement and fair employment practices. We continue to remind our employees of conflicts of interest and our commitment to minimise misconduct.

In 2021, we conducted a Fraud Awareness e-Learning training for 178 department heads with a 97% participation rate. We hope to continue to raise awareness among our employees through such initiatives.

2021 PERFORMANCE

There were zero reported incidents of corruption in 2021. In addition, no legal cases regarding corruption were brought against the Group or its subsidiaries, and no contracts with business partners were terminated due to violations related to corruption. Finally, with respect to our compliance with the relevant health, safety, and environmental regulations, we are pleased to report our record as follows:

0
reported cases
of non-compliance concerning
**marketing communications
and product information**

0
reported cases
of non-compliance concerning
**health and safety impacts of
SML's product and services**

0
reported cases
of non-compliance concerning
**all relevant social and
economic laws and regulations**

0
**significant fines or
non-monetary sanctions
were imposed on SML**

⁶ Please refer to our previous reports for awards from previous years.

BEST IN CLASS REAL ESTATE

RESILIENCE TO IT CYBERSECURITY RISK

MANAGEMENT APPROACH

Acknowledging the importance of cybersecurity, we have set a new focus area to address corresponding risks starting this reporting year.

The digitisation of the property development sector has changed the processes for current players in the sector. Many property developers have had to adapt to market developments, create new processes, train in new technologies, and rely more on technology to support business activities. As SML is committed to support digitalisation trends and transformation, being aware of cybersecurity risks and threats in the company is of growing importance to protect our future businesses.

Based on national data from National Cyber and Crypto Agency, the number

of cyberattack cases in Indonesia, including data theft, has increased by 17.9% each year since 2018. Thus, continuous improvement in a company's cybersecurity capabilities is essential to protect against emerging cybersecurity risks.





INITIATIVES

In 2021, we assessed SML's cybersecurity capabilities using a framework that includes analysing the attack vectors for each risk driver, performing gap analysis on current IT controls against international standards such as the National Institute of Standards and Technology ("NIST") and formulating an action plan to improve the company's cybersecurity capabilities and close gaps. There are four main drivers for SML's cybersecurity risk included in our assessment considering current trends in the SML business landscape, as follows:

The assessment report highlighted several measures and capabilities to mitigate the risks, such as multi-layer security tools and establishing a Security Operation Centre ("SOC") to monitor and analyse security issues. Other initiatives such as SOC scope expansion and patch management monitoring for applications and platforms are ongoing to strengthen our IT security from new and emerging cyber threats. The ongoing initiatives will be closely monitored to ensure timely implementation.

2021 PERFORMANCE

In 2021, we are pleased to report the following with respect to customer privacy:

Risk Driver	Description
 <p>Automation</p>	Digital transformation from conventional business process into a digital platform using web-based or database applications to improve SML's current business process in terms of timeliness, accuracy, and cost-efficiency.
 <p>Collaboration/ Partnership</p>	Business collaboration with reputable partners or vendors which requires data system exchange through a shared network and interfacing system.
 <p>Smart City Development</p>	Transformation of BSD City into a technologically modern urban area that uses information and operations technology to manage city assets, resources operation, and services to residents.
 <p>Remote Working</p>	Due to shifts from traditional/offline working methods to online activities, changes in company activities include various remote locations and devices using the internet and cloud-based application to accommodate the COVID-19 pandemic.

0
total number of substantiated complaints received from **outside parties and substantiated by the organisation**

0
total number of substantiated complaints received from **regulatory bodies**

0
total number of **identified leaks, thefts, or losses of customer data**



LOCAL COMMUNITY PROGRAMS

COVID-19 Support

As one of the biggest property developers in Indonesia, SML is committed to provide excellent services for its customers and communities. We view the health and safety of SML projects' surrounding communities as one of our service obligations. In 2021, SML provided facilities and services to assist the government and communities affected by COVID-19, such as disinfection of public areas, setting up vaccination centres, and providing food supplies for communities in several regions across Indonesia.



Clean Water Facilities Deltamas

SML is committed to provide clean water facilities for customers and surrounding communities. Responding to the flood disaster in June 2021, we offered clean water facilities in Kota Deltamas for the surrounding Bekasi Regency communities.



Fogging

In 2021, Karawang International Industrial City ("KIIC") conducted regular fogging, one of KIIC's health and safety activities to help prevent the spread of dengue fever in the surrounding residential area.



CLIMATE CHANGE & THE ENVIRONMENT

Our efforts to manage climate change and other environmental risks are centred around the following four commitments:

1. Optimising building operations to achieve clean environment
2. Providing and maintaining green open space
3. Providing and facilitating various types of public transportation
4. Responsible waste management program

We adopt the GRI framework and related topics to determine our ESG program and activities according to international standards. Targets for several environmental and social metrics, including climate-related targets such as emission reduction from our buildings, have been determined and monitored annually.

To support the implementation of the ESG program and target achievement in 2021, SML has started to assess our GHG inventory to identify sources of our emissions for Scope 1 (Direct emissions), Scope 2 (Indirect emissions) and part of Scope 3 (Other emissions). Based on the GHG inventory we will identify the potential emissions reduction targets based on industry standards and government regulation.

JOURNEY TOWARDS IMPLEMENTATION OF TCFD

In 2021, we mapped ESG-related drivers in the risk universe of Sinarmas Land. This mapping includes climate-related drivers relevant to our properties across Indonesia, taking into consideration the geographic characteristics of each SML property location and the impact of physical and transition risks across the short, medium, and long-term.

Climate-related risks are managed under Enterprise Risk and Sustainability Group Divisions as part of the Enterprise Risk Management (“ERM”) framework. The ERM process covers various risk categories relevant to SML businesses, such as financial risks, operational risks, legal and compliance risks, project risks, and strategic risks. In addition, SML also identifies ESG and climate-related issues as risk drivers, which feed into these five risk categories and could aggravate SML’s existing risks.

Every year ERM facilitates a risk identification and assessment in each Group Division by assessing emerging issues triggered by changes in internal conditions (e.g., corporate strategy, resources and procedures) and external drivers (e.g., economic and market conditions, regulatory development, stakeholder expectations, climate-related impact). Any climate-related risk relevant in the current year will also be assessed and discussed in a risk workshop. Based on the assessment, the respective Group Division implements an agreed mitigation plan to manage the risk at an acceptable level. From the governance point of view, all Executive Management as members of the Enterprise Risk Management Committee (“ERMC”) are regularly updated on the overall risk management process, including key developments and changes that may potentially affect our operations and performances, along with any follow-up progress and mitigation actions taken.

Currently, most of our projects in Indonesia are located in big cities and other areas with less exposure to physical climate risks such as flooding and sea-level rise. Nonetheless, we have implemented several initiatives to reduce the impact of climate risk as follows:

- **Green building certification:** The green building initiative is a testament to our commitments to support nature conservation by designing environmentally friendly and energy-efficient buildings following the Green District concept.
- **Solar panel utilisation for commercial buildings:** Several commercial buildings such as QBig BSD City, Green Office Park buildings, and Customer Care BSD City have utilised clean and renewable energy from solar panels to reduce our carbon footprint. Moving forward, this initiative will also be considered in other locations.
- **Assessment of green materials usage:** Property development is one of the biggest contributors to global warming, with building materials deriving from non-renewable natural resources. To reduce our contribution to such climate risk, we are currently assessing the possibility of increasing the usage of green materials in our product development and lowering our carbon footprint.
- **Establishment of Crisis Management Plan (“CMP”) & Emergency Response Plan (“ERP”):** The CMP consists of policies and the roles and responsibilities of the Crisis Management Organisation (“CMO”) and the Emergency Response Team (“ERT”) in addressing any major events, including climate-related disasters such as floods. The objective is to maintain Company’s resiliency and ensure the continuity of the Company’s businesses during the crisis.

OPTIMISING BUILDING OPERATIONS TO ACHIEVE CLEAN ENVIRONMENT

MANAGEMENT APPROACH

As a real estate developer, our operations naturally entail a considerable amount of materials used to construct properties. Nonetheless, we continuously strive to minimise environmental impact. We adhere to relevant environmental regulations and promote transparency in our supply chain. Our concrete uses recycled content and explores leveraging other types of consumable materials. Through regular reports, we track and monitor the respective consumed quantities closely.

We manage our energy usage in accordance with internationally

recognised green building standards such as the Singapore BCA Green Mark standard. We recognise that fossil fuels, which contribute to GHG emissions, are burned to generate the energy consumed in BSD City and its surrounding region. As part of our sustainability program, we seek ways to optimise our performance in resource management, including energy and emissions. For example, our properties have special air-conditioning systems installed that do not produce ozone-depleting substances (“ODS”).

As importantly, we carefully manage our water usage through rigorous environmental impact assessments, ensuring that our surface water consumption does not adversely affect local and regional biodiversity. We

also explore various sourcing methods to minimise strain on precious water sources to reduce our municipal water footprint. In some projects, we reuse and recycle water from sinks, ablution taps, showers, and air-conditioning systems.

Furthermore, we are making efforts to supply collected rainwater for activities such as gardening and lavatory flushing in our Green Office Buildings. In addition to MyRepublic Plaza and Green Office Park 1, we are pleased to report that both Green Office Park 9 and Sinar Mas Land Plaza — BSD City have completed implementing a recycled rainwater collection system in 2021.

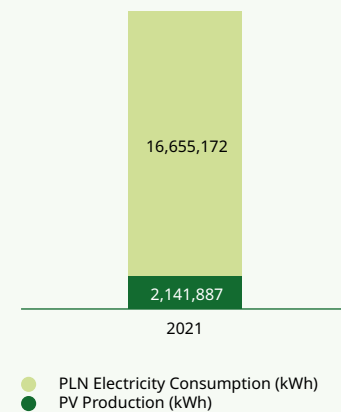
INITIATIVES

CASE STUDY: SOLAR PANEL IMPLEMENTATION

Investment in renewable energy sources presents an opportunity to manage our climate-related impact and reduce our carbon footprint. With an 18% solar energy average capacity factor, compared with 24% in other countries, Indonesia faces challenges due to rapid changes in weather and the quality of sunlight. Despite these challenges, we constantly strive to overcome those barriers that we can control to enhance our solar efficiency and regularly communicate with our solar panel suppliers to explore new technologies and bring them on board for future projects.

In 2019, we installed solar panels in BSD City, starting with QBig BSD City, the Marketing Office, and the Customer Care Office building. Since then, we have expanded the use of solar panels to other buildings such as MyRepublic Plaza, Green Office Park 9 and Sinar Mas Land Plaza — BSD City.

Yearly PV Production vs PLN Electricity Consumption (kWh)



In 2021, photovoltaic (“PV”) production capacity installed in each building ranging from 34 kWh to 2,700 kWh, reaching a total efficiency rate of 11.39%.

Going forward, we plan to expand the use of solar panels in other commercial projects and support government initiatives to increase the use of renewable energy in Indonesia. In collaboration with the local government, we also have installed solar panel grids on several BSD City township streetlights. We hope that our transition to solar energy will increase residents’ awareness of the importance of utilising renewable energy sources and pursuing climate action in Indonesia.



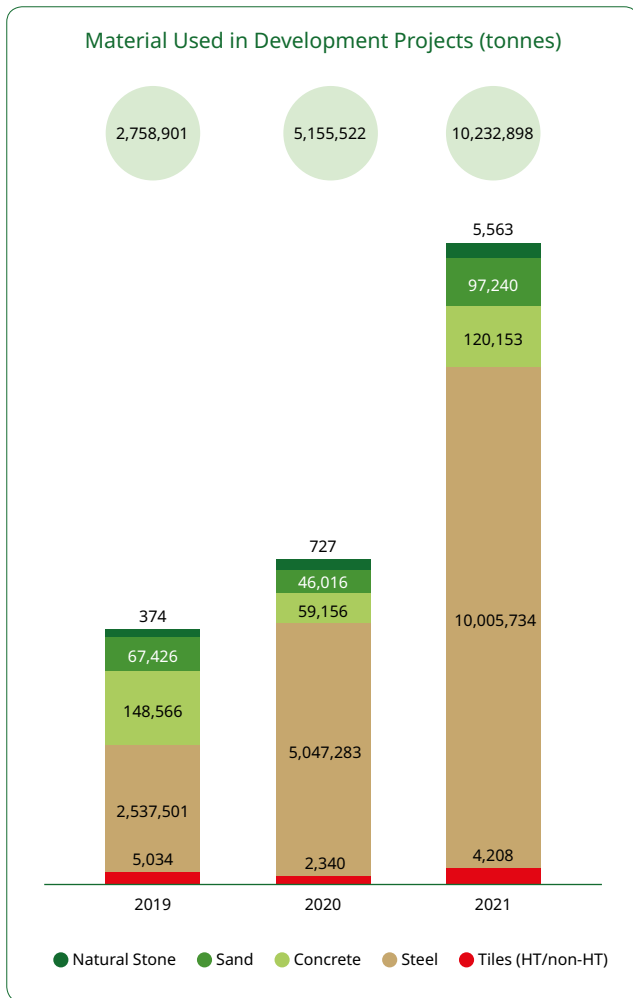
Solar panels on the roof of QBig BSD City

CLIMATE CHANGE & THE ENVIRONMENT

2021 PERFORMANCE

MATERIAL

In 2021, we consumed a total of 10.23 million tonnes of materials, compared with 5.16 million tonnes in 2020. The increase was mostly attributed to the usage of steel for our commercial development projects, namely Foresta Business Loft 7 and Aerium Apartment. Other materials such as sand and concrete also saw similar increase in consumption from residential projects. We actively monitor our consumption and ensure that we adhere to the relevant environmental regulations in our supply chain.



ENERGY AND EMISSION

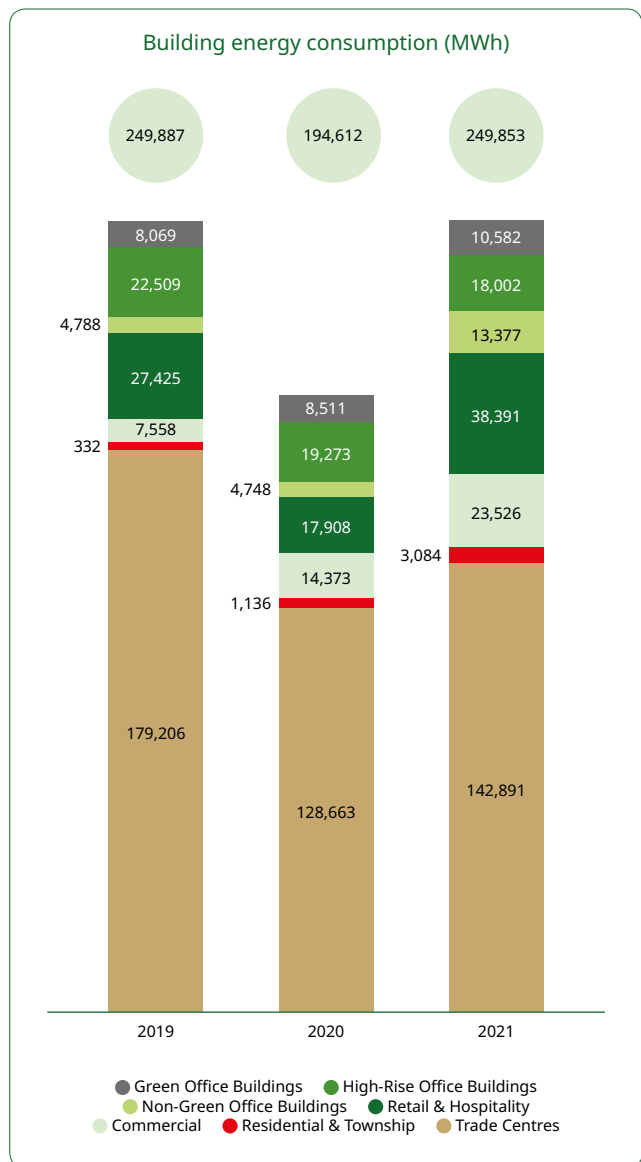
Total energy consumption for 2021 stood at 249,853MWh. While this differs greatly from our total energy consumption of 194,612MWh for 2020⁷, the change is largely due to the expansion in reporting scope, particularly the Retail & Hospitality and Trade Centres categories. Our total energy consumption, as well as energy intensity for each building category, are summarised in the graphs below.

Our Green Office Buildings consumption grew from 8,511MWh in 2020 to 10,582MWh in 2021. A proportional expansion in GFA occupied accounts for this growth. GFA occupied expanded from 82,629m² in 2020 to 102,364m²

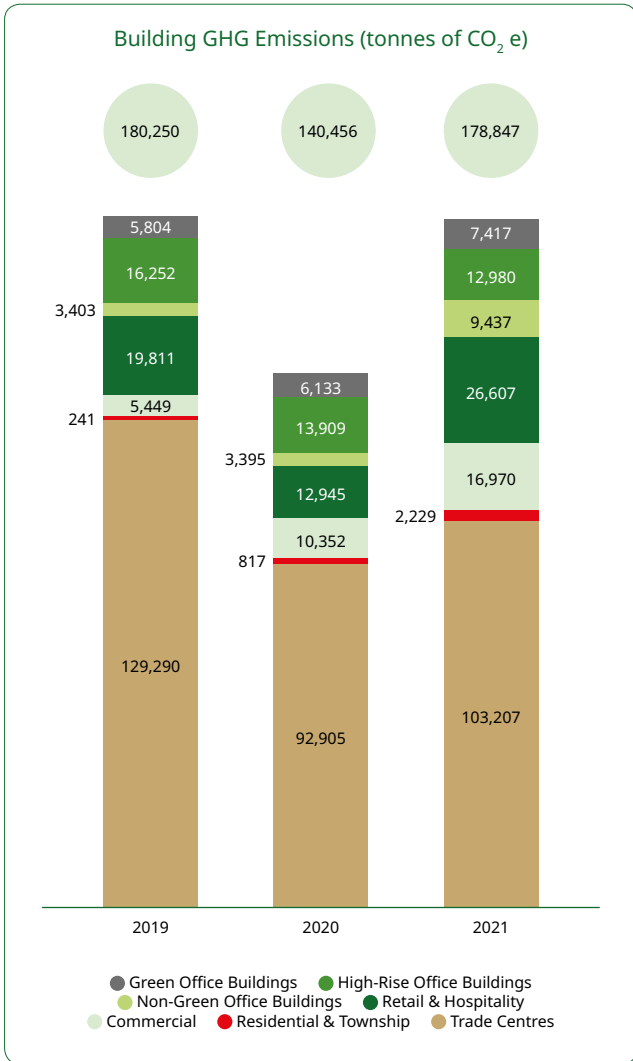
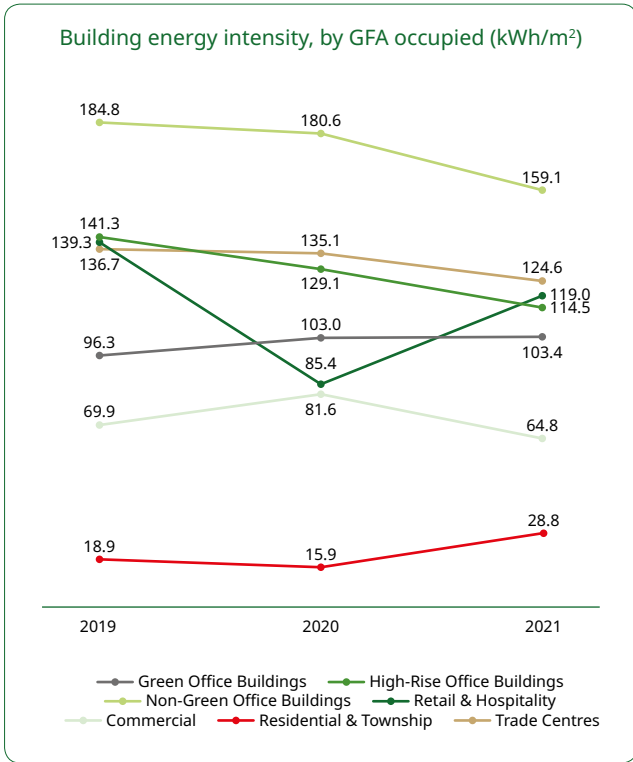
in 2021, as occupancy in Green Office Park 1, which was newly completed in 2020, filled close to full capacity. Energy intensity by GFA occupied increased marginally from 103.00kWh/m² in 2020 to 103.37kWh/m² in 2021.

Our High-Rise Office Buildings' consumption decreased from 19,273MWh in 2020 to 18,002MWh in 2021, while GFA occupied increased from 149,249m² in 2020 to 157,240m² in 2021. Our efforts have led to results, as 2021 witness a drop in energy intensity, which stood at 114.49kWh/m² (2020: 129.13kWh/m²).

Retail & Hospitality, whose portfolio size more than doubled in terms of the number of properties (from 3 to 7 projects), has the largest increase in energy consumption. As a result, energy consumption and intensity for 2021 was 38,391MWh (2020: 17,908MWh) and 119.00kWh/m² (2020: 85.42kWh/m²) respectively. Trade Centres' consumption accounted for the largest portion among all categories at 142,891MWh (2020: 128,663MWh), which corresponded with an intensity of 124.57kWh/m² (2020: 135.12 kWh/m²).



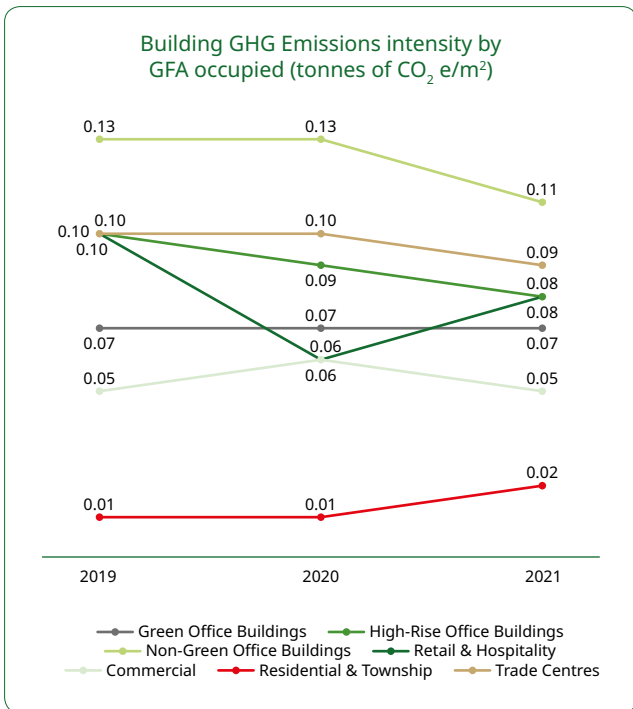
⁷ Energy consumption figures have been revised from 2020, due to changes in calculation methodology for some buildings in the Commercial category.



As a result of our energy consumption, the corresponding GHG emissions amount to 178,847 tonnes of CO₂ equivalent (t CO₂ e) in 2021. Total emissions reported for 2020 were 140,456 tCO₂e⁸, though figures should be carefully compared due to expansion in scope. None of our buildings produces any ODS.

GHG emissions for Green Office Buildings were 6,133 t CO₂ e and 7,417 t CO₂ e in 2020 and 2021, respectively. The difference was largely attributed to the aforementioned increase in occupancy. Therefore, intensity remained stable at 0.07 t CO₂ e/m² in 2021 (2020: 0.07 t CO₂ e/m²). Our High-Rise Office Buildings showed steady progress towards targets set, with emissions dropping slightly from 13,909 t CO₂ e in 2020 to 12,980 t CO₂ e in 2021. Correspondingly, the emissions intensity also dipped from 0.09 t CO₂ e/m² in 2020 to 0.08 t CO₂ e/m² in 2021.

Retail & Hospitality experienced the greatest increase in emissions as with energy consumption. Total GHG and intensity in 2021 were 26,607 t CO₂ e (2020: 12,945 t CO₂ e) and 0.08 t CO₂ e/m² (2020: 0.06 t CO₂ e/m²) respectively. The difference in reporting scope again accounts for the changes.



⁸ Revisions were made due to changes in calculation methodology for some buildings in the Commercial category.

CLIMATE CHANGE & THE ENVIRONMENT

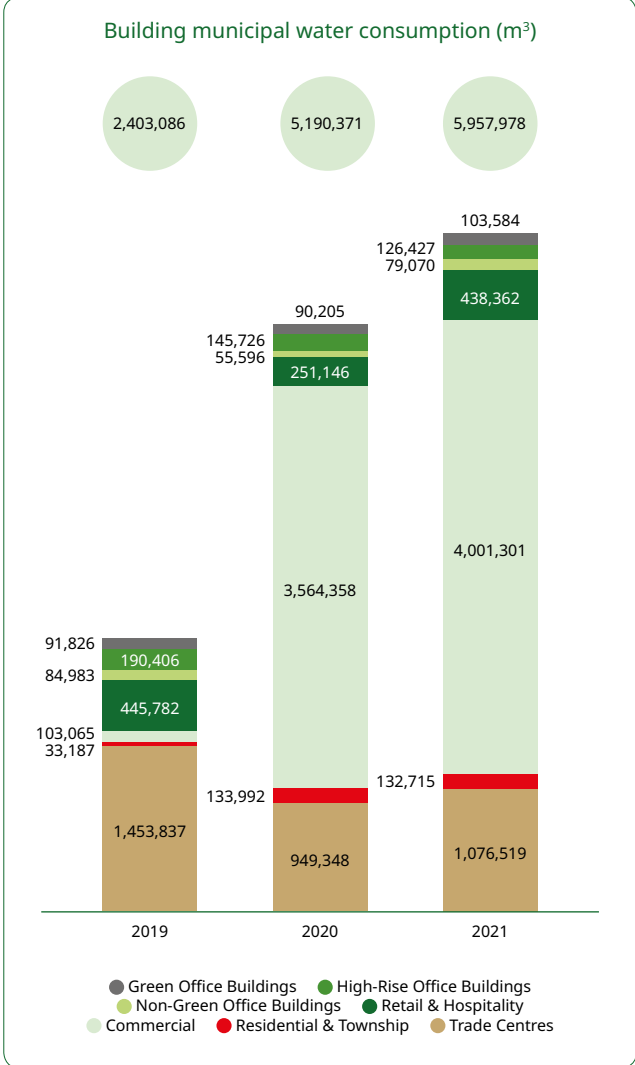
WATER CONSUMPTION

In our Green Office Buildings, total municipal water consumption increased from 90,205m³ in 2020 to 103,584m³ in 2021. However, consumption by GFA occupied decreased from 1.09 m³/m² in 2020 to 1.01m³/m² in 2021. Through the following graphs and tables, we disclose water consumption per building category in both absolute and intensity terms.

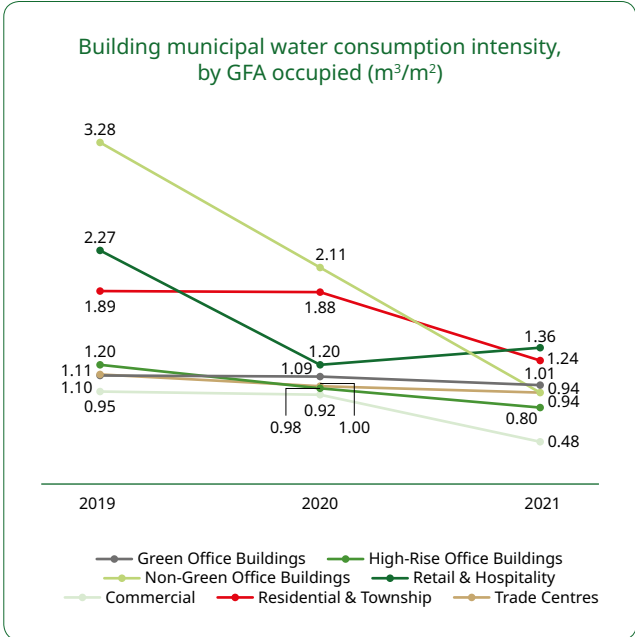
As for our High-Rise Office Buildings, there was a drop in municipal water consumption from 145,726m³ in 2020 to 126,427m³ in 2021, along with a decrease in intensity from 0.98m³/m² in 2020 to 0.80m³/m² in 2021.

The Commercial Building category showed the largest increase in absolute consumption. Total consumption and intensity in 2021 were 4,001,301m³ (2020: 3,564,358m³) and 0.48m³/m² (2020: 0.92m³/m²)⁹ respectively, as new properties were added to this year's reporting scope.

Starting this reporting year, we completed the implementation of rainwater as a water source for all our Green Office Buildings in this category. We collected and consumed a total of 5,071m³ of rainwater across our Green Office Buildings. In addition, rainwater is utilised at the property Palm Springs Golf & Country Club in Batam, which has been included as part of Residential & Township in this year scope. There was a total of 357,580m³ of rainwater consumed in Palm Springs Golf & Country Club. In addition to rainwater, starting this year there is an inclusion of a new category of surface water in our aggregate water consumption attributed to the Sedana Golf in Karawang, amounting to 348,371m³ of water. Surface water includes water from wetlands and rivers.



Starting this reporting year, we completed the implementation of rainwater as a water source for all our Green Office Buildings in this category.



⁹ Consistent with the approach adopted last year, data for Kawasan Kota Deltamas is not included in the intensity figure. (Given it is a township there is only on absolute consumption and no data on GFA Occupied to be reflected in the denominator)

Aside from rainwater, we recycle and reuse water from sinks, ablution taps, showers, and air-conditioning systems through systems that enable us to recycle and reuse water from such sources. Recycled and reused water amounted to 525,936m³ in 2021 across all properties or an equivalent of 7% of total water consumption from all sources.

We conduct environmental impact assessments to ensure that our water consumption does not negatively affect biodiversity or stakeholders local and downstream.

	2020	2021
Water recycled and reused in buildings	526,401	525,936
% of water recycled and reused (compared against the total water consumption from all sources)	10%	7%

Building water consumption from all sources (m ³)	2019	2020	2021
Green Office Buildings	93,572	91,865	108,655
High-Rise Office Buildings	190,406	145,726	126,427
Non-Green Office Buildings	84,983	55,596	80,360
Retail & Hospitality	445,782	251,146	438,362
Commercial	138,726	3,620,878	4,066,737
Residential & Township	33,187	133,992	1,570,564
Trade Centres	1,508,747	981,910	1,098,263

KEY WATER INITIATIVES IN 2021

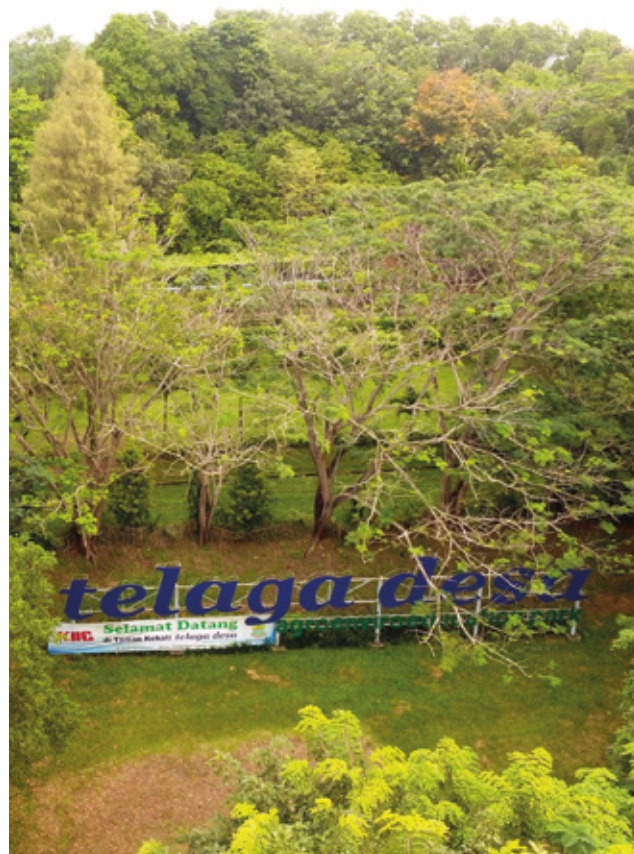
Water Initiatives	Savings
Use of recycled water from sinks, ablution taps, showers, and air-conditioning systems	525,936m ³ equivalent to IDR 6.6 billion (or approximately S\$626,602)
Use of collected rainwater	362,651m ³ equivalent to IDR 4.6 billion (or approximately S\$436,723)

PROVIDING AND MAINTAINING GREEN OPEN SPACE

MANAGEMENT APPROACH

In our master plan, each of our new developments shall incorporate Green Open Space (Ruang Terbuka Hijau, "RTH"). Our Green Open Space is not restricted to just BSD City, but other developments by SML: City Park and Pond Area, Public Green Area, Commercial Lot Green Area, Residential Green Area, Road Median, and River Side Green. This enables hydrological preservation, reduces pollutants, and allows surrounding communities to enjoy an environment with ample recreational facilities.

Telaga Desa Agro Enviro Landscape



CLIMATE CHANGE & THE ENVIRONMENT

INITIATIVES

CASE STUDY: TELAGA DESA AGRO ENVIRO EDUCATION PARK

Karawang International Industrial City (“KIIC”) is an industrial estate located in West Karawang, south of Jakarta. It is a joint venture between Sinarmas Land and ITOCHU Corporation Japan. As one of the biggest industrial estates in Indonesia, it encompasses operations of more than 160 companies on a total developed area of 1,389 hectares.

Over 3 hectares of land near KIIC are designated for the Telaga Desa Agro Enviro Education Park, a centre for research and education in agriculture and fisheries, environmental conservation, and ecotourism. The Park is a joint programme by SML and 35 other companies, involving multiple stakeholders, including local government units, schools and universities, and community groups such as the Women Farmers Group. It provides training and employment opportunities for local villagers and job seekers who may wish to seek employment outside the industrial sector, as well as for retired industrial employees.

Below are examples of how we have jointly created an integrated agricultural system and economic development programme that contributes positively to the local workforce, community and environment:

- Forest conservation: We have planted more than 2,600 trees, including 76 different types of forest plants, among which are many rare local varieties such as Vatica, Ulin, Meranti Merah, Merbau, Kruing, Manglid, and Suren.
- Diversified local agriculture: 44 types of fruit trees and 93 species of toga plants with medicinal benefits were planted, as well as rice and multiple types of vegetables and fruits. Local communities are now successfully producing plant seeds, vegetables, fruits, family medicinal plants, solid and liquid compost, eucalyptus oil, and catfish for their consumption and a source of income.
- Native plants nurseries: Nurseries of forest plants (e.g., merbau, mahogany and acacia) and fruit plants (e.g., jackfruit, soursop, and guava) were created to support reforestation and farming beyond the KIIC area.
- Closed-loop agriculture: Water for irrigation is sourced from the local lake, and compost is generated from plant and animal waste. Despite the COVID-19 pandemic, compost production has been steady and produced about 31,000 kg of compost in 2021.
- Sustainable farming: Training and workshops on sustainable farming and crop production are offered and cover topics such as vegetative and generative plant propagation, use of biopori infiltration holes, compost production, catfish hatchery and rearing, hydroponic plant cultivation, and intercropping cultivation.
- Emissions reductions: By generating an ex-situ conservation area, the programme supports local plant diversity, reduces CO₂ and increases O₂ emissions in the KIIC Industrial Estate and in the district of Karawang.

Telaga Desa Agro Enviro Education Park has become a popular ecotourism destination and a site for biodiversity studies. As shown in the summary table of activities below, the Park has attracted a high number of eco-tour and biodiversity studies participants and has only seen a decline in visitor numbers in recent years due to the COVID-19 pandemic. The Agribusiness Training Centre is an essential asset to the region and supports the government in addressing unemployment and diversifying employment opportunities.

Our commitment remains strong. We plan to further expand the Telaga Desa Agro Enviro Education Park area by an additional five hectares to expand the fruit plantations in collaboration with the Bogor Agricultura University (IPB) and create an essential oil refinery centre.

Telaga Desa Agro Enviro Education Park — Summary Table Of Activities

Activities	2018	2019	2020	2021
Number of Eco-Tour Participants	9,428	9,020	1,300	1,630
Training conducted	68	86	38	29
Compost produced (kg)	31,360	31,040	30,000	31,000
Seeds produced	Kale, Spinach, Cauliflower, Chili, Cayenne Pepper, Broccoli, Chye Sim			



2021 PERFORMANCE

Keeping with the commitments for this pillar, we continue to make progress in our plan to plant trees and biopori holes. As of 31 December 2021, we planted 10,174 trees and 2,099 biopori holes. Following our announcement last year to review the targets in light of the COVID-19 pandemic, the targets for planted trees and biopori holes have been revised to 17,201 and 5,031, respectively.

PROVIDING AND FACILITATING VARIOUS TYPES OF PUBLIC TRANSPORTATION

MANAGEMENT APPROACH

Public transportation is a critical lever to alleviate air pollution in metropolis Jakarta and surrounding. Our goal is to support transition into an eco-friendly city through the development of modern transportation infrastructure. As part of our sustainability development, SML design and build its infrastructure to create a well-connected network of public transportation. This factors into the organisation’s goal to achieve environmental sustainability, providing cost savings and health benefits for the tenants and customers. Other benefits of public transportation include reduction in congestion and higher energy efficiency.

INITIATIVES

We have provided several public transportation facilities to residents and commuters in our operational projects such as:

- Integrated public transportation facilities in BSD City (Intermoda) connected commuter Line Electric Train (KRL) in Cisauk Station, BSD Link Bus Terminal, as one of TOD area in JBDBK.
- BSD Link bus and inter-regional public transport networks (e.g. buses from Bogor and Tangerang, buses to airport & MRT station).
- Development of pedestrian and bicycle lanes.

2021 PERFORMANCE

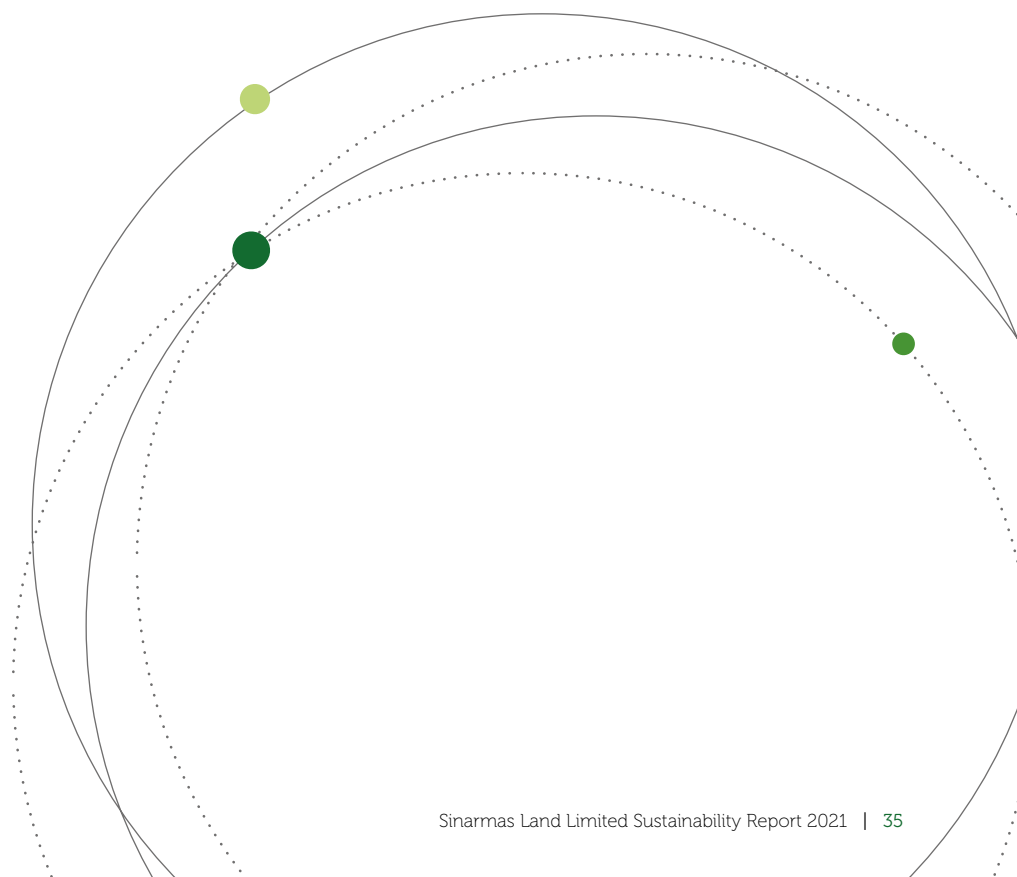
During the peak pandemic phase, public transportation operations in our projects dropped, given its contingency on the government’s social distancing policies. Restrictions from such policies have impacted our BSD Link activities, including our target of BSD Link passengers and bus stops. Currently, the BSD Link operates solely for internal employees and will slowly reopen for public use following the trajectory of the COVID-19 pandemic.

RESPONSIBLE WASTE MANAGEMENT PROGRAM

MANAGEMENT APPROACH

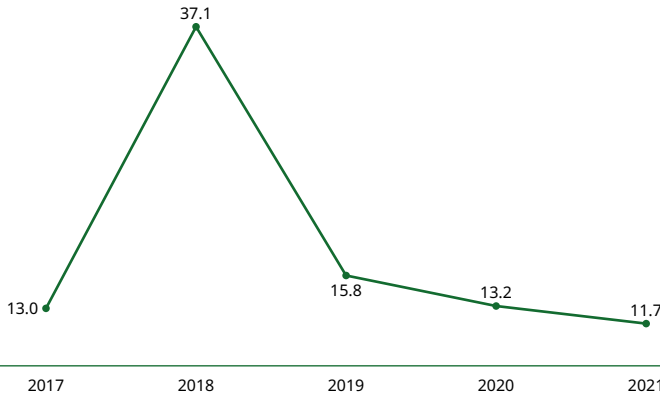
SML has always prioritised compliance with all government laws and regulations regarding waste and discharged water. We aspire to implement robust waste management practices vital to building eco-friendly communities. SML plays a crucial role in limiting the generation of waste and, at the same time, encouraging its tenants and residents to minimise their waste production. We carry out a range of initiatives, including engagement with governments and residents to promote effective waste collection.

Water Discharge Category	2019 (m ³)	2020 (m ³)	2021 (m ³)	Movement
Discharged into surface water bodies — rivers, lakes, reservoirs	252,627	187,881	246,933	31.43%
Discharged into external sewage systems or treatment facilities	1,532,787	2,206,699	3,064,178	38.86%
Discharged into surface water bodies — seas, oceans	-	-	62,733	-
Discharged through soil infiltration	-	-	37,102	-
Total	1,785,414	2,394,580	3,410,946	



CLIMATE CHANGE & THE ENVIRONMENT

Average BOD of effluents (mg/l)



“ We actively explore alternative methods such as composting, recovery, deep-well injection, and on-site storage at selected properties. ”

	Office Buildings ¹⁰	Retail & Hospitality	Commercial	Residential & Township	Trade Centres
Total (kg)	4,924	1,437	82,880	4,259	8,738

INITIATIVES

Our developments practice waste segregation, ensuring no hazardous waste is sent to landfills. As stipulated in our internal policy, certified hazardous waste vendors collect all hazardous waste generated by SML-managed properties. Currently, we deliver our waste to government-owned landfill area following Indonesian government regulation. We have initiated consultation and discussion with the government to move to a more eco-friendly waste management facility.

Finally, water discharge from all our property management projects is managed and monitored through a centralised group. In BSD City, the majority of water is processed through our Water Treatment Plant (WTP), which treats and redistributes water back to the properties.

2021 PERFORMANCE

We calculate and report water discharge pertaining to our activities based on data collected from on-site meters and estimations, whose assumptions are explained in the appendix. The average biochemical oxygen demand (“BOD”) of our effluents was 11.7mg/l in 2021, a decline from 13.2mg/l in 2020. According to the Indonesian national standard for effluents, this is far below the maximum threshold of 30 mg/l. We are proud to report that we recorded no instances where the BOD of effluents exceeded the limit as stipulated by the Indonesian government in 2021. This was a significant improvement compared with the six occasions recorded in 2020.

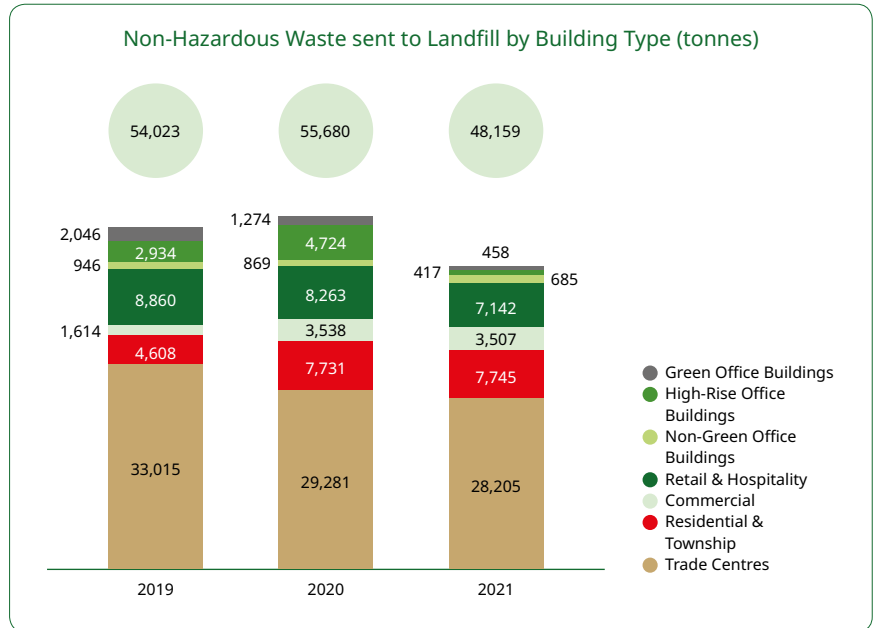
In 2021, our properties across all our building categories generated 102,238 kg of hazardous waste. We provide a further breakdown in the table below. The increase from 6,832 kg reported in 2020 was largely due to the hazardous waste attributed from the Kawasan Kota Deltamas, a commercial property. There was 82,880 kg of chemical and liquid waste at Kawasan Kota Deltamas, primarily due to the sedimentation of chemical waste attributed from the industrial tenants from Deltamas. The waste has been managed and treated appropriately in our Water & Waste Treatment Plant (WWTP).

In terms of non-hazardous waste, our business activities resulted in 48,159 tonnes of waste sent to landfills, a slight decrease from 55,680 tonnes in 2020. Trade Centres composed the largest proportion, accounting for 28,205 tonnes of waste.

Apart from waste sent to landfills, there were 77 tonnes of recycled waste and 42 tonnes of waste disposed of via incineration at one of our overseas properties, Alphabet Building, London. Meanwhile, we actively explore alternative methods such as composting, recovery (including energy recovery), deep-well injection, and on-site storage at selected properties. These were employed to dispose of 111 tonnes of waste across KIIC and Palm Spring Golf & Country Club in East Indonesia.

¹⁰ Includes Green Office Buildings, High-Rise Office Buildings, and Non-Green Office Buildings

CLIMATE CHANGE & THE ENVIRONMENT



LOCAL COMMUNITY PROGRAMS

Green Habit 2.0 Less Plastic

In 2019, SML launched the Green Habit 2.0 Less Plastic program. The program focused on encouraging the replacement of plastic bottles with paper cups and tumblers in BSD City's office buildings and residential areas managed by SML. SML also collaborates with the Tzu Chi Foundation to collect plastic waste in several office buildings within BSD City, such as the Wisma BCA BSD City and Green Office Buildings. In September 2021, the program also produced a film surrounding the topic of plastic waste, which was viewed 270 times as of the end of the reporting year.



BSD Green Festival 2021

In 2021, SML held the 18th BSD Green Festival. A series of activities have been carried out both online and offline with the participation of community members, academics, practitioners, and environmental activists with the full support of regulators, notably the Mayor of South Tangerang and the Regent of Tangerang, as well as the Heads of the Environmental Services of the two regions. The focus in 2021 was to encourage the communities in Tangerang to adapt and create a clean, healthy, and empowered environment during the COVID-19 pandemic. In addition, various interesting and beneficial activities were held for the communities around the BSD City area such as:

- Village Environmental Aesthetic Competition
- Vegetable and Fruit Growing Competition
- Farmer Group Smart Edutainment
- School Environment Empowerment through Healthy Sanitation and School Gardens; and
- Biopori development activities



SUSTAINABLE COMMUNITY

As a community-focused business, we not only focus on the provision of infrastructure but also on proactively managing how our presence impacts the well-being of people in communities. From residential and commercial buildings to accessible public transport and essential services like healthcare and utilities, our infrastructure serves as a foundation for a stable socio-economic environment. With the aim of contributing to the welfare in the societies where we operate, we structure our work around two areas to help our communities prosper and thrive:

1. Engagement program for all stakeholders
2. Improving community welfare in surrounding development areas

ENGAGEMENT PROGRAM FOR ALL STAKEHOLDERS

MANAGEMENT APPROACH

Our Corporate Communication Division is in charge of handling media engagement and providing updated information on SML's activities. We leverage an array of mediums such as interviews, press releases, and online and offline press conferences as a platform for communication with the public. We openly communicate with our stakeholders to understand how to serve them better.

Despite our best intentions, we acknowledge that certain activities such as construction may, unfortunately, cause disturbance to the community. As countermeasures, we conduct regular communication about our construction plans surrounding a development project. We strive to reduce noise pollution, work within reasonable hours, and maintain a clean construction environment so as to mitigate negative effects.

When engaging our contractors, which handle most of our construction activities, we require that each of them be rated by a regional regulator or possess a government-issued Construction Service Permit Letter.

INITIATIVES

As with any company, brand reputation is one of the major priorities for SML. Managing our brand is critical to our business growth. We firmly believe that a positive brand reputation cultivates loyalty and trust among customers, which ultimately drives our sales and bottom-line growth. Throughout 2021, we continued to carry out exclusive interviews, press releases and press conferences in limited settings in view of the COVID-19 pandemic.

Legal compliance is of utmost importance to us. SML complies with

Indonesian law relating to traffic, noise, and pollution management. We also adhere to Government Regulation on Environment Control Permits, which requires every developer to perform an environmental impact assessment and provide plans to avoid or mitigate adverse impacts before the commencement of any property development project in Indonesia. The assessment covers the following dimensions: physical, chemical (land, soil, space, etc.) and biological aspects (habitats and biodiversity), social factors (economics, safety, culture, etc.) and community health.

2021 PERFORMANCE

Based on reports from government regulators and issuance of permits, we are pleased to note that none of our operations were found to have any significant or potentially negative impacts on local communities during the reporting period.

IMPROVING COMMUNITY WELFARE IN SURROUNDING DEVELOPMENT AREAS

MANAGEMENT APPROACH

We make investments in a targeted way to revamp local infrastructure and stimulate community development. Our investments to date have sought to create opportunities for skills development and employment to potential talent in communities.



INITIATIVES

CASE STUDY: KAMPUNG MANTUL

Kampung Mantul is a comprehensive training programme for the local communities surrounding the BSD City development. Targeting rural villages, the program focuses its training on food security and independence, as well as creating new job opportunities for villagers.

Launched in September 2020 as part of SML’s sustainability program, Kampung Mantul has empowered two villages in Kota Tangerang Selatan and Kabupaten Tangerang by supporting community development.

Kampung Mantul initiatives focus on six pillars:

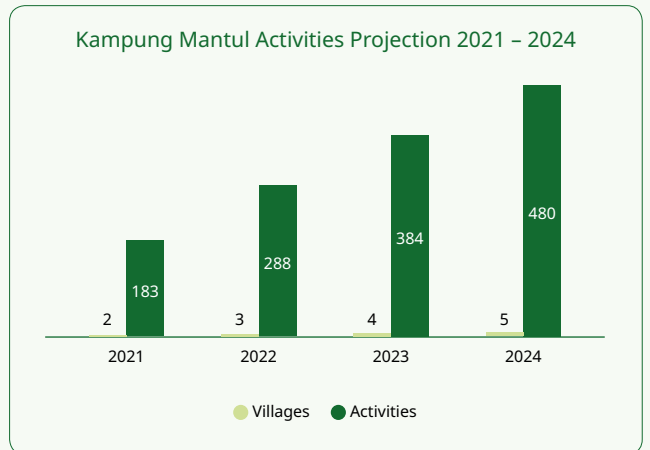
1. Family food security: Promotes community independence through the use of vacant land owned by residents to meet their own food needs, as well as to increase family income.
2. Community-based waste management: Galvanise the community to work together on waste management and maintain cleanliness.
3. Greening: Creates a clean and green village by efficiently managing household waste and greening the surrounding environment
4. Eco-psychology: Encourages children to be aware of and care for the environment from a young age (5-10 years old).
5. COVID-19 counselling: Educating the community on how to apply the health, safety, and prevention of COVID-19 protocols in daily life.
6. Village piloting: Prepares the village to be a role model for other future villages that participate in the Kampung Mantul program.

The program is conducted and delivered through the following methods:

- In-class training;
- Development training;
- Assistance;
- Efficient harvesting;
- Governance; and
- Monitoring and evaluation



Since its launch, we have collaborated with the local government and several food and environmental experts to deliver 209 related activities, of which 183 were conducted in 2021. With the aim to change people’s mindsets and maximise product absorption from the program, we worked closely with Modern Markets and provided subsidies opening new market opportunities. As environmental awareness in the local community is limited, our partnership with environmental practitioners helps educate the local community and provide technical training.



As we plan to expand the Kampung Mantul program to surrounding villages, we will continue to drive real change in our local communities. Looking forward, we aim to use the program to direct locally grown products to suppliers in the supply chain, further enhancing food security and independence.



SUSTAINABLE COMMUNITY

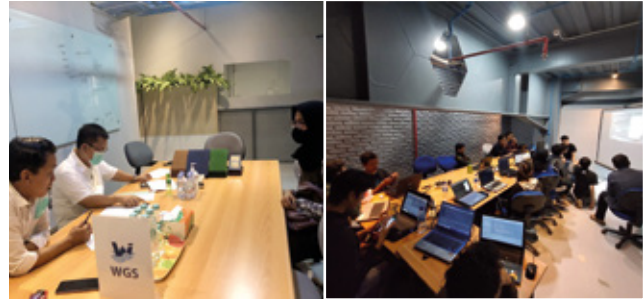
Apart from the Kampung Mantul, we also undertake several programs to improve community welfare, including community-based training on the local economy, scholarships and MSMEs upskilling. As a part of our commitment to help accelerate economic progress in our communities, we supported the following programmes in 2021:

- Improving the welfare of women's community through Sentra Kriya at Rumah Pintar BSD, Tangerang
- Providing computer programming and coding scholarships for students living around BSD City
- Training of MSME members at the SML UMKM Centre
- Providing beneficial training programs to improve MSME skills through Sekolah Pasar Rakyat in BSD City

LOCAL COMMUNITY PROGRAM

IT Programming Scholarship with Techpolitan

The IT Programming Scholarship with Techpolitan is a coding and programming scholarship program for students who live around BSD City to prepare the students for the growing demand in this field and channel them to potential employers, including our Digital Hub. In 2021, one batch of 14 participants was launched and carried out in a hybrid mode due to the COVID-19 pandemic.



Sentra Kriya (Craft Centre) at Rumah Pintar BSD

The Craft Centre conduct activities focus on imparting skillset and know-how, such as improving each participant's creativity through lessons such as eco-printing (using natural colours from floral) and clothes screen-printing (sablon). Through the training provided by a network of experts such as universities, community communities, and professionals, the participants can improve the technique and quality of their products and help them generate additional income. Owing to limitations due to the COVID-19 pandemic, the Craft Centre conducted three bazaars during the year and continue sales activities online.



UMKM Centre at Rumah Pintar BSD

Against the backdrop of the COVID-19 induced economic crisis, which is still being felt today, SML held a series of training for 400 Micro, Small and Medium Enterprises ("MSMEs") members of the BSD Knowledge House on ways to sustain the community's economy. Being vulnerable to economic turbulence forces, MSMEs needs to stay nimble and innovative for their business to survive. The training was conducted virtually from 13 February to 15 August 2021.



Sekolah Pasar Rakyat / Pasar Rakyat School

Sekolah Pasar Rakyat is a comprehensive training program for the public market community in BSD City to improve the sustainability of MSME businesses. The program is provided for market managers and sellers, with a focus towards training on digital platforms and financial management, as well as maintaining a clean and healthy marketplace. In 2021 the program was adjusted and conducted semi-virtually due to pandemic considerations. In collaboration with the Indonesia Ministry of Trade, we have conducted 8 trainings throughout 2021, benefitting more than 327 market managers.



EDUCATIONAL PATRONAGE

Educational attainment is key to upward mobility, particularly in a developing nation. We believe in providing opportunities to access education and building a pipeline of young talent would contribute to socio-economic development and the success of our business. We adopt a two-fold approach by extending learning opportunities internally and externally, organising our commitments around the following two approaches:

1. Initiating programs to support knowledge enhancement
2. Improving educational method and facility

INITIATING PROGRAMS TO SUPPORT KNOWLEDGE ENHANCEMENT

MANAGEMENT APPROACH

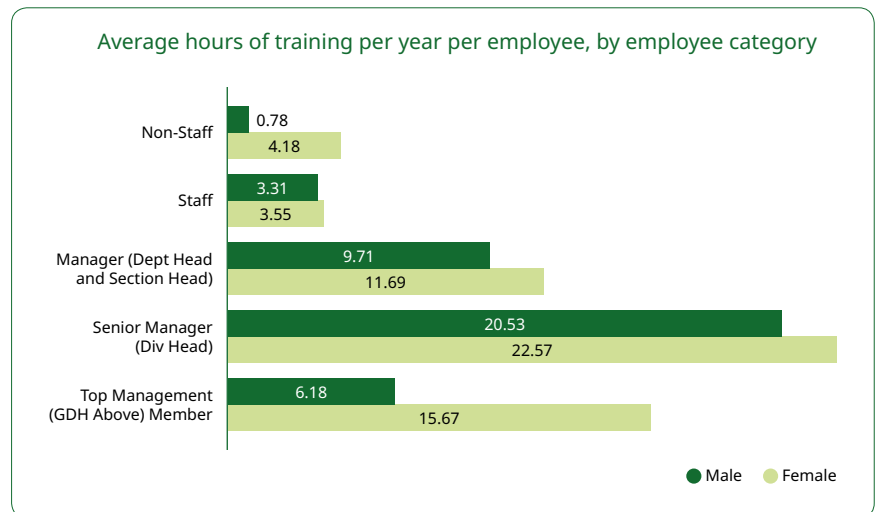
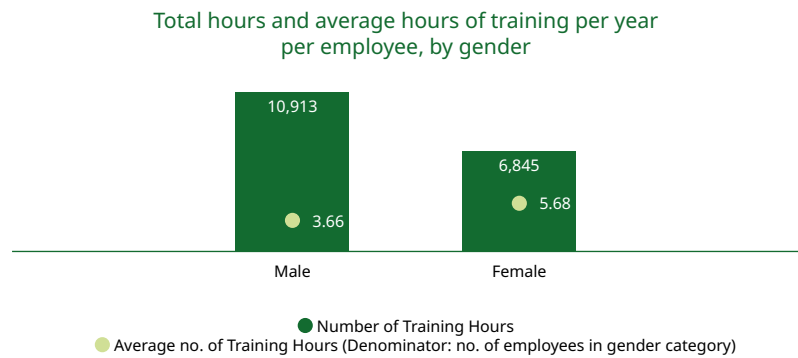
Within SML, we have structured training to ensure staff are up to date on relevant regulations and trends. We also conduct semi-annual performance and career development reviews of our employees. These evaluations serve as input to inform new training needs. Based on how employees perform and set their development plans, leaders may introduce tailored training programs to boost the workforce capability.

INITIATIVES

Sinarmas Land's internal programs comprise annual employee training and professional certification. We require all SML employees to participate in function-specific training every year. Mandatory training is complemented by on-the-job training opportunities and subsidies for receiving qualification from professional bodies. This includes, for example, membership fees for chartered engineers. Some examples of training we offered in 2021 include fraud awareness e-learning, property development fundamental training, leader and coaching training, Supervisor Development Program ("SDP") training, and Management Development Program ("MDP").

2021 PERFORMANCE

Training hours increased significantly from a total of 12,157 hours in 2020 to 17,758 hours in 2021, equivalent to 4.20 hours of training on average per employee. As illustrated in the following charts, we track and report further breakdowns by gender and employee category.



As part of our regular performance review process, 100% of males and female employees received a review in 2021.¹¹

IMPROVING EDUCATIONAL METHOD AND FACILITIES

MANAGEMENT APPROACH

To create equal opportunity among our surrounding communities, we seek to support the education system by improving educational awareness, methods and facilities that add value to selected schools and community members in the surrounding locations of our development.

INITIATIVES

Starting in 2021, we launched a new initiative Bina Sekolah Berhati ("Sekolah Berhati"). The initiative is an educational development program that aims to transform selected schools into environmentally-conscious schools that prioritise health principles and safe protocols during the COVID-19 pandemic so they can carry out their functions as educational facilities for teachers and students. Further information is provided in the succeeding sub-section.

2021 PERFORMANCE

As of 2021, Sekolah Berhati has been implemented in several schools and madrasas in Setu Sub-District, South Tangerang City and Pagedangan Sub-District, Tangerang District. We covered 35 schools in the reporting period, and we aim to reach an additional 64 schools by 2024.

¹¹ Scope includes BSD, Deltamas, Grand Wista, and KIIC; data not available for Malaysia Golf

EDUCATIONAL PATRONAGE

LOCAL COMMUNITY PROGRAM

Bina Sekolah

The program launched following a brainstorming session in February 2021 and was implemented in the following month. The inauguration was carried out virtually by introducing the program to the government, namely the Head of the Education Office and the Head of the Ministry of Religion of the two regions (Tangerang Regency & South Tangerang City), and was attended by regulators and school stakeholders. The program includes several processes starting from school selection, workshops, school assistance, monitoring and evaluation of the transformation.



BSD Knowledge House

At our BSD Knowledge house, we provide various facilities to the public that contribute to the learning and development in those communities. In 2021, the two main programs are as follows:

- **Education (Literature program):**
 - Computer Centre: improving children's ability to use Microsoft's operating system and software applications
 - Literature Centre: improving children's interest in reading by providing them with an extensive range of books
 - Playing Centre (kindergarten): focus on developing and educating children in their early childhood
 - Audio Visual Centre: using audio and visual tools to promote activities such as traditional and modern dance and martial arts (pencak silat)
 - Sign Language Centre: training to improve the sign language skills for the Deaf and Listen Communities in South Tangerang and Tangerang District members.
- **Economic (Empowerment program):**
 - MSME Business Development: formerly the Craft Centre for the communities in South Tangerang and Tangerang District to impart skillsets to help participants generate additional income

Along with statistics for 2021, we are pleased to report the number of participating members and students for BSD Knowledge House for the last three years:

- 2019: 6,923 attendees in 463 trainings/activities
- 2020: 13,667 attendees in 215 interactive trainings/activities
- 2021: 8,689 attendees in 392 interactive trainings/activities

We continued to combine online and offline deliverable modes following government direction during the COVID-19 crisis, offering online media contents which leveraged social media and messaging applications such as Instagram, Youtube, Anchor (podcast), and WhatsApp Groups with more than 26,000 viewers.



“ We believe in providing opportunities to access education and building a pipeline of young talent would contribute to socio-economic development and the success of our business. ”



NOTES FOR SUSTAINABILITY PERFORMANCE DATA

ENVIRONMENT

- Buildings' energy consumption, GHG emissions, and respective intensities data include our use of electricity from the grid and diesel fuel for emergency purposes in our back-up generators. Our processes do not use any heating, cooling, or steam consumption.
- We do not sell any electricity, heating, cooling, or steam energy to other organisations.
- Gross Floor Area ("GFA") for intensity figures: GFA is identified based on the Built Drawing Data and Tenant Relation Data (based on Tenant Agreement).
- All covered floor areas of a building (except otherwise exempted), indoor and basement parking areas, and uncovered areas for commercial uses, are deemed to be the gross floor area of the building.
- We also report our intensity figures on a GFA Occupied basis. GFA Occupied is calculated by multiplying occupancy rate (simple average of monthly occupancy rates) with the GFA.
- Building and development site details including property type, approximate net leasable area, project site area, and expected completion date are available in SML's Annual Report 2021 (Property Portfolio).
- Commercial's intensity figures for energy consumption and greenhouse gas emissions in 2020 were revised due to due to changes in calculation methodology for Marketing Office Deltamas, Malibu Club House Deltamas and Fasilitas GIIC - WTP, WWTP, Kantor Security, Pemadam Kebakaran Deltamas".
- In 2021, 3 projects (Kawasan Mangga Dua, ITC Fatmawati and BSD Junction) from Trade Centres buildings were updated their GFA buildings, but these differences do not affect the previous year data.
- Waste data in 2021 for all office projects under Asset Management Office changed their waste collection methodology from using an assumption (conversion from m³ to tonnes) to actual data (weighed using a scale in tonnes).
- Standards and methodologies used for unit conversion of diesel fuel are based on the Carbon Disclosure Project.
- Greenhouse gas conversion is based on the Greenhouse Gas Protocol.
- Emission factors for electricity consumption are sourced from the Standard Pedoman Teknis Perhitungan Baseline Gas Rumah Kaca Sektor Berbasis Energi Republik Indonesia, Area Jamali (Jawa-Madura Bali): 0.725 kg/CO₂/kWh.
- Greenhouse Gas Protocol Emission Factors from Cross Sector Tools, March 2017 were used for diesel conversions. The gases included in the conversion of diesel are CO₂, CH₄ and N₂O.
- Our water consumption data is based on the standards and methodologies defined by the Indonesian National Standard and Indonesia regulation for water supply. Calculation of water discharge was performed in the following manner:

A. THE FOLLOWING BUILDINGS HAVE ONSITE METERS AS OF 2021 TO MEASURE WATER DISCHARGE:

Property Category	Project
Green Office Buildings	<ol style="list-style-type: none"> Sinarmas Land Plaza BSD My Republic Plaza Green Office Park 1
High-Rise Office Buildings	<ol style="list-style-type: none"> Sinarmas Land Plaza Thamrin - Tower 1 Jakarta Sinarmas Land Plaza Thamrin - Tower 2 & 3 Jakarta Cashbac Jakarta
Non-Green Office Buildings	<ol style="list-style-type: none"> Wisma BCA BSD City Sinarmas Land Plaza Surabaya
Retail & Hospitality	<ol style="list-style-type: none"> QBig QBig - Blok G Mall Balikpapan Baru* DP Mall Semarang Resort & Golf Malaysia
Commercial	<ol style="list-style-type: none"> Casa De Parco Apartment Saveria Apartment Hotel Le Premier Kota Deltamas Kawasan Kota Deltamas Graha KIIC Sentra KIIC STP Phase III STP Phase IV WTP STP Phase I WTP STP Phase II

* Per June 2021

NOTES FOR SUSTAINABILITY PERFORMANCE DATA

Property Category	Project
Trade Centres	<ol style="list-style-type: none"> 1. ITC BSD 2. BSD Junction 3. ITC Cempaka Mas 4. ITC Depok 5. ITC Fatmawati 6. Graha Cempaka Mas 7. ITC Roxy Mas 8. ITC Permata Hijau 9. ITC Mangga Dua 10. Kawasan Mangga Dua 11. ITC Surabaya

B. ASSUMPTION FOR WATER DISCHARGE VOLUME.

In 2021, we use 5% assumption for WTP (water treatment plant). Here below the following building that use an assumption:

80% ASSUMPTION	
Property Category	Project
Green Office Buildings	<ol style="list-style-type: none"> 1. Green Office Park 9
High-Rise Office Buildings	<ol style="list-style-type: none"> 1. Sinarmas MSIG Tower
Non-Green Office Buildings	<ol style="list-style-type: none"> 1. Marketing Office BSD City 2. Sinarmas Land Plaza Medan 3. Management Office Villa Bukit Mas Surabaya 4. Estate Management Office Wisata Bukit Mas Surabaya 5. Management Office Ruko Mangga Dua Surabaya 6. Marketing Gallery Klaska Surabaya 7. Management Office Grand City Balikpapan 8. Marketing Office Grand City Balikpapan 9. Alphabeta Building London
Retail & Hospitality	<ol style="list-style-type: none"> 1. The Breeze
Commercial	<ol style="list-style-type: none"> 1. Notredame Adventure Park Wisata Bukit Mas Surabaya
Residential & Township	<ol style="list-style-type: none"> 1. BSD Modern Market 2. Intermoda Modern Market 3. Colosseum Club House Wisata Bukit Mas Surabaya 4. Reservoir The Nove Batam 5. Club House Palm Spring Golf Karawang 6. Rest House Palm Spring Golf Karawang 7. Maintenance Palm Spring Golf Karawang
Trade Centres	<ol style="list-style-type: none"> 1. Mall Ambassador 2. ITC Kuningan

5% ASSUMPTION	
Property Category	Project
Residential & Township	<ol style="list-style-type: none"> 1. WTP Grand City Balikpapan 2. WTP Balikpapan Baru 3. WTP Sport Club Balikpapan Baru

C. WATER DISCHARGE THROUGH SEPTIC TANKS:

Property Category	Project
Non-Green Office Buildings	<ol style="list-style-type: none"> 1. Customer Care Office BSD City 2. BSD Permit and Township Office
Residential & Township	<ol style="list-style-type: none"> 1. Club House The Avani 2. Clubhouse The Icon 3. Clubhouse Vanya Park 4. Sport Club Banjar Wijaya 5. Sport Club Grand Wisata 6. Sport Club Kota Wisata 7. Eldorado Waterpark Legenda Wisata 8. Spa & Swimming Pool Kota Bunga 9. Sarana Rekreasi dan Olah Raga/Kolam Renang Griya Loka Sektor 1.3 10. Club House Palm Spring Golf Batam

Data from our business Loft buildings are also excluded as these buildings are tenanted; SML only maintains control of the common area.

15. Development projects' environmental performance data includes information on materials used. We currently do not report on energy consumption, water consumption, and waste produced in our development projects.

HEALTH AND SAFETY

- 16. Buildings' health and safety performance data include workplace accidents of employees at building premises.
- 17. Development projects' health and safety performance data include workplace accidents of contractors at project sites.
- 18. Safety performance data for members of public include accidents of guests, visitors, occupants, tenants, customers, etc. at building premises.
- 19. Rate of recordable work-related injury is defined as the number of workplace accidents for every one million man-hours worked.
- 20. Injury severity rate is defined as the number of man-days lost to workplace accidents for every one million man-hours worked.

PEOPLE

- 21. Data on our employees include the overall employment statistics for our Indonesian operations.
- 22. Scheduled workdays are calculated by 5 days x 52 weeks minus public holidays, annual leave and parental leave.
- 23. There are no significant variations in the total number of our employees. A significant portion of the development projects are performed by our contractors during construction.
- 24. Average training hours per employee calculation method:

$$\frac{\text{(Total training hours of the year)}}{\text{Number of employees as of 31 December 2021}}$$

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OUR PERFORMANCE

GRI CONTENT INDEX

GRI Standard	Disclosure number and title	Page number and reasons for omission, if applicable
Organizational profile	102-1 Name of the organization	Back cover
	102-2 Activities, brands, products and services	About Sinarmas Land, page 9
	102-3 Location of headquarters	Back cover
	102-4 Location of operations	About Sinarmas Land, page 9
	102-5 Ownership and legal form	About Sinarmas Land, page 9
	102-6 Markets served	About Sinarmas Land, page 9
	102-7 Scale of the organization	About Sinarmas Land, page 9
	102-8 Information on employees and other workers	Best In Class Real Estate > Providing Excellent Products, Facilities and Services, page 19
	102-9 Supply Chain	About Sinarmas Land, page 9
	102-10 Significant changes to the organization (size, structure, ownership) and its supply chain	About Sinarmas Land, page 9
	102-11 Precautionary Principle or Approach	Our Approach > Governance and Risk Management, page 11
	102-12 External initiatives	Our Approach > Sinarmas Land's Sustainability Vision, page 11
	102-13 Membership of associations	About Sinarmas Land, page 9
Strategy	102-14 Statement from senior decision-maker	Chairman and CEO Statement, page 17
Ethics and Integrity	102-16 Values, principles, standards and norms of behaviour	Our Approach > Governance and Risk Management, page 11
Governance	102-18 Governance structure	Our Approach > Governance and Risk Management, page 11
Stakeholder engagement	102-40 List of stakeholder groups	Our Approach > Materiality and Stakeholder Engagement, page 15
	102-41 Collective bargaining agreements	As mentioned in our approach, we recognise the freedom of employees to obtain information transparently and carry out their obligations as well as to obtain their rights to manpower (labour) regulations in accordance with the laws and regulations of the Government and in accordance with the general principles of The International Labour Organisation (ILO).
	102-42 Identifying and selecting stakeholders	Our Approach > Materiality and Stakeholder Engagement, page 15
	102-43 Approach to stakeholder engagement	Our Approach > Materiality and Stakeholder Engagement, page 15
	102-44 Key topics and concerns raised	Our Approach > Materiality and Stakeholder Engagement, page 15 Sustainable Community > Engagement Program for All Stakeholders, page 38

GRI Standard	Disclosure number and title	Page number and reasons for omission, if applicable
Reporting Practice	102-45 Entities included in the consolidated financial statements	a. Our Annual Report 2021, page 41 provides an overview of all our main subsidiaries. b. About this Report and Board Statement, page 5
	102-46 Defining report content and topic Boundaries	Our Approach > Materiality and Stakeholder Engagement, page 15
	102-47 List of material topics	Our Approach > Materiality and Stakeholder Engagement, page 15
	102-48 Restatements of information	Notes for Sustainability Performance Data, page 43
	102-49 Changes in reporting	Our Approach > Materiality and Stakeholder Engagement, page 15
	102-50 Reporting period	About this Report and Board Statement, page 5
	102-51 Date of the most recent report	Our third Sustainability Report for FY2020, was published in May 2021. Our previous report can be accessed via this link: https://sinarmasland.com/sustainability
	102-52 Reporting cycle	About this Report and Board Statement, page 5
	102-53 Contact point for questions regarding the report	About this Report and Board Statement, page 5
	102-54 Claims of reporting in accordance with the GRI Standards	About this Report and Board Statement, page 5
	102-55 GRI content index	Appendix, page 46
	102-56 External assurance	About this Report and Board Statement, page 5
ECONOMIC AND GOVERNANCE STANDARDS		
103: Management Approach	103-1 Explanation of the material topic and its Boundary	Annual Report 2021, page 42-61
103: Management Approach	103-2 The management approach and its components	Annual Report 2021, page 42-61
103: Management Approach	103-3 Evaluation of the management approach	Annual Report 2021, page 42-61
201: Economic Performance	201-1 Direct economic value generated and distributed	Annual Report 2021, page 42-61
201: Economic Performance	201-3 Defined benefit plan obligations and other retirement plans	Best In Class Real Estate > Providing Excellent Products, Facilities and Services, page 19
103: Management Approach	103-1 Explanation of the material topic and its Boundary	Best In Class Real Estate > Providing Excellent Products, Facilities and Services, page 19
103: Management Approach	103-2 The management approach and its components	Best In Class Real Estate > Providing Excellent Products, Facilities and Services, page 19
103: Management Approach	103-3 Evaluation of the management approach	Best In Class Real Estate > Providing Excellent Products, Facilities and Services, page 19
202: Market Presence	202-1 Ratios of standard entry level wage by gender compared to local minimum wage	Best In Class Real Estate > Providing Excellent Products, Facilities and Services, page 19

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GRI Standard	Disclosure number and title	Page number and reasons for omission, if applicable
ECONOMIC AND GOVERNANCE STANDARDS		
103: Management Approach	103-1 Explanation of the material topic and its Boundary	Sustainable Community > Improving Community Welfare in Surrounding Development Area, page 38
103: Management Approach	103-2 The management approach and its components	Sustainable Community > Improving Community Welfare in Surrounding Development Area, page 38
103: Management Approach	103-3 Evaluation of the management approach	Sustainable Community > Improving Community Welfare in Surrounding Development Area, page 38
203: Indirect economic impacts	203-1 Infrastructure investments and services supported	Sustainable Community > Improving Community Welfare in Surrounding Development Area, page 38
203: Indirect economic impacts	203-2 Significant indirect economic impacts	Sustainable Community > Improving Community Welfare in Surrounding Development Area, page 38
GRI 103 REAL ESTATE STANDARDS		
103: Management Approach	103-1 Explanation of the material topic and its Boundary	Best In Class Real Estate > Compliance to All Related Regulatory Requirement, page 25
103: Management Approach	103-2 The management approach and its components	Best In Class Real Estate > Compliance to All Related Regulatory Requirement, page 25
103: Management Approach	103-3 Evaluation of the management approach	Best In Class Real Estate > Compliance to All Related Regulatory Requirement, page 25
205: Anti-corruption	205-1 Operations assessed for risks related to corruption	Best In Class Real Estate > Compliance to All Related Regulatory Requirement, page 25
205: Anti-corruption	205-2 Communication and training about anti-corruption policies and procedures	Best In Class Real Estate > Compliance to All Related Regulatory Requirement, page 25
205: Anti-corruption	205-3 Confirmed incidents of corruption and actions taken	Best In Class Real Estate > Compliance to All Related Regulatory Requirement, page 25
GRI 300 ENVIRONMENTAL STANDARDS		
103: Management Approach	103-1 Explanation of the material topic and its Boundary	Climate Change and the Environment > Optimising Building Operation to Achieve Clean Environment > Materials, page 30
103: Management Approach	103-2 The management approach and its components	Climate Change and the Environment > Optimising Building Operation to Achieve Clean Environment > Materials, page 30
103: Management Approach	103-3 Evaluation of the management approach	Climate Change and the Environment > Optimising Building Operation to Achieve Clean Environment > Materials, page 30
301: Materials	301-1 Materials used by weight or volume	Climate Change and the Environment > Optimising Building Operation to Achieve Clean Environment > Materials, page 30
301: Materials	301-2 Recycled input materials used	Climate Change and the Environment > Optimising Building Operation to Achieve Clean Environment > Materials, page 30
GRI 103 REAL ESTATE STANDARDS		
103: Management Approach	103-1 Explanation of the material topic and its Boundary	Climate Change and the Environment > Optimising Building Operation to Achieve Clean Environment > Energy and emissions, page 30
103: Management Approach	103-2 The management approach and its components	Climate Change and the Environment > Optimising Building Operation to Achieve Clean Environment > Energy and emissions, page 30

GRI Standard	Disclosure number and title	Page number and reasons for omission, if applicable
GRI 300 ENVIRONMENTAL STANDARDS		
103: Management Approach	103-3 Evaluation of the management approach	Climate Change and the Environment> Optimising Building Operation to Achieve Clean Environment > Energy and emissions, page 30
302: Energy	302-1 Energy consumption within the organization	Climate Change and the Environment> Optimising Building Operation to Achieve Clean Environment > Energy and emissions, page 30
302: Energy	302-2 Energy consumption outside of the organization	Climate Change and the Environment> Optimising Building Operation to Achieve Clean Environment > Energy and emissions, page 30
302: Energy	302-3 Energy Intensity	Climate Change and the Environment> Optimising Building Operation to Achieve Clean Environment > Energy and emissions, page 30
302: Energy	302-4 Reduction of energy consumption	Climate Change and the Environment> Optimising Building Operation to Achieve Clean Environment > Energy and emissions, page 30
GRI 300 ENVIRONMENTAL STANDARDS		
103: Management Approach	103-1 Explanation of the material topic and its Boundary	Climate Change and the Environment> Optimising Building Operations to Achieve Clean Environment > Management Approach, page 29
103: Management Approach	103-2 The management approach and its components	Climate Change and the Environment> Optimising Building Operations to Achieve Clean Environment > Management Approach, page 29
103: Management Approach	103-3 Evaluation of the management approach	Climate Change and the Environment> Optimising Building Operations to Achieve Clean Environment > Management Approach, page 29
303: Water and Effluents (2018)	303-1 Interactions with water as a shared resource	"a. Climate Change and the Environment> Optimising Building Operations to Achieve Clean Environment > Management Approach, page 29 b. Climate Change and the Environment> Optimising Building Operations to Achieve Clean Environment > 2021 Performance > Water consumption, page 32"
303: Water and Effluents (2018)	303-2 Management of water discharge-related impacts	"Climate Change and the Environment> Responsible Waste Management Program > Management Approach and 2021 Performance, page 35; In addition to the content reported, we are making plans to review and update minimum standards as necessary."
303: Water and Effluents (2018)	303-3 Water withdrawal	Climate Change and the Environment> Optimising Building Operations to Achieve Clean Environment > 2021 Performance > Water consumption, page 32
303: Water and Effluents (2018)	303-4 Water discharge	Climate Change and the Environment> Responsible Waste Management Program > 2021 Performance, page 35

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GRI Standard	Disclosure number and title	Page number and reasons for omission, if applicable
GRI 300 ENVIRONMENTAL STANDARDS		
103: Management Approach	103-1 Explanation of the material topic and its Boundary	Climate Change and the Environment> Optimising Building Operations to Achieve Clean Environment > Management Approach, page 29
103: Management Approach	103-2 The management approach and its components	Climate Change and the Environment> Optimising Building Operations to Achieve Clean Environment > Management Approach, page 29
103: Management Approach	103-3 Evaluation of the management approach	Climate Change and the Environment> Optimising Building Operations to Achieve Clean Environment > Management Approach, page 29
305: Emissions	305-1 Direct (Scope 1) GHG emissions	Climate Change and the Environment> Optimising Building Operations to Achieve Clean Environment > 2021 Performance > Energy and emissions, page 30
305: Emissions	305-2 Energy indirect (Scope 2) GHG emissions	Climate Change and the Environment> Optimising Building Operations to Achieve Clean Environment > 2021 Performance > Energy and emissions, page 30
305: Emissions	305-4 GHG emissions intensity	Climate Change and the Environment> Optimising Building Operations to Achieve Clean Environment > 2021 Performance > Energy and emissions, page 30
305: Emissions	305-5 Reduction of GHG emissions	Climate Change and the Environment> Optimising Building Operations to Achieve Clean Environment > 2021 Performance > Energy and emissions, page 30
305: Emissions	305-6 Emissions of ozone-depleting substances (ODS)	Climate Change and the Environment> Optimising Building Operation to Achieve Clean Environment > Management Approach, page 29
GRI 301 WASTE STANDARDS		
103: Management Approach	103-1 Explanation of the material topic and its Boundary	Climate Change and the Environment > Responsible Waste Management Program, page 35
103: Management Approach	103-2 The management approach and its components	Climate Change and the Environment > Responsible Waste Management Program, page 35
103: Management Approach	103-3 Evaluation of the management approach	Climate Change and the Environment > Responsible Waste Management Program, page 35
306: Waste (2020)	306-1 Waste generation and significant waste-related impacts	Climate Change and the Environment > Responsible Waste Management Program, page 35
306: Waste (2020)	306-2 Management of significant waste-related impacts	Climate Change and the Environment > Responsible Waste Management Program, page 35
306: Waste (2020)	306-2 Waste generated	Climate Change and the Environment > Responsible Waste Management Program, page 35
306: Waste (2020)	306-4 Waste diverted from disposal	Climate Change and the Environment > Responsible Waste Management Program, page 35
306: Waste (2020)	306-5 Waste directed to disposal	Climate Change and the Environment > Responsible Waste Management Program, page 35

GRI Standard	Disclosure number and title	Page number and reasons for omission, if applicable
GRI 300 ENVIRONMENTAL STANDARDS		
103: Management Approach	103-1 Explanation of the material topic and its Boundary	Best In Class Real Estate > Compliance with All Related Regulatory Requirements, page 25
103: Management Approach	103-2 The management approach and its components	Best In Class Real Estate > Compliance with All Related Regulatory Requirements, page 25
103: Management Approach	103-3 Evaluation of the management approach	Best In Class Real Estate > Compliance with All Related Regulatory Requirements, page 25
307: Environmental Compliance	307-1 Non-compliance with environmental laws and regulations	Best In Class Real Estate > Compliance with All Related Regulatory Requirements, page 25
GRI SOCIAL STANDARDS		
103: Management Approach	103-1 Explanation of the material topic and its Boundary	Best In Class Real Estate > Providing Excellent Products, Facilities and Services, page 19
103: Management Approach	103-2 The management approach and its components	Best In Class Real Estate > Providing Excellent Products, Facilities and Services, page 19
103: Management Approach	103-3 Evaluation of the management approach	Best In Class Real Estate > Providing Excellent Products, Facilities and Services, page 19
401: Employment	401-1 New employee hires and employee turnover	Best In Class Real Estate > Providing Excellent Products, Facilities and Services, page 19
401: Employment	401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees	Best In Class Real Estate > Providing Excellent Products, Facilities and Services, page 19
401: Employment	401-3 Parental leave	Best In Class Real Estate > Providing Excellent Products, Facilities and Services, page 19
103: Management Approach	103-1 Explanation of the material topic and its Boundary	Best In Class Real Estate > Providing Excellent Products, Facilities and Services, page 19
103: Management Approach	103-2 The management approach and its components	Best In Class Real Estate > Providing Excellent Products, Facilities and Services, page 19
103: Management Approach	103-3 Evaluation of the management approach	Best In Class Real Estate > Providing Excellent Products, Facilities and Services, page 19
402: Labour/management relations	402-1 Minimum notice periods regarding operational changes	The minimum notice period is currently defined by our business needs. We do not have a formal policy on this matter yet, but are considering establishing one.
103: Management Approach	103-1 Explanation of the material topic and its Boundary	Best In Class Real Estate > Attention to Customer and Occupational Health & Safety, page 23
103: Management Approach	103-2 The management approach and its components	Best In Class Real Estate > Attention to Customer and Occupational Health & Safety, page 23
103: Management Approach	103-3 Evaluation of the management approach	Best In Class Real Estate > Attention to Customer and Occupational Health & Safety, page 23
403: Occupational Health and Safety (2018)	403-1 Occupational health and safety management systems	Best In Class Real Estate > Attention to Customer and Occupational Health & Safety, page 23
403: Occupational Health and Safety (2018)	403-2 Hazard identification, risk assessment, and incident investigation	Best In Class Real Estate > Attention to Customer and Occupational Health & Safety, page 23

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GRI Standard	Disclosure number and title	Page number and reasons for omission, if applicable
GRI SOCIAL STANDARDS		
403: Occupational Health and Safety (2018)	403-5 Worker training on occupational health and safety	Best In Class Real Estate > Attention to Customer and Occupational Health & Safety, page 23
403: Occupational Health and Safety (2018)	403-7 Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	Best In Class Real Estate > Attention to Customer and Occupational Health & Safety, page 23
403: Occupational Health and Safety (2018)	403-9 Work-related injuries	Best In Class Real Estate > Attention to Customer and Occupational Health & Safety, page 23
103: Management Approach	103-1 Explanation of the material topic and its Boundary	Educational Patronage > Initiating Program to Support Knowledge Enhancement, page 41
103: Management Approach	103-2 The management approach and its components	Educational Patronage > Initiating Program to Support Knowledge Enhancement, page 41
103: Management Approach	103-3 Evaluation of the management approach	Educational Patronage > Initiating Program to Support Knowledge Enhancement, page 41
404: Training and Education	404-1 Average hours of training per year per employee	Educational Patronage > Initiating Program to Support Knowledge Enhancement > Training and Development, page 41
404: Training and Education	404-2 Programs for upgrading employee skills and transition assistance programs	Educational Patronage > Initiating Program to Support Knowledge Enhancement > Training and Development, page 41
404: Training and Education	404-3 Percentage of employees receiving regular performance and career development reviews	Educational Patronage > Initiating Program to Support Knowledge Enhancement > Employee Performance, page 41
103: Management Approach	103-1 Explanation of the material topic and its Boundary	Best In Class Real Estate > Providing Excellent Facilities and Services > Diversity and Equal Opportunity > page 19
103: Management Approach	103-2 The management approach and its components	Best In Class Real Estate > Providing Excellent Facilities and Services > Diversity and Equal Opportunity > page 19
103: Management Approach	103-3 Evaluation of the management approach	Best In Class Real Estate > Providing Excellent Facilities and Services > Diversity and Equal Opportunity > page 19
405: Diversity and Equal Opportunity	405-1 Diversity of governance bodies and employees	Best In Class Real Estate > Providing Excellent Facilities and Services > Diversity and Equal Opportunity > page 19
405: Diversity and Equal Opportunity	405-2 Ratio of basic salary and remuneration of women to men	Best In Class Real Estate > Providing Excellent Facilities and Services > Diversity and Equal Opportunity > page 19

GRI Standard	Disclosure number and title	Page number and reasons for omission, if applicable
GRI SOCIAL STANDARDS		
103: Management Approach	103-1 Explanation of the material topic and its Boundary	Sustainable Community > Improving Community Welfare in Surrounding Development Area, page 38 Educational Patronage > Improving Educational Method and Facility, page 41
103: Management Approach	103-2 The management approach and its components	Sustainable Community > Improving Community Welfare in Surrounding Development Area, page 38 Educational Patronage > Improving Educational Method and Facility, page 41
103: Management Approach	103-3 Evaluation of the management approach	Sustainable Community > Improving Community Welfare in Surrounding Development Area, page 38 Educational Patronage > Improving Educational Method and Facility, page 41
413: Local Communities	413-1 Operations with local community engagement, impact assessments and development programs	Sustainable Community > Improving Community Welfare in Surrounding Development Area, page 38 Educational Patronage > Improving Educational Method and Facility, page 41
413: Local Communities	413-2 Operations with significant actual and potential negative impacts on local communities	Sustainable Community > Improving Community Welfare in Surrounding Development Area, page 38 Educational Patronage > Improving Educational Method and Facility, page 41
103: Management Approach	103-1 Explanation of the material topic and its Boundary	Best In Class Real Estate > Attention to Customer and Occupational Health & Safety > Ensuring Customers' and the Public's Well-Being, page 23
103: Management Approach	103-2 The management approach and its components	Best In Class Real Estate > Attention to Customer and Occupational Health & Safety > Ensuring Customers' and the Public's Well-Being, page 23
103: Management Approach	103-3 Evaluation of the management approach	Best In Class Real Estate > Attention to Customer and Occupational Health & Safety > Ensuring Customers' and the Public's Well-Being, page 23
416: Customer Health and Safety	416-1 Assessment of the health and safety impacts of product and service categories	Best In Class Real Estate > Attention to Customer and Occupational Health & Safety > Ensuring Customers' and the Public's Well-Being, page 23
416: Customer Health and Safety	416-2 Incidents of non-compliance concerning the health and safety impacts of products and services	Best In Class Real Estate > Compliance to All Related Regulatory Requirements, page 25

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GRI Standard	Disclosure number and title	Page number and reasons for omission, if applicable
GRI SOCIAL STANDARDS		
103: Management Approach	103-1 Explanation of the material topic and its Boundary	Best In Class Real Estate > Compliance to All Related Regulatory Requirements, page 25
103: Management Approach	103-2 The management approach and its components	Best In Class Real Estate > Compliance to All Related Regulatory Requirements, page 25
103: Management Approach	103-3 Evaluation of the management approach	Best In Class Real Estate > Compliance to All Related Regulatory Requirements, page 25
417: Marketing and labeling	417-2 Incidents of non-compliance concerning product and service information labelling	Best In Class Real Estate > Compliance to All Related Regulatory Requirements, page 25
417: Marketing and labeling	417-3 Incidents of non-compliance concerning marketing communications	Best In Class Real Estate > Compliance to All Related Regulatory Requirements, page 25
103: Management Approach	103-1 Explanation of the material topic and its Boundary	Best In Class Real Estate > Resilience to IT cyber-security risk > Management Approach, page 26
103: Management Approach	103-2 The management approach and its components	Best In Class Real Estate > Resilience to IT cyber-security risk > Management Approach, page 26
103: Management Approach	103-3 Evaluation of the management approach	Best In Class Real Estate > Resilience to IT cyber-security risk > Management Approach, page 26
418 - Customer Privacy	"418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data"	Best In Class Real Estate > Resilience to IT cyber-security risk > 2021 Performance, page 26
103: Management Approach	103-1 Explanation of the material topic and its Boundary	Best In Class Real Estate > Compliance to All Related Regulatory Requirements, page 25
103: Management Approach	103-2 The management approach and its components	Best In Class Real Estate > Compliance to All Related Regulatory Requirements, page 25
103: Management Approach	103-3 Evaluation of the management approach	Best In Class Real Estate > Compliance to All Related Regulatory Requirements, page 25
419: Non-compliance with laws and regulations in the social and economic area	419-1 Non-compliance with laws and regulations in the social and economic area	Best In Class Real Estate > Compliance to All Related Regulatory Requirements, page 25

TABLES OF BUILDINGS IN SCOPE
DEVELOPMENT PROJECTS

Building Category	Group Division	List of Projects	Material GRI Topics for our Development Projects	
			Material Use Data Included within this report	OHS Data included within this report
Commercial	Commercial - BSD	Ice Business Park tahap 1	/	
Commercial	Commercial - BSD	Ice Business Park tahap 2	/	
Commercial	Commercial - BSD	Ruko Loka 65	/	
Commercial	Commercial - BSD	Ruko Pasar Modern Timur 2	/	
Commercial	Commercial - BSD	Ruko Madrid X	/	
Commercial	Commercial - National	Starbucks Deltamas	/	
Commercial	PSS	Ruko The Icon 5	/	
Commercial	PSS	Aerium Apartment	/	/
Commercial	PSS	Southgate Apartment (1&2)	/	/
Commercial	PSS	The Nove – Condominium 3	/	/
Commercial	PSS	Digital Loft – Show Unit (2 Unit)	/	
Commercial	PSS	Foresta Business Loft 7	/	/
Commercial	Residential - BSD	Ruko Estrela Banjar Wijaya	/	
Commercial	Residential - National	Ruko CommPark Blok I & J Kota Wisata	/	
Commercial	East Indonesia	Ruko Palladium Grand City Balikpapan	/	
Commercial	East Indonesia	Ruko Golden Boulevard Grand City Balikpapan	/	
Commercial	East Indonesia	Food Center Grancity Balikpapan	/	
Commercial	East Indonesia	Ruko A6 Balikpapan Baru	/	
Commercial	East Indonesia	Ruko Cloverville Surabaya	/	

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Building Category	Group Division	List of Projects	Material GRI Topics for our Development Projects	
			Material Use Data Included within this report	OHS Data included within this report
Residential & Township	Commercial - National	Naraya 30 Deltamas	/	
Residential & Township	Commercial - National	Naraya 56 Deltamas	/	
Residential & Township	Commercial - National	Woodchester 68 Deltamas	/	
Residential & Township	Commercial - National	Woodchester 89 Deltamas	/	
Residential & Township	PSS	The Nove - Landed House (2 Unit)	/	
Residential & Township	Residential - BSD	Aure Amata	/	
Residential & Township	Residential - BSD	Savia Park	/	
Residential & Township	Residential - BSD	Provence Suites – House	/	
Residential & Township	Residential - BSD	Provence Suites – Ruko	/	
Residential & Township	Residential - BSD	Zena Rukost & Co-Living	/	
Residential & Township	Residential - BSD	Freja	/	
Residential & Township	Residential - BSD	Fleekhauz	/	
Residential & Township	Residential - BSD	Fleekhazu R	/	
Residential & Township	Residential - BSD	Imajihauz	/	
Residential & Township	Residential - BSD	Inspirahaus	/	
Residential & Township	Residential - BSD	Inspirahaus – R	/	
Residential & Township	Residential - BSD	Invensihauz	/	
Residential & Township	Residential - BSD	Anigre Banjar Wijaya	/	
Residential & Township	East Indonesia	Hayfield Tahap 1, 2, 3 Grand City Balikpapan	/	
Residential & Township	East Indonesia	Infra (urugan dan DPT) Cloverville Surabaya	/	

PROPERTY MANAGEMENT

BUILDING Category	Group Division	List of Projects	Material GRI Topics for our Property Management Projects			
			Water Data Included within this report	Waste Data included within this report	Energy Data included within this report	OHS Data included within this report
Green Office Buildings	Asset Management - Office	Sinarmas Land Plaza BSD	/	/	/	/
Green Office Buildings	Asset Management - Office	My Republic Plaza	/	/	/	/
Green Office Buildings	Asset Management - Office	Green Office Park 9	/	/	/	/
Green Office Buildings	Asset Management - Office	Green Office Park 1	/	/	/	/
High-Rise Office Buildings	Asset Management - Office	Sinarmas MSIG Tower	/	/	/	/
High-Rise Office Buildings	Asset Management - Office	Sinarmas Land Plaza Thamrin - Tower 1 Jakarta	/	/*	/	/
High-Rise Office Buildings	Asset Management - Office	Sinarmas Land Plaza Thamrin - Tower 2 & 3 Jakarta	/	/	/	/
High-Rise Office Buildings	Asset Management - Office	Cashbac	/	/*	/	/
Non-Green Office Buildings	Asset Management - Office	Marketing Office BSD City	/	/	/	/
Non-Green Office Buildings	Asset Management - Office	Wisma BCA BSD City	/	/	/	/
Non-Green Office Buildings	Asset Management - Office	Customer Care Office BSD City	/	/	/	/
Non-Green Office Buildings	Asset Management - Office	BSD Permit and Township Office	/	/	/	/
Non-Green Office Buildings	Asset Management - Office	Sinarmas Land Plaza Surabaya	/	/	/	/
Non-Green Office Buildings	Asset Management - Office	Sinarmas Land Plaza Medan	/	/	/	/
Non-Green Office Buildings	East Indonesia	Management Office Villa Bukit Mas Surabaya	/	/	/	/
Non-Green Office Buildings	East Indonesia	Estate Management Office Wisata Bukit Mas Surabaya	/	/	/	/
Non-Green Office Buildings	East Indonesia	Management Office Ruko Mangga Dua Surabaya	/	/	/	/

* Data merged to Sinarmas Land Plaza Thamrin - Tower 2 & 3 Jakarta

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BUILDING Category	Group Division	List of Projects	Material GRI Topics for our Property Management Projects			
			Water Data Included within this report	Waste Data included within this report	Energy Data included within this report	OHS Data included within this report
Non-Green Office Buildings	East Indonesia	Marketing Gallery Klaska Surabaya	/	/	/	
Non-Green Office Buildings	East Indonesia	Management Office Grand City Balikpapan	/	/	/	
Non-Green Office Buildings	East Indonesia	Marketing Office Grand City Balikpapan	/	/	/	
Non-Green Office Buildings	International	Alphabeta Building London	/	/	/	
Retail & Hospitality	Retail & Hospitality	QBig	/	/	/	/
Retail & Hospitality	Retail & Hospitality	QBig - Blok G	/	/	/	/
Retail & Hospitality	Retail & Hospitality	The Breeze	/	/	/	/
Retail & Hospitality	Retail & Hospitality	Mall Balikpapan Baru	/	/	/	/
Retail & Hospitality	Retail & Hospitality	DP Mall Semarang	/	/	/	/
Retail & Hospitality	Retail & Hospitality	Rooms Inc	/	/	/	/
Retail & Hospitality	International	Resort & Golf Malaysia	/	/	/	
Commercial	Commercial - BSD	Casa De Parco Apartment	/	/	/	
Commercial	Commercial - BSD	Saveria Apartment	/	/	/	
Commercial	Commercial - BSD	Akasa Apartment	/	/	/	
Commercial	Commercial - BSD	Foresta Business Loft 1	/		/	
Commercial	Commercial - BSD	Foresta Business Loft 2	/		/	
Commercial	Commercial - BSD	Foresta Business Loft 3	/		/	
Commercial	Commercial - BSD	Foresta Business Loft 5	/		/	
Commercial	Commercial - BSD	Foresta Business Loft 6	/		/	
Commercial	Commercial - BSD	Foresta Business Loft Signature	/		/	
Commercial	Commercial - BSD	Ruko The Icon 1 & 2			/	
Commercial	Commercial - BSD	Ruko The Icon 3	/		/	
Commercial	Commercial - National	The Elements	/	/	/	
Commercial	Commercial - National	Hotel Le Premier Kota Deltamas	/	/	/	
Commercial	Commercial - National	Marketing Office Deltamas	/		/	
Commercial	Commercial - National	Sport Center Deltamas	/		/	
Commercial	Commercial - National	Malibu Club House Deltamas	/		/	
Commercial	Commercial - National	Kawasan Kota Deltamas Deltamas	/	/		

BUILDING Category	Group Division	List of Projects	Material GRI Topics for our Property Management Projects			
			Water Data Included within this report	Waste Data included within this report	Energy Data included within this report	OHS Data included within this report
Commercial	Commercial - National	Fasilitas GIIC - WTP, WWTP, Kantor Security, Pemadam Kebakaran Deltamas	/		/	
Commercial	Commercial - National	Estate Management KIIC		/		
Commercial	Commercial - National	Graha KIIC	/	/	/	
Commercial	Commercial - National	Sentra KIIC	/	/	/	
Commercial	Commercial - National	STP Phase III KIIC	/		/	
Commercial	Commercial - National	STP Phase IV KIIC	/		/	
Commercial	Commercial - National	WTP STP Phase I KIIC	/		/	
Commercial	Commercial - National	WTP STP Phase II KIIC	/		/	
Commercial	East Indonesia	Notredame Adventure Park Wisata Bukit Mas Surabaya	/	/	/	
Residential & Township	Residential - BSD	Club House The Avani	/		/	
Residential & Township	Residential - BSD	Club House The Icon	/		/	
Residential & Township	Residential - BSD	Club House Vanya Park	/		/	
Residential & Township	Residential - BSD	Sport Club Banjar Wijaya	/		/	
Residential & Township	Residential - National	Sport Club Grand Wisata	/		/	
Residential & Township	Residential - National	Sport Club Kota Wisata	/		/	
Residential & Township	Residential - National	Eldorado Waterpark Legenda Wisata	/		/	
Residential & Township	Residential - National	Spa & Swimming Pool Kota Bunga	/		/	
Residential & Township	Strategic Land Bank - Township	BSD Modern Market	/	/	/	
Residential & Township	Strategic Land Bank - Township	Intermoda Modern Market	/	/	/	
Residential & Township	Strategic Land Bank - Township	Sarana Rekreasi dan Olah Raga/ Kolam Renang Griya Loka Sektor 1.3	/	/	/	
Residential & Township	East Indonesia	Colosseum Club House Wisata Bukit Mas Surabaya	/	/	/	
Residential & Township	East Indonesia	WTP Grand City Balikpapan	/	/	/	
Residential & Township	East Indonesia	WTP Balikpapan Baru	/	/	/	
Residential & Township	East Indonesia	WTP Sport Club Balikpapan Baru	/	/	/	
Residential & Township	East Indonesia	Reservoir The Nove Batam	/		/	
Residential & Township	East Indonesia	Club House Palm Spring Golf Batam	/	/	/	

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BUILDING Category	Group Division	List of Projects	Material GRI Topics for our Property Management Projects			
			Water Data Included within this report	Waste Data included within this report	Energy Data included within this report	OHS Data included within this report
Residential & Township	East Indonesia	Club House Palm Spring Golf Karawang	/	/	/	
Residential & Township	East Indonesia	Rest House Palm Spring Golf Karawang	/	/	/	
Residential & Township	East Indonesia	Pump Station Palm Spring Golf Karawang			/	
Residential & Township	East Indonesia	Maintenance Palm Spring Golf Karawang	/	/	/	
Trade Centres	Asset Management - ITC	ITC BSD	/	/	/	/
Trade Centres	Asset Management - ITC	BSD Junction	/	/	/	/
Trade Centres	Asset Management - ITC	Mall Ambassador	/	/	/	/
Trade Centres	Asset Management - ITC	ITC Cempaka Mas	/	/	/	/
Trade Centres	Asset Management - ITC	ITC Depok	/	/	/	/
Trade Centres	Asset Management - ITC	ITC Fatmawati	/	/	/	/
Trade Centres	Asset Management - ITC	Graha Cempaka Mas	/	/	/	/
Trade Centres	Asset Management - ITC	ITC Kuningan	/	/	/	/
Trade Centres	Asset Management - ITC	ITC Roxy Mas	/	/	/	/
Trade Centres	Asset Management - ITC	ITC Permata Hijau	/	/	/	/
Trade Centres	Asset Management - ITC	ITC Mangga Dua	/	/	/	/
Trade Centres	Asset Management - ITC	Kawasan Mangga Dua: - Mall Mangga Dua - Harcomas - Wisma Eka Jiwa - Orion Dusit - JN 1 - JN 2 - RBB	/	/	/	/
Trade Centres	East Indonesia	ITC Surabaya	/	/	/	/





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