

OTHERS Media Release: IHH Marks 10th Anniversary with Commitment to Net Zero; Leading Industry by Setting Comprehensive Sustainability Goals

IHH HEALTHCARE BERHAD

Type	Announcement
Subject	OTHERS
Description	Media Release: IHH Marks 10th Anniversary with Commitment to Net Zero; Leading Industry by Setting Comprehensive Sustainability Goals

Please refer to the attached Media Release entitled "IHH Marks 10th Anniversary with Commitment to Net Zero; Leading Industry by Setting Comprehensive Sustainability Goals".

This announcement is dated 20 September 2022.

Please refer attachment below.

Attachments

[Media Release_IHH Healthcare Commits to Net Zero_20 Sep 2022.pdf](#)
490.7 kB

Announcement Info

Company Name	IHH HEALTHCARE BERHAD
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NEWS RELEASE

Kuala Lumpur/Singapore, 20 September 2022

IHH Marks 10th Anniversary with Commitment to Net Zero; Leading Industry by Setting Comprehensive Sustainability Goals

- Cap carbon emissions from 2025 onwards at 2022 baseline while growing the business; achieve carbon net zero by 2050
- Commitments are part of broader sustainability goals with time-bound, science-based targets aligned to its **‘Care. For Good.’** aspiration pillars – **Patients, People, Public, Planet**
- Top programmes to support sustainability goals:
 - Tackle medical inflation: Expand value-driven outcomes initiative globally
 - Touch 5 million lives including by reducing the disease burden: e.g. IHH Healthcare Malaysia will provide free cancer treatment to underserved patients
 - Reduce carbon footprint per patient while growing patient volumes: complete carbon baselining for all operations in 2022

“The unveiling of our Sustainability Goals is a significant milestone as we mark 10 years since our historic dual-listing. To truly create lasting value for all, we have to further embrace sustainability across our entire organisation. By working as one IHH family and being transparent and accountable, we can drive the positive change at scale needed to build a sustainable future for generations to come.”

Tan Sri Mohammed Azlan bin Hashim
Chairman, IHH Healthcare

*“It is timely that as part of IHH’s 10th anniversary of listing, we are leading our industry by unveiling comprehensive Sustainability Goals with time-bound, science-based targets and clear roadmaps to achieve them. As a major healthcare player, we have a responsibility to **‘Care. For Good.’**, that is, to build a sustainable future for our people, patients, the public and the planet we live in. We are committed to lead the way for our industry and work together with all our stakeholders and partners to ensure we deliver on our aspiration.”*

Dr Kelvin Loh
Managing Director and CEO, IHH Healthcare

Unveiling of IHH Sustainability Goals as it Celebrates 10th Anniversary of Listing

IHH Healthcare (“IHH” or the “Group”) today has committed to cap carbon emissions across the entire Group from 2025 onwards at its 2022 baseline while growing the business, and to achieve carbon net zero by 2050.

The IHH Sustainability Goals mark a milestone in the Group’s sustainability journey and its commitment to creating lasting value for all, consolidating its diverse efforts over the years into a clear and comprehensive framework. Aligned to IHH’s aspiration to **‘Care. For Good.’**, the Group plans to drive positive change across the four key pillars of **Patients, People, Public and Planet** by leveraging its international presence, strong partnerships and resources.

The overall targets under each pillar of the IHH Sustainability Goals are time-bound, science-based and aligned to the United Nations Sustainable Development Goals. To achieve them, the Group has also laid out clear, trackable short to mid-term targets for each pillar*.



Patients

To be the most trusted private healthcare provider in all our markets by 2025



People

To be the employer of choice in private healthcare in all our markets by 2025



Public

To touch 5 million lives for healthier communities by 2025



Planet

Cap carbon emissions from 2025 onwards at 2022 baseline while growing the business; achieve carbon net zero by 2050

Supporting its ‘Care. For Good.’ Aspiration and Sustainability Goals

In line with the IHH Sustainability Goals, the Group is concurrently undertaking major programmes aligned to each of its four stakeholder pillars:

Tackle medical inflation by expanding value-driven outcomes (“VDO”) initiative globally

- VDO is IHH’s initiative to improve outcomes and care for patients while reducing costs through continuing physician-led improvements.
- All home markets (Malaysia, Singapore, Turkey and India) are already participating, together with its Brunei and Hong Kong operations.
- Initiative will be rolled out to all other global operations – IHH’s major ventures across all its 10 markets will implement VDO by 2025.
- Target to achieve 90% of VDO outcomes at or above international benchmarks by 2025.

* Details can be found in the **Appendix** on page 5.

Touch 5 million lives including by reducing the disease burden where we operate

- For example, IHH Malaysia recently signed an Memorandum of Understanding (“**MOU**”) with the Ministry of Health Malaysia (“**MOH**”) to fully sponsor radiotherapy and radiosurgery for 500 cancer patients from government hospitals in Malaysia.
- These patients will receive treatment at seven[†] IHH Malaysia hospitals with state-of-the-art equipment – the Gamma Knife and Linear Accelerator (“**LINAC**”) – to treat cancer.

Reduce carbon footprint per patient while growing patient volumes; complete carbon baselining for all operations in 2022

- Having established its carbon footprint baseline from hospital operations, the Group is extending this baselining effort to all operations and will complete the exercise by end-2022.
- Moving ahead, it will increase energy efficiency without compromising on care. It will cap Scope 1 and 2 emissions year-on-year while implementing more decarbonisation projects, from energy efficiency initiatives to assessing renewable energy options like solar panels.
- For example, assuming a 20% patient volume growth from 2022 to 2025, IHH will reduce carbon output per patient by about 20% correspondingly, thereby capping carbon emissions at its 2022 baseline.

Committed to Accountability and Transparency

The Group will report its progress against these priorities in its annual sustainability report commencing 2023. This is on top of its continuing sustainability reporting and disclosures that include updating on other specific targets and matrices.

To learn more about IHH’s sustainability efforts and journey, please visit [here](#).

[†] They are: Pantai Hospital KL, Gleneagles Hospital KL, Prince Court Medical Centre, Gleneagles Hospital Penang, Pantai Hospital Penang, Gleneagles Medini Johor and Pantai Hospital Ayer Keroh.

ABOUT IHH HEALTHCARE

A world-leading integrated healthcare provider, IHH believes that making a difference starts with our aspiration to Care. For Good.

Our team of 65,000 people commit to deliver greater good to our patients, people, the public and our planet, as we live our purpose each day to touch lives and transform care.

Through our portfolio of trusted brands – Acibadem, Mount Elizabeth, Prince Court, Gleneagles, Fortis, Pantai, Parkway and IMU – we offer our patients comprehensive and personalised care ranging from primary to quaternary, and even ancillary services such as laboratory, diagnostics, imaging and rehabilitation.

With our scale and reach in 10 countries, we continue to raise the bar in healthcare in our key markets of Malaysia, Singapore, Turkey, India, Greater China (including Hong Kong) and beyond.

In partnership with our stakeholders, we will co-create a sustainable future for all as we work towards our vision to become the world's most trusted healthcare services network.

More information can be found at www.ihhhealthcare.com.

To speak to an IHH spokesperson, please contact:

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APPENDIX: IHH SUSTAINABILITY GOALS FRAMEWORK

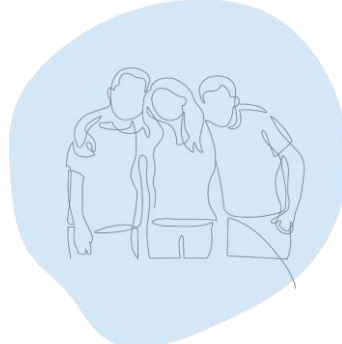
At IHH Healthcare, we go beyond doing no harm; we 'Care. For Good.'



Patients

Earning the trust of our patients

Goal: To be the most trusted private healthcare provider in all our markets by 2025



People

Shaping the best place to work for

Goal: To be the employer of choice in private healthcare in all our markets by 2025



Public

Nurturing a healthier society

Goal: To touch 5 million lives for healthier communities by 2025



Planet

Protecting our planet

Goal: To cap carbon growth by 2025 and achieve carbon net zero by 2050

- Achieve **90% of value-driven outcomes (VDO)** at or above international benchmarks by 2025
- **Billing estimates** to be 90% accurate in our core markets by 2025
- **Admission for accident & emergency (A&E) cases to be within 1-hour** from doctors' instruction by 2025
- Be in **top quartile in Net Promoter Score (NPS)** in all our markets by 2025

- Be above country and world healthcare norms in **Employee Engagement Survey (EES) scores** for all of our markets by 2025
- Achieve **50:50 Male to Female ratio in Leadership** roles by 2025
- **Increase global nursing talent pool** by 10% by 2025
- **Reduce lost time injuries** and have zero workplace fatalities

- 100% of hospitals implement **antimicrobial resistance** interventions in line with CDC, WHO and national guidelines by 2025
- Reduce **disease burden on cancer and cardiovascular diseases** through screenings, health literacy and disease management programmes
- Establish public corporate responsibility programmes in at least two of our core markets to avail **quality healthcare to the underserved** by 2023

- Cap **Scope 1 & 2 emissions** at 2022 baseline (inclusive of our growth) by 2025 and reduce year-on-year **carbon intensity per patient bed-day**
- Strategise **Scope 3** carbon accounting by 2023
- Be **SBTi** (Science Based Target Initiative) ready by 2025
- Reduce **single-use virgin plastic** by 90% in non-clinical areas in Malaysia and Singapore by 2023