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This sustainability report has been reviewed by the Company's Sponsor, Evolve Capital Advisory Private Limited (the "**Sponsor**"). Its contents have not been examined or approved by the Singapore Exchange Securities Trading Limited (the "**SGX-ST**") and SGX-ST assumes no responsibility for its contents, including the correctness of any of the statements or opinions made or reports contained in this sustainability report.

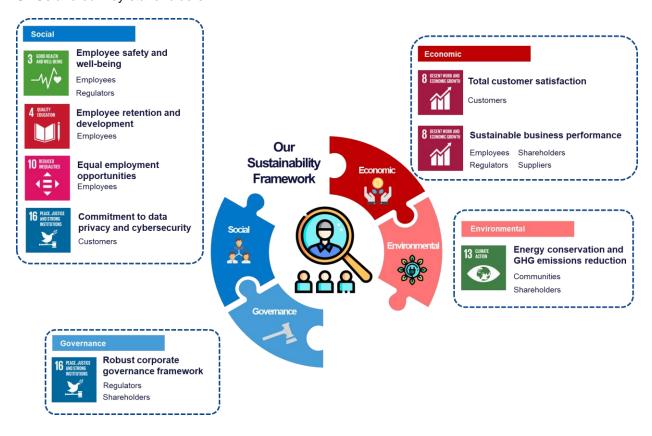
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### 1. Board Statement

Sheffield Green Ltd. ("Sheffield Green" or the "Company") and its subsidiaries (the "Group" or "We") reaffirm our commitment to sustainability with the publication of this sustainability report ("Report"). This Report highlights the Group's initiatives undertaken under the economic, environmental, social and governance pillars (collectively as "Sustainability Factors").

Having considered the Group's sustainability issues as part of its strategic formulation and business strategies, the Board of Directors ("**Board**") determined the material Sustainability Factors, exercised oversight over the management and monitoring of the material Sustainability Factors.

This Report communicates our support towards the United Nations' Sustainable Development Goals ("SDGs"). As we collaborate closely with our stakeholders throughout the supply chain, their inputs serve as the compass directing our sustainability initiatives towards prioritising our material Sustainability Factors. Below shows the interaction between our sustainability framework, material Sustainability Factors, the SDGs and our key stakeholders:



## 2. Sustainability Performance at a Glance

An overview of our key sustainability performance for our financial year from 1 July 2023 to 30 June 2024 ("FY2024" or "Reporting Period") is as follows:

Sustainability	Performance indicator	Sustainability	performance
pillar		FY2024	FY2023
Economic <sup>1</sup>	Rejection rate for mobilised personnel	2.9%	3.7%
	Economic value generated <sup>2</sup>	US\$17.07 million	US\$25.16 million
	Operating costs <sup>3</sup>	US\$2.86 million	US\$2.02 million
	Employee benefits expense	US\$13.25 million	US\$18.22 million
	Payments to providers of capital <sup>4</sup>	US\$2.11 million	US\$0.02 million
	Income taxes paid to governments	US\$1.81 million	-
Environmental	Total Greenhouse Gas (" <b>GHG</b> ") emissions (tonnes CO₂e)	28.36	24.47
	GHG emissions intensity (tonnes CO <sub>2</sub> e/ office employee)	0.77	0.79
Social	Number of reported incidents of unlawful discrimination <sup>5</sup> against employees	-	-
	Number of workplace fatalities	-	-
	Number of high consequence work-related injuries <sup>6</sup>	-	-
	Number of cases of substantiated complaint <sup>7</sup> concerning breaches of data privacy and loss of data reported	-	-
Governance	Number of incidents of serious offence <sup>8</sup>	-	-
	Number of reported incidents of non-compliance with laws and regulations for which fines and/or non-monetary sanctions were incurred	-	-

<sup>1</sup> 

<sup>&</sup>lt;sup>1</sup> The comparative information for economic value generated and distributed are re-presented due to discontinued operations which relate to the disposal of Sheffield Green SAS ("**SGSAS**") with operations in France.

<sup>&</sup>lt;sup>2</sup> Economic value generated comprises revenue and other income net of grant income.

<sup>&</sup>lt;sup>3</sup> Operating costs comprise cost of services, administrative expenses, net of depreciation of equipment and right-ofuse asset, amortisation of intangible asset and employee-related costs.

<sup>&</sup>lt;sup>4</sup> Payments to providers of capital include interest payments made to providers of loans and dividend payments to shareholders (if any).

<sup>&</sup>lt;sup>5</sup> An unlawful discrimination refers to an incident whereby the relevant authority has commenced investigation and resulted in a penalty to a company.

<sup>&</sup>lt;sup>6</sup> A high consequence work-related injury refers to one from which the worker cannot recover or cannot recover fully to pre-injury health status within 6 months.

<sup>&</sup>lt;sup>7</sup> A substantiated complaint refers to one that has been investigated by the relevant authority and violation of regulations has been established.

<sup>&</sup>lt;sup>8</sup> A serious offence is defined as one that involves fraud or dishonesty and is being or has been committed against a company by its officers or employees. Such a serious offence is punishable by imprisonment for a term of not less than 2 years and the value of the property obtained or likely to be obtained from the commission of the offence amounts to not less than S\$100,000.

#### 3. **Our Business**

#### 3.1 Value Chain

We provide a comprehensive end-to-end suite of human resources ("HR") services as follows:

- Provision of HR services Supply a wide range of personnel in accordance with customer needs, ranging from management personnel (including C-suite personnel), technical personnel, to offshore crewing personnel across sub-segments of the renewable energy industry:
- Ancillary services Provide a range of end-to-end ancillary services related to the provision of personnel, which include primarily visa and work permit applications, training and deployment logistics;
- Training and development Diversify into establishing training centres to conduct training for renewable energy personnel to meet client demands and industry standards.

An overview of our business is as follows:



### **Our Suppliers**

We procure the following services from our suppliers:

- Supply of personnel; and
- Ancillary services such as notarisation, air tickets, training, meals and transportation.

We are involved in:

- Provision of HR services;
- Provision of ancillary services;
- Training and development of renewable energy personnel.

**Our Customers** 

We serve major market players in the renewable energy industry, including:

- Independent power producers:
- Developers;
- Engineering, procurement, construction, installation contractors;
- Transportation installation contractors;
- Wind turbine manufacturers;
- Offshore wind foundation manufacturers: and
- Vessel owners.

#### 3.2 **People**

As at 30 June 2024, the entities covered have a workforce of 508 full-time employees, comprising office employees and mobilised personnel. Mobilised personnel refer to technicians, engineers, and other skilled workers who are responsible for constructing, operating and maintaining renewable energy facilities. Approximately 93% of our workforce are hired on a temporary basis as they relate to mobilised personnel hired corresponding to the tenure of service agreements with our customers.

Singapore	Taiwan	Japan	Total
Workforce <sup>10</sup>			
7	499	2	508
Permanent full-tin	ne		
7	28	2	37
Temporary full-tim	ne		
-	471	-	471

<sup>&</sup>lt;sup>9</sup> Refer to Section 5 for the entities covered.

<sup>&</sup>lt;sup>10</sup> Entities covered in the Report did not employ non-guaranteed hours and part-time employees during the period covered.

### 4. Reporting Framework

This Report is prepared in accordance with 711A and 711B of the Listing Manual Section B: Rules of Catalist ("Catalist Rules") of the Singapore Exchange Securities Trading Limited ("SGX-ST"). The Company has prepared the Report with reference to the Global Reporting Initiative ("GRI") Standards. We chose to report using the GRI framework as it is an internationally recognised reporting framework.

As part of our continual efforts to align our sustainability reporting with relevant market standards, we mapped our sustainability efforts to the 2030 Agenda for Sustainability Development which is adopted by all United Nations Members States in 2015 ("**UN Sustainability Agenda**"). The UN Sustainability Agenda provides a shared blueprint for peace and prosperity for people and the planet, now and into the future. At its heart are the 17 SDGs, which form an urgent call for action by all countries - developed and developing - in a global partnership. We incorporated the SDGs, where appropriate, as a supporting framework to shape and guide our sustainability strategy.

Our climate-related disclosures are produced based on the 11 recommendations of the Task Force on Climate-Related Financial Disclosures ("TCFD").

We relied on internal data monitoring and verification to ensure accuracy for this Report. Internal reviews on the sustainability reporting process are incorporated as part of our internal audit review cycle and we will work towards external assurance for our future sustainability reports subject to market trends and regulatory requirements.

# 5. Reporting Scope

This Report covers the following key operating entities which contributed to approximately 99% (FY2023: 100%<sup>11</sup> of the total revenue for the Reporting Period.

S/N	Entity
1	Sheffield Green Ltd.
2	Sheffield Green (Asia) Pte. Ltd.
3	Sheffield Green K.K.
4	Sheffield Green (Asia) Pte. Ltd., Taiwan Branch

### 6. Feedback

We welcome feedback from all stakeholders on this Report. You may send related questions, comments, suggestions or feedback to our investor relations email account: info@sheffieldgreen.com

# 7. Stakeholder Engagement

Through an internal stakeholder mapping exercise, we identified key stakeholder groups which we prioritise our engagements with.

Our efforts on sustainability are focused on creating sustainable value for our key stakeholders, which comprise communities, customers, employees, regulators, shareholders and suppliers. Key stakeholders are determined for each material Sustainability Factor identified, based on the extent of which they can affect or are affected by operations of the Group.

<sup>&</sup>lt;sup>11</sup> The comparative information has been re-presented due to discontinued operations which relate to the disposal of SGSAS.

We actively engage our key stakeholders through the following channels:

S/N	Key stakeholder	Engagement channel	Frequency of engagement	Key concerns raised by stakeholder
1	Communities	<ul><li>Annual report</li><li>Sustainability report</li></ul>	Annually	Environmental initiatives
2	Customers	<ul><li>Meetings and visits</li><li>Phone calls</li></ul>	Ongoing	<ul><li>Customer service</li><li>Range of services</li></ul>
3	Employees	<ul> <li>Meetings and talks held by the management</li> <li>Emails</li> </ul>	Ongoing	<ul> <li>Career development and training opportunities</li> <li>Job security</li> <li>Remuneration</li> <li>Workplace health and safety</li> </ul>
4	Regulators	Consultations and briefings organised by key regulatory bodies such as SGX-ST and relevant government agencies/ bodies	As and when required	Corporate governance
5	Shareholders	<ul><li>Annual general meeting</li><li>Annual report</li></ul>	Annually	<ul><li>Financial profitability</li><li>Market valuation</li><li>Dividend payment</li></ul>
		Results announcement	Half-yearly	<ul> <li>Corporate governance</li> </ul>
		Dedicated email account for investor relations	Ongoing	
6	Suppliers	<ul><li>Meetings and visits</li><li>Email communications</li><li>Phone calls</li></ul>	Ongoing	<ul><li>Financial stability</li><li>Fair business practices</li></ul>

Through the above channels, we seek to understand the views of key stakeholders, communicate effectively with them and respond to their concerns.

# 8. Policy, Practice and Performance Reporting

A sustainability reporting policy ("**SR Policy**") covering our sustainability strategies, reporting structure, materiality assessment and processes in identifying and monitoring material Sustainability Factors, is in place and serves as a point of reference in the conduct of our sustainability reporting. Under this SR Policy, we will continue to monitor, review and update our material Sustainability Factors from time to time, taking into account the feedback that we receive from our engagement with our stakeholders, organisational and external developments.

### 8.1 Sustainability Governance Structure

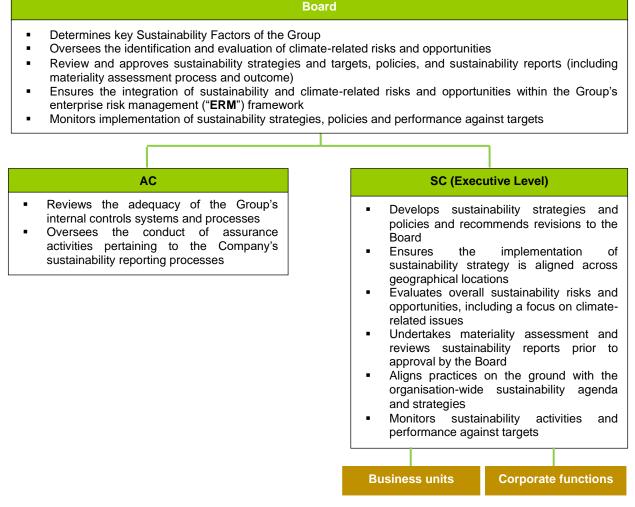
The Board advises and supervises the development of our sustainability strategy and performance targets. As part of our continual efforts to enhance and upgrade the knowledge of our Directors on sustainability reporting and to meet the requirement of SGX-ST under Catalist Rule 720(6), we confirm that four Directors or 100% of our Directors have attended at least one of the approved sustainability training courses. We will continuously work towards improving the percentage of Directors attended approved sustainability training courses.

Our sustainability strategy is spearheaded by an executive level sustainability committee ("SC"), which includes senior management executives <sup>12</sup>, supported by managers from key business units and corporate functions. The SC is led by the Chairman, Chief Executive Officer cum Executive Director of the Group ("Chairman") and tasked to develop the sustainability strategy, review our material impacts,

<sup>&</sup>lt;sup>12</sup> Refers to the Chief Financial Officer, Finance Manager, Operations Director and HR and Admin Manager.

consider stakeholders' priorities and set goals and targets, as well as collect, verify, monitor and report performance data for this Report.

Besides the SC, the Board is also supported by the Audit Committee ("AC") on specific sustainability matters that fall under its terms of reference. Our sustainability governance structure and the responsibilities of component parties are detailed as follows:



As we are still refining our sustainability related metrics measuring, tracking and target setting mechanism, we will link key executives' remuneration to sustainability performance when the mechanism is more mature and stable.

### 8.2 Sustainability Reporting Processes

Our sustainability process begins with an understanding of the Group's context. This is followed by the ongoing identification and assessment of the Group's impacts. The most significant impacts are prioritised for reporting, and the result of this process is a list of material Sustainability Factors disclosed in this Report.

Processes involved are shown in the chart below:



#### **CONTEXT**

Understand the Group's context by considering its activities, business relationships, stakeholders, and sustainability context of all the entities it controls or has an interest in, including minority interests.



#### **IDENTIFICATION**

Identify actual and potential impacts on the economy, environment, people and their human rights.



#### **RATING**

Assess the pervasiveness of Sustainability Factors across the Group and cluster similar Sustainability Factors.



#### **PRIORITISATION**

Prioritise the impacts based on their significance to determine the material Sustainability Factors for reporting.



#### **VALIDATE**

Sustainability Factors will be internally validated by leadership.



#### **REVIEW**

In each reporting period, review the material Sustainability Factors from the previous reporting period to account for changes in impacts which can result from feedback received from engagement with stakeholders, organisational and external developments.

### 8.3 Materiality Assessment

We constantly refine our management approach to adapt to changes in the business landscape. The Group performs an annual materiality assessment to ensure that issues disclosed in our sustainability reports remain current, material, and relevant. From the assessment, we identify key areas that impact on our ability to create value for our stakeholders.

Positive and negative, actual and potential impacts are assessed based on: (i) the likelihood of occurrence of actual and potential negative and positive impacts; and (ii) their significance on the economy, environment, people and their human rights and their contribution to sustainable development.

### 8.4 Performance Tracking and Reporting

We track the progress of our material Sustainability Factors by identifying the relevant performance indicators, measuring and monitoring them. In addition, we set performance targets that are aligned with our strategy to ensure that we remain focused in our path to sustainability. We will consistently enhance our performance-monitoring processes and improve our data capturing systems. A sustainability report is published annually in accordance with our SR policy.

# 9. Material Sustainability Factors

In FY2024, the SC conducted a stakeholder engagement session <sup>13</sup> and a materiality assessment to understand the concerns and expectations of our stakeholders. Through the materiality assessment, factors with significant impact on the economy, environment, people and their human rights were updated. In this Report, we also reported our progress in managing these factors and set related targets to improve our sustainability performance.

The material Sustainability Factors applicable to the Group are as follows:

S/N	Material Sustainability Factor	SDG	Key stakeholder		
Econo	Economic				
1	Total customer satisfaction	Decent work and economic growth	Customers		
2	Sustainable business performance	Decent work and economic growth	<ul><li>Employees</li><li>Regulators</li><li>Shareholders</li><li>Suppliers</li></ul>		
Enviro	onmental				
3	Energy conservation and GHG emissions reduction	Climate action	<ul><li>Communities</li><li>Shareholders</li></ul>		
Socia					
4	Equal employment opportunities	Reduced inequalities	Employees		
5	Employee safety and well-being	Good health and well-being	<ul><li>Employees</li><li>Regulators</li></ul>		
6	Employee retention and development	Quality education	Employees		
7	Commitment to data privacy and cybersecurity	Peace, justice and strong institutions	Employees		
Gover	Governance				
8	Robust corporate governance framework	Peace, justice and strong institutions	<ul><li>Regulators</li><li>Shareholders</li></ul>		

As we are mainly involved in providing HR and ancillary services, water consumption and waste management in FY2024 are not material. We will continue to monitor our water consumption and waste management within our premises and make the related disclosure in future, if and when relevant.

We will update the material Sustainability Factors on an annual basis to reflect changes in business operations, environment, stakeholders' feedback and sustainability trends.

The details of each material Sustainability Factor are presented as follows:

#### 9.1 Total Customer Satisfaction

#### **Our Commitment**

We acknowledge that customer satisfaction enhances customer's trust in us and is a key factor in achieving our long-term success.

### **Our Approach**

Our strategies towards customer satisfaction are as follows:

<sup>&</sup>lt;sup>13</sup> The Company distributed an online survey to its internal and external stakeholders, including employees and suppliers, to gather perspectives on the most important sustainability factors for the business to prioritise.

Offer a comprehensive range of human resource services across the entire renewable energy value chain. We provide a range of services to meet our customers' human resource requirements along the entire renewable energy (both onshore and offshore) value chain. The range of end-to-end human resource services that the Group provides is wide and includes, personnel selection, visa application, training, deployment logistics, and staff and payroll funding and administration.

#### Maintain presence and proximity to our customers

We established strong and direct local presences in the markets which we operate in. Through our various local subsidiaries and branch office in Taiwan, we are able to serve our customers directly instead of relying on third-party intermediaries. Our local presence in these markets also enables us to gain expertise and demonstrate to our customers an understanding of the local regulations and market conditions, leading to smoother business processes and better service quality.

In order to market our capabilities and services, the Group participates in trade fairs and seminars relating to the renewable energy industry. We believe that such participations keep us abreast of the latest developments in the renewable energy industry, allow us to network with other key market players attending such events and raise our profile in the industry.

#### Strong capability and capacity to meet the manpower demands of large-scale projects

The Group maintains a quality assurance and control system whereby the mobilised personnel supplied are checked and approved by our consultants in the recruiting department ("Recruitment Department"). Our Recruitment Department works closely with our customers to gather as much information as possible about the role they are hiring for, including the type and scope of the duties and responsibilities involved, the skills, experience, training, or qualifications required for the role, and how the position fits into the broader organisational structure of the customer's business. To maintain a high standard of service, prospective candidates undergo a stringent and systematic recruitment process whereby the most suitable candidates are selected based on customers' technical and other requirements and specifications.

Our Recruitment Department has a clear understanding and knowledge of the technical requirements that are essential to delivering successful projects and operations in the renewable energy industry. Accordingly, the Group can engage effectively with its customers by sourcing and procuring prospective candidates with experience best suited to their requirements across all phases of a project's development lifecycle. You may refer to section 9.6 for details on employee retention and development.

In addition, we have built an extensive database of potential candidates though the years of our business. We continue to engage and source potential candidates actively to expand our talent pool.

#### **Our Performance**

We developed a quality management system, policies and procedures to comply with our customers' requirements for provision of offshore workers. To align with market standards and best practices, we attained the following certification:

Certification	Coverage
ISO 9001:2015	Compliance with the requirements of the International Labour Organisation ("ILO")'s Maritime Labour Convention, 2006 ("MLC, 2006") as applicable to recruitment and placement services. MLC is an international labour standard established by the ILO to ensure decent working and living conditions for seafarers on board ships

Feedback from our customers relating to the quality and timeliness of our service, quality of mobilised personnel, ability to meet customers' schedules and pricing are collected via customer satisfaction surveys, calls and messaging applications. Customer complaints are monitored, and corrective actions or preventive actions are determined where required.

During the Reporting Period, we recorded a rejection rate of 2.9% (FY2023: 3.7%) from customers for the personnel that the Group mobilised.

### 9.2 Sustainable Business Performance

#### **Our Commitment**

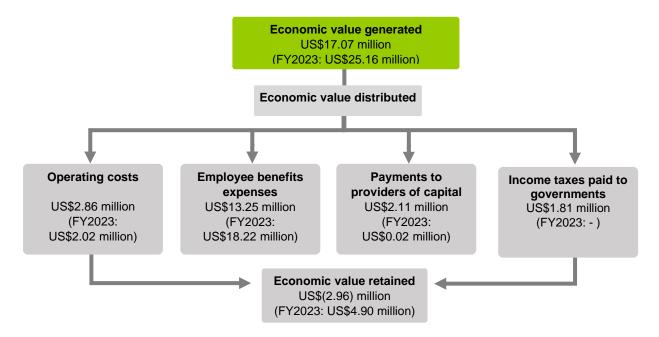
We believe in creating long-term economic value and consistent economic performance for the Group. We are committed to provide value to various stakeholders through relevant and meaningful ways.

### **Our Approach**

We strive to generate and distribute economic value via our business strategy, which includes staying abreast with market trends, maintaining a healthy balance sheet and strong cash flow, mitigating relevant business risks identified.

#### **Our Performance**

In line with this commitment, value created in FY2024 is distributed to various key stakeholders as follows to enable a more sustainable future:



Details of our financial performance can be found in the financial contents and audited financial statements of our annual report.

### 9.3 Energy Conservation and GHG Emissions Reduction

#### **Our Commitment**

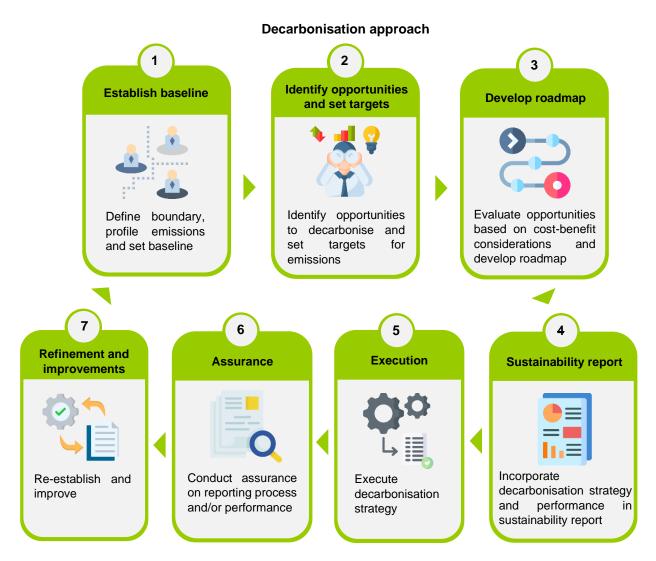
Energy use and the resulting carbon emissions cause heat to be trapped in the atmosphere, leading to climate change and global warming. Accordingly, we are committed to conserving energy and reducing our carbon footprint whilst being open to capitalise on opportunities that may arise as we transit to become a low-carbon organisation.

#### **Our Approach**

We aim to reduce our environmental footprints and at the same time, establish operational resilience that delivers long-term and sustainable value to our business. We adopt a balanced approach in effectively managing and minimising the impacts arising from our business operations.

#### Decarbonisation approach

To achieve our decarbonisation goals, we set up a 7-step continuous circular process for our decarbonisation efforts as follows:



In our operations, we consume energy mainly in the form of purchased electricity for office uses such as lighting, cooling and operating office equipment. Accordingly, we generate indirect GHG emissions (Scope 2) but do not generate material direct GHG emissions (Scope 1<sup>14</sup>) from our operations. Therefore, no separate disclosure is made on direct GHG emissions (Scope 1) but we will continue to monitor such emissions and to disclose them in future, as and when applicable.

We conducted a GHG emissions profiling exercise for our Scope 2<sup>15</sup> and Scope 3<sup>16</sup> GHG emissions based on defined organisational boundaries. We track and monitor our Scope 2 and certain categories of Scope 3 GHG emissions closely and are developing mechanisms to track other categories of our scope 3 GHG emissions, where relevant and practicable. We developed a climate change transition plan and will refine and improve the plan as we progressively implement it, by considering changes in business operations, environment and market trends. Progress updates and performance will be provided in our future sustainability reports with assurance on the reporting process covered by an internal review.

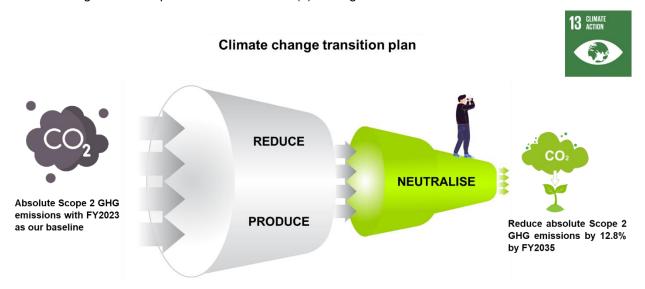
<sup>&</sup>lt;sup>14</sup> Scope 1 GHG emissions occur from sources that are owned or controlled by a company.

<sup>&</sup>lt;sup>15</sup> Scope 2 GHG emissions are indirect emissions that arise from the generation of purchased electricity consumed by a company. Scope 2 emissions physically occur at the facility where electricity is generated.

<sup>&</sup>lt;sup>16</sup> Scope 3 GHG emissions are indirect emissions (excluding scope 2 GHG emissions) that occur in the value chain of the reporting company, including both upstream and downstream emissions.

### Climate change transition plan

Our climate change transition plan steers us on our decarbonisation journey. Under this plan, we commit to reduce our absolute Scope 2 GHG emissions by 12.8% by FY2035, using FY2023 as our baseline. Our climate change transition plan is focused on two (2) strategic levers of reduce and neutralise as follows:



Details of our strategic levers are as follows:

Lever	Reduce	Neutralise
Description	<ul> <li>Reduce absolute emissions first within our operations and followed by our supply chain</li> <li>Replace existing energy source with low or zero-carbon sources</li> </ul>	Neutralise unavoidable residual emissions
Focus area	<ul><li>Energy-efficient lighting</li><li>Behavioural changes</li><li>Clean energy</li></ul>	<ul><li>Renewable energy certificates ("REC")</li><li>Carbon credits</li></ul>

We continuously strive to improve our energy use and efficiency through the following initiatives and aspirations:

Lever	Key initiative	Description
Reduce	Energy-efficient lighting solutions	We optimise electricity efficiency using high-efficiency lighting wherever practicable.
	Behavioural changes	We constantly remind our staff on basic and socially responsible habits at their workplaces such as adopting greener work ethics, switching off appliances if not in use, enabling power saving modes and optimising operating temperatures.
	Clean energy	We are constantly exploring opportunities to source for clean and/or renewable energy where we operate in.
Neutralise	<ul><li>REC</li><li>Carbon credits</li></ul>	The Group plans to explore the use of REC and carbon credits to offset unavoidable residual emissions when the relevant markets mature.

#### **Our Performance**

Key statistics on electricity consumption and GHG emissions during the Reporting Period are as follows:

Performance indicator	Unit of measurement	FY2024	FY2023		
Energy consumption	Energy consumption				
Electricity consumption	GJ	212	176		
Electricity consumption intensity	GJ/ office employee	5.74	5.68		
GHG emissions					
Indirect GHG emissions (Scope 2 <sup>17</sup> )	tonnes CO <sub>2</sub> e	28.36	24.47		
GHG emissions intensity	tonnes CO2e/ office employee	0.77	0.79		

During the Reporting Period, we started tracking selected categories of Scope 3<sup>18</sup> GHG emissions as follows:

Category	Coverage	Unit of Measurement	FY2024	FY2023
Category 6: Business travel	Air travel for Singapore's office employees	tonnes CO2e	15	30
Category 7: Employee commuting	Transportation of Taiwan and Singapore's office employees between their homes and their worksites	tonnes CO <sub>2</sub> e	95	_19

### 9.4 Equal Employment Opportunities

#### **Our Commitment**

Human resource is our key asset. A diversified workforce supports business sustainability by offering fresh perspectives and ideas that contribute to the growth of our operations.

### **Our Approach**

We maintained the following policies and measures to promote diversity and equal opportunity:

- An Employee Handbook stipulating standards of practices which include extending equal opportunity to all individuals regardless of race, religion, colour, gender, nationality or age, zero tolerance stance against sexual harassment; and
- Adherence to the Tripartite Alliance for Fair and Progressive Employment Practices ("TAFEP") guidelines in Singapore and relevant labour laws and regulations in other countries of our operations to ensure that employees are not subjected to workplace discrimination.

### Our Performance<sup>20</sup>

The total number of full-time employees covered as at 30 June 2024 is 508 (FY2023: 719). The decrease in the number of full-time employees is mainly attributable to the completion of projects from the Group's key clients in Taiwan which contributed to a reduction in mobilised personnel. During the Reporting Period, there were zero (FY2023: zero) reported incidents of unlawful discrimination against employees.

<sup>&</sup>lt;sup>17</sup> GHG emissions from electricity purchased by the Company (Scope 2) are calculated based on the country-specific grid emission factors published by the relevant local authorities.

<sup>&</sup>lt;sup>18</sup> Scope 3 GHG emissions were calculated using calculation tools comprising International Civil Aviation Organisation Carbon Emissions Calculator for category 6, Carbon and Emissions Recording Tool and GHG Protocol GHG Emissions from Transport or Mobile Sources Tool for category 7.

<sup>&</sup>lt;sup>19</sup> No comparative data is available as we expanded our coverage to include Taiwan's office employees.

<sup>&</sup>lt;sup>20</sup> The prior year human resource metrics were restated as a correction.

Key statistics on employee demographics are as follows:

#### Gender diversity (%)

We view gender diversity in the Board as an essential element in supporting sustainable development. We have a female representation of one Director in the Board or 20% (FY2023: 20%) of the Board. Key statistics on gender diversity of our employees are as follows:

Disclosure	FY2024		FY2023	
	Male	Female	Male	Female
Overall	96%	4%	97%	3%
Employee category				
Management	56%	44%	33%	67%
Non-management	97%	3%	98%	2%

Due to the job nature in the renewable energy industry, the workforce of mobilised personnel is dominated by male non-management employees.

### 9.5 Employee Safety and Well-being

#### **Our Commitment**

We strive to ensure good health and safety for our employees in the workplace. A working environment that supports equal opportunity for all helps to create a level platform for employees to excel and showcase their potential in contributing to the Group. We are also committed to providing a substance free workplace for our employees.

### **Our Approach**

In line with our commitment to promote a healthy and safe work environment with a strong workplace safety culture, new employees are briefed on safety procedures during orientation, workplace accidents are tracked and monitored regularly, and related corrective procedures are followed through.

Our Employee Handbook stipulates our zero-tolerance stance against employees who report for duty while being impaired by the use of alcoholic beverages or drugs and encourages employees with drug or alcohol abuse problem to contact their supervisors or Human Resources personnel for assistance.

To support the safety and well-being of our employees, we provide insurance coverage such as medical insurance in Singapore and social insurance in Taiwan and Japan. Apart from insurance coverage, we provide employee benefits such as reimbursement of expenses incurred from medical consultation and dental check-ups. We also arrange for employees to undergo requisite training and be equipped with personal protective equipment prior to mobilisation to customer sites, where necessary.

In addition, we provide eligible employees with pro-family benefits such as maternity leave, paternity leave and childcare leave in line with the respective pro-family legislations stipulated within each jurisdiction that we operate in.

### **Our Performance**

#### **Employee safety**

During the Reporting Period, we recorded zero workplace fatalities, zero high consequence work-related injuries, zero recordable work-related injuries and zero work-related ill health cases (FY2023: zero fatalities, zero high consequence work-related injuries, zero recordable work-related injuries and zero recordable work-related ill health cases) for our employees<sup>21</sup>.

<sup>&</sup>lt;sup>21</sup> Figures exclude mobilised personnel as workplace health and safety measures for them are controlled by our customers.

#### Employee well-being

Key statistics on maternity leave and paternity leave (collectively as "Parental Leave") taken by our permanent full-time employees are as follows:

Performance Indicator	FY2024 <sup>22</sup>	
	Male	Female
Number of employees entitled to Parental Leave	1	1
Number of employees who took Parental Leave	-	1
Number of employees who returned to work after Parental Leave ended	-	1
Return to work rate of employees who took Parental Leave	-	100%

### 9.6 Employee Retention and Development

#### **Our Commitment**

We recognise the importance of providing equitable and quality education for our employees. We believe that having a strong team, in particular our experienced recruitment teams, is critical in fulfilling our customers' needs in the renewable energy industry.

### **Our Approach**

We place a high priority on the competency development of our employees as we believe that an effective employee training programme is vital to employee retention and the long-term success of any business. The training programme includes training courses on occupational health and safety and environment.

Employee assessments are performed regularly to evaluate the performance of employees, and this helps to encourage them to take self-initiated enrichment actions to improve themselves.

### Our Performance<sup>23</sup>

#### New hires

During the Reporting Period, our new hire rate was 34% (FY2023: 98%). Key statistics on new employee hires are as follows:

Disclosure	FY2024		FY2023	
	Number Percentage		Number	Percentage
Overall new hires	174	34%	705	98%
Gender				
Male	158	32%	688	99%
Female	16	89%	17	81%

#### Turnover

During the Reporting Period, our overall turnover rate was 76% (FY2023: 45%). Key statistics on employee turnover are as follows:

Disclosure	FY2024  Number Percentage		FY2023		
			Number	Percentage	
Overall turnover	385	76%	322	45%	
Gender					
Male	371	76%	313	45%	
Female	14	78%	9	43%	

The increase in turnover rate is mainly due to the completion of projects from the Group's key clients in Taiwan, as the employment of mobilised personnel is driven by the project demands of our clients.

<sup>&</sup>lt;sup>22</sup> No employees were entitled to Parental Leave in FY2023.

<sup>&</sup>lt;sup>23</sup> The prior year human resource metrics were restated as a correction.

### 9.7 Commitment to Data Privacy and Cybersecurity

#### **Our Commitment**

Data privacy is of utmost importance to us as our business is required to handle, store and manage personal information pertaining to the databases of personnel and potential candidates, other confidential commercial and operational information maintained by the Group, as well as transmit personal and confidential information.

### **Our Approach**

#### Proactive management of personal data

We conduct our business in compliance with applicable data protection laws that governs the collection, use, disclosure and care of personal data. In addition to abiding to the data protection laws, we implemented the following measures:

- Adhere to Privacy Policy which is publicly available on the Company's website;
- Require all employees to sign a confidentiality agreement as a condition of employment; and
- Publish the email address of our privacy officer on the Company's website to provide an avenue for reporting data breaches and answering of enquiries, as well as for updating and deleting personal data.

#### Implement cybersecurity measures to protect our data

To safeguard data privacy, our IT infrastructure is equipped with its own firewall protocols and antivirus software. Third party access to our network is protected by cybersecurity controls which include strict access via remote secure sockets layer virtual private network coupled with multi-factor authentication. Our databases are stored locally with daily local backups and external cloud backups.

#### **Our Performance**

In FY2024, there were zero (FY2023: zero) cases of substantiated complaint concerning breaches of data privacy and loss of data reported.

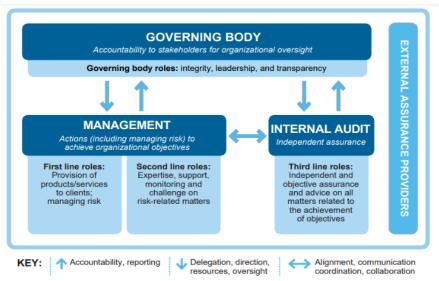
### 9.8 Robust Corporate Governance Framework

#### **Our Commitment**

A high standard of corporate governance is integral in ensuring sustainability of our business as well as safeguarding shareholders' interest and maximising long-term shareholder value.

### **Our Approach**

We aligned our corporate governance and risk management approach with the Three Lines Model issued by the Institute of Internal Auditors ("IIA"). The Three Lines Model serves to identify structures and processes that best assist the achievement of organisational objectives and facilitate strong governance and risk management. Under the Three Lines Model, the roles and responsibilities of governing body, management (first and second line roles), internal audit (third line roles) and the relationship among them are defined as follows:



Source: Three Lines Model issued by the IIA

The Group implemented a whistleblowing policy to provide a mechanism for employees to raise concerns through accessible confidential disclosure channels about possible improprieties in matters of financial reporting and others. Refer to the corporate governance report of our annual report for details on our corporate governance practices.

#### **Our Performance**

In FY2024, there were zero incidents of serious offence reported and zero reported incidents of non-compliance with laws and regulations for which fines and/or non-monetary sanctions were incurred (FY2023: zero incidents).

### 10. Targets and Progress

To measure our ongoing sustainability performance and drive continuous improvement, we developed a set of targets related to our material sustainability factors. Our progress against these targets is reviewed and reported on an annual basis with details as follows:

Legend	Progress tracking
000	New target
•••	Target achieved
••0	On track to meet target
•00	Not on track, requires review

S/N	Key Sustainability Factor	Target <sup>24</sup>	Current year's progress
Econo		raigot	canoni your o progress
1	Total customer satisfaction	Ongoing and long-term  Maintain a rejection rate of less than 5% for mobilised personnel	Achieved a rejection rate of 2.9% for mobilised personnel
2	Sustainable business performance	Short-term Maintain or improve economic value generated subject to market conditions	While economic value generated from existing clients declined due to project completions, our financial performance remained relatively stable. Our gross margins held steady at 29.5% in FY2024 versus 29.6% in FY2023, reflecting our operational efficiencies.  We are optimistic about future growth driven by new client acquisitions in Taiwan and the expansion of our operations in Poland, South Korea, Japan, and through setting up of a training centre in Taiwan.
	onmental		
3	Energy conservation and GHG emissions reduction	Short-term Reduce Scope 2 GHG emissions intensity (tonnes CO2e/ office employee  Medium-term Reduce our absolute Scope 2 GHG emissions by 12.8% by FY2035, with FY2023 as our baseline	Achieved 3% reduction in Scope 2 GHG emissions intensity (tonnes CO2e/ office employee  OO The 16% increase in Scope 2 GHG emissions in FY2024 is mainly attributed to the addition of new information technology equipment in our Taiwan office, arising from an increase in employees. Despite this increase, we achieved a 3% reduction in our GHG emissions intensity for FY2024. We are actively monitoring governmental initiatives to improve GHG emissions in the relevant countries and regions, and we are concurrently advancing our own energy conservation and GHG reduction efforts wherever practicable.
Socia	I		·
4	Equal employment opportunity	Ongoing and long-term  Maintain zero reported incidents of unlawful discrimination against employees	Maintained zero reported incidents of unlawful discrimination employees
5	Employee safety and well- being	Ongoing and long-term  Maintain zero workplace fatalities, high consequence work-related injuries, recordable work-related injuries and ill health cases	Maintained zero workplace fatalities, high consequence work-related injuries, recordable work-related injuries and ill health cases

<sup>&</sup>lt;sup>24</sup> Time horizons for target setting are (1) short-term: before FY2025, (2) medium-term: FY2025 – FY2035, (3) long-term: after FY2035, (4) ongoing: short, medium and long-term time horizons.

S/N	Key Sustainability Factor	Target	Current year's progress
Socia	İ		
6	Employee retention and development	Ongoing and long-term Provide training opportunities for development and growth to keep our employees motivated and engaged	Continued to provide training opportunities for development and growth to keep our employees motivated and engaged
7	Commitment to data privacy and cybersecurity	Ongoing and long-term  Maintain zero cases of substantiated complaint concerning breaches of data privacy and loss of data reported	Maintained zero cases of substantiated complaint concerning breaches of data privacy and loss of data reported
Gove	rnance		
8	Robust corporate governance framework	<ul> <li>Ongoing and long-term</li> <li>Maintain zero incidents of serious offence</li> <li>Maintain zero reported incidents of non-compliance with laws and regulations for which fines and/or non-monetary sanctions were incurred</li> </ul>	<ul> <li>Maintained zero incidents of serious offence</li> <li>Maintained zero reported incidents of non-compliance with laws and regulations for which fines and/or non-monetary sanctions were incurred</li> </ul>

For the material Sustainability Factors identified this Report, the Board and SC have considered the relevance and usefulness of setting related targets in the short, medium and long term horizons. As the historical data trends for certain material Sustainability Factors have yet to stabilise, we have not set the related medium and long-term targets and will disclose such targets in our future sustainability reports when the data trends have stabilised and subject to market trends.

# 11. Supporting the UN Sustainable Development Goals

The UN Sustainability Agenda provides a shared blueprint for peace and prosperity for people and the planet, now and into the future. At its heart are the 17 SDGs, which form an urgent call for action by all countries - developed and developing - in a global partnership. We believe that everyone plays an important role in advancing sustainable development and we identified the relevant SDGs which we can contribute to sustainability development through our business practices, products and services. The SDGs that we focus on and the related Sustainability Factors are as follows:

	SDGs	Our effort
3 GOOD HEALTH AND WELL-BEING	Ensure healthy lives and promote well-being for all at all ages	Section 9.5 Employee safety and well-being We implement measures to ensure a safe and secure working environment for our employees.
4 QUALITY EDUCATION	Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all	Section 9.6 Employee retention and development We invest in training, education and development of our people to enhance our business competencies.



#### **SDGs**

Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all

#### Our effort

#### Section 9.1 Total customer satisfaction

We are determined to render quality services to our customers by providing a comprehensive range of human resource services across the entire renewable energy value chain, participating in trade fairs and seminars relating to the renewable energy industry to keep abreast of latest developments in the renewable energy industry and network with other major players attending such events, screening for suitable candidates based on knowledge of customers' technical and other requirements and specifications.

#### Section 9.2 Sustainable business performance

We contribute to economic growth through creating longterm value for our stakeholders.



Reduce inequality within and among countries

#### Section 9.4 Equal employment opportunities

We create a diverse and inclusive workplace that will bring new perspectives to our business and strengthen our ability to overcome new challenges.



Take urgent action to combat climate change and its impact

# Section 9.3 Energy conservation and GHG emissions reduction

We implement measures to reduce our energy consumption as not only does it help to improve energy efficiency and reduce GHG emissions, but they also help us in reducing costs incurred to support our business operations.



Promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountable and inclusive institutions at

all levels

# Section 9.7 Commitment to data privacy and cybersecurity

We are committed to the privacy and security of data collected during our operations. We put in place a privacy policy which is publicly available on the Company's website, as well as cybersecurity measures to protect our data.

#### Section 9.8 Robust corporate governance framework

We maintain a high standard of corporate governance to safeguard our shareholders' interest and maximise longterm shareholders' value and carry out business with integrity by avoiding corruption of any form.

### 12. Our Disclosures Based on TCFD Recommendations

Our climate-related disclosures are produced based on the 11 recommendations of TCFD.

#### Governance

a. Describe the board's oversight of climate-related risks and opportunities.

The Board oversees the management and monitoring of the Sustainability Factors and consider climaterelated issues in determining the Group's strategic direction and policies.

b. Describe management's role in assessing and managing climate-related risks and opportunities.

The Board is ultimately responsible for the oversight of the Group's sustainability matters and is primarily supported by our SC. Our sustainability strategy is spearheaded by our SC, which includes the senior management executives, supported by managers from key business units and corporate functions. The SC is led by the Chairman. The responsibilities of the SC include considering climate-related issues in the development of sustainability strategy, target setting, evaluation of sustainability risks and opportunities, as well as collection, verification, monitoring and reporting of performance data.

#### **Strategy**

- a. Describe the climate-related risks and opportunities the organisation has identified over the short, medium, and long term.
- b. Describe the impact of climate-related risks and opportunities on the organisation's businesses, strategy, and financial planning.

We recognise that climate change poses different types of risks to our business. The Group assessed the potential implication of climate-related risks based on the Network of Central Banks and Supervisors for Greening the Financial System ("NGFS") range of climate scenarios:

Scenario	Description
NGFS – Orderly	This scenario assumes that climate policies are introduced early and become progressively more stringent. Both physical and transition risks remain relatively subdued due to cohesive stringent climate policies and innovation.
NGFS – Hot house world	This scenario assumes that some climate policies are implemented in certain jurisdictions, but global efforts are insufficient to prevent significant global warming. Critical temperature thresholds are exceeded, leading to severe physical risks and irreversible impacts like sea-level rise. Only currently implemented policies are maintained, leading to high physical risks.

We selected NGFS' orderly and hot house world scenarios for our qualitative climate scenario analysis. We analyse the impact of the climate-related risks on group-wide activities in the short term (before FY2025), medium term (FY2025 – FY2035) and long term (after FY2035). Based on the above-mentioned scenarios, the key climate-related risks and opportunities identified by the Group during a climate-related risk assessment exercise are as follows:

Climate-related risks and opportunities

Climate-	Potential impact	Mitigation measure	Climate-related
related risk			opportunity
Key transition	n risk identified		
Enhanced GHG emissions- reporting obligations	With rising concerns over the effects of climate change, key stakeholders such as the regulators and shareholders are demanding climate-related information. Failure to comply with the relevant climate reporting requirements may lead to adverse impacts on the Group's reputation and financial performance.	To strengthen our sustainability governance structure, we put in place a SC for managing and monitoring our material Sustainability Factors, including working with the various business units to ensure these are integrated into our day-to-day operations. In addition, we established terms of reference for component parties involved in the sustainability reporting process, for clarity and accountability purposes.  With the above, we will be in a better position to meet the rising needs and expectations of stakeholders on the environment.	The enhanced emissions reporting obligations raise climate awareness among our employees and with more defined job responsibilities and training, the Group will be better positioned to adoption of energy efficiency measures
Key physical	risk identified		
Increased severity of extreme weather events	The demand for the Group's human resources services and the Group's performance is affected by the weather conditions including, potential impact from climate change, known and unknown, and by the seasonal nature of the renewable energy industry. Prolonged extreme weather events can lead to reduced market demand for offshore projects as severe weather disruptions create uncertainty for customers, causing hesitation to initiate or continue projects. Any such occurrence may have a material adverse effect on the Group's prospects, business, operations and financial results.	We developed a climate change transition plan to steer us on our decarbonisation journey.	The extreme weathers from climate change raises awareness for reduction in GHG emissions which presents opportunities to the Group which is in the renewable energy sector.

## NGFS - Orderly

Risk	Potential impact magnitude		
	Short-Term	Medium-Term	Long-Term
Key transition risk identified			
Enhanced emissions-reporting obligations	•	•	•
Key physical risk identified			
Increased severity of extreme weather events	•	•	•

#### NGFS - Hot house world

Risk	Potential impact magnitude		
	Short-Term	Medium-Term	Long-Term
Key transition risk identified			
Enhance emissions-reporting obligations	•	•	•
Key physical risk identified			
Increased severity of extreme weather events	•	•	•

### Legend

Minor	Moderate		Major
		_	•

These climate-related risks and opportunities remain relevant for the Group's planning and decision making and will be updated periodically or where there is a major change in our business model.

Based on the scenarios above, we will continue to develop adaptation and mitigation plans and allocate resources towards transitioning to low-carbon practices. We strive to minimise climate risks associated with our business and will seize opportunities by expanding collaboration and partnership with key stakeholders to innovate and develop low-carbon goods and services for the market.

#### **Strategy**

c. Describe the resilience of the organisation's strategy, taking into consideration different climate-related scenarios, including a 2°C or lower scenario.

The resilience of an organisation's strategy is dependent on its ability to adapt and thrive in the face of changing circumstances and emerging risks. The climate scenario analysis is crucial in providing insights on the potential extent of the climate-related risk exposure to our businesses as well as the potential opportunities.

Through our climate scenario analysis, we concluded that unmitigated climate risks (under Warming Scenario 2: Hot House World) may lead to severe financial impacts in the long term. Under Warming Scenario 1: Orderly, the primary impact will be attributable to transition risks from the cost increase from enhanced GHG emissions-reporting obligations. To address these risks and capitalise on opportunities associated with climate change, we will continuously refine our strategy to remain resilient throughout our sustainability journey.

#### **Risk Management**

- a. Describe the organisation's processes for identifying and assessing climate-related risks
- b. Describe the organisation's processes for managing climate-related risks.
- c. Describe how processes for identifying, assessing, and managing climate-related risks are integrated into the organisation's overall risk management.

The Group's climate-related risks and opportunities are identified and assessed during a climate-related risk assessment exercise. We also manage our climate-related risks by monitoring the trend of climate-related performance indicators. We will integrate climate-related risks into our risk management framework in the future.

#### **Metrics and Targets**

a. Disclose the metrics used by the organisation to assess climate-related risks and opportunities in line with its strategy and risk management process.

We track, measure and report on our environmental performance, such as energy consumption, GHG emissions and disclose related metrics in our sustainability report. Monitoring and reporting these metrics help us in identifying areas with material climate-related risks and enabling us to be more targeted in our efforts.

b. Disclose Scope 1, Scope 2 and, if appropriate, Scope 3 greenhouse gas (GHG) emissions and the related risks.

To support the climate change agenda, we disclose our Scope 2 and selected Scope 3 GHG emissions in the Report and set climate-related targets such as those related to energy consumption, GHG emissions and water consumption. Other than indirect GHG emissions (Scope 2), we do not generate material direct GHG emissions (Scope 1) from our operations. Therefore, no separate disclosure is made on direct GHG emissions (Scope 1) but we will continue to monitor such emissions and to disclosure in future, as and when applicable.

We recognise the importance of monitoring our indirect Scope 3 GHG emissions and disclosed indirect Scope 3 GHG emissions from business travel (category 6) and employee commuting (category 7) in FY2024. We aim to review our Scope 3 GHG emissions to better track and disclose our material Scope 3 GHG emissions and expand the reporting coverage of our Scope 3 GHG emissions on categories relevant to the Group wherever applicable and practicable.

c. Describe the targets used by the organisation to manage climate-related risks and opportunities and performance against targets.

As a commitment towards mitigating climate change, we have set climate-related targets related to energy consumption and GHG emissions. Refer to Section 10 for further details.

# Appendix GRI Content Index

Statement of use
GRI 1 used

Sheffield Green Ltd. has reported the information cited in the GRI content index for the period from 1 July 2023 to 30 June 2024 with reference to the GRI Standards.

GRI 1: Foundation 2021

GRI standard	Disclosure	Location/ Page reference
GRI 2: General	2-1 Organisational details	1, Annual Report 2024 (" <b>AR 24</b> "): 78,
Disclosures 2021	S .	100, 138 - 139
	2-2 Entities included in the organisation's sustainability reporting	4
	2-3 Reporting period, frequency and contact point	2, 4, 7
	2-4 Restatements of information	2, 4, 13 - 15
	2-5 External assurance	4
	2-6 Activities, value chain and other business relationships	3, 8 - 9
	2-7 Employees	3, 14
	2-8 Workers who are not employees	None
	2-9 Governance structure and composition	5 - 6, AR 24: 06 - 10, 17
	2-10 Nomination and selection of the highest governance body	AR 24: 27 - 32
	2-11 Chair of the highest governance body	5, AR 24: 25 - 26
	2-12 Role of the highest governance body in overseeing the management of impacts	5 - 6
	2-13 Delegation of responsibility for managing impacts	5 - 6
	2-14 Role of the highest governance body in sustainability reporting	5 - 6
	2-15 Conflicts of interest	AR 24: 14
	2-16 Communication of critical concerns	17, AR 24: 51
	2-17 Collective knowledge of the highest governance body	5
	2-18 Evaluation of the performance of the highest governance body	AR 24: 33 - 34
	2-19 Remuneration policies	AR 24: 35 - 39
	2-20 Process to determine remuneration	AR 24: 35 - 40
	2-21 Annual total compensation ratio	Information is not provided due to confidentiality constraints
	2-22 Statement on sustainable development strategy	1
	2-23 Policy commitments	13 - 14, 16 - 17
	2-24 Embedding policy commitments	13 - 14, 16 - 17
	2-25 Processes to remediate negative impacts	17, AR 24: 51
	2-26 Mechanisms for seeking advice and raising concerns	17, AR 24: 51
	2-27 Compliance with laws and regulations	13, 16 - 17
	2-28 Membership associations	None
	2-29 Approach to stakeholder engagement	4 - 5
	2-30 Collective bargaining agreements	None of our employees are covered by collective bargaining agreements.
GRI 3: Material Topics 2021	3-1 Process to determine material topics	6 - 8
	3-2 List of material topics	8
	3-3 Management of material topics	8 - 19

GRI standard	Disclosure	Location/ Page reference
GRI 201:	201-1 Direct economic value generated and	10
Economic Performance 2016	distributed	
	201-3 Defined benefit plan obligations and other retirement plans	AR 24: 85, 93, 103
	201-4 Financial assistance received from government	AR 24: 101
GRI 205: Anti- corruption 2016	205-3 Confirmed incidents of corruption and actions taken	17
GRI 302: Energy	302-1 Energy consumption within the organisation	13
2016	302-3 Energy intensity	13
GRI 305:	305-2 Energy indirect (Scope 2) GHG emissions	13
Emissions 2016	305-3 Other indirect (Scope 3) GHG emissions	13
	305-4 GHG emissions intensity	13
GRI 401:	401-1 New employee hires and employee turnover	15
Employment 2016	401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees	14
	401-3 Parental leave	15
GRI 403:	403-3 Occupational health services	14
Occupational Health and	403-5 Worker training on occupational health and safety	14 - 15
Safety 2018	403-6 Promotion of worker health	14
	403-7 Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	14
	403-9 Work-related injuries	14
	403-10 Work-related ill health	14
GRI 404: Training and Education 2016	404-2 Programs for upgrading employee skills and transition assistance programs	15
GRI 405:	405-1 Diversity of governance bodies and employees	14
Diversity and Equal Opportunity 2016	405-2 Ratio of basic salary and remuneration of women to men	Information is not provided due to confidentiality constraints
GRI 406: Non- discrimination 2016	406-1 Incidents of discrimination and corrective actions taken	13
GRI 418: Customer Privacy 2016	418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data	16



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