MEDIA RELEASE

SingPost Appoints Mark Chong as Group Chief Executive Officer

Seasoned Technology Leader to Drive Transformation

SINGAPORE — 25 September 2025 — Singapore Post Limited (SingPost) today announced the appointment of Mr. Mark Chong as its new Group Chief Executive Officer (GCEO), effective November 1, 2025. This appointment marks an important milestone in the company's ongoing transformation to become a leading logistics and eCommerce player.

Mr. Chong, 62, brings over two decades of leadership experience in telecommunications, technology, and international business, with a distinguished 28-year career at Singtel Group. He will lead the executive management team, including Group Chief Operating Officer Ms. Neo Su Yin, Group Chief Financial Officer Mr. Isaac Mah, and Chief Legal Officer and Company Secretary Mr. Jonathan Ooi.

Ms. Teo Swee Lian, Chairman of the Board, SingPost, said, "We are pleased to welcome a leader of Mark's calibre and experience to SingPost. His track record in managing large-scale operations, driving technological transformation, and leading international businesses is aligned with SingPost's business needs. The Board is confident that under Mark's leadership the company will be on a firm footing to achieve its transformation goals. His appointment concludes the Board's search and marks a new and exciting chapter for SingPost."

Mr. Chong, Group Chief Executive Officer-designate of SingPost, said, "I am honoured by the opportunity to lead SingPost at this pivotal time and look forward to working with SingPost's talented team. By leveraging technology, I am confident we will chart a new and sustainable path forward. SingPost's heritage as the nation's postal service provider is a foundation of trust that we will build upon as we accelerate our transformation into a dynamic, technology-led logistics leader."

Professional Background

Mr Chong is presently Singtel's Group Chief Corporate Officer. He assumed this role in Jan 2025 after completing a successful two year posting as Deputy CEO of AIS, Singtel's regional associate in Thailand. He has previously served as Singtel Group's Chief Technology Officer

for six years, where he led technology strategy and innovation, including the launch of world leading mobile capabilities across its networks in Singapore and Australia.

Mr. Chong's extensive international experience includes a four-year tenure as CEO of International at Singtel, where he was responsible for Singtel's overseas associate businesses, and previous stints as Deputy CEO and Chief Operating Officer of AIS. He has held several executive positions since joining Singtel in 1997, including Executive Vice President of Networks in Singapore and Vice President of Global Accounts. He represented Singtel on the boards of publicly listed companies such as Globe Telecom, Bharti Infratel, CS Loxinfo, and several submarine cable joint ventures. He was previously the Chairman of Bridge Alliance. Currently, he is a Board Member of the Civil Aviation Authority of Singapore.

Mr. Chong holds a Bachelor's Degree in Electronics Engineering and a Masters Degree in Research in Electronic Systems from ENSERG, Grenoble, France, achieved on a Singapore Government scholarship. He also earned a Master of Business Administration from the National University of Singapore.

About Singapore Post Limited (SingPost)

Singapore Post (SingPost) is a leading postal and eCommerce logistics provider in Asia Pacific. The portfolio of businesses spans from national and international postal services to warehousing and fulfilment, international freight forwarding and last mile delivery, serving customers in more than 220 global destinations. Headquartered in Singapore, SingPost has approximately 3,000 employees. Since its inception in 1858, the Group has evolved and innovated to bring about best-in-class integrated logistics solutions and services, making every delivery count for people and planet. www.singpost.com

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