Sustainability Report 2024 SUNTAR ECO-CITY LIMITED

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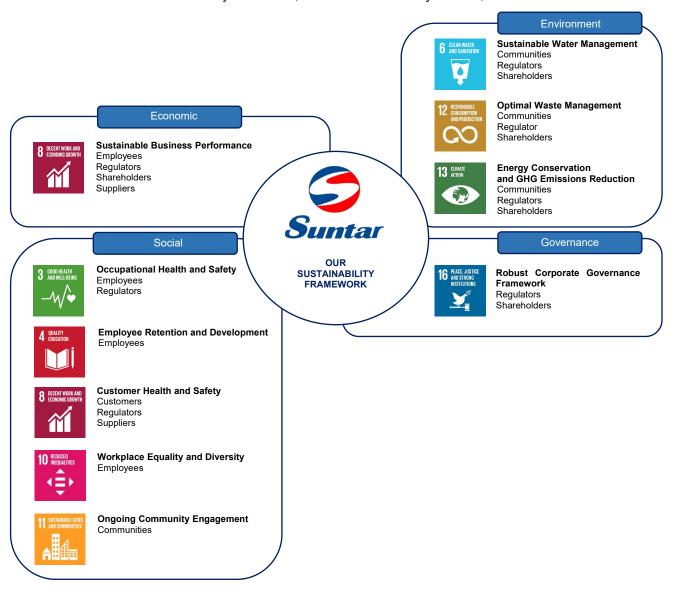
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BOARD STATEMENT

Suntar Eco-City Limited ("Suntar" or the "Company") together with its subsidiaries (the "Group" or "We") reaffirm our commitment to sustainability with the publication of this sustainability report ("Report"). For this Report, we provide insights into the way we conduct business, while taking into account our material sustainability factors under the sustainability pillars of economic, environmental, social and governance (collectively as "Sustainability Factors"), and to provide readers with an accurate and meaningful overview on how we manage our sustainability issues.

The Board considered the Group's sustainability issues as part of its strategic formulation and business strategies, determined the material Sustainability Factors and overseen the management and monitoring of the material Sustainability Factors.

This Report communicates our support towards the United Nations' Sustainable Development Goals ("**SDGs**"). As we collaborate closely with our stakeholders throughout the value chain, their inputs serve as the compass directing our sustainability initiatives towards prioritising our material Sustainability Factors. Below shows the interaction between our sustainability framework, material Sustainability Factors, stakeholders and the SDGs:



SUSTAINABILITY PERFORMANCE AT A GLANCE

A summary of our material sustainability performance by financial year ("FY") is as follows:

Sustainability	Sustainability Metric	Sustainability	Performance
Pillar		FY2024	FY2023
Economic	Economic value generated¹ (RMB million)	19.78	39.22
	Operating costs ² (RMB million)	12.54	37.80 ³
	Employee benefits paid to employees (RMB million)	0.41	0.42
	Tax to governments (RMB million)	0.11	0.11
Environmental	Water efficiency for bottled water production (Megalitres (" ML ")/ production volume (bottle))	0.006	0.007
	Waste generated intensity (tonnes/ revenue RMB'000)	<0.001	<0.001
	Aggregated absolute greenhouse gas (" GHG ") emissions (Scope 1 and 2) (tonnes CO ₂ e)	34	39 ⁴
	GHG emissions intensity (tonnes CO ₂ e/ revenue RMB'000)	0.003	0.001
Social	Number of workplace fatalities	-	-
	Number of high consequence work-related injuries ⁵	-	-
	Number of recordable work-related injuries	-	-
	Number of recordable work-related ill health cases ⁶	-	-
	Turnover rate (%)	13	22
	Average training hours per employee	40	32
	Number of incidents of unlawful discrimination against employees ⁷	-	-
Governance	Number of incidents of serious offences ⁸	-	-
	Number of incidents of non-compliance with any applicable laws and regulations ⁹ that resulted in significant fines or non-monetary sanctions	-	-

¹ Economic value generated includes revenue, other revenue and share of results of joint ventures.

² Operating costs include cost of sales, selling and distribution costs, administrative expenses, other expenses, net of depreciation, (write back of)/ impairment loss and write-off of property, plant and equipment, right-of-use asset and employee-related costs.

³ Figure is restated as a correction.

⁴ Figure is restated due to the adoption of an updated emissions factor published by the relevant local authority.

⁵ A high consequence work-related injury refers to an injury from which the worker cannot recover or cannot recover fully to pre-injury health status within six (6) months.

⁶ A work-related ill health case refers to a case with negative impacts on health arising from exposure to hazards at work.

⁷ An incident of unlawful discrimination refers to an incident whereby the relevant authority has commenced investigation and resulted in a penalty to a company.

⁸ A serious offence is defined as one that involves fraud or dishonesty involving an amount not less than SGD 100,000 (equivalent to approximately RMB 500,000) and is punishable by imprisonment for a term of not less than two (2) years, which is being or has been committed against a company by its officers or employees of the company.

⁹ Excluding incidents involving fraud or dishonesty

ABOUT THIS REPORT

Reporting Framework

This Report is prepared in accordance with Rules 711A and 711B of the Listing Manual Section B: Rules of Mainboard of the Singapore Exchange Securities Trading Limited (the "SGX-ST"). This Report is also prepared in accordance with the Global Reporting Initiative ("GRI") Standards for the Reporting Period. We chose to report using the GRI Standards as it is an internationally recognised reporting framework that covers a comprehensive range of sustainability metrics.

As part of our continual efforts to align our sustainability reporting with relevant market standards, we mapped out our sustainability efforts in accordance with the 2030 Agenda for Sustainable Development which is adopted by all United Nations Member States in 2015 ("**UN Sustainability Agenda**"). The UN Sustainability Agenda provides a shared blueprint for peace and prosperity for people and the planet, now and into the future. At its core are the 17 SDGs, which form an urgent call for action by all countries. We incorporated the SDGs, where appropriate, as a supporting framework to shape and guide our sustainability strategy.

Our climate-related disclosures are produced based on the 11 recommendations of Task Force on Climate-related Financial Disclosures ("TCFD"). Following the publication of the International Sustainability Standards Board ("ISSB") Standards – International Financial Reporting Standards ("IFRS") S1 and IFRS S2, we conducted a gap analysis against our existing TCFD reporting and are in the process of aligning our climate-related disclosures to the ISSB Standards. We are guided by the phased approach recommended by the Singapore Exchange Regulation in aligning our reporting of climate-related disclosures in accordance with ISSB Standards.

Internal reviews on the sustainability reporting process are incorporated as part of our internal audit review cycle and we will work towards external assurance for our future sustainability reports subject to market trends and regulatory requirements.

Reporting Period and Scope

This Report covers the consolidated entities, as disclosed in our audited financial statements, for the FY from 1 January 2024 to 31 December 2024 ("FY2024" or "Reporting Period").

Contact Us

All questions, comments and feedback related to this Report are highly appreciated. Please contact us at contactsg@suntar.com.

OUR CORE BUSINESS

An overview of our Core Business is presented as follows:

Health and Nutrition

The supply chain of our Health and Nutrition segment is detailed as follows:







Trading of Health

and

Our Customers

Nutrition products We procure health and nutrition supplements through our associate, North China Pharmaceutical Hebei Huawei Health Industry Co. Ltd.

Trading of Health and Nutrition **Products**

Our Operations

We distribute health and nutrition supplements.

Trading of Health and Nutrition Products

We sell to distributors of health and nutrition supplements in domestic market of the People's Republic of China ("PRC").

Manufacturing and Distribution of Bottled Water We procure supplies for manufacturing of bottled water such as plastic products packaging and

Manufacturing and Distribution of Bottled Water

We manufacture and distribute bottled water products under our proprietary brand through Fujian Liangve Mountain Mineral Water Co., our subsidiary.

Manufacturing and Distribution of **Bottled Water**

We distribute and sell to distributors bottled water for schools. corporations, supermarkets and individuals in the domestic market of PRC.

Property Development

carton boxes.

The supply chain of our property development segment is detailed as follows:



We procure from construction and maintenance



Our Operations

We sell property units.



Our Customers

We sell to customers located within the domestic market in PRC.

STAKEHOLDER ENGAGEMENT

An important starting point in our sustainability journey is to identify our stakeholders. They include entities or individuals that have an interest that is affected or could be affected by our activities.

We performed a stakeholder mapping exercise and identified our key stakeholder groups which we prioritise our engagements with. These key stakeholders include communities, customers, employees, government and

regulators ("Regulators"), investors and shareholders ("Shareholders") and suppliers and service providers ("Suppliers").

The concerns of key stakeholders are considered when formulating corporate strategies. We adopt both formal and informal channels of communication to understand the needs of our key stakeholders and incorporate them in our corporate strategies to achieve mutually beneficial relationships.

The table below sets out how we engage our key stakeholders:

S/N	Stakeholder	Engagement Channel	Frequency of Engagement	Key Concern Raised
1	Communities	Community campaigns	Ongoing	 Corporate social responsibilities
2	Customers	Customer meetingsCustomer feedback	Ongoing	Market presenceCustomer service
3	Employees	 Employee and management meetings Internal memos Training Performance review 	Ongoing	 Equal employment opportunities Job security Career development and training opportunities Remuneration and employee benefits Workplace health and safety
4	Regulators	Government meetingsOn-site visitsLetters	As and when required	Corporate governanceCompliance with laws and regulations
5	Shareholders	Annual reportsAnnual general meeting	Annually	Sustainable business performanceMarket valuation
		 Results announcements SGX Announcements Investor relations emails Corporate website 	Half-yearly Ongoing	Corporate governance
6	Suppliers	Supplier feedbackOn-site visits	Ongoing	Ability to distribute productsFair trading termsOrder volatility

POLICY, PRACTICE AND PERFORMANCE REPORTING

In line with our commitment to sustainability, we established a sustainability reporting policy ("SR Policy") that outlines our sustainability strategies, sustainability governance structure, materiality assessment and processes in identifying and monitoring material Sustainability Factors which serves as a point of reference in the conduct of our sustainability reporting. Under this SR Policy, we will continue to monitor, review and update our material Sustainability Factors from time to time, considering the feedback that we receive from our engagement with our stakeholders, organisational and external developments.

Sustainability Reporting Structure

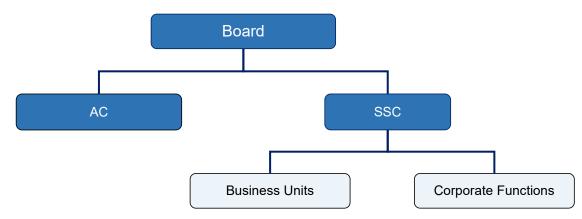
The Board is ultimately responsible for overseeing the Group's sustainability matters and is primarily supported by an executive level Sustainability Steering Committee ("SSC") by virtue of delegation. As part of our continual efforts to upgrade the knowledge of our directors on sustainability reporting and to meet the requirement of listing rule 720 (7) of SGX-ST, we confirm that all five (5) directors or 100% of our directors attended one of the sustainability training courses approved by Singapore Exchange Regulation.

The SSC is led by our Executive Director cum Finance Director cum Chief Sustainability Officer ("**ED**") and supported by the Chief Operating Officer ("**COO**") and selected employees from key business units and corporate functions on specific sustainability matters under its terms of reference.

Beside the SSC, the Board is supported by the Audit Committee ("AC") on specific sustainability matters under its terms of reference. As we continue to refine our sustainability related sustainability metric measuring and tracking mechanisms, we plan to link key executives' remuneration to sustainability performance once the mechanisms are more mature and stable.

Our sustainability governance structure and the responsibilities of component parties are detailed as follows:

Sustainability Governance Structure



Terms of Reference of Component Parties

Component Party	Member	Term of Reference
Board	Board members	 Determine material sustainability factors of the Group Review and approve sustainability strategies, policies and targets (including materiality assessment process and outcome) Monitor implementation of sustainability strategies, policies and performance against targets Oversee the identification and evaluation of climate-related risks and opportunities Ensure the integration of sustainability and climate-related risks and opportunities within the Group's enterprise risk management ("ERM") framework Review and approve sustainability reports
AC	AC members	 Review the adequacy and effectiveness of the Group's internal controls and risk management systems Oversee the conduct of assurance activities pertaining to the Group's sustainability reporting processes
SSC	• ED • COO	 Develop sustainability strategies and policies Ensure that the implementation of sustainability strategies is aligned across business segments Evaluate overall sustainability risks and opportunities, with a focus on climate-related risks and opportunities Perform materiality assessment Monitor sustainability activities and performance against targets Align the Group's practices with the organisation-wide sustainability agenda and strategies Consolidate sustainability metrics to track sustainability impact on a group basis and for reporting purposes Prepare sustainability reports

Component Party	Member	Term of Reference
Business Units/ Corporate Functions	Employees from Business Units and Corporate Functions designated to support the work of the SSC	sustainability strategies

Sustainability Reporting Processes

Under our SR Policy, the sustainability reporting process begins with an understanding of the Group's context. This is followed by the ongoing identification and assessment of the Group's impacts. The most significant impacts are prioritised for reporting, and the result of this process is a list of material Sustainability Factors disclosed in this Report.

Processes involved are as shown in the figure below:



CONTEXT

Understand the Group's context by considering its activities, business relationships, stakeholders, and sustainability context of all the entities it controls or has an interest in, including minority interests.



IDENTIFICATION

Identify actual and potential impacts on the economy, environment, people and their human rights.



RATING

Assess the pervasiveness of Sustainability Factors across the Group and cluster similar Sustainability



PRIORITISATION

Prioritise the impacts based on their significance to determine the material Sustainability Factors for reporting.



VALIDATE

Sustainability Factors will be internally validated by the Board and SSC.



REVIEW

In each reporting period, review the material Sustainability Factors from the previous reporting period to account for changes in impacts which can result from feedback received from engagement with stakeholders, organisational and external developments.

Materiality Assessment

We constantly refine our management approach to adapt to the changing business landscape. The Group's SSC performs an annual materiality assessment to ensure that the material sustainability factors disclosed in our sustainability reports remain material and relevant. From the assessment, we identify key areas that impact our ability to create value for our stakeholders.

Both positive and negative impacts, whether actual and potential, are assessed based on: (i) the likelihood of the occurrence of actual and potential negative and positive impacts; and (ii) their significance on the economy, environment, people and human rights, as well as their contribution to sustainable development.

Performance Tracking and Reporting

We track the progress of our material Sustainability Factors by identifying relevant sustainability metrics, monitoring and measuring them. Additionally, we set performance targets aligned with our strategy to ensure we are focused on our sustainability goals. We consistently enhance our performance-monitoring processes and improve our data capturing systems. A sustainability report is published annually in accordance with our SR policy.

MATERIAL SUSTAINABILITY FACTORS

In FY2024, a materiality assessment was performed by the SSC to update the material Sustainability Factors, and this was followed by a stakeholder engagement session¹⁰ to understand the concerns and expectations of our key stakeholders. In this Report, we also reported our progress in managing these factors and set related targets to improve our sustainability performance.

We incorporated the SDGs from the UN Sustainability Agenda, as a supporting framework to shape and guide our sustainability strategy where appropriate. Below are the results showing how our material Sustainability Factors relate to these SDGs, along with a list of material Sustainability Factors applicable to the Group:

S/N	Material Sustainability Factor	SDG	Stakeholder	Our Effort
Econ	nomic			
1	Sustainable Business Performance	8 DECENT WORK AND ECONOMIC GROWTH	EmployeesRegulatorsShareholdersSuppliers	We contribute to economic growth through creating long-term value for our Shareholders.
Envi	ronmental			
2	Sustainable Water Management	6 CLEAN WATER AND SANITATION	CommunitiesRegulatorsShareholders	We adopt responsible and sustainable water management practises for our office use and bottled water production.
3	Optimal Waste Management	12 RESPONSIBLE CONSUMPTION AND PRODUCTION	CommunitiesRegulatorsShareholders	We adopt eco-friendly practices such as reducing paper waste through the adoption of technological tools and minimise unnecessary waste disposal through recycling efforts.
4	Energy Conservation and GHG Emissions Reduction	13 CLIMATE ACTION	CommunitiesRegulatorsShareholders	We implement practices to reduce energy consumption, improve efficiency and lower GHG emissions for our business operations.
Socia	al			
5	Occupational Health and Safety	3 GOOD HEALTH AND WELL-BEING	EmployeesRegulators	We implement measures to ensure a safe working environment for our employees.
6	Employee Retention and Development	4 QUALITY EDUCATION	Employees	We offer professional development opportunities and recognise employees' achievements to build employees' loyalty and career advancement.

¹⁰ The Company distributed an online survey to both its internal and external stakeholders of customers and employees to gather perspectives on the most important sustainability factors for the business to prioritise.

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S/N	Material Sustainability Factor	SDG	Stakeholder	Our Effort
7	Customer Health and Safety	8 DECENT WORK AND ECONOMIC GROWTH	CustomersRegulatorsSuppliers	We prioritise product quality standards and adhere strictly to safety regulations to ensure our products are safe and meet the needs of our customers.
8	Workplace Equality and Diversity	10 REDUCED NEQUALITIES	Employees	We foster an inclusive culture that respect individuals of different backgrounds.
9	Ongoing Community Engagement	11 SUSTAINABLE CITIES AND COMMUNITIES	Communities	We contribute to community projects and encourage employee involvement in volunteerism to create a positive impact in the communities where we operate.
Gove	Governance			
10	Robust Corporate Governance Framework	16 PEACE JUSTICE AND STRONG INSTITUTIONS	RegulatorsShareholders	We ensure that business practices align with legal standards and ethical principles.

The details of each material Sustainability Factor are presented as follows:

ECONOMIC

Sustainable Business Performance

Commitment

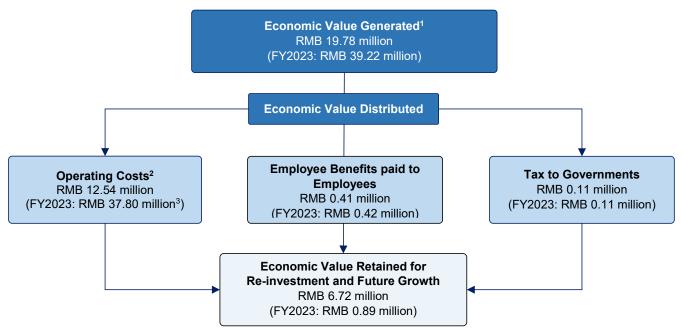
We are committed to create long-term economic value for stakeholders including promoting economic development, creating employment opportunities and contribute back to nation building.

Approach

We generate and distribute economic value by executing the Group's strategy.

Performance

In line with our commitment, economic value generated and distributed in FY2024 as follows:



During the Reporting Period, the decrease in economic value generated can be attributed to the business decision to shift away from lutein products in response to evolving market trends and increased competition. The Group adjusted its product portfolio to focus on vitamins, protein powders, and tea products, with plans to further refine its offerings based on market feedback and industry conditions.

Please refer to the financial statements in annual report ("**AR**") FY2024 for the Group's financial performance and financial risk management disclosure on our efforts and progress to maintain financial sustainability.

ENVIRONMENTAL

Sustainable Water Management

Commitment

We are committed to responsible and sustainable water management practices, prioritising the efficient use of water and working to preserve valuable natural water resources.

Approach

Our operations rely on the following water resources:

- Water purchased from third-party municipal water suppliers for office usage; and
- Groundwater withdrawal mainly for the manufacturing of bottled water in Fujian Liangye.

Our initiatives ensure that we balance production needs with environmental stewardship, safeguarding water for future generations. For our office usage, we perform regular tracking of water consumption and take corrective actions when there are unusual consumption patterns.

Our groundwater extraction is drawn from the Longyan basin while our water for office usage is primarily derived from the public utility company in PRC¹¹.

Performance

A year-on-year comparison of water consumption is shown in the table below:

Sustainability Metric	Unit of Measurement	FY2024	FY2023
Water consumption from all areas of operations	ML	23.0	23.8
Water withdrawn for bottled water production	ML	23.0	23.7
Water efficiency of bottled water production	ML/ production volume (bottle)	0.006	0.007

During the Reporting Period, the water consumption reduced slightly whilst the water efficiency of bottled water production improved slightly as compared to the previous financial year.

Optimal Waste Management

Commitment

We are committed to waste reduction in our operations to minimise the impact to the environment.

Approach

Waste is generated in office premises and in the process of bottled water production such as bottling, capping and sealing. General waste such as paper waste, defective plastic bottles and caps, plastic wrappers as well as carton boxes are produced in our daily operation.

To minimise the impact of waste, we segregate general waste from our operations into recyclables and non-recyclables. We also adopt green practices such as: (i) encouraging the use of emails; and (ii) working digitally by communicating through digital applications and storing information on shared drive storage.

¹¹ Areas with water stress across the Group's operations are identified based on the World Wildlife Fund Water Risk Filter. Our groundwater extraction facility located in Fujian province of China is not situated within a high-risk water stress zone.

Performance

During the Reporting Period, 100% recyclable waste and non-recyclable waste are collected by third-party contractors and a licensed environmental contractor for disposal respectively (FY2023: 100%).

Key statistics on waste generated during the Reporting Period are as follows:

Sustainability Metric	Unit of Measurement	FY2024	FY2023
Waste generated	tonnes	1.08	1.05
Waste generated intensity	tonnes/ revenue RMB'000	<0.001	<0.001

Energy Conservation and GHG Emissions Reduction

Commitment

We are committed to reduce our carbon footprint whilst open to capitalise on opportunities that may arise as we transit to become a low-carbon organisation.

Approach

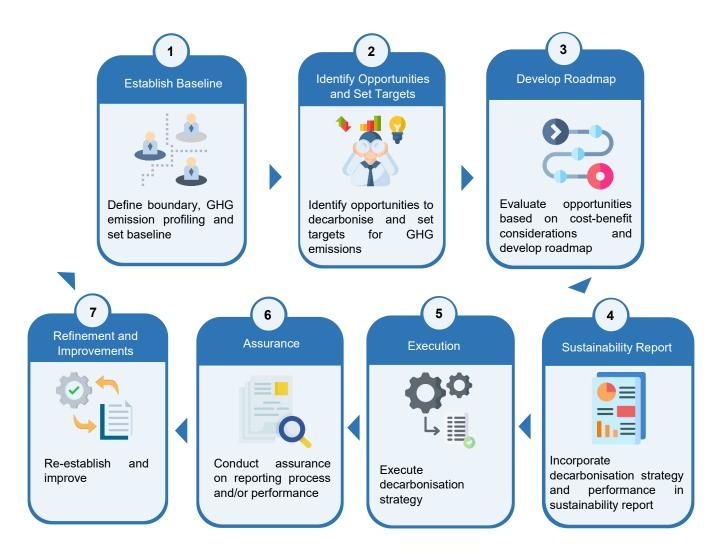
We aim to reduce our environmental footprints and at the same time, establish operational resilience to deliver long-term and sustainable value to our stakeholders of communities, customers, employees, Shareholders and Suppliers. We adopt a balanced approach in managing and effectively minimising the impacts arising from our business operations.

To run our operations, we rely mainly on the following energy sources:

- Petrol for a company motor vehicle for local commute within the PRC; and
- Electricity for running equipment for production use and office use such as lighting, office work, cooling and ventilation.

Decarbonisation Approach

To conserve energy and manage our GHG emissions, we have set up a seven (7)-step continuous circular process as follows:



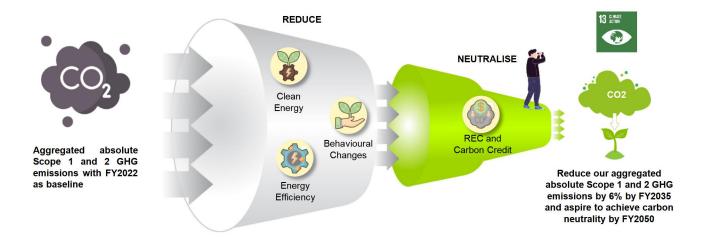
On a yearly basis, we update our GHG emissions profile for our Scope 1, 2 and 3 GHG emissions based on defined organisational boundaries. We will also conduct a GHG emissions profiling exercise whenever there are significant changes to our business models and work processes.

We track and monitor our Scope 1, 2 and certain categories of Scope 3 GHG emissions, and are in the process of developing mechanisms to track additional scope 3 GHG emissions, where relevant and feasible. We developed a climate change transition plan which will be refined and improved as it is progressively implemented, taking into account changes in business operations, environmental factors and market trends. Progress updates and performance will be provided in our future sustainability reports, with the reporting process undergoing internal review to ensure compliance.

We measure our GHG emissions in alignment with the GHG Protocol: A Corporate Accounting and Reporting Standard (2004). We adopted the operational control approach as a basis to determine GHG emissions data consolidation boundaries across our entities. This approach is selected as it allows us to manage emissions from our operations where we have practical control to introduce relevant measures and implement operating policies. We assessed that we have operational control over all reporting entities covered in this Report.

Climate Change Transition Plan

Our climate change transition plan guides us on our decarbonisation journey. Under this strategy, we commit to reduce our aggregated absolute Scope 1 and 2 GHG emissions by 6% and by FY2035 and aspire to achieve carbon neutrality by FY2050, with FY2022 as our baseline. Our climate change transition plan is focused on two (2) strategic levers of reduce and neutralise as follows:



Details of our strategic levers adopted in our climate change transition plan are as follows:

Lever	Reduce	Neutralise
Focus Area	Energy efficiency	 Renewable energy certificates ("REC")
	- Machinery and Equipment	 Carbon credits
	- Lighting	
	- Cooling	
	- Electric vehicle	
	Clean energy	
	 Behavioural changes 	

Our action plans by lever and focus area are as follows:

Lever	Focus Area	Action Plan
Reduce	Energy efficiency – Machinery and equipment	We perform routine maintenance of machinery and equipment to ensure good working conditions to optimise energy efficiency.
	Energy efficiency – Lighting	We adopt energy-efficient fixtures and fittings such as using energy saving light emitting diode and installing motion sensors in our lighting system.
	Energy efficiency – Cooling	 Our action plans on this front include: Installing centralised air conditioning which has a lower consumption rate and higher energy efficiency; and Routine maintenance of filters for air-conditioning systems to reduce air flow resistance.
	Energy efficiency – Electric vehicles	Our fleet of motor vehicles are currently fuelled by petrol which emit more carbon dioxide than electric vehicles for each unit of distance travelled. We developed an electric vehicle plan to convert 50% of internal combustion vehicles by FY2035, with a goal of achieving 100% conversion by FY2050, subject to market conditions and technological advancements.
	Clean energy	We constantly explore opportunities to source for clean and/or renewable energy where we operate in.
	Behavioural changes	We constantly remind our employees on basic and socially responsible habits at their workplaces such as adopting greener work ethics, switching off appliances if not in use, enabling power saving modes and optimising operating temperatures.
Neutralise	REC Carbon credits	We plan to explore the use of REC and carbon credits to offset unavoidable residual GHG emissions when the relevant markets mature.

Performance

Key statistics on energy consumption and GHG emissions during the Reporting Period are as follows:

(i) Energy Consumption

Sustainability Metric	FY2024		FY2023	
	GJ	%	G	%
Petrol consumption (fleet ¹²)	63	24	79	26
Electricity (purchased) consumption	203	76	227	74
Total energy consumption	266	100	306	100

(ii) Energy Consumption Intensity

Sustainability Metric	Unit of Measurement	FY2024	FY2023
Petrol consumption intensity (fleet ¹²)	GJ/ revenue RMB'000	0.006	0.002
Electricity (purchased) consumption intensity	GJ/ revenue RMB'000	0.020	0.006
Energy consumption intensity	GJ/ revenue RMB'000	0.026	0.009

(iii) GHG Emissions and Intensity

Sustainability Metric	Unit of Measurement	FY2024	FY2023
Direct GHG emissions (Scope 1) ¹³	tonnes CO ₂ e	4	5
Indirect GHG emissions (Scope 2) ¹⁴	tonnes CO ₂ e	30	34 ⁴
Aggregated absolute GHG emissions (Scope	tonnes CO₂e	34	39 ⁴
1 and 2)			
GHG emissions intensity	tonnes CO ₂ e/ revenue RMB'000	0.003	0.001

During the Reporting Period, our aggregated absolute GHG emissions (Scope 1 and 2) decreased slightly due to a reduction in petrol consumption (fleet). Despite the reduction in consumption, the GHG emissions intensity increased as a result of the significant reduction in revenue and measured against a smaller revenue base.

During the Reporting Period, we expanded our scope of indirect GHG emissions (Scope 3) ¹⁵ to include category 1: Purchased goods and services and category 5: Waste generated in operations as follows:

Category	Coverage	Unit of	FY2024	FY2023
		Measurement		
Category 1: Purchased	Plastic material	tonnes CO₂e	261	NA ¹⁶
goods and services	Supplements			
Category 5:	■ Paper	tonnes CO2e	0.007	NA ¹⁶
Waste generated	■ Plastic			
_	Carton boxes			
Category 6: Business	Business air and land travel	tonnes CO2e	6.04	NA ¹⁷

¹² Petrol consumption (fleet) refers to consumption from vehicles such as cars and motorcycles. We do not consume any petrol (non-fleet) energy.

¹³ The direct GHG emissions from consumption of petrol controlled by a reporting entity (Scope 1) are calculated based on the 2006 Intergovernmental Panel on Climate Change Guidelines for National Greenhouse Gas Inventories.

¹⁴ The indirect GHG emissions from electricity purchased by a reporting entity (Scope 2) are calculated using the location-based methods based on the GHG emissions factors published by the relevant local authorities.

¹⁵ The indirect GHG emissions (Scope 3) are calculated using a mix of calculation tools from the United Nations Framework Convention on Climate Change GHG emissions Calculator, GHG Protocol Transport Tool, International Civil Aviation Organization Carbon Emissions Calculator and emission factors from National Environment Agency Singapore and Department for Environment, Food & Rural Affairs, United Kingdom.

¹⁶ No comparative data is available for the previous year as it was not tracked previously.

¹⁷ No comparative data is available as we expanded the coverage of our indirect GHG emissions (Scope 3) disclosure from business air travel in FY2023 to cover business air and land travel in the current year. As the comparable data for the previous year was not tracked, it was not disclosed.

Category	Coverage	Unit of Measurement	FY2024	FY2023
travel				
Category 7: Employee commuting	Transportation of employees between their homes and their worksites	tonnes CO ₂ e	12.39	13.30 ³

SOCIAL

Occupational Health and Safety

Commitment

We are committed to maintain a culture of workplace safety in which our employees can work in a safe and healthy environment.

Approach

The Group enhances workplace safety through: (i) raising safety awareness; and (ii) educating and promoting safe work behaviours amongst employees.

To stress on the importance of workplace safety standards, health and safety handbooks are disseminated to all employees. We also implemented mandatory safety training requirement for all employees. Through these trainings, employees can actively identify current and potential workplace safety hazards, enabling preventive actions.

We abide by the relevant local labour laws to ensure that our employees are working under high health and safety standards, thus creating a safe and comfortable working environment for our employees where they can perform with greater productivity and efficiency.

Performance

During the Reporting Period, key statistics relating to occupational health and safety are as follows:

Sustainability Metric	FY2024	FY2023
Number of work-related fatalities	-	-
Number of high consequence work-related injuries ⁵	-	-
Number of recordable work-related injuries	-	-
Number of recordable work-related ill health cases ⁶	-	-

Employee Retention and Development

Commitment

We are committed to invest in employee development to enhance our competencies and ensure we remain at the forefront of the industry.

Approach

Employee turnover affects our productivity and performance. We believe that high job satisfaction and employee engagement translate to a low turnover rate. Successful retention of our talents improves the Group's overall performance. On top of that, we believe that new hires introduce new ideas and fresh perspectives to the business, and thus welcome new employees joining our Group.

Employee Benefits

We take care of our employees' wellness and achieve greater employee engagement by offering incentives and benefits. Setting the right incentive culture that meets our employees' needs, encourages and motivates them to strive for better performance. Employees based in Singapore and China enjoy the following benefits:

- A healthcare plan that covers all our full-time employees and includes essential healthcare services such as medical consultation and insurance;
- Maternity leave and paternity leave; and

 Birthday or festive gifts during their birth month or celebrative seasons such as Chinese New Year or Midautumn festival.

To support our employees' personal and professional development, we provide the necessary resources and environment required to upskill our employees. We aim to grow our employees by nurturing a culture of lifelong learning through the conduct of structured training.

For new hires and transferred employees, we equip them with the necessary skill set through in-house orientations and transfer trainings. Additionally, structured training programmes are implemented for our employees to upgrade both their functional skills as well as their product knowledge as follows:

- General skills training;
- On-the-job skills training; and
- External training.

Performance Management

We aim to maintain a transparent working environment where the management can deliver organisational goals and recognise employees for their achievements. To fulfil these objectives, a performance management system is in place for our management to track the performance as well as to reward our employees. Ongoing reviews, quarterly performance check-ins, annual performance reviews and career development reviews are conducted for our employees, to ensure that our employees are at their peak performance.

In assessing employees' performance, ongoing reviews are conducted by our appointed supervisors. The key sustainability metrics, evaluation criteria and benchmark performance level are communicated in advance to our employees to facilitate transparency. Our employees are graded twice by separate supervisors and the average assessment score is used to allocate a bonus amount for eligible employees. As advocates of open communications, appraisals and feedback are shared with employees to motivate them and to build a high-performance culture.

At the end of each year, a comprehensive annual performance review is conducted for our employees. Based on the results of the review and parameters set by the management, employees are granted bonuses to motivate them in the following year.

Performance

Key statistics on new hires and turnover of our employees are as follows:

New Hires¹⁸

Sustainability Metric	FY2024		FY2	2023
	Number of New Hire	New Hire Rate	Number of New Hire	New Hire Rate
Overall	1	13%	2	22%
Gender				
Male	-	-%	1	25%
Female	1	25%	1	20%
Age				
Below 30	-	-%	-	-%
30 to 50	1	17%	1	14%
Above 50	-	-%	1	67%

¹⁸ New hire related statistics are calculated based on the number of new hires over total employees by gender and age.

Turnover¹⁹

Sustainability Metric	FY2024		FY2	2023		
	Number of Turnover	Turnover Rate	Number of Turnover	Turnover Rate		
Overall	1	13%	2	22%		
Gender						
Male	-	-%	1	25%		
Female	1	25%	1	20%		
Age	Age					
Below 30	-	-%	1	100%		
30 to 50	1	17%	1	14%		
Above 50	-	-%	-	-%		

Training Hours

Key statistics on training hours provided for our full-time employees are as follows:

Sustainability Metric	FY2024	FY2023		
Overall				
Total training hours	360	288		
Average training hours per employee	40	32		
Male				
Total training hours	171	128		
Average training hours per employee	43	32		
Female				
Total training hours	189	160		
Average training hours per employee	38	32		
Management				
Total training hours	180	128		
Average training hours per employee	45	32		
Executive and below				
Total training hours	180	160		
Average training hours per employee	36	32		

During the Reporting Period, we strengthened our training programmes and focused on technical and soft skills, leading to the increase in average training hours per employee.

Performance Review

During the Reporting Period, 100% of our employees received performance reviews and career development reviews (FY2023: 100%).

Sustainability Metric	FY2024	FY2023
Overall	100%	100%
Male	100%	100%
Female	100%	100%
Management	100%	100%
Executive and below	100%	100%

Customer Health and Safety

Commitment

We are committed to deliver the best to our customers by providing them with safe and quality products.

¹⁹ Turnover related statistics are calculated based on the number of turnovers of confirmed employees over total employees by gender and age.

Approach

We ensure that market standards and best practices are adopted by our Suppliers to ensure the quality and safety of our products.

Standards adopted by our Suppliers for our range of health and nutrition supplement products include the following:

- ISO9001:2015 certification for production and processing of health and nutrition supplement products;
- Hazard Analysis and Critical Control Point system ("HACCP") for production and processing of health and nutrition supplement products [危害分析关键控制点];
- National Food Safety Standard General Hygienic Regulation for Food Production [质量管理体系认证证书]; and
- Halal Certification.

Market standards adopted by our Suppliers for bottled water include the followings:

- ISO9001:2015 for production of packaged drinking water;
- HACCP for production of packaged drinking water [危害分析关键控制点];
- Production license for plastic bottle packaging [全国工业产品生产许可证]; and
- Food production license [食品生产许可证].

Performance

Key statistics on customer health and safety for the Reporting Periods as follows:

Sustainability Metric		FY2023
Number of incidents of product returns due to food safety reasons	-	1
Number of incidents of non-compliance with regulations resulting in a fine or penalty	-	-
Number of incidents of non-compliance with regulations resulting in a warning	-	-
Number of incidents of non-compliance with voluntary codes	-	-

Workplace Equality and Diversity

Commitment

We are committed to the goals of diversity and equal opportunity in employment by implementing fair employment practices during the hiring process and ensuring non-discrimination against employees.

Approach

To promote equal opportunity, we implemented various human resources measures as follows:

- Recruitment is based on merit, competency and this is formalised in our Human Resource Policy and Employee Handbook;
- Assessment is performed regularly to evaluate the performance of employees and provide them with a sense of self-awareness to undertake training that will improve their skills and abilities: and
- Recruitment advertisements do not state age, race, gender or religion preferences as a requirement.

Performance

As at 31 December 2024, we have a total number of 8 full-time employees (FY2023: 8 employees).

During the Reporting Period, there were zero incidents of unlawful discrimination against employees⁷ (FY2023: zero incidents).

Our People

Employment Type	Singapore	China	Total
Full-time	2	6	8
Part-time	-	1	1
Overall	2	7	9

Gender Diversity (%)

We view diversity in the Group as essential in supporting sustainable development. Currently, we have no female representation on our Board. Nonetheless, we will work towards increasing the number of female directors as we believe that a diverse Board helps to enhance decision-making capability and the performance of the Group.

Key statistics on gender diversity of our employees are as follows:

Sustainability Metric	FY2024		FY:	2023
	Male	Female	Male	Female
Management	75%	25%	75%	25%
Executive and below	20%	80%	20%	80%
Overall	44%	56%	44%	56%

Age Diversity (%)

On age diversity, matured workers are valued for their experience, knowledge and skills. Key statistics on age diversity of our employees are as follows:

Sustainability Metric	FY2024			FY2023		
	Below 30	30 – 50	Above 50	Below 30	30 – 50	Above 50
Management	-%	75%	25%	-%	75%	25%
Executive and below	-%	80%	20%	-%	80%	20%
Overall	-%	78%	22%	-%	78%	22%

Educational Diversity (%)

We seek to create an inclusive environment for employees from different educational background. Key statistics on educational background diversity of our employees are as follows:

Sustainability Metric	FY2024		FY2023	
	Tertiary Non-Tertiary		Tertiary	Non-Tertiary
Performance of employees by educational diversity	44%	56%	44%	56%

Ongoing Community Engagement

Commitment

We are committed not only to set a good example but also to encourage individuals and other corporations to embrace the spirit of giving.

Approach and Performance

During the Reporting Period, we embarked on various activities to engage the local communities as follows:

In Support for Healthy Living for Jimei School Village Cup

We sponsored Dr. Blue's bottled water to 'Jimei School Village Cup', to promote a healthy and active lifestyle for the students during the sports event.



Summer Heatwave Relief Programme

To contribute back to society, we donated Dr Blue's bottled water to the local police officers. We aim to convey our deep appreciation and provide a measure of relief to these community heroes.





GOVERNANCE

Robust Corporate Governance Framework

Commitment

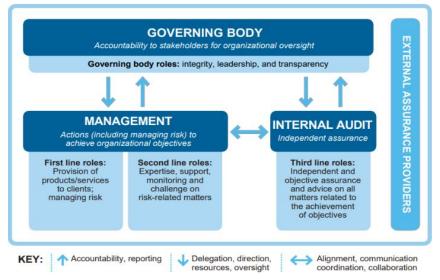
We adhere to the principles and guidelines of the Code of Corporate Governance and are committed to responsible business practices and long-term value creation for all stakeholders.

Approach

A robust corporate governance framework with effective internal policies and practices is crucial to support a progressive corporate culture. The 2018 Code of Corporate Governance is used as a guide to support our effort to uphold high standards of governance in our business operations.

We aligned our corporate governance and risk management approach with the Three Lines Model published by the Institute of Internal Auditors ("IIA"). The Three Lines Model serves to identify structures and processes that best assist the achievement of organisational objectives and facilitate strong governance and risk management.

Under the Three Lines Model, the roles and responsibilities of governing body, management (first and second-line roles), internal audit (third-line roles) and the relationship among them are defined as follows:



Source: Three Lines Model of the IIA

We are dedicated to upholding ethical business practices and maintain a strong reputation as an ethical company by complying with the Criminal and Anti-Money Laundering laws of China. This approach ensures adherence with relevant laws and regulations related to insider trading, fraud, bribery and extortion. To reinforce anti-corruption practices, we provided employees with relevant handbooks and training on the consequences of such unethical practices.

Our policies and commitments for enforcing anti-corruption and ethical business practices are as follows:

- A code of conduct that outlines expectations for employees and the consequences for any violations of rules
 or standards not being met. Additionally, clear and fair grievance procedures are detailed in the employee
 handbook; and
- A whistleblowing policy to encourage employees to report unethical conduct in the workplace. Reporting channels are available and provided through confidential emails sent out to all employees on the procedures for reporting violation of laws and misconduct.

Internal audit on accounting and finance, management and third-party services are conducted periodically to check compliance with internal policies and external regulations.

In dealing with interested persons transactions, the Board oversees the review and approval procedures of this process. To prevent insider trading when dealing in securities, all directors and employees are required to abide to insider trading laws.

Please refer to our AR FY2024 for more information on our Corporate Governance practices.

Performance

Key statistics relating to corporate governance are as follows:

Sustainability Metric	FY2024	FY2023
Number of reported incidents of serious offence ⁸	-	-
Number of incidents of non-compliance with laws and regulations for which	-	-
significant fines and/or non-monetary sanctions were incurred ⁹		

TARGETS AND PERFORMANCE HIGHLIGHTS

To measure our ongoing sustainability performance and drive continuous improvement, we developed a set of targets related to our key sustainability issues. Our progress against these targets is reviewed and reported on an annual basis with details as follows:

Legend	Progress Tracking	
000	New target	
•••	Target achieved	
••0	On track to meet target	
•00	Not on track, requires review	

S/N	Material Sustainability Factor	Target ²⁰	Current Year Performance
Econo	omic		
1	Sustainable Business Performance	Short-term Maintain or improve economic value generated subject to market conditions	Our economic value generated was reduced to RMB 19.78 million.
	onmental		
2	Sustainable Water Management	Short-term Maintain or improve water efficiency of bottled water production	We improved slightly the water efficiency of bottled water production at 0.006 ML/ production volume.
3	Optimal Waste Management	Short term Maintain or reduce the waste generated intensity at <0.001 tonnes/revenue RMB'000	We maintained the waste generated intensity at <0.001 tonnes/revenue RMB'000.
4	Energy Conservation and GHG Emissions Reduction	Short term Maintain or reduce GHG emissions intensity with FY2022 as our baseline Medium-term Reduce aggregated absolute Scope 1 and 2 GHG emission by 6% and by FY2035, with FY2022 as our baseline	ooo Our GHG emissions intensity increased to 0.003 tonnes CO ₂ e/ revenue RMB'000. oo The aggregated absolute GHG emissions (Scope 1 and 2 GHG) decreased to 34 tonnes CO ₂ e.
Socio		Long-term Aspire to achieve carbon neutrality by FY2050	ooo This is a new long-term target for energy conservation and GHG emissions reduction.
Socia		Ongoing and lang tage	
5	Occupational Health and Safety	Ongoing and long-term Maintain zero incidents of workplace fatalities, high consequence work- related injuries, recordable work- related injuries and ill health cases	We maintained zero incidents of workplace fatalities, high consequence work-related injuries, recordable work-related injuries and ill health cases.
6	Employee Retention and Development	Short-termMaintain or improve training hours per employee	We improved the average training hours per employee to 40 hours.

-

 $^{^{20}}$ Time horizons for target settings are: (i) short term: within 5 years (until FY2028); (ii) medium term: between 5 and 20 years (between FY2029 and FY2043); (iii) long term: above 20 years (FY2044 onwards); and (iv) ongoing: encompassing short, medium, and long term.

S/N	Material Sustainability Factor	Target ²⁰	Current Year Performance
		 Maintain the percentage of employees who received regular performance and career development review 	We maintained the percentage of
7	Customer Health and Safety	Ongoing and long-term Maintain zero incidents of product returns due to food safety reasons	We maintained zero incidents of product returns due to food safety reasons.
8	Workplace Equality and Diversity	Ongoing and long-term Maintain zero incidents of unlawful discrimination against employees	We maintained zero incidents of unlawful discrimination against employees
9	Ongoing Community Engagement	Ongoing and long-term Continue to engage in community campaigns	We continued to engage in community campaigns.
Gove	rnance		
10	Robust Corporate Governance framework	Ongoing and long-term ■ Maintain zero incidents of serious offence ⁸ ■ Maintain zero incidents of noncompliance with laws and regulations ⁹ for which significant fines and/or non-monetary sanctions were incurred	serious offence. ooo This is a new long-term target for

For the material Sustainability Factors identified this Report, the Board and SSC have carefully considered the relevance and usefulness of setting related targets across the short, medium and long-term horizons. However, as some historical data trends for certain material Sustainability Factors have yet to stabilise, we have refrained from setting medium and long-term targets currently. We will disclose such targets in future sustainability reports once the data trends have stabilised and subject to market trends.

SUPPORTING TCFD

We are committed to supporting the recommendations by the TCFD and disclosed our climate-related financial disclosures in the following key areas:

Governance

a. Describe the board's oversight of climate-related risks and opportunities.

The Board oversees the management in the development of the sustainability strategy and performance targets while monitoring the Sustainability Factors of the Group as well as climate-related issues and takes them into consideration in the determination of the Group's strategic direction and policies on an annual basis.

b. Describe management's role in assessing and managing climate-related risks and opportunities.

The SSC is led by our ED and supported by the COO and selected employees from key business units and corporate functions. The SSC is responsible for the management and monitoring of Sustainability Factors, including working with the various business units to ensure that climate-related issues are considered in the development of sustainability strategy, target setting, as well as collection, monitoring and reporting of performance data.

Strategy

- a. Describe the climate-related risks and opportunities the organisation has identified over the short, medium, and long term.
- b. Describe the impact of climate-related risks and opportunities on the organisation's businesses, strategy, and financial planning.

We recognise that climate change poses different types of risks to our business. The Group's assessment on potential implication of climate-related risks was undertaken based on the Network of Central Banks and Supervisors for Greening the Financial System ("**NGFS**") range of climate scenarios²¹:

Scenario	Description
NGFS – Orderly (Net Zero 2050)	Reaching net-zero global CO ₂ emissions by 2050 will require an ambitious transition across all sectors of the economy. Scenarios tend to emphasise the importance of decarbonising the electricity supply, increasing electricity use, increasing energy efficiency, and developing new technologies to tackle hard-to-abate emissions. Transition risks to the economy could result from higher emissions costs and changes in business and consumer preferences. Physical risks would be minimised.
NGFS – Hot house world (Current policies)	While many countries have started to introduce climate policies, they are not yet sufficient to achieve official commitments and targets. If no further measures are introduced, 3 °C or more of warming could occur by 2100. This would likely result in deteriorating living conditions in many parts of the world and lead to some irreversible impacts like sea-level rise. Physical risks to the economy could result from disruption to ecosystems, health, infrastructure and supply chains.

We selected NGFS' orderly and hot house world scenarios for the purpose of our qualitative climate scenario analysis. The impact of the climate-related risks is analysed on group-wide activities in the short term (within 5 years, until FY2028), medium term (between 5 and 20 years, between FY2029 and FY2043) and long term (above 20 years, FY2044 onwards). Based on the above-mentioned scenarios, the climate-related risks and opportunities identified by the Group during the ERM exercise includes the following:

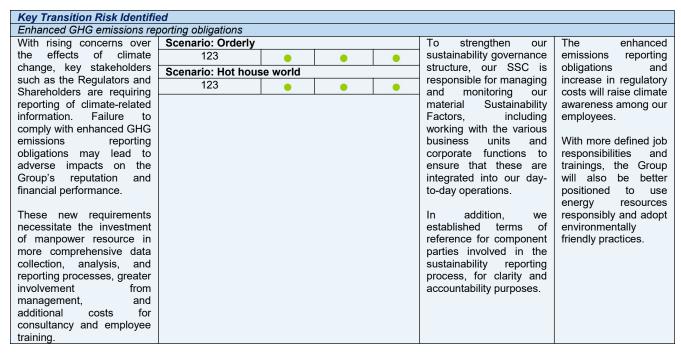
Risk and Potential Impact	Significance of Financial Impact ²²		Mitigating Measure	Climate-related		
	Current Effect	Short	Medium	Long		Opportunity
	(RMB'000)	Term	Term	Term		
Key Physical Risk Identified						
Increased severity of extreme	weather events					
Adverse changes in climate	Scenario: Orderly				We put in place a climate	In view of the
patterns such as rising	NA ²⁴	•	•		change transition plan to	potential
temperatures and extreme	Scenario: Hot hous	se world			steer us on our	environmental risks
weather events (such as	NA ²⁴	6			decarbonisation journey.	and the resultant
floods and droughts) may			_		1	emerging needs for
affect the availability of					You may refer to Section	energy efficiency and
water supply for our bottled					'Energy Conservation	lower emissions, the
water business, which will in					and GHG Emissions	Group realises the
turn adversely affect its business performance.					Reduction' for further details.	opportunity to invest in energy-efficient
business performance.					details.	technologies and
Additionally, with rising						renewable energy
temperatures and more						use.
frequent heatwaves						uso.
resulting from global						
warming and climate						
change, the risks of						
increased cooling						
expenditures and reduced						
labour productivity are						
expected to rise.						
We remain vigilant in						
monitoring the impact of						
climate change on our						
operations, mindful of the						
alarming estimated global						
cost of USD 16 million per						
TIME STEELIN FOR CHIMAIA.						

²¹ We revised our climate related scenarios by aligning with market practice. We also reassessed and refined our approach to managing climate-related risks in ensuring that out strategies are aligned with current environmental challenges and best practices for long-term sustainability.

²² Significance of financial impact is determined based on the risk appetite established in accordance with the Group's ERM framework.

²³ Source: https://www.weforum.org/agenda/2023/10/climate-loss-and-damage-cost-16-million-per-hour/

²⁴ We are unable to estimate the current financial effect due to uncertainties in the inputs and assumptions resulting from the lack of available data, including information about climate outcomes and their effects on the Group. We will continue to monitor credible information to support our disclosures in this area.



Legend



In terms of our business strategy and financial planning based on the scenarios above, we will continue to formulate adaptation, and mitigation plans and explore allocating resources towards transitioning to low-carbon practices. We strive to minimise the climate risks associated with our business and will seize opportunities in an effective manner such as expanding collaboration and partnership with key stakeholders to innovate and develop low carbon goods and services for the market.

c. Describe the resilience of the organisation's strategy, taking into consideration different climaterelated scenarios, including a 2°C or lower scenario.

The resilience of an organisation's strategy is dependent on its ability to adapt and thrive in the face of changing circumstances and emerging risks. Climate scenario analysis plays a key role in providing insights into the potential extent of the climate-related risks and opportunities for our business.

Through our climate scenario analysis, we concluded that under Hot House World, unmitigated risks of increased severity of extreme weather events may lead to severe financial impacts in the medium and long-term. Under Orderly, the climate-related risks identified are not expected to result in significant financial impacts in the short, medium, or long term. To address the risks and capitalise on opportunities associated with climate change, we will continuously refine our strategy to remain resilient throughout our sustainability journey.

Risk Management

- a. Describe the organisation's processes for identifying and assessing climate-related risks.
- b. Describe the organisation's processes for managing climate-related risks.
- c. Describe how processes for identifying, assessing, and managing climate-related risks are integrated into the organisation's overall risk management.

Climate-related risk management is integrated into our ERM framework, where potential climate-related risks are identified, assessed, monitored and managed. Each business unit and function are responsible for identifying and documenting the climate-related risks that may impact their progress towards contributing to the Group's business objectives. These risks, along with corresponding opportunities and treatment plans, are reviewed and updated during the ERM exercise. The updated information is then presented to the AC alongside other key enterprise-wide risks. Additionally, climate-related risks are continuously monitored through the analysis of climate-related Sustainability Metrics.

Metrics and Targets

a. Disclose the metrics used by the organisation to assess climate-related risks and opportunities in line with its strategy and risk management process.

We track, measure and report on our environmental performance, including energy, GHG emissions, water and waste management and disclose related metrics in our sustainability reports. Monitoring and reporting these metrics help us in identifying areas with key climate-related risks and enabling us to be more targeted in our efforts.

b. Disclose Scope 1, Scope 2 and, if appropriate, Scope 3 GHG emissions, and the related risks.

To support the climate change agenda, we disclose our Scope 1, 2 and selected Scope 3 GHG emissions in this Report and set climate-related targets such as those related to energy, GHG emissions, water and waste management. We will continue to monitor our emissions and expand our disclosure for our Scope 3 GHG emissions wherever applicable and practicable.

Our disclosure on indirect GHG emissions (Scope 3) includes purchased goods and services (category 1), waste generated in operations (category 5), business travel (category 6) and employee commuting (category 7) in FY2024.

c. Describe the targets used by the organisation to manage climate-related risks and opportunities and performance against targets.

As a commitment towards mitigating climate change, we set climate-related targets related to GHG emissions. For further details, please refer to the section on 'Targets and Performance Highlights'.

INDUSTRY-BASED GUIDANCE ON IMPLEMENTING CLIMATE-RELATED DISCLOSURE METRICS

The sustainability disclosure metrics are based on the IFRS Sustainability Disclosure Standards Industry-Based Guidance for implementing climate-related disclosure (Volume B29 - Health Care Distributors) for the Group's Health and Nutrition business segment. The details as follows:

Sustainability Disclosure Topics and Accounting Metrics

	Topic Code		Metric	FY2024
	Fleet Fuel	HC-DI-110a.1	Payload fuel economy	Not applicable as all of the Group's
	Management			logistics operations are outsourced.
H		HC-DI-110a.2	Description of efforts to reduce the	Not applicable as all of the Group's
			environmental impact of logistics	logistics operations are outsourced.

Activity Metrics

Code	Activity Metric	FY2024	
HC-DI-000.A	Number of pharmaceutical units sold by product category	Not disclosed due to confidentiality.	
HC-DI-000.B	Number of medical devices sold by product category	Not applicable as the Group is not engaged in the trade of medical devices.	

GRI CONTENT INDEX

Statement of use	Suntar Eco-City Limited has reported the information cited in the GRI content index for the period from 1 January 2024 to 31 December 2024 in accordance with the GRI Standards.
GRI 1 used	GRI 1: Foundation 2021
Applicable GRI Sector Standard(s)	Not applicable

GRI Standard	Disclosure	Location
General Disclosures		
GRI 2: General Disclosures 2021	2-1 Organisational details	AR 'About Us' and 'Corporate Information'
	2-2 Entities included in the organisation's sustainability reporting	AR 'Notes to Financial Statements, 6 Subsidiaries'
	2-3 Reporting period, frequency and contact point	Sustainability Report ("SR") 'About This Report'
	2-4 Restatements of information	SR 'Sustainability Performance at a Glance', 'Sustainable Business Performance', 'Energy Conservation and GHG Emissions Reduction'
	2-5 External assurance	SR 'Reporting Framework'
	2-6 Activities, value chain and other business relationships	SR 'Our Core Business'
	2-7 Employees	SR 'Workplace Equality and Diversity'
	2-8 Workers who are not employees	None
	2-9 Governance structure and composition	AR 'Board of Directors'
	2-10 Nomination and selection of the highest governance body	AR 'Corporate Governance Report, A. Board Matters'
	2-11 Chair of the highest governance body	AR 'Corporate Governance Report, A. Board Matters'
	2-12 Role of the highest governance body in overseeing the management of impacts	AR 'Corporate Governance Report, A. Board Matters'
	2-13 Delegation of responsibility for managing impacts	AR 'Corporate Governance Report, A. Board Matters'
	2-14 Role of the highest governance body in sustainability reporting	AR 'Corporate Governance Report, A. Board Matters' and SR 'Sustainability Reporting Structure' and 'Supporting TCFD'
	2-15 Conflicts of interest	AR 'Corporate Governance Report, A. Board Matters'
	2-16 Communication of critical concerns	SR 'Robust Corporate Governance Framework'
	2-17 Collective knowledge of the highest governance body	SR 'Policy, Practice and Performance Reporting'
	2-18 Evaluation of the performance of the highest governance body	AR 'Corporate Governance Report, 'B. Remuneration Matters'
	2-19 Remuneration policies	AR 'Corporate Governance Report, 'B. Remuneration Matters'
	2-20 Process to determine remuneration	AR 'Corporate Governance Report, 'B. Remuneration Matters'
	2-21 Annual total compensation ratio	Information is not provided due to confidentiality constraints.
	2-22 Statement on sustainable development strategy	SR 'Board Statement'
	2-23 Policy commitments	SR 'Policy, Practice and Performance Reporting' and
		'Material Sustainability Factors'

GRI Standard	Disclosure	Location
	2-24 Embedding policy commitments	SR 'Policy, Practice and Performance Reporting' and 'Material Sustainability Factors'
	2-25 Processes to remediate negative impacts	SR 'Robust Corporate Governance Framework'
	2-26 Mechanisms for seeking advice and raising concerns	SR 'Robust Corporate Governance Framework'
	2-27 Compliance with laws and regulations	SR 'Policy, Practice and Performance Reporting' and 'Material Sustainability Factors'
	2-28 Membership associations	None
	2-29 Approach to stakeholder engagement	AR 'Corporate Governance Report, D. Shareholder Rights and Engagements, E. Managing Stakeholder Relationships' and SR 'Stakeholder Engagement'
	2-30 Collective bargaining agreements	None of our employees are covered by collective bargaining agreements.
Material Topics		
GRI 3: Material Topics 2021	3-1 Process to determine material topics	SR 'Policy, Practice and Performance Reporting' and 'Material Sustainability Factors'
	3-2 List of material topics	SR 'Material Sustainability Factors'
	3-3 Management of material topics	SR 'Material Sustainability Factors'
Sustainable Business		
GRI 3: Material Topics 2021	3-3 Management of material topics	SR 'Sustainability Business Performance'
GRI 201: Economic Performance 2016	201-1 Direct economic value generated and distributed	SR 'Sustainability Business Performance'
	201-2 Financial implications and other risks and opportunities due to climate change	SR 'Supporting TCFD'
	201-3 Defined benefit plan obligations and other retirement plans	AR 'Notes to Financial Statements 19 Profit before taxation'
	201-4 Financial assistance received from government	AR 'Notes to Financial Statements, 18 Other operating income'
Robust Corporate Go		
GRI 3: Material Topics 2021	3-3 Management of material topics	SR 'Robust Corporate Governance Framework'
GRI 205: Anti- corruption 2016	205-1 Operations assessed for risks related to corruption	SR 'Robust Corporate Governance Framework'
	205-2 Communication and training about anti-corruption policies and procedures	SR 'Robust Corporate Governance Framework'
	205-3 Confirmed incidents of corruption and actions taken	SR 'Robust Corporate Governance Framework'
	and GHG Emissions Reduction	
GRI 3: Material Topics 2021	3-3 Management of material topics	SR 'Energy Conservation and GHG Emissions Reduction'
GRI 302: Energy 2016	302-1 Energy consumption within the organisation	SR 'Energy Conservation and GHG Emissions Reduction'
	302-2 Energy consumption outside of the organization	SR 'Energy Conservation and GHG Emissions Reduction'
	302-3 Energy intensity	SR 'Energy Conservation and GHG Emissions Reduction'

GRI Standard	Disclosure	Location		
	302-5 Reductions in energy requirements of products and	SR 'Energy Conservation and		
GRI 305: Emissions	services 305-1 Direct (Scope 1) GHG emissions	GHG Emissions Reduction' SR 'Energy Conservation and		
2016	, , ,	GHG Emissions Reduction'		
	305-2 Energy indirect (Scope 2) GHG emissions	SR 'Energy Conservation and GHG Emissions Reduction'		
	305-3 Other indirect (Scope 3) GHG emissions	SR 'Energy Conservation and GHG Emissions Reduction'		
	305-4 GHG emissions intensity	SR 'Energy Conservation and GHG Emissions Reduction'		
	305-5 Reduction of GHG emissions	SR 'Energy Conservation and		
	305-6 Emissions of ozone-depleting substances (ODS)	GHG Emissions Reduction' Disclosure is not applicable as we do not emit a material		
		amount of these emissions through our products, services and operations		
	305-7 Nitrogen oxides (NOx), sulfur oxides (SOx), and other significant air emissions	Disclosure is not applicable as we do not emit a material amount of these emissions through our products, services		
		and operations		
Sustainable Water Management				
GRI 3: Material Topics 2021	3-3 Management of material topics	SR 'Sustainable Water Management'		
GRI 303: Water and Effluents 2018	303-1 Interactions with water as a shared resource	SR 'Sustainable Water Management'		
	303-2 Management of water discharge-related impacts	Disclosure is not applicable as we do discharge a material amount of wastewater or		
		effluents in our operations.		
	303-3 Water withdrawal	SR 'Sustainable Water Management'		
	303-4 Water discharge	Disclosure is not applicable as we do discharge a material amount of wastewater or		
	303-5 Water consumption	effluents in our operations. SR 'Sustainable Water		
Optimal Waste Manag	 ement	Management'		
GRI 3: Material Topics 2021	3-3 Management of material topics	SR 'Optimal Waste Management'		
GRI 306: Waste 2020	306-1 Waste generation and significant waste-related impacts	SR 'Optimal Waste Management'		
	306-2 Management of significant waste-related impacts	SR 'Optimal Waste Management'		
	306-3 Waste generated	SR 'Optimal Waste Management'		
	306-4 Waste diverted from disposal	SR 'Optimal Waste Management'		
	306-5 Waste directed to disposal	SR 'Optimal Waste Management'		
Employee Retention a				
GRI 3: Material Topics 2021	3-3 Management of material topics	SR 'Employee Retention and Development'		
GRI 401: Employment 2016	401-1 New employee hires and employee turnover	SR 'Employee Retention and Development'		
	401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees	SR 'Employee Retention and Development'		
	401-3 Parental leave	Disclosure is not applicable as we do not have employees who are eligible for Parental Leave		

GRI Standard	Disclosure	Location
		for the Reporting Period.
GRI 404: Training and Education 2016	404-1 Average hours of training per year per employee	SR 'Employee Retention and Development'
	404-2 Programmes for upgrading employee skills and transition assistance programmes	SR 'Employee Retention and Development'
	404-3 Percentage of employees receiving regular performance and career development reviews	SR 'Employee Retention and Development'
Occupational Health a		
GRI 3: Material Topics 2021	3-3 Management of material topics	SR 'Occupational Health and Safety'
GRI 403: Occupational Health and Safety 2018	403-1 Occupational health and safety management system	SR 'Occupational Health and Safety'
	403-2 Hazard identification, risk assessment, and incident investigation	SR 'Occupational Health and Safety'
	403-3 Occupational health services	SR 'Occupational Health and Safety'
	403-4 Worker participation, consultation, and communication on occupational health and safety	SR 'Occupational Health and Safety'
	403-5 Worker training on occupational health and safety	SR 'Occupational Health and Safety'
	403-6 Promotion of worker health	SR 'Occupational Health and Safety'
	403-7 Prevention and mitigation of occupational health and	SR 'Occupational Health and
	safety impacts directly linked by business relationships	Safety'
	403-8 Workers covered by an occupational health and safety management system	SR 'Occupational Health and Safety'
	403-9 Work-related injuries	SR 'Occupational Health and Safety'
	403-10 Work-related ill health	SR 'Occupational Health and Safety'
Workplace Equality a		
GRI 3: Material Topics 2021	3-3 Management of material topics	SR 'Workplace Equality and Diversity'
GRI 405: Diversity and Equal	405-1 Diversity of governance bodies and employees	SR 'Workplace Equality and Diversity'
Opportunity 2016	405-2 Ratio of basic salary and remuneration of women to men	Information is not provided due to confidentiality constraints.
GRI 406: Non- discrimination 2016	406-1 Incidents of discrimination and corrective actions taken	SR 'Workplace Equality and Diversity'
Ongoing Community		
Topics 2021	3-3 Management of material topics	SR 'Material Sustainability Factors'
GRI 413: Local Communities 2016	413-1 Operations with local community engagement, impact assessments, and development programmes	SR 'Ongoing Community Engagement'
	413-2 Operations with significant actual and potential negative impacts on local communities	SR 'Material Sustainability Factors'
Customers Health and		
GRI 3: Material Topics 2021	3-3 Management of material topics	SR 'Customer health and Safety'
GRI 416: Customer Health and Safety 2016	416-1 Assessment of the health and safety impacts of product and service categories	SR 'Customer health and Safety'
	416-2 Incidents of non-compliance concerning the health and safety impacts of products and services	SR 'Customer health and Safety'