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21st Annual General Meeting 30 April 2024



FY2023 Key Highlights

- Good business pick up across all business segments
- Operations continue to be affected by supply chain shortages
- Continued tight financial management & drive for efficiency
- Bottom line impacted by impairments from several projects

FY2023 Key Financial Highlights

REVENUE



10.1%

S\$361.5m

GROSS PROFIT



11.2%

S\$78.2m

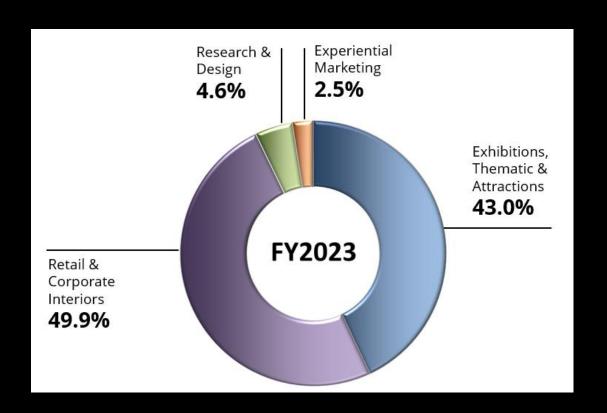
NET PROFIT



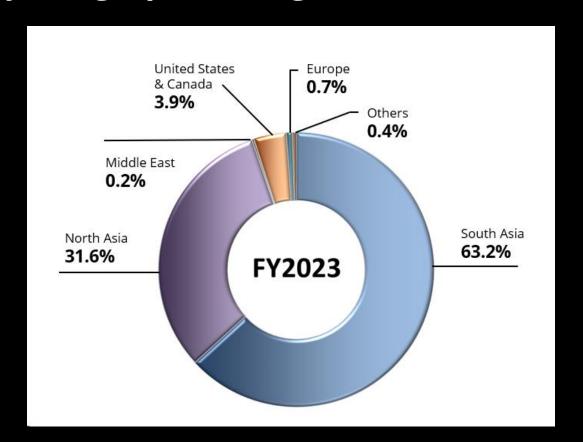
38.4%

S\$2.9m

Revenue by Activities



Revenue by Geographical Region





Exhibitions & Events

Return of E&E projects

Luxury brand events pick-up

Thematic & Museums

Multiple ongoing projects

Strong pipeline – Singapore, China, Japan, Hong Kong Research & Design

Multiple projects running & new pipeline across all sectors

Retail & Corporate Interiors

Multiple projects across Asia markets

Good volumes – Hong Kong, Indonesia, Vietnam, Malaysia

Supply chain pressures

Experiential Attractions

Closure of NAX Singapore

Multiple contracts signed + new inquiries

Construction of US attractions
– NAX & Planet Playskool

Impacted by slow Chinese economy, property sector turmoil in Vietnam & various legacy projects and provisions.

2023 Projects

- Projects in multiple locations
- Secured new brands
- Across all business segments

2023 Corporate Happenings

- Sustainability efforts
- Community & industry involvement
- Training & development
- Well-being & engagement

2024 & BEYOND





Focus for 2024









Improve profitability

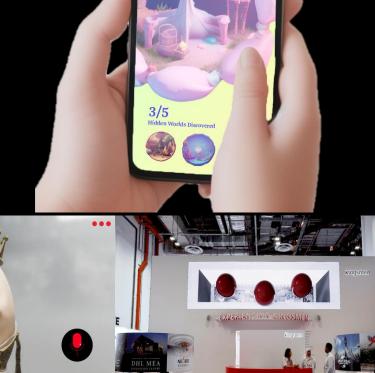
Differentiated experience & value

Manage business & operations

Build on initiatives

DIGITAL EXPERIENCE

- 1. **Differentiate** our value proposition with innovative creative tech solutions and products
- 2. Improve client return-on-experience by better integrating offline and online experiences
- 3. Offer & generate new revenue stream
- 4. Improve efficiency & productivity



Sustainability Initiatives



Event Sustainability Management Systems

ISO 20121 - design consultancy, project management & construction of E&E and T&M.



Design Sustainably
Creating with a focus on minimising negative environmental impact

Reduce, Reuse, Recycle
Minimising wastage to the minimum

Carbon Emission Assessment
Measure & calculate carbon emission

Decarbonisation
Offset emissions through carbon credits

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LBE: Planet Playskool in US

Garden State Plaza (New Jersey) – Opening May 2024









LBE: NERFAX in US

Garden State Plaza (New Jersey) – Opening Jun 2024











Luxury Retail

Projected annual growth rate 3.38% (CAGR 2023 – 2028)*







Dior at Jio World Plaza

Cartier at Jio World Plaza

Mumbai Fashion Show 2023

Sources:

*Statista

https://luxebook.in/cartier-opens-its-first-store-in-mumbai-at-jio-world-plaza/https://www.linkedin.com/pulse/indian-luxury-market-2023-beyond-cassie-owen/



Experiential Retail

Memorable interactions & connections beyond retail spaces





Louis Vuitton Year of Dragon at Beijing and Shanghai, China



Dior Cruise Collection and Café at Kuala Lumpur, Malaysia



Lancome at Harbin, China



Experiential Retail







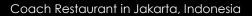
Louis Vuitton's Le Café V at Osaka, Japan





Experiential Retail













Lifestyle - Automotive





Zeekr showroom in Amsterdam's Shopping Street





Volvo x Starbucks Charging Station in USA



Lifestyle - Automotive









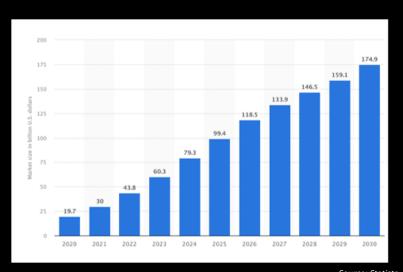


Porsche Studio Singapore

Travel Retail

Surge in international travel

- Forecasted annual growth of 8.5%
- Travel retail transformation



Singapore

Construction on Changi Airport's Terminal 5 to start in 2025

The Government will inject a further S\$2 billion into the Changi Airport Development fund.

Source: Channel News Asia



Malaysia hopes major revamp will put KLIA back among world's top 10 airports by 2028

Source: https://www.nextmsc.com/report/travel-retail-market



Mergers & Acquisitions

From Consolidation...





L'Oréal buys Aesop in \$2.5 billion deal, its biggest acquisition ever



Tapestry's Success In \$8.5 Billion Capri Acquisition Hinges On Management And Relationships



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Mergers & Acquisitions

... to Opportunities

- Revitalise
- Fresh experiential approach
- Consumer engagement



Following its acquisition by L'Oréal, Aesop continues its retail footprint expansion



Tiffany Unwraps New Era With Revamped Fifth Avenue Flagship

With Maia Active under its belt, Anta piles pressure on Lululemon, Nike

Robust Order Book

S\$171m

(S\$152m expected to be recognised in 2024)

As of 31st January 2024

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The Experience Company

The Experience Company