

## **ANNUAL GENERAL MEETING**

24 JUNE 2020





## **AGENDA**

1. Overview of ARA H-Trust

2. Looking back on 2019

3. Recap on 1Q 2020

4. Navigating through COVID-19

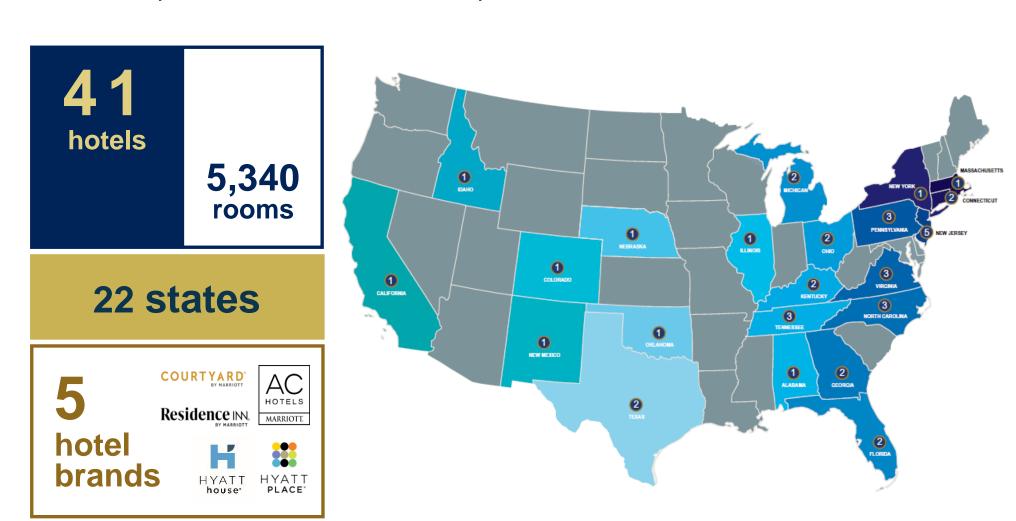
5. Q&A



#### **ARA H-Trust's Portfolio At a Glance**



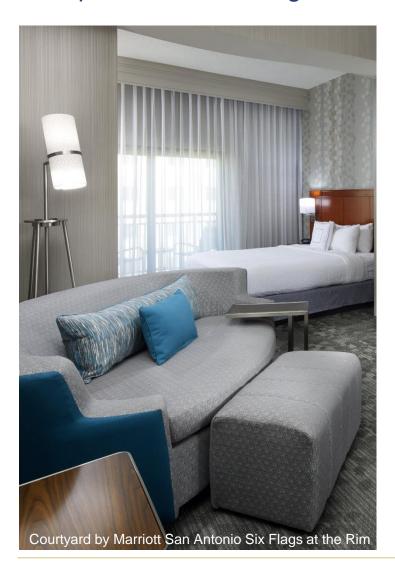
Branded upscale select-service hotel portfolio in the U.S.



#### **Defensive Nature of ARA H-Trust's Portfolio**



#### Well-poised for further growth in the long term





#### **Broad geographic diversification**

Hotels are located in regional economic centers across 22 states which provides for balance and mitigates concentration risk



#### **Rooms-focused strategy**

Efficient operating model focused on room rentals — the most profitable department in hotel operations



#### **Higher profit margins**

Upscale, premium branded select-service hotels provide higher profit margins and lower operations and maintenance costs



#### Strong growth potential

Upscale select-service hotels are one of the fastest growing segments due to traveler preferences

#### **Key Investment Highlights**





#### **Focused Sector Advantage**

First pure-play U.S. hospitality portfolio listed on the SGX-ST with a focus on premium, upscale select-service hotels



#### **Defensive Nature of the Portfolio**

Portfolio of high quality, predominantly freehold, upscale select-service hotels which achieve better operating margins and feature a more flexible cost structure



#### Premium hotel brands managed by highly experienced hotel operators

Hotels are branded under the two largest global hotel brands, Marriott and Hyatt, and managed by established hotel operators, Aimbridge and Concord



#### Committed and reputable Sponsor and experienced management team

ARA Group is a leading APAC real assets fund manager with global reach with vast experience in REIT and private funds management. The managers of ARA H-Trust are staffed by experienced hospitality specialists based in the U.S.

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## **Key Milestones**



FY 2019

MAY 2019 SEPT 2019 NOV 2019



Listed on Mainboard SGX-ST on 9 May 2019

# GPR / APREA INDEX

Included in the GPR/APREA Composite Index and GPR/APREA Composite REIT Index on 23 September 2019



Moved into new office in Dallas, Texas helmed by CEO, Mr. Lee Jin Yong



Announced proposed acquisition of portfolio of 3 U.S. premium Marriott-branded upscale select-service hotels

## **Proactive Implementation of Key Initiatives**



#### Hands-on approach by team on the ground

#### **Revenue Management**

- Optimal pricing strategies
  - Channel management
  - Rational and dynamic pricing
- Team upgrade
  - Hyatt & Marriott-trained
  - Geographical alignment
  - Improved focus
- Inventory management
- Incentive programs

#### **Asset Enhancement**

- Guest appeal initiatives
  - TV upgrades with streaming platform
  - Internet upgrades
  - Optimal bedding mix
- Energy efficiency initiatives
  - Energy saving thermostats
  - LED lightning



#### **Sales Deployment**

- Sales team upgrade
- Emphasis on group sales & local volume accounts
- Collaboration with revenue management
- Digital marketing
- Brand initiatives and tools

#### **Cost Management**

- Labor efficiency focus
- OTAs commissions audit
- Utility expense reviews
- Property tax appeals
- Property insurance review
- Hotel shuttle van assessment
- Property insurance policy change

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#### **Key Performance Indicators**



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FY 2019



**Gross Revenue** 

**US\$115.0 mil** 



RPI<sup>1</sup>

106.3%



**Gross Operating Profit** 

**US\$43.1 mil** 



**GOP Margin** 

37.5%



**Net Property Income** 

**US\$32.6 mil** 



**NPI Margin** 

28.4%



**Distribution per Stapled Security** 

**4.21 U.S cents** 



**Annualized Yield<sup>2</sup>** 

7.4%

<sup>&</sup>lt;sup>1</sup> RevPAR Index

<sup>&</sup>lt;sup>2</sup> Based on IPO price of US\$0.88 for the period of 9 May (Listing Date) to 31 December 2019 (FY2019)

## **Prudent Capital Management**



As of 31 Dec 2019



**Gearing** 

32.1%



**Average Cost of Debt** 

3.9%



**Fixed Rate Debt** 

83.0%



**Interest Coverage Ratio** 

4.5 x



**Weighted Average Debt Maturity** 

4.4 years



**NAV** per Stapled Security

**US\$0.87** 



**Debt Headroom**<sup>1</sup>

**US\$175.0 mil** 

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#### **Marriott Portfolio Acquired in Jan 2020**



#### Purchase consideration of US\$84 mil equated to a 8% NPI yield



**Hotel Name** 

Location

**Segment** 

**Land Title** 

No. of Rooms

**Date Opened** 

**AC Hotel Raleigh North Hills** 

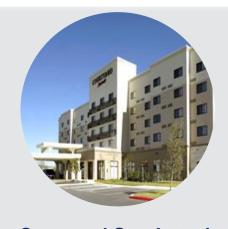
101 Park at North Hills Street Raleigh, North Carolina

**Upscale Select-service** 

**Freehold** 

135 rooms

2017



Courtyard San Antonio Six Flags® at The Rim

**5731 Rim Pass, San Antonio, Texas** 

**Upscale Select-service** 

Freehold

124 rooms

2009<sup>1</sup>



Residence Inn San Antonio Six Flags® at The Rim

5707 Rim Pass, San Antonio, Texas

**Upscale Extended-stay** 

**Freehold** 

131 rooms

2009<sup>1</sup>

## **Portfolio Performance**



1Q 2020

Hotel Brand	Occupancy	RevPAR	RPI <sup>1</sup>	GOP Margin
Hyatt Portfolio (38 hotels)	54.1%	US\$61	100.5%	23.5%
Hyatt Place	52.8%	US\$56	96.7%	21.6%
Hyatt House	57.2%	US\$71	110.1%	27.7%
Marriott Portfolio (3 hotels)	65.2%	US\$97	129.4%	42.6%
AC Hotels	64.0%	US\$119	128.7%	45.4%
Courtyard by Marriott	66.3%	US\$87	149.4%	39.2%
Residence Inn	65.3%	US\$83	129.9%	40.8%
ARA H-Trust Portfolio	54.8%	US\$63	102.1%	25.5%

<sup>1</sup> RevPAR Index

## **Key Performance Indicators**



1Q 2020



**Gross Revenue** 

**US\$31.7 mil** 



RPI<sup>1</sup>

102.1%



**Gross Operating Profit** 

**US\$8.1 mil** 



**GOP Margin** 

25.5%



**Net Property Income** 

**US\$3.6 mil** 



**NPI Margin** 

11.4%

<sup>&</sup>lt;sup>1</sup> RevPAR Index

## **Prudent Capital Management**



As of 31 Mar 2020



**Gearing** 

41.0%



**Average Cost of Debt** 

3.8%



**Fixed Rate Debt** 

80.5%



**Interest Coverage Ratio** 

3.4 x



**Weighted Average Debt Maturity** 

3.8 years



**NAV** per Stapled Security

**US\$0.80** 



**Debt Headroom**<sup>1</sup>

**US\$145.7 mil** 



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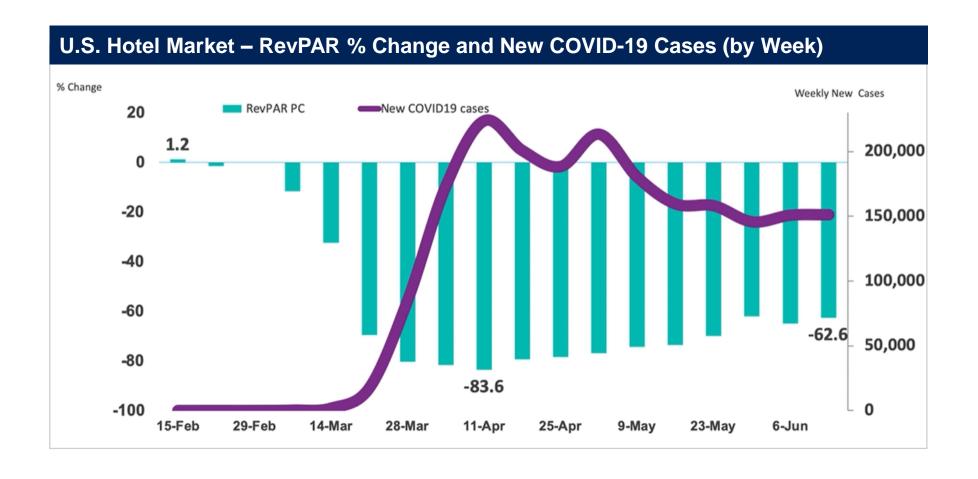
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## Impact of COVID-19 on U.S. Hotel RevPAR



Unprecedented decline in industry performance with signs of gradual recovery



#### **Swift Implementation of COVID-19 Action Plans**



#### Protecting and preserving the portfolio's performance





- Active targeting of alternative demand sources
- Monitoring of key market conditions for sales opportunities
- Rebooking of cancellations into 3Q and 4Q 2020
- Optimizing all distribution channels



## Comprehensive Cost Reductions

- Reduction of workforce, working hours and salaries of senior managers
- Elimination of contract labor
- Minimal services and amenities
- Extension of accounts payable
- Review of all contracts
- Payment deferment and waivers



## Temporary Suspension of Operations

- Monitored hotel performance to determine consolidation/ suspension of operations
- Developed recovery analysis tool to monitor key indicators to establish hotel re-opening dates
- Established procedures for quick turnkey re-opening



#### **Preserving Liquidity**

- Preservation and augmentation of liquidity and cash position with drawdown of revolving credit facility as precautionary measure
- Obtained FF&E reserve funding holiday from Franchisors
- Constant engagement with Singapore-based relationship banks

## **Updates from COVID-19 Action Plans**



Protecting and preserving the portfolio's performance



#### Identification of all sales opportunities

**Update** Secured essential travelers and first responders; lately leisure transient



#### **Comprehensive cost reductions**

Update Significant labor reductions and scrutiny of all operating costs



**Update** 

#### **Temporary suspension of operations**

Update All temporarily-closed hotels expected to fully re-open by Jul 2020



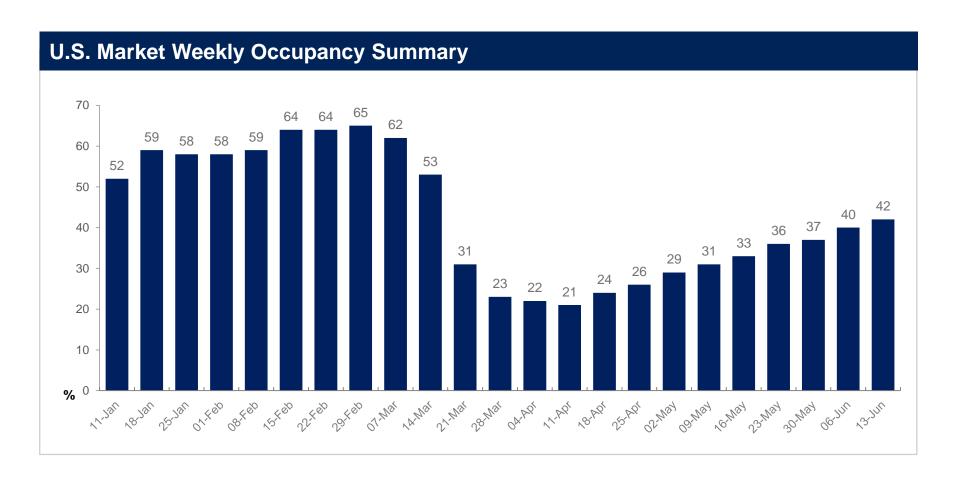
#### **Preserving Liquidity**

12-month covenants waiver obtained from SG-based relationship banks

## **Gradual Recovery in Lodging Demand**



Occupancy rate on uptick with gradual re-opening of states

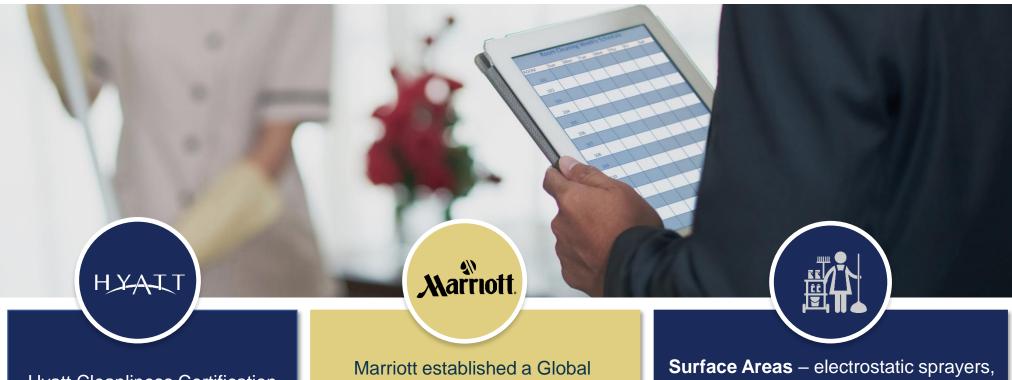


Source: STR

## **Implementing Stay Safe Initiative**



Focus on enhanced hotel cleaning best practices and protocols



**Hyatt Cleanliness Certification** process by the Global Biorisk Advisory Council (GBAC) will focus on establishing hotel environments that are sanitary, safe and healthy

Cleanliness Council to focus on developing the next level of hospitality cleanliness standards, norms and behaviors that will minimize risk and enhance safety for consumers and associates

hospital-grade disinfectants

**Guest Contact** – social distancing protocols, masks/gloves, sanitizer stations

Food Safety – handling and sanitization, preparation and service practices

#### **COVID-19: Management's Focus**



#### Navigating through unchartered waters



Focus on cleaning and safety protocols to restore guest confidence



Build up hotel occupancies through identifying various sales and demand channels



Prudent cost and capital management with focus on preserving liquidity



Close collaboration and coordination with 3<sup>rd</sup> party hotel managers to protect assets and optimize returns



Essential asset enhancement initiatives to protect assets and create competitive advantage



Seek yield-accretive, discounted investment opportunities for further portfolio expansion

## Three-pronged Strategy for Long-Term Value Creation



Focused on delivering sustainable and stable returns to Stapled Securityholders



Proactive Asset Management

Active, hands-on portfolio management to improve NPI and enhance portfolio value



Prudent Capital Management

Optimizing capital structure to provide financial flexibility and maintain strong balance sheet



Yield-accretive Investment Management

Pursue acquisition opportunities to increase returns and enhance portfolio diversification

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How is ARA US HT planning ahead to address the long term ramifications and impact of COVID-19 on the tourism and hospitality sector?



What is your outlook for the U.S. hotel market post COVID-19?



Do recent changes to ARA Asset Management affect ARA US Hospitality Trust in terms of direction and strategy?

# **Thank You**

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