Media Release

M1 enables 5G for everyone

All current and new M1 mobile users with a compatible device can now enjoy the benefits of the game-changing 5G technology – no ifs, ands or buts.

SINGAPORE, 24 SEPTEMBER 2020 – M1 Limited (M1) today launched its 5G non-standalone (NSA) network, enabling all its mobile users to radically transform their reality by simply adding on a 5G Booster pack to their existing mobile plan.

M1 is Singapore's first and only telco to open up 5G access to all its customers, without any limitation on the number of sign-ups or restrictions on any plans. Each and every one of its current and new mobile users are able to enjoy the early 5G benefits including ultra-low latency and faster speeds – powering a personalised 5G experience without limits.

Starting at just $15 for 25GB and up to $40 for 100GB, the 5G Booster packs will be extended to all M1 customers with compatible 5G NSA devices. Customers who sign up for this 5G Booster pack before the end of 2020 will get to enjoy up to 70% discount on the 5G Booster pack for six months, along with a year-long free subscription to VIU. Starting from tomorrow, customers will be able to sign up for the 5G Booster pack at www.m1.com.sg/5G/5Go and start enjoying the 5G experience with M1.

With unparalleled mobile network experience for 5G video streaming, cloud gaming, remote working and other applications, customers who sign up for M1's 5G Booster pack can experience a glimpse into the new reality through a significant increase in network responsiveness, blazing speeds and shorter lag time, as well as up to three times greater download and upload speeds.

Already, M1's 5G NSA network is up and running in CBD, Orchard Road, Suntec City and Marina Bay. Over the next few months, the service will also be extended to additional parts of the city, covering key town centres across Singapore by the end of 2020. Customers with compatible 5G NSA devices will be able to start enjoying 5G services in these areas. For an updated list of 5G NSA supported devices, please visit www.m1.com.sg/5G/5Go.

Mr Manjot Singh Mann, Chief Executive Officer, M1, said: "It is no secret that 5G will play a pivotal role in boosting Singapore's digital economy. We have already seen glimpses of its potential through various enterprise and consumer 5G use cases and trials that we have

embarked on so far. Now, we're thrilled to bring our customers the very best of this game-changing technology to our customers."

M1 is on track to start the rollout of its 5G Standalone (SA) network early next year, which will be the eventual nationwide standard to be adopted in Singapore by end-2022. This more secure and resilient 5G SA network will allow us to tap into the full potential of 5G technology and open up a better range of applications from cloud gaming to autonomous vehicles and remote surgery. M1 will in parallel continue to support its NSA network, ensuring that early adopters already on the NSA network can enjoy a seamless transition to SA whenever they are ready for the switch.

Leading up to the 5G network license award, M1 has demonstrated its 5G SA technological advancements in various real-world tests. At this year's Chingay parade, M1 leveraged its 5G SA technology to livestream one of the key highlights of the parade through the lens of a camera drone. Leveraging M1's 5G SA network, M1 also collaborated with Haidilao's new flagship restaurant to turn it into a smart restaurant with enhanced customer experience.

Enterprises in Singapore have also been able to trial 5G through a range of partnerships with M1. A recent collaboration with the IMDA, MPA and Airbus has demonstrated the potential of 5G SA network in an active maritime drone estate to ensure unmanned aerial vehicles can operate safely and efficiently during all phases of their flights, including operations in the designated drone-fly zones. M1 has also partnered Keppel Offshore & Marine (Keppel O&M) for the test bedding of Maritime Autonomous Surface Ships (MASS) in Singapore's water to establish reliable ship-to-shore communication links, and support mission-critical Internet-of-Things (IoT) maritime applications. Other collaborations include M1 partnering with Nanyang Technological University to help develop the first 5G SA cellular vehicle, as well as with Singapore University of Technology and Design to develop 5G advanced robotics technology.

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About M1

M1, a subsidiary of Keppel Corporation, is Singapore's most vibrant and dynamic communications company, providing mobile and fixed services to over two million customers. Since the launch of commercial services in 1997, M1 has achieved many firsts, including the first operator to offer nationwide 4G service, as well as ultra high-speed fixed broadband, fixed voice and other services on the Next Generation Nationwide Broadband Network (NGNBN). With a continual focus on network quality, customer service, value and innovation,

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LinkedIn: linkedin.com/company/m1-limited

Media Contacts:

Carol Huang
M1, Corporate Communications
General Manager
huangtt@m1.com.sg
+65 9326 4100

Priscilla Tan
M1, Corporate Communications
Senior Executive
tanpj@m1.com.sg
+65 9187 4642

Rhea Arora
Mutant Communications for M1
rhea@mutant.com.sg
+65 8313 4262