









Results for the second quarter ended 30 September 2014

**13 November 2014** 







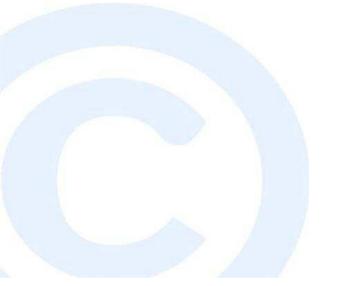
- **Executive summary**
- **▶** Financial highlights
- Operational updates

#### **Executive summary**

- Sales for Q2 FY2015 at \$178.6 million
  - Pre-tax profit and net profit for Q2 FY2015 at \$2.5 million and \$1.7 million respectively
    - One off expenses amounting to \$3.0 Million
      - Healthy balance sheet with strong cash position of \$101.1 million as at 30 September 2014
      - Cost efficiency initiatives put Group in stronger position going forward
    - 6 Cautious approach to Malaysia's store expansion strategy
  - 7 Indonesia's first store successfully opened on 18 October 2014



- **Executive summary**
- Financial highlights
- Operational updates



#### Financial summary and key financial ratios

(S\$m unless otherwise stated)				
Income statement	Q2 FY2015	Q2 FY2014	H1 FY2015	H1 FY2014
Sales	178.6	222.9	372.7	420.0
Gross profit	58.5	63.5	122.0	123.7
Basic EPS (cents) <sup>1</sup>	0.31	1.28	1.22	2.54
Fully diluted EPS (cents) <sup>2</sup>	0.31	1.28	1.22	2.54

Balance sheet	As at 30 September 2014	As at 31 March 2014
Cash and bank balances	101.1	115.0
Trade and other receivables	515.7	488.2
Borrowings	317.0	308.0
NAV per ordinary share (cents) <sup>3</sup>	54.4	53.8

Statement of cash flows	Q2 FY2015	Q2 FY2014	H1 FY2015	H1 FY2014
Net cash used in operating activities	12.5	4.1	(4.0)	2.5
Net cash used in investing activities	(2.8)	(5.2)	(4.7)	(9.2)
Net cash provided by financing activities	(10.0)	(47.3)	(5.0)	55.1

#### Notes:

Q2, FY: Refer to the second (2<sup>nd</sup>) quarter from 1 July to 30 September and financial year from 1 April to 31 March respectively

<sup>1:</sup> Basic earnings per share is calculated by dividing the Group's profit after tax attributable to shareholders by the weighted average ordinary shares during the three months ended 30 September 2014 and the same period last year of 554,053,211 and 560,000,000 respectively.

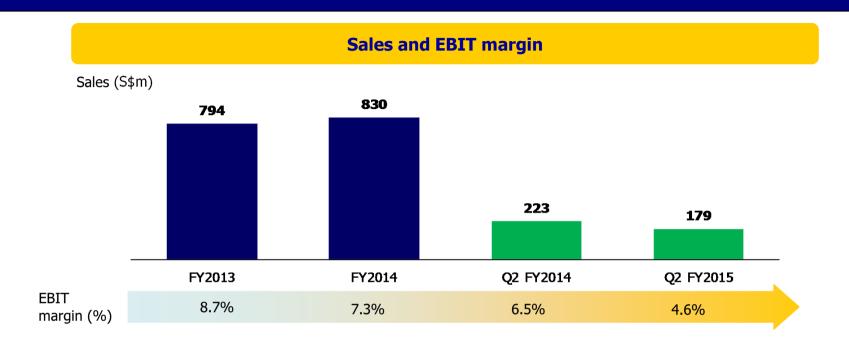
<sup>2:</sup> Diluted earnings per share is calculated by dividing the Group's profit after tax attributable to shareholders by the weighted average ordinary shares during the three months ended 30 September 2014 and the same period last year of 555,372,034 and 560,000,000 respectively.

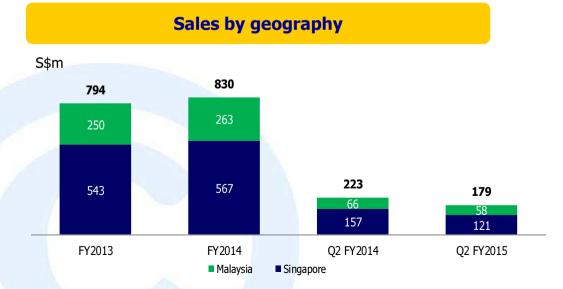
<sup>3:</sup> Net asset value (for the issuer and group) per ordinary share based on the total number of issued shares excluding treasury shares of the issuer at the end of the current financial period reported on and immediately preceding financial year

#### **Proforma Profit Before Tax For The Period**

	Q2	Q2	%
	FY2015	FY2014	Change
	S\$ 000	S\$ 000	
Profit before income tax	2,529	8,897	(71.6)
Retrenchment Cost	1,230		
Closure of loss making branches	433	15	
Damaged stock write off	266		
Partial waiver of expenses from previous 3rd party logistics service provider	(301)		
Indonesia pre-opening expenses	1,388	(339)	
Total one off expenses	3,016	(324)	
Adjusted Profit before income tax	5,545	8,573	(35.3)

#### Sales







Group



- Sale of goods credit and earned service charge income
- Sale of goods cash

Notes:

Q2: Refers to the second (2<sup>nd</sup>) quarter from 1 July to 30 September FY: Refers to the financial year from 1 April to 31 March

#### **Product range focused on 4 key segments**

% of Q2 FY2015 sale of goods

**Electrical Products** 

**IT Products** 

**Services & Others** 

5.5%

Warranty sales

Other services

50.1%

23.3%

Major White Goods

Small appliances

Computers

• Bedroom furniture

Mattresses

- Accessories Photography
- Dining room furniture

**Furniture** 

21.1%

- Living room furniture Home office products
- Product replacement services
  - Connect telecommunications subscription plans

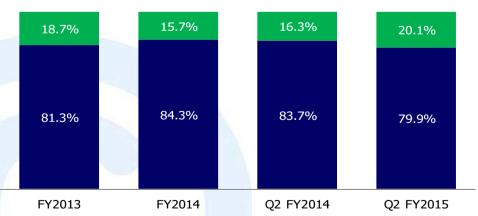
Vision

Audio

Mobile

Sales - cash/credit mix

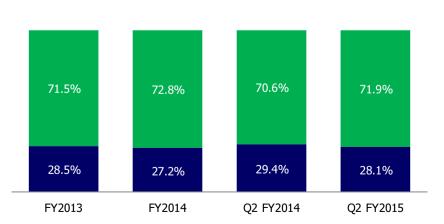
**Singapore** 



- Sale of goods credit and earned service charge income
- Sale of goods cash

#### Sales - cash/credit mix

Malaysia



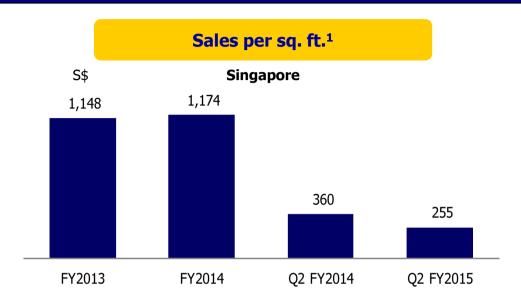
- Sale of goods credit and earned service charge income
- Sale of goods cash

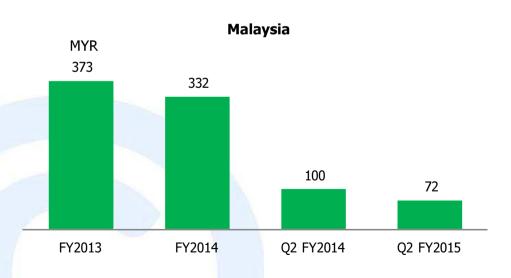
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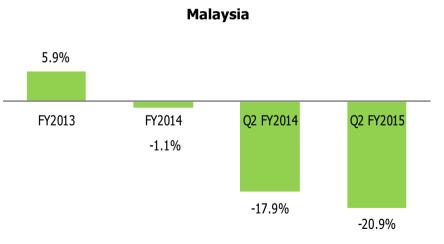
#### **Operating metrics**





#### 

Q2 FY2015 : Exclude export sales, the like for like sales growth decline 3.9%



Notes:

Q2 FY2015 : Merchandise sales like for like sales growth decline 20.3%

#### Notes:

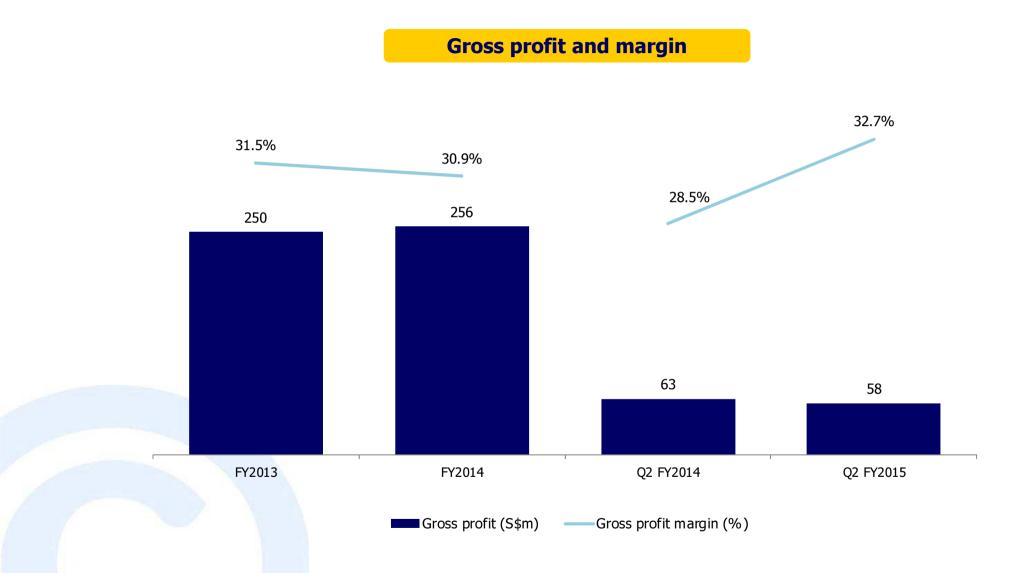
Q2: Refers to the first (2<sup>nd</sup>) quarter from 1 July to 30 September

FY: Refers to the financial year from 1 April to 31 March

1: Based on weighted average retail square footage and sale of goods from stores for each period, excluding sales from events held outside stores

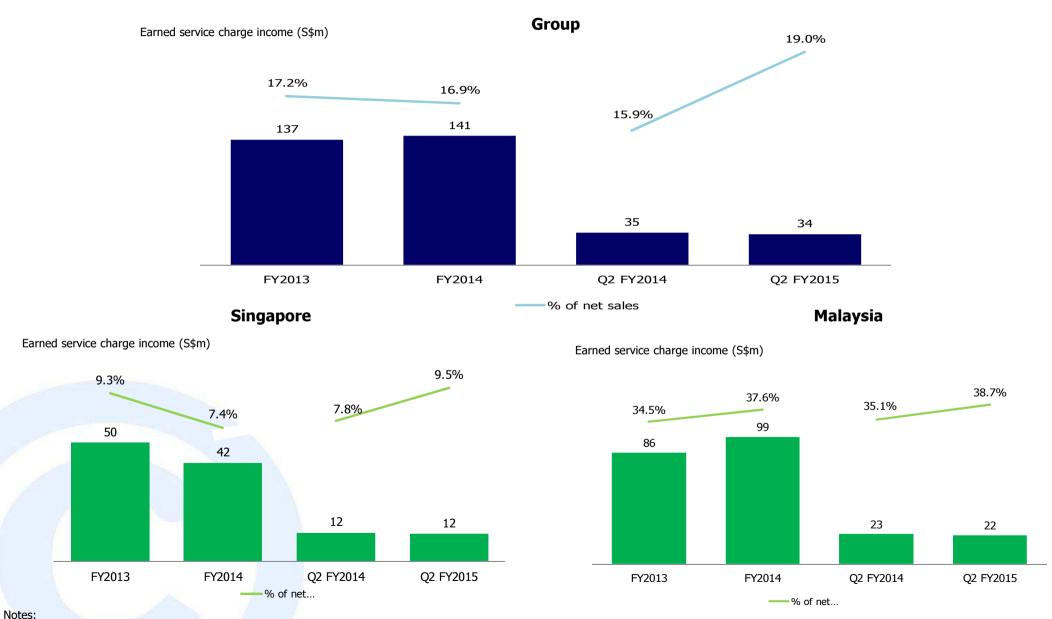
2: Like-for-like sales (net merchandise sales and current quarter/year service charge income generated) growth for a financial quarter/year is calculated based on stores which had been operating for the entire quarter/year over that particular quarter/year and the entire same period over the preceding year

#### **Operating metrics**



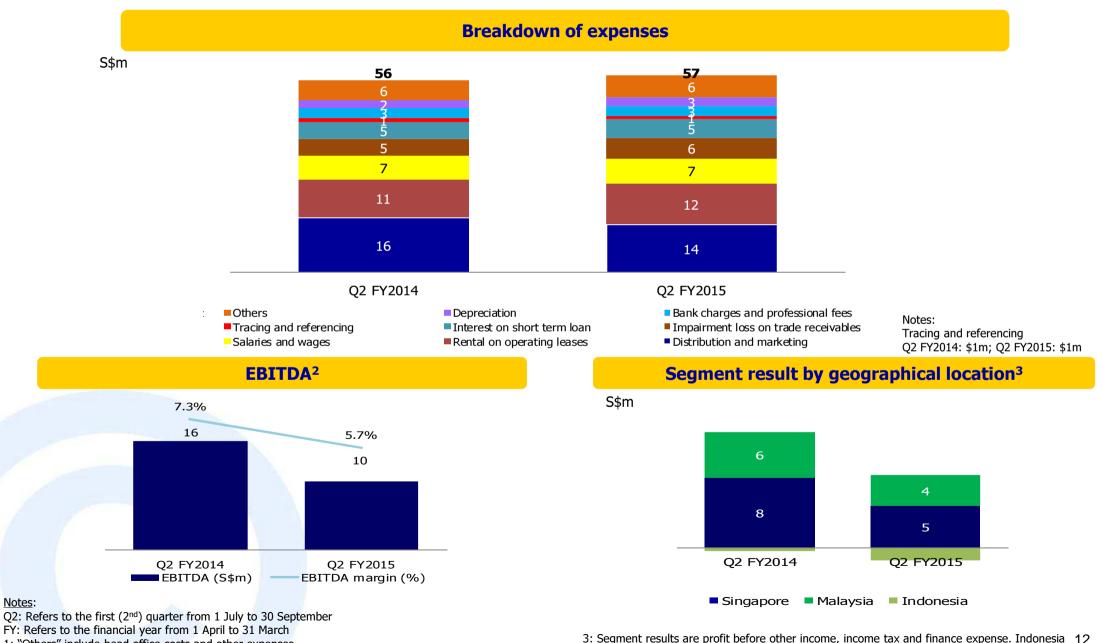
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### **Earned service charge income**



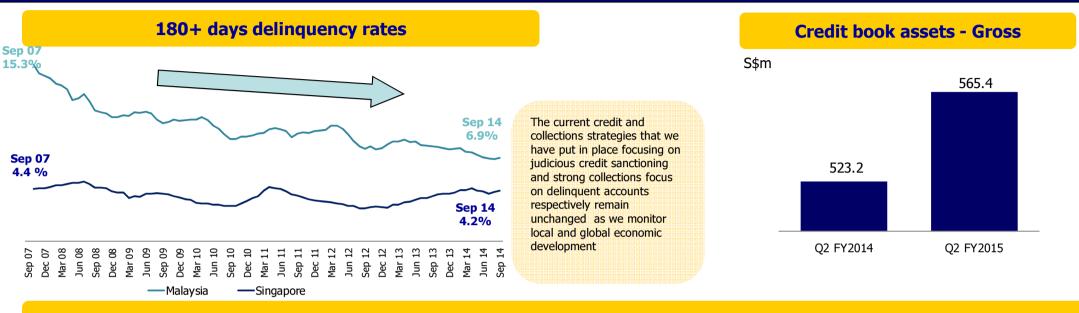
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#### **Breakdown of expenses and EBITDA**

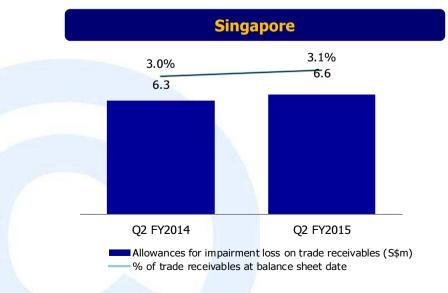


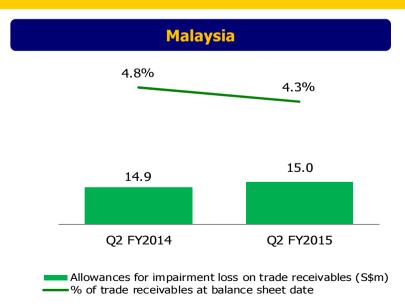
1: "Others" include head office costs and other expenses
2: EBITDA calculated as profit before tax add finance expense and depreciation and amortisation expense
3: Segment results are profit before tax and finance expense. Indonesia 1 incurred pre-opening expenses of \$0.4m and \$1.5m in Q2 FY2014 and Q2 FY2015 respectively

# **Delinquency rates and allowance for impairment loss on trade receivables**



#### **Allowance for impairment loss on trade receivables**



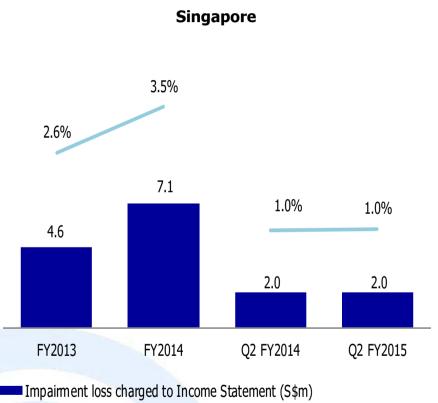


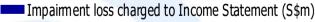
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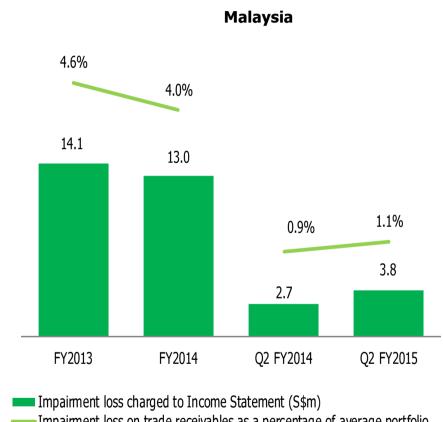
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#### Impairment loss on trade receivables charged to Income **Statement**





Impairment loss on trade receivables as a percentage of average portfolio

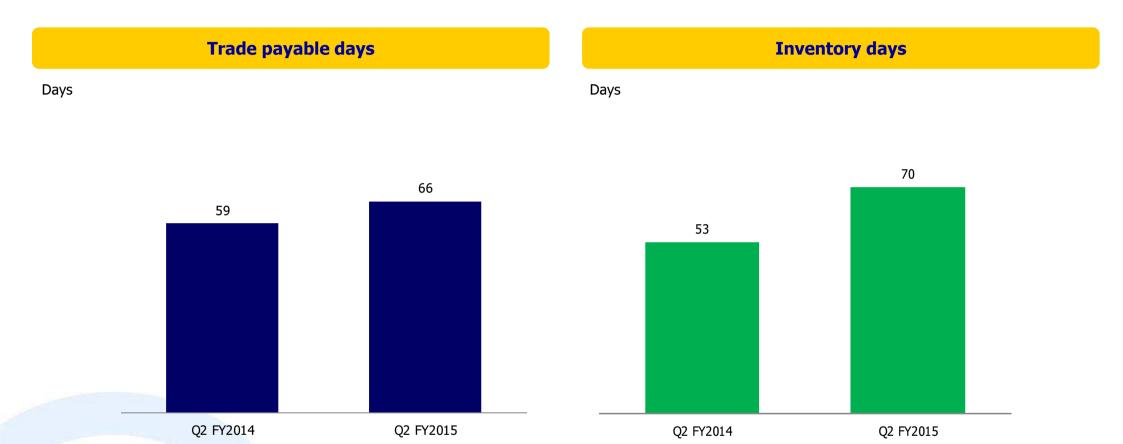


Impairment loss on trade receivables as a percentage of average portfolio

# **Underlying Future Improvement in Cost**

Initiatives	Actions Taken	Results
Reduction of tradeshow and bulk sales.	Reduction of non-profit making internal tradeshow. Institute minimum gross profit margin for bulk sales.	Improvement in merchandise profit margin
		1H FY14/15 26.0% 1H FY13/14 24.3% 2H FY13/14 25.1%
Headcount rationalisation	Reduce workforce by 10% across the group via retrenchment and voluntary separation scheme.	Expected 10% reduction in Group's wages and salaries
	Outsource transaction based functions like call centre.	
	Redefined roles and compensation reduction for senior management.	
	Closely monitor the spending on human resource related expenditure like recruitment, overtime, etc.	
Closure of loss making stores	Loss making stores, 1 in Singapore and 4 in Malaysia, were closed in Q2FY14/15.	1H FY14/15 retailing losses incurred for the closed stores amounting up to S\$0.8 million.
Reduction of distribution and warehouse cost	Changing 3rd party logistic service provider for better service and pricing in Malaysia.	Distribution cost as a percentage of merchandise sales decrease by 0.7% of merchandise sales.
Renegotiation of contracts and others	Terminate or renegotiate certain agency, consultant, lease, maintenance and facilities contracts.	Reduce administrative expenses by 2%

## **Working capital management**



#### **Borrowings**

Facility	Facility amount	Interest rate	Amount drawn down as at 30 September 2014	Available headroom
Multicurrency Medium Term Note (Singapore)	S\$500 mil	Fixed 4.75% p.a.	S\$125 mil	S\$375 mil
Asset Securitisation Programme 2012 (Singapore)	S\$150 mil	S\$50.2 mil fixed 5.50% p.a. Balance floating	S\$59.3 mil	S\$90.7 mil
Syndicated Senior Loan (Malaysia)	RM430 mil	RM250 mil EIR 6.6% p.a. <sup>1</sup> Balance floating	RM351 mil	RM79 mil
Bank guarantee facility (Indonesia)	US\$8.5 mil	N.A.	US\$3.3 mil	US\$5.2 mil

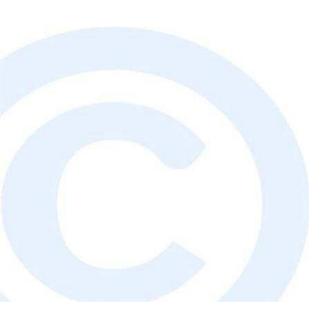
<sup>&</sup>lt;sup>1</sup> The Syndicated Senior Loan carries an interest rate of KLIBOR plus a spread. Pursuant to a floating-to-fixed interest rate swap, the KLIBOR has been fixed for borrowings up to RM250 mil and as such, the resulting effective rate of interest (EIR) for borrowings up to RM250 mil is 6.6% p.a.

#### **Dividend Policy for FY2015**

No interim dividend will be declared for H1 FY2015

Proposed dividend at 40% of the Group's net profit after tax for FY2015 will remain and the Board will recommend payout as final dividend, subject to shareholders' approval

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# Breathing new life into our furniture range



## **Growth for eCourts**

**Traffic** 



Revenue

Stable Average Transaction Value (\$\\$430)

More than 770,000 site visits each month

3,100 transactions each month

**Transactions** 

Rate

# Malaysia new store opening and makeovers in Q2 FY2015

New store openings



Inanam Taipan, Sabah opened on 4 July 2014



Sri Serdang, Selangor opened on 29 Aug 2014

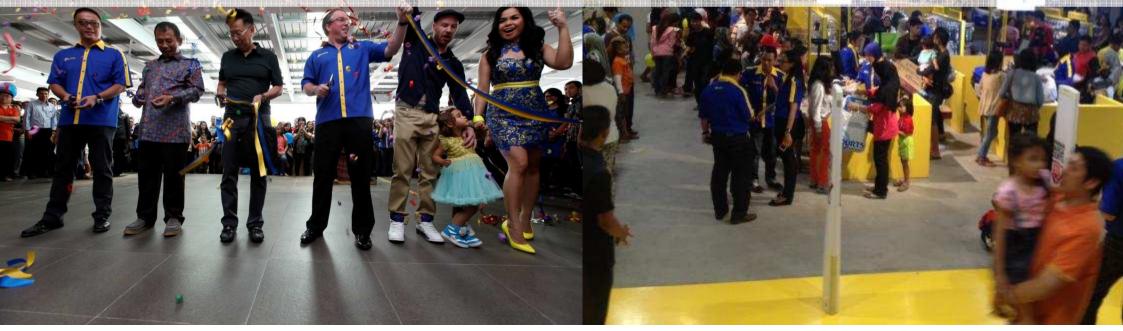
Store relaunch



Taiping, Perak re-launched on 12 Sept 2014







# Extensive coverage in Indonesian press

#### Target Courts Indonesia, Bangun Tiga Gerai Per Tahun

mik jika jumlah penduduk or asing. Demikian pula

ourts berencana mem-

Salah satu kota yang sudah

Sebagai gambaran, gerai pertama Courts di Bekasi dengan bendera Big Box Megas-

Courts bakal menerapkan strategi meluncurkan layanan belania online. Courts sudah Menarikaya Courts akan

meniaiakan lebih banyak protimbang toko fisik. Sebagai pembanding, toko online Courts di Negeri Singa menamajang 10.000 produk saja.

Peritel itu beralasan, jenis toko online itu adalah salah satu upaya perusahaannya banyak belania online di lapaknya adalah dengan memberikan opsi; barang belanja- tinggi dari i

nilai investasi yang disiankan cana ekspansi di Indonesia. Dia hanya bilang, semua ekspansi diharapkan bisa mendukung pertumbuhan pendapat-

Courts di pasar Indonesia. rata-rata peritel vang mempu-"Itu observasi kami

nenduduk alias nasar yang buhan masyarakat kelas me nengah. Geliat kelas ekonomi menengah itu tampak dalam perkembangan ekonomi Indo neisa dalam tiga tahun ter-

Tak heran jika dalam perke nalan perdana gerai Courts di Bekasi kemarin, Courts langsung mendapuk gerai itu se bagai gerai terbesar Courts di

sia. Kami bi dapatkan r Buka perdana, gerai Courts diserbu sejak 08.00 wib

Tangerang punya IKEA, Bekasi punya Courts loko perdananya di Indonesii. Ih, Kota Bekasi, Jawa Barat.

operti Sinar Mas Land yang digandeng oleh Courts

# 90 journalists attended the Media Walkthrough 107 pieces of coverage spanning broadcast, print and online PR value exceeding SGD1 million

wi Kurniawati, yang antre dua jam di depan kasir. Ibu rumah tangga yang tinggal di kawasan Cakung, Jakarta Timur, itu membeli televisi LED merek dari Jepang berukuran 32 inci. Harga televisi ini Rp 3,3 juta, tapi pekan lalu Nia cukup Courts ini komplet, ada elektronik, furnitur, membayar Rp 1,0 juta karena ia memegang dan perabotan rumah tangga," ujar Nia. kupon diskon dari salah satu situs Internet.

lalu, 18 Oktober, adalah hari pembukaan Toko berwarna biru-kuning di kawasan Harapan Indah Rekasi itu adalah gerai elektronik dan furnitur besar dari Singanura Courts

Kedatangan Courts menjadi sinyal hahwa Toko tempat Nia datang itu memang mem- persaingan pasar mebel dan elektronik In-

"When we look at the market in Bekail itself, it has a burgeoning customer base

outlets and branches across Singapore Malaysia and Indonesia, covering a total o

12 more stores in the Greater Jakarta are hrough its local arm, Courts Retail Indo

Courts Asia also has numerous other expansion plans in Indonesia including an e-commerce platform that is hoped to roll

ionesia in hopes of tapping the growing purchasing power of the middle class.

appliances store, opened its first store in Indonesia inside the Alam Sutera township in Tangerang last week

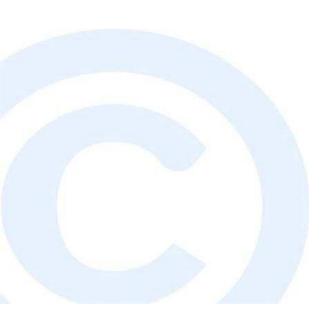
Courts Asia Bekasi is th



Aside from adding more branches. out in April next year. Many retailers have been flocking to In-

Ikea, the Swedish furniture and home

# **▶ Appendix**



#### **Unaudited results for the quarter ended 30 June 2014**

	Group			
	Q2	Q2	%	
	FY14/15 S\$'000	FY13/14 S\$'000	Change	
Sales	178,624	222,887	(19.9)	
Cost of sales	(120,154)	(159,431)	24.6	
Gross profit	58,470	63,456	(7.9)	
Other income and other gains - net	1,004	1,038	(3.3)	
Expenses			,	
- Distribution and marketing	(13,942)	(15,970)	12.7	
- Administrative	(37,295)	(33,976)	(9.8)	
- Finance	(5,708)	(5,651)	(1.0)	
Profit before income tax	2,529	8,897	(71.6)	
Income tax expense	(824)	(1,738)	52.6	
Net profit	1,705	7,159	(76.2)	

The Group's sales of \$178.6 million for Q2 FY14/15 was 19.9% or \$44.3 million lower than Q2 FY13/14.

Singapore's sales, which contributed to 68% of the Group's sales, registered a 22.9% decrease in Q2 FY14/15 compared to Q2 FY13/14. The fall in sales was mainly due to a lackluster retail environment and lower bulk sales from digital products. Like-for-like<sup>1</sup> sales excluding bulk sales of digital products decreased by 3.9%.

Malaysia's sales, which contributed to 32% of the Group's sales, contracted by 12.6% due to muted consumer response during the Raya festive period and reduction of fuel subsidies have also negatively impacted consumer sentiments.

**Gross profit** decreased by 7.9% or \$5.0 million while gross profit margin increased from 28.5% in Q2 FY13/14 to 32.7% in Q2 FY14/15. This was mainly due to Singapore's sales mix shifting towards electrical and furniture categories which carry a higher gross margin.

**Distribution and marketing expenses** decreased from \$16.0 million in Q2 FY13/14 to \$13.9 million in Q2 FY14/15. The decrease is mainly due to lower warehousing and distribution cost resulting from lower sales.

**Administrative expenses** for the quarter were \$37.3 million, an increase of \$3.3 million from Q2 FY13/14 of \$34.0 million. The increase was mainly due to an increase of \$1.0 million pre-opening expenses from Indonesia, higher impairment allowance on trade receivables of \$1.3 million arising from higher credit portfolio, \$0.6 million incurred in a one-off expense relating to a retrenchment exercise and higher occupancy costs such as branches' rental costs and depreciation attributable to the opening of new stores in Singapore and Malaysia. The increase is offset by lower general expenses.

**Finance expenses** remained constant at \$5.7 million for Q2 FY14/15, comparable with Q2 FY13/14. Interest on borrowings increased due to higher drawdown on the Senior Syndicated loan in the Malaysia offset by loan repayment in Singapore.

The **tax expense** of \$0.8 million for Q2 FY14/15 was based on taxable profit from Singapore and Malaysia operations. The effective tax rate for Q2 FY14/15 was higher than the Singapore statutory tax rate mainly due to non-tax deductible expenses and under provision of prior year taxation in Malaysia. The expense was partially offset by deferred tax asset from Indonesia's tax losses.

#### **Unaudited Balance Sheet as at 30 June 2014**

_	Group		
	30 Sep 2014 S\$'000	31 Mar 2014 S\$'000	
ASSETS			
Current assets			
Cash and bank balances	101,077	114,951	
Trade and other receivables	246,639	227,983	
Inventories	84,108	89,784	
Current income tax recoverable	2,151	1,106	
	433,975	433,824	
Non-current assets			
Trade and other receivables	269,036	260,181	
Investments in subsidiaries	-	-	
Property, plant and equipment	27,929	28,846	
Intangible assets	24,219	23,856	
	321,184	312,883	
Total assets	755,159	746,707	
LIABILITIES			
Current liabilities			
Trade and other payables	126,066	127,433	
Current income tax liabilities	3,702	4,105	
Borrowings	1,305	1,200	
Deferred income	3,651	3,664	
	134,724	136,402	
Non-current liabilities			
Derivative financial instruments	23	55	
Trade and other payables	163	163	
Borrowings	315,697	306,831	
Deferred income	2,102	3,290	
Deferred income tax liabilities	923	1,178	
	318,908	311,517	
Total liabilities	453,632	447,919	
NET ASSETS	301,527	298,788	
EQUITY			
Share capital	265,332	265,332	
Treasury shares	(3,302)	(2,544)	
Other reserves	(16,095)	(17,031)	
Retained profit	55,592	53,031	
Total equity	301,527	298,788	
. ota. oquity	301,327	230,100	

**Cash and bank balances** were at \$101.1 million as at 30 September 2014 (31 March 2014: \$115.0 million). The decrease was mainly due to the payment of dividends of \$4.2 million, capital expenditure incurred for new stores and refurbishment of existing stores totaling \$6.0 million, cash used in operating activities during the six months ended 30 September 2014 offset by additional net borrowings of \$8.3 million.

The Group's **trade and other receivables (current and non-current)** increased by 5.6% from \$488.2 million as at 31 March 2014 to \$515.7 million as at 30 September 2014 due to credit sales reported during the period.

Allowance for impairment of trade receivables as at 30 September 2014 was \$21.6 million, representing 3.8% of trade receivables, as compared to \$23.5 million as at 31 March 2014, which represents 4.3% of trade receivables.

The Group's **inventories** decreased from \$89.8 million to \$84.1 million mostly due to management focus on controlling stock purchases and monitoring stock holdings in both Singapore and Malaysia. The decrease was partially offset by purchase of inventories in preparation for Indonesia's operations.

**Property, plant and equipment** decreased from \$28.8 million to \$27.9 million mainly due to depreciation charge partially offset by refurbishment of stores in Singapore and Malaysia.

**Intangible assets** decreased marginally from \$23.9 million as at 31 March 2014 to \$24.2 million as at 30 September 2014. It comprises of trademark and computer software costs and licenses

The Group's **trade and other payables (current and non-current)** decreased by 1.1% from \$127.6 million as at 31 March 2014 to \$126.2 million as at 30 September 2014 mainly due to lower stock purchases.

The total **borrowings** of \$317.0 million (31 March 2014: \$308.0 million) represent the amount received from the issue of fixed rate notes, the Asset Securitisation Programme 2012 in Singapore, Syndicated Senior Loan in Malaysia and finance lease liabilities. The increase was mainly due to additional Syndicated Senior Loan of \$15.7 million in Malaysia partially offset by repayment of the Asset Securitisation programme of \$7.2 million in Singapore.

#### **Unaudited Statement of cash flows for the quarter ended 30 June 2014**

	Group		Group	
	Q2	. Q2	H1	. H1
	FY14/15	FY13/14	FY14/15	FY13/14
	S\$'000	S\$'000	S\$'000	S\$'000
Cash flows from operating activities:				
Net profit	1,705	7,159	6,785	14,202
Adjustments for:	201		4 =00	0 7 4 7
Income tax expense	824	1,738	1,532	3,745
Depreciation and amortisation	3,397	3,161	6,885	6,121
Amortisation of deferred income	(884)	(1,356)	(1,780)	(2,595)
Interest expense	5,393	4,954	10,581	9,695
Interest income	(822)	(595)	(1,620)	(1,139)
Amortisation of borrowing costs	415	481	842	798
Loss on disposal of property, plant and equipment (net)	17		17	2
Share-based compensation	153	72	282	144
Changes in fair value of derivative financial instruments	(17)	(4)	(32)	(16)
Operating cash flow before working capital changes	10,181	15,610	23,492	30,957
Changes in working capital				
Inventories	11,069	2,622	5,676	(11,250)
Trade and other receivables	(11,735)	(17,721)	(27,501)	(18,420)
Trade and other payables	4,556	11,064	(3,337)	11,159
Cash generated from operations	14,071	11,575	(1,670)	12,446
Income tax paid (net)	(1,662)	(2,196)	(3,243)	(3,902)
Foreign currency translation differences	110	(5,259)	905	(6,024)
Net cash generated/(used) in operating activities	12,519	4,120	(4,008)	2,520
	1_,010	.,	(1,000)	_,
Cash flows from investing activities	(0.700)	(= 004)	(0.0.10)	(0.0.15)
Additions to property, plant and equipment	(3,783)	(5,631)	(6,043)	(9,945)
Acquisition of intangible assets	(53)	(422)	(477)	(704)
Proceeds from sale of property, plant and equipment	228	272	254	274
Interest received	813	591	1,611	1,155
Net cash used in investing activities	(2,795)	(5,190)	(4,655)	(9,220)
Cash flows from financing activities				
Proceeds from bond issue	-	-	-	125,000
Proceeds from syndicated senior loan - net	3,259	4,778	15,503	1,277
(Repayment of)/additions to finance lease liabilities - net	(170)	425	(158)	897
Repayment of term loan	-	-	-	(13,750)
Repayment of loan received on asset securitisation	(4,023)	(43,891)	(7,217)	(47,416)
(Increase)/decrease in fixed deposits pledged as securities for banking	(204)	476	26	2,011
Purchase of treasury shares	(781)	-	(781)	-
Interest paid	(3,896)	(3,458)	(8,108)	(7,239)
Dividend paid	(4,224)	(5,656)	(4,224)	(5,656)
Net cash (used in)/provided by financing activities	(10,039)	(47,326)	(4,959)	55,124
Net (decrease)/ increase in cash and cash equivalents	(315)	(48,396)	(13,622)	48,424
Cash and cash equivalents as at beginning of financial period	95,746	178,667	109,234	81,898
	•	•		
Effects of currency translations on cash and bank balances	(45)	(290)	(226)	(341)
Cash and cash equivalents as at end of financial period	95,386	129,981	95,386	129,981

For the purposes of the consolidated statement of cash flows, the cash and cash equivalents comprise the following:-

	30 Sep 2014 S\$'000	30 Sep 2013 S\$'000
Cash and bank balances	66,022	72,112
ixed deposits	35,055	62,945
	101,077	135,057
ess: Fixed deposits pledged as securities for banking facilities	(5,691)	(5,076)
ash and cash equivalents per consolidated statement of cash flows	95,386	129,981

# **▶ Q&A**

